

Vic (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 26 November, 2018 12:02 PM
To: Vic (LKKAUTO); Admin A
Cc: Ong Chin Kiat; Chee So Chow; Hsiao Tong (LKKAUTO); Alfred Toh
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBF3653R (OI: SNM18D03444C02/3) and SLP2903E (TP : LKK REF - CC6/CTI18012725/Uhb3) on 12.07.2018

LKK REF - CC6/CTI18012725/Uhb3
CTI REF – SNM18D03444C02/3 (GBF3653R)

Dear Vic

We are in receipt of your email and contents duly noted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Monday, November 26, 2018 11:31 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Cc: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBF3653R (OI: SNM18D03444C02/3) and SLP2903E (TP : LKK REF - CC6/CTI18012725/Uhb3) on 12.07.2018

Dear Alfred,

We refer to your below email.

Please be informed that we had settled the matter with TP at a global sum of **\$25,500.00** (all in).

We are currently pending for signed DV for our report submission.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Monday, 26 November, 2018 9:17 AM

To: Vic (LKKAuto); Admin A

Cc: Ong Chin Kiat; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto)

Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBF3653R (OI: SNM18D03444C02/3) and SLP2903E (TP : LKK REF - CC6/CTI18012725/Uhb3) on 12.07.2018

LKK REF - CC6/CTI18012725/Uhb3

CTI REF – SNM18D03444C02/3 (GBF3653R)

Dear Vic

We refer to your email of 17 November pertaining to above matter.

Please proceed to offer as follow:

Cost of Repairs	\$24,610.00
Loss of Use (1997cc) \$80.00 x 16 days	\$ 1,200.00
GIA Search fee	\$ <u>2.00</u>
Total	\$25,812.00
	=====

We await your payment advice to enable Chin Kiat to act accordingly.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: +65 6389 6183

FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Saturday, November 17, 2018 5:22 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>

Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBF3653R (OI: SNM18D03444C02) and SLP2903E (TP : LKK REF - CC6/CTI18012725/Uhb3) on 12.07.2018

CTI REF – SNM18D03444C02

LKK REF – CC6/CTI18012725/Uhb3

Dear Alfred,

ACCIDENT INVOLVING VEHICLES GBF 3653R (OI) / SLP 2903E (TP) / OTHERS ON 12/07/2018

We refer to the subject matter.

It was reported that the Insured vehicle was involved in a 3 vehicle chain collision and was the last vehicle and rear-ended TP vehicle.

We had spoken to the Insured Driver Mr Liang where he confirmed accident and was informed of the TP claim and liability issues on 19/07/2018 and agreed to settle the matter. A letter was sent out to the Insured to inform about the TP claim and liability. No feedback from Insured till date.

In view of the above, we are of the view that liability should be equally shared by both parties involved.

Summary to offer to repairer **FASTECH AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 55,527.01	\$ 24,610.00
Loss of Use (\$100 x 16 days)	\$ 1,600.00	\$ 1,600.00
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 57,129.01	\$ 26,212.00

TP VEHICLE

Market Value : \$94,000.00 (est)
Paper Value : \$61,689.00 (est)
Nett Value : \$32,311.00 (est)

Breakdown of days is as follows:

Recommended Days	14 days
Weekends / Downtime	2days
TOTAL	16 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Vic (LKKAuto)

Sent: Friday, 12 October, 2018 2:22 PM

To: 'Claims Dept of CTI'

Cc: Jowyn Tay; Admin A; Vic (LKKAuto); Alfred Toh

Subject: RE: Direct Settlement - Accident Involving GBF3653R (OI : CAI - SNM18D03444C02) and SLP2903E (TP : LKK REF - CC6/CTI18012725/Uhb3) on 12.07.2018

WITHOUT PREJUDICE

Dear Jowyn,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SLP 2903E at M/s Fastech Auto Pte Ltd.

Enclosed for your perusal is:

- TP Estimate – marked
- TP vehicle inspection photos
- TP vehicle re-inspection photos
- Preliminary Advise

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Shu Pei (LKKAuto)

Sent: Friday, 13 July, 2018 5:24 PM

To: claimsdept@sg.cntaiping.com

Cc: Jowyn Tay; Admin A; Vic (LKKAuto)

Subject: Direct Settlement - Accident Involving GBF3653R (OI : CAI - TBA) and SLP2903E (TP : LKK REF - CC6/CTI18012725/Uhb3) on 12.07.2018

WITHOUT PREJUDICE

Dear Jowyn,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SLP 2903E at M/s Fastech Auto Pte Ltd.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>
