

INS CASE OWNER:		CC 3/AIG1801 No 10, Ywbh		LKJ: IDAC:
Surveyor:	SATHYA	DOI:	10/3/18	Date / Time: 10/3/18
Pre-assign / CCU / FTE		Registered in Merimen:	11/3/18	
	Insured Vehicle No. :	SKR 2230H.	Claim No. :	585905581254
	Name of Insured :	Leona Richard Raymond Gao	Policy No. :	
	Insured Tel No. :	HP: A/3/18	Make / Model :	
	Excess Sec II :SS	D.O.A :	Place of Accident :	
	Is driver the owner? (YES / NO)	Nature of Accident :		
If NO, Driver Name / Age :				OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO
Driver Tel No. :		(V/L- YES / NO)	Insured Liability : %	Final ? Yes / No
SKP 7R → → → → →				
	INSRS:		INSRS:	
WSP:	SMART.	WSP:		WSP:
Tel :		Tel :		Tel :
Liability :		Liability :		Liability :
RMKS:		RMKS:		RMKS:

Date/Time	Description	STAGE	DATE/PIC
16/3/18	SKP pickup SKR 2230H	Non-Reporting Itr (1st)	
16/3	no oi GIA, sent out 2nd letter.	Non-Reporting Itr (2nd)	
10/10/18	1st AR later	Non-Reporting Itr (Final)	
11/10/18	1st AR → 30.54	Notification Itr (if non-pickup)	
27/11/18	os change case	Call OI:	27/11/18
		After call Itr to OI:	Juan
		Documentation Check List:	Handler Typist
		Notification Itr (if non-pickup)	<input type="checkbox"/> <input type="checkbox"/>
		After call Itr to OI	<input checked="" type="checkbox"/> <input type="checkbox"/>
		Authorisation To Act:	<input checked="" type="checkbox"/> <input type="checkbox"/>
		Release Voucher:	<input checked="" type="checkbox"/> <input type="checkbox"/>
		Final Repair Bill:	<input checked="" type="checkbox"/> <input type="checkbox"/>
		Car Rental Invoice:	<input checked="" type="checkbox"/> <input type="checkbox"/>
		Towing Invoice:	<input type="checkbox"/> <input type="checkbox"/>
		LTA / GIA	<input checked="" type="checkbox"/> <input type="checkbox"/>
		Medical Bill:	<input type="checkbox"/> <input type="checkbox"/>
		PIR:	<input type="checkbox"/> <input type="checkbox"/>
		Mandate/Reject Instruction:	<input type="checkbox"/> <input type="checkbox"/>
		LOD	<input checked="" type="checkbox"/> <input type="checkbox"/>
		Payment Breakdown Form:	<input type="checkbox"/> <input type="checkbox"/>
		Post-Repair Photos:	<input type="checkbox"/> <input type="checkbox"/>
		Others:	<input type="checkbox"/> <input type="checkbox"/>

PRELIMINARY ADVICE		Date/Time:	Send By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	\$S	(days) Reduction:	%
FINAL SETTLEMENT		Date/Time: 18/4/19	Confirm with: Lee PRC
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No. :	15
Repair Cost:	\$S 1390.00	Email:	Cal:
Loss of Rental (LOR):	\$S 408.21 (3 x 2 days) X 116.63	If NO or B 28. Ass. Lia :	
Loss of Use (LOU):	\$S 175.00 (550 x 3 days)		
Loss of Income (LOI):	\$S (5 x days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/>	[Tick only one]		
GIA/LTA Search:	\$S 7.00		
Medical:	\$S	1) Claim status: Normal/Reject/Private Settle	
Disbursement:	\$S	(e.g. Tow/ Independent)	
Legal Cost:	\$S	2) Report Format:	
Total:	\$S 1980.21	Global Sum \$S: 1980.00	
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	\$S 1980.00	Name 1:	SMRT TAXIS PR LTD
Payee 2: (Strike if N.A.)	\$S	Name 2:	
Payee 3: (Strike if N.A.)	\$S	Name 3:	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18012616/Vwb3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 11-07-2018	
		Code : AIG	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKQ 2230U	Veh. Inspected	SHF 3R
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	11/07/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	09/07/2018	Inspection Date	10/07/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



