

INS. CASE OWNER:

Grace

CC3, LCP 180

12710, HK 3/1

LKK:
IDAC:

Surveyor:

Ank

DOI:

ASSIGNMENT

11-7-18

Date / Time:

11-7-18

Registered in Merimen:

12-7-18

Pre-assign / CCU / FTE



Insured Vehicle No.

8265512C

Name of Insured

LCP PL

Insured Tel No.

HP:

Excess Sec II :SS

D.O.A:

10-7-18

Is driver the owner?

(YES / ☒ NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: ☒ YES / NO)

Claim No.:

Policy No.:

Make / Model:

7. AXIO

Place of Accident:

Punggol Field Rd

OI GIA REPORT: ☒ YES / NO ; TP GIA REPORT: ☒ YES / NO

Insured Liability:

%

Final ? Yes / No

SHD 33465



INSRS:

WSP:

Tel:

Liability:

RMKS:

0046 10495



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

11/7/18
N/ASHD 33465 - C3/LCP 180/1359/11/18; 0046 10495
- C3/MC 180/1359/11/18; 0046 10495
- C3/PL 180/1359/11/18; 0046 10495

8265512C X

STAGE

DATE / PIC

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-pickup)

Call OI:

After call ltr to OI:

11/7/18 email.
Division

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed)

BOLA S/N No.: N/A

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

1857.65

Loss of Rental (LOR):

S\$

351.00

(

3 days) X \$117.00

Loss of Use (LOU):

S\$

-

(\$

x 3 days)

Loss of Income (LOI):

S\$

150.00

(\$

x 3 days)

LOR only

LOU only

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

[Tick only one]

GIA/LTA Search

S\$

7.49

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

2766.14

Global Sum S\$:

2766.14

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

2766.14

Name 1:

Comfort Engineering Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$320.00

(06/11/13)

Surveyor: Kalvin

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspected Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SHD 33465 Yr Regn: 21 IL 1, 2016Type: M.Car / M.Cycle / Bus / Van / Lorry / T_o / Prime Mover /

Truck / Trailer or

Make: Hyundai 2x0 c.c. 1685Colour: Bk A/C: Ins / Std / NI / NASp. Reading: 191639 T/Radio: Ins / Std / NI / NA

Eng/No: _____

C/No: KAHLD414A44092187Gen. Cond: G / Fair / Poor / BurntSteering: G / Jammed / Leaked / Burnt orBrake: G / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / Rim or

Tyre Size: F: 205/60R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Hankook

Front _____ Rear _____

R/Bal. 7 mm R/Bal. 7 mmL/Bal. 7 mm L/Bal. 7 mmD.O.A. 10/7/16 D.O.I. 11/7/16Survey held at CDHE (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

O/S B.L.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	PIP # 1736-12 (Cd & 1066.80 / 38%) ATA PIP

Date/Time, File Pass to?

☐ : Prel. Report

Days Of Repair: _____

1) _____

☐ : Final Report

Resurvey No. of Trip: _____

Date/Time, File Return to?

2) _____

Add Fee: ☐ : Site Insp (\$ _____)

Survey Fee: _____

Transportation: _____

\$ + RS. \$ _____

Photos _____

Others _____

TOTAL

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)



JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

Job Requisition			
1. Date: <u>10/2/18</u> Time Received: <u>2130</u>		3. Vehicle Type: <input type="checkbox"/> Private <input checked="" type="checkbox"/> Taxi (CTPL/CCPL) <input type="checkbox"/> Fleet <input type="checkbox"/> STK (Boon Lay)	
2. <input type="checkbox"/> New <input type="checkbox"/> SPARK Kakis Name of Customer: <u>ONG PAN S MING</u> Contact No.: <u>86098693</u> Vehicle No.: <u>S4033468</u> Make / Model / Colour: <u>140 / Blue</u> Email: _____		4. Type of Towing: <input checked="" type="checkbox"/> Normal Tow <input type="checkbox"/> King Dolly <input type="checkbox"/> Flat Bed <input type="checkbox"/> Crane-up	
7. Location: <u>100 Punggol Field</u>		5. Nature of Service: <input type="checkbox"/> Jumpstart <input checked="" type="checkbox"/> Recovery <input type="checkbox"/> Change Tyre / Battery	
9. Preferred Workshop: <input type="checkbox"/> Braddell <input checked="" type="checkbox"/> Loyang <input type="checkbox"/> Pandan <input type="checkbox"/> Sin Ming <input type="checkbox"/> Sungei Kadut <input type="checkbox"/> Ubi <input type="checkbox"/> Senoko <input type="checkbox"/> Komoco (UBI / Leng Kee) <input type="checkbox"/> Others: _____		6. Parts Replaced/Remarks: _____ _____ _____	
10. Odometer Reading: _____ Fuel Level: <input type="checkbox"/> F <input type="checkbox"/> 1/4 <input type="checkbox"/> 1/2 <input type="checkbox"/> 3/4 <input type="checkbox"/> E		8. Vehicle Tow - In Workshop: <input type="checkbox"/> Smoky Exhaust <input type="checkbox"/> Wheel Jammed <input type="checkbox"/> Overheating <input type="checkbox"/> Steering Faulty <input type="checkbox"/> Brake Faulty <input type="checkbox"/> Alternator Faulty <input type="checkbox"/> Starting Problem <input type="checkbox"/> Loss Power <input checked="" type="checkbox"/> Accident <input type="checkbox"/> Engine Stalled <input type="checkbox"/> Return Taxi	
11. Radio / CD Player <input type="checkbox"/> OK <input type="checkbox"/> Faulty <input checked="" type="checkbox"/> Not tested		 #: Cracked X: Dented /: Scratched O: Missing Signature of Customer: _____	
12. Tow Truck / Recovery Van: <input type="checkbox"/> VRS <input checked="" type="checkbox"/> QA <input type="checkbox"/> GAO <input type="checkbox"/> TZ <input type="checkbox"/> YISHUN <input type="checkbox"/> OTHERS Name of Driver: <u>San</u> Vehicle No.: <u>Y4281M</u> Time Dispatch: <u>2135</u> Time of Arrival: <u>2200</u> Time Completed: <u>2220</u>			
Cash Invoice Details (if applicable)			
13. Cash Invoice No.: _____			
Customer Acknowledgement			
a. I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, cash cards, spectacles, pen, etc. b. I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses. c. Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.			
Date: _____		Time: _____	
Signature of Customer: _____		Signature of Customer: _____	
14. WORKSHOP			
Name of Attending Staff/Guard: _____		Date & Time of Arrival: _____	
Signature of Attending Staff/Guard: _____		Signature of Attending Staff/Guard: _____	

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHD 3346S

DATE 11/7/2018 14:46

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper <i>x repair</i>			\$ 603.60	
	Rear Bumper Clips 10 pcs <i>x</i>			\$ 22.00	
	Rocker Panel Outer Garnish (RH) <i>x repair</i>			\$ 483.60	
	Rear Wheel Hub-Cap (RH) <i>✓</i>			\$ 150.70	
	Front Wheel Hub-Cap (RH) <i>-</i>				
	Rear Fender (RH) <i>x repair</i>				
	Rear Door (RH) <i>x repair</i>				
	Front Door (RH) <i>x repair</i>				
	Front Fender (RH) <i>x repair</i>				
	SUB TOTAL			\$ 1,259.90	
	LESS 20%			\$ 251.98	
	DISCOUNTED TOTAL			\$ 1,007.92	
	Rear Door Comfortdelgro & Apps Sticker (RH) <i>✓</i>			\$ 80.00	Nett
	Front Door Coloured Comfort Logo (RH) <i>✓</i>			\$ 75.00	Nett
				\$ 155.00	
	Labour Charge				
	Panel Beating			\$ 350.00	
	Spray Painting Charge			\$ 120.00 <i>1200.00</i>	
	Tuff Kote			\$ 50.00	X
	Remove & Refix Reverse Sensor			\$ 120.00	X
	Rear Wheel Alignment			\$ 120.00	X
	TOTAL LABOUR			\$ 1,640.00	
	ESTIMATE TOTAL			\$ 2,802.92	
<p><i>Kah KKK</i></p> <p><i>11/7/18 1540hrs.</i></p> <p><i>2 hrs</i></p> <p><i>PIP</i></p> <p><i>After Repair pht</i></p>					
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>					

TOTAL LABOUR

ESTIMATE TOTAL

LKK Auto Consultants hence notify the owner of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification is allowed
- Supplementary work must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305186571

Date : 13/07/2018

ComfortDelGro Engineering Pte Ltd
55 Loyang Drive Singapore 508909
Fax: 6546 8155

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

: SHD3348S

Date of Accident : 11/07/18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG --- SLG5512C
###
2. The finalized amount shall be:

(a) Spare Parts after List discount		\$398.12
(b) Labour Charges	###	\$1,340.00
Total for Part-By-Part Repair Cost		\$1,736.12
(c.) Lumpsum Repair (if applicable)		
Total for Lumpsum repair cost after Less: 20%		
Final Lumpsum Repair cost		

3. Estimated normal period for repairs: 2 working days

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : JUMANI

Tel : 6214 8315

Fax : 65468156

Signature : 

Name : Kalvin

Date : 16/7/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

Date: 13.07.2018

Time: 18:14:22

Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305186571
REGN NO : SHD3346S
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 21.07.2016
DATE/TIME IN : 10.07.2018 21:00
ACCIDENT DATE : 10.07.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-0658-G	I40VC CAP ASSY-WHEEL HUB	2 L	301.40	20.00	241.12
0002 28-01-0103-0003-A	(I40)FRT DOOR LOGO SONATA	1 N	75.00	2.00-	75.00
0003 28-01-0103-2013-A	I40V3 APP LOGO REAR DOOR	1 N	80.00	0.20	80.00

SUB-TOTAL : 396.12

JOB NATURE

0000 23-01	TOWING FEE	60.00
0001 L	PANEL BEATING- FRT.	200.00
0002 23-502	SPRAYPAINT ON AFFECTED AREA	1080.00

SUB-TOTAL : 1,340.00

TOTAL : 1,736.12

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

54

A16

DATE 11/7/2018 14:46

603.6

22.0

Nett
Nett

~~1200~~ 100
X 9
X 9
X 9



JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

Date: 0/7/18 Time Received: 2130 Customer: <input type="checkbox"/> SPARK Kakis : ONY PANG MING No.: 86098693 No.: 24033462 Model / Colour: 140/Blue		3. Vehicle Type: <input type="checkbox"/> Private <input checked="" type="checkbox"/> Taxi (CTPL/CCPL) <input type="checkbox"/> Fleet <input type="checkbox"/> STK (Boon Lay)		4. Type of Towing: <input checked="" type="checkbox"/> Normal Tow <input type="checkbox"/> King Dolly <input type="checkbox"/> Flat Bed <input type="checkbox"/> Crane-up	
		5. Nature of Service: <input type="checkbox"/> Jumpstart <input checked="" type="checkbox"/> Recovery <input type="checkbox"/> Change Tyre / Battery		6. Parts Replaced/Remarks:	
180 Punggol Field.				8. Vehicle Tow - In Workshop: <input type="checkbox"/> Smoky Exhaust <input type="checkbox"/> Wheel Jammed <input type="checkbox"/> Overheating <input type="checkbox"/> Steering Faulty <input type="checkbox"/> Brake Faulty <input type="checkbox"/> Alternator Faulty <input type="checkbox"/> Starting Problem <input type="checkbox"/> Loss Power <input checked="" type="checkbox"/> Accident <input type="checkbox"/> Engine Stalled <input type="checkbox"/> Return Taxi	
9. Workshop: <input checked="" type="checkbox"/> Loyang <input type="checkbox"/> Pandan <input type="checkbox"/> Ming <input type="checkbox"/> Sungai Kadut <input type="checkbox"/> Ubi <input type="checkbox"/> Piko <input type="checkbox"/> Komoco (UBI / Leng Kee) <input type="checkbox"/> Cycle & Carriage (PD)		11. Radio / CD Player: <input type="checkbox"/> OK <input type="checkbox"/> Faulty <input checked="" type="checkbox"/> Not tested		 # : Cracked X : Dented / : Scratched O : Missing Signature of Customer	
Meter Reading : Fuel : F 1/4 1/2 3/4 E		10. Radio / Recovery Van : <input type="checkbox"/> VRS <input checked="" type="checkbox"/> OA <input type="checkbox"/> GAO <input type="checkbox"/> TZ <input type="checkbox"/> YISHUN <input type="checkbox"/> OTHERS of Driver : <u>Sans</u> No. : <u>24291m</u> Dispatch : <u>2135</u> of Arrival : <u>2200</u> Completed : <u>2220</u>			
12. Invoice Details (if applicable) Invoice No. :					
13. Acknowledgement I am advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, etc. I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses. Note: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.					
Date : Time :		Signature of Customer			
14. Signature of Attending Staff/Guard Date & Time of Arrival : Signature of Attending Staff/Guard :					

Hsiao Tong (LKKAUTO)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Wednesday, 13 February 2019 9:02 AM
To: Hsiao Tong (LKKAUTO)
Subject: Fw: Your Ref: T0718 / SHD 3346S/ CL (st), Our Ref: CC3/LCR18012710/K1wa3, Accident involving Vehicle SHD 3346S & SLG 5512C ON 10/07/2018
Attachments: SHD3346S VC (TS) - DOA 10.07.2018.mp4
Importance: High

Without Prejudice

Dear Hsiao Tong

We are not sure what is the rationale for this unnecessary request of video footage when your insured's sketch plan clearly demonstrates that he was going straight on a right-turn lane thus caused the accident. Nonetheless, in order not to prolong the matter, we attached herewith the video footage.

Note: The video footage(s) is/are solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage(s) in whole or in part, to any third party.

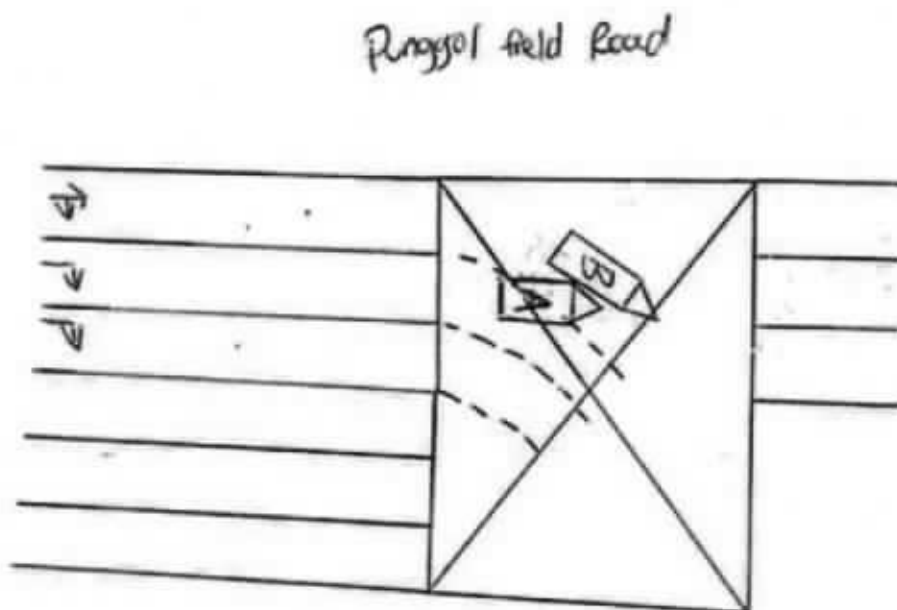
We also attached herewith google scene that shows the middle lane was meant for right-turn only. Please revert with your settlement offer without further delay.

Dear Sir/Madam

No conflicting as alleged. Your insured's sketch plan clearly demonstrates that he was going straight on a right-turn lane thus caused the accident.

SKETCH PLAN

A-SLG5512C
B-SHD3346S



Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>

Sent: Monday, 26 November 2018 4:38 PM

To: Cecilia Lee Peng Geok

Subject: Your Ref: T0718 / SHD 3346S/ CL (st), Our Ref: CC3/LCR18012710/K1wa3, Accident involving Vehicle SHD 3346S & SLG 5512C ON 10/07/2018

WITHOUT PREJUDICE

Your Ref: T0718 / SHD 3346S/ CL (st)

Our Ref: CC3/LCR18012710/K1wa3

Dear Sir/Madam,

Accident involving Vehicle SHD 3346S & SLG 5512C ON 10/07/2018

We refer to the above matter

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence to substantiate either's parties version. Enclosed herewith a copy of our insured's accident report for your perusal.

Meanwhile, we would like to request the CCTV footage as stated in your client's accident report in order to seek further instruction from our principal.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at her DID 6841 8625

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

TRANSMISSION VERIFICATION REPORT

TIME : 12/02/2019 20:51
NAME :
FAX : 67414108
TEL :
SER.# : E69099L3N245962

DATE, TIME	12/02 20:51
FAX NO./NAME	63074518
DURATION	00:00:19
PAGE(S)	02
RESULT	OK
MODE	STANDARD
	ECM

Hsiao Tong (LKKAUTO)

From: Ng, Grace-TA <Tianaigrace.Ng@aig.com>
Sent: Friday, 1 March 2019 9:44 AM
To: Khoo, Kay-Eng; Hsiao Tong (LKKAUTO)
Cc: Vivian Lau (LKKAUTO); Yira Rahman; Edmond Lim; pila@vermogen-group.com
Subject: RE: LCR Account: Request for Video Footage: Accident Involving SLG5512C and SHD3346S on 10th July 2018// AIG REF: 7355946639SG // LKK REF: CC3/LCR18012710/K1wa3

Hi Hsiao Tong,

Liability not in insured favor, please proceed settlement.

Best Regards,
Ms. Grace Ng
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120
Tel +(65) 6419 1882 |
Tianaigrace.Ng@aig.com | www.aig.com.sg

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From: Khoo, Kay-Eng
Sent: Thursday, February 14, 2019 2:57 PM
To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>; Ng, Grace-TA <Tianaigrace.Ng@aig.com>
Cc: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; Yira Rahman <yira@vermogen-group.com>; Edmond Lim <edmond.lim@vermogen-group.com>; pila@vermogen-group.com
Subject: FW: LCR Account: Request for Video Footage: Accident Involving SLG5512C and SHD3346S on 10th July 2018// AIG REF: 7355946639SG // LKK REF: CC3/LCR18012710/K1wa3

Our Ref: 7355946639SG003

Dear Hsiao Tong,

Thank you for your email.

Matter is managed by my colleague Miss Grace Ng.

Dear Grace,

For your info and necessary review please.

Thank you.

Khoo Kay Eng

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1026

kay-eng.khoo@aig.com | www.aig.sg



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From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]

Sent: Wednesday, February 13, 2019 3:53 PM

To: Khoo, Kay-Eng; edmond@vermogen-group.com

Cc: Vivian Lau (LKKAUTO); yira@vermogen-group.com; Pila Ng

Subject: RE: LCR Account: Request for Video Footage: Accident Involving SLG5512C and SHD3346S on 10th July 2018// AIG REF: 7355946639SG // LKK REF: CC3/LCR18012710/K1wa3

Dear All,

We attached here with a copy of video footage submitted by third party for your easy reference. We are of the view that liability is not in our driver's favour as he was going straight on the right-turn lane only.

Kindly refer to the google scene below for your easy reference.



Kindly let us have your comments/ instruction if we may proceed to settle third party claim.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Monday, 26 November, 2018 4:30 PM

To: 'Khoo, Kay-Eng' <Kay-Eng.Khoo@aig.com>; Edmond Lim <edmond@vermogen-group.com>

Cc: Yira Rahman <yira@vermogen-group.com>; Pila Ng <pila@vermogen-group.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: LCR Account: Request for Video Footage: Accident Involving SLG5512C and SHD3346S on 10th July 2018

Dear all,

We refer to the email below.

Please be informed that we are unable to open the video footage.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khoo, Kay-Eng [<mailto:Kay-Eng.Khoo@aig.com>]

Sent: Friday, 21 September, 2018 8:39 AM

To: Edmond Lim <edmond@vermogen-group.com>

Cc: Yira Rahman <yira@vermogen-group.com>; Pila Ng <pila@vermogen-group.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: RE: LCR Account: Request for Video Footage: Accident Involving SLG5512C and SHD3346S on 10th July 2018

Hi Edmond

Appreciate if you can assist to re-forward the link – I was also unable to access the footage.

Khoo Kay Eng

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1026 | Fax +(65) 6835 7416

kay-eng.khoo@aig.com | www.aig.com.sg

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From: Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]

Sent: Wednesday, September 19, 2018 9:52 AM

To: Edmond Lim; Khoo, Kay-Eng

Cc: Yira Rahman; Pila Ng; Hsiao Tong (LKKAuto)

Subject: RE: LCR Account: Request for Video Footage: Accident Involving SLG5512C and SHD3346S on 10th July 2018

Dear all,

We refer to the email below.

Please be informed that we are unable to open the video footage.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Edmond Lim [<mailto:edmond@vermogen-group.com>]

Sent: Friday, 27 July, 2018 2:29 PM

To: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>

Cc: Yira Rahman <yira@vermogen-group.com>; Pila Ng <pila@vermogen-group.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: Re: LCR Account: Request for Video Footage: Accident Involving SLG5512C and SHD3346S on 10th July 2018

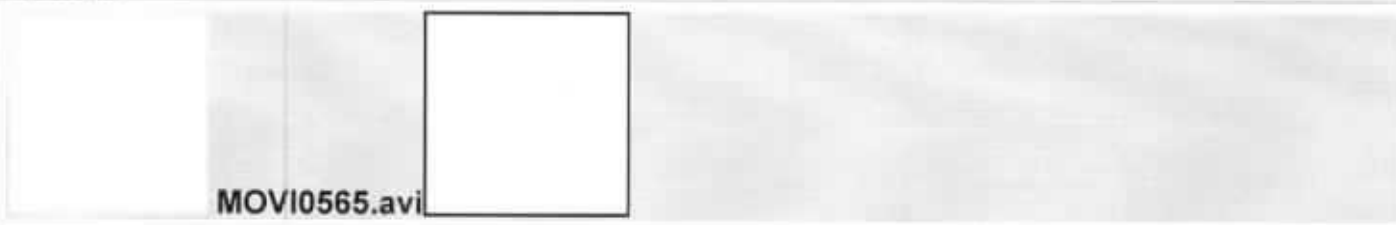
Dear Mr Khoo,

The following attached is the video requested.

Thank You.

Best Regards,

Edmond



MOV10565.avi

On Fri, Jul 27, 2018 at 1:38 PM, Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com> wrote:

Hi Vermogen,

Reference to below, it was reported that there is video footage available, please let us have the same, thanks.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	FILE TOO BIG, REQUE
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE

Khoo Kay Eng
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1026 | Fax +(65) 6835 7416

kay-eng.khoo@aig.com | www.aig.com.sg

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From: Khoo, Kay-Eng
Sent: Wednesday, July 18, 2018 11:07 AM
To: 'Edmond Lim'; Yira Rahman; Pila Ng
Cc: Vivian Lau (LKKAUTO)
Subject: LCR Account: Request for Video Footage: Accident Involving SLG5512C and SHD3346S on 10th July 2018

Our Ref: 7355946639SG003

Insured Vehicle: SLG5512C

Hi Edmond,

We have received a third party claim for the above accident and it is noted from the GIA report that the video footage is available.

Please arrange to let us have the video footage for our further action.

Thank you!

Khoo Kay Eng
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1026 | Fax +(65) 6835 7416

kay-eng.khoo@aig.com | www.aig.com.sg

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Our Ref : T 0718 / SHD3346S /CL(st)
Your Ref:
Date : 25-Jul-18

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS Building
78 Shenton Way
#07-16
Singapore 079120

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHD3346S YOUR INSURED SLG5512C
AND OTHER ON 10.07.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHD3346S which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SLG5512C we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,857.65
2	3.5 days Loss of Rental @ \$ 117.00 per day	\$ 409.50
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transporation	\$ -
Sub Total :		\$ 2,274.64

HIRER'S CLAIM

7	3.5 days Loss of Income @ \$ 80.00 per days	\$ 280.00
Total Claims :		\$ 2,554.64

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 7 pcs.
- b) LTA search slip/s of : SLG5512C
- c) GIA / Police report/s of : SHD3346S
- d) Letter of authority from owner / hirer / operator
 - (X) Photograph/s of Accident Scene () Certificate of Insurance
 - () Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept
59 Loyang Drive 4th Floor
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 1988000080

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
353 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408849

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 726791

Yishun
501 Yishun Industrial Park A
Singapore 758732

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 8 March 2019 11:58 AM
To: 'aileentan@cdge.com.sg'
Cc: Admin A
Subject: RE: Your Ref: T0718 / SHD 3346S/ CL (st),Our Ref: CC3/LCR18012710/K1wa3,Accident involving Vehicle SHD 3346S & SLG 5512C ON 10/07/2018

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$2,350.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Wednesday, 13 February 2019 9:02 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: Fw: Your Ref: T0718 / SHD 3346S/ CL (st),Our Ref: CC3/LCR18012710/K1wa3,Accident involving Vehicle SHD 3346S & SLG 5512C ON 10/07/2018
Importance: High

Without Prejudice

Dear Hsiao Tong

We are not sure what is the rationale for this unnecessary request of video footage when your insured's sketch plan clearly demonstrates that he was going straight on a right-turn lane thus caused the accident. Nonetheless, in order not to prolong the matter, we attached herewith the video footage.

Vivian Lau (LKKAUTO)

From: Vivian Lau (LKKAUTO)
Sent: Tuesday, 17 July, 2018 2:11 PM
To: 'eyap@lioncityrentals.com.sg'; 'insurance@lioncityrentals.com.sg'
Cc: Hsiao Tong (LKKAUTO); Joy Irene (LKKAUTO)
Subject: Accident involving Vehicle SLG 5512C & SHD 3346S on 10/07/2018

Our Ref: CC3/LCR18012710/K1wa3

17 July 2018

LION CITY RENTALS PTE LTD

Dear Sir/Madam,

Accident involving Vehicle SLG 5512C & SHD 3346S on 10/07/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within 7 days i.e. by **24/07/2018**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONG40 SHD3346S , SLG5512C
PUNGGOL FIELD X PUNGGOL EAST

ON 10-Jul-18 21:00

I / We

ONG PANG MING

(Hirer) NRIC No.: S7219678C

and/or

(Relief) NRIC No.:

Taxi Number

SHD3346S

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

11-Jul-2018

Name of Hirer

ONG PANG MING

Hirer NRIC

S7219678C

Signature :



Address

604C PUNGGOL ROAD #13-736
823604

Contact No.

86098693

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,350.00 (Global Sum) for vehicle no. SHD 3346S that was damaged pursuant to the accident which occurred on 10/07/2018 (date) along PUNGGOL FIELD X PUNGGOL EAST (location) involving vehicle no/s SLG 5512C."

This is pursuant to the inspection conducted on 11/07/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHD 3346S make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHD 3346S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 11 (day) of March (month) 2019 (year)



RWK

Signed by appointed surveyor

Aileen Tan

AILEEN TAN
Manager, Claims

Signed by "the workshop" (with chop)

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
88 LOYANG DRIVE
SINGAPORE 508688

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTERIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHD3346S

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
21.07.2016

CHASSIS CODE
KMHLB41UMGU092187

INV. NO/DATE
91384900 20.07.2018

JOB NO.
305186571

ODOMETER READING

DATE/TIME IN
10.07.2018 21:00

Description : 3P 10.07.18

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0103-0658	140VC CAP ASSY-WHKKL. HUB	2	150.70	20.00	241.12
0002	28-01-0103-0003	(140)FRONT DOOR LOGO SONATA	1	75.00	0.00	75.00
0003	28-01-0103-2013	140V3 APP LOGO REAR DOOR	1	80.00	0.00	80.00
SUB-TOTAL				:		396.12

JOB NATURE

0001	23-01	TOWING FEE	60.00	60.00
0002	I,	PANEL, BRATING- FRT.	200.00	200.00
0003	23-502	SPRAYPAINT ON AFFECTED AREA	1,080.00	1,080.00
			SUB-TOTAL :	1,340.00

1. WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER PREJUDICES BELONGING TO CUSTOMERS AND DRIVERS AND DRIVERS ONLY BEAR OWNERS RISK.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY ADVISE THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE SERVICE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY-TO-DAY BASIS, IN ADDITION TO ANY ARREARS OF PAYMENTS TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE DATE IN PERIOD OF DEFAULT.

4. PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91384900	1,857.65	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHD3346S

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
21.07.2016

CHASSIS CODE
KMHTB41UMGU092187

INV. NO/DATE
91384900 20.07.2018

JOB NO.
305186571

OILMETER READING

DATE/TIME IN
10.07.2018 21:00

Items total	1,736.12
Add GST @ 7.000 %	121.53
Invoice amount	1,857.65

Issued by : KATHERINETAN 20.07.2018 09:28:05
Repair type : CLSO/57/57
Payment type/Term: /Credit 30 days

WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENT, DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CAR OR OTHER PROPERTIES BELONGING TO CUSTOMERS, AND VEHICLES ARE LOANED AND RENTED AT OWNERS' RISK.
CUSTOMERS SHALL INSURE THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY, GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY CASH IN DEBT AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. WITHIN 30 DAYS FROM THE INVOICE) FROM THE PERIOD OF DEFAULT.
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91384900	1,857.65	

Our Ref: CT18070300

Date: 16 July 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 10/07/2018 @ 21:00 hrs
ALONG PUNGGOL FIELD X PUNGGOL EAST
INVOLVING SLG5512C

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3346S** (the "Taxi"). The Taxi was hired to **ONG PANG MING IC NO S7219678C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$117.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED		DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO					FROM	TO
165	14	0845		10/7/18	1	540.33465		2100	-
21	6.1	1715		13/7/18	1	82		-	1345

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLG5512C	10 Jul 2018 / 21:00:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

SHD 33465

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	13 Jul 2018 Edit Reg		11 Jul 2018 00:00 Edit Adj Rpt	S\$1,736.12 Edit Estimates	S\$1,736.12 View Rpt		Pending for Survey Report Cancel Case































Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS		[Created by adjuster]							
Insured:	LCRF PTE LTD, Co. Reg. No.: 201624597K, Tel: +6590106639								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SHD3346S	Date of Loss:	10/07/2018 21:00 - :59 [23 Months and 19 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 7355946639SG	Policy/Cover Note No.:	0999994763 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLG5512C	Policy No. (Claimant):	D-18088936MFSH						
		Excess:							
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tee, Chee-Wah] Chee-Wah.Tee@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 23/07/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (16/07/2018): Request To Upload TP GIA Report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHD33465 (7355946639SG)**
[SLG5512C]
TP
COMFORT TRANSPORTATION PTE LTD
Jul 10 2018 9:00PM
[LCRF PTE LTD]
ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	13/02/19 15:52	SHD33465 VC (TS) - DOA 10.07.2018 - TP VIDEO												1	Load MP4					
Letters/Correspondences															1 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	(Draft)	Third Party Express Settlement – Payment Breakdown												1	Edit					
Photos/Images															3 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print				
1	12/07/18 17:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
2	12/07/18 17:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
3	12/07/18 17:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
4	12/07/18 17:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
5	12/07/18 17:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
6	12/07/18 17:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
7	12/07/18 17:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
8	12/07/18 17:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
9	12/07/18 17:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
10	12/07/18 17:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
11	12/07/18 17:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
12	12/07/18 17:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
13	12/07/18 17:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
14	12/07/18 17:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
15	12/07/18 17:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
16	12/07/18 17:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
17	12/07/18 17:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
18	12/07/18 17:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
19	12/07/18 17:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
20	12/07/18 17:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
21	12/07/18 17:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
22	12/07/18 17:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
23	12/07/18 17:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
24	12/07/18 17:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
25	12/07/18 17:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
26	12/07/18 17:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
27	12/07/18 17:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
28	12/07/18 17:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
29	12/07/18 17:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				
30	12/07/18 17:32	General View												1	Load JPG	<input checked="" type="checkbox"/>				

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
31	12/07/18 17:32	General View	 Load JPG	<input checked="" type="checkbox"/>
32	12/07/18 17:32	General View	 Load JPG	<input checked="" type="checkbox"/>
33	12/07/18 17:32	General View	 Load JPG	<input checked="" type="checkbox"/>
34	12/07/18 17:32	General View	 Load JPG	<input checked="" type="checkbox"/>
35	12/07/18 17:32	General View	 Load JPG	<input checked="" type="checkbox"/>
36	12/07/18 17:32	General View	 Load JPG	<input checked="" type="checkbox"/>
37	12/07/18 17:32	General View	 Load JPG	<input checked="" type="checkbox"/>
38	12/07/18 17:32	General View	 Load JPG	<input checked="" type="checkbox"/>
39	12/07/18 17:32	General View	 Load JPG	<input checked="" type="checkbox"/>
40	12/07/18 17:32	General View	 Load JPG	<input checked="" type="checkbox"/>
41	12/07/18 17:32	General View	 Load JPG	<input checked="" type="checkbox"/>
42	16/07/18 07:59	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
43	16/07/18 07:59	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
44	16/07/18 07:59	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
45	16/07/18 07:59	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
46	16/07/18 07:59	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
47	16/07/18 07:59	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
48	16/07/18 07:59	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
49	16/07/18 07:59	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
50	16/07/18 07:59	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/07/18 10:57	TP ESTIMATE + TOWING	 Load PDF	
2	16/07/18 10:57	TP GIA REPORT	 Load PDF	
3	17/07/18 14:11	Email letter to OI Accident involving Vehicle SLG 5512C & SHD 3346S on 10.07.2018	 Load PDF	
4	14/03/19 14:24	WORKSHOP INVOICE	 Load PDF	
5	14/03/19 14:24	AUTHORISATION TO ACT FORM	 Load PDF	
6	14/03/19 14:24	Release Voucher	 Load PDF	
7	14/03/19 14:24	RENTAL RECEIPT	 Load PDF	
8	14/03/19 14:24	RENTAL MILEAGE	 Load PDF	
9	14/03/19 14:24	LTA SEARCH	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	16/07/18 10:07	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLG5512C (Insd veh)	Model:	HYUNDAI I40 1.7 D CRDI (A)
	SHD3346S (TP veh)		
Date of Accident:	10/07/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	3,406.32
Final Repair Cost	:	\$	2,350.00
Loss of Use	:	\$	3.00 days at \$50.00 per day
Rental (if any)	:	\$	3 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	2,350.00

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: NIL

BOLA Liability: 100 (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 2,350.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

14 Mar
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18012710/K1PA3Q2

Date: 14/03/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994763
Claimant Vehicle No : SHD3346S **Insured Vehicle No :** SLG5512C
Date of Loss: 10/07/2018 **Nature of Claim:** TP **Claim No:** 7355946639SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHD3346S**
 Make & Model: HYUNDAI I40, 1.7 D CRDi (A) Engine No: D4FDGU660005
 Reg. Date: 21/07/2016 (Man. Year: 2016) Chassis No: KMHLB41UMGU092187
 Colour: Blue Odometer: 191639 km
 Engine Capacity: 1685 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
 Front Left Side: Hankook 7 mm Rear Left Side: Hankook 7 mm
 Front Right Side: Hankook 7 mm Rear Right Side: Hankook 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,283.48	396.12	887.36	69.14
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,900.00	1,340.00	560.00	29.47
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	3,183.48	1,736.12	1,447.36	45.46
+ GST 7.00/7.00% (S\$)	222.84	121.53	101.31	45.46
Nett Amount (S\$)	3,406.32	1,857.65	1,548.67	45.46
+ Loss of Use (3.0 x S\$50.00/day) (S\$)		150.00		
+ Car Rental (3.0 x S\$117.00/day) (S\$)		351.00		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		2,366.14		
Global Sum Settlement (S\$)		2,350.00		

INSPECTION

Date of Assignment: 11/07/2018
 Date Inspected: 11/07/2018 Inspected At: ComfortDelGro Engineering Pte Ltd (Loyang)

59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 2.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Repair	603.60 FL	*- FL
2	10		*REAR BUMPER CLIPS	Not Necessary	22.00 FL	*- FL
3	1		*ROCKER PANEL OUTER GARNISH (RH)	Repair	483.60 FL	*- FL
4	1		*REAR WHEEL HUP-CAP (RH)	Grazed	150.70 FL	*150.70 FL
5	1		*FRONT WHEEL HUP CAP (RH)	Grazed	150.70 FL	*150.70 FL
6	1		*REAR FENDER (RH) (NPA)	Repair	0.00 FL	*- FL
7	1		*REAR DOOR (RH) (NPA)	Repair	0.00 FL	*- FL
8	1		*FRONT DOOR (RH) (NPA)	Repair	0.00 FL	*- FL
9	1		*FRONT FENDER (RH) (NPA)	Repair	0.00 FL	*- FL
10	1		*REAR DOOR COMFORTDELGRO & APPS STICKER (RH)	Necessary	80.00 FS	*80.00 FS
11	1		*FRONT DOOR COLOURED COMFORT LOGO (RH)	Necessary	75.00 FS	*75.00 FS
					Sub Total (S\$)	1,565.60 456.40
					- List Item Discount on L Items 20.00/20.00% (S\$)	282.12 60.28
					Total Parts (S\$)	1,283.48 396.12

F=Franchise part. S=SpchNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING	New	350.00	200.00
2	SPRAY PAINTING CHARGE	New	1,200.00	1,080.00
3	TUFF KOTE	New	50.00	0.00
4	REMOVE & REFIX REVERSE SENSOR	New	120.00	0.00
5	REAR WHEEL ALIGNMENT	New	120.00	0.00
6	TOWING	New	60.00	60.00
Gross Labour Cost (S\$)			1,900.00	1,340.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >