

Hsiao Tong (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Tuesday, 12 June 2018 2:42 PM
To: Hsiao Tong (LKKAUTO)
Subject: FW: Acc on 21.07.2017 invlg SHC3532B & XB9606Z (EQ) EQ Ref: DM17HO01649
CDGE Ref: T0717/SHC3532B/JW (AT)
Attachments: SHC3532B VC (TS).avi

Dear Hsiao Tong

Attached third party's video footage received from ComfortDelgro.
From the video, it seems like third party was stationary and insured brushed into their vehicle.

Please assist to reopen this case at your end and take over this matter.
Kindly settle at best if insured is agreeable.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Aileen Tan Lee Noi [mailto:aileentan@cdge.com.sg]
Sent: Tuesday, June 12, 2018 9:48 AM
To: Joel Goh
Subject: Acc on 21.07.2017 invlg SHC3532B & XB9606Z (EQ) EQ Ref: DM17HO01649 CDGE Ref: T0717/SHC3532B/JW (AT)

WITHOUT PREJUDICE

Mr Joel Goh
M/s EQ Insurance Company Limited

Subject matter refers.

We were informed by LKK Auto Consultants Pte Ltd to deal direct with their Principal on this case as their file was closed.

This case has remained outstanding at our end and we sincerely request that you review liability again.

Taxi was stationary behind SLH6489A when your insured vehicle drove passed taxi and hit its right side wing mirror. Your insured vehicle continued to drive without stopping and taxi had to give chase and stopped in front of

your insured vehicle when traffic light changed to red. Relevant extract of the video footage is attached below for your attention. The copy of the video footage that was produced earlier could be after the collision.

Taxi driver was adamant the he was the innocent party and your insured driver had also offered to pay for his damages. We have to escalate this case to GIA for resolution if we are unable to reach any settlement.

We appreciate your attention and shall look forward to receiving your early reply. Thank you.

Best Regards

Aileen Tan

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8735 | Fax: 6214 1843

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]