

23627902

ASS. REC. BY:

REF: C1/AIG18012700/De

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

Date/Time: 28/6/2018

From (Person): George Lee

of AIG

Bill to:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: 8CK234Z

Insured:

Tel:

at Workshop m/s

of

Claim No: 26662624968G

Policy No:

Excess:

Sum Insured:

D.O.A. 18/6/2018

Make of Veh:

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

Person Contacted:

Vehicle IN/OUT

Date/Time Action/Instruction ( ) Estimate

8CK234Z - X

501/9

**Bryan Ang (LKKAuto)**

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**From:** Lee, Ming-Yao <MingYao.Lee@aig.com>  
**Sent:** Monday, 2 July 2018 5:39 PM  
**To:** SUR; Admin A  
**Subject:** RE: Fire Case (SCK234Z) / 2666262496SG / DOA 18/06/2018  
**Attachments:** OI Report - 2666262496SG.PDF

Hi Bryan,

As spoken, may refer to attached for Insured's GIA Report.

Appreciate if you could expedite the investigation.

Regards,  
George Lee  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1769 | Fax +(65) 6835 7416

[Ming-Yao.Lee@aig.com](mailto:Ming-Yao.Lee@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Lee, Ming-Yao  
**Sent:** 28 June 2018 14:20  
**To:** 'SUR'; 'Admin A'  
**Subject:** AIGENCRYPT Fire Case (SCK234Z) / 2666262496SG / DOA 18/06/2018

Hi LKK,

Refer to attached insured's report, vehicle caught fire when driving.

Please assist to investigate on the fire incident.

Appreciate if you could acknowledge this email.

Thanks & Best Regards,  
George Lee  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1769 | Fax +(65) 6835 7416

[Ming-Yao.Lee@aig.com](mailto:Ming-Yao.Lee@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must

not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report 19/06/2018 15:34  
Date Of Accident 18/06/2018 16:45  
Exact Location Of Accident HOLLAND RD /TURNING RIGHT TO SIXTH AVE  
Country/State of Loss SINGAPORE 03/07/2018 @ 1340w.

### DETAILS OF OWN VEHICLE

Vehicle Registration Number SCK234Z Smile never to first witness

#### Insured/Policyholder

Name Of Registered Owner MRS KATHLEEN C LIEM@MRS KATIE SAMPOERNA  
NRIC No S2221096C Small flame at the back of  
Email Address NOEMAIL engine. SCDF accident.  
Mobile Phone No (LOCAL) +65-96300566 fire start to die down.  
Alternative Phone No Office-96300566 and he put water on the

#### Vehicle Particulars

Manufacturer MERCEDES-BENZ flame and no fire  
Model S350CGI L stopped immediately off  
Exact Purpose for which vehicle was being used at time of accident engine and after brought to  
Are you claiming under your own insurance policy for repair to your vehicle? YES check.  
If No, Please state action to be taken  
Vehicle Category PRIVATE CAR

#### Insurance Company

Name of Insurance Company AIG ASIA PACIFIC INSURANCE PTE. LTD.  
Type Of Coverage COMPREHENSIVE Orchard Rd to 21st Ave  
Fleet Policy NO 15-20 mins of driving  
Policy Number 2100259937-07 no abnormal. else.  
Cover Note Number

#### Driver

Name of Driver MOHD SALLEH BIN ABDULLAH@MANIKAN S/O NARAYANASAMY  
NRIC No S1842673J 7 years. brand new.  
Date Of Birth 30/12/1958 no major mechanical / electrical.  
Occupation OUTDOOR Papp Problem.  
Date Of Driving Pass 21/08/1979  
Driving Experience 38 YEARS AND 9 MONTHS  
Gender MALE last service Top & Heng Bulok merah.  
Grand March 2018.  
(Camera NA working - Taken some photos)

Mobile Number	(LOCAL) +65-94691557
Fax Number	
Contact Number	
E-Mail Address	JACKMS69@YAHOO.COM.SG
Address	BLK 18 DOVER/TURNING RIGHT TO SIXTH AVE
Postcode	
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

#### General Information of the Accident

Type Of Accident	FIRE, EXPLOSION OR LIGHTNING
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	TOA PAYOH NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: 93 TOA PAYOH CENTRAL TOA PAYOH COMMUNITY BUILDING, POSTCODE: 319194, COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-2519999 - FAX NO: 63548749
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO POLICE REPORT ATTACHED

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material fact may allow insurance companies to rescind policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any fire reporting may be referred to the Police for investigation.
6. This report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packets); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulatory, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/PRN No.:

SKETCH PLAN

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

refer to police report.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NIC/PIH No.:



**SINGAPORE  
POLICE FORCE**



E/20180619/2023

1 of 2

**POLICE REPORT (NP299)**

Report No. E/20180619/2023

Police Station Of Origin  
Toa Payoh N.P.C  
93 Toa Payoh Central #01-02 Toa Payoh  
Community Building SINGAPORE 319194  
Tel No: 1800-2519999

Date/Time Report Made 19/06/2018 12:49		Vide Report No. D/20180618/0084		Station Diary No. 63	
Name Of Informant MOHD SALLEH BIN ABDULLAH		Address APT BLK 18 DOVER CRESCENT #05-34 SINGAPORE 130018			
ID Type / ID No. NRIC NO / S1842673J		Contact No. Home/Office		Mobile 94691557	
Nationality SINGAPORE CITIZEN		Email Address:			
Occupation PERSONAL DRIVER		Sex Male	Age 59	Date of Birth 30/12/1958	Race Indian
Institution/School Name		Language			
Date/Time Of Incident 18/06/2018 16:45 - 18/06/2018 16:50		Location Of Incident HOLLAND ROAD SINGAPORE Before Junction of Sixth Avenue			

Brief details.



**SINGAPORE  
POLICE FORCE**



E/20180619/2023

2 of 2

**POLICE REPORT (NP299)**

**CONTINUATION OF REPORT**

Report No. E/20180619/2023



**SINGAPORE  
POLICE FORCE**



E/20180618/2023

1 of 2

**POLICE REPORT (NP299)**

Report No. E/20180618/2023

Police Station Of Origin  
Toa Payoh N.P.C  
93 Toa Payoh Central #01-02 Toa Payoh  
Community Building SINGAPORE 319184  
Tel No: 1800-2519999

Date/Time Report Made 19/06/2018 12:49	Vide Report No. D/20180618/0084	Station Diary No. 63
Name Of Informant MOHD SALLEH BIN ABDULLAH	Address APT BLK 18 DOVER CRESCENT #05-34 SINGAPORE 130018	
ID Type / ID No. NRIC NO / S1842673J	Contact No. Home/Office Mobile: 94691557	Email Address
Nationality SINGAPORE CITIZEN	Occupation PERSONAL DRIVER	
Institution/School Name	Sex Male	Age 59
	Date of Birth 30/12/1958	Race Indian
	Language	
Date/Time Of Incident 18/06/2018 16:45 - 18/06/2018 16:50	Location Of Incident HOLLAND ROAD SINGAPORE Before Junction of Sixth Avenue	

Brief details.

On 18/06/2018 at about 1645hrs, I was driving my car SCK234Z (Mercedes S-Class 350, BLACK) along Holland Rd, right most lane turning to Sixth Avenue. Along the way, my vehicle front bonnet start giving out white smoke. I then stop my vehicle and manage to open my bonnet. I discovered fire on my Engine and I decided to call for SCDF. While waiting for the SCDF, I manage to grab hold of a bottle of water and tried to put out the fire. I manage to put it out and when SCDF came, they dismantle the vehicle battery. I am lodging report for insurance claims.

Signature Of Officer Recording The Report E / Sgt 3 MUHAMMAD ZULHAFFIZ BIN MOHD ZIN	Signature Of Informant: M
Signature Of Interpreter: Not applicable	Date/Time: 19/06/2018 12:49
Officer In-Charge Of Case: Clementi Division ASP JOLENE LAU SHIYING Contact No.: 68720000	Classification Of Case:

Authentication Stamp



REPUBLIC OF SINGAPORE

DRIVING LICENCE

S1842673J

MOHD SALLEH BIN ABDULLAH

Valid from 30 Dec 1977

Valid till 30 Apr 2003




REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S1842673J



Name  
MOHD SALLEH BIN ABDULLAH  
@MANIKAN S/O  
NARAYANASAMY

জাহাঙ্গীর আলী

Race  
INDIAN

Date of birth  
30-12-1955

Country of birth  
MALAYSIA



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

Class	Description	Valid Date
Class 1B	Motorcycles not exceeding 250 cc	30 Apr 1977
Class 2A	Motorcycles between 251 cc and 400 cc	30 Apr 1977
Class 2	Motorcycles exceeding 400 cc	30 Apr 1977
Class 3	Motor Cars and Motor Tractors the weight of which (without driver) does not exceed 2000 kilograms	31 Aug 1979

SP 454

License No. S1842673J



4918771



MOHD S1842673J



Date of issue  
29-12-2009

Address  
APT DLK 18 DOVER CRESCENT  
#05-34  
SINGAPORE 130018

Name of Policyholder : Mrs Kathleen C Lim @Mrs Kate Sengpoema  
 Period of Insurance : 27 May 2018 To 26 May 2019  
 Engine No. : 27585030002711  
 Chassis No. : WCD2211572A391915

Vehicle No. : SKK334Z  
 Policy No. : 2100259037-07  
 Endorsement No. :  
 Issued Date : 23 Apr 2018

#### VEHICLE DETAILS

Make/Model : MERCEDES BENZ 6350L CGI  
 Engine Capacity/Tonnage : 3,486.00 CC  
 Driver Restriction : NA  
 Sum Insured : Market Value  
 Off Peak Car : No  
 First Year of Registration : 2011  
 Insuring with COE/PART : Yes

#### Person or Classes of Persons Entitled to Drive\*

a) The Policyholder  
 b) Any other person who is driving with the Policyholder's order or with his/her permission.  
 The Policy is exclusively for the Policyholder or any authorized driver only if he/she meets the specified age condition.  
 You have to pay an additional sum of \$5,000 as "Younger Driver Excess" (YDE) if You are or Your Authorized Driver (named or unnamed) is under the age of 25 and has less than 2 years driving experience.

Age Condition : All Age Condition

#### Limitation as to use\*

This policy is issued for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving school, driving test, racing, professional, reliability trial or speed testing. The coverage of goods other than engine compartment will only be in the event of use for any purpose in accordance with Motor Traffic.

Loss of Use 1000hr - 1600hr Optional

\* Limitations and/or exclusions by Section 8 of the Motor Vehicle Third Party Rules and Compensation Act (Cap. 185) and Section 85 of the Road Transport Act 1997 (Singapore) are not to be excluded under this policy.

#### EXCESS

Section 1  
 Fire - \$0, Own Damage - \$2000 Theft - \$0, Flood Cover - \$0

Section 2  
 Property Damage - \$0

Windscreen : \$100

#### Named Driver and Excess (where applicable)

Mrs Kathleen C Lim @Mrs Kate Sengpoema - \$2000 (Own Damage)

#### APPROVED OVERSEAS REGISTRATION FOR VEHICLES REGISTERED IN SINGAPORE

Approved Registering Overseas and Insured in Foreign (For details refer to report)  
 Any vehicle insured by this policy must be insured by the age of our Authorized Registering. Within the first 3 years of the first registration of the vehicle in Singapore, You have the option of having the vehicle insured abroad or in the first round a vehicle.  
 For further approved Registering Overseas and Insured in Foreign, please contact our 24-hour accident emergency hotline at +65 6326 8225. Alternatively, You may refer to AIO website www.aio.com.sg or AIO 24 Hour App, Simply search and download "AIO 24" from App Store or Google Play.

#### CO-INSURANCE

Hire Purchase Company/Employee's Loan: Daimler Financial Services Africa & Asia Pacific Ltd

We hereby certify that the policy to which this Certificate of Insurance refers is issued in accordance with the provisions of the Motor Vehicle Third Party Rules and Compensation Act (Cap. 185) Part 8 of the Road Transport Act 1997 (Singapore) and under the Motor Vehicle Third Party Rules, 1997 (Singapore).

0452000306

CHUA SECK POH DEWING  
 38 BURGUNDY CRESCENT  
 SINGAPORE 444788

Underwritten by AIO Asia Pacific Insurance Pte. Ltd.

*Handwritten signature*

AIO Asia Pacific Insurance Pte. Ltd.  
 AUTHORIZED REPRESENTATIVE

23/04/18



19 June 2018

TO WHOM IT MAY CONCERN:

Motor Claims Dept  
AIG  
Singapore

LETTER OF AUTHORISATION

I, Mrs Kathleen C Liem NRIC No. S2221096C authorise Mohd Salleh bin Abdullah NRIC S1842673J, to send my vehicle and sign all the required documents as necessary for the repair claim of my vehicle no. SCK234Z.

Thank you

A handwritten signature in black ink, appearing to read 'Kathleen Liem'.

Mrs Kathleen C Liem