

Surveyor: Amk DOI: 12/21/18 Date/Time: 12/21/18
 Registered in Merimen: 13/2/18

Pre-assign / CCU / FTE

SJE 22-89 B



Insured Vehicle No. : _____ Claim No. : _____
 Name of Insured : LAM KOK MENG Policy No. : 21004 68267
 Insured Tel No. : _____ HP: 98712891 Make / Model : HONDA ACCORD
 Excess Sec II :SS _____ D.O.A : 11/7/2018 Place of Accident : CAMPBELL ROAD
 Is driver the owner? (YES / NO) Nature of Accident : _____

If NO, Driver Name / Age : _____ OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO
 Driver Tel No. : _____ (V/L: YES / NO) Insured Liability : % Final ? Yes / No

SHB 4668C



INSRS: _____
 WSP: 0766 6943
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____

Date/Time		STAGE	DATE / PIC
<u>19/12</u>	<u>SHB 4668C - CS/FCI 17020799/LWA39; DRA 26/12/18</u>	Non-Reporting Itr (1st)	
<u>19/12</u>	<u>SJE 2289B - Lib/AM/1201224/AM; DRA 29/12/18</u>	Non-Reporting Itr (2nd)	
<u>19/12</u>	<u>CS/12/21/18/AM/1201224/AM; DRA 29/12/18</u>	Non-Reporting Itr (Final)	
		Notification Itr (if non-pickup):	
		Call OI:	<u>4/4/19</u>
		After call Itr to OI:	<u>VIVIA</u>
<u>10/10/18</u>	<u>Email to workshop to get vide CCTV.</u>	Documentation Check List:	Handler Typist
		Notification Itr (if non-pickup)	<input type="checkbox"/>
		After call Itr to OI:	<input checked="" type="checkbox"/>
		Authorisation To Act:	<input checked="" type="checkbox"/>
		Release Voucher:	<input checked="" type="checkbox"/>
		Final Repair Bill:	<input checked="" type="checkbox"/>
		Car Rental Invoice:	<input checked="" type="checkbox"/>
		Towing Invoice	<input type="checkbox"/>
		LTA / GIA :	<input checked="" type="checkbox"/>
		Medical Bill:	<input type="checkbox"/>
		PIR:	<input type="checkbox"/>
		Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
		LOD	<input type="checkbox"/>
		Payment Breakdown Form:	<input type="checkbox"/>
		Post-Repair Photos:	<input type="checkbox"/>
		Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____

Repair Cost: \$S _____ (_____ days) Reduction: % _____ Email Call

FINAL SETTLEMENT Date/Time: 2/5/19 Confirm with: AMK Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 15 If NO or B 28, Ass. Lia: _____

Repair Cost: \$S 4549.24

Loss of Rental (LOR): \$S 376.20 (3 days) x 125.40

Loss of Use (LOU): \$S 150.00 (150 x 3 days)

Loss of Income (LOI): \$S _____ (_____ x _____ days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search: \$S 7.49

Medical: \$S _____

Disbursement: \$S _____ (e.g. Tow/ Independent)

Legal Cost: \$S _____

Total: \$S 5082.93 Global Sum \$S: 5040.00

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email Call

Payee 1: \$S 3040.00 Name 1: Comfortdelgro Engineering Pte Ltd

Payee 2: (Strike if N.A.) \$S _____ Name 2: _____

Payee 3: (Strike if N.A.) \$S _____ Name 3: _____

A member of COMFORTDELGRO

Date/Time: 12.07.2018 14:52 Page: 1

Team: ARC Repair TP(CLSO)1 **JOB CARD** Sales Order: JC NO.: 305186942

CUSTOMER VMS CUSTOMER NO ADDRESS L (R) (P)	COMFORT TRANSPORTATION PTE LTD 7010045 383 SIN MING DRIVE Singapore SINGAPORE 575717 65508755	REGN NO. SHB4468C	MILEAGE
	(O)	MAKE : TOYOTA	FUEL E _____ 1/2 _____ F
	(P)	MODEL PRIUS HYBRID(G4)	DATE/TIME IN 12.07.2018 11:40
	(O)	YR OF MANU. 25.05.2017	TARGET DATE
	(P)	CHASSIS CODE JTDKB3FU703557159	COMPLETION DATE/TIME

SCOUNT CARD NO.

JOB DESCRIPTION

Accident Date: 11.07.2018
 NATURE: 3P 11.07.18

S/NO	LABOR CODE	DESCRIPTION
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CHECKED & PASSED OUT BY: _____

_____	_____
SERVICE ADVISOR	CUSTOMER'S SIGNATURE

Acknowledgement Slip

Vehicle No.: SHB4468C

Signature/Date: JU AIG LKK

Name of Service Advisor: _____

Date: _____

Returned to Service Reception upon collection.

