

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 16 July 2018 2:44 PM
To: 'Claims'
Cc: SUR
Subject: RE: OD claim for SMC 3159 L - (VEHICLE IN)

Dear Kee Siang,

Photo required of the removal of the wing mirror.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Monday, 16 July 2018 10:39 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; claims@premiumauto.com.sg
Subject: RE: OD claim for SMC 3159 L - (VEHICLE IN)

Hi Veron,

The owner would like to seek recovery for his uninsured loss against the third party at later stage as he is not liable for this accident.

The accident involved a trade plate motor vehicle. As third party (Borneo Motor Lexus) unwilling to provide the "insurance details" and they would prefer AIG to write-in to them.

Kindly assist to engage officer in-charge to contact "Borneo Motor Lexus" in-charge person Kimberly @ 66311111.

Greatly appreciate for your kind assistance.

Thank you

Kee Siang

Claims Advisor

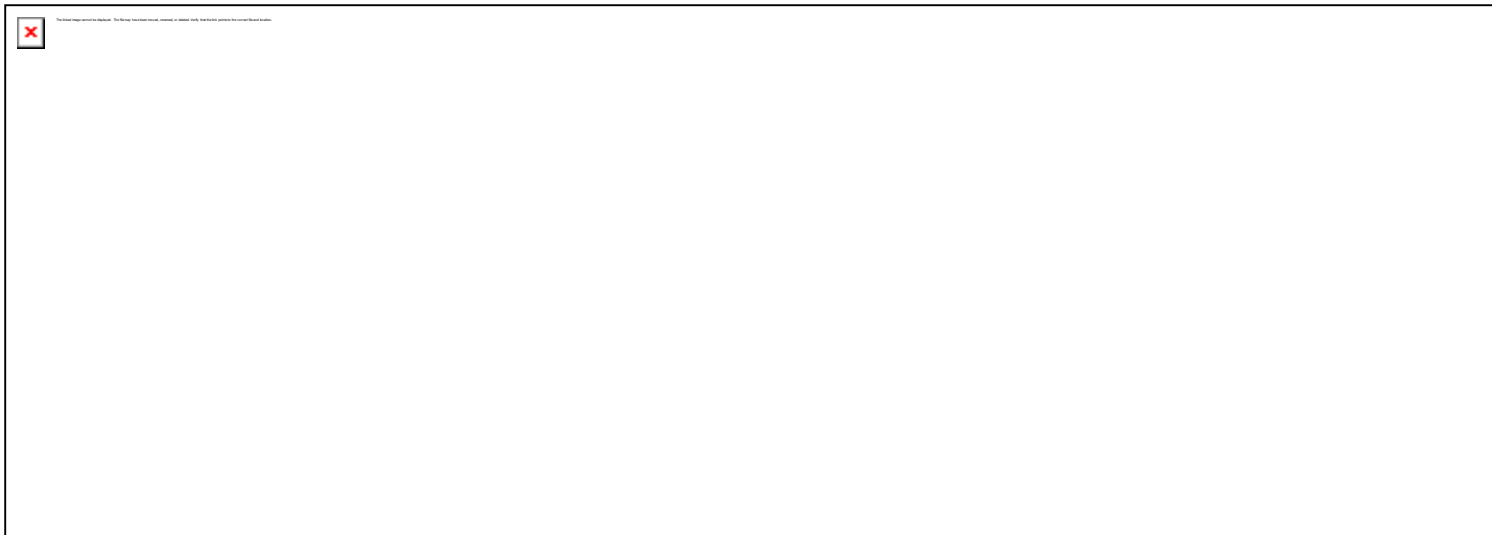
Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6388 2223 d. +65 66900293 f. +65 6841 1183

e. e-mail@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: PAL Claim <claims@premiumauto.com.sg>

Sent: Friday, July 13, 2018 6:06 PM

To: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>

Cc: 'SUR' <sur@lkkauto.com>; 'PAL Claim' <claims@premiumauto.com.sg>

Subject: RE: OD claim for SMC 3159 L - (VEHICLE IN)

Dear Veron,

Noted with thanks.

Kindly take note that we will only start the repair on coming Monday.

Thank you.

Best regards,

Chang Chee Sing

Estimator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Friday, 13 July 2018 5:52 PM
To: claims@premiumauto.com.sg
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD claim for SMC 3159 L - (VEHICLE IN)

Dear Mr Chang,

As instructed by our client , please proceed to repair the insured vehicle **SMC 3159L (Excess \$1600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 12 July 2018 5:40 PM
To: claims@premiumauto.com.sg
Cc: SUR <sur@lkkauto.com>
Subject: FW: OD claim for SMC 3159 L - (VEHICLE IN)

Dear Mr Chang,

Please forward us LTA rebate.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PAL Claim [<mailto:claims@premiumauto.com.sg>]
Sent: Thursday, 12 July 2018 5:34 PM
To: SUR <sur@lkkauto.com>
Cc: 'PAL Claim' <claims@premiumauto.com.sg>
Subject: RE: OD claim for SMC 3159 L - (VEHICLE IN)

Dear all,

Kindly assist on the OD claim approval.

Vehicle has been surveyed by Mr. Rasul just now, attached is the marked estimate for reference.

Thank you.

Best regards,
Chang Chee Sing
Estimator

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55 Ubi Road 1 Road Singapore 408699

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From: Claims Dept <claims@premiumauto.com.sg>

Sent: Wednesday, 11 July 2018 4:48 PM

To: 'Claims Dept' <claims@premiumauto.com.sg>; 'assignments' <assignments@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD claim for SMC 3159 L - (VEHICLE IN)

Dear all,

Sorry for the wrong email send. Kindly ignore the email.

Thank you .

Best Regards,
Phua
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Wednesday, 11 July 2018 4:44 PM
To: 'PAL Claim'; 'assignments'
Cc: 'Claims'
Subject: RE: OD claim for SMC 3159 L - (VEHICLE IN)

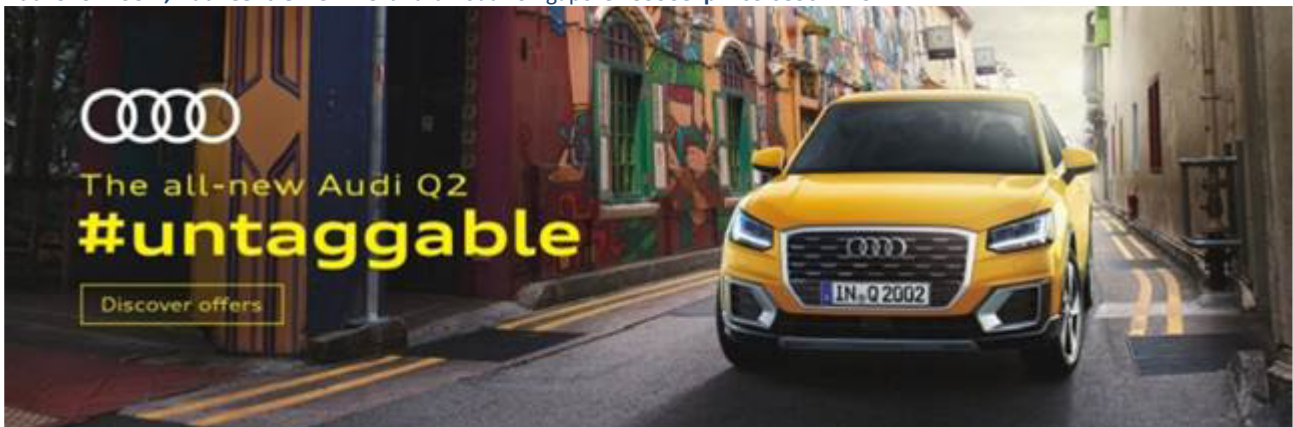
Good afternoon all ,

Here is the attach estimate for your kind reference.

Thank you.

Best Regards,
Phua
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
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From: PAL Claim [<mailto:claims@premiumauto.com.sg>]
Sent: Wednesday, 11 July 2018 3:09 PM
To: 'assignments'

Cc: 'PAL Claim'

Subject: RE: OD claim for SMC 3159 L - (VEHICLE IN)

Dear all,

Attached is the GIA report for OD claim registration.

Kindly assist to arrange survey for above mentioned vehicle.

Address : **24 Benoi Sector, Singapore 629857.**

Thank you.

Best regards,

Chang Chee Sing

Estimator

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