

Sun-Thurs. | CC4, AXA 180 12709, K1pa34

Surveyor:

AWK

DOI:

ASSIGNMENT

11.7.18

Date / Time:

11.7.18

Registered in Merimen:

9.7.18

Pre-assign / CCU / FTE



Insured Vehicle No.:

S/10 9833 Z

Name of insured:

TRANS-CAB SERVICES p/c

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

6-7-18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

ATHANASIOU BIN MOIN

Driver Tel No.:

93401912

(V/L: YES / NO)

Claim No.:

CD 474067

Policy No.:

P1680520

Make / Model:

R- Latitude

Place of Accident:

Merika Boulevard

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHA 3632 G



INSRS:

WSP:

Tel:

Liability:

RMKS:

DGE

W44



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

20/6/18

11/8/18

26/9/18

22/9/18

SHA 3632 G - es/m/17019454/pu/m3k3:009:2/m/1

SHA 9833 Z - es/m/1506304/18:53:009:2/m/1

3rd cc. old was lost car
sent letter to CI via email.

DV sent

Free pass to Merika run to close.

RECEIVED 27 SEP 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-pickup)

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

10/7

Sent By:

Vikram bhat

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

24/9/18

Confirm with:

William

Email

Call

Final Liability:

%

100

(Agreed / Agreed) BOLA S/N No.

88C 3cc. Old (car)

if NO or B 28, Ass. Lin

100%

Repair Cost:

SS

2033.00

Loss of Rental (LOR):

SS

632.50

(5.5 days)

x \$

115.00

Loss of Use (LOU):

SS

-

(\$ - x - days)

Loss of Income (LOI):

SS

275.00

(\$ 50 x 5.5 days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

-

Medical:

SS

-

Disbursement:

SS

-

Legal Cost

SS

-

Total:

SS

2940.50

Global Sum SS:

FINAL PAYMENT

Date/Time:

24/9/18

Confirm with:

William

Email

Call

Payee 1:

SS

2940.50

Name 1:

ComfortDelgro Engineering Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

9p

330.00

ASSIGNMENT

From: _____ Date: 11/7/18

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SHA 3632Gat Workshop m/s Comfort Deloroof 59 Loyang Drive

Insured: _____

Policy No. _____

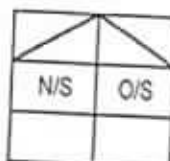
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or NoCA / REV / REP. / 24 HRS up

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Date / Time Action / Instruction

45 \$ 1900 (Reel \$ 2416.44 / 566)6/7/18 (Fri) 1915 - DOA9/7/18 (Mon) - Notify AXA10/7/18 (Tue) - AXA to LKK11/7/18 (Wed) - DOAVeh No: SHA 3632G Yr Regn: 29 Jan, 2015

Type: M.Car / M.Cycle / Bus / Van / Lorry / Truck / Prime Mover /

Truck / Trailer or

Make: Hyundai Ixo c.c. 1685Colour: Blue A/C: Insured / Std / NI / NASp. Reading: 431560 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KMHLB414MFW06551X

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / Rim or

Tyre Size: F: 205/60 R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO orFront CampenR/Bal. 2 mmL/Bal. 2 mmD.O.A. 6/7/18Survey held at COHE (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front / Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time, File Pass to?

☐ : Prel. Report☐ : Final Report

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

Survey Fee:

Transportation:

\$ - RS. \$ _____

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$) _____

A member of COMFORTDELGRO

Date/Time: 07.07.2018 11:40 Page : 1

Team: ARC Repair TP(CLS0)1	JOB CARD	Sales Order:	JC NO.: 305184833
Customer: COMFORT TRANSPORTATION PTE LTD 7010045 383 SIN MING DRIVE Singapore SINGAPORE 575717 65508755 (R) (P) (O)	REGN NO: SHA3632G MAKE: HYUNDAI MODEL: I-40 YR OF MANU: 29.01.2015 CHASSIS CODE: KMHLB41UMFU065514	MILEAGE FUEL E.....1/2.....F DATE/TIME IN: 07.07.2018 08:50 TARGET DATE COMPLETION DATE/TIME:	
COUNT CARD NO.	(B)		

Accident Date: 06.07.2018
NATURE: 3P 06.07.2018

JOB DESCRIPTION

S/NO	LABOR CODE	DESCRIPTION
	AXA -	Front + Rear

CHECKED & PASSED OUT BY:

SERVICE ADVISOR	CUSTOMER'S SIGNATURE
Acknowledgement Slip Vehicle No.: SHA3632G e No.: LARRY Ng Signature/Date	Exit Pass Vehicle No.: SHA3632G Name of Service Advisor Date To be kept by Security Guard

REPAIR ESTIMATE*

VEHICLE NO : SHA3632G

DATE 9. Jul. 2018

MAKE : HYUNDAI

MODEL : i40

DOA: 6. Jul. 2018

Qty	Parts Description/ Labour	Type	Unit Price	Amount
1	Front Bumper Cover ✓			\$562.30
10	Front Bumper Clips ✓		\$2.20	\$22.00
1	Front Bumper Bracket Top (LH) ✕			\$22.40
1	Front Bumper Side Bracket (LH) ✕			\$24.60
1	Radiator Grille ✓			\$417.10
1	Headlamp Support Panel ✕			\$1,067.50
SUB TOTAL				\$2,115.90
LESS 20%				\$423.18
DISCOUNTED TOTAL				\$1,692.72
1	Front Licence Plate ✓			\$25.00
				\$25.00
Labour Charge				
1	Panel Beating			\$300.00 200
1	Spray Painting Charge			\$300.00 200
1	Wiring Charge			\$50.00 ✕
TOTAL LABOUR				\$650.00
ESTIMATE TOTAL				\$2,367.72
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

Larry Ng

②

DATE 9. Jul. 2018

DOA: 6. Jul. 2018

45

TOTAL LABOUR

TOTAL MATERIALS

• To resurvey before or after spray painting

• Parts are subject to confirmation

• Third party survey is on "Without Prejudice" basis

• No re-employment is allowed

• Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Reparer

Signature:

Date:

REPAIR ESTIMATE*

VEHICLE NO : SHA3632G

DATE 9. Jul. 2018

MAKE : HYUNDAI

MODEL : i40

DOA: 6. Jul. 2018

Qty	Parts Description/ Labour	Type	Unit Price	Amount
1	Front Bumper Cover — <i>cr</i>			\$562.30
10	Front Bumper Clips — <i>me</i>		\$2.20	\$22.00
1	Front Bumper Bracket Top (LH) <i>X su</i>			\$22.40
1	Front Bumper Side Bracket (LH) <i>X su</i>			\$24.60
1	Radiator Grille — <i>cr</i>			\$417.10
1	Headlamp Support Panel <i>X me</i>			\$1,067.50
SUB TOTAL				\$2,115.90
LESS 20%				\$423.18
DISCOUNTED TOTAL				\$1,692.72
1	Front Licence Plate — <i>cr</i>			\$25.00
				\$25.00
Labour Charge				
1	Panel Beating			\$300.00 <i>200</i>
1	Spray Painting Charge			\$300.00 <i>200</i>
1	Wiring Charge			\$50.00 <i>X 4,</i>
TOTAL LABOUR				\$650.00
ESTIMATE TOTAL				\$2,367.72

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Larry Ng

②

DATE 9. Jul. 2018

DOA: 6. Jul. 2018

4316 NY

Print Sent Message

This mail is associated with :

***SHA3632G (C0474067)**
[SHB9833Z]

TP

COMFORT TRANSPORTATION PTE LTD

Jul 6 2018 12:00AM

[TRANS-CAB SERVICES PTE LTD]

Comfortdelgro Engineering Pte Ltd

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 15/09/2018 15:06 PM.
To sawtheng.khor@axa.com.sg
CC AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Subject IA UPLOADED - C0474067

Hi,

We refer to the above matter.

Liability: 100%. 3 vehicles chain collision whereby our insured was the last car. Inform OI about third party claim. Agreed to settle and aware NCD issue.

IA had been uploaded in Merimen.

The total quantum is < \$5,000.00, therefore, we will proceed to negotiate settlement with third party repairer(CDGE).

We will update if there is any issue.

Thank you.

Hsiao Tong
LKK Auto Consultants Pte Ltd



Auto
Consultants
Pte Ltd

Company Registration No: 199607188R

513 BRIDGEWAY, #02-25 PAVANE INDUSTRIAL PARK, SINGAPORE 409013 TEL : (66) 6 256 3561 FAX : (66) 6 256 4311

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 15.09.2018

Survey Details:

Date of loss	06.07.2018
Date of appointment	11.07.2018
Date of survey	11.07.2018
Location of survey	CDGE LOYANG

Vehicle Details:

Claim Type:	Third party
Vehicle number	SHA 3632G
Make and Model	Hyundai I40 (1685cc)
Date of registration	29.01.2015
Excess	NIL
Market Value	
Parf/COE Rebate	
Nett Loss	

Repair details:

Initial Estimate	\$ 4,316.44
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 1,576.60
Check items (estimate)	NIL
Labour	\$ 800.00
Supplementary	NIL
Total	\$ 2,376.60
Lump Sum(if applicable)	\$ 1,900.00

Number of days for repair	<u>3</u>
---------------------------	----------



Auto
Consultants
Pte Ltd

Company Registration No. 199601188R

11, CUBA STREET, #02-25 PAYA LEBI INDUSTRIAL PARK, SINGAPORE 200033 TEL : (665) 62563561 FAX : (665) 62564313

Date: 15.09.2018

Remarks:

The total quantum is < \$5,000.00. We will proceed to negotiate settlement with third party repairer (CDGE).

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 2,033.00	
Loss of use	NIL	
Loss of rental	\$ 690.00	(6days x \$115.00)
Loss of income	\$ 300.00	(6days x \$50.00)
LTA/GIA search fees	NIL	
Others	NIL	
Proposed Total	\$ 3,023.00	

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 18 September 2018 8:29 AM
To: 'williamtan@cdge.com.sg'; 'catherinekoh@cdge.com.sg'
Subject: Your Ref: T 0718/ SHA3632G/ WT(st) *Our Ref: CC4/AXA18012709/K1pa3
[ACCIDENT INVOLVING SHB 9833Z(AXA) /SHA 3632G/ OTHERS ON 06/07/2018]

Your Ref: **T 0718/ SHA3632G/ WT(st)**
Our Ref: CC4/AXA18012709/K1pa3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING SHB 9833Z(AXA) /SHA 3632G/ OTHERS ON 06/07/2018

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,033.00
2. Loss of Rental (5days x \$115.00)	\$ 575.00
3. Loss of Income (5days x \$50.00)	\$ 250.00
TOTAL	<u>\$ 2,858.00</u>

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Tuesday, 18 September 2018 9:08 AM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Your Ref: T 0718/ SHA3632G/ WT(st) *Our Ref: CC4/AXA18012709/K1pa3 [ACCIDENT INVOLVING SHB 9833Z(AXA) /SHA 3632G/ OTHERS ON 06/07/2018]

Without Prejudice.

Dear Hsiao Tong

We rejected your offer at \$2,858.00.

Kindly refer to your file documents and settle at global sum of \$3,000.00. ✓

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, 18 September 2018 8:28 AM
To: William Tan Thoo Seng; Catherine Koh Mui Gek
Subject: Your Ref: T 0718/ SHA3632G/ WT(st) *Our Ref: CC4/AXA18012709/K1pa3 [ACCIDENT INVOLVING SHB 9833Z(AXA) /SHA 3632G/ OTHERS ON 06/07/2018]

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 24 September 2018 12:33 PM
To: 'William Tan Thoo Seng'
Subject: RE: Your Ref: T 0718/ SHA3632G/ WT(st) *Our Ref: CC4/AXA18012709/K1pa3 [ACCIDENT INVOLVING SHB 9833Z(AXA) /SHA 3632G/ OTHERS ON 06/07/2018]

Without Prejudice

Hi Mr William,

We refer to your below email.

We have our principal instruction to revise our offer as follows: -

1. Cost of Repair (w/GST)	\$ 2,033.00
2. Loss of Rental (5.5days x \$115.00)	\$ 632.50
3. Loss of Income (5.5days x \$50.00)	\$ 275.00
TOTAL	<u>\$ 2,940.50</u>

Please confirm acceptance.

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Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Tuesday, 18 September 2018 9:08 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: Your Ref: T 0718/ SHA3632G/ WT(st) *Our Ref: CC4/AXA18012709/K1pa3 [ACCIDENT INVOLVING SHB 9833Z(AXA) /SHA 3632G/ OTHERS ON 06/07/2018]

Without Prejudice.

Dear Hsiao Tong

We rejected your offer at \$2,858.00.

Hsiao Tong (LKKAUTO)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Tuesday, 25 September 2018 9:21 AM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Your Ref: T 0718/ SHA3632G/ WT(st) *Our Ref: CC4/AXA18012709/K1pa3 [ACCIDENT INVOLVING SHB 9833Z(AXA) /SHA 3632G/ OTHERS ON 06/07/2018]

Without Prejudice.

Dear Hsiao Tong

We accept your offer. Kindly forward your D.V.

Thank you.

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, 24 September 2018 12:32 PM
To: William Tan Thoo Seng
Subject: RE: Your Ref: T 0718/ SHA3632G/ WT(st) *Our Ref: CC4/AXA18012709/K1pa3 [ACCIDENT INVOLVING SHB 9833Z(AXA) /SHA 3632G/ OTHERS ON 06/07/2018]

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Claims Department | ComfortDelgro Engineering Pte Ltd
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Your Ref: **T 0718/ SHA3632G/ WT(st)**
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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Our Ref : T 0718/ SHA3632G /WT(st)

Your Ref :

Date : 23-Jul-18

AXA Insurance Pte Ltd
8 Shenton Way
#24-01, AXA Tower
Singapore 068811

Attn : Motor Claims Department

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

WITHOUT PREJUDICE

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 8280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No. 198001224W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
511 Yishun Industrial Park A
Singapore 768732

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHA3632G YOUR INSURED SHB9833Z
AND OTHER SBT7077D ON 06.07.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No : SHA3632G which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SHB9833Z we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,033.00
2	<u>7</u> days Loss of Rental @ \$ <u>115.00</u> per day	\$ 805.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fee	\$ -
5	GIA / Police Report Fees	\$ -
6	Towing Fees	\$ -
Sub Total :		\$ 2,838.00

HIRER'S CLAIM

7	<u>7</u> days Loss of Income @ \$ <u>80.00</u> per days	\$ 560.00
Total Claims:		\$ 3,398.00

We enclose herewith the following documents to support the claims: -

- Original repair bill and photocopies of photographs 6 pcs
- LTA search slip/s of : SHB9833Z
- GIA / Police report/s of : SHA3632G
- Letter of authority from owner / hirer / operator
 - (X) Photocopy/s of Accident Scene Photo/s () Traffic Compound () PIR
 - () Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 1 August 2018 3:48 PM
To: claims@transcab.com.sg
Cc: 'carrisalee@ava-ins.com'; 'ireneng@ava-ins.com'; 'foonghon@ava-ins.com'; 'icewong@ava-ins.com'
Subject: ACCIDENT INVOLVING SHB 9833Z AND SHA 3632G ALONG/AT MARINA BOULEVARD ON 06/07/2018

01 AUG 2018

Transcab Taxi
Singapore

Dear Sir,

OUR REF : CC4/AXA18012709/K1pa3

YOUR REF : P1680520 (SHB 9833Z)

ACCIDENT INVOLVING SHB 9833Z AND SHA 3632G ALONG/AT MARINA BOULEVARD ON 06/07/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from CDGE LOYANG acting on behalf of the owner of SHA 3632G against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

We also wish to advise that there is an excess of **\$55,000.00** attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim.

As Insurers, AXA shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg / chewht@lkkauto.com or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****I 40 SHA3632G , SHB9833Z , SBT7077D
MARINA BOULEVARD TWDS ECP.****ON 06-Jul-18 19:55**

I / We

KOH KIN ENG

(Hirer) NRIC No.:

S0103711J

and/or

LOH KIAN SIONG JERALD

(Relief) NRIC No.:

S8308265H

Taxi Number

SHA3632G

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

07-Jul-2018

Name of Hirer

KOH KIN ENG

Hirer NRIC

S0103711J

Signature :



Address

**418 SERANGOON CENTRAL #02-444
550418**

Contact No.

98343223

Name of Relief

LOH KIAN SIONG JERALD

Relief NRIC

S8308265H

Signature :



Address

**207 SERANGOON CENTRAL #12-186
550207**

Contact No.

97976771



redefining / insurance

CLAIM REF : C0474067
INSURED : TRANS-CAB SERVICES PTE LTD

DISCHARGE VOUCHER

We, **ComfortDelgro Engineering Pte Ltd** confirm that by letter of authorisation dated 07.07.2018, we are authorised to and do hereby give this discharge for ourselves and on behalf of Comfort Transportation Pte Ltd and the Hirer, Koh Kin Eng of vehicle no. SHA 3632G.

Now we **ComfortDelgro Engineering Pte Ltd** for ourselves and the said Hirer and the driver jointly and severally:-

- agree to accept the sum of Singapore Dollars **Two Thousand Nine Hundred Forty and Cents Fifty** only (**S\$2,940.50**) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no (**SHB 9833Z**) arising out of an accident with (**SHA 3632G**) on 06.07.2018.
- declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **SHB 9833Z** arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **ComfortDelgro Engineering Pte Ltd** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. **SHB 9833Z**.

Dated this 26 day of September 2018

Signed by _____
(AUTHORISED SIGNATORY)

Company Stamp _____

Witness : _____

Name : _____

I/C No : _____

Address : _____

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

*The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document*

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)
8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Customer Centre #B1-01
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT18070181

Date: 16 July 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 06/07/2018 @ 19:55 hrs
ALONG MARINA BOULEVARD TWDS ECP.
INVOLVING SHB9833Z, SBT7077D

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA3632G** (the "Taxi"). The Taxi was hired to **KOH KIN ENG IC NO S0103711J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$115.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Jul 2018		10 Jul 2018 17:18 Edit Adj Rpt	S\$1,900.00 Edit Estimates	S\$1,900.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	--------------------------

CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K		
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Vehicle Reg. No.:	SHA3632G	Date of Loss:	06/07/2018 00:00 - :59 [41 Months and 7 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / C0474067	Policy/Cover Note No.:	P1680520 (Third Party Only)
Vehicle Reg. No. (Insured):	SHB9833Z	Policy No. (Claimant):	MCOM0015
		Excess:	S\$5,000.00
Repairer:	Comfortdelgro Engineering Pte Ltd (HQ) 205 BRADDELL ROAD, 579701 Braddell - Tel:		
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Khor Saw Theng - 6880 4754]		
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 19/07/2018]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AXA_SG (10/07/2018): New TP Assignment - C0474067/P1680520

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

*SHA3632G (C0474067)
[SHB9833Z]

Comfortdelgro Engineering Pte Ltd

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRdoc&fuseaction=dsp_doc... 3/10/2018

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
35	13/07/18 08:05	Reinspection Photo		<input checked="" type="checkbox"/>
36	13/07/18 08:05	Reinspection Photo		<input checked="" type="checkbox"/>
37	13/07/18 08:05	Reinspection Photo		<input checked="" type="checkbox"/>
38	13/07/18 08:05	Reinspection Photo		<input checked="" type="checkbox"/>
39	13/07/18 08:05	Reinspection Photo		<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AXA Insurance Pte Ltd (HQ)	Thumbnail	Print
1	09/07/18 15:58	EMAIL TP PRI_ABS		<input type="checkbox"/>
2	09/07/18 15:58	GIA SBT7077D_ABS		<input type="checkbox"/>
3	09/07/18 16:02	ESTIMATE & GIA SHA3632G TP_ABS		<input type="checkbox"/>
4	10/07/18 15:05	ESTIMATE		<input type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/07/18 09:57	TP ESTIMATE - MARKED		<input type="checkbox"/>
2	18/07/18 09:59	TP GIA REPORT		<input type="checkbox"/>
3	19/07/18 11:48	OI GIA REPORT		<input type="checkbox"/>
4	15/09/18 15:03	IA		<input type="checkbox"/>
5	26/09/18 08:56	LKK Survey Photos		<input type="checkbox"/>
6	26/09/18 08:56	LKK Resurvey Photos		<input type="checkbox"/>
7	03/10/18 09:05	WORKSHOP INVOICE		<input type="checkbox"/>
8	03/10/18 09:05	AUTHORISATION TO ACT FORM		<input type="checkbox"/>
9	03/10/18 09:05	DISCHARGE VOUCHER		<input type="checkbox"/>
10	03/10/18 09:05	RENTAL RECEIPT		<input type="checkbox"/>
11	03/10/18 09:05	LOD		<input type="checkbox"/>
12	03/10/18 09:05	LETTER TO OI		<input type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SHB9833Z (Insd veh)	Model:	HYUNDAI I40 1.7 L CRDI AT
	SHA3632G (TP veh)		ABS AIRBAG 4DR (A)
Date of Accident:	06/07/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	: \$	4,186.82	
Final Repair Cost	: \$	2,033.00	
Loss of Token Sum	: \$	275.00	5.50 days at \$50.00 per day
Rental (if any)	: \$	632.50	5.50 days
LTA / GIA Search Fee	: \$	0.00	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum	: \$	2,940.50	

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ ~~No~~ BOLA Scenario No: _____
 28
 BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ 100 _____ (%)
** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Comfortdelgro Engineering Pte Ltd	: \$	2,940.50
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

03 Oct
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
 (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA18012709/K1PA3Q2

Date: 03/10/2018

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No: P1680520

Claimant Vehicle No: SHA3632G

Insured Vehicle No: SHB9833Z

Date of Loss: 06/07/2018

Nature of Claim:

TP

Claim No: C0474067

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHA3632G

Make & Model: HYUNDAI I40, 1.7 L CRDI AT ABS AIRBAG 4DR (A) Engine No: D4FDEU480282

Reg. Date: 29/01/2015 (Man. Year: 2014)

Chassis No: KMHLB41UMFU065514

Colour: Blue

Odometer: 431560 km

Engine Capacity: 1685 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16

Rear Tyre Size: 205/60 R16

Front Left Side: Campeon 7 mm

Rear Left Side: Campeon 7 mm

Front Right Side: Campeon 7 mm

Rear Right Side: Campeon 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,762.92	1,576.60	1,186.32	42.94
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,150.00	800.00	350.00	30.43
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,912.92	2,376.60	1,536.32	39.26
Approved Total (Overridden) (S\$)		1,900.00		
(S\$)	3,912.92	1,900.00	2,012.92	51.44
+ GST 7.00/7.00% (S\$)	273.90	133.00	140.90	51.44
Nett Amount (S\$)	4,186.82	2,033.00	2,153.82	51.44
+ Loss of Use (5.5 x S\$50.00/day) (S\$)		275.00		
+ Car Rental (5.5 x S\$115.00/day) (S\$)		632.50		
Nett Liability (S\$)		2,940.50		

INSPECTION

Date of Assignment: 10/07/2018

Date Inspected: 11/07/2018 Inspected At:

Comfortdelgro Engineering Pte Ltd (HQ)
205 BRADDELL ROAD
Singapore 579701

Estimated Period of Repair: 3.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 02 Oct 2018)
Parts:	143	HYUNDAI I40 1.7 L CRDI AT ABS AIRBAG 4DR (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHA3632G)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER COVER (CONSISTENT)	Cracked	562.30 FL	*562.30 FL
2	10		*FRONT BUMPER CLIPS (CONSISTENT)	Necessary	22.00 FL	*22.00 FL
3	1		*FRONT BUMPER BRACKET TOP (LH) (CONSISTENT)	Serviceable	22.40 FL	*- FL
4	1		*FRONT BUMPER SIDE BRACKET (LH) (CONSISTENT)	Serviceable	24.60 FL	*- FL
5	1		*RADIATOR GRILLE (CONSISTENT)	Cracked	417.10 FL	*417.10 FL
6	1		*HEADLAMP SUPPORT PANEL (CONSISTENT)	Serviceable	1,067.50 FL	*- FL
7	1		*FRONT LICENCE PLATE (CONSISTENT)	Cracked	25.00 FS	*25.00 FS
8	1		*REAR BUMPER (CONSISTENT)	Deformed	603.60 FL	*603.60 FL
9	10		*REAR BUMPER CLIPS (CONSISTENT)	Necessary	22.00 FL	*22.00 FL
10	1		*REAR BUMPER SPONGE (CONSISTENT)	Serviceable	143.40 FL	*- FL
11	1		*REAR BUMPER REINFORCEMENT (CONSISTENT)	Serviceable	225.00 FL	*- FL
12	1		*ADVERTISEMENT -REAR BUMPER (CONSISTENT)	Necessary	50.00 FS	*50.00 FS
13	2		*ADVERTISEMENT -REAR FENDER -LHS/RHS (CONSISTENT)	Necessary	200.00 FS	*200.00 FS
					Sub Total (\$\$)	3,384.90 1,902.00
					- List Item Discount on L Items 20.00/20.00% (\$\$)	621.98 325.40
					Total Parts (\$\$)	2,762.92 1,576.60

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	550.00	400.00
2	SPRAY PAINTING CHARGE	New	550.00	400.00
3	WIRING CHARGE	New	50.00	0.00
Gross Labour Cost (S\$)			1,150.00	800.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >