

Veron Chen (LKKAUTO)

From: Mastura <mastura@premiumauto.com.sg>
Sent: Friday, 23 November 2018 7:44 PM
To: Veron Chen (LKKAUTO); claims@premiumauto.com.sg
Cc: SUR
Subject: LOD - OD claim for SMC 3159 L - (VEHICLE IN)
Attachments: SAftersales18112319560.pdf

Dear Claims team,

Above attachment is for your perusal. We will be pass the LOD to Adrian by hand shortly.

Thank you.

Best Regards,
Mastura
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. mastura@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Friday, 13 July 2018 5:52 PM
To: claims@premiumauto.com.sg
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD claim for SMC 3159 L - (VEHICLE IN)

Dear Mr Chang,

As instructed by our client , please proceed to repair the insured vehicle **SMC 3159L (Excess \$1600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 12 July 2018 5:40 PM

To: claims@premiumauto.com.sg

Cc: SUR <sur@lkkauto.com>

Subject: FW: OD claim for SMC 3159 L - (VEHICLE IN)

Dear Mr Chang,

Please forward us LTA rebate.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PAL Claim [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, 12 July 2018 5:34 PM

To: SUR <sur@lkkauto.com>

Cc: 'PAL Claim' <claims@premiumauto.com.sg>

Subject: RE: OD claim for SMC 3159 L - (VEHICLE IN)

Dear all,

Kindly assist on the OD claim approval.

Vehicle has been surveyed by Mr. Rasul just now, attached is the marked estimate for reference.

Thank you.

Best regards,

Chang Chee Sing

Estimator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Wednesday, 11 July 2018 4:48 PM
To: 'Claims Dept' <claims@premiumauto.com.sg>; 'assignments' <assignments@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD claim for SMC 3159 L - (VEHICLE IN)

Dear all,

Sorry for the wrong email send. Kindly ignore the email.

Thank you .

Best Regards,
Phua
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Wednesday, 11 July 2018 4:44 PM
To: 'PAL Claim'; 'assignments'
Cc: 'Claims'
Subject: RE: OD claim for SMC 3159 L - (VEHICLE IN)

Good afternoon all ,

Here is the attach estimate for your kind reference.

Thank you.

Best Regards,
Phua
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: PAL Claim [<mailto:claims@premiumauto.com.sg>]
Sent: Wednesday, 11 July 2018 3:09 PM
To: 'assignments'
Cc: 'PAL Claim'
Subject: RE: OD claim for SMC 3159 L - (VEHICLE IN)

Dear all,

Attached is the GIA report for OD claim registration.

Kindly assist to arrange survey for above mentioned vehicle.

Address : **24 Benoi Sector, Singapore 629857.**

Thank you.

Best regards,
Chang Chee Sing
Estimator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you