Vw63

60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662523

Accident Reporting Number : 68662672

13-7-18/11:23

13-7-18/15:23

SMRT Accident Vehicle Repair Estimates

10-7-18/15:23

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHF3R
 Ref. No : TAX/07/18/2032
 Reg. Date : 03/11/2017
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS4
 Name of Driver : SOH LAI KIM
 Type of Accident : SIDE SWIPE
 Date / Time of Accident : 09/07/2018 12:10:00 PM
 Accident Reported Date / Time : 09/07/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by : Sathya
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024096919
 Special Instruction to ARC, if any :
 SKQ2230U - AIG - LKK P/P
 BEFORE PAINT PHOTO, FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL SURVEYOR Sathya Sai (LKK)
 & Email : sathyasai@lkkauto.com HP: 98072012
 Prepared Date : 09/07/2018 03:09:55 PM



Recording Camera



Radio Antenna

1st witness

Date

10-7-18

2nd witness

Date

108036

QC 12/7/18 1844895

LEE SHENG AUTO PTE LTD

Vehicle Return Date:

12/7/18

Vehicle Return Time:

1700

SMRT sign:

VX/07/18/2032

Page: 1

Chassis No : J1DKB3FU903573735

Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 676.00	400.00
Total Spray Painting Charges	: 1,116.00	600.00
Total Material Charges	: 217.57	120.00
Other Charges	: 700.00	270.00
TOTAL	: 2,709.57	1,390.00
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 5.00	3.00 ✓
Prepared / Adjusted By	:	SATHYA SAI
Arc / Surveyor Sign Off Date	: 09/07/2018 07:21:47 PM	10/07/2018 03:23:34 PM

Prepared / Adjusted Date :

Remarks :

Prepared Date : 09/07/2018 07:21:47 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : QN-1807-0402

Invoice No :

Quotation Date : 18/7

Invoice Date :

Invoice Amount : 0.00

Prepared Date : 7/9/2018 7:23:52 PM

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH REAR PORTION	676.00 ✓	400.00 ✓
Total Labour	676.00	400.00 ✓

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR FENDER LH	378.00 ✓	200.00 ✓
TO RESPRAY RIM	180.00 ✓	100.00 ✓
TO REPSRAY REAR BUMPER	378.00 ✓	200.00 ✓
TO RESPRAY FILLER RR BUMPER LH	180.00 ✓	100.00 ✓
Total Spray Painting & Panel Beating	1,116.00	600.00 ✓

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	40.00 ✓
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	50.00 ✓
TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	60.00 ✓
TO REPLACE SUNDRY PARTS	100.00	20.00 ✓
TO WASH AND VACUUM	60.00	0.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	50.00 ✓
TO REMOVE AND REFIT TYRE	120.00	50.00 ✓
Total Other Costs	700.00	270.00 ✓

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
81602471 60			PANEL SUB-ASSY, FENDER REAR LH	R 1	824.80	100.00	0.00	Replace	Repair	No R
42611474 50			WHEEL, DISC	R 1	1,555.10	100.00	0.00	Replace	Repair	No R
			TYRE	X 0	126.74	0.00	0.00	Replace	Not given	No X
52159479 13			COVER, RR BUMPER ASSY	R 1	423.90	100.00	0.00	Replace	Repair	No R
			PIXEL STICKER	✓ 2	60.00	0.00	120.00	Replace	Replace	No ✓
52586479 00			FILLER, RR BUMPER, LH	R 1	119.90	100.00	0.00	Replace	Repair	No R
52576470 40			RETAINER, RR BUMPER, LH	X 1	111.50	25.00	83.63	Replace	Check	No X
52462470 30			PAD, RR BUMPER, RH & LH, 1	X 0	3.80	25.00	0.00	Replace	Check	No X
52462470 20			PAD, RR BUMPER, RH & LH, 2	X 1	3.80	25.00	2.85	Replace	Check	No X
52462470 10			PAD, RR BUMPER, RH & LH, 3	X 1	3.80	25.00	2.85	Replace	Check	No X
52191470 30			SEAL, RR BUMPER ARM, RH & LH	X 1	11.00	25.00	8.25	Replace	Check	No X
TOTAL MATERIALS							217.58	120.00		
TOTAL MATERIALS(Discounted)							217.57	120.00		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

120.00 ✓
+ 400.00 ✓
+ 870.00 ✓

1390.00 ✓ @ 3 days
confirmed.

Vivian Lau (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Thursday, 23 August, 2018 3:56 PM
To: CS A Team; Admin A
Subject: Re: Accident on 9/7/2018 involving SHF 3R & SKQ 2230U (AIG's insured) Our Ref: TAX/07/18/2032/lg
Attachments: TAX 07 18 2032.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1,390.00
Loss of Rental	\$408.21 (3.5 days x \$116.63)
Loss of Income	\$210.00 (3.5 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$2,015.21

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHF3R
 Ref. No : TAX/07/18/2032
 Reg. Date : 03/11/2017
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS4
 Name of Driver : SOH LAI KIM
 Type of Accident : SIDE SWIPE
 Date / Time of Accident : 09/07/2018 12:10:00 PM
 Accident Reported Date / Time : 09/07/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by :
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024096919
 Special Instruction to ARC, if any :
 SKQ2230U
 Prepared Date : 09/07/2018 03:09:55 PM



Sathya Sai
 10/7/2018

3 days.

- Part by Part Repair
- Question mark item photo
- Photo before paint.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

Chassis No : JTDKB3FU903573735

Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 676.00	0.00
Total Spray Painting Charges	: 1,116.00	0.00
Total Material Charges	: 2,539.92	2,539.92
Other Charges	: 700.00	0.00
TOTAL	: 5,031.92	0.00
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 5.00	0.00 3 days
Prepared / Adjusted By	:	
Arc / Surveyor Sign Off Date	: 09/07/2018 07:21:47 PM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 09/07/2018 07:21:47 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount : 0.00	Prepared Date : 7/9/2018 7:23:52 PM

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH REAR PORTION	676.00	0.00 400
Total Labour	676.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR FENDER LH	378.00	0.00 200
TO RESPRAY RIM	180.00	0.00 100
TO REPSRAY REAR BUMPER	378.00	0.00 200
TO RESPRAY FILLER RR BUMPER LH	180.00	0.00 100
Total Spray Painting & Panel Beating	1,116.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 40
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0.00 50
TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	0.00 60
TO REPLACE SUNDRY PARTS	100.00	0.00 20
TO WASH AND VACUUM	60.00	0.00 X
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	0.00 50
TO REMOVE AND REFIT TYRE	120.00	0.00 50
Total Other Costs	700.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
61602471 60			PANEL SUB-ASSY, FENDER REAR LH <i>R</i>	1	824.80	25.00	618.60	Replace	Replace	No
42611474 50			WHEEL, DISC <i>R</i>	1	1,555.10	25.00	1,166.32	Replace	Replace	No
			TYRE <i>X</i>	1	126.74	0.00	126.74	Replace	Replace	No
52159479 13			COVER, RR BUMPER ASSY <i>R</i>	1	423.90	25.00	317.92	Replace	Replace	No
			PIXEL STICKER <i>✓NEL</i>	2	60.00	0.00	120.00	Replace	Replace	No
52566479 00			FILLER, RR BUMPER, LH <i>R</i>	1	119.90	25.00	89.92	Replace	Replace	No
52576470 40			RETAINER, RR BUMPER, LH <i>?</i>	1	111.50	25.00	83.62	Replace	Replace	No
52462470 30			PAD, RR BUMPER, RH & LH, 1 <i>?</i>	1	3.80	25.00	2.85	Replace	Replace	No
52462470 20			PAD, RR BUMPER, RH & LH, 2 <i>?</i>	1	3.80	25.00	2.85	Replace	Replace	No
52462470 10			PAD, RR BUMPER, RH & LH, 3 <i>?</i>	1	3.80	25.00	2.85	Replace	Replace	No
52191470 30			SEAL, RR BUMPER ARM, RH & LH <i>?</i>	1	11.00	25.00	8.25	Replace	Replace	No
TOTAL MATERIALS								2,539.94	2,539.92	
TOTAL MATERIALS(Discounted)								2,539.92	2,539.92	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18012616/Vwb3

30 November 2018

Leong Richard Raymond Gaw

11 Evelyn Road

#22-01

Singapore 309304

Dear Sir/Madam,

ACCIDENT INVOLVING SKQ 2230U AND SHF 3R ON 09/07/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd. to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau

Case Handler

DID: 6841 8625

FAX: 6741 4108

EMAIL: Vivianlau@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

AUTHORISATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I/WE, SMRT TAXIS PTE LTD (the third party claimant) of 60 WOODLANDS INDUSTRIAL PARK E4, SINGAPORE 757705 (address), owner of SHF 3R (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SHF 3R that was damaged pursuant to the accident which occurred on 09/07/2018 (date) along HANDY RD (location) involving vehicle no/s SKQ 2230U ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the SMRT TAXIS PTE LTD

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 18 (day) of April (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for \$ 1,980.00 (Global Sum) for vehicle no. SHF 3R that was damaged pursuant to the accident which occurred on 04/07/2018 (date) along HANDY RD (location) involving vehicle no/s SKQ 2230U.

This is pursuant to the inspection conducted on 10/07/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHF 3R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHF 3R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18 (day) of April (month) 2019 (year)




Signed by appointed surveyor



Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV180700541
Date : 24.07.2018
Vehicle No. : SHF3R
Your Ref No. : TAX/07/18/2032
Our Ref No. : 24096919
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) \$	Amount	Amount
Parts					
PANEL SUB-ASSY, FENDER REAR LH	1.00	\$ 824.80	(100.00)	\$ 824.80	\$ 0.00
WHEEL, DISC	1.00	\$1555.10	(100.00)	\$1555.10	\$ 0.00
TYRE	0.00	\$ 126.74	0.00	\$ 0.00	\$ 0.00
COVER, RR BUMPER ASSY	1.00	\$ 423.90	(100.00)	\$ 423.90	\$ 0.00
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
FILLER, RR BUMPER, LH	1.00	\$ 119.90	(100.00)	\$ 119.90	\$ 0.00
RETAINER, RR BUMPER, LH	0.00	\$ 111.50	(25.00)	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH, 1	0.00	\$ 3.80	(25.00)	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH, 2	0.00	\$ 3.80	(25.00)	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH, 3	0.00	\$ 3.80	(25.00)	\$ 0.00	\$ 0.00
SEAL, RR BUMPER ARM, RH & LH	0.00	\$ 11.00	(25.00)	\$ 0.00	\$ 0.00
Sub-Total					\$ 120.00
Labour					
TO REPAIR LH REAR PORTION	1.00	\$ 400.00	0.00	\$ 0.00	\$ 400.00
Others					
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 40.00	0.00	\$ 0.00	\$ 40.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00
TO REPLACE SUNDRY PARTS	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00
TO REMOVE AND REFIT TYRE	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV180700541
Date : 24.07.2018
Vehicle No. : SHF3R
Your Ref No. : TAX/07/18/2032
Our Ref No. : 24096919
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	/ (Discount) Amount	Amount
TO RESPRAY REAR FENDER LH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY RIM	1.00	\$ 100.00	0.00	\$ 0.00	\$ 100.00
TO REPSRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY FILLER RR BUMPER LH	1.00	\$ 100.00	0.00	\$ 0.00	\$ 100.00
GRAND TOTAL					\$ 1,390.00

Remark :

Make/Model : PRIUS4
Accident Date : 09.07.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.


Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/07/18/2032

From: SMRT Taxis Pte Ltd

Date: 12/07/2018

ACCIDENT ON 09/07/2018 INVOLVING SHF 3R & SKQ2230U

ALONG HANDY ROAD TOWARDS PLAZA SINGAPURA

This is to confirm that the daily rental rate for SHF 3R is \$116.63 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Accident Vehicle Laid-Up Report

Registration No. : SHF3R	Accident Case No. : TAX/07/18/2032
Make / Model : TOYOTA PRIUS GEN4	Ref. No. : 24096919
Date and Time Vehicle off-road for Accident Repair : 09.07.2018 14:50:00	
Date and Time Repair Completed : 13.07.2018 09:13:12	
Remarks :	

Generated by : POHSUAN

Printed on : 16.07.2018

Enquire Transaction History

Transaction History Details

Log Date/Time:	10 Jul 2018 / 08:17:14	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SKQ2230U		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180710081714678289

Search Date / Time: 09 Jul 2018 12:10:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	11 Jul 2018 Edit Reg		10 Jul 2018 00:00 Edit Adj Rpt	S\$1,390.00 Edit Estimates	S\$1,390.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	LEONG RICHARD RAYMOND GAW , ID: S7266780H								
Main Claimant:	SMRT TAXIS PTE LTD , Co. Reg. No.: 198905369K								
Vehicle Reg. No.:	SHF3R	Date of Loss:	09/07/2018 11:00 - :59 [8 Months and 6 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 5859055812SG	Policy/Cover Note No.:	2100392089-03 (Comprehensive)						
Vehicle Reg. No. (Insured):	SKQ2230U	Policy No. (Claimant):	D-18090213MFSH						
		Excess:							
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chan, Kian-Meng] Kianmeng.Chan1@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Sathya Sai Kathirrasen] ... [Final Rpt due 20/07/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (13/07/2018): No OI GIA Report (SKQ2230U VS SHF3R)									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHF3R (5859055812SG)

[SKQ2230U]

TP

SMRT TAXIS PTE LTD

Jul 9 2018 11:00AM

[LEONG RICHARD RAYMOND GAW]

SMRT Automotive Services Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
Letters/Correspondences										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	(Draft)	Third Party Express Settlement - Payment Breakdown							Edit		
Assessment Reports										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail	Print		
1	27/11/18 10:10	Accident Statement From: SC - Reg. No: SKQ2230U, Claimant: LEONG RICHARD RAYMOND GAW							Load HTM		
Photos/Images										3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	12/07/18 09:58	General View							Load JPG <input checked="" type="checkbox"/>		
2	12/07/18 09:58	General View							Load JPG <input checked="" type="checkbox"/>		
3	12/07/18 09:58	General View							Load JPG <input checked="" type="checkbox"/>		
4	12/07/18 09:58	General View							Load JPG <input checked="" type="checkbox"/>		
5	12/07/18 09:58	General View							Load JPG <input checked="" type="checkbox"/>		
6	12/07/18 09:58	General View							Load JPG <input checked="" type="checkbox"/>		
7	12/07/18 09:58	General View							Load JPG <input checked="" type="checkbox"/>		
8	12/07/18 09:58	General View							Load JPG <input checked="" type="checkbox"/>		
9	12/07/18 09:58	General View							Load JPG <input checked="" type="checkbox"/>		
10	12/07/18 09:58	General View							Load JPG <input checked="" type="checkbox"/>		
11	12/07/18 09:58	General View							Load JPG <input checked="" type="checkbox"/>		
12	12/07/18 09:58	General View							Load JPG <input checked="" type="checkbox"/>		
13	12/07/18 09:58	General View							Load JPG <input checked="" type="checkbox"/>		
14	12/07/18 09:58	General View							Load JPG <input checked="" type="checkbox"/>		
15	12/07/18 09:58	Chassis Number							Load JPG <input checked="" type="checkbox"/>		
16	12/07/18 09:58	Odometer Reading							Load JPG <input checked="" type="checkbox"/>		
17	12/07/18 09:58	General View							Load JPG <input checked="" type="checkbox"/>		
18	12/07/18 09:58	General View							Load JPG <input checked="" type="checkbox"/>		
19	12/07/18 09:58	General View							Load JPG <input checked="" type="checkbox"/>		
20	17/07/18 09:17	Photo After Spray							Load JPG <input checked="" type="checkbox"/>		
21	17/07/18 09:17	Photo After Spray							Load JPG <input checked="" type="checkbox"/>		
22	17/07/18 09:17	Photo After Spray							Load JPG <input checked="" type="checkbox"/>		
23	17/07/18 09:17	Photo After Spray							Load JPG <input checked="" type="checkbox"/>		
24	17/07/18 09:17	Photo After Spray							Load JPG <input checked="" type="checkbox"/>		
25	17/07/18 09:17	Photo After Spray							Load JPG <input checked="" type="checkbox"/>		
26	17/07/18 09:17	Photo After Spray							Load JPG <input checked="" type="checkbox"/>		
27	17/07/18 09:17	Photo After Spray							Load JPG <input checked="" type="checkbox"/>		
28	17/07/18 09:17	Photo After Spray							Load JPG <input checked="" type="checkbox"/>		
29	17/07/18 09:17	Photo After Spray							Load JPG <input checked="" type="checkbox"/>		
30	17/07/18 09:17	Photo After Spray							Load JPG <input checked="" type="checkbox"/>		

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
31	17/07/18 09:17	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
32	17/07/18 09:17	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/07/18 17:41	TP ESTIMATE- MARKED	 Load PDF	
2	11/07/18 17:41	TP GIA REPORT	 Load PDF	
3	16/07/18 10:12	NON REPORTING LETTER	 Load PDF	
4	07/05/19 14:19	WORKSHOP INVOICE	 Load PDF	
5	07/05/19 14:19	AUTHORISATION TO ACT FORM	 Load PDF	
6	07/05/19 14:19	Release Voucher	 Load PDF	
7	07/05/19 14:19	RENTAL RECEIPT	 Load PDF	
8	07/05/19 14:19	RENTAL MILEAGE	 Load PDF	
9	07/05/19 14:19	LTA SEARCH	 Load PDF	
10	07/05/19 14:19	LETTER TO OI	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKQ2230U (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHF3R (TP veh)		
Date of Accident:	09/07/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	5,796.34
Final Repair Cost	:	\$	1,980.00
Loss of Use	:	\$	3.50 days at \$50.00 per day
Rental (if any)	:	\$	3.5 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	1,980.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability ____ 100 ____ (%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	:	\$ 1,980.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

07 May
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18012616/VWB3Q2

Date: 07/05/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100392089-03

Claimant Vehicle No: SHF3R

Insured Vehicle No: SKQ2230U

Date of Loss: 09/07/2018

Nature of Claim: TP

Claim No: 5859055812SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHF3R

Make & Model: TOYOTA PRIUS TAXI, 1.8 (A)

Engine No: 2ZRS102243

Reg. Date: 03/11/2017 (Man. Year: 2017)

Chassis No: JTDKB3FU903573735

Colour: Maroon

Odometer: 107976 km

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: Falken 6 mm

Rear Left Side: Falken 6 mm

Front Right Side: Falken 6 mm

Rear Right Side: Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,304.34	120.00	3,184.34	96.37
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,492.00	1,270.00	1,222.00	49.04
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	5,796.34	1,390.00	4,406.34	76.02
+ Loss of Use (3.5 x S\$50.00/day) (S\$)		175.00		
+ Car Rental (3.5 x S\$116.63/day) (S\$)		408.21		
+ Doc/Search Fee (S\$)		7.00		
Nett Liability (S\$)		1,980.21		
Global Sum Settlement (S\$)		1,980.00		

INSPECTION

Date of Assignment: 10/07/2018

Date Inspected: 10/07/2018 Inspected At:

SMRT Automotive Services Pte Ltd
(Woodlands)
60 Woodlands Industrial Park E4
Singapore 757705

Estimated Period of Repair: 3.0 days

Adjuster: Sathya Sai Kathirrasen**Manager:** VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
2	1		*PANEL SUB-ASSY ,FENDER RESAR LH	Repair	824.80 F	*- F
3	1		*WHEEL ,DISC	Repair	1,555.10 F	*- F
4	1		*COVER ,RR BUMPER ASSY	Repair	423.90 F	*- F
5	1		*FILLER ,RR BUMPER ,LH	Repair	119.90 F	*- F
6	1		*TYRE	Not Necessary	126.74 F	*- F
7	1		*RETAINER ,RR BUMPER LH	Not Necessary	111.50 F	*- F
8	2		*PAD ,RR BUMPER ,RH & LH ,1	Not Necessary	3.80 F	*- F
9	2		*PAD ,RR BUMPER ,RH & LH ,2	Not Necessary	3.80 F	*- F
10	2		*PAD ,RR BUMPER ,RH & LH ,3	Not Necessary	3.80 F	*- F
11	2		*SEAL ,RR BUMPER ARM ,RH & LH	Not Necessary	11.00 F	*- F
Total Parts (S\$)					3,304.34	120.00

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING & BODY WORK	New	676.00	400.00
2	SPRAY PAINT	New	1,116.00	600.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	40.00
4	TO APPLY RUST-PROOFING ON AFFECTED AREA	New	100.00	50.00
5	TO DO WHEEL ALIGNMENT /TYRE BALACING	New	120.00	60.00
6	TO REPLACE SUNDRY PARTS	New	100.00	20.00
7	TO WASH AND VACUUM	New	60.00	0.00
8	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	New	120.00	50.00
9	TO REMOVE AND REFIT TYRE	New	120.00	50.00
Gross Labour Cost (S\$)			2,492.00	1,270.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >