

ASS. REC. BY:

REF: CS/GAL1801265/Kgn2

Special Instruction:

Surveyor

ASSIGNMENT (Office)

From (Person): Kelvyna of GAL Date/Time: 12072018 129pm

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: PC 3496C Insured: _____

at Workshop m/s: Cheng Hoe Motor. Tel: 6755 6142.

of Blk 1019 Yishun Ind Park A #01-374

Policy No: _____ Claim No: _____

Sum Insured: _____ Excess: \$1500.00

Make of Veh: _____ D.O.A. 06072018

(Client's Record)

CA / REV / REP. / REV 24 HRS more 13k get approval 13-072018 H.O.D. Endorsement: _____

Date/Time: 12072018 140pm Person Contacted: June Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	PC 3496C - X
16/7/18 @ 2.40pm	revised to Kelvyna by email.
10/6	3985.50 Confirm E-Info (Red \$934.70, 19%) no lump sum.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: PC 3496C

Date: 16th July 2018

Our Ref: CS/GAI18012695/Kqb

The Motor Claims Department
Great American Insurance Company

Attn: Kelvyna

Dear Sirs/Mdm

PRELIMINARY ADVICE OF VEHICLE NO. PC 3496C .

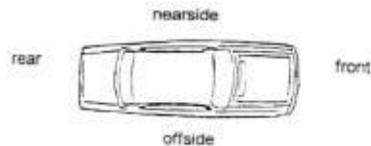
We thank you for the instruction on 12/07/2018.

Please be informed that we had conducted the inspection of the abovementioned vehicle on 13/07/2018 at the premises of M/s CHENG HOE MOTOR and have the following to report:-

Workshop Estimate Amount	: S\$	<u>4,920.20</u>	.
Revised Estimate Amount	: S\$	<u>4,091.10</u>	.
"Check" Items Amount	: S\$	<u>457.60</u>	.
Market Value	: S\$	<u>-</u>	.
Salvage Value	: S\$	<u>-</u>	.
Nett Value	: S\$	<u>-</u>	.

Description of Damage:

The vehicle sustained damages at the n/s body.



Comments/ Present Status:

Damages consistent.

We have NOT authorise repair.

Yours faithfully

KONG SENG CHEONG
Licensed Appraiser

Catherine Chong (LKK Auto)

From: Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>
Sent: Thursday, 12 July, 2018 1:29 PM
To: Catherine Chong (LKK Auto); 'assignments'
Subject: FW: OD SURVEY FOR PC3496C (DOA : 06/07/2018)
Attachments: OD GA.PDF; S-chmys18071111550.pdf; XE2731A.pdf

Hi, please survey today

Thanks
Kelvyna

From: Ngian, Kelvyna
Sent: Wednesday, July 11, 2018 3:48 PM
To: SUR <sur@lkkauto.com>
Subject: FW: [External] OD SURVEY FOR PC3496C (DOA : 06/07/2018)

Hi team

OD survey, OD excess -\$1500. Authorize if consistent, above \$13K please come back for approval

Thanks
Kelvyna

From: Sharon - Cheng Hoe Motor Pte Ltd (Yishun) <chmotor@singnet.com.sg>
Sent: Wednesday, July 11, 2018 12:10 PM
To: Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>; Customer Service <Customer.Service@sg.gaig.com>
Cc: June Phua (Cheng Hoe) <junephua@singnet.com.sg>
Subject: [External] OD SURVEY FOR PC3496C (DOA : 06/07/2018)

Hi,

Estimate & GIA Report attached.

Kindly arrange to survey the vehicle soonest as it is currently lying at **YISHUN WORKSHOP**.

Thank you
Regards
Sharon Chiong
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719
Email : chmotor@singnet.com.sg

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Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Monday, 16 July 2018 2:40 PM
To: 'Ngian, Kelvyna'; assignments
Cc: SUR
Subject: RE: OD SURVEY FOR PC3496C (DOA : 06/07/2018)
Attachments: CSGAI18012695Kqb.pdf

Dear Kelvyna,

Enclosed herewith preliminary advice of PC 3496C.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Thursday, 12 July 2018 1:36 PM
To: 'Ngian, Kelvyna' <Kelvyna.Ngian@sg.gaig.com>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD SURVEY FOR PC3496C (DOA : 06/07/2018)

Dear Kelvyna,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ngian, Kelvyna [<mailto:Kelvyna.Ngian@sg.gaig.com>]
Sent: Thursday, 12 July, 2018 1:29 PM
To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Subject: FW: OD SURVEY FOR PC3496C (DOA : 06/07/2018)

Hi, please survey today

Thanks
Kelvyna

From: Ngian, Kelvyna
Sent: Wednesday, July 11, 2018 3:48 PM
To: SUR <sur@lkkauto.com>
Subject: FW: [External] OD SURVEY FOR PC3496C (DOA : 06/07/2018)

Hi team

> **Back to OneMotoring**

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	2984W
Vehicle Details	
Vehicle No.:	PC3496C
Vehicle to be Exported:	No
Intended De-registration Date:	07 Jul 2018
Vehicle Make:	TOYOTA
Vehicle Model:	HIACE COMMUTER GL 3.0 AT 2WD 4DR LWB
Primary Colour:	Silver
Manufacturing Year:	2015
Engine No.:	1KD2499333
Chassis No.:	KDH2230023386
Maximum Power Output:	-
Open Market Value:	\$34,829.00
Original Registration Date:	27 Mar 2015
First Registration Date:	27 Mar 2015
Transfer Count:	0
Actual ARF Paid:	\$1,742.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	26 Mar 2025
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
PQP Paid:	\$41,951.00
COE Rebate Amount:	\$28,181.00
Total Rebate Amount:	\$28,181.00

The information contained herein is correct as at 07 Jul 2018

OK

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
 TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
 GST:201001158E RCB NO:201001158E

PC3496C
OD/GA

M/S : GREAT AMERICAN INSURANCE COMPANY
 3 TEMASEK AVE,
 16-01 CENTENNIAL TOWER
 SINGAPORE 039190
TEL: 68046037 **FAX:** 62353354
ATTN: Motor Claim Department

Claim No: ES1890764
Estimate No: ES1890764/YISHUN
Date: 11 Jul 2018
Policy No: MOMVC000000249-02-
Veh Reg No: PC3496C
Make/Model: TOYOTA HIACE
 COMMUTER GL 3.0 AT
 2WD 4DR LWB
Chassis No: KDH2230023386
Engine No: 1KD2499333
Reg. Date: 27/03/2015

WS Ref: OD/GA/YS
Claim Type: Own Damage
Accident Date: 06/07/2018

Authoink
Resurvey B4 paint
Ex 81500L

Estimate Repair Cost to Vehicle No : PC3496C

Description	U/Price	Quantity	Cost	Amount
			<u>SS</u>	<u>SS</u>
Cost Plus				
1 FRONT BUMPER	185.00	1 PC	185.00	✓
2 FRONT BUMPER CENTRE LOWER GRILLE	95.00	1 PC	95.00	X
3 FRONT BUMPER LH SIDE RETAINER	55.00	1 PC	55.00	✓
4 FRONT BUMPER CLIPS	1.50	6 PCS	9.00	✓
5 FRONT BUMPER LH FOG LAMP GARNISH	30.00	1 PC	30.00	X
6 FRONT PANEL LOGO	35.00	1 PC	35.00	X
7 FRONT TOP GRILLE	105.00	1 PC	105.00	X
8 FRONT LOWER GRILLE	175.00	1 PC	175.00	X
9 FRONT LOWER GRILLE CLIPS	1.50	6 PCS	9.00	✓
10 LH HEADLAMP	320.00	1 PC	320.00	✓
11 FRONT LH SIDE MIRROR	405.00	1 PC	405.00	✓
12 FRONT LH STEP GARNISH	55.00	1 PC	55.00	✓
13 FRONT LH DOOR	600.00	1 PC	600.00	✓
14 FRONT LH DOOR GLASS	210.00	1 PC	210.00	X
15 FRONT LH DOOR TOP HINGE	32.00	1 PC	32.00	X
16 FRONT LH DOOR BOTTOM HINGE	32.00	1 PC	32.00	✓
17 FRONT LH DOOR SIDE MIRROR	110.00	1 PC	110.00	✓
18 FRONT LH WHEEL HUP CAP	60.00	1 PC	60.00	✓
19 REAR LH WHEEL HUP CAP	60.00	1 PC	60.00	✓
			2,582.00	
	Add 10%		258.20	2,840.20
 Special Net				
20 LH SLIDING DOOR COY STICKER	20.00	1 PC	20.00	✓

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature: _____
 Date: _____

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
 TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
 GST:201001158E RCB NO:201001158E

M/S : GREAT AMERICAN INSURANCE COMPANY
 3 TEMASEK AVE,
 16-01 CENTENNIAL TOWER
 SINGAPORE 039190
TEL: 68046037 **FAX:** 62353354
ATTN: Motor Claim Department

Claim No: ES1890764
Estimate No: ES1890764/YISHUN
Date: 11 Jul 2018
Policy No: MOMVC000000249-02-
Veh Reg No: PC3496C
Make/Model: TOYOTA HIACE
 COMMUTER GL 3.0 AT
 2WD 4DR LWB
Chassis No: KDH2230023386
Engine No: 1KD2499333
Reg. Date: 27/03/2015

WS Ref: OD/GA/YS
Claim Type: Own Damage
Accident Date: 06/07/2018

Estimate Repair Cost to Vehicle No : PC3496C

Description	U/Price	Quantity	Cost	Amount
			<u>SS</u>	<u>SS</u>
Labour				
21 TOW-IN-BY-OWNER (PENDING-FEE-INCURRED)	0.00	1 LA	0.00	
22 REMOVE & REFIX FRT BUMPER ASSY, HEADLAMPS, FRT LH DOOR, TRANSFER DOOR'S ATTACHMENT, TO STRAIGHTEN, KNOCK & REPAIR FRT LH W/SCREEN PILLAR, FRT LH STEP PANEL, FRT BUMPER REINFORCEMENT, FRT LH DOOR REAR PILLAR, LH SLIDING DOOR, REAR LH SIDE PANEL & REALIGN THE SAME	800.00	1 LA	800.00	<i>700</i>
23 PUTTY & RESPRAY ON FRT PANEL, FRT TOP & LOWER GRILLE, FRT LH CORNAL PANEL, FRT LH DOOR, FRT LH W/SCREEN PILLAR, FRT LH DOOR REAR PILLAR, SLIDING DOOR, REAR LH FENDER & ALL AFFECTED AREAS	1,200.00	1 LA	1,200.00	<i>1000</i>
24 TO CHECK FRT LH UNDER CARRIAGE & CONDUCT COMPUTERIZED WHEEL ALIGNMENT	60.00	1 LA	60.00	✓
				2,060.00

Total	SS 4,920.20
Add GST @ 7%	344.41
Total Amount payable	SS 5,264.61

For Cheng Hoe Motor Pte Ltd



 AUTHORIZED SIGNATURE



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
GREAT AMERICAN INSURANCE COMPANY		Ref : CS/GAI18012695/Kqbn2	
3 TEMASEK AVENUE #16-01 CENTENNIAL TOWER SINGAPORE 039190		Date : 24-10-2018	
		Code : GAI	
1. Policy Particulars :- OWN DAMAGE			
Insured Veh.		Veh. Inspected	PC 3496C
Policy No.	MOMVC000000249-02-000	Coverage (\$)	0.00
Claim No.		Excess (\$)	1,500.00
Assign From	KELVYNA	Assign Date	12/07/2018
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA HIACE GL	c.c	2982
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	KDH2230023386	Colour	SILVER
Odometer	288126	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	195/80 R15	YOKOHAMA	3 mm
L/H Front Tyre	195/80 R15	YOKOHAMA	3 mm
R/H Rear Tyre	195/80 R15	YOKOHAMA	5 mm
L/H Rear Tyre	195/80 R15	YOKOHAMA	5 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	06/07/2018	Inspection Date	13/07/2018
Survey held at	CHENG HOE MOTOR PL BLK 1019 YISHUN IND. PARK A #01-374/382 SINGAPORE 768761		
5a. Remarks			
A)THE MARKET VALUE IS S\$63,000.00 (EST. AVERAGE) B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		7 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. PC 3496C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT BUMPER (WCP)	BENT	185.00	185.00
1	FRONT BUMPER CENTRE LOWER GRILLE (WCP)	SERVICEABLE	95.00	-
1	FRONT BUMPER LH SIDE RETAINER (WCP)	DISTORTED	55.00	55.00
6	FRONT BUMPER CLIPS @\$1.50 (WCP)	NECESSARY	9.00	9.00
1	FRONT BUMPER LH FOG LAMP GARNISH (WCP)	SERVICEABLE	30.00	-
1	FRONT PANEL LOGO (WCP)	NOT NECESSARY	35.00	-
1	FRONT TOP GRILLE (WCP)	MTG CRACKED	105.00	105.00
1	FRONT LOWER GRILLE (WCP)	SERVICEABLE	175.00	-
6	FRONT LOWER GRILLE CLIPS @\$1.50 (WCP)	NECESSARY	9.00	9.00
1	LH HEADLAMP (WCP)	MTG BROKEN	320.00	320.00
1	FRONT LH SIDE MIRROR (WCP)	CRACKED	405.00	405.00
1	FRONT LH STEP GARNISH (WCP)	CRACKED	55.00	55.00
1	FRONT LH DOOR (WCP)	BENT	600.00	600.00
1	FRONT LH DOOR GLASS (WCP)	SERVICEABLE	210.00	-
1	FRONT LH DOOR TOP HINGE (WCP)	TO REPAIR SEE LABOUR	32.00	-
1	FRONT LH DOOR BOTTOM HINGE (WCP)	BENT	32.00	32.00
1	FRONT LH DOOR SIDE MIRROR (WCP)	DENTED	110.00	110.00
1	FRONT LH WHEEL HUP CAP (WCP)	DENTED	60.00	60.00
1	REAR LH WHEEL HUP CAP (WCP)	MISSING	60.00	60.00
	COST PLUS 10%		258.20	200.50
			2,840.20	2,205.50
SPECIAL NETT ITEMS				
1	LH SLIDING DOOR COY STICKER (SN)	NECESSARY	20.00	20.00
			20.00	20.00



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	REMOVE & REFIX FRT BUMPER ASSY, HEADLAMPS, FRT LH DOOR, TRANSFER DOOR'S ATTACHMENT, TO STRAIGHTEN, KNOCK & REPAIR FRT LH W/SCREEN PILLAR, FRT LH STEP PANEL, FRT BUMPER REINFORCEMENT, FRT LH DOOR REAR PILLAR, LH SLIDING DOOR, REAR LH SIDE PANEL & REALIGN THE SAME. INCLUSIVE OF THE REPAIR OF FRONT LH DOOR TOP HINGE.		800.00	700.00
	PUTTY & RESPRAY ON FRT PANEL, FRT TOP & LOWER GRILLE, FRT LH CORNAL PANEL, FRT LH DOOR, FRT LH W/SCREEN PILLAR, FRT LH DOOR REAR PILLAR, SLIDING DOOR, REAR LH FENDER & ALL AFFECTED AREAS.		1,200.00	1,000.00
	TO CHECK FRT LH UNDER CARRIAGE & CONDUCT COMPUTERIZED WHEEL ALIGNMENT.		60.00	60.00
			2,060.00	1,760.00
	GRAND TOTAL		4,920.20	3,985.50
	RECOMMENDED COST OF REPAIRS			3,985.50
	LESS EXCESS			-1,500.00
	NETT LIABILITY			2,485.50

Report Ref No. CS/GAI18012695/Kqbn2

KONG SENG CHEONG

Licensed Appraiser

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