

Janice Lee (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, November 21, 2018 10:31 AM
To: Janice Lee (LKKAUTO); Taufikh (LKKAUTO); Celine Fong (LKKAUTO); slmoter@yahoo.com.sg; assignments
Cc: Chong Boon Sen; Alfred Toh; Chee So Chow; Susan Teo; ryan.pohlk@ssgroup.sg; ivy.limls@ssgroup.sg; KKLau; Andrew Lee
Subject: RE: WC4764P - TAT HING TRANSPORT PTE LTD - OD CLAIM - Claim Ref: SNM18D03065C01/4
Attachments: 21112018102221.pdf

Dear Janice/Catherine

We thank you for your email pertaining to the above matter.

Insured vehicle number should read as **WC4764P**.

Please note that **the Section I Excess applicable for this claim shall be \$1,500.00** payable by M/s Swee Seng Group/Swee Seng Credit Pte Ltd instead of Insured, M/s Tat Hing Transport Pte Ltd.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
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From: Janice Lee (LKKAUTO) [mailto:JaniceLee@lkkauto.com]
Sent: Wednesday, November 21, 2018 10:14 AM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Celine Fong (LKKAuto) <celinefong@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>

Subject: RE: WC4764P - TAT HING TRANSPORT PTE LTD - OD CLAIM - Claim Ref: SNM18D03065C01/4

Dear Alfred,

Just to clarify,

- Excess that should collect from insured is \$1,500.00 instead of \$9,500.00 ?
- The vehicle mention below XC 4764P is a typo or another vehicle number for repairer, Annie reference ?

If possible, kindly drop me a call before 23/11/2018 or Celine after 23/11/2018 [6256 3561]

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Tuesday, November 20, 2018 5:22 PM

To: slmoter@yahoo.com.sg; assignments <assignments@lkkauto.com>; Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>

Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>; Susan Teo <susan.teo@sg.cntaiping.com>; Andrew Lee

<andrew.lee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; ryan.pohl@ssgroup.sg;

ivy.lim@ssgroup.sg; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: WC4764P - TAT HING TRANSPORT PTE LTD - OD CLAIM - Claim Ref: SNM18D03065C01/4

M/s Fook Heng Motor Service

Attn: Ms Annie Yeong

Dear Annie

We refer to the above matter and understand that M/s Swee Seng Group has taken over conduct of the vehicle, XC4764P.

Please proceed to repair the vehicle no more than \$11,713.65 before Section I Excess of \$1,500.00.

You may liaise with M/s Swee Seng Credit Pte Ltd on the collection of vehicle when repair is completed and forward your Final Repair Bill to us for our next course of action.

Aside to M/s LKK Auto Consultants Pte Ltd, please finalize report and forward your bill via Merimen at your earliest convenience.

Best Regards

Alfred Toh

Senior Executive

Claims Department

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