Exit Pass

Vehicle No.: SHB4468C

Name of Service Advisor: _____

Date: _____

To be kept by Security Guard

WAG-LK
JU

COMFORT DELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

VEHICLE NO : SHB 4468C

12/7/2018 15:24

MAKE :

62564315

MODEL : TOYOTA PRIUS

PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT
PANEL SUB-ASSY, FRONT ^{Rear} DOOR, RH ✓			\$ 1,227.00
ROCKER PANEL GARNISH, RH ✓			\$ 576.00
REAR WHEEL RIM, RH ✓			\$ 1,555.00
SUB TOTAL			\$ 3,358.00
LESS 25%			\$ 839.50
DISCOUNTED TOTAL			\$ 2,518.50
REAR DOOR COMFORT & APPS STICKER ✓			\$ 80.00
			NETT
LABOUR CHARGE			
Panel Beating			\$ 400
Spray Painting Charge			\$ 880.00
Wiring Charge			\$ 750.00
Tuff Kote			\$ 50.00
Rear Wheel Alignment			\$ 50.00
			\$ 120.00
TOTAL LABOUR			\$ 1,820.00
ESTIMATE TOTAL			\$ 4,418.50

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications are allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Kalin LKK
11/12/7/18 1600
3 hrs
P/P
Before part photo

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

12/7-24
JM

COMFORT DELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

VEHICLE NO : SHB 4468C

12/7/2018 15:24

MAKE

62564315

MODEL : TOYOTA PRIUS

PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT
PANEL SUB-ASSY, FRONT DOOR, RH <i>Rear</i>			\$ 1,227.00
ROCKER PANEL GARNISH, RH <i>one</i>			\$ 576.00
REAR WHEEL RIM, RH <i>Gravel</i>			\$ 1,555.00
<i>Rear RH Fender - Del</i>		\$ 817.50	
SUB TOTAL			\$ 3,358.00
LESS 25%			\$ 839.50
DISCOUNTED TOTAL			\$ 2,518.50

REAR DOOR COMFORT & APPS STICKER *all* \$ 80.00 NETT

LABOUR CHARGE

- Panel Beating
- Spray Painting Charge
- Wiring Charge
- Tuff Kote
- Rear Wheel Alignment

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before or after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is only "Without Prejudice" basis
- No illegal modification is allowed
- Supplementary items must be resurveyed and subject to final approval from Insurance Company

Acknowledged by Repairer
Signature: _____
Date: _____

400
880.00
~~150.00~~ 600
50.00 20
50.00 20
120.00 X 20

TOTAL LABOUR \$ 1,820.00

ESTIMATE TOTAL \$ 4,418.50

*Kalin (UKK)
12/7/18 1600
3 Dyr
P.P
Before Panel photo*

5031.63

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Our Ref : T 0718 / SHB4468C /CL(st)
Your Ref:
Date : 23-Jul-18

COMFORTDELGRO ENGINEERING

CDGE Taxi Claims Dept
59 Loyang Drive 4th Floor
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mobile +65 8383 8280
Facsimile +65 8280 9755

www.cdge.com.sg

Company Registration No. 198900049

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408549

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS Building
78 Shenton Way
#07-16
Singapore 079120

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHB4468C YOUR INSURED SJE2289B
AND OTHER _____ ON 11.07.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHB4468C which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SJE2289B we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 4,549.24
2	<u>3</u> days Loss of Rental @ \$ 125.40 per day	\$ 376.20
3	Survey Report Fees (<i>Surveyed by M/s LKK</i>)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transporation	\$ -
Sub Total :		\$ 4,932.93

HIRER'S CLAIM

7	<u>3</u> days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims :		\$ 5,172.93

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 9 pcs.
b) LTA search slip/s of : SJE2289B
c) GIA / Police report/s of : SHB4468C
d) Letter of authority from owner / hirer / operator
(X) Photograph/s of Accident Scene () Certificate of Insurance
() Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18012744/K1wa3

04 April 2019

Lam Kok Meng
Blk 449 Jurong West Street 42
#08-214
Singapore 640449

Dear Sir/Madam,

ACCIDENT INVOLVING SJE 2289B AND SHB 4468C ON 11/07/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd. to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau
Case Handler
DID: 6841 8625
FAX: 6741 4108
EMAIL: Vivianlau@lkkauto.com

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **TOYOTA PRIUS SHB4468C , SJE2289B** **ON 11-Jul-18 21:55**
ALONG **CAIRNHILL RD X ORCHARD RD**

I / We **CHUA SIAK YONG** (Hirer) NRIC No.: **S0750679A**

and/or **PHOA MUI YOKE** (Relief) NRIC No.: **S1112132B**

Taxi Number **SHB4468C**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **12-Jul-2018**

Name of Hirer **CHUA SIAK YONG**
 Hirer NRIC **S0750679A**

Signature :



Address **216 ANG MO KIO AVENUE 1 #09-859**
560216

Contact No. **96611788**

Name of Relief **PHOA MUI YOKE**
 Relief NRIC **S1112132B**

Signature :



Address **216 ANG MO KIO AVE 1 #09-859**
560216

Contact No. **98718668**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for \$ 5040.00 (Global Sum) for vehicle no. SHB 4468C that was damaged pursuant to the accident which occurred on 11/07/2018 (date) along CAIRHILL RD (location) involving vehicle no/s SJE 2289B.

This is pursuant to the inspection conducted on 12/07/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHB 4468C make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB 4468C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 03 (day) of May (month) 2019 (year)

Awt.

Signed by appointed surveyor


AILEEN TAN
Manager, Claims
Signed by "the workshop" (with chop)
CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
53 LOYANG DRIVE
SINGAPORE 508909

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
 Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
 SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
 SHB4468C

INV. NO/DATE
 91384715 19.07.2018

MAKE
 TOYOTA

JOB NO.
 305186942

MODEL
 PRIUS HYBRID(G4)

COMPUTER READING

DATE OF REG
 25.05.2017

DATE/TIME IN
 12.07.2018 11:40

CHASSIS CODE
 JTDKB3FU703557159

Description : 3P 11.07.18

S/No Part No.

Qty Unit Price %Disc Net

PART REQUISITION

S/No	Part No.	Description	Qty	Unit Price	%Disc	Net
0001	04-01-0302-0810	PRIG4 MIXI ASSY BODY ROCK	1	576.01	25.00	432.01
0002	04-01-0302-0595	PRIG4 PANEL SUB-ASSY RR D	1	1,227.00	25.00	920.25
0003	04-01-0302-3909	PRIG4 PANEL SUB-ASSY QUAR	1	817.50	25.00	613.12
0004	03-01-0302-2020	PRIG4 WHEEL DISC	1	1,555.00	25.00	1,166.25
0005	28-01-0103-2013	140V3 APP L&GO RRAR DOOR	1	80.00	0.00	80.00
SUB-TOTAL						3,211.63

JOB NATURE

S/No	Description	Qty	Unit Price	%Disc	Net
0001	L PANEL BEATING- RRAR	400.00			400.00
0002	23-502 SPRAYPAINT ON AFFECTED AREA	600.00			600.00
0003	17-01 CHECK ALL LIGHTING	20.00			20.00

1. WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST THE RISK OF ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARBON OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS RISK.
 2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
 3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT. I.E. AFTER 30 DAYS FROM THE MONTH END, THE PERIOD OF DEFAULT.
 4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
 A member of COMFORTDELGRO

Head Office:
 205 Braddell Road
 Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91384715	4,549.24	

Workshops

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 19950604RW
 Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
 SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
 SH84468C

INV. NO/DATE
 91384715 19.07.2018

MAKE
 TOYOTA

JOB NO.
 305186942

MODEL
 PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG
 25.05.2017

DATE/TIME IN
 12.07.2018 11:40

CHASSIS CODE
 JTDKB3FU703557159

S/No	Part No.	Qty	Unit Price	%Disc	Net
0004	20-00	TUFF COAT ON AFFECTED PARTS.	20.00		20.00
SUB-TOTAL :					1,040.00

Items total	4,251.63
Add GST @ 7.000 %	297.61
Invoice amount	4,549.24

Issued by : KATHERINETAN 19.07.2018 10:42:02
 Repair type : CLSO/57/57
 Payment Type/Term: /Credit 30 days

1. WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE THEFT OR ACCIDENTAL DAMAGE THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER EXPENSES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND STORED AT OWNERS' RISK.
 2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGNAL WITHIN 7 DAYS FROM SUCH DELIVERY AND NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
 3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE ABOVE FOR THE PERIOD OF DEFAULT.
 4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
 A member of COMFORTDELGRO

Head Office:
 205 Braddell Road
 Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91384715	4,549.24	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT18070330

Date: 19 July 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 11/07/2018 @ 21:55 hrs
ALONG CAIRNHILL RD X ORCHARD RD
INVOLVING SJE2289B

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB4468C** (the "Taxi"). The Taxi was hired to **CHUA SIAK YONG IC NO S0750679A** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SJE2289B	11 Jul 2018 / 21:55:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

Previous

OK

SHB4468C

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	13 Jul 2018 Edit Reg		12 Jul 2018 00:00 Edit Adj Rpt	S\$4,251.62 Edit Estimates	S\$4,251.62 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Lam Kok Meng , ID: 58339822A								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SHB4468C	Date of Loss:	11/07/2018 21:00 - :59 [13 Months and 16 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 0028942917SG	Policy/Cover Note No.:	2100468267 (Comprehensive)						
Vehicle Reg. No. (Insured):	SJE2289B	Policy No. (Claimant):	D-18088936MFSH						
		Excess:							
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Foo, Chit Yan] Chityan.Foo@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 24/07/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_5G (16/07/2018): No Policy Found									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHB4468C (0028942917SG)
 [SJE2289B]
 TP
 COMFORT TRANSPORTATION PTE LTD
 Jul 11 2018 9:00PM
 [Lam Kok Meng]
 ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Videos			Upload Audio			View View in Browser		
Video															1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print				
1	10/10/18 17:29	Video - Accident											Load MP4				
Letters/Correspondences															1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print				
1	(Draft)	Third Party Express Settlement - Payment Breakdown											Edit				
Photos/Images															3 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print				
1	13/07/18 16:34	General View											Load JPG <input checked="" type="checkbox"/>				
2	13/07/18 16:34	General View											Load JPG <input checked="" type="checkbox"/>				
3	13/07/18 16:34	General View											Load JPG <input checked="" type="checkbox"/>				
4	13/07/18 16:34	General View											Load JPG <input checked="" type="checkbox"/>				
5	13/07/18 16:34	General View											Load JPG <input checked="" type="checkbox"/>				
6	13/07/18 16:34	General View											Load JPG <input checked="" type="checkbox"/>				
7	13/07/18 16:34	General View											Load JPG <input checked="" type="checkbox"/>				
8	13/07/18 16:34	General View											Load JPG <input checked="" type="checkbox"/>				
9	13/07/18 16:34	General View											Load JPG <input checked="" type="checkbox"/>				
10	13/07/18 16:34	General View											Load JPG <input checked="" type="checkbox"/>				
11	13/07/18 16:34	General View											Load JPG <input checked="" type="checkbox"/>				
12	13/07/18 16:34	General View											Load JPG <input checked="" type="checkbox"/>				
13	13/07/18 16:34	General View											Load JPG <input checked="" type="checkbox"/>				
14	13/07/18 16:34	General View											Load JPG <input checked="" type="checkbox"/>				
15	13/07/18 16:34	General View											Load JPG <input checked="" type="checkbox"/>				
16	13/07/18 16:34	General View											Load JPG <input checked="" type="checkbox"/>				
17	13/07/18 16:34	General View											Load JPG <input checked="" type="checkbox"/>				
18	13/07/18 16:34	General View											Load JPG <input checked="" type="checkbox"/>				
19	13/07/18 16:34	General View											Load JPG <input checked="" type="checkbox"/>				
20	13/07/18 16:34	General View											Load JPG <input checked="" type="checkbox"/>				
21	13/07/18 16:34	General View											Load JPG <input checked="" type="checkbox"/>				
22	13/07/18 16:34	General View											Load JPG <input checked="" type="checkbox"/>				
23	13/07/18 16:34	General View											Load JPG <input checked="" type="checkbox"/>				
24	13/07/18 16:34	General View											Load JPG <input checked="" type="checkbox"/>				
25	13/07/18 16:34	General View											Load JPG <input checked="" type="checkbox"/>				
26	13/07/18 16:34	General View											Load JPG <input checked="" type="checkbox"/>				
27	13/07/18 16:34	General View											Load JPG <input checked="" type="checkbox"/>				
28	13/07/18 16:34	General View											Load JPG <input checked="" type="checkbox"/>				
29	13/07/18 16:34	General View											Load JPG <input checked="" type="checkbox"/>				
30	13/07/18 16:34	General View											Load JPG <input checked="" type="checkbox"/>				

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
31	13/07/18 16:34	General View	 Load JPG	<input checked="" type="checkbox"/>
32	13/07/18 16:34	General View	 Load JPG	<input checked="" type="checkbox"/>
33	13/07/18 16:34	General View	 Load JPG	<input checked="" type="checkbox"/>
34	13/07/18 16:34	General View	 Load JPG	<input checked="" type="checkbox"/>
35	13/07/18 16:34	General View	 Load JPG	<input checked="" type="checkbox"/>
36	13/07/18 16:34	General View	 Load JPG	<input checked="" type="checkbox"/>
37	16/07/18 17:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
38	16/07/18 17:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
39	16/07/18 17:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
40	16/07/18 17:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
41	16/07/18 17:22	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/07/18 10:48	TP ESTIMATE - MARKED	 Load PDF	
2	16/07/18 10:48	TP GIA REPORT	 Load PDF	
3	18/07/18 10:07	TP ESTIMATE + SUPP	 Load PDF	
4	14/05/19 12:23	WORKSHOP INVOICE	 Load PDF	
5	14/05/19 12:23	AUTHORISATION TO ACT FORM	 Load PDF	
6	14/05/19 12:23	Release Voucher	 Load PDF	
7	14/05/19 12:23	RENTAL RECEIPT	 Load PDF	
8	14/05/19 12:23	RENTAL MILEAGE	 Load PDF	
9	14/05/19 12:23	LTA SEARCH	 Load PDF	
10	14/05/19 12:23	LETTER TO OI	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	17/07/18 11:27	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SJE2289B (Insd veh)	Model:	TOYOTA PRIUS 1.8 (A)
	SHB4468C (TP veh)		
Date of Accident:	11/07/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:\$		5,383.83
Final Repair Cost	:\$		5,040.00
Loss of Use	:\$		3.00 days at \$50.00 per day
Rental (if any)	:\$		3 days
LTA / GIA Search Fee	:\$		
Others:	:\$		
	:\$		
Final Settlement Sum (Global Sum)	:\$		5,040.00
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability _____ (%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ 100 _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:\$	5,040.00
2)		:\$	
3)		:\$	
4)		:\$	
5)		:\$	

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

14 May
2019

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co Reg No: 199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18012744/K1WA3Q2
Date: 14/05/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	2100468267
Claimant Vehicle No : SHB4468C	Insured Vehicle No :	SJE2289B
Date of Loss: 11/07/2018	Nature of Claim:	TP
		Claim No: 0028942917SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SHB4468C	Engine No:	2ZRS043790
Make & Model:	TOYOTA PRIUS, 1.8 (A)	Chassis No:	JTDKB3FU703557159
Reg. Date:	25/05/2017 (Man. Year: 2017)	Odometer:	162666 km
Colour:	Blue		
Engine Capacity:	1798 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	195/65 R15	Rear Tyre Size:	195/65 R15
Front Left Side:	Bridgestone 7 mm	Rear Left Side:	Bridgestone 7 mm
Front Right Side:	Bridgestone 7 mm	Rear Right Side:	Bridgestone 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,211.62	3,211.62	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,820.00	1,040.00	780.00	42.86
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	5,031.62	4,251.62	780.00	15.50
+ GST 7.00/7.00% (S\$)	352.21	297.61	54.60	15.50
Nett Amount (S\$)	5,383.83	4,549.23	834.60	15.50
+ Loss of Use (3.0 x S\$50.00/day) (S\$)		150.00		
+ Car Rental (3.0 x S\$125.40/day) (S\$)		376.20		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		5,082.92		
Global Sum Settlement (S\$)		5,040.00		

INSPECTION

Date of Assignment:	12/07/2018	
Date Inspected:	12/07/2018 Inspected At:	ComfortDelGro Engineering Pte Ltd (Loyang)

59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 3.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
1	1		*PANEL SUB-ASSY ,DOOR ,RH	Dented	1,227.00 FL	*1,227.00 FL	
2	1		*ROCKER PANEL GARNISH ,RH	Cracked	576.00 FL	*576.00 FL	
3	1		*REAR WHEEL ,RIM RH	Grazed	1,555.00 FL	*1,555.00 FL	
4	1		*REAR RH FENDER	Dented	817.50 FL	*817.50 FL	
5	1		*REAR DOOR COMFORT & APPS STICKER	Necessary	80.00 FS	*80.00 FS	
					Sub Total (\$\$)	4,255.50	4,255.50
					- List Item Discount on L Items 25.00/25.00% (\$\$)	1,043.88	1,043.88
					Total Parts (\$\$)	3,211.62	3,211.62

F=Franchise part. S=SpcNett. L=ListItemDisc

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING	New	850.00	400.00
2	SPRAY PAINTING CHARGE	New	750.00	600.00
3	WIRING CHARGE	New	50.00	20.00
4	TUFF KOTE	New	50.00	20.00
5	REAR WHEEL ALIGNMENT	New	120.00	0.00
Gross Labour Cost (S\$)			1,820.00	1,040.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >