

PETROLEUM WORK
CL

4, Asm 180 12655, K ha39

180

12655

K ha39

JK
TAC

56675

Supervisor:

Kenneth

DOI:

18/1/18

Date / Time:

11/7/2018

Registered in Merimen:

Pre-assign / CCU / FTE

07m5653X

88m00018



Insured Vehicle No.

TAN CHW PEN

Claim No.:

Name of Insured

Policy No.:

Insured Tel No.

HP:

Make / Model:

KIA CARENS

Excess Sec II :SS

D.O.A:

9/7/2018

Place of Accident:

KATU BUKIT AGG 1 (CRP)

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Huang Lianlan

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

92955134

(V/L: YES / NO)

Insured Liability:

%

Final ? Yes / No

SLR9596B



INSRS:

WSP:

Tel:

Liability:

RMKS:

0046 (6)



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time		STAGE	DATE / PIC
20/12	SLR9596B-X, 07m5653X-X	Non-Reporting ltr (1st)	
11/7	DIR. sent out for update.	Non-Reporting ltr (2nd)	
	TP VIDEO FOOTAGE IN. V DRUG/VC/SUR 9596B	Non-Reporting ltr (Final)	
	TP VIDEO FOOTAGE IN. V DRUG/VC/SUR 9596B	Notification ltr (if non-pickup)	
	TP VIDEO FOOTAGE IN. V DRUG/VC/SUR 9596B	Call OI: 16/07/18-VIC	
	TP VIDEO FOOTAGE IN. V DRUG/VC/SUR 9596B	After call ltr to OI: 20/01/19-VIC	
	TP VIDEO FOOTAGE IN. V DRUG/VC/SUR 9596B	Documentation Check List: Handler Typist	
16/07/18 @ 2:00PM	SPOKE TO OI. CONFIRMED ACCIDENT DETAILS. OI ALSO TP OUT CLAIM. NO EVIDENCE AVAILABLE. HE ALREADY PROVIDED TO R.O. INFORMED HIM OF TP CLAIM - HE NOTED.	Notification ltr (if non-pickup)	
17/07/18	OI LAUNDRY SENT IN BULK. ALSO WORKING A CLAIM AGAINST TP.	After call ltr to OI:	
23/01/19	UPON HANDOVER IT WAS OK. OI LAUNDRY RETURNED. CLAIM WAS RESOLVED. INFORMED OI LAUNDRY WE WILL PROCEED. ASK APPROVED HANDOVER.	Authorisation To Act:	
27/01/19	SEND ACCEPTANCE BULK TO TP.	Release Voucher:	
08/02/19	ON IN. ALL DOCS IN ORDER.	Final Repair Bill:	
28/02/19		Car Rental Invoice:	
		Towing Invoice:	
		LTA /GIA:	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD:	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	
PRELIMINARY ADVICE	Date/Time: 19/7 Sent By: Hank (vins only) 20/01/19 - VIC		
FINALIZATION	Date/Time: Confirm with: Confirm by:		
Repair Cost: P14	SS 2,290.80 (6 days) Reduction: 30 %	Email <input type="checkbox"/> Call <input type="checkbox"/>	
FINAL SETTLEMENT	Date/Time: 21/07/19 Confirm with: CACUA	Email <input type="checkbox"/> Call <input type="checkbox"/>	
Final Liability:	% 100 (Agreed / Assessed) BOLA S/N No.: NIL	If NO or B 28, Ass. Lin:	
Repair Cost: 2,451.16		27/13/19	
Loss of Rental (LOR):	SS 611.44 (8 days) X 76.43 (month 18/01/18-18/02/18)		
Loss of Use (LOU):	SS - (15 x days)		
Loss of Income (LOI):	SS - (15 x days)		
LOR only <input checked="" type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]			
GIA/LTA Search	SS 2.00		
Medical:	SS -		
Disbursement:	SS - (e.g Tow/ Independent)		
Legal Cost	SS -		
Total:	SS 2,064.60 Global Sum SS: -		
FINAL PAYMENT	Date/Time: Confirm with: Email <input type="checkbox"/> Call <input type="checkbox"/>		
Payee 1:	SS 2,064.60 Name 1: COMPTON ENGINEERING PTE LTD		
Payee 2: (Strike if N.A.)	SS - Name 2: -		
Payee 3: (Strike if N.A.)	SS - Name 3: -		

108/11/13) wef
ASS. REC. BY:

REF: ASM(CAXA)

12605 / Kha3

ASSIGNMENT

From: _____ Date: 18/7/18
Estimated Cost: _____
OT / TP / WS / TP RES / OD RES / EVA / INV / MV
To Inspect Vehicle No: SLR 9596B
at Workshop m/s: Comfort Delgro
of: 205 Braddell Road
Insured: _____
Policy No.: _____
Claims No.: _____
Sum Insured: _____ Excess: _____
(Client's Record) after 11am
Make of Vehl: wufam

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: @ 83k

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 06 days Res.: Yes or No

Lump Sum: 1.31 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS^{up}

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SLR 9596B Yr Regn: 08 17
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or
Make: Honda^A Civic 1496
Colour: M.P. White A/C: Insured / Std / NI / NA
Sp. Reading: 62445 T/Radio: Insured / Std / NI / NA
Eng/No: _____
C/No: GM4 . 1105483
Gen. Cond: Good / Fair / Poor / Burnt
Steering: In order / Jammed / Leaked / Burnt or
Brake: In order / Jammed / Leaked / Burnt or
Modi: Nil / S/Rim / STD A/Rim or
Tyre Size: F: 185 / 60 R15
R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front	Rear
R/Bal. 6 mm	R/Bal. 6 mm
L/Bal. 6 mm	L/Bal. 6 mm
D.O.A. 9/7/18	D.O.I. 18/7/18

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Acc

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

19/7 File 1001 to Carhouse

FLP @ 2,290.00
(KES: @ 1,444.00 / 50%)

Date/Time, File Pass to?

☐ : Prel. Report

Days Of Repair: _____

1)

☐ : Final Report

Resurvey No. of Trip: _____

Date/Time, File Return to?

2)

Add Fee: ☐ Site Insp (\$)

☐ Interview (\$)

☐ Tech. Invs (\$)

☐ Weekend (\$)

Survey Fee:

Transportation: _____

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$))

Spark Car Care

ComfortDelGro Engineering Pte Ltd
205 Braddell Road S (579701)
Tel: 63837168 / 63837466 Fax: 62815767

Spare Parts

Vehicle No : SLR9596B Case Owner : PATRICK
Make & Model : HONDA GRACE HB cvt 1.5 Year Manufacture : 2017
Chassis No : GM41105483 Engine No : 0
Sales Order : _____ Supplier : _____
Order By : _____ Type of Claim : TP

S/No	Part Description	QTY	Cost Price	List Price	Nett Price	S/N	Disposition By Surveyor
1	REAR BUMPER <i>BU21672</i>	1		463.00	✓		✓
2	REAR BUMPER SIDE RETAINER <i>D.1</i>	1		13.00	✓		✓
3	REAR BUMPER LH REFLECTOR <i>N.C (C.M)</i>	1		42.00	✓		X
4	REAR LH RIM COVER <i>ND</i>	1		175.00	✓		✓
5	REAR LH FENDER <i>BA</i>	1	<i>R</i>	111.00			X
6	REAR WINDSCREEN GLASS MOULDING <i>Mc</i>	1	<i>nn</i>	152.00			X
7	SEALANT <i>Mc</i>	2	<i>nn</i>			\$40.00	X
8	INNER SEAL <i>Mc</i>	1	<i>nn</i>			\$30.00	X
9	0	0					
10	0	0					
11	0	0					
12	0	0					
13	0	0					
14	0	0					
15	0	0					
16	0	0					
17	0	0					
18	0	0					
19	0	0					
20	0	0					
21	0	0					
22	0	0					
23	0	0					
24	0	0					
25	0	0					
26	0	0					
27	0	0					
28	0	0					
29	0	0					
30	0	0					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

v.SPARKcarcare.com

Spark Car Care

ComfortDelGro Engineering Pte Ltd
 205 Braddell Road S (579701)
 Tel: 63837168 / 63837466 Fax: 62815767

Labour

Vehicle No. : **SLR9596B**
 Make & Model : **HONDA GRACE HB cvt 1.5**

Case Owner :
 Year of Manufacture :

PATRICK

2017

S/No	Labour Description	Estimated Price	Adjusted Price
1	CUT WELD LH REAR FENDER, PANEL BEAT ON AFFECTED AREAS. REPLACE DAMAGE PARTS AND REALIGN	\$1,200.00	800
2	PUTTY, RESPRAY ON LH REAR FENDER, REAR BUMPER, LH REAR DOOR AND RIM COVER.	\$1,250.00	750
3	CHECK LIGHTING AND WIRING	\$60.00	20
4	REMOVE REAR WINDSCREEN GLASS TO ASSIST REPAIR AND REFIT	\$120.00	X
5	REMOVE INTERIOR UPHOLSTERY TO ASSIST REPAIR AND REFIT	\$150.00	120
6	TO CHECK AND ADJUST WHEEL ALIGNMENT	\$120.00	80
To = Kenneth		1770	1290
Parts = 651.00			
- 20% 130.20			
= 520.80			
+ Labour 1890.00			
= 2410.80			2290.80
23/8/18			

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.



ComfortDelGro Engineering

205 Braddell Road S(579701)

ACCIDENT REPAIR ESTIMATES

Our Ref:

Type of Claim : TPVehicle No. : SLR9596BMake & Model : HONDA GRACE HB cvt 1.5Year of Manufacture : 2017Chassis No. : GM41105483Ins Company : AIG / AXA

Engine No. : _____

Excess : _____

Policy No. : _____

Date of Accident : 9/7/2018

Time of Accident : _____

Suggested Days of Repair : _____

In-house Vehicle Assessor**Repair Estimates**Case Owner : PATRICK

Signature : _____

Contact No. : _____

Parts (a) Cost / List Price Items \$-Plus/Less 20% \$-Total of Cost / List \$-(b) Nett Price Items \$-

Less _____

Total of Nett Item _____

(c) Special Nett Items \$70.00Total Parts Cost (Appendix A) \$70.00Labour (Appendix B) \$2,900.00Total Repair Cost \$2,970.00

63837466 - Patrick

patrickia@sparkcarcare.com

63838115 - WILLIAM

63837656 - Ngo

ngotwi@cdge.com.sg

63837730 - Brenda Ng

The above total will be subjected to 7% G.S.T.

Name of Surveyor : KennethCompany : LKICSurvey conducted on : 18/7/18 at _____Remarks By Surveyor(a) The repair of this vehicle is ~~authorized~~ / is not authorized until further notice.(b) Recommended Days of Repair 06 day(s)(c) Resurvey : Required / ~~Not Required~~

(d) Excess : \$ _____

(e) Signature of surveyor : Se Date: 18/7/18

Not Authorized
Resurvey 34 points
1-B.1

Spark Car Care

ComfortDelGro Engineering Pte Ltd
205 Braddell Road S (579701)
Tel: 63837168 / 63837466 Fax: 62815767

Spare Parts

Vehicle No : SLR9596B Case Owner : PATRICK

Make & Model : HONDA GRACE HB cvt 1.5 Year Manufacture : 2017

Chassis No : GM41105483 Engine No : 0

Sales Order : _____ Supplier : _____

Order By : _____ Type of Claim : TP

S/No	Part Description	QTY	Cost Price	List Price	Nett Price	S/N	Disposition By Surveyor
1	REAR BUMPER <i>Hue/len</i>	1		463			✓
2	REAR BUMPER SIDE RETAINER <i>D.T</i>	1		13			✓
3	REAR BUMPER LH REFLECTOR <i>N.C (CPA)</i>	1		42			X
4	REAR LH RIM COVER <i>ND</i>	1		175			✓
5	REAR LH FENDER <i>BA</i>	1		111			✓
6	REAR WINDSCREEN GLASS MOULDING <i>MC</i>	1		152			✓
7	SEALANT <i>MC</i>	2				\$40.00	✓
8	INNER SEAL <i>MC</i>	1				\$30.00	✓
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18	0	0					
19	0	0					
20	0	0					
21	0	0					
22	0	0					
23	0	0					
24	0	0					
25	0	0					
26	0	0					
27	0	0					
28	0	0					
29	0	0					
30		0					

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Tel: 63837168 / 63837466 Fax: 62815767

Vehicle No.	: <u>SLR9596B</u>	Case Owner	: <u>PATRICK</u>
Make & Model	: <u>HONDA GRACE HB cvt 1.5</u>	Year of Manufacture	: <u>2017</u>

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.



Service Request Details

Claim

S8M00018

Reference

None

Loss Date

July 9, 2018

Request Date

July 11, 2018

Due Date

July 18, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

11.07.2018 @ 941am
Rohini VEH not in

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLR9596B

Make

TPVD HONDA

Model

GRAĆE HYBRID- 1.5

Service Address

...

Primary Contact/Insured

TAN CHIN REN

26 ENG HOON STREET, 169776, Singapore

taner@tanchao.cpa.com

Claim Handler

LOH Cynthia

6568804843

cynthia.loh@axa.com.sg

Additional Instructions

NON-REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)

[New Message](#)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

11 July, 2018

TAN CHIN REN
26 ENG HOON STREET
SINGAPORE 169776

Dear Sir,

OUR REF : CC4/ASM18012655/ha3 // S8M00018
YOUR REF : SJM 5653X
ACCIDENT INVOLVING SJM 5653X & SLR 9596B ON 09/07/2018 ALONG/AT 2
KAKI BUKIT AVE 1 (CARPARK)

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to vicalpeh@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

Your NCD (No Claim Discount) will be reduced by 30% (20% for motorcycle/commercial vehicles) if a claim is made under your policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6841 2096 if you have any further enquiries.

Yours sincerely,
Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD
Motor Claim Department



Liability clear based on TP video - pls proceed DS with quantum as proposed

Type

🔗 Question

Message

Reply



**RE: <MANDATE IA> S8M00O18 ACCIDENT INVOLVING
VEHICLES SJM 5653X(OI) AND SLR 9596B(TP) ON
09/07/2018 TOTAL: \$3,064.60**

Type

Question

Message

Dear Cynthia/Peter, We refer to the subject matter. Please be informed that Mandate IA has been uploaded for your approval and/or further instructions please. TP video footage and scene photos uploaded. OI lawyer confirmed there claim was rejected as liability is not to our Insured's favour. Thank you. - Vic LKK

Reply

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8340967C



Name

JASON NG CONG RONG

黄震荣

Race

CHINESE

Date of birth

22-12-1983

Country/Place of birth

SINGAPORE

Sex

M

REPUBLIC OF SINGAPORE DRIVING LICENCE



License Number S8340967C

Name

JASON NG CONG RONG

Valid till 22 Dec 2013

Issue Date: 30 Apr 2004



5268931



NRIC No. S8340967C



Date of issue

17-03-2014

APT BLK 212 PETIR ROAD #04-465
SINGAPORE 670212

NRIC No: S8340967C

Date: 27/02/2014

ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 200 Motorcycles <= 200 CC

Class 2 Motor <= 3000 kg with <= 7 passengers, exclusive of the
driver and motor tractors/vehicles <= 2000 kg

47 Jul 2005
30 Apr 2004

S8340967C

S / No. 9000030933

NP 428A



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8340967C



Name
JASON NG CONG RONG

黄震荣

Race
CHINESE

Date of birth
22-12-1983

Sex
M

Country/place of birth
SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE



License Number: S8340967C

Name: JASON NG CONG RONG

Issue Date: 30 Apr 2004



5248931



NRIC No. S8340967C



Date of issue
17-03-2014

APT BLK 212 PETIR ROAD #04-465
SINGAPORE 670212

NRIC No: S8340967C

Date: 27/02/2014

ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 1: Motorcycle < 250 CC
Class 2: Motor vehicle < 3500 kg with < 7 passenger seats other than
City and water transport vehicle < 3500 kg

PASS DATE

07 Jul 2009
24 Apr 2014

S8340967C

S / No. 9000030923

NP 428A





ComfortDelGro Engineering

Our Ref: PTE/SLR9596B/20180709/DS-CL

17/09/2018

AXA Insurance Singapore Pte Ltd
C/o LKK Auto Consultants Pte Ltd
51 Ubi Avenue 1, #02-25
Singapore 408933
Attn: Motor Claims Department

Without Prejudice

Dear Sirs

ACCIDENT ON 09/07/2018 INVOLVING SLR9596B & SJM5653X ALONG 2 KAKI BUKIT AVE 1 CARPARK

We are the authorised repair workshop for the owner of vehicle, SLR9596B, which was involved in the captioned accident with your insured's vehicle. The vehicle owner has requested and authorized us to assist him/her in presenting his claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured, SJM5653X, we are submitting these claims for your consideration on behalf of the owner/driver/claimant.

1. Cost of Repairs	2,451.16
2. Car Rental	-
3. 8.0 days Loss of Rental @ \$76.43	611.44
4. Surveyor Fee	-
5. LTA Fee	-
6. TP/GIA Fee	2.00
7. Medical	-
8. Others	-
(E&OE)	3,064.60

We enclose the following documents to support the claims: -

- | | |
|--|---|
| <input checked="" type="checkbox"/> Repair/Excess Bill | <input checked="" type="checkbox"/> Insurance Certificate |
| <input type="checkbox"/> Surveyor Report | <input checked="" type="checkbox"/> Power of Attorney |
| <input type="checkbox"/> Coloured Photographs | <input checked="" type="checkbox"/> Car Rental <i>BMT Agreement</i> |
| <input checked="" type="checkbox"/> GIA/Police Report(s) | <input type="checkbox"/> Medical Bill |
| <input checked="" type="checkbox"/> GIA/TP Search | <input type="checkbox"/> Witness Statement |
| <input type="checkbox"/> Others: _____ | |

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Yours faithfully

Cecilia Lee

CDGE Claims Department

DID: 6214 8354 FAX: 6214 1843 Email: cecilialee@sparkcarcare.com

ComfortDelGro Engineering Pte Ltd

Corporate Office

205 Bras Basah Road Singapore 179551

Mobile: +65 9280 9280

Facsimile: +65 6280 3733

Website: www.sparkcarcare.com

Car Care Centres

Bukit Timah

218 Bras Basah Road

Singapore 179551

Tel: 6280 6778

Layang

19 Layang Drive

Singapore 308489

Tel: 6214 9280

Pasir Ris

45 Pasir Ris Road

Singapore 108280

Tel: 6280 3775

Sunway

200 Sunway Drive

Singapore 117517

Tel: 6214 9280

Sungei Kadut

1 Sungei Kadut Way

Singapore 728791

Tel: 6280 1843

Ubi

121 Ubi Road 1

Singapore 408440

Tel: 6280 3775

www.sparkcarcare.com

A member of

COMFORTDELGRO



2017 BEST
SERVICE
AWARD



23 JANUARY 2019

**TAN CHIN REN
26 ENG HOON STREET
SINGAPORE 169776**

Dear Sir/Madam,

**OUR REF : CC4/ASM18012655/Kha3
YOUR REF : SJM 5653X
ACCIDENT INVOLVING SJM 5653X AND SLR 9596B ALONG KAKI BUKIT AVENUE 1
CAR PARK ON 09.07.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s SPARK CAR CARE – COMFORTDELGRO ENGINEERING PTE LTD acting on behalf of the owner of SLR 9596B against your motor insurance policy.

Based on the accident report, accident scenario and available evidence at hand, it was reported that your vehicle had collided to the Third Party vehicle SLR 9596B. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Authorization Letter for the Driver to drive the vehicle
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

COMFORTDELGRO ENGINEERING PTE LTD

A member of COMFORT GROUP

POWER OF ATTORNEY

ACCIDENT INVOLVING (Owner's Vehicle No.) SLR9596B and (Third Party's Vehicle No.)
STM5653X on 9/7/18 along 5 Kaki Bukit Ave 1
(Car Park)

Policy Nos: _____

BY THIS POWER OF ATTORNEY, "I/We, LCRF Pte Ltd *NRIC/Passport
No. 201624597K (Address)* _____

_____ a company

incorporate in Singapore and having its registered office at (Address)* _____
owner of Vehicle Registered No. SLR 9596B

_____ hereby irrevocably appoint ComfortDelGro Engineering Pte Ltd (CDGE), a
company incorporated in Singapore and having its registered office at 205 Braddell Rd (S) 579701

its agents or any person authorized by CDGE to be *my/our Attorney and in *my/our name(s) and on *my/our behalf
to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or alternatively under Insurance Policy No. _____ taken up by *me/us in respect of the cost of repairs, loss of use and at all other costs and expenses, etc. suffered by *me/us arising from the Accident (loss and damage).
2. For the purpose of such claim(s) as aforesaid, to appoint solicitors on *my/our behalf as *my/our Attorney shall in his absolute discretion, deem fit.
3. To collect payment(s) due in respect of any such claim(s) for the loss and damage. such payment to be made by way of cheque in favor of ComfortDelGro Engineering Pte Ltd, CDGE and to give a valid receipt and discharge therefor.
4. For any of the purposes aforesaid, to execute, sign, seal and deliver all documents whatsoever in relation thereto.
5. Generally do all such acts as it shall deem necessary for the purpose of settling such claim(s) and
6. To agree to any settlement at the absolute discretion of CDGE.

*I/We hereby declare that all acts, instruments and documents done by virtue of this Power of Attorney on *my/our behalf by the Attorney, its agents or any person authorized by CDGE in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/We hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the powers and authority hereby conferred shall remain irrevocable.

*I/We further confirm that the acceptance by CDGE of the settlement amount in respect of such constitute the full discharge of my/our claim(s) in respect of such loss and damage.

*IN WITNESS WHEREOF, *I/We have hereunto to set *my/our hand and seal this day 09 of the month of July, Year Two Thousand (2018)

Signed, Sealed & Delivered By



Customers Name: LCRF PTE LTD
NRIC No.: 201624597K
Co's rubber Stamp

delete as appropriate. Insurance



redefining / insurance

CLAIM REF : S8M00018
INSURED : TAN CHIN REN

DISCHARGE VOUCHER

We/I, LCRF PTE LTD, CO. REG. NO. 201624597K hereby agree to accept the sum of dollars **THREE THOUSAND SIXTY FOUR AND CENTS SIXTY ONLY (\$\$3,064.60)** paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. SJM 5653X as a result of an accident along KAKI BUKIT AVENUE 1 on 09/07/2018 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SLR 9596B.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said insurer, owner and/or driver of vehicle no. SJM 5653X in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SJM 5653X.

Dated this 22 MAR 2019 day of _____ 2019.

Claimant's Signature : _____

NRIC no./ Company Stamp : _____

Occupation/ Business : _____

Address : _____

Telephone No. : _____

Witness's Name : CLAIMS DEPARTMENT

Witness's Signature : COMFORTDELGRO ENGINEERING PTE LTD

Witness's NRIC No. : 205 BRADDELL ROAD

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)
8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Customer Centre #B1-01

Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

ComfortDelGro Engineering Pte Ltd

Corporate Office
205 Braddell Road
Singapore 579701
Tel: 6338 1110
Fax: 6338 1111
www.cdge.com.sg

Car Care Centres
205 Braddell Road Singapore 579701
57 Loo Joo Road Singapore 508005
41 Pongfong Road Singapore 605186
882 Sin Ming Drive Singapore 575713
1 Sunyer Road Way Singapore 738781
120 Ulu Road Singapore 408690
101 Huihui Industrial Park Singapore 768732
www.SPARKCARCARE.com

Tel: 6338 1110
Tel: 6338 1111
Tel: 6338 1112
Tel: 6338 1113
Tel: 6338 1114
Tel: 6338 1115
Tel: 6338 1116
Tel: 6338 1117
Tel: 6338 1118
Tel: 6338 1119



ComfortDelGro Engineering
COMPANY REG. NO: 199506048W
GST REG. NO. M2-8921817

TAX INVOICE

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SLR9596B

MAKE
HONDA

MODEL
GRACE HYBRID

DATE OF REG
31.08.2017

CHASSIS CODE

INVOICE NO./DATE
91391765 25.08.2018

JOB NO.
305189386

ODOMETER READING

Description : TP - AIG - AXA

S/No	Part No. Description	Qty	Unit Price	Net
01	20-501 LABOUR CHARGES	1 EAC	1,690.00 SGD	1,690.00
02	20-501 WHEEL ALIGNMENT	1 EAC	80.00 SGD	80.00
03	1979 REAR BUMPER	1 PC	370.40 SGD	370.40
04	1979 REAR BUMPER SIDE RETAINER LH	1 PC	10.40 SGD	10.40
05	1979 REAR LH RIM COVER	1 PC	140.00 SGD	140.00

Items total 2,290.80
Add GST @ 7.000 % 160.36
Invoice amount 2,451.16

Issued by : SIEWHWA 25.08.2018 10:12:10
Repair type : CESO/52/5T

Cheque should be crossed and made payable to "ComfortDelGro Engineering Pte Ltd"

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Blk C Ext 1 Level 2
Singapore 579701

Attn: Finance Department

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ N
8010010	91391765	2,451.16	

ComfortDelGro Engineering Pte Ltd**Corporate Office**

205 Braddell Road
Singapore 579701
Telephone : 65 6380 6280
Facsimile : 65 6380 6111
www.cdge.com.sg

Car Care Centres

205 Braddell Road Singapore 579701
97 Koyong Drive Singapore 508680
45 Tanjong Road Singapore 600288
880 Geylang Road Singapore 424717
7 Selegie Road Singapore 120791
120 Ubi Road 1 Singapore 400549
501 Kinnery Industrial Estate Singapore 768712
www.cdge.com.sg

Tel: 6282 8110
Tel: 6714 0107
Tel: 6330 6717
Tel: 675 1440
Tel: 6306 1210
Tel: 6888 5721
Tel: 675 7708



ComfortDelGro Engineering

COMPANY REG. NO.: 199506048W
GST REG. NO. M2-8921817

TAX INVOICE

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01

SINGAPORE SG 068811

VEHICLE NO

SLP9596B

MAKE

HONDA

MODEL

GRACE HYBRID

DATE OF REG

31.08.2017

CHASSIS CODE

INVOICE NO./DATE

91391765 25.08.2018

JOB NO.

305189386

ODOMETER READING

Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office

205 Braddell Road
Blk C Est 1 Level 2
Singapore 579701

Attn: Finance Department

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHQ N

"ComfortDelGro Engineering Pte Ltd"

SCHEDULE 1**1. Hirer's Details**

JASON NG CONG RONG

S8340967C

(Hirer's Name)

(*NRIC/ Passport No.)

(Nationality)

212 PETIR RD #04-465 SINGAPORE 670212

(Address)

(Mailing address, if different from above)

jasonng.spazio@gmail.com

(Email address)

91867974

22/12/83

(Telephone No.)

(Mobile No.)

(Date of Birth dd/mm/yy)

(Driver's Licence No.)

(Expiration Date) (Class(es) of Driver's Licence)

Please delete where applicable.*2. Vehicle Description**

Make & Model		Colour	Registration No.
HONDA	GRACE HYBRID	WHITE	SLR9596B

3. Commencement Date and Minimum Rental Period

The **Minimum Rental Period** is for **26 Weeks** and commences on **19/03/18** the (being the date of collection of the Vehicle from LCR by the Hirer).

For the avoidance of doubt, the Minimum Rental Period is exclusive of any period where the Vehicle is being repaired due to an accident and the Hirer is not offered a Replacement Vehicle by LCR during such period. For example, if a Hirer has completed 2 weeks of the Minimum Rental Period, and the Vehicle is sent for repair for 2 weeks due to an accident, then only 2 weeks of the Minimum Rental Period has been fulfilled. As a result, the Hirer must still fulfill an additional 2 weeks to complete the Minimum Rental Period.

SCHEDULE 1A**1. Rental Plan**6 Month Rates**2. Deposit**Please refer to your deposit invoice**3. Rental Fee & Charges**

- (a) The Rental Fee per week is S\$ 535.
- (b) Weekly Payment Fee: All weekly rental payments are due the following Wednesday at 17:00hrs and if the Wednesday falls on a Public Holiday, then the due date will be the next working day at 17:00hrs.
- (c) Late Payment Fee: All outstanding payments after the above mentioned day will be subject to a late payment fee of S\$60.
- (d) Cleaning Fee: S\$300. Not limited to Cigarette odour.
- (e) Vehicle Damage Fee: In cases where the Vehicle has been involved in an accident requiring repairs to the Vehicle, the Hirer will be responsible for the actual cost of repair to the Vehicle up to a maximum of S\$2,200 per accident.

4. Insurance Excess

In the event of an accident resulting in a claim made against or reported to LCR's insurers for damage to third party property (including other vehicles), the Hirer will be liable for any insurance excess* ("**Insurance Excess**") payable as a result.

The Insurance Excess is payable in addition to any other amounts that may be applicable under this Agreement.

*** S\$2,140** or such other amount as notified to the Hirer by LCR from time to time

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-105465
Date of Request: 10/07/2018

Your Ref No: Online Purchase

ComfortDelGro Engineering Pte Ltd
205 Braddell Road
Singapore 579701

Dear Sir/Madam,

Enquiry Date 10/07/2018
Enquiry By Kristy Tay Siew Hwa
TP Vehicle No. SJM5653X
Accident Date 09/07/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJM5653X	AXA Insurance Pte Ltd	09/07/2017-08/01/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735**TAX INVOICE**

Our Ref No: GR-18-105465

Date of Request: 10/07/2018

Your Ref No: Online Purchase

ComfortDelGro Engineering Pte Ltd
205 Braddell Road
Singapore 579701

Dear Sir/Madam,

Enquiry Date 10/07/2018
Enquiry By Kristy Tay Siew Hwa
TP Vehicle No. SJM5653X
Accident Date 09/07/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJM 5653X (Insd veh)	Model:	HONDA GRACE (A)
	SLR 9596B (TP veh)		
Date of Accident:	09/07/2018		

Global Sum Settlement	:	[] Yes	[X] No	
Repair Estimate	:	\$	4,200.82	
Final Repair Cost	:	\$	2,451.16	
Loss of Use	:	\$		days at \$0.00 per day
Rental (if any)	:	\$	611.44	8 days
LTA / GIA Search Fee	:	\$	2.00	
Others:	:	\$	0.00	

	:	\$		
Final Settlement Sum	:	\$	3,064.60	
Is Third Party Workshop GIA Registered? [X] YES [] NO (Kindly indicate below)				
A) For Non GIA Registered Workshop: Agreed Liability _____ (%)				
B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____				
BOLA Liability: _____ 100 (%) Assessed Liability (*): _____ (%)				
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks _____				

Payment Instruction: Payee's Breakdown				
1)	COMFORTDELGRO ENGINEERING PTE LTD	:	\$	3,064.60

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

09/04/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18012655/Kha3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:PETER

Date : 09-04-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJM 5653X	Veh. Inspected	SLR 9596B
Policy No.	CN002197	Coverage (\$)	0.00
Claim No.	S8M00018	Excess (\$)	0.00
Assign From		Assign Date	11/07/2018

2. Vehicle Particulars & Condition

Make & Model	HONDA GRACE (A)	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	GM41105483	Colour	METALLIC PEARL WHITE
Odometer	62445	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	185/60 R15	YOKOHAMA	6 mm
L/H Front Tyre	185/60 R15	YOKOHAMA	6 mm
R/H Rear Tyre	185/60 R15	YOKOHAMA	6 mm
L/H Rear Tyre	185/60 R15	YOKOHAMA	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S REAR PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	09/07/2018	Inspection Date	18/07/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 205 BRADDELL ROAD Blk C, 3rd Floor SINGAPORE 579701.		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	6 Working Days
-------------------------------------	----------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLR 9596B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	REAR BUMPER (CONSISTENT)	BUCKLED / CRACKED	463.00	463.00
1	REAR BUMPER SIDE RETAINER (CONSISTENT)	DISTORTED	13.00	13.00
1	REAR BUMPER LH REFLECTOR (CRACKED)	NOT CONSISTENT WITH THE IMPACT	42.00	-
1	REAR LH RIM COVER (CONSISTENT)	DENTED	175.00	175.00
1	REAR LH FENDER (CONSISTENT)	TO REPAIR SEE LABOUR	111.00	-
1	REAR WINDSCREEN GLASS MOULDING (CONSISTENT)	NOT NECESSARY	152.00	-
	LESS 20% DISCOUNT		-	-130.20
			958.00	520.80
<u>SPECIAL NETT ITEMS</u>				
2	SEALANT (SN) (CONSISTENT)	NOT NECESSARY	40.00	-
1	INNER SEAL (SN) (CONSISTENT)	NOT NECESSARY	30.00	-
			70.00	-
<u>LABOUR</u>				
	CUT WELD LH REAR FENDER ,PANEL BEAT ON AFFECTED AREAS.REPLACE DAMAGE PARTS AND REALIGN.		1,200.00	800.00
	PUTTY,RESPRAY ON LH REAR FENDER ,REAR BUMPER,LH REAR DOOR AND RIM COVER.		1,250.00	750.00
	CHECK LIGHTING AND WIRING.		60.00	20.00
	REMOVE REAR WINDSCREEN GLASS TO ASSIST REPAIR AND REFIT.	NOT NECESSARY	120.00	-
	REMOVE INTERIOR UPHOLSTERY TO ASSIST REPAIR AND REFIT.		150.00	120.00
	TO CHECK AND ADJUST WHEEL ALIGNMENT.		120.00	80.00
			-	-
			-	-
			-	-
			2,900.00	1,770.00
GRAND TOTAL			3,926.00	2,290.80

Report Ref No. CC4/ASM18012655/Kha3q2

**RECOMMENDED COST OF REPAIRS****2,290.80**

Report Ref No: CC4/ASM18012655/Kha3q2

KONG SENG CHEONG

Licensed Appraiser















DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.










No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claims	58M400018	
Reference	CC4/ASM18012655/Khu3u2	
Loss Date	9 July 2018	
Report Date	11 Jul 2018 8:49:03 AM	
Request Date	30 December 2018	
Due Date		
Vendor Name	LNK AUTO CONSULTANTS PTE LTD (TP)	
Type of Loss	Third Party Vehicle Damage	
Services	Pending verification - Direct Settlement	
Vehicle Information		
Incident Vehicle Registration #	SLRP5968	
Make	TPND HONDA	
Model	GRACE HYBRID- 1.5	
Service Address		
Primary Contact/Insured	TAN CHIN BEN 26 ENG HOON STREET, 169776, Singapore	
	tanec@tanchoo.cpa.com	
Claim Handler	WANG Peter	
	peter.wang@aia.com.sg	

Additional Instructions		NON-REPORTED						
Messages	Invoices	History	Documents	Assessment	Metrics	Notes		
Document Type <input type="text"/>		Document SubType <input type="text"/>						
<input type="button" value="+ Upload Documents"/>								
NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED				
LOKInvoice1 (4).pdf	Invoice	Surveyor/ Assessor expense	LI&I AUTO CONSULTANTS PTE LTD (T1)	16 April 2019				

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 payment breakdown.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 April 2019
 LOD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 April 2019
 LKKInspection (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 April 2019
 LKKAdjustment1a (4).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 April 2019
 GLA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 April 2019
 DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	16 April 2019
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	16 April 2019
 WORKSHOP INVOICE.pdf	Invoice	Requarer	LKK AUTO CONSULTANTS PTE LTD (TP)	16 April 2019
 Email from Ol Lawyer dd 230119.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	23 January 2019
 MANDATE LA.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	23 January 2019
 TP RENTAL AGREEMENT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	23 January 2019
 TP LOD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	23 January 2019
 LKK REINSPECTION PHOTOS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	23 January 2019
 Email to Ol Lawyer dd 230119.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	23 January 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LETTER TO OJ.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	23 January 2019
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	20 July 2018
 LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 July 2018
 TP SCENE PHOTOS.pdf	Evidence	Photos	LKK AUTO CONSULTANTS PTE LTD (TP)	17 July 2018
 TP VIDEO - SLR 95968.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	17 July 2018
 INSD GIA.PDF	Reports & Statement	GIA Report	LOH Cynthia	13 July 2018
 TP GIA.PDF	Reports & Statement	GIA Report	LOH Cynthia	13 July 2018
 EMAIL RECEIVED FROM WORKSHOP.mil	Other	Other	DHIMAB Namrata	11 July 2018
 Lr to Insured -non reporting.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	11 July 2018