SNY V-Se GWAE	e Javt	CC 4, PQ 180	12632,	Ufa3 /	LKL: IDAC:	
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Insured Vehicle N	lo. I	1	Claim No.	: 700	18170017	101
Name of Insured	STAMA	Trading Emberpairs ML	Policy No.	: Ome	HB-17-00	187
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If NO, Driver Na	me/Age: Al M	fury Estation	OI GIA REPOR	RT: YES / NO : TP		\$/NO
Driver Tel	No.: 841	12 / 201 (VIL YES) NO)	Insured Liabilit	y: %	Final ? Yes/No	
CX 820.	1 X				·	
INSRS: WSP: Tel: Liability RMKS:	NE WS	SRS: SP: 1: ability:	INSRS: WSP: Tel: Liability: RMKS:		INSRS: WSP: Tel: Liability: RMKS:	
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PRELIMINARY ADVICE		A Sent By:		Post-Repair Photos		
	1/	N/S	^	Others:		
FINALIZATION	Date/Time:	Confirm with:		Confirm by:		
Repair Cost:	55 88750 (	2 days) Reduction: 15	%		Email Call	
FINAL SETTLEMENT	Date/Time: 71/9/14/78	Confirm with		Email Call		
Final Liability:		eed / Assessed) BOLA S/N No.:		If NO or B 28, Ass.		
Repair Cost: ( \omega \( \lambda \) (457).	S\$ 949.63			fulfiled to pro-	ic richell	
Loss of Rental (LOR):	S\$ ~ (	days)			PRMST	
Loss of Use (LOU):	S\$ 7.00.00 (\$1000)			DIGITA	OF THE	
Loss of Income (LOI):	SS - (S	x days)	4	In A	11000	
LOR only LOU only		LOR + LOI   Tick only one	1		A AL	
GIA/LTA Search Medical	S\$ 7.00			1) Claim status: No	emal/Beiest/Heiest	Settle
Medical: Disbursement:	SS -	(e.g. Tow/ Independer	nt )	Claim status: No.     Report Format:	TP	OKL
Legal Cost	SS -	(e.g. 17/W inacpender		Survey fee:	\$410.00	21.1.
l'otal:	SS 1,151.63	Global Sum SS:			4.4	3/10/18
FINAL PAYMENT	Date/Time:	Confirm with		Email Cult		
Payne I:	SS 1,151.65	Name 1: SME Mutor	Pte Ltd			
Payce 2: (Strike if N.A.)	SS	Name 2:				
Payee 3: (Strike if N.A.)	SS	Name 3:				

ASS. REC. BY: REF: EQ1		
From: Date: 1107 18  Estimated Cost:  OD TPY WS / TP RES / OD RES / EVA / INV / MV  To Inspect Vehicle No: G×8692 ×  at Workshop m/s SME MO TOT  of Kaki Bukit Ave 6 # 02-15  Insured: Policy No.  Claims No.  Sum Insured: Excess:  (Client's Record)  Make of Veh:  (Policy Condition)  Remark: The veh had commenced its repair at the time of inspection.  Bal. or Market Value:  IDAC Accident Rport Consistent?: Yes or No  GA / PR Seen: Consistent?: Yes or No  Est. Repairs: 2 days Res.: Yes or No  Lum Sum: July 4 HRS WP)  Date: Person Contacted:  Date / Time Action / Instruction	Steering: Inocher / Jammed / Leaked / Bu Brake: Inocher / Jammed / Leaked / Bu Modi: MI / S/Rim / STD A/Rim or Tyre Size: F: / S  R: / S  BS / DUN / EXNOVA / GY / FS / LIZA / MIC TOYO / FOKO or  Front / R/Bal. / mm / L  D.O.A. 6/7/18 / mm / L  Survey held at  Des. of Damages: Frt / Rear / O/S / N/S  The U/C / Chassis frame / Body Struct	C.C 2986  A/C: Insured / Std / NI / NA  T/Radio: Insured / Std / NI / NA  1/ X 0 30 0 2 77 9  Junt or  Junt or
I)	ys Of Repair:  Survey No. of Trip:  Survey No. of Trip:	rey Fee: portation: +RS,5I

# > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	3129W
Vehicle Details	
Vehicle No.:	GX8592X
Vehicle to be Exported:	No
Intended De-registration Date:	11 Jul 2018
Vehicle Make:	TOYOTA
Vehicle Model:	DYNA 150 D
Primary Colour:	Silver
Manufacturing Year:	2004
Engine No.:	5L5472403
Chassis No.:	JTFUF34YX03002779
Maximum Power Output:	:¥1
Open Market Value:	\$23,715.00
Original Registration Date:	12 Oct 2004
First Registration Date:	12 Oct 2004
Transfer Count:	0
Actual ARF Paid:	\$1,186.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	31 Jul 2019
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	5
PQP Paid:	\$20,383.00
COE Rebate Amount:	\$4,295.00
Total Rebate Amount:	\$4,295.00
Message	
Please note that all future COE renewals for subject to the statutory lifespan (if applical	or this vehicle can only be for a 5-year period, ble) of the vehicle.

The information contained herein is correct as at 11 Jul 2018

# SGCARMART.COM

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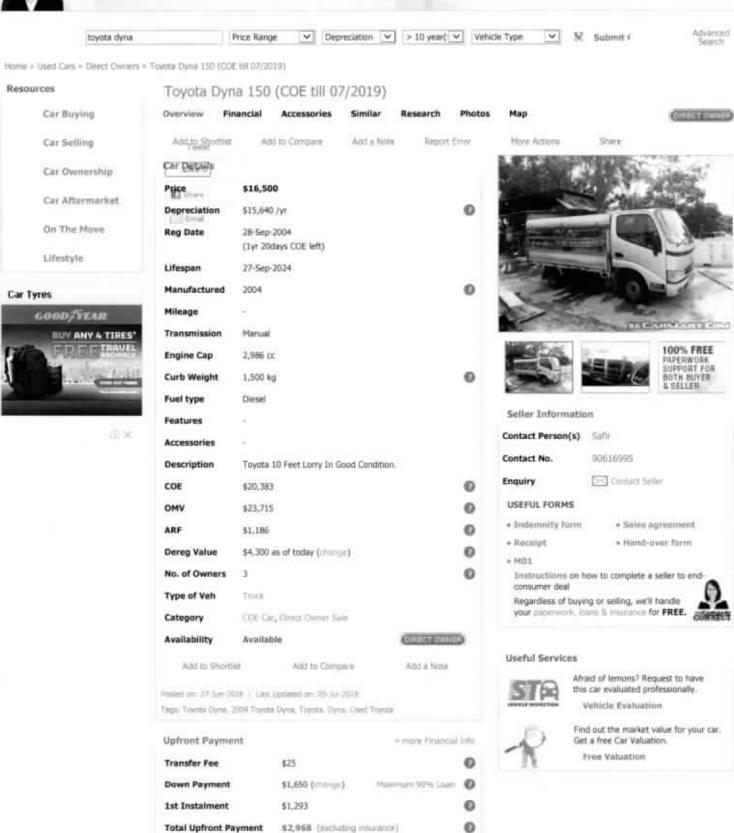


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Estimates based on 90% loan at 4.5% interest rate. Check with sailer for exact figure

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# SME Motor Pte Ltd

I Kaki Bukit Ave 6, #02-15 Autobay@KakiBukit Singapore 417883 TEL: 67476106 (6 lines) FAX: 67442368 Email: service@smemotor.com.sg GST:201119451E RCB NO:201119451E

M/S: EQ INSURANCE COMPANY LTD

5 Maxwell Road #17-00

Tower Block MND Complex

singapore 069110

TEL: 6223 9433

ATTN: Motor Claim Department

Your Ref No:

18/EQ/TP-139 (07)

Claim Type: Accident Date: Third Party 06/07/2018

TP Veh Reg No:

GBF214U

Estimate No:

EST0004251

Date:

09 Jul 2018

Policy No:

A28613664MKC

Veh Reg No:

GX8592X

Make/Model: Chasis No: TOYOTA DYNA

Engine No:

JTFUF34YX03002779 5L5472403

Reg. Date:

12/10/2004

Estimate Repair Cost to Vehicle No :GX8592X

FAX: 6224 3903

	Description	Quantity	List Price	Amount
1 2 5.	List Price SIDE MIRROR LH ASSY W/brocket WIPER CORNER GARNISH LH SIDE Hirror Top (over LH)	1 PC CA 1 PC CA 1 PC CA	135.00 820.00	_
		Less 25%	205.00	615.00
	Labour			
3	LABOUR CHARGE	1 UNIT	200.00	100
4	SPRAY PAINTING	LUNIT	200.00	150
			400.00	400.00
			Total	S\$ 1,015.00
		Add GST @	7%	71.05
		Total Amount Pag	yable	S\$ 1,086.05

TOTAL: SINGAPORE DOLLAR ONE THOUSAND EIGHTY SIX AND CENTS FIVE ONLY

For SME Motor Pte Ltd

AUTHORISED SIGNATURE

The phi god

4/50

LKK Auto Consultants hence notify

the Repairer of the following:

- To resurvey before life: spray painting
- To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis
- . No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

Company Registration No. 199607198R

51 UBLAVE 1, #02-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your ref:

DM18HO01707-JT

Our ref:

CC4/EQI18012632/Ufa3

Date:

12.07.2018

The Motor Claims Department M/s EQ INSURANCE COMPANY LTD

#### PRELIMINARY ADVICE OF VEHICLE NO.

GX 8592X

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 11.07.2018 at the premises of M/s SME Motor Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	1,015.00
Revised Estimate Amount	: SS	865.00
"Check" Items Amount	: S\$	
Total (Including Check Items)	: SS	865.00
Market Value	: SS	
LTA Reimbursement Value	: S\$	9:
Nett Value	- 55	

Description of Damage:

The vehicle sustained damages at the

N/S Front Portion

Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2.0 days

Yours faithfully,

MARCUS CHUA

Licensed Appraiser

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

	ACCIDENT STATEMENT	
Date Of Report	07/07/2018 11:37	
Date Of Accident	06/07/2018 15:30	
Exact Location Of Accident	ASIA SQUARE TOWER 2 LOADING BAY CARPARK	
Country/State of Loss	SINGAPORE	
	The state of the s	

Country/State of Loss	SINGAPORE	
	DETAILS OF OWN VEHICLE	
Vehicle Registration Number	GX8592X	
Insured/Policyholder		
Name Of Registered Owner	HONG SEAFOOD PTE LTD	
Co Reg No	199203129W	
Email Address	NOEMAIL	
Mobile Phone No		
Alternative Phone No	OFFICE-67479701	
Vehicle Particulars		
Manufacturer	TOYOTA	
Model	DYNA	

Model	ı,
Exact Purpose for which vehicle was being used at	

time of	accident	
	4.4.4.	4

Are you claiming	under your own	insurance policy
for renair to your	vehicle?	

for repair to your vehicle?

If No, Please state action to be taken

THIRD PARTY

NO

Vehicle Category

COMMERCIAL VEHICLE

## Insurance Company

Name of Insurance Company MSIG INSURANCE (SINGAPORE) PTE. LTD.

Type Of Coverage THIRD PARTY FIRE AND/OR THEFT

Fleet Policy NO

Policy Number A28613664MKC

Cover Note Number

#### Driver

Name of Driver ONG CHOW CHIK

NRIC No S2629513J Date Of Birth 03/05/1947 Occupation INDOOR 01/02/1990 Date Of Driving Pass

**Driving Experience** 28 YEARS AND 5 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-96551985

Fax Number

Contact Number

**EMail Address** NOEMAIL

#### Sketch Plan Pg. 1

#### SKETCH PLAN

#### IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims procest.
- This form must be completed by the Policynalder and/or the Authorised Driver.
- 3 information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to regudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies
- Any talks reporting may be referred to the Police for investigation-
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the ladgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Content under the Personal Data Protection Act (POPA)

understand, acknowledge, agree and consent that

- My insurer, my workshop and the General Insurance Association of Singapore ("SIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims.
  - (ii) investigating the accident and/or my claims,
  - (iii) earrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the esternal cover of envelopes/mail packages): and/or
  - [v] complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes"
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to callect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal information will also be collected and used to compile claims history for the purpose of fraud detection. investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing traud. regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

erure

Date & Time:

Driver's Signature ill driver is not the a dicynoider)

Oute & Time:

Reporting Centre Personnel's Signature

Name

MRIC/FIN No.:

OWE

# Catherine Chong (LKK Auto)

From:

Shu Pei (LKKAuto) <shupei@lkkauto.com>

Sent:

Tuesday, 10 July, 2018 3:42 PM

To:

assignments

Subject:

FW: YOUR REF: GBF214U, OUR REF: GX8592X ACCIDENT ON 06/07/2018

(DM18HO01707-JT)

Attachments:

1407\_001.pdf; GBF214U.PDF

Best Regards,

Shu Peil Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

10047018 @ 250bw

110772018

ni Nev

SWK water

From: Joel Goh [mailto:joel.goh@eqinsurance.com.sg]

Sent: Tuesday, 10 July 2018 3:37 PM To: Admin A <admin-a@lkkauto.com>

Subject: RE: YOUR REF: GBF214U, OUR REF: GX8592X ACCIDENT ON 06/07/2018 (DM18HO01707-JT)

Dear LKK

Please assist on the following DS.

Best Regards,

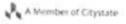
Joel Goh

Executive | Claims



**EQ Insurance Company Limited** 

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eginsurance.com.sg



•

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify ti

From: Joel Goh

Sent: Tuesday, July 10, 2018 3:35 PM To: 'peiying@smemotor.com.sg'

Cc: Janet Tan

Subject: RE: YOUR REF: GBF214U, OUR REF: GX8592X ACCIDENT ON 06/07/2018 (DM18HO01707-JT)

#### Without Prejudice

Dear Pei Ying

We will assign LKK to take over this direct settlement.

Dear LKK

Please assist on this DS.

Best Regards,

Joel Goh

Executive | Claims



#### **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eginsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: peiying@smemotor.com.sg [mailto:peiying@smemotor.com.sg]

Sent: Tuesday, July 10, 2018 3:20 PM

To: Bernadette Yeo

Subject: Fw: YOUR REF: GBF214U, OUR REF: GX8592X ACCIDENT ON 06/07/2018

Hi.

Forward all relevant documents to you. Kindly arrange your surveyor to inspect our client's vehicle.

Kindly advise liability.

Thanks.

Regards, PeiYing

From: peiying@smemotor.com.sq Sent: Monday, July 9, 2018 4:47 PM

To: <u>Tan WeiYin</u> Cc: <u>Sebastian</u>

Subject: YOUR REF: GBF214U, OUR REF: GX8592X ACCIDENT ON 06/07/2018

Hi.

Forward all relevant documents to you. Kindly arrange your surveyor to inspect our client's vehicle.

Kindly advise liability.

Thanks.

Regards, PeiYing

From: ptr2@smemotor.com.sg
Sent: Monday, July 9, 2018 3:29 PM
To: SME Motor-Chia Pei Ying
Subject: Attached Image

# Mei Kwan (LKKAuto)

From:

Mei Kwan (LKKAuto)

Sent:

Thursday, 12 July, 2018 2:27 PM

To:

'Joel Goh'

Cc:

Admin A; Poh Kin (LKKAuto); Hsiao Tong (LKKAuto)

Subject:

RE: YOUR REF: GBF214U, OUR REF: GX8592X ACCIDENT ON 06/07/2018

(DM18HO01707-JT)

Attachments:

LKK SURVEY PHOTO.pdf; TP ESTIMATE - MARKED.pdf; LKK RESURVEY PHOTO.pdf;

Preliminary Advice.pdf

Categories:

HMK

#### WITHOUT PREJUDICE

EQI ref: DM18H001707-JT LKK REF: CC4/EQI18012632/Ufa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: GX 8592X

We have not authorized repairs.

Enclosed for your perusal is:

- · TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly take note that the case handler in-charge Poh Kin and he can be contacted at DID: 6841 2132.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 10 July, 2018 5:21 PM

To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: YOUR REF: GBF214U, OUR REF: GX8592X ACCIDENT ON 06/07/2018 (DM18HO01707-JT)

Dear Joel,

Thank you for the assignment.

Best Regards.



#### EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg





Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: pelying@smemotor.com.sg [mailto:pelying@smemotor.com.sg]

Sent: Tuesday, July 10, 2018 3:20 PM

To: Bernadette Yeo

Subject: Fw: YOUR REF: GBF214U, OUR REF: GX8592X ACCIDENT ON 06/07/2018

Hi.

Forward all relevant documents to you. Kindly arrange your surveyor to inspect our client's vehicle.

Kindly advise liability.

Thanks.

Regards, PeiYing

From: peiying@smemotor.com.sg Sent: Monday, July 9, 2018 4:47 PM

To: <u>Tan WeiYin</u> Cc: <u>Sebastian</u>

Subject: YOUR REF: GBF214U, OUR REF: GX8592X ACCIDENT ON 06/07/2018

Hi.

Forward all relevant documents to you. Kindly arrange your surveyor to inspect our client's vehicle.

Kindly advise liability.

Thanks.

Regards, PeiYing

From: ptr2@smemotor.com.sq Sent: Monday, July 9, 2018 3:29 PM

To: SME Motor-Chia Pei Ying Subject: Attached Image

From:

ying@smemotor.com.sg

Sent:

Friday, 21 September 2018 2:03 PM

To:

Poh Kin (LKKAuto)

Cc:

SERVICE

Subject:

Re: Our Ref: CC4/EQ118012632/Ufa3; Your Ref:

GX 8592X

Categories:

clear

hi Poh Kin,

Accepted your offer, kindly make your payment in favour "SME MOTOR PTE LTD"

thanks & regards

YING

From: Poh Kin (LKKAuto)

Sent: Friday, September 21, 2018 1:30 PM

To: ying@smemotor.com.sg Cc: peiying@smemotor.com.sg

Subject: RE: Our Ref: CC4/EQ118012632/Ufa3; Your Ref: GX 8592X

#### WITHOUT PREJUDICE

Our Ref:

CC4/EQI18012632/Ufa3

Your Ref:

GX 8592X

Dear Ying,

## ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE GBF 214U AND GX 8592X ON 06/07/2018

We refer to the above matter and you below e-mail.

We hereby confirmed settlement as below:

1. Cost of Repair (w/GST)	S\$ 949.63
2. Loss of Use (\$100.00 x 2 days)	S\$ 200.00
3. LTA search	S\$ 2.00
	5\$ 1,151.63

Please note that no DV is required and we will proceed closing this matter for payment processing.

From:

Poh Kin (LKKAuto)

Sent:

Friday, 21 September 2018 1:31 PM

To:

'ying@smemotor.com.sg'

Cc:

'peiying@smemotor.com.sg'

Subject:

RE: Our Ref: CC4/EQ118012632/Ufa3; Your Ref:

GX 8592X

Importance:

High

#### WITHOUT PREJUDICE

Our Ref:

CC4/EQI18012632/Ufa3

Your Ref:

GX 8592X

Dear Ying,

### ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE GBF 214U AND GX 8592X ON 06/07/2018

We refer to the above matter and you below e-mail.

We hereby confirmed settlement as below:

1. Cost of Repair (w/GST)	S\$ 949.63
2. Loss of Use (\$100.00 x 2 days)	S\$ 200.00
3. LTA search	S\$ 2.00
	S\$ 1,151.63

Please note that no DV is required and we will proceed closing this matter for payment processing.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LIKIK Save the Earth Print only when necessary

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read

From:

ying@smemotor.com.sq

Sent:

Friday, 21 September 2018 10:27 AM

To:

Poh Kin (LKKAuto)

Subject:

Fw: Our Ref: CC4/EQ118012632/Ufa3; Your Ref:

GX 8592X

hi Poh Kin,

Refer to your email below.

Kindly increase your offer of LOU to \$200.

Thanks & regards

YING

From: Jenny Ho

Sent: Thursday, September 20, 2018 4:01 PM

To: SMEMtr\_Ying Cc: SME - Pei Ying

Subject: Our Ref: CC4/EQ118012632/Ufa3; Your Ref: GX 8592X

Ying.

FYNA. Thank you.

Jenny

From: Poh Kin (LKKAuto)

Sent: Thursday, September 20, 2018 3:40 PM

To: peiying@smemotor.com.sg; service@smemotor.com.sg

Cc: Hsiao Tong (LKKAuto)

Subject: RE: Our Ref: CC4/EQ118012632/Ufa3; Your Ref: GX 8592X

#### WITHOUT PREJUDICE

Our Ref:

CC4/EQI18012632/Ufa3

Your Ref:

GX 8592X

Dear Sir/Madam,

### ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE GBF 214U AND GX 8592X ON 06/07/2018

We refer to the above matter and you letter of demand dated 11th September 2018.

Towards an amicable settlement and without admission of liability to our Insured's part, we offer settlement as below:

1. Cost of Repair (w/GST)	S\$ 949.63
2. Loss of Use (\$90.00 x 2 days)	S\$ 180.00

From:

Poh Kin (LKKAuto)

Sent:

Thursday, 20 September 2018 3:41 PM

To:

'peiying@smemotor.com.sg'; 'service@smemotor.com.sg'

Cc:

Hsiao Tong (LKKAuto)

Subject:

RE: Our Ref: CC4/EQ118012632/Ufa3; Your Ref:

GX 8592X

#### WITHOUT PREJUDICE

Our Ref:

CC4/EQI18012632/Ufa3

Your Ref:

GX 8592X

Dear Sir/Madam,

### ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE GBF 214U AND GX 8592X ON 06/07/2018

We refer to the above matter and you letter of demand dated 11th September 2018.

Towards an amicable settlement and without admission of liability to our Insured's part, we offer settlement as below:

Cost of Repair (w/GST)	S\$ 949.63
2. Loss of Use (\$90.00 x 2 days)	S\$ 180.00
3. LTA search	<u>\$\$</u> 2.00
	S\$ 1,131.63

Kindly confirm acceptance.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Save the Earth Print only when necessary

From:

Poh Kin (LKKAuto)

Sent:

Friday, 20 July 2018 3:45 PM 'peiying@smemotor.com.sg'

To:

Cc:

Hsiao Tong (LKKAuto); Admin A

Subject:

Our Ref: CC4/EQ118012632/Ufa3; Your Ref:

GX 8592X

Importance:

High

#### WITHOUT PREJUDICE

Our Ref:

CC4/EQ118012632/Ufa3

Your Ref:

GX 8592X

Dear Pei Ying,

### ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE GBF 214U AND GX 8592X ON 06/07/2018

We refer to above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

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Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IKK Save the Earth- Print only when necessary.

	MOTE MOT	OD			4
	MOI	OR PTE	LTD		_
EQ Insurance Company LTD	Y	our Insured	Veh No.	GBF214U	
5 Maxwell Road#17-00	Y	our Ref			
Tower Block MND Complex	0	ur Ref	ě.	GX8592X	
Singapore 069110				remove ou	
DM184001707/51	WITHOUT PREJUD	ate ICE	8	11/09/2018	
Dear Sir/Madam				RECEIVED	ES
Accident involving GBF214U and on 06/07/2018 at ASIA SQUARE TOWE		CARPARI	ĸ.	1 2 SEP ZPIB EQ Insurance	
Please refer only to the boxes marked (x).				Admin Dept.	
X We refer to X the above accident our/your letter dated				THE REAL PROPERTY.	<i>Y</i>
X We have been authorised by the owner of insured's motor vehicle number GBF		X8592X said acciden		was damaged by your	
We are instructed that the accident was the vehicle. As a result of the accident, ou and expenses, particulars of which are as	r client's vehicle was o	d's negliger famaged an	nt driving a d our clier	and/or management of nt has been put to loss	
Cost of Repair		949.6	3	WITHOUT PREJUD	CE
Survey report fees	-	-		/.CKNOWLEDGE RECEIPT	
Loss of Use( 2 days @ \$120	.00 per day)	240.0			
Car Rental Fees GIA/LTA search fees	-	2.0	<u>-</u>	UR REF: DM 18 1001	1011
GIA/LTA search rees	Total S\$	1,191.6	_	115: Janut Tan 1	1/9/18
X We forward herewith the following relevan	t supporting documen	ts:-	_	EQ Insurance Co.	td
Survey Reports & photographs (To be	returned within 7 day	s on deman	d)	EQ RISUITATION CO.	21130
X Final repair bill(Tax Invoice)		opy of NRIC	_		
Bill/Receipt for the excess		opy of LTA/			
Rental Agreement		lon-injury mo	Second Second	t form	
X Copy of the Insurance Certificate	X	etter of Auth	nority		
X Cheque to be make payable to Messrs SI	ME MOTOR PTE LTD				
Any request for a re-survey of our client's	vehicle must be arran	ge within the	e 14 days	upon receipt of this	
letter. The re-survey must be conducted a		The second secon			
		Control of the Control	VI. 45-44-1-1	this 67 days of course	

X Please note that you should send to us an acknowledgment of receipt of this letter within 07 days of your receipt of this letter.

Yours faithfully,

WE HEREBY ACKNOWLEDGE RECEIPT

Date: \_\_\_\_\_

PLEASE CHOP AND SIGN

SME MOTOR PTE LTD end:

From:

. . . · ·

Poh Kin (LKKAuto)

Sent:

Tuesday, 17 July 2018 5:58 PM 'MOGEN@SONGLILAI.COM.SG'

To: Cc:

Hsiao Tong (LKKAuto)

Subject:

Our Ref: CC4/EQI18012632/Ufb3; Your Veh: GBF 214U

17th July 2018

Our Ref:

CC4/EQI18012632/Ufb3

Your Veh:

**GBF 214U** 

Dear Sir/Madam,

## ROAD TRAFFIC ACCIDENT INVOLVING GBF 214U AND GX 8592X ALONG WESTIN HOTEL LOADING BAY ON 06.07.2018.

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this e-mail.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards.

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51. Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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# LETTER OF AUTHORITY

To: M/s EQ Inturance Company LTD

Singapore Accident involving my/our vehicle no. GX & FABX and GBF MYUon CGCM2008 along Asia Selvare Tower 2 leading Bay carpairs. I/We, Hois scaffood pre ltd NRIC No. 199703129W \_\_\_\_Singapore \_\_\_\_\_ the registered owner of vehicle no. (XSFIX \_\_at the material time of accident, do hereby authorise Messrs SME MOTOR PTE LTD as my/our agent and representative to correspond in, negotiate and settle, on my/our behalf, my/our claim against you as owner/operator/insurer of vehicle no. \_\_\_\_\_\_\_\_. I/We also authorise them to accept settlement cheque on my/our behalf. Kindly issue your cheque in favour of "M/s. SME MOTOR PTE LTD". Dated this \_\_\_\_\_ \\\_\_\_ day of \_\_\_\_\_ 07 \_\_\_ 20\_\_ 18 Company's Stamp (For Firm) Signature of Owner or his/her/their Duly Authorised Representative

# SME Motor Pte Ltd

I Kaki Bukit Ave 6, #02-15 Autobaylif KukiBukit Singapore 417883 TEL: 67476106 (6 tines) FAX: 67442368 Emuil: service:@smemotor.com.sg GST-201119451E RCB NO 201119451E

HONG SEAFOOD PTE LTD M/S:

Claim No:

EST0004251

No:

DR0003705

Singapore

Date:

10 Sep 2018 A28613664MKC

Policy No:

Veh Reg No:

GX8592X

ATTN: Your Ref No:

18/EQ/TP-139 (07)

Make/Model: Chasis No:

TOYOTA DYNA JTFUF34YX03002779

Claim Type:

Third Party

Engine No:

5L5472403

Accident Date:

06/07/2018

Reg. Date:

12/10/2004

TP Veh Reg No:

GBF214U

Proforma Invoice to Vehicle No :GX8592X

	Description	Quantity	List Price SS	Amount SS
	List Price			
1	SIDE MIRROR LH ASSY	1 PC	685.00	
2	WIPER CORNER GARNISH LH	1 PC	135.00	
3	SIDE MIRROR TOP COVER LH	1 PC	30.00	
		Less 25%	850.00 212.50	637.50
	Labour			
4	LABOUR CHARGE	1 UNIT	100.00	
5	SPRAY PAINTING	LUNIT	150.00	
			250.00	250.00
			Total	S\$ 887.50
		Less Excess Amount Before GST		\$\$ 0.00
				S\$ 887.50
		Add GST	@ 7%	62.13
		Total Amount	Payable	S\$ 949.63

TOTAL: SINGAPORE DOLLAR NINE HUNDRED FORTY NINE AND CENTS SIXTY THREE ONLY

For SME/Motor Pte Ltd

AUTHORISED SIGNATURE



# GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffies Quay #16-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

#### TAX INVOICE

Our Ref No:

GR-18-103756

Date of Request:

07/07/2018

Your Ref No:

Online Purchase

SME Motor Pte Ltd 1 Kaki Bukit Ave 6 #02-15 AutoBay @ Kaki Bukit Singapore 417883

Dear Sir/Madam,

**Enquiry Date** 

07/07/2018

Enquiry By

Chia Pei Ying

TP Vehicle No.

GBF214U

Accident Date

06/07/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date

[X] GIRO [] Cash [] Cheque



# GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

# Third Party Insurer Enquiry

Our Ref No:

GR-18-103756

Date of Request:

07/07/2018

Your Ref No:

Online Purchase

SME Motor Pte Ltd 1 Kaki Bukit Ave 6 #02-15 AutoBay @ Kaki Bukit Singapore 417883

Dear Sir/Madam,

Enquiry Date

07/07/2018

Enquiry By

Chia Pei Ying

TP Vehicle No.

GBF214U

Accident Date

06/07/2018

**Enquiry Result** 

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBF214U	EQ Insurance Company Ltd	01/06/2018-31/05/2019	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

#### To: M/s EQ INSURANCE COMPANY LTD

Date: 15/10/2018

#### THIRD PARTY DIRECT SETTLEMENT

Vahiela Na	GBF 214U	(Insd Veh)	Your Ref. No.: DM18HO01707-JT
Vehicle No.	GX 8592X	(TP Veh)	Our Ref. No. : CC4/EQI18012632/Ufa3q2
Date of Accident	6/7/2018		

Liability		100%	
Final Repair Cost	: \$	949.63	
Loss of Use	: \$	200.00	2 days
Rental (If any)	: \$		days
Others:	: \$	2.00	
	: \$		
		1,151.63	
Final Settlement Sum	: \$	1,151.63	
Remarks	5		

Payment Instruction: Payee's Breakdown				
1)	SME MOTOR PTE LTD	: \$	1,151.63	
		: \$		

JOANNE LEE LKK Auto Consultants Pte Ltd



5a.

5b.

## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Inte	rnationale Des Experts En Auto	mobile	
EQ I	NSURANCE CON	PANY LTD	Ref : CC4/EQI18012	2632/Ufa3q2	
#17-	XXWELL ROAD 00 TOWER BLOC COMPLEXSING		Date: 15-10-2018		
1.	- T T T T T T T T	Policy Particu	lars :- THIRD PARTY CLA	IM	
	Insured Veh.	GBF 214U	Veh. Inspected	GX 8592X	
	Policy No.	DMCPHQ17-002851	Coverage (\$)	0.00	
	Claim No.	DM18HO01707-JT	Excess (\$)	0.00	
	Assign From	JANET	Assign Date	10/07/2018	
2.		Vehicle F	Particulars & Condition	فيقسوا لأجوزك الأر	
	Make & Model	TOYOTA DYNA (M)	c.c	2986	
	Engine No.	HIDDEN	Year of Reg.	2004	
	Chassis No.	JTFUF34YX03002779	Colour	SILVER	
	Odometer 493419		Steering	IN ORDER	
	Brakes	IN ORDER	Modification	NIL	
	General	GOOD			
3.		Co	nditions of Tyres	MATERIAL PROPERTY.	
		Size	Make	Balance	
	R/H Front Tyre	185 R14	YOKOHAMA	6 mm	
	L/H Front Tyre	185 R14	YOKOHAMA	6 mm	
	R/H Rear Tyre	155 R12 (D)	YOKOHAMA	6/6 mm	
	L/H Rear Tyre	155 R12 (D)	YOKOHAMA	6/6 mm	
4.			ription of Damages	Street, and the second	
	THE VEHICLE SU	STAINED DAMAGES AT THI	E N/S FRONT PORTION.		
	DAMAGES SEE D	ETAILS.			
5.	31 201 V		neral Information		
	Accident Date	06/07/2018	Inspection Date	11/07/2018	
	Survey held at	SME MOTOR PTE LTD  1 KAKI BUKIT AVE 6 #02-15 (AUTOBAY @KAKI SINGAPORE 417883	BUKIT)		

Remarks

Estimate Days of Repair

2 Working Days

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.

ESTIMATED NORMAL PERIOD FOR REPAIR:

B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

#### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GX 8592X

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	SIDE MIRROR LH ASSY (W/BRACKET)	CRACKED	685.00	685.00
1	WIPER CORNER GARNISH LH	CRACKED	135.00	135.00
1	SIDE MIRROR TOP COVER LH	NECESSARY	30.00	30.00
	LESS 25% DISCOUNT		-212.50	-212.50
	LABOUR		637.50	637.50
	LABOUR CHARGE		200.00	100:00
	SPRAY PAINTING.		200.00	150.00
			400.00	250.00
	GRAND TOTAL		1,037.50	887.50
	RECOMMENDED COST OF REPAIRS			887.50

Report Ref No. CC4/EQI18012632/Ufa3q2

CHUA KANG SENG Licensed Appraiser

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