

REC BY: Adrian King

REF: CC3 / A5918017726 / Asbez

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/n \_\_\_\_\_  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: **\$ 700**  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

Veh No: **SGX293L** Yr Regn: **2010 / August**  
 Type: **M.Car** / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or \_\_\_\_\_  
 Maker: **Audi TT** c.c. **1984**  
 Colour: **Black** A/C: **Insured / Std / NI / NA**  
 Sp. Reading: **64164** T/Radio: **Insured / Std / NI / NA**  
 Eng/No: \_\_\_\_\_  
 C/No: **TRU228J4A1019926**  
 Gen. Cond: **Good** / Fair / Poor / Burnt  
 Steering: **Inorder** / Jammed / Leaked / Burnt or \_\_\_\_\_  
 Brake: **Inorder** / Jammed / Leaked / Burnt or \_\_\_\_\_  
 Modi: **Nil** / S/Rim / STD A/Rim or \_\_\_\_\_  
 Tyre Size: F: **225/50R17**  
 R: **225/50R17**

(Policy Condition)  
 Remark: The veh had commenced its repair at the time of inspection.  
 Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? Yes or No  
 Est. Repairs: **09 wks** days Res.: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val: Yes or No  
 CA / REV / REP. / 24 HRS  
 Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_  
 Vehicle: IN / OUT

N/S	O/S

**BS** / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or \_\_\_\_\_  
 Front Rear  
 R/Bal. **06** mm R/Bal. **06** mm  
 L/Bal. **06** mm L/Bal. **06** mm  
 D.O.A. \_\_\_\_\_ D.O.I. **12/07/18**  
 Survey held at **Premium**  
 Des. of Damages: **Frnt** / Rear / O/S / N/S / U/C / Rooftop or \_\_\_\_\_  
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction  
**DD ALG.**  
**19/07/18 @ 09:03 a.m.** revised IN to Tinesh. Tr via merimer.  
**19/07/18 @ 09:06 a.m.** mandate requested authorization to Tinesh. Tr via merimer.  
 MV ~~1561C~~ **1561C** wks **23/07/18**  
 RV **3871C**  
 Net. ~~23/07/18~~  
**10/06/19** Confirmed P/P \$ 17,300/- @ 29 days with Adrian  
 ( \$ 27,385.00 Red - 61% )

RECEIVED 20 JUN 2019

Date/Time, File Page 1 of 1  
**20/06/19**  Prel. Report  
 Final Report  
 Days Of Repair: **9**  
 Resurvey No. of Trip: **2**  
 Survey Fee: **700**  
 Add Fee:  Site Insp (\$)  Interview (\$)  Tech. Insp (\$)  Weekend (\$)  
 Report Format: \_\_\_\_\_  
 Lump Sum **(C)** \$ **17,300/-** P/P  
 TOTAL: **211**

REF:

CC3 / A/S/18017726 / Asbez

REC BY: Adrian King

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \$ 700

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? - Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? - Yes or No

Est. Repairs: 09 wks days Res: Yes or No

Lump Sum \_\_\_\_\_ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS \_\_\_\_\_

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SGX293L Yr Regr: 2010 / AugustType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or \_\_\_\_\_

Make: Audi TT C.C. 1984Colour: Black A/C: Insured / Std / NI / NASp. Reading: 6464 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: TRU2228J4A1019926Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / Si/Rim / STD A/Rim orTyre Size: F: 225/50R17R: 225/50R17BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or \_\_\_\_\_

Front \_\_\_\_\_ Rear \_\_\_\_\_

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. \_\_\_\_\_ D.O.I. 12/07/18Survey held at PremiumDes. of Damages: Frnt / Rear / O/S / NIS / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	DD ALG.
19/07/18 @ 09:03 a.m.	revised IN to Tinesh. Tr via merimen.
19/07/18 @ 09:06 a.m.	mandate requested authorization to Tinesh. Tr via merimen.
	MV <del>656</del> 561C wks. 23/07/18.
	PV: 3871C
	Nett. <del>800</del>
10/06/19	Conf. and P/P \$ 17,300/- @ 29 days with Adrian ( \$ 27,385.00 Red - 61% )

RECEIVED 20 JUN 2019

Date/Time, File Page to/  : Preli. ReportTypist  : Final Report

Date/Time, File Return to/

Q

Days Of Repair: 9Resurvey No. of Trip: 2

Survey Fee:

Competition:

Phone:

Other:

TOTAL

TOTAL

Add Fee:  Site Insp (\$) Interview (\$) Tech Invs (\$) Workshop (\$)

Report Format

Lump Sum (A.B.) (\$ 17,300/- P/P)

700

11

211

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	86191
Vehicle Details	
Vehicle No.:	SGX293L
Vehicle to be Exported:	Yes
Intended De-registration Date:	12 Jul 2018
Vehicle Make:	AUDI
Vehicle Model:	TTC 2.0 TFSI S-TRONIC
Primary Colour:	Black
Manufacturing Year:	2010
Engine No.:	BWA273328
Chassis No.:	TRUZZZ8J4A1019926
Maximum Power Output:	147.0 kW (197 bhp)
Open Market Value:	\$51,856.00
Original Registration Date:	20 Aug 2010
First Registration Date:	20 Aug 2010
Transfer Count:	0
Actual ARF Paid:	\$51,856.00
Intended PARF Eligibility	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	19 Aug 2020
PARF Rebate Amount:	\$31,113.00
Intended COE Rebate Details	
COE Expiry Date:	19 Aug 2020
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$41,010.00
COE Rebate Amount:	\$7,548.00
<b>Total Rebate Amount:</b>	<b>\$38,661.00</b>

The information contained herein is correct as at 12 Jul 2018

OK



Audi A5 Coupe 2.0A TFSI Quattro (New 10-yr COE) \$84,300 \$8,420 /yr 25-Jun-2009 1,984 cc 167,327 km Sports Available

Full Servicing With Audi. Major Servicing At 160k Replaced ALL Wear And Tear Including: Fuel Injectors, Ignition Coils, Spark Plugs, Radiator Fan, Radiator, Power Steering Pressure Hose, Clutch And EC...

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☆ [Postcode: 22-Jul-2018](#) [Tags: 2009 Audi A5, Used A5, Audi, A5, Used Audi](#)



Audi A5 Coupe 3.2A FSI Quattro S-Line \$41,500 \$14,320 /yr 23-Jul-2009 3,197 cc 120,000 km Sports Available

New Road Tax, Breyton Rims, Sporty A5 Coupe With Full Service Records, All Major Parts Replaced Timely, Recent Changes Of All Gaskets & Seals, Plug Coils, Bushings, One Of The Best Looking A5 Coupe In...

☆ [Postcode: 21-Jul-2018](#) [Tags: 2009 Audi A5, Used A5, Audi, A5, Used Audi](#)



Audi A5 Coupe 2.0A TFSI Quattro S-Line \$38,900 \$13,800 /yr 13-Aug-2009 1,984 cc 63,158 km Sports Available

Look Photos, Perfect Clean Interior, Exterior, Beautiful Expensive Sports Rims. Low Profile Sports Tyres. No Dents. Quattro Model. Not Base Model. Worth To Consider Renew COE. Lowest Depreciation For ...

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☆ [Postcode: 23-Jul-2018](#) [Tags: 2009 Audi A5, Used A5, Audi, A5, Used Audi](#)



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Audi A5 Coupe 2.0A TFSI Quattro \$41,800 \$14,130 /yr 25-Sep-2009 1,984 cc 140,000 km Sports Available

Just Arrived! 100% Loan Available! Reluctant Sale But Due To Overseas Posting. Very Well Taken Care Of By Previous Owner. Upgraded Rims! 6 Pot Ap Brakes! Quad Super Sprint Exhaust! Sports Coil Over! 6...

☆ [Postcode: 23-Jul-2018](#) [Tags: 2009 Audi A5, Used A5, Audi, A5, Used Audi](#)



Audi A5 Coupe 3.2A FSI Quattro S-Line \$46,800 \$15,600 /yr 12-Nov-2009 3,197 cc 139,000 km Sports Available

Road Tax Just Renewed. Fox Exhaust LTA Registered, Enjoy The Rumble Of V6 Engine. Probably One Of The Best Sounding A5. Motorvac Done, Gearbox Oil Changed Recently, Just Serviced, Vossen Rims, RSS Bum...

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☆ [Postcode: 19-Jul-2018](#) [Tags: 2009 Audi A5, Used A5, Audi, A5, Used Audi](#)



Audi TT Coupe 2.0A TFSI S-tronic \$48,000 \$17,650 /yr 01-Dec-2009 1,984 cc 118,000 km Sports Available

Stage 3. TTE420, Meth, Biah Biah Biah. Ask Me More.

[View Details](#)

☆ [Postcode: 09-Jul-2018](#) [Tags: 2009 Audi TT, Used TT, Audi, TT, Used Audi](#)



Audi TTS Coupe 2.0A TFSI Quattro S-tronic \$57,800 \$18,690 /yr 21-Dec-2009 1,984 cc 98,000 km Sports Available

Low Mileage. Rare TTS In The Market. Matt Colour. New SMA Number.

☆ [Postcode: 23-Jul-2018](#) [Tags: 2009 Audi TTS, Used TTS, Audi, TTS, Used Audi](#)



Audi TTS Coupe 2.0A TFSI Quattro S-tronic \$60,000 \$20,250 /yr 21-Dec-2009 1,984 cc 103,000 km Sports Available

Fully Upgraded Audio System With Amplifier And Wo Ofcr, Including Pioneer Avh-x5850bt. Ohlins DFV Suspensions With Front 30, Rear 45 Adjustments Dampers Original HALDEX Race Controller APR Intercooler...

[View Details](#)

☆ [Postcode: 12-Jul-2018](#) [Tags: 2009 Audi TTS, Used TTS, Audi, TTS, Used Audi](#)



Audi A5 Coupe 2.0A TFSI Quattro \$43,000 \$15,880 /yr 24-Dec-2009 1,984 cc 93,388 km Sports Available

Brand New Registration Number. Brand New Clutch, Fully Stock Engine, Many Wear And Tear Replaced, Upgraded Alcon Brake Kit, Upgraded TSW Sports Rims With Brand New Expensive Michelin Tyres. Please Cal...

☆ [Postcode: 04-Jul-2018](#) [Tags: 2009 Audi A5, Used A5, Audi, A5, Used Audi](#)



Audi S5 Coupe 4.2A FSI Quattro \$57,800 \$17,450 /yr 07-Jan-2010 4,163 cc 129,000 km Sports Available

Only Facelifted V8 S5 On The Market!. Newly Paid Road Tax. Maintained By Premium Auto. Beautiful Condition With No Repairs Required! 100% Mishap Free. Call Now Before It's Gone!

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Cdr Buyers Automotive Pte Ltd

☆ [Postcode: 06-Jul-2018](#) [Tags: 2010 Audi S5, Used S5, Audi, S5, Used Audi](#)

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Audi S5 Coupe 4.2A FSI \$56,800 \$16,730 /yr 08-Jan-2010 4,163 cc - Sports Available

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## Used Car Comparison

TTC Purchasing Invoice

— Comparing 2 Vehicles —

Audi TTS Coupe 2.0A TFSI Quattro S-tronic

Audi TTS Coupe 2.0A TFSI Quattro S-tronic



Clear All

Use search bar above to select a other car to compare.

Use search bar above to select a other car to compare.

[Back to search result](#)

### CAR DETAILS

Price	\$60,000	\$58,800	-	-
Instalment	\$2,575	\$2,523	-	-
Registration Date	21-Dec-2009	21-Dec-2009	-	-
Manufactured	2009	2009	-	-
Mileage	103,000 km	98,000 km	-	-
Transmission	Auto	Auto	-	-
Engine Cap	1,984 cc	1,984 cc	-	-
Road Tax	\$1,194 /yr	\$1,194 /yr	-	-
Power	200.0 kW (268 bhp)	200.0 kW (268 bhp)	-	-
Curb Weight	1,415 kg	1,415 kg	-	-
Features	When You're Reading This, You Already Sat Or Driven One Before. Wear And Tear Parts Fully Replaced. No One Would Complain, Unless You're A Dealer.	-	-	-
Accessories	Read Below, Thank You, I'm Just A Below Average Joe Making My Living As A Realtor, I Seek Someone Who Appreciate It And Willing To Pay Me Right.	-	-	-
Description	Fully Upgraded Audio System With Amplifier And Wo Dfer, Including Pioneer Avh-x5850bt. Ohlins DPV Suspensions With Front 30, Rear 45 Adjustments Dampers Original HALDEX Race Controller APR Intercooler I.E HFPF Pro Drive Gc05k With RE71R (\$7k Done) Original T1D Carbon Front Grill, Centre Console, Rear OTM V2 Diffuser, Full Street Legal MTM Exhaust System K&N Air Filter Thinkware F550 In Car.	Low Mileage. Rare TTS In The Market. Matt Colour. New SMA Number.	-	-
COE	\$19,000	\$19,510	-	-
OMV	\$62,865	\$62,865	-	-
ARF	\$62,865	\$62,865	-	-
Depreciation	\$19,820 /yr	\$18,990 /yr	-	-
No. of Owners	2	1	-	-
Type of Vehicle	Sports	Sports	-	-
Category	PARF Car, Direct Owner Sale	PARF Car	-	-
Availability	Available	Available	-	-

## Shirley Hiew (LKK Auto)

---

**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Thursday, 20 June 2019 11:38 AM  
**To:** 'Carrine Leong'  
**Cc:** 'Claims'  
**Subject:** RE: LOD - OD claim of SGX 293 L (URGENT) - SUPPLEMENTARY

Hi Carrine,

As spoken, Confirmed final fig \$ 17,300.00 @ 9 days of repairs before excess \$ 700/- & GST.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Carrine Leong [mailto:carrine.leong@premiumauto.com.sg]  
**Sent:** Friday, 31 May 2019 2:02 PM  
**To:** 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>  
**Cc:** 'Claims' <claims@premiumauto.com.sg>  
**Subject:** RE: LOD - OD claim of SGX 293 L (URGENT) - SUPPLEMENTARY

Hi Shirley,

Please find attachment document for your attention as per your request.

**Thanks & Best Regard**  
**Carrine Leong**  
Claims Administrator

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183  
e. [carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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## Claims Dept

**From:** Claims Dept <claims@premiumauto.com.sg>  
**Sent:** Wednesday, 1 August, 2018 1:17 PM  
**To:** 'Shirley Hiew (LKK Auto)'; 'Nora Khai'  
**Cc:** 'SUR'; 'Claims Dept'  
**Subject:** RE: OD claim of SGX 293 L (URGENT) - SUPPLEMENTARY  
**Attachments:** SAftersales18080113180.pdf

Dear Shirley,

Attached the diagnostic report for Adrian kind reference.

Many thanks!

Best regards,  
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183  
e. claims@premiumauto.com.sg w. www.audi.com.sg  
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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**From:** Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]  
**Sent:** Friday, 27 July, 2018 4:36 PM  
**To:** 'Claims Dept' <claims@premiumauto.com.sg>; 'Nora Khai' <nora.khai@premiumauto.com.sg>  
**Cc:** 'SUR' <sur@lkkauto.com>  
**Subject:** RE: OD claim of SGX 293 L (URGENT) - SUPPLEMENTARY

Dear George/Nora,

As instructed by our client, please proceed at repair cost not exceeding \$17,300.00 (inclusive supplementary) to repair the insured vehicle  
**SGX 293L (Excess \$ 700/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

Hi Vector,  
The net value agreed with  
repairer is to repair the vehicle  
at \$17.3k.  
However, due to unexpected damages  
as seen in attached, ~~my~~ Premium Automobile  
is expecting to have the repair cost  
increased. For your opinion and  
approval.

appealing

## Shirley Hiew (LKK Auto)

---

**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Friday, 27 July 2018 4:36 PM  
**To:** 'Claims Dept'; 'Nora Khai'  
**Cc:** 'SUR'  
**Subject:** RE: OD claim of SGX 293 L (URGENT) - SUPPLEMENTARY

Dear George/Nora,

As instructed by our client, please proceed at repair cost not exceeding \$17,300.00 (inclusive supplementary) to repair the insured vehicle  
**SGX 293L (Excess \$ 700/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims Dept [mailto:claims@premiumauto.com.sg]  
**Sent:** Friday, 27 July 2018 4:05 PM  
**To:** 'Claims Dept' <claims@premiumauto.com.sg>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; 'Nora Khai' <nora.khai@premiumauto.com.sg>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: OD claim of SGX 293 L (URGENT) - SUPPLEMENTARY

Dear Shirley,

As spoken, We will accept the offer of S\$ 17,300.00 before GST, as a Lump sump repair.

Thank you.

Best Regards,

## Shirley Hiew (LKK Auto)

---

**From:** Claims Dept <claims@premiumauto.com.sg>  
**Sent:** Thursday, 26 July 2018 4:07 PM  
**To:** 'Shirley Hiew (LKK Auto)'; 'Nora Khai'  
**Cc:** 'SUR'; 'Claims Dept'  
**Subject:** RE: OD claim of SGX 293 L (URGENT) - SUPPLEMENTARY

Dear Shirley,

We refer to the conversation between Ms. Nora & Mr. Victor yesterday.

We will accept the offer of S\$17,300.00 before GST for this.

Many thanks!

Best regards,  
Jeffery Tan

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183  
e. claims@premiumauto.com.sg w. www.audi.com.sg  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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---

**From:** Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]  
**Sent:** Thursday, 26 July, 2018 3:11 PM  
**To:** 'Nora Khai' <nora.khai@premiumauto.com.sg>; 'Claims Dept' <claims@premiumauto.com.sg>  
**Cc:** 'SUR' <sur@lkkauto.com>  
**Subject:** RE: OD claim of SGX 293 L (URGENT) - SUPPLEMENTARY

Hi Nora,

Insurance recommended total loss.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Nora Khai [<mailto:nora.khai@premiumauto.com.sg>]  
**Sent:** Wednesday, 25 July 2018 3:20 PM  
**To:** 'Claims Dept' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OD claim of SGX 293 L (URGENT) - SUPPLEMENTARY

Dear Shirley,

Any approval from Victor on this case?

Best Regards,

Norazima Khairuddin  
Claims Manager

**Premium Automobiles Pte Ltd** (Reg No 189902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183  
e. [nora.khai@premiumauto.com.sg](mailto:nora.khai@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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**From:** Claims Dept [<mailto:claims@premiumauto.com.sg>]  
**Sent:** 23 July, 2018 4:23 PM  
**To:** 'Shirley Hiew (LKK Auto)'  
**Cc:** 'SUR'; 'Claims Dept'  
**Subject:** RE: OD claim of SGX 293 L (URGENT) - SUPPLEMENTARY

Dear Shirley,

We propose for S\$21,000.00 lump sum for this case.

Kindly check and revert back.

Many thanks!

Best regards,  
Jeffery Tan

## Shirley Hiew (LKK Auto)

---

**From:** Claims Dept <claims@premiumauto.com.sg>  
**Sent:** Monday, 23 July 2018 4:23 PM  
**To:** 'Shirley Hiew (LKK Auto)'  
**Cc:** 'SUR'; 'Claims Dept'  
**Subject:** RE: OD claim of SGX 293 L (URGENT) - SUPPLEMENTARY

Dear Shirley,

We propose for S\$21,000.00 lump sum for this case.

Kindly check and revert back.

Many thanks!

Best regards,  
Jeffery Tan

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183  
e. claims@premiumauto.com.sg w. www.audi.com.sg  
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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---

**From:** Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]  
**Sent:** Monday, 23 July, 2018 4:03 PM  
**To:** 'Claims Dept' <claims@premiumauto.com.sg>  
**Cc:** 'SUR' <sur@lkkauto.com>  
**Subject:** RE: OD claim of SGX 293 L (URGENT) - SUPPLEMENTARY

Dear George,

As spoken, kindly check the repair cost limit whether you are able to repair the vehicle not exceeding \$ 17,000.00.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]  
**Sent:** Monday, 23 July 2018 3:05 PM  
**To:** 'Claims Dept' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Cc:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OD claim of SGX 293 L (URGENT) - SUPPLEMENTARY

Hi George,

As Spoken, please send us the purchasing invoice.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]  
**Sent:** Monday, 23 July 2018 1:29 PM  
**To:** 'Claims Dept' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Cc:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OD claim of SGX 293 L (URGENT) - SUPPLEMENTARY

Hi George,

Kindly informed we are still pending approval from insurance.

We will update you once done.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims Dept [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Monday, 23 July 2018 1:21 PM  
**To:** 'Shirley Hiew (LKK Auto)' <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>  
**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** RE: OD claim of SGX 293 L (URGENT) - SUPPLEMENTARY

Good afternoon Ms. Shirley,

Any updates for the above mentioned case ?

We 're appreciate your quick response.

Best Regards,  
**George wong**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 19902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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---

**From:** Claims [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Wednesday, 18 July 2018 8:31 PM  
**To:** 'Catherine Chong (LKK Auto)'  
**Cc:** 'Claims'  
**Subject:** RE: OD claim of SGX 293 L (URGENT) - SUPPLEMENTARY

Dear all,

Attached is the supplementary for your kind reference.

Please arrange re-survey for the above mentioned vehicle.

Address : Blk 10 Sin Ming Industrial Estate , Sector C #01-12, Singapore 575645.

Thank you.

Best Regards,  
**George Wong**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 19902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

## Shirley Hiew (LKK Auto)

---

**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Wednesday, 18 July 2018 5:59 PM  
**To:** 'Shirley Hiew (LKK Auto)'  
**Cc:** 'SUR'; 'Claims'  
**Subject:** RE: OD claim of SGX 293 L (URGENT)

Dear Ms. Shirley ,

We have confirmed the repair cost limit, not exceeding S\$ 26,000.00.

Kindly assist in authorize repair for the above mentioned vehicle .

Best Regards,  
**George Wong**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



[http://www.audi.com.sg/sea/brand/sg/audi\\_promotions/promotions/car\\_promotions/new-audi-q2-2017.html](http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html)

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---

**From:** Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]  
**Sent:** Tuesday, 17 July 2018 10:46 AM  
**To:** 'Claims'  
**Cc:** 'SUR'  
**Subject:** RE: OD claim of SGX 293 L (URGENT)

Hi All,

Please revert.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]  
**Sent:** Friday, 13 July 2018 11:45 AM  
**To:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Cc:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OD claim of SGX 293 L (URGENT)

Dear George,

Kindly advice the repair cost limit not exceeding \$ 26,000.00 .

Please check and revert.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Thursday, 12 July 2018 4:53 PM  
**To:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** RE: OD claim of SGX 293 L (URGENT)

Dear all,

Survey was carried out on today afternoon.

Please advice on the cost of limit repair for the above mentioned vehicle.

Vehicle is in our workshop.

Thank you.

Best Regards,

**George Wong**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 19990271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



[http://www.audi.com.sg/sea/brand/sg/audi\\_promotions/promotions/car\\_promotions/new-audi-q2-2017.html](http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html)

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---

**From:** Claims Dept [mailto:claims@premiumauto.com.sg]  
**Sent:** Wednesday, 11 July 2018 6:32 PM  
**To:** 'SUR'  
**Cc:** 'Claims'  
**Subject:** OD claim of SGX 293 L

Good afternoon all,

Here is the estimate attached for your kind reference .

Thank you .

Best Regards,  
**Phua**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 189902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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## View Sent Message

This mail is associated with :

**\*SGX293L (0856759062SG)**  
OD  
Jul 9 2018 5:10PM  
[TAY PENG NEE]  
Premium Automobiles Pte Ltd

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**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 23/10/2018 14:21 PM.  
**To** Victor-CK.Koh@aig.com  
**CC** sur@lkkauto.com; Tinesh.Tr@aig.com  
**Subject** Fw: SGX293L (0856759062SG) OD

Hi Victor,

Any updates for this case?

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: LKK\_HQ

To: Victor-CK.Koh@aig.com

CC: Tinesh.Tr@aig.com; sur@lkkauto.com

Sent On: 04/10/2018 02:23 PM

Subject: SGX293L (0856759062SG) OD

Dear Victor,

The nett value agreed with repairer is to repair the vehicle at \$ 17,300.00. However, due to unexpected damages as seen in attached, repairer is appealing to have the repair cost increased. For your opinion and approval.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

### DOCUMENTS SUMMARY

There are no documents.

## View Received Message

This mail is associated with :

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Jul 9 2018 5:10PM

[TAY PENG NEE]

Premium Automobiles Pte Ltd

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**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 23/10/2018 16:02 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Maintained - SGX293L - Claim Handler: Tr, Tinesh

Maintained:Maintain as by repair limit \$17,300.00.

### DOCUMENTS SUMMARY

There are no documents.

## View Received Message

This mail is associated with :

**\*SGX293L (08567590625G)**  
OD  
Jul 9 2018 5:10PM  
[TAY PENG NEE]  
Premium Automobiles Pte Ltd

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**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 27/07/2018 14:06 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$17300.00) - SGX293L - Claim Handler: Tr, Tinesh

Approved:17300.00:Re-inspection to be done for damage check and supplementary items / labour,

### DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #07-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Tr, Tinesh

Date: 04 Oct 2018

**Preliminary Advice**

Vehicle No	: SGX293L	Accident Date	: 09/07/2018
Make	: AUDI TTC	Policy No.	: 2100230477-07
Assignment Date	: 12/07/2018	Excess	: S\$700.00
Date of Inspection	: 12/07/2018	Est. Duration of Repair	: 9 days
Inspection At	: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	44,397.00
Revised Amount	:S\$	29,299.00
Check Items (Estimated)	:S\$	5,031.00
Total	:S\$	34,330.00

Lump Sum Repair :S\$

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	56,000.00
COE / PARF Rebate	:S\$	38,661.00
Salvage Value	:S\$	
Margin for Repair	:S\$	17,339.00

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( X ) Other comments : Please refer to the diagnostic report, supplementary amount is \$ 4,984.00. Repairer is appealing to have the repair cost increased.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #07-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Sim, Priscilla-LK

Date: 26 Jul 2018

**Preliminary Advice**

Vehicle No	: SGX293L	Accident Date	: 09/07/2018
Make	: AUDI TTC	Policy No.	: 2100230477-07
Assignment Date	: 12/07/2018	Excess	: S\$700.00
Date of Inspection	: 12/07/2018	Est. Duration of Repair	: 9 days
Inspection At	: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	38,617.00
Revised Amount	:S\$	24,315.00
Check Items (Estimated)	:S\$	5,031.00
Total	:S\$	29,346.00

Lump Sum Repair :S\$

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	56,000.00
COE / PARF Rebate	:S\$	38,661.00
Salvage Value	:S\$	
Margin for Repair	:S\$	17,339.00

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( X ) Other comments : REPAIRER ABLE TO UNDERTAKE THE REPAIR COST NOT EXCEEDING \$ 17,300.00.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #07-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Tr. Tinesh

Date: 23 Jul 2018

**Preliminary Advice**

Vehicle No	: SGX293L	Accident Date	: 09/07/2018
Make	: AUDI TTC	Policy No.	: 2100230477-07
Assignment Date	: 12/07/2018	Excess	: S\$700.00
Date of Inspection	: 12/07/2018	Est. Duration of Repair	: 9 days
Inspection At	: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:SS	38,617.00
Revised Amount	:SS	24,315.00
Check Items (Estimated)	:SS	5,031.00
Total	:SS	29,346.00

Lump Sum Repair :SS

**Total Loss Consideration**

New for Old Value	:SS	
Pre-Accident Value	:SS	56,000.00
COE / PARF Rebate	:SS	38,661.00
Salvage Value	:SS	
Margin for Repair	:SS	17,339.00

**Remarks**

- ( ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( X ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( X ) Other comments : Repairer propose \$21,000.00 to repair the vehicle on lump sum basis.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte, Ltd.  
AIG Building  
78 Shenton Way #07-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn:

Date: 13 Jul 2018

**Preliminary Advice**

Vehicle No	: SGX293L	Accident Date	: 09/07/2018
Make	: AUDI TTC	Policy No.	: 2100230477-07
Assignment Date	: 12/07/2018	Excess	: S\$0.00
Date of Inspection	: 12/07/2018	Est. Duration of Repair	: 9 days
Inspection At	: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	38,617.00
Revised Amount	:S\$	24,315.00
Check Items (Estimated)	:S\$	5,031.00
Total	:S\$	29,346.00
Lump Sum Repair	:S\$	

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	65,000.00
COE / PARF Rebate	:S\$	38,661.00
Salvage Value	:S\$	
Margin for Repair	:S\$	26,339.00

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( X ) Other comments : REPAIRER AGREED TO UNDERTAKE THE REPAIR COST NOT EXCEEDING \$ 26,000.00

**Note: This document has not been finalised.****LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #07-16  
Singapore 079120From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn:

Date: 13 Jul 2018

**Preliminary Advice**

Vehicle No	: SGX293L	Accident Date	: 09/07/2018
Make	: AUDI TTC	Policy No.	: 2100230477-07
Assignment Date	: 12/07/2018	Excess	: S\$0.00
Date of Inspection	: 12/07/2018	Est. Duration of Repair	: 9 days
Inspection At	: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	37,963.00
Revised Amount	:S\$	23,661.00
Check Items (Estimated)	:S\$	5,031.00
Total	:S\$	28,692.00

Lump Sum Repair :S\$

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	65,000.00
COE / PARF Rebate	:S\$	38,661.00
Salvage Value	:S\$	
Margin for Repair	:S\$	26,339.00

**Remarks**

- ( ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	10/07/2018 09:56
Date Of Accident	09/07/2018 17:10
Exact Location Of Accident	PIE (TUAS) 19.3KM LANE 1
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SGX293L
Insured/Policyholder	
Name Of Registered Owner	TAY PENG NEE
NRIC No	S7048619I
Email Address	TAYCHERYL@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-96352500
Alternative Phone No	HOME-62866198
Vehicle Particulars	
Manufacturer	AUDI
Model	TAYCHERYL@YAHOO.COM.SG
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100230477-07
Cover Note Number	
Driver	
Name of Driver	TAY PENG NEE
NRIC No	S7048619I
Date Of Birth	28/12/1970
Occupation	INDOOR
Date Of Driving Pass	26/04/1994
Driving Experience	24 YEARS AND 2 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96352500
Fax Number	
Contact Number	HOME-62866198
EMail Address	TAYCHERYL@YAHOO.COM.SG

Address	23 PALM GROVE AVENUE #01-24
Postcode	547325
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	4
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	YES
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I WAS TRAVELLING ALONG PIE TOWARDS TUAS ON 9 JULY 2018, AND KNOCKED ONTO THE CAR IN FRONT OF ME WHEN HE JAMMED BRAKE. WE ALIGHTED FROM OUR VEHICLE AND EXCHANGED CONTACT DETAILS. WHEN I ALIGHTED FROM MY CAR, I NOTICED IT WAS A 4 CAR COLLISION. THE FIRST CAR DROVE OFF SHORTLY AFTER WITHOUT EXCHANGING DETAILS. A COUPLE OF MINUTES FROM THE ACCIDENT, MR DESMOND TEO FROM SK AUTOMOBILE PTE LTD, APPEARED TO OFFER ASSISTANCE TO THE DRIVERS OF THE SECOND AND THIRD CAR IN THE COLLISION TO PROCESS THEIR CLAIMS.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKV6275M
Vehicle Make/Model/Colour	TOYOTA / VIOS
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LEE NGEE BOON
NRIC/Passport Number	S1425000Z
Contact Number	98621395
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

**DETAILS OF OTHER VEHICLE PROPERTY 2**

Vehicle Registration Number	SKH4491S
Vehicle Make/Model/Colour	BMW
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

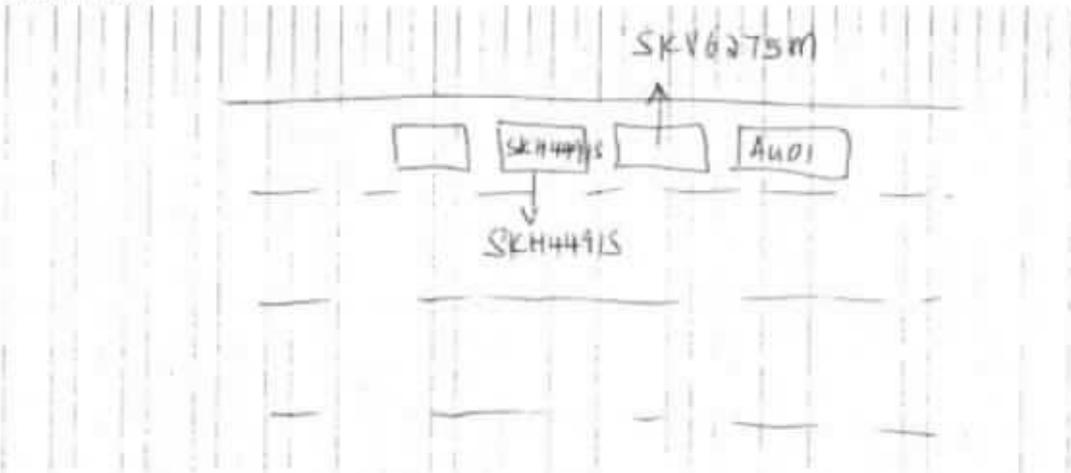
  
\_\_\_\_\_  
Policyholder's Signature  
Date & Time:

\_\_\_\_\_  
Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

  
\_\_\_\_\_  
Reporting Centre Personnel's Signature  
Name: Nova Kua  
NRIC/IN No.: S80247572

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was travelling along PIE towards Tuas on 9 Jul 18  
~~when the car~~ and knocked onto the car in front of me  
 when he jammed brake. We alighted from the our  
 vehicles & exchanged contact details.

When I alighted from my car, I noticed it was a  
 4 car collision. The first car drove off shortly after  
 without exchanging details.

A couple of minutes from the accident, Mr Desmond Teo  
 from SK Automobile Pte Ltd appeared to offer  
 assistance to the drivers of the second & third car  
 in the collision.

to present their claims

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
 Date & Time:

Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time:

Reporting Centre Personnel's Signature  
 Name:  
 NRIC/FIN No.:

Accident Photo





# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : Tay Peng Nee  
 Period of Insurance : 20 Aug 2017 To 19 Aug 2018  
 Engine No. : BWA273328  
 Chassis No. : TRUZZZ8J4A1019926

Vehicle No. : SGX293L  
 Policy No. : 2100230477-07  
 Endorsement No. :  
 Issued Date : 27 Jul 2017

### ABOUT THE COVER

Make/Model : AUDI TT 2.0 FSI  
 Engine Capacity/Tonnage : 1,984.00 CC  
 Driver Restriction : NA  
 Sum Insured : Market Value  
 Off Peak Car : No  
 First Year of Registration : 2010  
 Insuring with COE/PARF : Yes

#### Person or Classes of Persons Entitled to Drive\* :

a) The Policyholder  
 b) Any other person who is driving on the Policyholder's order or with his/her permission.  
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 35 years old and above

#### Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

#### Loss of Use (15 days)

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$1400 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

Windscreen : \$100

#### Named Driver and Excess (where applicable)

Tay Peng Nee - \$1400 (Own Damage) Low Kia Sing - \$1400 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 406699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MayBank

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.  
 AUTHORISED REPRESENTATIVE

550074

1000230736/AC4

Doc No: 201700040001 | Copyright © 2018 AIG Asia Pacific Insurance Pte. Ltd.

<p><b>What can the 24-hour AIG Auto Emergency Hotline provide for you?</b></p> <ul style="list-style-type: none"><li>• Immediate assistance after an accident</li><li>• Emergency breakdown service</li><li>• Towing service (accident or non-accident related)</li><li>• Advice on Motor Claims procedures</li><li>• Medical Referral Assistance</li></ul> <p><b>If no one is injured in the accident:</b></p> <ul style="list-style-type: none"><li>• You are not required to make any police report.</li><li>• Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s)</li><li>• Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.</li><li>• Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.</li></ul> <p><b>If the accident involves injuries or damage to government property &amp; vehicles, foreign registered vehicles or non-injury hit &amp; run cases:</b></p> <ul style="list-style-type: none"><li>• Report the accident to the police, providing full details of the circumstances of the accident.</li><li>• Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.</li><li>• Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.</li><li>• Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.</li></ul>	<p><b>What should I do in the event of an accident?</b></p> <ul style="list-style-type: none"><li>• Keep calm and move your car to a safe place</li><li>• Do not admit or discuss fault or blame with the other party(ies)</li><li>• Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.</li><li>• Submit Third/Summons/Correspondence from third party(ies) to AIG immediately.</li></ul>
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**15 DAYS LOSS OF USE CAR REPLACEMENT BENEFIT**

Applicable only if this benefit is included in your policy. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder of the CI.

The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to you.

**Steps to activate Loss of Use Car Replacement Benefit and Important Information relating to the Benefit:**

1. To activate your Loss of Use Car Replacement Benefit, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 3 working hours after you contact the Rental Car Company.
3. At the time of collection of the Rental Car, the original Policy Schedule issued by AIG and a copy of the Accident Report from Audi Customer Service Centre must be produced to the Rental Car Company.
4. The number of days of loss of use entitlement is based on the period your vehicle is in the repair workshop subject to a maximum of 15 days.
5. Rental cars are strictly for use in Singapore only.
6. Any extension of use of rental car beyond the period approved by AIG's surveyor will be chargeable by the Rental Car Company on a per day basis and will not be covered under the Loss of Use Car Replacement Benefit but will be payable by you to the Rental Car Company directly.
7. Upgrade of Rental Car is available upon request subject to any additional charges by the Rental Car Company. Any costs relating to such upgrade will not be covered under the Loss of Use Car Replacement Benefit but will be payable by you to the Rental Car Company directly.
8. The rental car will be delivered to you (within Singapore), and YOU MUST RETURN IT TO Audi Customer Service Centre upon collection of your accident car.

Rental Car Company: Premium Automobiles Pte. Ltd.  
Activation Hotline: 64741223  
55 Ubi Road 1 Singapore 408699  
Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 1pm

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

**IMPORTANT NOTICE**

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/0793/2018/PH  
**Date** : 11-Jul-18

Vehicle IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

**Owner's Name** : Miss Tay Peng Nee  
**Address** : 23 Palm Grove Ave  
#01-24  
Singapore 547325  
**Telephone** : (HP) +65 96352500  
**Type of Claim** : Own Damage Claim  
**Policy No.** : 2100230477-07  
**Vehicle No** : **SGX 293 L**  
**Model Code** : Audi TTC 2.0 TFSI  
**Model / Year** : Aug-10  
**Engine No** : BWA273328  
**Chassis No** : TRUZZZ8J4A1019926  
**Mileage** :  
**Date In** : 9-Jul-18  
**Liability** : -  
**Excess Cost** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 9-Jul-18  
**Place of Accident** : PIE (Tuas) 19.3KM LANE 1

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SGX 293 L.

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	✓
2	To remove and transfer rhs front door's multi-lock system and power window devices.	S/N \$ 280.00	+ ✓
3	To remove and transfer aircon condenser, radiator, additional radiator, electrical fans and control unit. To carry out vacuum/regas and to pressurise cooling system.	S/N \$ 1,100.00	✓
4	To dismantle and renew front bumper, lhs front fender, bonnet, both headlight and rhs front door. Renew front lock carrier and align to position. Repair lhs A pillar. Re-organise front crash management components. Reinstall all parts removed.	\$ <del>5,700.00</del>	3500 ✓
5	To respray front bumper, lhs front fender, bonnet, rhs front door and lhs A pillar.	\$ <del>3,850.00</del>	2475 ✓
6	To carry out diagnostic checks.	S/N \$ 192.00	✓
7	Towing Fee	Waived off.	
<b>TOTAL LABOUR CHARGES</b>		<b>: \$ 11,482.00</b>	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SGX 293 L .

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER <i>Reh d</i>	S 1,455.00	✓ 1164
2	FIXING PARTS FOR BUMPER <i>Neu</i>	S 267.00	X
3	SIDE REINFORCEMENT <i>Best</i>	S 765.00	✓ 611.60
4	SHOCK ABSORBER <i>Neu Best</i>	S 90.00	+ 71.92 ✓
5	SOCKET HEAD BOLT <i>Neu</i>	8 S 108.00	? X
6	GUIDE SECTION -LH / RH <i>Neu</i>	2 S 66.00	+
7	HOLDER FOR BUMPER COVER <i>Neu</i>	2 S 62.00	+
8	COVER - LH / RH <i>Not Neu</i>	2 S 134.00	? X
9	CLOSING ELEMENT - FRONT <i>Not Neu</i>	S 144.00	? X
10	RADIATOR GRILLE <i>squashed</i>	S 679.00	✓ 542.80
11	AIR GUIDE GRILLE - LH <i>Neu</i>	S 115.00	X
12	CAUTION' STICKER <i>Neu</i>	S 12.00	✓ 9.28
13	FRONT FENDER - LH <i>Repair <del>Paint</del> Repair</i>	S 930.00	X
14	ATTACHMENT PARTS FOR FENDER <i>Neu</i>	S 102.00	? X
15	BRACKET - FENDER <i>Neu</i>	S 35.00	? X
16	RETAINING PLATE - LH UPPER <i>Neu</i>	S 30.00	+
17	BRACE - LH <i>Neu</i>	S 107.00	X
18	GROMET <i>Not Neu</i>	2 S 25.00	+
19	CLOSING ELEMENT <i>Not Neu</i>	S 57.00	+
20	WHEEL HOUSING LINER - LH <i>Neu</i>	S 151.00	X
<b>SUB - TOTAL SPARE PARTS CHARGES</b>		<b>S 5,334.00</b>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SGX 293 L .

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	ATTACHMENT PARTS FOR WHEEL HOUSING LINER <i>new</i>	\$ 102.00	+ ✓
22	WHEEL HOUSING LINER - LH <i>} new</i>	\$ 97.00	+ ✓
23	WHEEL SPOILER - LH	\$ 30.00	+ ✓
24	BONNET <i>Disturbed</i>	\$ 3,620.00	✓ 2895.20
25	ATTACHMENT PARTS FOR BONNET <i>not new</i>	\$ 289.00	✓ X
26	LID HINGE - LH / RH <i>Not Nec</i>	2 \$ 400.00	? X
27	CATCH HOOK <i>Best</i>	\$ 112.00	✓ 89.20
28	LID LOCK WITH MICRO SWITCH <i>Buyed</i>	\$ 188.00	✓ 150.40
29	MICRO SWITCH <i>Not Nec</i>	\$ 52.00	? X
30	LID LOCK CABLE <i>new</i>	\$ 40.00	+ ✓
31	EDGE PROTECTION - LH / RH <i>Not Nec</i>	2 \$ 54.00	? X
32	SEAL - LH / RH <i>Not New</i>	2 \$ 48.00	✓ X
33	SEAL - FRONT <i>(2)</i>	\$ 55.00	✓ 44.00
34	COVER FOR BONNET LOCK - UPPER FRONT <i>Not new</i>	\$ 44.00	? X
35	HALOGEN TWIN HEADLIGHT - LH / RH <i>RT could.</i>	2 \$ 3,660.00	✓ 4,314.00 ✓ 1725.60
36	CONTROL UNIT FOR HEADLAMP <i>Not new</i>	\$ 1,919.00	? X
37	GAS DISCHARGE LAMP <i>new</i>	\$ 394.00	+ ✓
38	LIFT CYLINDER - LH <i>Buyed.</i>	\$ 184.00	? 98
39	LOCK CARRIER WITH MOUNT FOR RADIATOR <i>Disturbed</i>	\$ 861.00	✓ 688.50
40	COOLANT <i>new</i>	4 \$ 82.00	✓ 65.28
<b>SUB - TOTAL SPARE PARTS CHARGES</b>		<b>\$ 12,231.00</b>	<b>12,885.00</b>

All charges are not inclusive of GST.

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Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SGX 293 L.

S/N	Parts Description		Damaged Parts & Prices	
			S/Nett	Remark
41	SIGNAL HORN - LOW TONE	S	159.00	✓ 126.80
42	SIGNAL HORN - HIGH TONE	S	159.00	✓ 126.80
43	BRACKET Bent	S	45.00	✓ 35.44
44	FLAT CONNECTOR Not Nec	2 S	31.00	? X
45	A/C CONDENSER WITH FLUIDB RESERVIOR Dislnd	S	505.00	✓ 403.60
46	SEAL ne	S	12.00	✓ 8.16
47	COOLER FOR COOLANT Dislnd	S	998.00	✓ 798
48	BRACKET - UPPER Not Nec	2 S	61.00	✓ X
49	AIR GUIDE - LH / RH outd	2 S	60.00	✓ 47.36
50	CHARGE AIR COOLER Dislnd	S	1,006.00	✓ 804.88
51	TWIN FAN RING outd	S	173.00	✓ 138
52	RADIATOR FAN Not Nec	S	851.00	?
53	RADIATOR FAN - RH Not Nec	S	565.00	?
54	DOOR - RH Repair	S	2,755.00	+
55	ATTACHEMNT PARTS FOR DOOR	S	204.00	+
56	DOOR SEAL - INNER	S	707.00	+
57	RETAINING PLATE - RH UPPER	S	21.00	+
58	BRACKET FOR DOOR TRIM - LH/RH	S	46.00	X
59	GROMMET Not Nec	8 S	108.00	?
60	BUNGS ne	4 S	50.00	X.
<b>SUB - TOTAL SPARE PARTS CHARGES</b>			<b>\$ 8,516.00</b>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SGX 293 L .

S/N	Parts Description	Damaged Parts & Prices		Remark
		S/Nett		
61	CLIP <i>not used</i>	6 S	75.00 ✓	X
62	NUMBER PLATE <i>Best</i>	S/N S	25.00 ✓	
63	SUNDRIES <i>Rec</i>	S	300.00 ?	3260
<b>TOTAL SPARE PARTS CHARGES</b>		:	<b>\$ 26,481.00</b>	
<b>TOTAL LABOUR CHARGES</b>		:	<b>\$ 11,482.00</b>	
<b>GRAND TOTAL</b>		:	<b>\$ 37,963.00</b>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

44685

4377.40

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : Adrian Lim  
Surveyed Date : 12/07/18  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : Not Authorised, 09 days

**LKK Auto Costs** (ants hence notify the Repairer of the following:

- To survey before spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

**Please Note** : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

## Supplementary Estimate 1

GST Reg No. 19-9902271-W

<b>AIG Asia Pacific Insurance Pte Ltd</b> 78 Shenton Way #07-16 AIG Building Singapore 079120 <b>Attn: Mr. Adrian Ling - Motor Claims Dept</b> <b>Tel: 6841 0055 - Fax: 6256 4315</b>		<b>Estimate No.</b> 793 <b>Date</b> 18-Jul-18 <b>Service Advisor</b> GW <b>Pages</b> 1 <b>Regn No</b> SGX 293 L <b>Model No</b> AUDI TT 2.0 TFSI	
Quantity	Description	Unit Price	Amount
<b>Parts</b>			
1	RADLIVS ROD	TBC 74.40	} damaged
2	HEAD LAMP COVER	TBC 106.88	
3	HOLDER	TBC 49.12	
		\$ -	
<b>TOTAL</b>		\$ -	

For Premium Automobiles Pte Ltd

\_\_\_\_\_  
 Authorised Signature

# Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

## Supplementary Estimate 2

GST Reg No. 19-9902271-W

<b>AIG Asia Pacific Insurance Pte Ltd</b> 78 Shenton Way #07-16 AIG Building Singapore 079120 <b>Attn: Mr. Adrian Ling - Motor Claims Dept</b> <b>Tel: 6841 0055 - Fax: 6256 4315</b>	<b>Estimate No.</b> <b>Date</b> <b>Service Advisor</b> <b>Pages</b> <b>Regn No</b> <b>Model No</b>	PA/OD/0793/2018/PH 31-Jul-18 Jeffery Tan 1 SGX 293 L AUDI TT 2.0 TFSI
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Quantity	Description	Unit Price	Amount
<b>Parts</b>			
1	Front seat belts - LHS/RHS } Activated.	S 1,912.00	✓ 1529.60
2	Airbag control unit	S 2,068.00	✓ 1654.40
<b>Labour</b>			
1	To remove and reinstall centre console, renew air bag control unit and both seat belts. (Special Nett)	S 1,800.00	✓
<b>TOTAL</b>		<b>S 5,780.00</b>	

For Premium Automobiles Pte Ltd

Adrian Ling -  
S.L.  
01/08/18.

\_\_\_\_\_  
Authorised Signature

# Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

## Supplementary Estimate 2

GST Reg No. 19-9902271-W

<b>AIG Asia Pacific Insurance Pte Ltd</b> 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315	<b>Estimate No.</b> PA/OD/0793/2018/PH <b>Date</b> 31-Jul-18 <b>Service Advisor</b> Jeffery Tan <b>Pages</b> 1 <b>Regn No</b> SGX 293 L <b>Model No</b> AUDI TT 2.0 TFSI
--	---

Quantity	Description	Unit Price	Amount
<b>Parts</b>			
1	Front seat belts - LHS/RHS	\$ 1,912.00	1529.60
2	Airbag control unit	\$ 2,068.00	1654.40
<b>Labour</b>			
1	To remove and reinstall centre console, renew airbag control unit and both seat belts. (Special Nett)	\$ 1,800.00	1800.00
<b>TOTAL</b>		<b>\$ 5,780.00</b>	<b>4984.00</b>

For Premium Automobiles Pte Ltd

\_\_\_\_\_  
 Authorised Signature

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after repair/repairing
- To display damaged parts during resurvey
- Prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- Legal modifications, is allowed
- Excess items, must be resurveyed and subject to final approval from Insurance Company

Job: [unclear] Repairer

# Offboard Diagnostic Information System

## Diagnostic protocol(Long)

30.07.2018 16:04

XML\_to\_HTML\_Main.xml Version: 4.41.2 from 20.02.2017

### General information

Order number: ---

Protocol type: Guided fault finding  
 Protocol status: Intermediate protocol

#### Workshop information

Serial number of diagnostic tester: c58d8c311bfd2a7dc55ca92835f89c5  
 Hardware platform: STD PC (LENOVO / 20FCA003SG)  
 Operating system: Windows 7  
 VCI type: VAS 5054 (082145725)  
 VCI connecting type: Bluetooth  
 Communication path: CAN/K-line  
 Importer number: 771  
 Dealer/dealership number: 00102  
 Dealership identifier: (manual input)  
 Status of contract: Authorised dealer

#### Software versions:

Offboard Diagnostic Information System Service: Offboard Diagnostic Information System Service Patch 4.1.4  
 Main feature: 38.0.10  
 More:

#### Vehicle:

Brand: Audi  
 Type: Audi TT 2007 >  
 Model year: 2010 (A)  
 Variant: Coupe  
 Engine code: CDLA 2.0l TFSI / 195kW  
 Registration number: (ElsaPro is not available)  
 Vehicle identification number (automatic): TRUZZZ8J4A1019926  
 Vehicle identification number (manual): TRUZZZ8J4A1019926  
 Mileage (km): 64170  
 ASAM project name: AU35X  
 ASAM project version: 31053.2.279

### Diagnostic session

Start of diagnosis: 30.07.2018 16:00 Time required (TU): 15  
End of diagnosis: 30.07.2018 16:04

Mouse clicks Diagnostic session/Diagnostic start-up/Diagnostic exit/Function tests: 14 / 11 / 0 / 0  
 Keyboard entries Diagnostic session/Diagnostic start-up/Diagnostic exit/Function tests: 0 / 0 / 0 / 0

#### Diagnostic data used:

GFF DIDB brand: A  
 GFF DIDB version: 2017.05.00  
 GFF DIDB language: en\_GB  
 GFF technical version: 2.11.13  
 Base DIDB version: 2017.3.20.AutoGenerated  
 Base DIDB language: en\_GB  
 DTC\_Exclusion Version: 11.0.0

#### Global variables:

#### Error messages outside guided fault finding:

### Initial system test with fault memory entries

Address: 0001 System name: 01 - Engine electronics Protocol variant: KWP2000/TP20 (Ereignisse: 1)

Identification:

Event memory entries:

Address: 0003 System name: 03 - Brake electronics MK60E1 Protocol variant: KWP2000/TP20 (Ereignisse: 0)

Identification:

Address: 0015 System name: 15 - Airbag Protocol variant: KWP2000/TP20 (Ereignisse: 2)

**Identification:**

Hardware part number: 8J0959655  
 Part number: 8J0959655  
 Hardware version number: H03  
 Software version number: 0020  
 Production date: 05.03.2010  
 Code: 11636  
 Flash capability: not flashable  
 System designation: -t Airbag 9.43 H03

**Event memory entries:****Entry in fault memory**

Number: **VAG00654: Belt tensioner igniter (driver side)**  
 Fault type 1: **Upper limit exceeded**  
 Fault type 2: **static**

**Standard ambient conditions:****Entry in fault memory**

Number: **VAG00655: Belt tensioner igniter (frt. pass. side)**  
 Fault type 1: **Short circuit to ground**  
 Fault type 2: **static**

**Standard ambient conditions:**

**Address: 0017 System name: 17 - Dash panel insert Protocol variant: KWP2000/TP20 (Ereignisse: 0)**

**Identification:**

**Address: 0019 System name: 19 - Data bus diagnostic interface Protocol variant: KWP2000/TP20 (Ereignisse: 0)**

**Identification:**

**Address: 0009 System name: 09 - Vehicle electrical system (BCM) Protocol variant: KWP2000/TP20 (Ereignisse: 0)**

**Identification:**

**Address: 0010 System name: 10 - Parking assistant / parking aid Protocol variant: KWP2000/TP20 (Ereignisse: 0)**

**Identification:**

**Address: 0002 System name: 02 - Direct shift gearbox 02E Protocol variant: KWP2000/TP20 (Ereignisse: 0)**

**Identification:**

**Address: 0042 System name: 42 - Door electronics, driver side, max variant Protocol variant: KWP2000/TP20 (Ereignisse: 0)**

**Identification:**

**Address: 0052 System name: 52 - Door electronics, front passenger side, max variant Protocol variant: KWP2000/TP20 (Ereignisse: 0)**

**Identification:**

**Address: 0044 System name: 44 - Power steering (generation 3) Protocol variant: KWP2000/TP20 (Ereignisse: 0)**

**Identification:**

**Address: 0025 System name: 25 - Immobilizer IV Protocol variant: KWP2000/TP20 (Ereignisse: 0)**

**Identification:**

**Address: 0055 System name: 55 - Headlight range control without cornering light Protocol variant: KWP2000/TP20 (Ereignisse: 0)**

**Identification:**

**Address: 0016 System name: 16 - Steering wheel electronics Protocol variant: KWP2000/TP20 (Ereignisse: 0)**

**Identification:****Subsystems:**

**Address: 0056 System name: 56 - Symphony radio Protocol variant: KWP2000/TP20 (Ereignisse: 0)**

**Identification:**

**Address: 0047 System name: 47 - Digital Sound Package (Bose) Protocol variant: KWP2000/TP20 (Ereignisse: 0)**

Identification:

**Address: 0008 System name: 08 - Fully automatic air conditioner Protocol variant: KWP2000/TP20 (Ereignisse: 0)**

Identification:

**Address: 004C System name: 4C - Tyre pressure monitor II Protocol variant: KWP2000/TP20 (Ereignisse: 0)**

Identification:

**Address: 0077 System name: 77 - Telephone Protocol variant: KWP2000/TP20 (Ereignisse: 0)**

Identification:

## Additional system tests with fault memory entries

No system tests available.

## Work steps performed

## Test plans

### Test plan 1

SYS\_8P\_24\_AXX\_1\_0203\_21\_00021

Error list:

Control unit address

0001

N153\_8J\_69\_1\_0306\_21\_00021

Error list:

Control unit address

0015

N154\_8J\_69\_1\_0306\_21\_00021

Error list:

Control unit address

0015

Error

P2279: Intake Air System Leak

Error

VAG00654: Belt tensioner igniter (driver side)

Error

VAG00655: Belt tensioner igniter (frt. pass. side)

## Function tests

**Function test 1: ID19\_8J\_BWA\_1\_0209\_21\_ALL\_00021**

Result: ?

Time required (TU): 1.2  
Mouse clicks: 0  
Keyboard entries: 0

**Function test 2: ID0F\_8E\_1\_0503\_21\_USA\_00021**

Result: X

Time required (TU): 0.0  
Mouse clicks: 0  
Keyboard entries: 0

**Function test 3: ID26\_8E\_2\_0604\_21\_00021**

Result: X

Time required (TU): 0.1  
Mouse clicks: 0  
Keyboard entries: 0

**Function test 4: SYS\_8J\_1\_0912\_21\_Hauptprogramm\_Startmodul\_00021**

Result: OK

Time required (TU): 2.8  
Mouse clicks: 3  
Keyboard entries: 0

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/0793/2018/PH  
Date : 11-Jul-18

Vehicle IN workshop. Kindly arrange for survey.

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Miss Tay Peng Nee  
Address : 23 Palm Grove Ave  
#01-24  
Singapore 547325  
Telephone : (HP) +65 96352500  
Type of Claim : Own Damage Claim  
Policy No. : 2100230477-07  
Vehicle No : **SGX 293 L**  
Model Code : Audi TTC 2.0 TFSI  
Model / Year : Aug-10  
Engine No : BWA273328  
Chassis No : TRUZZZ8J4A1019926  
Mileage :  
Date In : 9-Jul-18  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 9-Jul-18  
Place of Accident : PIE (Tuas) 19.3KM LANE 1

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SGX 293 L .

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$	360.00	\$ 360.00
2	To remove and transfer rhs front door's multi-lock system and power window devices.	S/N \$	280.00	\$ 280.00
3	To remove and transfer aircon condenser, radiator, additional radiator, electrical fans and control unit. To carry out vacuum/regas and to pressurise cooling system.	S/N \$	1,100.00	\$ 1,100.00
4	To dismantle and renew front bumper, lhs front fender, bonnet, both headlight and rhs front door. Renew front lock carrier and align to position. Repair lhs A pillar. Re-organise front crash management components. Reinstall all parts removed.	\$	5,700.00	\$ 3,500.00
5	To respray front bumper, lhs front fender, bonnet, rhs front door and lhs A pillar.	\$	3,850.00	\$ 2,475.00
6	To carry out diagnostic checks.	S/N \$	192.00	\$ 192.00
7	Supplementary	\$	1,800.00	\$ 1,800.00
8	Towing Fee		Waived off.	
	<b>TOTAL LABOUR CHARGES</b>	:	<b>\$ 11,482.00</b>	<b>\$ 9,707.00</b>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SGX 293 L .

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER	\$ 1,455.00	\$ 1,164.00
2	FIXING PARTS FOR BUMPER	\$ 267.00	
3	SIDE REINFORCEMENT	\$ 765.00	\$ 611.60
4	SHOCK ABSORBER	\$ 90.00	\$ 71.92
5	SOCKET HEAD BOLT	8 \$ 108.00	
6	GUIDE SECTION -LH / RH	2 \$ 66.00	
7	HOLDER FOR BUMPER COVER	2 \$ 62.00	
8	COVER - LH / RH	2 \$ 134.00	
9	CLOSING ELEMENT - FRONT	\$ 144.00	
10	RADIATOR GRILLE	\$ 679.00	\$ 542.80
11	AIR GUIDE GRILLE - LH	\$ 115.00	
12	CAUTION' STICKER	\$ 12.00	\$ 9.28
13	FRONT FENDER - LH	\$ 930.00	
14	ATTACHMENT PARTS FOR FENDER	\$ 102.00	
15	BRACKET - FENDER	\$ 35.00	
16	RETAINING PLATE - LH UPPER	\$ 30.00	
17	BRACE - LH	\$ 107.00	
18	GROMET	2 \$ 25.00	
19	CLOSING ELEMENT	\$ 57.00	
20	WHEEL HOUSING LINER - LH	\$ 151.00	
<b>SUB - TOTAL SPARE PARTS CHARGES</b>		<b>\$ 5,334.00</b>	<b>\$ 2,399.60</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SGX 293 L .

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
			\$ 2,399.60
	<i>c/f</i>		
21	ATTACHMENT PARTS FOR WHEEL HOUSING LINE	\$ 102.00	
22	WHEEL HOUSING LINER - LH	\$ 97.00	
23	WHEEL SPOILER - LH	\$ 30.00	
24	BONNET	\$ 3,620.00	\$ 2,895.20
25	ATTACHMENT PARTS FOR BONNET	\$ 289.00	
26	LID HINGE - LH / RH	2 \$ 400.00	
27	CATCH HOOK	\$ 112.00	\$ 89.20
28	LID LOCK WITH MICRO SWITCH	\$ 188.00	\$ 150.40
29	MICRO SWITCH	\$ 52.00	
30	LID LOCK CABLE	\$ 40.00	
31	EDGE PROTECTION - LH / RH	2 \$ 54.00	
32	SEAL - LH / RH	2 \$ 48.00	
33	SEAL - FRONT	\$ 55.00	\$ 44.00
34	COVER FOR BONNET LOCK - UPPER FRONT	\$ 44.00	
35	HALOGEN TWIN HEADLIGHT - LH / RH	2 \$ 4,314.00	\$ 1,725.60
36	CONTROL UNIT FOR HEADLAMP	\$ 1,919.00	
37	GAS DISCHARGE LAMP	\$ 394.00	
38	LIFT CYLINDER - LH	\$ 184.00	\$ 98.00
39	LOCK CARRIER WITH MOUNT FOR RADIATOR	\$ 861.00	\$ 688.30
40	COOLANT	4 \$ 82.00	\$ 65.28
	<b>SUB - TOTAL SPARE PARTS CHARGES</b>	<b>\$ 12,885.00</b>	<b>\$ 8,156.08</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SGX 293 L .

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
			\$ 8,156.08
	<i>c/f</i>		
41	SIGNAL HORN - LOW TONE	\$ 159.00	\$ 126.80
42	SIGNAL HORN - HIGH TONE	\$ 159.00	\$ 126.80
43	BRACKET	\$ 45.00	\$ 35.44
44	FLAT CONNECTOR	2 \$ 31.00	
45	A/C CONDENSER WITH FLUIDB RESERVIOR	\$ 505.00	\$ 403.60
46	SEAL	\$ 12.00	\$ 8.16
47	COOLER FOR COOLANT	\$ 998.00	\$ 798.00
48	BRACKET - UPPER	2 \$ 61.00	
49	AIR GUIDE - LH / RH	2 \$ 60.00	\$ 47.36
50	CHARGE AIR COOLER	\$ 1,006.00	\$ 804.80
51	TWIN FAN RING	\$ 173.00	\$ 138.00
52	RADIATOR FAN	\$ 851.00	
53	RADIATOR FAN - RH	\$ 565.00	
54	DOOR - RH	\$ 2,755.00	
55	ATTACHEMNT PARTS FOR DOOR	\$ 204.00	
56	DOOR SEAL - INNER	\$ 707.00	
57	RETAINING PLATE - RH UPPER	\$ 21.00	
58	BRACKET FOR DOOR TRIM - LH/RH	\$ 46.00	
59	GROMMET	8 \$ 108.00	
60	BUNGS	4 \$ 50.00	
<b>SUB - TOTAL SPARE PARTS CHARGES</b>		<b>\$ 8,516.00</b>	<b>\$ 10,645.04</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SGX 293 L .

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
			\$ 10,645.04
		<i>c/f</i>	
61	CLIP	6 \$ 75.00	
62	NUMBER PLATE	S/N \$ 25.00	\$ 25.00
63	SUPPLEMENTARY	\$ 288.00	\$ 230.40
64	SUPPLEMENTARY	\$ 3,980.00	\$ 3,184.00
65	SUPPLEMENTARY	\$ 384.00	\$ <del>307.20</del>
66	SUNDRIES	\$ 300.00	\$ 37.60
	<b>TOTAL SPARE PARTS CHARGES</b>	<b>\$ 31,787.00</b>	<b>\$ 14,429.24</b>
	<b>TOTAL LABOUR CHARGES</b>	<b>\$ 11,482.00</b>	<b>\$ 9,707.00</b>
	<b>GRAND TOTAL</b>	<b>\$ 43,269.00</b>	<b>\$ 24,136.24</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

23829.04

# Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

## Supplementary Estimate 1

GST Reg No. 19-9902271-W

**AIG Asia Pacific Insurance Pte Ltd**  
 78 Shenton Way  
 #07-16 AIG Building  
 Singapore 079120  
**Attn: Mr. Adrian Ling - Motor Claims Dept**  
**Tel: 6841 0055 - Fax: 6256 4315**

**Estimate No.** 793  
**Date** 18-Jul-18  
**Service Advisor** GW  
**Pages** 1  
**Regn No** SGX 293 L  
**Model No** AUDI TT 2.0 TFSI

Quantity	Description	Unit Price	Amount
<b>Parts</b>			
1	RADLIVS ROD	\$ 93.00	\$ 74.40
2	HEAD LAMP COVER	\$ 133.60	\$ 106.88
3	HOLDER	\$ 61.40	\$ 49.12
		<b>\$ 288.00</b>	<b>\$ 230.40</b>
<b>TOTAL</b>		<b>\$ 288.00</b>	

For Premium Automobiles Pte Ltd



\_\_\_\_\_  
 Authorised Signature

# Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

## Supplementary Estimate 2

GST Reg No. 19-9902271-W

<b>AIG Asia Pacific Insurance Pte Ltd</b> 78 Shenton Way #07-16 AIG Building Singapore 079120 <b>Attn: Mr. Adrian Ling - Motor Claims Dept</b> <b>Tel: 6841 0055 - Fax: 6256 4315</b>	<b>Estimate No.</b> <b>Date</b> <b>Service Advisor</b> <b>Pages</b> <b>Regn No</b> <b>Model No</b>	PA/OD/0793/2018/PH 31-Jul-18 Jeffery Tan 1 SGX 293 L AUDI TT 2.0 TFSI
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Quantity	Description	Unit Price	Amount
<b>Parts</b>			
1	Front seat belts - LHS/RHS <i>3 Ac Limited</i>	\$ 1,912.00	\$ 1,529.60
2	Airbag control unit	\$ 2,068.00	\$ 1,654.40
<b>Labour</b>			
1	To remove and reinstall centre console, renew air bag control unit and both seat belts. (Special Nett)	\$ 1,800.00	\$ 1,800.00
<b>TOTAL</b>		<b>\$ 5,780.00</b>	<b>\$ 4,984.00</b>

For Premium Automobiles Pte Ltd

\_\_\_\_\_  
Authorised Signature

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

**Name** :  
**Surveyed Date** :  
**Authorised Date** :  
**Excess Cost** :  
**Liability** :  
**Remarks** :

**Please Note** : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SGX 293 L**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/0793/2018/MAS

30 Nov 2018

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SGX 293 L, Audi TTC 2.0T FSI**

With reference to the above-mentioned vehicle, no. **SGX 293 L**, claimant, **Ms. Tay Peng Nee**, please find the related document per attached.

1. A copy of the Original invoice no. 85013190 – S\$17,762.00
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SGX 293 L

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183



# Premium Automobiles Pte Ltd

Audi Centre Singapore  
281 Alexandra Road  
Singapore 119988  
Main Telephone: 6876 2223  
Main Telefax: 6471 2723

Alexandra Service Centre  
281 Alexandra Road  
Singapore 119988  
Telephone: 6888 2223  
Telefax: 6475 1022

Ubi Service Centre  
55 Ubi Road 1

Customer Service  
Service Appointment

6888 2223  
6828 1223  
customer.care@premiumautos.com.sg

**INS TAX INVOICE**  
Company Reg No. 199902271W  
GST Reg. No. 199902271W

Page 1 18:02

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013190 Date: 23/11/2018 Order: SGX0293L Term: 30	Account : A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	---

Regn No: SGX0293L      Regn Date: 20/08/2010      Mileage: 64164      WIP NO: 16881

Model: TTC 2.0T FSI      Chassis: TRUZZZ8J4A1019926      Engine: BWA273328      Dept: U

USB No:

You have been assisted by:- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
S	SUBLET	To carry out contractual LIMIT repair basis as agreed	17,300.00	1.00	17,300.00
Q	EXC	Insurance Excess/Liability	-700.00	1.00	-700.00

Parts 0.00  
Labour 0.00  
Sublet 17,300.00  
Menus 0.00  
Lubricant 0.00

Sub-Total	16,600.00
7% GST	1,162.00
Grand Total	17,762.00



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SGX 293 L**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/0793/2018/GW  
18 of August 2018

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

total pages

**RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER**

**Make & Model** : Audi TTC 2.0 TFSI  
**Vehicle Chassis No.** : TRUZZZ8J4A1019926  
**Vehicle Regn No.** : **SGX 293 L**  
**Vehicle Mileage** : 64164 KM  
**Vehicle Owner** : Ms. Tay Peng Nee  
**Certificate No** : 2100230477-07  
**Policy Excess** : S\$749.00( Inclusive GST )  
**Accident Date** : 9/7/2018  
**Place** : PIE ( TUAS ) 19.3 KM Lane 1  
**Repair Cost** : \$ 17,762.00  
**WIP No.** : 16881  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :   
**Time** : 10.03 am  
**Date** : 18/08/18

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S70486191



Name  
**TAY PENG NEE**  
郑彬妮  
Race  
**CHINESE**  
Date of Birth **28-12-1970**  
Sex **F**  
Country of Birth  
**SINGAPORE**

REPUBLIC OF SINGAPORE DRIVING LICENCE



License Number **S70486191**  
Name  
**TAY PENG NEE**  
Birth Date **28 Dec 1970**  
Issue Date **26 Jan 2004**



001097480E



1746326



NRIC No. **S70486191**

Male: NRC/WY  
Student Passes  
Enquiry: 6391 9432 (office hrs)  
or 9628 5362 (24 hrs)

Blood Group **O+** Date of Issue **21-10-1993**

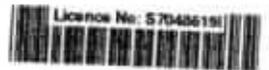
23 PALM GROVE AVENUE #01-24  
SINGAPORE 547325  
NRIC No: S70486191

Date: 29/10/2010 No: 6648631

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE  
26 Apr 1994



License No: S70486191

NP 428A



# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

**Name of Policyholder** : Tay Peng Nee  
**Period of Insurance** : 20 Aug 2017 To 19 Aug 2018  
**Engine No.** : BWA273328  
**Chassis No.** : TRUZZZ8J4A1019926

**Vehicle No.** : SGX293L  
**Policy No.** : 2100230477-07  
**Endorsement No.** :  
**Issued Date** : 27 Jul 2017

### ABOUT THE COVER

**Make/Model** : AUDI TT 2.0 FSI  
**Engine Capacity/Tonnage** : 1,984.00 CC  
**Driver Restriction** : NA  
**Sum Insured** : Market Value  
**Off Peak Car** : No  
**First Year of Registration** : 2010  
**Insuring with COE/PARF** : Yes

#### Person or Classes of Persons Entitled to Drive\* :

- a) The Policyholder
  - b) Any other person who is driving on the Policyholder's order or with his/her permission.
- This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

**Age Condition** : 35 years old and above

#### Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

#### Loss of Use (15 days)

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

**Section 1**  
 Fire - \$0 Own Damage - \$1400 Theft - \$0 Flood Cover - \$0

**Section 2**  
 Property Damage - \$0

Windscreen : \$100

#### Named Driver and Excess (where applicable)

Tay Peng Nee - \$1400 (Own Damage) Low Kia Sing - \$1400 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MayBank

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0564125200

PREMIUM LEASING - AP  
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

*M. Anik*

AIG Asia Pacific Insurance Pte. Ltd.  
 AUTHORISED REPRESENTATIVE

SD08FY

Copyright © 2017 AIG Asia Pacific Insurance Pte. Ltd.

1000230477/07

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	11 Jul 2018		12 Jul 2018 17:55 <a href="#">Edit Adj Rpt</a>	<b>S\$17,300.00</b> <a href="#">Edit Estimates</a>	<b>S\$17,300.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured: <b>TAY PENG NEE</b> , ID: S70486191, Tel: +6596352500, Email: TAYCHERYL@YAHOO.COM.SG									
Vehicle Reg. No.:	<b>SGX293L</b>	Date of Loss:	09/07/2018 17:00 - :59 [94 Months and 19 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>OD / 0856759062SG</b>	Policy/Cover Note No.:	2100230477-07 (Comprehensive)						
		Excess:	S\$700.00						
Repairer:	<b>Premium Automobiles Pte Ltd (UBI)</b> 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000 ... [Handled by <b>Tr, Tinesh</b> ] Tinesh.Tr@aig.com								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... [Final Rpt due 23/07/2018]								
Driver/Custodian:	TAY PENG NEE (47 / Female), NRIC: S70486191, Tel: +6596352500 Email: TAYCHERYL@YAHOO.COM.SG								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (19/06/2019): <b>Alert - Adj Mandate Approved (S\$17300.00) - SGX293L - Claim Handler: Tr, Tinesh</b></li> <li>AIG_SG (23/10/2018): <b>Alert - Adj Mandate Maintained - SGX293L - Claim Handler: Tr, Tinesh</b></li> <li>AIG_SG (27/07/2018): <b>Alert - Adj Mandate Approved (S\$17300.00) - SGX293L - Claim Handler: Tr, Tinesh</b></li> <li>AIG_SG (24/07/2018): <b>Alert - Adj Mandate Maintained - SGX293L - Claim Handler: Tr, Tinesh</b></li> <li>AIG_SG (20/07/2018): <b>Alert - Adj Mandate Maintained - SGX293L - Claim Handler: Tr, Tinesh</b></li> <li>AIG_SG (17/07/2018): <b>SGX293L / OD / 09/07/2018 / Coverage &amp; Excess update</b></li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
<b>Due Date</b>	<b>Priority</b>	<b>Type</b>	<b>Task Group</b>	<b>Subject</b>	<b>Handler</b>	<b>Assigned By</b>	<b>Completed On</b>	<b>Created On</b>	<b>Done?</b>
No results.									

## Claim Documents

\*SGX293L (0856759062SG)  
 OD  
 Jul 9 2018 5:10PM  
 [TAY PENG NEE]  
 Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View	View in Browser
<b>Video</b>															1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)										Thumbnail	Print			
1	10/07/18 11:32	<b>Video - Accident</b> [Linked Accident Report Documents]											Load MP4			
<b>Assessment Reports</b>															1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	19/07/18 09:03	<b>Adjuster Immediate Advice</b>											Load HTM			
2	23/07/18 16:31	<b>Adjuster Immediate Advice</b>											Load HTM			
3	26/07/18 16:24	<b>Adjuster Immediate Advice</b>											Load HTM			
4	04/10/18 14:12	<b>Adjuster Immediate Advice</b>											Load HTM			
<b>Photos/Images</b>															3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	13/07/18 11:36	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
2	13/07/18 11:36	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
3	13/07/18 11:36	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
4	13/07/18 11:36	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
5	13/07/18 11:36	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
6	13/07/18 11:36	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
7	13/07/18 11:36	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
8	13/07/18 11:36	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
9	13/07/18 11:36	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
10	13/07/18 11:36	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
11	13/07/18 11:36	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
12	13/07/18 11:36	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
13	13/07/18 11:36	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
14	13/07/18 11:36	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
15	13/07/18 11:36	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
16	13/07/18 11:36	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
17	13/07/18 11:36	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
18	13/07/18 11:36	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
19	13/07/18 11:36	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
20	13/07/18 11:36	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
21	13/07/18 11:36	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
22	13/07/18 11:36	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
23	13/07/18 11:36	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
24	13/07/18 11:36	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
25	13/07/18 11:36	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
26	13/07/18 11:36	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
27	13/07/18 11:36	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
28	13/07/18 11:36	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		
29	13/07/18 11:36	<b>General View</b>											Load JPG	<input checked="" type="checkbox"/>		

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
30	13/07/18 11:36	General View		<input checked="" type="checkbox"/>
31	13/07/18 11:36	General View		<input checked="" type="checkbox"/>
32	13/07/18 11:36	General View		<input checked="" type="checkbox"/>
33	13/07/18 11:36	General View		<input checked="" type="checkbox"/>
34	13/07/18 11:36	General View		<input checked="" type="checkbox"/>
35	13/07/18 11:36	General View		<input checked="" type="checkbox"/>
36	13/07/18 11:36	General View		<input checked="" type="checkbox"/>
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39	13/07/18 11:36	General View		<input checked="" type="checkbox"/>
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43	13/07/18 11:36	General View		<input checked="" type="checkbox"/>
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46	13/07/18 11:36	General View		<input checked="" type="checkbox"/>
47	13/07/18 11:36	General View		<input checked="" type="checkbox"/>
48	13/07/18 11:36	General View		<input checked="" type="checkbox"/>
49	13/07/18 11:36	Chassis Number		<input checked="" type="checkbox"/>
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51	13/07/18 11:36	General View		<input checked="" type="checkbox"/>
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53	13/07/18 11:36	General View		<input checked="" type="checkbox"/>
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55	13/07/18 11:36	General View		<input checked="" type="checkbox"/>
56	13/07/18 11:36	General View		<input checked="" type="checkbox"/>
57	13/07/18 11:36	General View		<input checked="" type="checkbox"/>
58	13/07/18 11:36	General View		<input checked="" type="checkbox"/>
59	13/07/18 11:36	General View		<input checked="" type="checkbox"/>
60	04/06/19 09:29	Reinspection Photo		<input checked="" type="checkbox"/>
61	04/06/19 09:29	Reinspection Photo		<input checked="" type="checkbox"/>
62	04/06/19 09:29	Reinspection Photo		<input checked="" type="checkbox"/>
63	04/06/19 09:29	Reinspection Photo		<input checked="" type="checkbox"/>
64	04/06/19 09:29	Reinspection Photo		<input checked="" type="checkbox"/>
65	04/06/19 09:29	Reinspection Photo		<input checked="" type="checkbox"/>
66	04/06/19 09:29	Reinspection Photo		<input checked="" type="checkbox"/>
67	04/06/19 09:29	Reinspection Photo		<input checked="" type="checkbox"/>
68	04/06/19 09:29	Reinspection Photo		<input checked="" type="checkbox"/>
69	04/06/19 09:29	Reinspection Photo		<input checked="" type="checkbox"/>
70	04/06/19 09:29	Reinspection Photo		<input checked="" type="checkbox"/>
71	04/06/19 09:29	Reinspection Photo		<input checked="" type="checkbox"/>
72	04/06/19 09:29	Reinspection Photo		<input checked="" type="checkbox"/>
73	04/06/19 09:29	Reinspection Photo		<input checked="" type="checkbox"/>
74	04/06/19 09:29	Reinspection Photo		<input checked="" type="checkbox"/>
75	04/06/19 09:29	Reinspection Photo		<input checked="" type="checkbox"/>
76	04/06/19 09:29	Reinspection Photo		<input checked="" type="checkbox"/>
77	04/06/19 09:29	Reinspection Photo		<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/07/18 11:35	DRIVING & IC		Load PDF
2	16/07/18 09:44	ESTIMATE		Load PDF
3	20/07/18 13:16	MV & PARF		Load PDF
4	23/07/18 15:51	MV LIST		Load PDF
5	04/10/18 14:17	SUPPLEMENTARY.pdf		Load PDF
6	04/10/18 14:18	DIAGNOSTIC REPORT.pdf		Load PDF
7	10/06/19 13:54	Supplementary		Load PDF
8	10/06/19 16:57	ESTIMATE & SUPP MARKED.pdf		Load PDF
9	21/06/19 11:16	Workshop Invoice		Load PDF
10	21/06/19 11:16	Discharge Voucher		Load PDF

## Linked Accident Report Documents

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	10/07/18 11:32	Video - Accident		Load MP4
<b>Assessment Reports</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	10/07/18 11:35	Accident Statement		Load HTM
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	10/07/18 10:57	Accident Photo		Load JPG <input checked="" type="checkbox"/>
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16	10/07/18 11:03	ACCIDENT SCENE PHOTOS		Load JPG <input checked="" type="checkbox"/>
17	10/07/18 11:03	ACCIDENT SCENE PHOTOS		Load JPG <input checked="" type="checkbox"/>
18	10/07/18 11:03	ACCIDENT SCENE PHOTOS		Load JPG <input checked="" type="checkbox"/>
19	10/07/18 11:03	ACCIDENT SCENE PHOTOS		Load JPG <input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	10/07/18 10:09	Sketch Plan		Load JPG <input checked="" type="checkbox"/>
2	10/07/18 10:09	Sketch Plan #2		Load JPG <input checked="" type="checkbox"/>

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
---------------------	-------	------	-------

There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

**Show Remarks To:**  Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

**Our File No:** CC3/AIG18012726/ASBE2

**Date:** 21/06/2019

#### REFERENCE

Insured/Claimant:	TAY PENG NEE	Policy No:	2100230477-07	
Date of Loss:	09/07/2018	Nature of Claim:	OD	Claim No: 0856759062SG

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SGX293L	Engine No:	BWA273328
Make & Model:	AUDI TTC, 2.0 TFSI S-TRONIC (A)	Chassis No:	TRUZZZ8J4A1019926
Reg. Date:	20/08/2010 (Man. Year: 2010)	Odometer:	64164 km
Colour:	Black		
Engine Capacity:	1984 cc		
Market Value/New Car Price:	S\$56,000.00		
Sum Insured (S\$):	<b>Market Value/New Car Price</b>		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

#### CONDITION OF TYRES

Front Tyre Size:	225/50 R17	Rear Tyre Size:	225/50 R17
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	29,895.40	14,122.04	15,773.36	52.76
Miscellaneous Items	0.00	0.00	0.00	
Labour	13,282.00	9,707.00	3,575.00	26.92
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>43,177.40</b>	<b>23,829.04</b>	<b>19,348.36</b>	<b>44.81</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>17,300.00</b>		
<b>- Excess (S\$)</b>	700.00	700.00	0.00	0.00
	(S\$)	16,600.00	25,877.40	60.92
<b>+ GST 7.00/7.00% (S\$)</b>	2,973.42	1,162.00	1,811.42	60.92
<b>Nett Amount (S\$)</b>	<b>45,450.82</b>	<b>17,762.00</b>	<b>27,688.82</b>	<b>60.92</b>

#### INSPECTION

Date of Assignment:	12/07/2018		
Date Inspected:	12/07/2018	Inspected At:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	9.0 days		

**Adjuster:** ADRIAN LING

**Manager:** Hiew May Fung

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,455.00 FS	*1,164.00 FS
2	1		*FIXING PARTS FOR BUMPER	Not Necessary	267.00 FS	*- FS
3	1		*SIDE REINFORCEMENT	Bent	765.00 FS	*611.60 FS
4	1		*SHOCK ABSORBER	Bent	90.00 FS	*71.92 FS
5	8		*SOCKET HEAD BOLT	Not Necessary	108.00 FS	*- FS
6	2		*GUIDE SECTION - LH / RH	Not Necessary	66.00 FS	*- FS
7	2		*HOLDER FOR BUMPER COVER	Not Necessary	62.00 FS	*- FS
8	2		*COVER - LH / RH	Not Necessary	134.00 FS	*- FS
9	1		*CLOSING ELEMENT - FRONT	Not Necessary	144.00 FS	*- FS
10	1		*RADIATOR GRILLE	Smashed	679.00 FS	*542.80 FS
11	1		*AIR GUIDE GRILLE - LH	Not Necessary	115.00 FS	*- FS
12	1		*CAUTION STICKER	Necessary	12.00 FS	*9.28 FS
13	1		*FRONT FENDER - LH	Repair	930.00 FS	*- FS
14	1		*ATTACHMENT PARTS FOR FENDER	Not Necessary	102.00 FS	*- FS
15	1		*BRACKET - FENDER	Not Necessary	35.00 FS	*- FS
16	1		*RETAINING PLATE - LH UPPER	Not Necessary	30.00 FS	*- FS
17	1		*BRACE - LH	Not Necessary	107.00 FS	*- FS
18	2		*GROMET	Not Necessary	25.00 FS	*- FS
19	1		*CLOSING ELEMENT	Not Necessary	57.00 FS	*- FS
20	1		*WHEEL HOUSING LINER - LH	Not Necessary	151.00 FS	*- FS
21	1		*ATTACHMENT PARTS FOR WHEEL HOUSING LINER	Not Necessary	102.00 FS	*- FS
22	1		*WHEEL HOUSING LINER - LH	Not Necessary	97.00 FS	*- FS
23	1		*WHEEL SPOILER - LH	Not Necessary	30.00 FS	*- FS
24	1		*BONNET	Distorted	3,620.00 FS	*2,895.20 FS
25	1		*ATTACHMENT PARTS FOR BONNET	Not Necessary	289.00 FS	*- FS
26	2		*LID HINGE - LH / RH	Not Necessary	400.00 FS	*- FS
27	1		*CATCH HOOK	Bent	112.00 FS	*89.20 FS
28	1		*LID LOCK WITH MICRO SWITCH	Damaged	188.00 FS	*150.40 FS
29	1		*MICRO SWITCH	Not Necessary	52.00 FS	*- FS
30	1		*LID LOCK CABLE	Not Necessary	40.00 FS	*- FS
31	2		*EDGE PROTECTION - LH / RH	Not Necessary	54.00 FS	*- FS
32	2		*SEAL - LH / RH	Not Necessary	48.00 FS	*- FS
33	1		*SEAL - FRONT	Necessary	55.00 FS	*44.00 FS
34	1		*COVER FOR BONNET LOCK - UPPER FRONT	Not Necessary	44.00 FS	*- FS
35	1		*HALOGEN TWIN HEADLIGHT - LH / RH	O/S Cracked	3,660.00 FS	*1,725.60 FS
36	1		*CONTROL UNIT FOR HEADLAMP	Not Necessary	1,919.00 FS	*- FS
37	1		*GAS DISCHARGE LAMP	Not Necessary	394.00 FS	*- FS
38	1		*LIFT CYLINDER - LH	Damaged	184.00 FS	*98.00 FS
39	1		*LOCK CARRIER WITH MOUNT FOR RADIATOR	Distorted	861.00 FS	*688.80 FS
40	4		*COOLANT	Necessary	82.00 FS	*65.28 FS
41	1		*SIGNAL HORN - LOW TONE	Damaged	159.00 FS	*126.80 FS
42	1		*SIGNAL HORN - HIGH TONE	Damaged	159.00 FS	*126.80 FS
43	1		*BRACKET	Bent	45.00 FS	*35.44 FS
44	2		*FLAT CONNECTOR	Not Necessary	31.00 FS	*- FS
45	1		*A/C CONDENSER WITH FLUIDB RESERVIOR	Distorted	505.00 FS	*403.60 FS
46	1		*SEAL	Necessary	12.00 FS	*8.16 FS
47	1		*COOLER FOR COOLANT	Distorted	998.00 FS	*798.00 FS
48	2		*BRACKET - UPPER	Not Necessary	61.00 FS	*- FS
49	2		*AIR GUIDE - LH / RH	Cracked	60.00 FS	*47.36 FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
50	1		*CHARGE AIR COOLER	Distorted	1,006.00 FS	*804.80 FS
51	1		*TWIN FAN RING	Cracked	173.00 FS	*138.00 FS
52	1		*RADIATOR FAN	Not Necessary	851.00 FS	*- FS
53	1		*RADIATOR FAN - RH	Not Necessary	565.00 FS	*- FS
54	1		*DOOR - RH	Repair	2,755.00 FS	*- FS
55	1		*ATTACHEMENT PARTS FOR DOOR	Not Necessary	204.00 FS	*- FS
56	1		*DOOR SEAL - INNER	Not Necessary	707.00 FS	*- FS
57	1		*RETAINING PLATE - RH UPPER	Not Necessary	21.00 FS	*- FS
58	1		*BRACKET FOR DOOR TRIM - LH / RH	Not Necessary	46.00 FS	*- FS
59	8		*GROMMET	Not Necessary	108.00 FS	*- FS
60	4		*BUNGS	Not Necessary	50.00 FS	*- FS
61	6		*CLIP	Not Necessary	75.00 FS	*- FS
62	1		*NUMBER PLATE	Bent	25.00 FS	*25.00 FS
63	1		*SUNDRIES	Necessary	300.00 FS	*37.60 FS
64	1		*RADLIVS ROD	Damaged	74.40 FS	*74.40 FS
65	2		*HEAD LAMP COVER	Damaged	106.88 FS	*106.88 FS
66	2		*HOLDER	Damaged	49.12 FS	*49.12 FS
67	1		*FRONT SEAT BELTS - LHS / RHS	Activated	1,529.60 FS	*1,529.60 FS
68	1		*AIRBAG CONTROL UNIT	Activated	1,654.40 FS	*1,654.40 FS

F=Franchise part. S=SpcNett.

**Total Parts (\$\$) 29,895.40 14,122.04**

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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO REMOVE AND TRANSFER RHS FRONT DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES	New	280.00	280.00
3	TO REMOVE AND TRANSFER AIRCON CONDENSER, RADIATOR, ADDITIONAL RADIATOR, ELECTRICAL FANS AND CONTROL UNIT. TO CARRY OUT VACUUM / REGAS AND TO PRESSURISE COOLING SYSTEM	New	1,100.00	1,100.00
4	TO DISMANTLE AND RENEW FRONT BUMPER, LHS FRONT FENDER, BONNET, BOTH HEADLIGHT AND RHS FRONT DOOR. RENEW FRONT LOCK CARRIER AND ALIGN TO POSITION. REPAIR LHS A PILLAR. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	5,700.00	3,500.00
5	TO RESPRAY FRONT BUMPER, LHS FRONT FENDER, BONNET, RHS FRONT DOOR AND LHS A PILLAR	New	3,850.00	2,475.00
6	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
7	TOWING FEE (NPA)	New	0.00	0.00
8	TO REMOVE AND REINSTALL CENTRE CONSOLE, RENEW AIR BAG CONTROL UNIT AND BOTH SEAT BELTS	New	1,800.00	1,800.00
<b>Gross Labour Cost (S\$)</b>			<b>13,282.00</b>	<b>9,707.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >