

ASS. REC. BY

REF

CS/III18012752/Asd3ⁿ²

Special Instructions

Surveyor

ASSIGNMENT (Office)

From (Person)

mairim

Andrew Lim

of

III

Date/Time

13/7/18 @ 10.27am

Estimated Cost

Bill to

OD/TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No:

SLR 1533K

Insured:

SHD 6791 U

at Workshop n/s

Reliable Carz

Tel:

8166 9797

of

8 Kaki Bukit Ave 4 #05-50

Policy No:

Claim No:

Sum Insured

Excess:

Make of Veh:

(Client's Record)

D.O.A. 09/07/2018

CA / REV / REP. / REV 24 HRS

lup

H.O.D. Endorsement:

Date/Time: 11:30am @ 13/7/18

Person Contacted:

Jason

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SLR 1533K - NA/INC18012649/24

DOA: 9/7/2018

SHD 6791 U - NA/INC18012649/24

DOA: 9/7/2018

21/7/18

Jason called to arrange said got estimate

(\$ 6,501.10 Red - 72%)

ASS. REC. BY: Adrian King

REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: **The veh had commenced its repair at the time of inspection.**

N/S	O/S

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : **Yes** or **No**
 GIA / PR Seen: _____ Consistent? : **Yes** or **No**
 Est. Repairs: _____ days Res.: **Yes** or **No**
 Lum Sum: _____ % 3 Val.: **Yes** or **No**

CA / REV / REP. / 24 HRS

Vehicle: **IN** / OUT

Date: _____ Person Contacted: _____

Veh No: SLR1533k Yr Regn: 2017 / August
 Type: M. Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Toyota Prius C.C. 1797
 Colour: Blue A/C: **Insured** / Std / NI / NA
 Sp. Reading: 91701 T/Radio: **Insured** / Std / NI / NA
 Eng/No: _____
 C/No: 2VWS08042283
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 195/65R15
 R: 195/65R15
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or

Front		Rear	
R/Bal.	<u>06</u> mm	R/Bal.	<u>06</u> mm
L/Bal.	<u>06</u> mm	L/Bal.	<u>06</u> mm
D.O.A.		D.O.I.	<u>24/07/18</u>

Survey held at Reliable

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP 111

RECEIVED 20 AUG 2018

Date/Time, File Pass to?

1)

20/03/17
Typist

Date/Time, File Return to?

2)

☐ : Preli. Report
☒ : Final Report

Days Of Repair: 3

Resurvey No. of Trip: 1

Add Fee: ☐ : Site Insp (\$)

☐ : Interview (\$)

☐ : Tech. Invs (\$)

☐ : Weekend (\$)

Survey Fee:

Transportation:

Photos:

Others:

TOTAL

250

10

260

Report Format:

Lump Sum / I.B.I: (\$ 2,500/- L/S)

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Friday, 13 July 2018 10:27 AM
To: Catherine Chong (LKK Auto); 'sur@lkkauto.com'
Cc: Zuhaidah Samsuri
Subject: FW: Our client's vehicle no. SLR1533K (RC); Your insured's vehicle no. SHD6791U - PRI
Attachments: Reliable Carz - Pre-Repair Notice (india)(SLR1533K).pdf

Dear Sir/Mdm,

We have just received a call from the lawyer.

We would like to check if your side has arranged the survey with workshop yet.

Please reply to the previous email to keep TP lawyers in the loop.

Thank you.

Best Regards,

ANDREW LIM

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 227

S&P 'A-' (stable) rated Company

From: Motor Claim - III
Sent: Thursday, 12 July, 2018 10:48 AM
To: 'sur@lkkauto.com' <sur@lkkauto.com>
Cc: 'corene@crossbordersllc.com' <corene@crossbordersllc.com>; 'Hui Ting' <huiting@crossbordersllc.com>; Zuhaidah Samsuri <aida@iii.com.sg>
Subject: FW: Our client's vehicle no. SLR1533K (RC); Your insured's vehicle no. SHD6791U - PRI

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLR1533K and let us have your report urgently.

This claim will be handled by Ms Aida.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

ANDREW LIM

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 227

S&P 'A-' (stable) rated Company

From: Hui Ting [mailto:huiting@crossbordersllc.com]

Sent: Thursday, 12 July, 2018 9:19 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Corene Chong <corene@crossbordersllc.com>

Subject: RE: Our client's vehicle no. SLR1533K (RC); Your insured's vehicle no. SHD6791U - PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Sirs

1. We refer to your email dated 11 July 2018.
2. We are instructed that our client has confirmed LKK Auto Consultants Pte Ltd as a single joint expert.
3. Please be informed that the said vehicle can be inspected at:

Venue: Reliable Carz Pte Ltd
Address: 8 Kaki Bukit Avenue 4
#05-50
Singapore 415875
Contact: Jason Lee (8166 9797)

4. Please liaise with the above workshop.

Thank You.

Regards

Huiting

TEL: 6438 1323 ext 2006

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Wednesday, July 11, 2018 5:12 PM

To: Hui Ting <huiting@crossbordersllc.com>

Cc: Corene Chong <corene@crossbordersllc.com>

Subject: RE: Our client's vehicle no. SLR1533K (RC); Your insured's vehicle no. SHD6791U - PRI

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

ANDREW LIM

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 227

S&P 'A-' (stable) rated Company

From: Hui Ting [<mailto:huiting@crossbordersllc.com>]

Sent: Wednesday, 11 July, 2018 2:20 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Corene Chong <corene@crossbordersllc.com>

Subject: Our client's vehicle no. SLR1533K (RC); Your insured's vehicle no. SHD6791U - PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Sirs

1. Please find attached our PRI notice dated 11 July 2018 for your kind attention.
2. Please reply email to corene@crossbordersllc.com & huiting@crossbordersllc.com

Thank You.

Regards

Huiting

TEL: 6438 1323 ext 2006

CrossBorders LLC

133 New Bridge Road

#23-03/04/05 Chinatown Point

Singapore 059413

Tel: (65) 6438 1323

Fax: (65) 6438 2313

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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

CrossBORDERS LLC

Advocates & Solicitors | Commissioner for Oaths | Notary Public

Our Ref: AJ.tk.RC (SLR1533K)
Your Ref: SHD6791U

11 July 2018 ✓

India International Insurance Pte Ltd ✓
64 Cecil Street #05-02
IOB Building
Singapore 049711
Attn: Motor Claims Department

BY FAX: 6224 4174 ONLY

URGENT

MAIN OFFICE
133 NEW BRIDGE ROAD
#23-03/04/05
CHINATOWN POINT
SINGAPORE 059413
TEL: 6438 1323
FAX: 6438 2313

BRANCH OFFICE
1 JALAN BERSEH
#03-12 NEW WORLD CENTRE
SINGAPORE 209037

PLEASE SEND ALL
CORRESPONDENCES TO
THE MAIN OFFICE

WE DO NOT ACCEPT
SERVICE BY FAX

Dear Sirs

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR
CLAIMANT: RELIABLE RIDES PTE LTD
TRAFFIC ACCIDENT ON 09 JULY 2018 AT 21:30 HRS ALONG JUNCTION BALESTIER
ROOD & AH HOOD ROAD INVOLVING VEHICLES NO. SLR1533K & SHD6791U**

We are instructed by Reliable Rides Pte Ltd to notify you of a road accident on 09 July 2018 at about 21:30 hrs along junction Balestier Rood & Ah Hood Road involving our clients' vehicle registration number SLR1533K and vehicle registration number SHD6791U driven by your insured at the material time. A copy of the Singapore accident statement/traffic police report filed is enclosed. ✓

As a result of the accident, our clients' vehicle has been damaged. Before our clients proceeds to repair the damaged vehicle, please let us know within 2 working days (excluding any intervening Saturday, Sunday and Public Holiday) of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our clients shall proceed to repair the vehicle without further reference to you. ✓

Please be informed that the said vehicle can be inspected at:

Venue: Reliable Carz Pte Ltd ✓
Address: 8 Kaki Bukit Avenue 4
#05-50
Singapore 415875
Contact: Jason Lee (8166 9797)

Please liaise with the above workshop directly.

Yours faithfully


Amerjeet Singh

Email: corene@crossbordersllc.com /
huiting@crossbordersllc.com
encs

PLEASE LET US KNOW THE DATE
OF THE PRE-REPAIR INSPECTION

.....

CONFIDENTIALITY CAUTION

THIS DOCUMENT IS FOR THE ADDRESSEE(S) ONLY AND MAY CONTAIN CONFIDENTIAL INFORMATION AND/OR MAY BE SUBJECT TO LEGAL PRIVILEGE. IF YOU HAVE RECEIVED THIS IN ERROR, PLEASE CONTACT US IMMEDIATELY.

CrossBORDERS LLC

A LIMITED LIABILITY CORPORATION, REGISTRATION NUMBER 201305284K
GST REGISTRATION NUMBER 201305284K

eBao Tech

GeneralClaim

Hello, NAC_PAYA_UB1_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No.

Date of Accident

14/07/2018 12:32

Vehicle No. (For Motor)

SLR1533K

Select	Policy No.	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="checkbox"/>	5092730370	RELIABLE RIDES PTE LTD	2016115274	GPC	drive CLASSIC	SLR1533K	SLR1533K	01/08/2017	31/07/2018

RELIABLE CARZ PTE LTD

8 Kaki Bukit Avenue 4 #05-50 Premier @ Kaki Bukit Singapore 415875

Contact No.: +65 8166 9797

Fax No.: +65 6385 1751

Vehicle No.: SLR 1533K

Model: TOYOTA PRIUS

TP111

Shirley

ZVW508042283

QTY DESCRIPTION

AMOUNT (\$S)

List Items:

1	Rear bumper <i>Deformed</i>	1350.45 <i>486.50</i>
2	Rear bumper retainer @ S\$154.75 <i>New</i>	309.50 ✓
1	Rear bumper lower guard <i>Deformed</i>	623.70 ✓
1	Rear bumper towing cover <i>Deformed</i>	25.75 ✓
1	Rear bumper side LH <i>Cracked</i>	185.70 ✓
1	Rear bumper side RH <i>Cracked</i>	185.70 ✓
1	Rear bumper reinforcement <i>Bent</i>	304.75 ✓
1	Rear bumper lamp LH <i>Cracked</i>	483.45 <i>374</i>
1	Rear bumper lamp RH <i>Cracked</i>	483.45 <i>374</i>
1	Tailgate outside garnish <i>Not New</i>	853.08 x
1	Tailgate emblem "LOGO" <i>Not New</i>	76.35 x
1	Tailgate emblem "PRIUS" <i>Not New</i>	91.35 x
1	Tailgate emblem "HYBRID" <i>Not New</i>	91.35 x
1	Tail lamp LH	539.50 x
1	Tail lamp RH	539.50 x
1	Rear end panel <i>Not New</i>	632.20 x
1	Rear end panel top garnish <i>Not New</i>	196.60 x
1	Rear floor under cover centre <i>Cracked</i>	595.80 <i>205</i>
1	Rear floor under cover LH <i>Not New</i>	341.60 x
1	Rear floor under cover RH <i>Not New</i>	341.60 x

3084.60

less 25% : 2313.45

25	8251.38
Less 20%	(1650.28)
Subtotal	6601.10

Special Nett Items:

1	Rear bumper clip (set) <i>New</i>	230	60.00 <i>30</i>
1	Rear number plate and case <i>Not New</i>		60.00 x
1	Reverse sensor <i>Damaged</i>		250.00 <i>200</i>
	Subtotal		370.00

Labour Charges:

To remove and refix reverse sensor system	580	180.00 <i>50</i>
To apply undercoating		120.00 x
To check wiring system		80.00 <i>30</i>
To cut, welding, jacking and repair above parts		850.00 <i>250</i>
To spray painting on affected areas		800.00 <i>250</i>
	Subtotal	2030.00

total: 3023.45

1/8: 2.5K

030 days

RELIABLE CARZ PTE LTD

8 Kaki Bukit Avenue 4 #05-50 Premier @ Kaki Bukit Singapore 415875

Contact No.: +65 8166 9797

Fax No.: +65 6385 1751

Vehicle No.: SLR 1533K

Model: TOYOTA PRIUS

ESTIMATE PARTS AND LABOUR GRAND TOTAL S\$

9,001.10

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/III18012752/ASD3N2

Date: 28/08/2018

REFERENCE

Handling Insurer:	India International Insurance Pte Ltd	Policy No:	MCOM0015
Claimant Vehicle No :	SLR1533K	Insured Vehicle No :	SHD6791U
Date of Loss:	09/07/2018	Nature of Claim:	TP
		Claim No:	MCT18070289

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLR1533K	Engine No:	2ZRR978412
Make & Model:	TOYOTA PRIUS, 1.8 HYBRID CVT (A)	Chassis No:	ZVW508042283
Reg. Date:	01/08/2017 (Man. Year: 2016)	Odometer:	91701 km
Colour:	Blue		
Engine Capacity:	1797 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	195/65 R15	Rear Tyre Size:	195/65 R15
Front Left Side:	Dunlop 6 mm	Rear Left Side:	Dunlop 6 mm
Front Right Side:	Dunlop 6 mm	Rear Right Side:	Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	6,971.10	2,543.45	4,427.65	63.51
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,030.00	580.00	1,450.00	71.43
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	9,001.10	3,123.45	5,877.65	65.30
Approved Total (Overridden) (S\$)		2,500.00		
Nett Amount (S\$)	9,001.10	2,500.00	6,501.10	72.23

INSPECTION

Date of Assignment:	13/07/2018		
Date Inspected:	24/07/2018	Inspected At:	Reliable Craze Pte Ltd (HQ) 8 KAKI BUKIT AVENUE 4, #05-50 Singapore 4157875
Estimated Period of Repair:	3.0 days		

Adjuster: ADRIAN LING

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 28 Aug 2018)
Parts:	144	TOYOTA PRIUS 1.8 HYBRID CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLR1533K)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,350.45 FL	*496.50 FL
2	2		*REAR BUMPER RETAINER	Necessary	309.50 FL	*309.50 FL
3	1		*REAR BUMPER LOWER GUARD	Deformed	623.70 FL	*623.70 FL
4	1		*REAR BUMPER TOWING COVER	Deformed	25.75 FL	*25.75 FL
5	1		*REAR BUMPER SIDE LH	Cracked	185.70 FL	*185.70 FL
6	1		*REAR BUMPER SIDE RH	Cracked	185.70 FL	*185.70 FL
7	1		*REAR BUMPER REINFORCEMENT	Bent	304.75 FL	*304.75 FL
8	1		*REAR BUMPER LAMP LH	Cracked	483.45 FL	*374.00 FL
9	1		*REAR BUMPER LAMP RH	Cracked	483.45 FL	*374.00 FL
10	1		*TAILGATE OUTSIDE GARNISH	Not Necessary	853.08 FL	*- FL
11	1		*TAILGATE EMBLEM LOGO	Not Necessary	76.35 FL	*- FL
12	1		*TAILGATE EMBLEM PRIUS	Not Necessary	91.35 FL	*- FL
13	1		*TAILGATE EMBLEM HYBRID	Not Necessary	91.35 FL	*- FL
14	1		*TAIL LAMP LH	Not Necessary	539.50 FL	*- FL
15	1		*TAIL LAMP RH	Not Necessary	539.50 FL	*- FL
16	1		*REAR END PANEL	Repair	632.20 FL	*- FL
17	1		*REAR END PANEL TOP GARNISH	Not Necessary	196.60 FL	*- FL
18	1		*REAR FLOOR UNDER COVER CENTRE	Cracked	595.80 FL	*205.00 FL
19	1		*REAR FLOOR UNDER COVER LH	Not Necessary	341.60 FL	*- FL
20	1		*REAR FLOOR UNDER COVER RH	Not Necessary	341.60 FL	*- FL
21	1		*SET REAR BUMPER CLIP	Necessary	60.00 FS	*30.00 FS
22	1		*REAR NUMBER PLATE AND CASE	Not Necessary	60.00 FS	*- FS
23	1		*REVERSE SENSOR	Damaged	250.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	8,621.38	3,314.60
- List Item Discount on L Items 20.00/25.00% (\$\$)	1,650.28	771.15

Total Parts (\$\$)	6,971.10	2,543.45
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND REFIX REVERSE SENSOR SYSTEM	New	180.00	50.00
2	TO APPLY UNDERCOATING	New	120.00	-
3	TO CHECK WIRING SYSTEM	New	80.00	30.00
4	TO CUT,WELDING,JACKING AND REPAIR ABOVE PARTS	New	850.00	250.00
5	TO SPRAY PAINTING ON AFFECTED AREAS	New	800.00	250.00
Gross Labour Cost (\$\$)			2,030.00	580.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >