

CASE OWNER:

CC 3, ALA 180

12/23, Kiwa39

LKK:

IDAC:

Surveyor:

Calvin

DOI:

ASSIGNMENT

11/21/18

Date / Time:

11/21/18

Registered in Merimen:

12/21/18

Pre-assign / CCU / FTE

STV 7455R



Insured Vehicle No.:

Claim No.:

Name of Insured:

Yap Mee Lian

Policy No.:

Insured Tel No.:

HP:

97925376

Make / Model:

Excess Sec II :SS

D.O.A.:

10/21/2018

Place of Accident:

CLP OF BLK 21 Glim mof no.

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SHE 4684P



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

SHE 4684P - 10/21/2018 / 11/21/18 ; 11/21/18

STV 7455R - X

12/21 01/18 - sent out 1st letter

email workshop liability unclear

30/11/18 - Receive CCTV from TP and accident photo

30/11/18 - called O2, No response

3/12/18 - called O2, No response

4/12/18 - called O2, Mdm Yap. confirm accident details. inform we receive TP CCTV. agree to settle letter and amount

RECEIVED 05 NOV 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-pickup)

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Lee GEF.

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

N/A

If NO or B 28, Ass. Lia:

Repair Cost:

SS

2000.00

Loss of Rental (LOR):

SS

330.63

(

3

days)

x 110.21

Loss of Use (LOU):

SS

150.00

(\$50

x 3

days)

Loss of Income (LOI):

SS

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS

7.00

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

2487.63

Global Sum SS:

2480.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

2480.00

Name 1:

SMRT Taxis Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop N/A

Insured

Policy No. _____

Claims No. _____

Sum Insured

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

<input checked="" type="checkbox"/>	<input type="checkbox"/>
N/S	O/S
<input type="checkbox"/>	<input type="checkbox"/>

Bal. or Market Value: _____

IDAC Accident Report

Consistent? : Yes or No

GIA / PR Seen

Consistent? : Yes or No

Est. Repairs

3

days

Res:

Yes or No

Lum Sum:

20

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted: _____

Veh ID: SHC 4684 P

Yr Reg: Sept / 2014

Type: M.Car / M.Cycle / Bus / Van / Lorry ☒ Prime Mover /

Truck / Trailer or

Make: Toyota Prius

< 1798

Colour: Maroon

A/C: Insured / Std / NI / NA

Sp. Reading: 317278

T/Radio: Insured / Std / NI / NA

Eng/No: 2ZR6129034

C/Nr: JTDKN36U405748758

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65 R15

R: 195/65 R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Falken

Front

Rear

R/Bal: 6 mm

R/Bal: 6 mm

L/Bal: 6 mm

L/Bal: 6 mm

D.O.A: 10/7/2018

D.O.I: 11/7/2018

Survey held at

SMRT

Des. of Damages: ☒ Fr / Rear / O/S / ☒ U/C / Rooftop or

N/S Front

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

8/11/18 confirm US \$2000.00 with 3 working days

TAX/07/18/2040

AIG

- SJV 7455 R

(Red = \$5023.50
70%)

Date/Time: File Pass to?

☐

Prel. Report

Days Of Repair:

If

☐

Final Report

Resurvey No. of Trip:

Date/Time: File Return to?

By

Add Fee: ☐ Site Insp US☐ Interview US☐ Tech Insp US☐ Workshop US

Survey Fee

Transportation

1 - P. 1

1 - Sheet

1 - Sheet

1 - Sheet

Total

Report Format:

Lump Sum / I.B.I: US

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHC4684P
 Ref. No : TAX/07/18/2040
 Reg. Date : 10/09/2014
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS
 Name of Driver : TAN AI BEE
 Type of Accident : SIDE SWIPE
 Date / Time of Accident : 10/07/2018 11:30:00 AM
 Accident Reported Date / Time : 10/07/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by :
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle Issued? : No
 Accident Repair Job Card No : 000024096936
 Special Instruction to ARC, if any :
 SJV7455R
 Prepared Date : 10/07/2018 05:05:01 PM



Sathya Sai

11/7/2018

- Lump Sum Repair
 - Photo after paint

3 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before after body painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary Item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36U405748758

Mileage :

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

Quotation from ARC

Adjusted by Surveyor, if applicable

Total Labour Charges :

845.00

0.00

Total Spray Painting Charges :

1,674.00

0.00

Total Material Charges :

3,684.50

3,684.50

Other Charges :

820.00

0.00

TOTAL :

7,023.50

0.00

Lum Sum Total :

7,000.00

0.00

No. of Repair Days :

6.00

0.00 3 days

Prepared / Adjusted By :

Arc / Surveyor Sing Off Date :

10/07/2018 06:23:18 PM

01/01/1900 12:00:00 AM

M

Prepared / Adjusted Date :

Remarks :

Prepared Date : 10/07/2018 06:23:18 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount : 0.00

Prepared Date : 7/10/2018 6:23:41 PM

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH PORTION	845.00	0.00 600
Total Labour	845.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	378.00	0.00 200
TO RESPRAY FRONT FENDER LH	378.00	0.00 200
TO RESPRAY RIM	180.00	0.00 100
TO RESPRAY ROCKER PANEL MOULDING	180.00	0.00 100
TO RESPRAY FRONT DOOR LH	378.00	0.00 200
TO RESPRAY VIEW MIRROR	180.00	0.00 80 X
Total Spray Painting & Panel Beating	1,674.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 40 X
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0.00 50
TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	0.00 60 X
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	0.00 20
TO REMOVE AND REFIT TYRE	120.00	0.00 50 X
TO REPLACE SUNDRY PARTS	100.00	0.00 20
TO WASH AND VACUUM	60.00	0.00 X
TO REMOVE AND REFIX WING MIRROR	120.00	0.00 50 X
Total Other Costs	820.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
52119-47930		6505517	BUMPER FRT R	1	482.00	25.00	361.50	Replace	Replace	No
53802-47050		6505558	FENDER FRT/LH DT	1	723.40	25.00	542.55	Replace	Replace	No
75374-47051			NAME PLATE (HYBRID) NEC	1	51.90	25.00	38.92	Replace	Replace	No
53876-47030		6505554	FENDER LINER FRT/LH Deform	1	171.70	25.00	128.77	Replace	Replace	No
42611-47140 (Fit)		6505658	WHEEL DISC. FRONT R	1	1,484.20	25.00	1,113.15	Replace	Replace	No
		6503707	TYRE X NN	1	126.74	0.00	126.74	Replace	Replace	No
75852-47900			MOULDING BODY, LH R	1	673.60	25.00	505.20	Replace	Replace	No
67002-47070		6505529	DOOR FRT/LH R	1	894.40	25.00	670.80	Replace	Replace	No
			STICKER DECAL SMRT (DOOR) NEC	1	60.00	0.00	60.00	Replace	Replace	No
87940-47310		6505599	MIRROR ASSY. LH X NN	1	1,224.90	25.00	918.67	Replace	Replace	No
81740-52040		6505465	MIRROR LAMP LH NO SCR	1	65.30	10.00	58.77	Replace	Replace	No
87945-74010		6505597	COVER, OUTER MIRROR, LH SCR	1	107.40	25.00	80.55	Replace	Replace	No
TOTAL MATERIALS								4,605.64	4,605.62	
TOTAL MATERIALS(Discounted)								3,684.50	3,684.50	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

909.56
 - 20%
 727.648
 + 600
 + 1210
 2537.648

L/S: \$2550 @ 3 days

641.48
 - 20%
 513.18
 + 600
 + 890
 2003.18

US \$2000/3 days

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHC4684P
 Ref. No : TAX/07/18/2040
 Reg. Date : 10/09/2014
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS
 Name of Driver : TAN AI BEE
 Type of Accident : SIDE SWIPE
 Date / Time of Accident : 10/07/2018 11:30:00 AM
 Accident Reported Date / Time : 10/07/2018 12:00:00 AM
 Surveyor Is Required? : Yes
 Survey by :
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024096936
 Special Instruction to ARC, if any :
 SJV7455R
 Prepared Date : 10/07/2018 05:05:01 PM



Sathya Sai

11/7/2018

- Lump Sum Repair
 - Photo after paint

3 days

LKK Auto Consultants hence notify
 the Repairer of the following:
 • To resurvey before/after spray painting
 • To display damaged part(s) during resurvey
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No illegal modification is allowed
 • Supplementary item(s) must be resurveyed and
 is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Chassis No : JTDKN36U405748758

Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges :	845.00	0.00
Total Spray Painting Charges :	1,674.00	0.00
Total Material Charges :	3,684.50	3,684.50
Other Charges :	820.00	0.00
TOTAL :	7,023.50	0.00
Lum Sum Total :	7,000.00	0.00
No. of Repair Days :	6.00	0.00 3 days
Prepared / Adjusted By :		
Arc / Surveyor Sign Off Date :	10/07/2018 06:23:18 PM	01/01/1900 12:00:00 AM

M

Prepared / Adjusted Date :

Remarks :

Prepared Date : 10/07/2018 06:23:18 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount : 0.00	Prepared Date : 7/10/2018 6:23:41 PM

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH PORTION	845.00	0.00 600
Total Labour	845.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	378.00	0.00 200
TO RESPRAY FRONT FENDER LH	378.00	0.00 200
TO RESPRAY RIM	180.00	0.00 100
TO RESPRAY ROCKER PANEL MOULDING	180.00	0.00 100
TO RESPRAY FRONT DOOR LH	378.00	0.00 200
TO RESPRAY VIEW MIRROR	180.00	0.00 80
Total Spray Painting & Panel Beating	1,674.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 40
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0.00 50
TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	0.00 60
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	0.00 60
TO REMOVE AND REFIT TYRE	120.00	0.00 50
TO REPLACE SUNDRY PARTS	100.00	0.00 20
TO WASH AND VACUUM	60.00	0.00 X
TO REMOVE AND REFIX WING MIRROR	120.00	0.00 50
Total Other Costs	820.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
52119-47930		6505517	BUMPER FRT <i>R</i>	1	482.00	25.00	361.50	Replace	Replace	No
53802-47050		6505558	FENDER FRT/LH <i>✓DT</i>	1	723.40	25.00	542.55	Replace	Replace	No
75374-47051			NAME PLATE (HYBRID) <i>✓NEC</i>	1	51.90	25.00	38.92	Replace	Replace	No
53876-47030		6505554	FENDER LINER FRT/LH <i>✓Deform</i>	1	171.70	25.00	128.77	Replace	Replace	No
42611-47140 (Frt)		6505658	WHEEL DISC. FRONT <i>R</i>	1	1,484.20	25.00	1,113.15	Replace	Replace	No
		6503707	TYRE <i>X</i>	1	126.74	0.00	126.74	Replace	Replace	No
75852-47900			MOULDING BODY, LH <i>R</i>	1	673.60	25.00	505.20	Replace	Replace	No
67002-47070		6505529	DOOR FRT/LH <i>R</i>	1	894.40	25.00	670.80	Replace	Replace	No
			STICKER DECAL SMRT (DOOR) <i>✓NEC</i>	1	60.00	0.00	60.00	Replace	Replace	No
87940-47310		6505599	MIRROR ASSY, LH <i>X</i>	1	1,224.90	25.00	918.67	Replace	Replace	No
81740-52040		6505465	MIRROR LAMP LH <i>✓SCR</i>	1	65.30	10.00	58.77	Replace	Replace	No
87945-74010		6505597	COVER, OUTER MIRROR, LH <i>✓SCR</i>	1	107.40	25.00	80.55	Replace	Replace	No
TOTAL MATERIALS								4,605.64	4,605.62	
TOTAL MATERIALS(Discounted)							3,684.50	3,684.50		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									



**SINGAPORE
POLICE FORCE**

Traffic Police
10 Ubi Avenue 3
Singapore 408865
Tel +65 6547 0000
Fax +65 6547 4883
www.police.gov.sg

Our Ref : TP/IP/41531/2018
Date : 15 August 2018

TAN AI BEE
BLK 21 GHIM MOH ROAD
#01-143
SINGAPORE 270021

Dear Sir / Madam,

TRAFFIC ACCIDENT INVOLVING SHC4684P AND SJV7455R ALONG GHIM MOH ROAD ON 10/07/2018 AT ABOUT 1300HRS

I refer to the above accident.

2. Please be informed that we have completed our investigations which revealed that the driver of **SJV7455R** had committed the offence of Careless Driving under Rule 29 of the Road Traffic Rules. Action has been initiated against the driver for the said offence.
3. If you have any clarification, you may contact the Investigation Officer, SSS Esther Chong at office number: 6547 6368.
4. Thank you.

Yours faithfully,

**HEAD INVESTIGATION
TRAFFIC POLICE
SINGAPORE POLICE FORCE**

This is a computer-generated letter. No signature is required.

Vivian Lau (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Friday, 2 November, 2018 12:16 PM
To: CS A Team; Admin A
Subject: Re: Accident on 10/7/2018 involving SHC 4684P & SJV 7455R (AIG's insured) Our
Ref: TAX/07/18/2040/lg
Attachments: 07 18 2040 - LOD.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$2000.00
Loss of Rental	\$385.73 (3.5 days x \$110.21)
Loss of Income	\$210.00 (3.5 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$2602.73

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Police investigation result

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18012723/Vwa3

07 September 2018

Yap Choo Lian
6 Dover Rise
#20-02 Heritage View
Singapore 138678

Dear Sir/Madam,

ACCIDENT INVOLVING SJV 7455R AND SHC 4684P ON 10/07/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd. to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau
Case Handler
DID: 6841 8625
FAX: 6741 4108
EMAIL: Vivianlau@lkkauto.com

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

AUTHORISATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I/WE, SMRT TAXIS PTE LTD (the third party claimant) of 60 WOODLANDS INDUSTRIAL PARK E4, SINGAPORE 757705 (address), owner of SHC 4684P (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SHC 4684P that was damaged pursuant to the accident which occurred on 10/07/2018 (date) along CAR PARK OF BLK 21 GHIM MOH ROAD (location) involving vehicle no/s SJV 7455R ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the SMRT TAXIS PTE LTD

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 9 (day) of Nov (month) 2018 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for \$ 2,480.00 (Global Sum) for vehicle no. SHC 4684P that was damaged pursuant to the accident which occurred on 10/07/2018 (date) along CAR PARK OF BLK 21 GHIM MOH ROAD (location) involving vehicle no/s SJV 7455R.

This is pursuant to the inspection conducted on 11/07/2018 (date) at "the workshop".


We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHC 4684P make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 4684P (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 9 (day) of Nov (month) 2018 (year)

Awk.

Signed by appointed surveyor


Signed by "the workshop" (with chop)



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-B500001-7
CRN : 199004280Z
Invoice No. : IV181000173
Date : 12.10.2018
Vehicle No. : SHC4684P
Your Ref No. : TAX/07/18/2040
Our Ref No. : 24096936
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	/ (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 2,000.00
GRAND TOTAL					\$ 2,000.00

Remark :

Make/Model : TOYOTA PRIUS

Accident Date : 10.07.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/07/18/2040

From: SMRT Taxis Pte Ltd

Date: 18/07/2018

**ACCIDENT ON 10/07/2018 INVOLVING SHC 4684P AND SJV 7455R
ALONG CARPARK OF BLK 21 GHIM MOH ROAD**

This is to confirm that the daily rental rate for SHC 4684P is \$110.21 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Accident Vehicle Laid-Up Report

Registration No. : SHC4684P

Accident Case No. : TAX/07/18/2040

Make / Model : TOYOTA PRIUS

Ref. No. : 24096936

Date and Time Vehicle off-road for Accident Repair : 10.07.2018 16:10:00

Date and Time Repair Completed : 14.07.2018 10:35:27

Remarks :

Generated by : POHSUAN

Printed on : 16.07.2018

Enquire Transaction History

Transaction History Details

Log Date/Time:	11 Jul 2018 / 08:59:10		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SJV7455R		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180711085910193022

Search Date / Time: 10 Jul 2018 12:40:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Jul 2018 Edit Reg		11 Jul 2018 00:00 Edit Adj Rpt	S\$2,000.00 Edit Estimates	S\$2,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Yap Choo Lian, ID: S05152731								
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K								
Vehicle Reg. No.:	SHC4684P	Date of Loss:	10/07/2018 14:00 - :59 [46 Months From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 6850986089SG	Policy/Cover Note No.:	2100191135-08 (Comprehensive)						
Vehicle Reg. No. (Insured):	SJV7455R	Policy No. (Claimant):	D-18090213MFSH						
		Excess:							
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 23/07/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (16/07/2018): No OI GIA Report AIG_SG (16/07/2018): Request To Upload TP GIA Report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHC4684P (6850986089SG)
[SJV7455R]
TP
SMRT TAXIS PTE LTD
Jul 10 2018 2:00PM
[Yap Choo Lian]
SMRT Automotive Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser		
Video														1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print		
1	30/08/18 11:07	Video - Accident											1	Load MP4			
Letters/Correspondences														1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print		
1	(Draft)	Third Party Express Settlement – Payment Breakdown											1	Edit			
Assessment Reports														1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)											Thumbnail		Print		
1	24/07/18 11:57	Accident Statement From: SC - Reg. No: SJV7455R, Claimant: YAP CHOO LIAN											1	Load HTM			
Photos/Images														3 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print		
1	17/07/18 16:40	General View											1	Load JPG	<input checked="" type="checkbox"/>		
2	17/07/18 16:40	General View											1	Load JPG	<input checked="" type="checkbox"/>		
3	17/07/18 16:40	General View											1	Load JPG	<input checked="" type="checkbox"/>		
4	17/07/18 16:40	General View											1	Load JPG	<input checked="" type="checkbox"/>		
5	17/07/18 16:40	General View											1	Load JPG	<input checked="" type="checkbox"/>		
6	17/07/18 16:40	General View											1	Load JPG	<input checked="" type="checkbox"/>		
7	17/07/18 16:40	General View											1	Load JPG	<input checked="" type="checkbox"/>		
8	17/07/18 16:40	General View											1	Load JPG	<input checked="" type="checkbox"/>		
9	17/07/18 16:40	General View											1	Load JPG	<input checked="" type="checkbox"/>		
10	17/07/18 16:40	General View											1	Load JPG	<input checked="" type="checkbox"/>		
11	17/07/18 16:40	General View											1	Load JPG	<input checked="" type="checkbox"/>		
12	17/07/18 16:40	General View											1	Load JPG	<input checked="" type="checkbox"/>		
13	17/07/18 16:40	General View											1	Load JPG	<input checked="" type="checkbox"/>		
14	17/07/18 16:40	General View											1	Load JPG	<input checked="" type="checkbox"/>		
15	17/07/18 16:40	General View											1	Load JPG	<input checked="" type="checkbox"/>		
16	17/07/18 16:40	General View											1	Load JPG	<input checked="" type="checkbox"/>		
17	17/07/18 16:40	General View											1	Load JPG	<input checked="" type="checkbox"/>		
18	17/07/18 16:40	General View											1	Load JPG	<input checked="" type="checkbox"/>		
19	17/07/18 16:40	General View											1	Load JPG	<input checked="" type="checkbox"/>		
20	17/07/18 16:40	General View											1	Load JPG	<input checked="" type="checkbox"/>		
21	17/07/18 16:40	General View											1	Load JPG	<input checked="" type="checkbox"/>		
22	17/07/18 16:40	General View											1	Load JPG	<input checked="" type="checkbox"/>		
23	17/07/18 16:40	General View											1	Load JPG	<input checked="" type="checkbox"/>		
24	17/07/18 16:40	General View											1	Load JPG	<input checked="" type="checkbox"/>		
25	17/07/18 16:40	General View											1	Load JPG	<input checked="" type="checkbox"/>		
26	17/07/18 16:40	General View											1	Load JPG	<input checked="" type="checkbox"/>		

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/07/18 10:42	TP ESTIMATE - MARKED	Load PDF	
2	16/07/18 10:42	TP GIA REPORT	Load PDF	
3	17/07/18 09:24	Non reporting letter	Load PDF	
4	30/08/18 11:09	Accident photo by TP	Load PDF	
5	19/11/18 10:55	WORKSHOP INVOICE	Load PDF	
6	19/11/18 10:55	AUTHORISATION TO ACT FORM	Load PDF	
7	19/11/18 10:55	Release Voucher	Load PDF	
8	19/11/18 10:55	RENTAL RECEIPT	Load PDF	
9	19/11/18 10:55	RENTAL MILEAGE	Load PDF	
10	19/11/18 10:55	LTA SEARCH	Load PDF	
11	19/11/18 10:55	LETTER TO OI	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJV7455R (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHC4684P (TP veh)		
Date of Accident:	10/07/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [X] Yes	<input type="checkbox"/> [] No	
Repair Estimate	:	\$	9,404.54	
Final Repair Cost	:	\$	2,480.00	
Loss of Use	:	\$		3.00 days at \$50.00 per day
Rental (if any)	:	\$		3 days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (Global Sum)	:	\$	2,480.00	

Is Third Party Workshop GIA Registered? ☐ [] YES ☒ [X] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	: \$	2,480.00
2)		: \$	
3)		: \$	
4)		: \$	

JOANNE LEE KHANG MIN

19 Nov
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18012723/K1WA3Q2
Date: 19/11/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100191135-08
Claimant Vehicle No: SHC4684P Insured Vehicle No: SJV7455R
Date of Loss: 10/07/2018 Nature of Claim: TP Claim No: 6850986089SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHC4684P
Make & Model: TOYOTA PRIUS TAXI, 1.8 (A) Engine No: 2ZR6129034
Reg. Date: 10/09/2014 (Man. Year: 2014) Chassis No: JTDKN36U405748758
Colour: Maroon Odometer: 317278 km
Engine Capacity: 1798 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
Front Left Side: Falken 6 mm Rear Left Side: Falken 6 mm
Front Right Side: Falken 6 mm Rear Right Side: Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,065.54	641.47	5,424.07	89.42
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,339.00	1,490.00	1,849.00	55.38
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	9,404.54	2,131.47	7,273.07	77.34
Approved Total (Overridden) (S\$)		2,000.00		
Nett Amount (S\$)	9,404.54	2,000.00	7,404.54	78.73
+ Loss of Use (3.0 x S\$50.00/day) (S\$)		150.00		
+ Car Rental (3.0 x S\$110.21/day) (S\$)		330.63		
+ Doc/Search Fee (S\$)		7.00		
Nett Liability (S\$)		2,487.63		
Global Sum Settlement (S\$)		2,480.00		

INSPECTION

Date of Assignment: 11/07/2018
Date Inspected: 11/07/2018 Inspected At: SMRT Automotive Services Pte Ltd (Woodlands)

60 Woodlands Industrial Park E4
Singapore 757705

Estimated Period of Repair: 3.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FENDER FRT/LH (DISC 25%)	Dented	723.40 F	*542.55 F
2	1		*NAME PLATE (HYBRID) (DISC 25%)	Necessary	51.90 F	*38.92 F
3	1		*STICKER DECAL SMRT (DOOR) (SN)	Necessary	60.00 F	*60.00 F
4	1		*BUMPER FRT	Repair	482.00 F	*- F
5	1		*WHEEL DISC ,FRONT	Repair	1,484.20 F	*- F
6	1		*MOULDING BODY,LH	Repair	673.60 F	*- F
7	1		*DOOR FRT/LH	Repair	894.40 F	*- F
8	1		*TYRE	Not Necessary	126.74 F	*- F
9	1		*MIRROR ASSY ,LH	Not Necessary	1,224.90 F	*- F
10	1		*MIRROR LAMP LH (Scratched)	Old Damage	65.30 F	*- F
11	1		*COVER ,OUTER MIRROR ,LH (Scratched)	Old Damage	107.40 F	*- F
12	1		*FENDER LINER FRT/LH (Deformed)	Old Damage	171.70 F	*- F
Total Parts (S\$)					6,065.54	641.47

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING & BODY WORK	New	845.00	600.00
2	SPRAY PAINT	New	1,674.00	800.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	0.00
4	TO APPLY RUST-PROOFING ON AFFECTED AREA	New	100.00	50.00
5	TO DO WHEEL ALIGNMENT /TYRE BALANCING	New	120.00	0.00
6	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	New	120.00	20.00
7	TO REMOVE AND REFIT TYRE	New	120.00	0.00
8	TO REPLACE SUNDRY PARTS	New	100.00	20.00
9	TO WASH AND VACUUM	New	60.00	0.00
10	TO REMOVE AND REFIX WING MIRROR	New	120.00	0.00
Gross Labour Cost (S\$)			3,339.00	1,490.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >