## Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)

**Sent:** Monday, 8 April, 2019 10:52 AM

To: PBSP Cc: Admin A

Subject: RE: REQ FOR DIRECT SETTLEMENT - SCL1958G & SHB4151R (III) ON 4 JULY 2018

\*\*\* LKK REF: CC3/III18012583/wa3

# 'WITHOUT PREJUDICE' SAVE AS TO COSTS

Your Ref: SCL 1958G

Our Ref: CC3/III18012583/wa3

Dear Sir/Madam,

### Accident Involving SCL 1958G & SHB 4151R ON 04/07/2018

We refer to the above matter

Kindly check and advise if your client is still interested to pursue with his third-party claim against our principal M/s India International Insurance Pte Ltd.

Please respond and let us know within 10 days from the date of this e-mail. Otherwise, we shall have no other option but to submit our report to our principal for closure.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u>] fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thin Thin (LKKAuto)

Sent: Tuesday, 24 July, 2018 6:12 PM

To: PBSP <pml-pbsp@simedarby.com.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Vivian Lau (LKKAuto)

<vivianlau@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: REQ FOR DIRECT SETTLEMENT - SCL1958G & SHB4151R (III) ON 4 JULY 2018 \*\*\* LKK REF: CC3/III18012583/wa3

"Without Prejudice"

Dear Sir / Madam,

We refer to the below matter.

We are of the opinion that this is a case of conflicting versions. Both vehicles should exercise caution when turning right in the same direction. Please see the OI statement.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we have our principal instruction to offer 50% to your client's claim.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Thin Thin Hlaing | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: <u>thinthin@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>

**Sent:** Tuesday, 24 July 2018 5:52 PM

**To:** Mei Kwan (LKKAuto) < <u>Meikwan@lkkauto.com</u>>; Vivian Lau (LKKAuto) < <u>vivianlau@lkkauto.com</u>> **Cc:** CS A Team < <u>cs-a@lkkauto.com</u>>; Admin A < <u>admin-a@lkkauto.com</u>>; Thin Thin (LKKAuto)

<thinthin@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: Re: REQ FOR DIRECT SETTLEMENT - SCL1958G & SHB4151R (III) ON 4 JULY 2018 \*\*\* LKK REF:

CC3/III18012583/wa3

## Urgent reminder

From: PBSP

**Sent:** Thursday, 19 July 2018 5:14:06 PM **To:** Mei Kwan (LKKAuto); Vivian Lau (LKKAuto)

Cc: CS A Team; 甯珺 ©; Thin Thin (LKKAuto); assignments

Subject: Re: REQ FOR DIRECT SETTLEMENT - SCL1958G & SHB4151R (III) ON 4 JULY 2018 \*\*\* LKK REF:

CC3/III18012583/wa3

Dear Vivian

Please advise on liability ASAP. The customer is getting frustrated with the long process.

Thank you.

Regards, Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

**Sent:** Friday, 13 July 2018 5:13:47 PM

To: PBSP; Vivian Lau (LKKAuto)

Cc: CS A Team; 甯珺 ©; Thin Thin (LKKAuto); assignments

Subject: RE: REQ FOR DIRECT SETTLEMENT - SCL1958G & SHB4151R (III) ON 4 JULY 2018 \*\*\* LKK REF:

CC3/III18012583/wa3

Dear Sir / Madam,

We refer to the below email.

Kindly note that for liability, claim negotiation and settlement, please contact Vivian at 6841 8625.

Our respective case handler will look into the matter and revert to you in due course.

#### Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [mailto:pml-pbsp@simedarby.com.sg]

Sent: Friday, 13 July, 2018 5:08 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: REQ FOR DIRECT SETTLEMENT - SCL1958G & SHB4151R (III) ON 4 JULY 2018

reminder

From: PBSP

Sent: Tuesday, 10 July 2018 5:13:30 PM

To: CS A Team; 甯珺 ©

Subject: REQ FOR DIRECT SETTLEMENT - SCL1958G & SHB4151R (III) ON 4 JULY 2018

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards, Caroline C/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941 DID: 6319 0174 Fax: 6479 4601