

## Asher Sng (LKKAUTO)

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Friday, 20 September 2019 11:15 AM  
**To:** 'Syed-Yusoff, Saliha'  
**Cc:** Olivia Lau (LKKAUTO); 'Khoo, Kay-Eng'; KKLau  
**Subject:** RE: AIG ref:4792169703SG-003 ll y/r ref: SLP5483E

Hi Saliha,

We refer to the above matter.

We were informed by TP workshop that claimant do not come back to their workshop for survey / repair up to date.

In view of the above, We will proceed to close file without bill.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Monday, 9 September 2019 9:25 AM  
**To:** Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>  
**Cc:** Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>; Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>; KKLau <kklau@lkkauto.com>  
**Subject:** RE: AIG ref:4792169703SG-003 ll y/r ref: SLP5483E

Hi Saliha,

We refer to the email below.

We have send a list of cases to Cheng Hoe for no survey / repair done till date.

Shall able to revert soon once we received repairers email to confirmed.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

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**From:** Syed-Yusoff, Saliha <[Saliha.Syed-Yusoff@aig.com](mailto:Saliha.Syed-Yusoff@aig.com)>

**Sent:** Friday, 6 September 2019 11:05 AM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>; Khoo, Kay-Eng <[Kay-Eng.Khoo@aig.com](mailto:Kay-Eng.Khoo@aig.com)>; KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>

**Subject:** RE: AIG ref:4792169703SG-003 ll y/r ref: SLP5483E

**Importance:** High

Dear Asher,

I would suggest that for such cases, we do not need to send follow up /reminder, unless the matter is **pending for finalization with surveyor.**

To arrange for survey after a year from DOA can trigger red-flag.

Kind Regards,  
Saliha

**Saliha Syed Yusoff**

**AIG**

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120

Tel +(65) 6419 1917 |

[www.aig.sg](http://www.aig.sg)

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**From:** Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

**Sent:** Thursday, August 22, 2019 4:07 PM

**To:** Syed-Yusoff, Saliha <[Saliha.Syed-Yusoff@aig.com](mailto:Saliha.Syed-Yusoff@aig.com)>

**Subject:** [EXTERNAL] RE: AIG ref:4792169703SG-003 ll y/r ref: SLP5483E

This message is from an external sender; be cautious with links and attachments.

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Saliha,

We refer to the email below.

Third party yet to send in the vehicle for survey/repair till date, we are still checking with cheng hoe.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Syed-Yusoff, Saliha <[Saliha.Syed-Yusoff@aig.com](mailto:Saliha.Syed-Yusoff@aig.com)>  
**Sent:** Thursday, 22 August 2019 2:54 PM  
**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** AIG ref:4792169703SG-003 ll y/r ref: SLP5483E  
**Importance:** High

Dear Asher,

As per merimen record, TP vehicle was involved in another accident on 16/07/18 which it was the 2<sup>nd</sup> vehicle in chain collision accident.

Please confirm if TP is still pursuing the matter and when the vehicle was inspected as no photos uploaded onto merimen till date.

Kind Regards,  
Saliha

**Saliha Syed Yusoff**  
**AIG**

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16, Singapore 079120

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