

INS CASE OWNER:

Ming Yoo

CC 3, AIG 120 12611, K1wa3

LKK  
ID/C

Surveyor: AWK

DOI: 10/7/18

Date / Time: 10/7/18  
Registered in Merimen: 11/7/18

Pre-assign / CCU / FTE

SDQ 2609 U

54706 0587454



Insured Vehicle No.:

Claim No.:

Name of Insured:

Policy No.:

Insured Tel No.:

HP: 95075333

Make / Model:

Volkswagen Jetta

Excess Sec II : \$5

D.O.A.: 08/07/2018

Place of Accident:

SIMC AVENUE

Is driver the owner?

(☒ YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: ☒ YES / NO ; TP GIA REPORT: ☒ YES / NO

Driver Tel No.:

(V/L: ☒ YES / NO)

Insured Liability: %

Final ? Yes / No

SHC 19884



INSRS:

WSP:

Tel:

Liability:

RMKS:

CODE 60404



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

DATE / PIC

12/7

WV+AN

SHC 19884 - N/A (M/L 17019357 / KUBANT; DOA: 6/10/18)  
- 153 / PU 1600414 / M/L VDD; DOA: 5/1/16

SDQ 2609 U - N/A (M/L 17022120 / M/L; DOA: 22/11/18)

17/7/18

Confirm accident details. Inform TP claim.  
No CCU, no photo, agree to settle of  
MSI. later send split

Need to request CCU from TP

Receive CCU from TP

27/9/18

called CD, MS Sim inform we receive TP  
video. agree to settle.

RECEIVED 27 SEP 2018

STAGE	DATE / PIC
Non-Reporting Itr (1st)	
Non-Reporting Itr (2nd)	
Non-Reporting Itr (Final)	
Notification Itr (if non-pickup)	
Call OI:	
After call Itr to OI:	
Documentation Check List:	Handler Typist
Notification Itr (if non-pickup)	<input type="checkbox"/>
After call Itr to OI:	<input checked="" type="checkbox"/>
Authorisation To Act:	<input checked="" type="checkbox"/>
Release Voucher:	<input checked="" type="checkbox"/>
Final Repair Bill:	<input checked="" type="checkbox"/>
Car Rental Invoice:	<input checked="" type="checkbox"/>
Towing Invoice:	<input type="checkbox"/>
LTA / GIA:	<input checked="" type="checkbox"/>
Medical Bill:	<input type="checkbox"/>
PIR:	<input type="checkbox"/>
Mandate/Reject Instruction:	<input type="checkbox"/>
LOD:	<input checked="" type="checkbox"/>
Payment Breakdown Form:	<input type="checkbox"/>
Post-Repair Photos:	<input type="checkbox"/>
Others:	<input type="checkbox"/>

<b>PRELIMINARY ADVICE</b>		Date/Time:	Sent By:
<b>FINALIZATION</b>		Date/Time:	Confirm with:
Repair Cost:	\$5	( ) days	Reduction: %
<b>FINAL SETTLEMENT</b>		Date/Time:	Confirm with:
Final Liability:	% 100	(Agreed / Assessed)	BOLA S/N No.:
Repair Cost:	\$5 1123.50		
Loss of Rental (LOR):	\$5 269.70	(2.5 days)	x 107.88
Loss of Use (LOU):	\$5 45.00	(350 x 2.5 days)	
Loss of Income (LOI):	\$5	(3 x days)	
LOR only <input type="checkbox"/>	LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/>	LOR + LOI <input type="checkbox"/>
[Tick only one]			
GIA/LTA Search	\$5 7.49		
Medical:	\$5		
Disbursement:	\$5	(e.g. Tow/ Independent)	
Legal Cost	\$5		
Total:	\$5 1525.69	Global Sum \$5:	1500.00
<b>FINAL PAYMENT</b>		Date/Time:	Confirm with:
Payee 1:	\$5 1500.00	Name 1:	Comfortdelgro Engineering Pte Ltd
Payee 2: (Strike if N.A.)	\$5	Name 2:	
Payee 3: (Strike if N.A.)	\$5	Name 3:	

Surveur: Kelvin

## ASSIGNMENT

Veh No: SHC 1988 H Yr Recd: Feb, 201

Type: M.Car / M.Cycle / Bus / Van / Lorry / ☒ Taxi / Prime Mover /

Truck / Trailer or

Make: Hyundai Santa cc 194

Colour Blue A/C: Insured / Std / NI / NA

Sp. Reading 652725 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: KMHET41VMDA833636

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: ☐ Inoperable / ☐ Jammed / ☐ Leaked / ☐ Burnt orModl: NIL / S/Rim / STD A Rim or \_\_\_\_\_

N/S	O/S

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO/YOKO or *Maxxis*

Front Rear

R/Bal. 7 mm R/Bal. 7 mm

L/Bal. 7 mm      L/Bal. 7 mm

D.O.A. 8/7/8 D.O.I. 10/7/8

Survey held at CHE (Lynn)

Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
27/9/18	Confirm US \$1050.00 worth 2 working days ATK ys
	(red-#2450. 70%)

☐: Prell. Report

1) ☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Add Fee:  : Site Insp (\$

☐ : Interview (S-

Lump Sum / I.B.I: (\$)

Tech. Invs (\$)

Weekend (\$)

Survey Fee:

### Transportation

— 3 — RS. 31

Photos

Others	1.0
--------	-----

TOTAL

Page 1 of 1

Team: ARC Repair TP(CLSO)1

**JOB CARD**

Sales Order:

JC NO.: 305185304

TOMER

AS

TOMER NO.

RESS

(R)

(P)

OUNT CARD NO.

COMFORT TRANSPORTATION PTE LTD

7010045

383 SIN MING DRIVE

Singapore SINGAPORE 575717

65508755

(O)

AIG

REGN NO.

SHC1988H

MILEAGE

MAKE :

HYUNDAI

FUEL

E ..... 1/2 ..... F

MODEL

SONATA

DATE/TIME IN

09.07.2018 09:35

YR OF MANU.

28.02.2013

TARGET DATE

CHASSIS CODE

KMHET41VMDA833636

COMPLETION DATE/TIME:

JOB DESCRIPTION

Accident Date: 08.07.2018

NATURE: 3P 08.07.2018

S/NO

LABOR CODE

DESCRIPTION

CKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

nowledgement Slip

No.:

SHC1988H

LKE

Exit Pass

Vehicle No.:

SHC1988H

of Service Advisor

Signature/Date

Name of Service Advisor

Date

eturned to Service Reception upon collection

To be kept by Security Guard

## COMFORTDELGRO ENGINEERING PTE LTD

VEHICLE NO : SHC 1988H

DATE 9/7/2018 16:05

MAKE :

MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Door (RH) <i>X 1 p. 2</i>			\$ 1,294.70	
	Rear Door Protector(RH) <i>X 1 p. 2</i>			\$ 54.50	
	Front Door Protector (RH) <i>X 1 p. 2</i>			\$ 74.90	
	Rear Wheel Hup-Cap (RH) <i>—</i>			\$ 145.00	
	<i>Front Door (RH) <del>10 p. 2</del></i>				
	<i>Rear Fender (RH) <del>10 p. 2</del></i>				
	<i>Rear Bumper <del>10 p. 2</del></i>				
	SUB TOTAL			\$ 1,569.10	
	LESS 20%			\$ 313.82	
	DISCOUNTED TOTAL			\$ 1,255.28	
	Rear Bumper Rubber Mat <i>X</i>			\$ 50.00	Nett
	Rear Door Tel No. Sticker (RH) <i>—</i>			\$ 10.00	Nett
	Front Door Coloured Comfort Logo (RH) <i>—</i>			\$ 75.00	Nett
				\$ 135.00	
	<b>Labour Charge</b>				
	Panel Beating-Repair Rear Fender			\$ <del>850.00</del> <i>400</i>	
	Spray Painting Charge			\$ <del>800.00</del> <i>720</i>	
	Wiring Charge			\$ <del>50.00</del> <i>X</i>	
	Tuff Kote			\$ <del>50.00</del> <i>X</i>	
	Remove/Refix Reverse Sensor			\$ <del>120.00</del> <i>X</i>	
	Transfer of Door			\$ <del>120.00</del> <i>X</i>	
	Rear Wheel Alignment			\$ <del>120.00</del> <i>X</i>	
	TOTAL LABOUR			\$ 2,110.00	
	ESTIMATE TOTAL			\$ 3,500.28	
	<div><div><p><i>Kalvin</i></p><p><i>10/7/18 10.00</i></p><p><i>2 p. 2</i></p><p><i>L/S</i></p><p><i>After Repair p. 2</i></p></div><div><p>Our Auto Consultants hence notify the Repairer of the following:</p><ul style="list-style-type: none"><li>• To resurvey before/after spray painting</li><li>• To display damaged panels during resurvey</li><li>• Parts prices are subject to confirmation</li><li>• Third party survey is on a "Without Prejudice" basis</li><li>• No illegal modification(s) is allowed</li><li>• Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company</li></ul><p>Acknowledged by Repairer</p><p>Signature: _____</p><p>Date: _____</p></div></div>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					

# COMFORTDELGRO ENGINEERING

Our Job Ref No 305185304  
Date : 11/07/18

ComfortDelGro Engineering Pte Ltd  
59 Luyang Drive Singapore 508969  
Fax: 6546 8156

## FINALIZATION FORM


To : LKK Fax :  
Attn : Mr KALVIN ANG  
Vehicle Reg No. SHC1988H CTPL 08.07.18


The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG --- SDQ2609U
2. The finalized amount shall be:
  - (a) Spare Parts after List discount
  - (b) Labour Charges
  - Total for Part-By-Part Repair Cost**
  - (c) Lumpsum Repair (if applicable)  
Total for Lumpsum repair cost after Less: 20% \$1,050.00  
**Final Lumpsum Repair cost** \$1,050.00

3. Estimated normal period for repairs: 2 working days.
4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature :   
Name : LIM KWOK ENG  
Tel : 62148316  
Fax : 65468156

Signature :   
Name : Kalvin  
Date : 11/7/18

## For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		NO		
3. Survey Fees				
4. LTA Search Fee	<u>\$7.49</u>			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Our Ref : T 0718 / SHC1988H /CL(st)  
Your Ref:  
Date : 16-Jul-18

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**CHARTIS Buliding**  
**78 Shenton Way**  
**#07-16**  
**Singapore 079120**

**Attn : Motor Claims Department WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC1988H YOUR INSURED SDQ2609U**  
**AND OTHER ON 08.07.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHC1988H which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SDQ2609U we are submitting these claim for your consideration on behalf of the claimants.

#### TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,123.50
2	<u>3</u> days Loss of Rental @ \$ 107.88 per day	\$ 323.64
3	Survey Report Fees ( <i>Surveyed by M/s LKK</i> )	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transporation	\$ -
<b>Sub Total :</b>		<b>\$ 1,454.63</b>

#### HIRER'S CLAIM

7	<u>3</u> days Loss of Income @ \$ 80.00 per days	\$ 240.00
<b>Total Claims :</b>		<b>\$ 1,694.63</b>

We enclose herewith the following documents to support the claims: -

- Original repair bill and photocopies of photographs : 9 pcs.
- LTA search slip/s of : SDQ2609U
- GIA / Police report/s of : SHC1988H
- Letter of authority from owner / hirer / operator
  - ( X ) Photograph/s of Accident Scene ( ) Certificate of Insurance
  - ( ) Witness statement/s ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*Cecilia Lee*

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : [cecilialee@sparkcarcare.com](mailto:cecilialee@sparkcarcare.com)

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Floor  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 519701

Mainline +65 6383 8280  
Facsimile +65 6280 9755

[www.cdge.com.sg](http://www.cdge.com.sg)

Company Registration No. 198800040R

Workshops

**Braddell**  
205 Braddell Road  
Singapore 519701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609236

**Ubi**  
320 Ubi Road 3  
Singapore 408549

**Senako**  
24 Senako Loop  
Singapore 758156

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**Yishun**  
531 Yishun Industrial Park A  
Singapore 768732



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG18012615/Awb3

18 July 2018

**Teah Thuan Peng**  
Blk 121A Rivervale Drive  
#16-442  
Singapore 541121

Dear Sir/Madam,

**ACCIDENT INVOLVING SLK 1783S AND SJZ 8887A ON 08/07/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd. to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau  
Case Handler  
DID: 6841 8625  
FAX: 6741 4108  
EMAIL: Vivianlau@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)



## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING  
ALONGSONATA SHC1988H , SDQ 2609U  
GEYLANG RD TWDS KALLANG B 4 LOR 21

ON 08-Jul-18 12:30

I / We

LEE CHAN CHIN

(Hirer) NRIC No.: S1291253F

and/or

(Relief) NRIC No.:

Taxi Number

SHC1988H

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

09-Jul-2018

Name of Hirer

LEE CHAN CHIN

Hirer NRIC

S1291253F

Signature :



Address

122 BEDOK NORTH STREET 2 #07-130  
460122

Contact No.

91904726

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for \$ 1,500.00 (Global Sum) for vehicle no. SHC 1988H that was damaged pursuant to the accident which occurred on 08/07/2018 (date) along SIMS AVE (location) involving vehicle no/s SDQ 2609U.

This is pursuant to the inspection conducted on 10/07/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHC 1988H make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 1988H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this \_\_\_\_\_ (day) of 27 SEP 2018 (month) 20 (year)

AWC



Signed by appointed surveyor

**CLAIMS DEPARTMENT**  
**COMFORTDELGRO ENGINEERING PTE LTD**  
205 BRADDELL ROAD  
SINGAPORE 579701

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

Please forward your cheque made payable to:-  
**COMFORTDELGRO ENGINEERING PTE LTD**

## TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD  
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHK1988H

MAKE  
HYUNDAI

MODEL  
SONATA

DATE OF REG  
28.02.2013

CHASSIS CODE  
KHET41VMDA833636

INV. NO/DATE  
91383663 12.07.2018

JOB NO.  
305185304

ODOMETER READING

JOB TYPE

Description : 3P 08.07.2018

### Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,050.00
Add GST @ 7.000 %	73.50
<b>Total Invoice amount</b>	<b>1,123.50</b>

Issued By : CHEWSELENG 12.07.2018 15:49:24  
Repair Type : CL90/57/57  
Payment Type/Term : /Credit 30 days

1. WITHOUT TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OF OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND STORED AT OWNERS RISK.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN FORTH FURNISH WRITTEN NOTICE BY WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3. INTEREST OF 1% PER MONTH SHALL BE CHARGED UPON DAY 113 DAY (BOTH IN RESPECT OF ANY AMOUNT DUE AND PAYABLE TO THE COMPANY BY THE CUSTOMER AND MAY VARY ON THE DATE OF PAYMENT OR AFTER 90 DAYS FROM THE DATE OF PERIOD OF DEFECT.

4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR INADEQUACIES WITHIN 15 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND FINAL.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT18070215



Date: 12 July 2018

**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON	08/07/2018 @ 12:30 hrs
ALONG	GEYLANG RD TWDS KALLANG B 4 LOR 21
INVOLVING	SDQ 2609U

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC1988H** (the "Taxi"). The Taxi was hired to **LEE CHAN CHIN IC NO S1291253F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$107.88** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER
				FROM	TO		
09/7/18	Accident	652	775	0935	—	21/7	Lee
11/7/18	Repair	Lee Chun	Lee Chun	—	1230	22/7	Lee
12/7	Lee					24/7	Lee
13/7	Lee					25/7	Lee
14/7	Lee					28/7	Lee
15/7	Lee					29/7	Lee
16/7	Lee					24/7	Lee
17/7	Lee					27/7	Lee
18/7	Lee					28/7	Lee
19/7	Lee					29/7	Lee
20/7	Lee					30/7	Lee
21/7	Lee					31/7	Lee

**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SDQ2609U	08 Jul 2018 / 12:30:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

Previous      OK

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	11 Jul 2018 <a href="#">Edit Reg</a>		10 Jul 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,050.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,050.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span>[Created by adjuster]</span>									
Insured:	<b>VIVIEN SIM WAI HENG</b> , ID: 57339106G								
Main Claimant:	<b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	<b>SHC1988H</b>	Date of Loss:	08/07/2018 12:00 - :59 [64 Months and 10 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 5470605874SG</b>	Policy/Cover Note No.:	2100353494						
Vehicle Reg. No. (Insured):	<b>SDQ2609U</b>	Policy No. (Claimant):	D-18088936MFSH						
		Excess:							
Repairer:	<b>ComfortDelGro Engineering Pte Ltd (Loyang)</b> 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Lee, Ming-Yao</b> ] MingYao.Lee@aig.com								
Claimant's Insurer:	<b>MS First Capital Insurance Ltd (HQ)</b> - Tel: 62222311								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KALVIN ANG WEI KUN</b> ] ... [Final Rpt due 20/07/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span><a href="#">View All</a></span> <span><a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span><a href="#">View All</a></span> <span><a href="#">Search Tasks</a></span> <span><a href="#">Create New Task</a></span> <span><a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SHC1988H (5470605874SG)  
 [SDQ2609U]  
 TP  
 COMFORT TRANSPORTATION PTE LTD  
 Jul 8 2018 12:00PM  
 [VIVIEN SIM WAI HENG]  
 ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		Upload Video		Upload Audio		View		View in Browser	
Video											1 per page		<input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail		Print		
1	27/09/18 12:08	Video - Accident								1	Load MP4			
Letters/Correspondences											1 per page		<input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail		Print		
1	{Draft}	Third Party Express Settlement - Payment Breakdown								1	Edit			
Assessment Reports											1 per page		<input type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)								Thumbnail		Print		
1	13/07/18 17:12	Accident Statement From: SC - Reg. No: SDQ2609U, Claimant: VIVIEN SIM WAI HENG								1	Load HTM			
Photos/Images											3 per page		<input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail		Print		
1	11/07/18 17:07	General View								1	Load JPG	<input checked="" type="checkbox"/>		
2	11/07/18 17:07	General View								1	Load JPG	<input checked="" type="checkbox"/>		
3	11/07/18 17:07	General View								1	Load JPG	<input checked="" type="checkbox"/>		
4	11/07/18 17:07	General View								1	Load JPG	<input checked="" type="checkbox"/>		
5	11/07/18 17:07	General View								1	Load JPG	<input checked="" type="checkbox"/>		
6	11/07/18 17:07	General View								1	Load JPG	<input checked="" type="checkbox"/>		
7	11/07/18 17:07	General View								1	Load JPG	<input checked="" type="checkbox"/>		
8	11/07/18 17:07	General View								1	Load JPG	<input checked="" type="checkbox"/>		
9	11/07/18 17:07	General View								1	Load JPG	<input checked="" type="checkbox"/>		
10	11/07/18 17:07	General View								1	Load JPG	<input checked="" type="checkbox"/>		
11	11/07/18 17:07	General View								1	Load JPG	<input checked="" type="checkbox"/>		
12	11/07/18 17:07	General View								1	Load JPG	<input checked="" type="checkbox"/>		
13	11/07/18 17:07	General View								1	Load JPG	<input checked="" type="checkbox"/>		
14	11/07/18 17:07	General View								1	Load JPG	<input checked="" type="checkbox"/>		
15	11/07/18 17:07	General View								1	Load JPG	<input checked="" type="checkbox"/>		
16	11/07/18 17:07	General View								1	Load JPG	<input checked="" type="checkbox"/>		
17	11/07/18 17:07	General View								1	Load JPG	<input checked="" type="checkbox"/>		
18	11/07/18 17:07	General View								1	Load JPG	<input checked="" type="checkbox"/>		
19	11/07/18 17:07	General View								1	Load JPG	<input checked="" type="checkbox"/>		
20	11/07/18 17:07	General View								1	Load JPG	<input checked="" type="checkbox"/>		
21	11/07/18 17:07	General View								1	Load JPG	<input checked="" type="checkbox"/>		
22	11/07/18 17:07	General View								1	Load JPG	<input checked="" type="checkbox"/>		
23	11/07/18 17:07	General View								1	Load JPG	<input checked="" type="checkbox"/>		
24	11/07/18 17:07	General View								1	Load JPG	<input checked="" type="checkbox"/>		
25	11/07/18 17:07	General View								1	Load JPG	<input checked="" type="checkbox"/>		
26	11/07/18 17:07	General View								1	Load JPG	<input checked="" type="checkbox"/>		
27	11/07/18 17:07	General View								1	Load JPG	<input checked="" type="checkbox"/>		



Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
28	11/07/18 17:07	General View	Load JPG	<input checked="" type="checkbox"/>
29	11/07/18 17:12	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
30	11/07/18 17:12	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
31	11/07/18 17:12	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
32	11/07/18 17:12	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
33	11/07/18 17:12	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
34	11/07/18 17:12	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/07/18 20:58	TP ESTIMATE - MARKED	Load PDF	
2	11/07/18 20:58	TP GIA REPORT	Load PDF	
3	03/10/18 11:37	WORKSHOP INVOICE	Load PDF	
4	03/10/18 11:37	AUTHORISATION TO ACT FORM	Load PDF	
5	03/10/18 11:37	Release Voucher	Load PDF	
6	03/10/18 11:37	RENTAL RECEIPT	Load PDF	
7	03/10/18 11:37	LTA SEARCH	Load PDF	
8	03/10/18 11:37	LETTER TO OI	Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SDQ2609U (Insd veh)	Model:	HYUNDAI SONATA 2.0 (A)
	SHC1988H (TP veh)		
Date of Accident:	08/07/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [ X ] Yes	<input type="checkbox"/> [ ] No	
Repair Estimate	:	\$		3,745.30
Final Repair Cost	:	\$		1,500.00
Loss of Use	:	\$		2.50 days at \$50.00 per day
Rental (if any)	:	\$		2.50 days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (Global Sum)	:	\$		1,500.00

**Is Third Party Workshop GIA Registered?**    ☒ [ X ] YES    ☐ [ ] NO    (Kindly indicate below)

**A) For Non GIA Registered Workshop:**    Agreed Liability \_\_\_\_\_ (%)

**B) For GIA Registered Workshop:**    BOLA Applicable: Yes/~~No~~ — BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ 100 \_\_\_\_\_ (%)    Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 1,500.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

03 Oct  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd (Co.Reg.No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18012611/K1WA3Q2

Date: 03/10/2018

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No: 2100353494

Claimant Vehicle No: SHC1988H

Insured Vehicle No: SDQ2609U

Date of Loss: 08/07/2018

Nature of Claim: TP

Claim No: 5470605874SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHC1988H

Make &amp; Model: HYUNDAI SONATA, 2.0 (A)

Engine No: D4EAD274593

Reg. Date: 28/02/2013 (Man. Year: 2013)

Chassis No: KMHET41VMDA833636

Colour: Blue

Odometer: 652775 km

Engine Capacity: 1991 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 205/60R16

Rear Tyre Size: 205/60R16

Front Left Side: Maxxis 7 mm

Rear Left Side: Maxxis 7 mm

Front Right Side: Maxxis 7 mm

Rear Right Side: Maxxis 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,390.28	201.00	1,189.28	85.54
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,110.00	1,120.00	990.00	46.92
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>3,500.28</b>	<b>1,321.00</b>	<b>2,179.28</b>	<b>62.26</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,050.00</b>		
(S\$)	3,500.28	1,050.00	2,450.28	70.00
<b>+ GST 7.00/7.00% (S\$)</b>	<b>245.02</b>	<b>73.50</b>	<b>171.52</b>	<b>70.00</b>
<b>Nett Amount (S\$)</b>	<b>3,745.30</b>	<b>1,123.50</b>	<b>2,621.80</b>	<b>70.00</b>
<b>+ Loss of Use (2.5 x S\$50.00/day) (S\$)</b>		125.00		
<b>+ Car Rental (2.5 x S\$107.88/day) (S\$)</b>		269.70		
<b>+ Doc/Search Fee (S\$)</b>		7.49		
<b>Nett Liability (S\$)</b>		<b>1,525.69</b>		
<b>Global Sum Settlement (S\$)</b>		<b>1,500.00</b>		

### INSPECTION

Date of Assignment: 10/07/2018

Date Inspected: 10/07/2018 Inspected At: ComfortDelGro Engineering Pte Ltd  
(Loyang)  
59 Loyang Drive  
Singapore 508969

Estimated Period of Repair: 2.0 days

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**Adjuster:** KALVIN ANG WEI KUN

**Manager:** VIVIAN LAU PEI FENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR DOOR (RH)	Repair	1,294.70 FL	*- FL
2	1		*REAR DOOR PROTECTOR (RH)	Repair	54.50 FL	*- FL
3	1		*FRONT DOOR PROTECTOR (RH)	Repair	74.90 FL	*- FL
4	1		*REAR WHEEL HUP-CAP (RH)	Grazed	145.00 FL	*145.00 FL
5	1		*FRONT DOOR (RH) (NPA)	Repair	0.00 FL	*- FL
6	1		*REAR FENDER (RH) (NPA)	Repair	0.00 FL	*- FL
7	1		*REAR BUMPER (NPA)	Repair	0.00 FL	*- FL
8	1		*REAR BUMPER RUBBER MAT	Not Necessary	50.00 FS	*- FS
9	1		*REAR DOOR TEL NO.STICKER (RH)	Necessary	10.00 FS	*10.00 FS
10	1		*FRONT DOOR COLOURED COMFORT LOGO (RH)	Necessary	75.00 FS	*75.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>1,704.10</b>	<b>230.00</b>
<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>	<b>313.82</b>	<b>29.00</b>
<b>Total Parts (\$\$)</b>	<b>1,390.28</b>	<b>201.00</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING -REPAIR REAR FENDER	New	850.00	400.00
2	SPRAY PAINTING CHARGE	New	800.00	720.00
3	WIRING CHARGE	New	50.00	0.00
4	TUFF KOTE	New	50.00	0.00
5	REMOVE/REFIX REVERSE SENSOR	New	120.00	0.00
6	TRANSFER OF DOOR	New	120.00	0.00
7	REAR WHEEL ALIGNMENT	New	120.00	0.00
Gross Labour Cost (\$\$)			2,110.00	1,120.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >