

01/01/18

INSURANCE CASE OWNER:

CC3, ALG 180 12063, P1 uaz34

LKK: IDAC:

Surveyor:

ASML

DOI:

ASSIGNMENT

30/7/18

Date / Time:

11/7/18

Registered in Merimen:

11/7/18

Pre-assign / CCU / FTE

SKUS916J



Insured Vehicle No. : SKUS916J

Claim No. : _____

Name of Insured : _____

Policy No. : _____

Insured Tel No. : _____ HP: _____

Make / Model : _____

Excess Sec II : SS _____ D.O.A : 9/7/2018

Place of Accident : _____

Is driver the owner? (YES / NO) Nature of Accident : _____

If NO, Driver Name / Age :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. :

(V/L- YES / NO)

Insured Liability : %

Final ? Yes / No

SLASKEAT



INSRS: WSP: Tel: Liability: RMKS:

PMU



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date/Time	STAGE	DATE / PIC
13/7/18 TTH	Non-Reporting Itr (1st): Non-Reporting Itr (2nd): Non-Reporting Itr (Final): Notification Itr (if non-pickup): Call OI: After call Itr to OI:	
	Documentation Check List: Handler Typist	
	Notification Itr (if non-pickup)	<input type="checkbox"/>
	After call Itr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/>
	Towing Invoice	<input type="checkbox"/>
	LTA / GIA :	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/>
	LOD	<input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

OID collided onto park vehicle.

> THIN By Email 15/8

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by: Email Call

REPAIR COST: SS (days) Reduction: % Email Call

FINAL SETTLEMENT Date/Time: 15/08/18 Confirm with: Caroline Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : 22 If NO or B 28, Ass. Lia :

Repair Cost: SS 3924.76

Loss of Rental (LOR): SS (days) [Tick only one]

Loss of Use (LOU): SS 840.00 (\$ 210 x 4 days)

Loss of Income (LOI): SS (\$ x days)

LOR only LOU only LOR + LOU LOR + LOI

GIA/LTA Search: SS 7.45

Medical: SS

Disbursement: SS (e.g. Tow/ Independent)

Legal Cost: SS

Total: SS 4772.21 Global Sum SS:

FINAL PAYMENT Date/Time: Confirm with: Email Call

Payee 1: SS 3932.21 Name 1: PERFORMANCE MOTORS LTD

Payee 2: (Strike if N.A.) SS 840.00 Name 2: NG EILEEN

Payee 3: (Strike if N.A.) SS Name 3:

COPIED 18/8/18

Call 20/7/2018
 on @ 1407hrs under not
 20/7/2018 to claim
 under
 insurance

Video taken
 on 18/7/18
 30/7/2018
 11 JUL 2018
 Spicy 9
 repair



Performance Motors Limited
 A member of the Sime Darby Group
 Co. Reg. No. 197401599H GST Reg. No M2-0020081-X

303, Alexandra Road
 Sime Darby Performance Centre
 Singapore 159941
 Tel: 63190100 (Sales & Admin)
 63190111 (AfterSales)
 Fax: 64747770

280, Kampong Arang Road
 East Coast Centre
 Singapore 438180
 Tel: 63190888 (AfterSales)
 Fax: 63449773

115, Alexandra Road
 Sime Darby Business Centre
 Singapore 159944
 Tel: 63190528 (AfterSales)
 63190533/530 (Motocrad)
 Fax: 64796601 (AfterSales)
 64796624 (Motocrad)

GST REG. NO : M2 - 0020081 - X
ESTIMATE

Estimate No. : **b1 47644** Page No. : **1 of 4**
 Date Estimated : **11/07/2018**
 Prepared By : **Chua Kee Sin**

- ESTIMATE REPAIR FOR -
Ng Eileen
263 Bishan Street 22
#13-269

Singapore 570263

- ACCOUNT - 40000
Cash Sales - Service
Singapore

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLA5454T	D829126	04/03/2016	520iA	0

DESCRIPTION	VALUE
Replace rear bumper and remove attachment etc include knock on accident dent	850 1700 2,125.00
Spray painting rear bumper and right rear fender	1738 1,923.00
To remove and install boot compartment carpet and garnish to facilitate repairs.	127 271.00
To check electrical wiring systems and lightings at the rear section for proper function.	150 177.00
Sundries	80 150.00
Total Labour 1:	4,646.00

LKK Auto Consultants hence notify
 include knock of the following:
 • To resurvey before/after spray painting
 • To display damaged part(s) during resurvey
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • Additional modification(s) is allowed
 • Supplementary item(s) must be resurveyed and subject to final approval from Insurance Company
 Acknowledged by Repairer
 Signature:
 Date:

DESCRIPTION	QTY	PRIC	VALUE
SET MOUNTS PDC SENSOR REAR	1	62.95	80 62.95
PROTECTION FOIL L=55MM	2	4.75	? 9.50
PROTECTION FOIL L=55MM	2	4.75	? 9.50
RR RH MOUNT	1	198.30	? 198.30
REAR BUMPER PRIMED (PDC)	1	1,467.20	repair 1,467.20
TRIGGER CONTACT	1	131.95	X Sur (?) 131.95
Total Parts :			1,879.40

30/7/18 @ 1435	Excess \$5	Labour 1	: 4,646.00
Passive	Sign	Parts	: 1,879.40
900 10068	Authorised Yes/No	Labour 2	: 0.00
	Time	Excess	: 0.00
RELATIVE PARTS PHOTO BY SURVEYOR Yes/No	PML Yes/No	Total GST @ 7%	: 456.78
Surveyor's Email		Grand Total	: 6,982.18

**** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY ****
**** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE ****

303, Alexandra Road
Eime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770280, Raffles Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63445773315, Alexandra Road
Eime Darby Business Centre
Singapore 159944
Tel. 63190828 (AfterSales)
63190533/530 (Motorrad)
64796601 (AfterSales)
64796624 (Motorrad)**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**Estimate No. : **b1 47644**
Date Estimated : **11/07/2018**
Prepared By : **Chua Kee Sin**Page No. : **2 of 4**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLA5454T	D829126	04/03/2016	520iA	0

Terms & Conditions of Service

- All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed S\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge.
- PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever.
- The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
- These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
- If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.



103, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64796770

290, Kampong Karang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773

119, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/538 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : **b1 47644**
Date Estimated : **11/07/2018**
Prepared By : **Chua Kee Sin**

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REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLA5454T	D829126	04/03/2016	520iA	0

15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.
17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
- 17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
- the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority;
 - sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer;
 - sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions;
 - servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle;
 - administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
 - organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.
- 17.2 The Vendor shall also disclose the Customer's personal data:
- to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities;
 - to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides;
 - to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore;
 - to the Vendor's business partners for the purpose of carrying out product promotions;
 - to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits;
 - to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
 - to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
- 17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
- 17.4 If the Vendor amends any provision in this clause 17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
- 17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
- 17.6 The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both;
 - include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
 - specify the personal data he wants access to, including any account or reference numbers where applicable.

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.



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Singapore 438180
Tel: 63190888 (AfterSales)
Fax: 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel: 63190128 (AfterSales)
63190333/530 (Motorrad)
64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : **b1 47644**
Date Estimated : **11/07/2018**
Prepared By : **Chua Kee Sin**

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REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLA5454T	D829126	04/03/2016	520iA	0

- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.6(a) above.
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall:
- put his request in writing;
 - provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
 - specify the information that is incorrect and what it should be replaced with.
- The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.
- 17.9 The Customer's access or correction request will not be granted as of right; the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- put his request in writing by way of an email sent to the Vendor;
 - provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer; and
 - if the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to.
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA.
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer
Performance Motors Limited

Address
Sime Darby Performance Centre
303 Alexandra Road
Singapore 159941

Email address:
dataprotection@pml.com.sg

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401599W, GST Reg. No. M3-0020081-X



FINAL REPORT

Estimate No. : b1 47644
Date Estimated : 11/07/2018
Prepared By : Chua Kee Sin

Page No. :

REPAIR FOR -
Ng Eileen
263 Bishan Street 22
#13-269

Singapore 570263

- ACCOUNT - 121
AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way
#08-16 Chartis Building
Singapore 079120

REGN NO	CHASSIS NO	REGN DATE	MODEL	M LEASE		
SLA5454T	D829126	04/03/2016	5201A	0		
DESCRIPTION			ORIGINAL PRICE	DISC. %		NETT
To make good the rear bumper, rear RH fender include removing attachments to facilitate repairs and knocking out dents casued by the accident			1700.00			1,700.00
To spray paint rear bumper and rear RH fender			1738.00			1,738.00
To check electrical wiring systems and lightings at the rear section for proper function.			150.00			150.00
Sundries.			80.00			80.00
DESCRIPTION			UNIT PRICE	QTY	DISC. %	NETT

SUPPLEMENTARY ITEMS

Total Labour :	3,668.00
Total Parts :	
Total Labour & Parts :	3,668.00
Deduction for Excess :	
Total Repair Costs less Excess:	3,668.00
GST @7%:	256.76
Grand Total :	3,924.76

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**AIG THIRD PARTY EXPRESS SETTLEMENT
FOR ACCIDENTS ON OR AFTER 1ST JUNE 2008
(PAYMENT BREAKDOWN)**

Vehicle No:	SLA 5454T	Model:	
Date of Accident:	9.7.18		

Global Sum Settlement	<input type="checkbox"/> Yes	<input type="checkbox"/> No		
Repair Estimate			\$ 6,982.18	
Final Repair Cost			\$ 3,924.76	
Loss of Use			\$ 840.00	4 days at \$210 per day
Rental (if any)			\$ -	days
LTA / GIA Search Fee			\$ 7.45	
Others:			\$ /	
Final Settlement Sum			\$ 4,772.21	

Is Third Party Workshop GIA Registered? YES NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No
BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks

Payment Instruction: Payee's Breakdown		
1)	Performance Motors Ltd	\$ 3,924.76
2)	Performance Motors Ltd	\$ 7.45
3)	Ng Eileen	\$ 840.00

Signed by appointed surveyor _____

Date _____

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act;
Survey Report; Medical Report/ Bill (if any))

Thin Thin (LKKAuto)

From: Thin Thin (LKKAuto)
Sent: Thursday, 15 November 2018 4:35 PM
To: 'kathryn.adriano@daimler.com'
Subject: ACCIDENT INVOLVING SKU 5916J & SLA 5454T ON 09/07/2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18012663/R1ua3

15 NOVEMBER 2018

DAIMLER FLEET MANAGEMENT SINGAPORE PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SKU 5916J & SLA 5454T ON 09/07/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

THIN THIN HLAING

Case Handler

DID: 6841 2360

FAX: 6741 4108

Email: thinthin@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, Ng Eileen (the third party claimant) of Apt Blk 263
Bishan St 22 #13-269 S(570263) (address), owner of SLA5454T (vehicle no.)
hereby authorize Performance Motors Ltd ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SLA5454T that was damaged pursuant to the accident which occurred on 09/7/2018
(date) along 205 Upper Thomson road (location) involving vehicle no/s
SK45916J ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 02 (day) of 08 (month) 2018 (year)



Signed by "the third party claimant"
(with chop if applicable)




Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, Performance Motors Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,924.76 (Repair Cost), S\$ 840.00 (Loss of rental/use), S\$ 7.45 (Disbursement), for vehicle no. SLAS4547 that was damaged pursuant to the accident which occurred on 9.7.18 (date) along Along 205 Upper Thomson Road (location) involving vehicle no/s SKU5916J. This is pursuant to the inspection conducted on 30.7.18 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Ng Eileen ("the third party claimant") of vehicle no. SLAS4547 make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLAS4547 (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15 (day) of 11 (month) 2018 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

103, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190211 (AfterSales)
Fax 64747770190, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773119, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/330 (Motorrad)
Fax. 64796601 (AfterSales)
64796604 (Motorrad)

(7)

SERVICE TAX INVOICE

Repair Order No. : B1 1287405	Page No. : 1 of 1
Date IN : 30/07/2018	Invoice Number : 2010302 / WSB
Cust. Svc. Advisor: Chua Kee Sin	Invoice Date : 19/09/2018
	Payment Terms : 30 Days From Invoice
	Invoice By : Toh Jing Xuan

- CUSTOMER INFORMATION -Mdm Ng Eileen
263 Bishan Street 22
#13-269

Singapore 570263

- INVOICE TO - 121AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way
#08-16 Chartis Building
Singapore 079120

REGN. NO. SLA5454T	CHASSIS NO. D829126	REGN. DATE 04/03/2016	MODEL 520IA	MILEAGE 29372
------------------------------	-------------------------------	---------------------------------	-----------------------	-------------------------

--- LABOUR 1 ---

To make good the rear bumper, rear right fender including remove attachments to facilitate repairs and knock out dented area caused by the accident.	1,700.00
To respray rear bumper and rear right fender.	1,738.00
To check electrical wiring systems and lightings at the rear section for proper function.	150.00
Sundries.	80.00
INS CLAIMS : ACCIDENT REPAIR, DIRECT SETTLEMENT.	0.00
DATE OF ACCIDENT : 09.07.2018. 3RD PARTY CAR : SKU5916J. YOUR REF NO : NIL.	
VEHICLE WAS SURVEYED BY MR RASUL FROM LKK AUTO ON 30.07.2018 AT 2:35PM. AUTHORISED REPAIR BY MS THIN THIN HLAING FROM LKK AUTO ON 20.07.2018 VIA EMAIL.	
PROPOSE LOSS OF USE = \$210x4. THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.	0.00
LTA SEARCH FEE = \$7.45.	0.00
Total Labour 1:	3,668.00

Labour Charges : 3,588.00	Total Labour & Parts Charges : S\$ 3,668.00
Parts Charges : 0.00	Less Insurance Excess : S\$ 0.00
Lubricant/Misc : 80.00	Invoice Total Amount Exclude GST : S\$ 3,668.00
	GST @ 7% : S\$ 256.76
	Invoice Total Amount Include GST : S\$ 3,924.76

Computer generated invoice. No signature is required. Amount Payable Include GST : **S\$ 3,924.76**

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.





Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 11 Jul 2018 / 18:13:24
Receipt Date/Time : 11 Jul 2018 / 18:13:24

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180711-002025

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKU5916J As at 09 Jul 2018/18:00:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SKU5916J Enquiry Fee 20180711181020407887	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx9609	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7027891Z



Name
NG EILEEN

Race
CHINESE
Date of Birth
14-08-1970 Sex
F
Country of Birth
SINGAPORE

S7027891Z

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7002917J



Name
LOH TIAN HWANG ERIC

Race
CHINESE
Date of Birth
27-01-1970 Sex
M
Country of Birth
SINGAPORE

S7002917J

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: **S7002917J**

Name
LOH TIAN HWANG ERIC

Birth Date: **27 Jan 1970**
Issue Date: **14 Oct 2003**



S00921561J



3211102

NRIC No: **S7027891Z**



Blood Group: **O+** Date of issue
08-11-2000

APT BLK 263 BISHAN STREET 22 #13-269
SINGAPORE 570263

NRIC No: **S7027891Z** Date: **30/03/2015**



1188640

NRIC No: **S7002917J**



Blood Group: **O+** Date of issue
19-08-1993

APT BLK 263 BISHAN STREET 22 #13-269
SINGAPORE 570263

NRIC No: **S7002917J** Date: **30/03/2015**

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE
09 Oct 1987

NP 428A



Licence No: S7002917J

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	11 Jul 2018 Edit Reg		30 Jul 2018 00:00 Edit Adj Rpt	S\$3,668.00 Edit Estimates	S\$3,668.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD. , Co. Reg. No.: 199803778Z								
Main Claimant:	EILEEN NG , ID: 57027891Z								
Vehicle Reg. No.:	SLA5454T	Date of Loss:	09/07/2018 06:00 - :59 [28 Months and 5 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 4160284058SG	Policy/Cover Note No.:	0999994843 (Comprehensive)						
Vehicle Reg. No. (Insured):	SKU5916J	Policy No. (Claimant):	-						
Repairer:	Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Wui, Shawn-KJ] Shawnkaijye.Wui@aig.com								
Claimant's Insurer:	Direct Asia Insurance (Singapore) Pte Ltd (HQ) - Tel: 65322888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 20/07/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (12/07/2018): < No subject >									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SLA5454T (4160284058SG)
[SKU59163]**

TP

EILEEN NG

Jul 9 2018 6:00AM

**[DAIMLER FLEET MANAGEMENT SINGAPORE PTE. LTD]
Performance Motors Limited**

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser	
Video														1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	20/07/18 15:47	Accident video from TP											Load AVI			
Letters/Correspondences														1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	(Draft)	Third Party Express Settlement – Payment Breakdown											Edit			
Photos/Images														3 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	13/08/18 15:28	General View											Load JPG <input checked="" type="checkbox"/>			
2	13/08/18 15:28	General View											Load JPG <input checked="" type="checkbox"/>			
3	13/08/18 15:28	General View											Load JPG <input checked="" type="checkbox"/>			
4	13/08/18 15:28	General View											Load JPG <input checked="" type="checkbox"/>			
5	13/08/18 15:28	General View											Load JPG <input checked="" type="checkbox"/>			
6	13/08/18 15:28	General View											Load JPG <input checked="" type="checkbox"/>			
7	13/08/18 15:28	General View											Load JPG <input checked="" type="checkbox"/>			
8	13/08/18 15:28	General View											Load JPG <input checked="" type="checkbox"/>			
9	13/08/18 15:28	General View											Load JPG <input checked="" type="checkbox"/>			
10	13/08/18 15:28	General View											Load JPG <input checked="" type="checkbox"/>			
11	13/08/18 15:28	General View											Load JPG <input checked="" type="checkbox"/>			
12	13/08/18 15:28	General View											Load JPG <input checked="" type="checkbox"/>			
13	13/08/18 15:28	General View											Load JPG <input checked="" type="checkbox"/>			
14	13/08/18 15:28	General View											Load JPG <input checked="" type="checkbox"/>			
15	13/08/18 15:28	General View											Load JPG <input checked="" type="checkbox"/>			
16	13/08/18 15:28	General View											Load JPG <input checked="" type="checkbox"/>			
17	13/08/18 15:28	General View											Load JPG <input checked="" type="checkbox"/>			
18	13/08/18 15:28	General View											Load JPG <input checked="" type="checkbox"/>			
19	13/08/18 15:28	General View											Load JPG <input checked="" type="checkbox"/>			
20	13/08/18 15:28	General View											Load JPG <input checked="" type="checkbox"/>			
21	13/08/18 15:28	General View											Load JPG <input checked="" type="checkbox"/>			
22	13/08/18 15:28	General View											Load JPG <input checked="" type="checkbox"/>			
Documentation														1 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	11/07/18 19:01	TP ESTIMATE											Load PDF			
2	11/07/18 19:01	TP GIA REPORT											Load PDF			
3	05/08/18 22:27	TP ESTIMATE-MARKED											Load PDF			
4	07/08/18 17:10	Email from TP dd 7.8.18											Load PDF			
5	07/08/18 17:11	COE Rebate											Load PDF			
6	13/08/18 15:23	Email between LKK and PML 13.8.18.											Load PDF			
7	15/11/18 16:52	email correspondence											Load PDF			

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
LKK Auto Consultants Pte Ltd (HQ)				
8	19/11/18 13:02	WORKSHOP INVOICE	 Load PDF	
9	19/11/18 13:02	AUTHORISATION TO ACT FORM	 Load PDF	
10	19/11/18 13:02	Release Voucher	 Load PDF	
11	19/11/18 13:02	LTA SEARCH	 Load PDF	
12	19/11/18 13:02	IC	 Load PDF	
13	19/11/18 13:02	LETTER TO OI	 Load PDF	
AIG Asia Pacific Insurance Pte. Ltd. (SG)				
1	12/07/18 09:57	Informed Daimler Mr. Tan to locate his authorized driver to report accident.	 Load PDF	
2	12/07/18 15:06	OI GIA report	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SKU5916J (Insd veh)	Model:	BMW 520i 2.0 (A)
	SLA5454T (TP veh)		
Date of Accident:	09/07/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:\$		6,982.18	
Final Repair Cost	:\$		3,924.76	
Loss of Use	:\$		840.00	4.00 days at \$210.00 per day
Rental (if any)	:\$		0.00	days
LTA / GIA Search Fee	:\$		7.45	
Others:	:\$		0.00	
	:\$			
Final Settlement Sum	:\$		4,772.21	
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)				
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability _____ (%)		
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No:		
		_____22_____		
BOLA Liability: _____100_____ (%)		Assessed Liability (*): _____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks _____				

Payment Instruction: Payee's Breakdown			
1)	Performance Motors Limited	:\$	3,932.21
2)	Ng Eileen	:\$	840.00
3)		:\$	
4)		:\$	

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

19 Nov
2018

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18012663/R1UA3Q2

Date: 19/11/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994843
 Claimant Vehicle No: SLA5454T Insured Vehicle No: SKU5916J
 Date of Loss: 09/07/2018 Nature of Claim: TP Claim No: 4160284058SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLA5454T Engine No: N20B20B44A4301A106
 Make & Model: BMW 520i, 2.0 (A) Chassis No: WBA5A32020D829126
 Reg. Date: 04/03/2016 (Man. Year: 2015) Odometer: 29372 km
 Colour: Gold
 Engine Capacity: 1997 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/55 R17 Rear Tyre Size: 225/55 R17
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
 Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,029.40	80.00	1,949.40	96.06
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,496.00	3,588.00	908.00	20.20
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	6,525.40	3,668.00	2,857.40	43.79
+ GST 7.00/7.00% (S\$)	456.78	256.76	200.02	43.79
Nett Amount (S\$)	6,982.18	3,924.76	3,057.42	43.79
+ Loss of Use (4.0 x S\$210.00/day) (S\$)		840.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		4,772.21		

INSPECTION

Date of Assignment: 30/07/2018
 Date Inspected: 30/07/2018 Inspected At: Performance Motors Limited (Alexandra)
 303 Alexandra Road, Sime Darby
 Performance Centre
 Singapore 159941
 Estimated Period of Repair: 5.0 days

Adjuster: MOHD RASUL

Manager: THIN THIN HLAING

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	150.00 FS	*80.00 FS
2	1		*SET MOUNTS PDC SENSOR REAR	Serviceable	62.95 FS	*- FS
3	2		*PROTECTION FOIL L=55MM	Serviceable	9.50 FS	*- FS
4	2		*PROTECTION FOIL L=55MM	Serviceable	9.50 FS	*- FS
5	1		*RR RH MOUNT	Serviceable	198.30 FS	*- FS
6	1		*REAR BUMPER PRIMED (PDC)	Repair	1,467.20 FS	*- FS
7	1		*TRIGGER CONTACT	Serviceable	131.95 FS	*- FS
Total Parts (S\$)					2,029.40	80.00

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	REPLACE REAR BUMPER AND REMOVE ATTACHMENT ETC INCLUDE KNOCK ON ACCIDENT DENT	New	2,125.00	1,700.00
2	SPRAY PAINTING REAR BUMPER AND RIGHT REAR FENDER	New	1,923.00	1,738.00
3	TO REMOVE AND INSTALL BOOT COMPARTMENT CARPET AND GARNISH TO FACILITATE REPAIRS	New	271.00	0.00
4	TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTINGS AT THE REAR SECTION FOR PROPER FUNCTION	New	177.00	150.00
Gross Labour Cost (S\$)			4,496.00	3,588.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >