

INS. CASE OWNER:

CC3 / CTI 180 12581, Vha3 a

LKK
IDAC

2.

Surveyor:

Sathya

DOI:

ASSIGNMENT

9/7/2018

Date / Time:

9/7/2018

Registered in Merimen:

Pre-assign / CCU / FTE

PC 7005K



Insured Vehicle No.:

Name of insured:

Nam Ho omc plc

Insured Tel No.:

HP:

Excess Sec II :\$5

D.O.A:

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHB 5518K



INSRS:

WSP:

Tel:

Liability:

RMKS:

smpt. w



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting Itr (1st)

Non-Reporting Itr (2nd)

Non-Reporting Itr (Final)

Notification Itr (if non-pickup)

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA/GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

19/7/18 OMP. cut out 1st letter.

PINKUSSD.

ORIGINAL TP LOD IN.

28/10/18

TP INFORMED OI SETUP U PHD
DIRECTLY TO THEM AS PER LOD.

EMAIL TO OI TO SUBMIT WP REPORT.

TO CLOS. NO SETTLEMENT.

RECEIVED 28 NOV 2018

PRELIMINARY ADVICE

Date/Time:

11/7

Sent By:

[Signature]

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

440.00

(2 days)

Reduction:

53

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lin:

Repair Cost:

SS

Loss of Rental (LOR):

SS

—

(

days)

Loss of Use (LOU):

SS

—

(\$

x

days)

Loss of Income (LOI):

SS

—

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search:

SS

—

Medical:

SS

—

Disbursement:

SS

—

(e.g. Tow/ Independent)

Legal Cost:

SS

—

Total:

SS

—

Global Sum SS:

1) Claim status: Normal/Reject/Private Settle

2) Report Format: WP REPORT

3) Survey fee: 2300.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

—

Name 1:

Payee 2: (Strike if N.A.)

SS

—

Name 2:

Payee 3: (Strike if N.A.)

SS

—

Name 3:

28/11/18

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop n/s _____
 of _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 2 days Res.: Yes or No
 Lum Sum: - % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: S'HB 5518 K Yr Regn: Jul / 2012
 Type: M.Car / M.Cycle / Bus / Van / Lorry / (Taxi) Prime Mover /
 Truck / Trailer or _____

Make: SSANGYONG RODIUS CC: 2696
 Colour: White A/C: Insured / Std / NI / NA
 Sp. Reading: 517554 T/Radio: Insured / Std / NI / NA
 Eng/No: 66592622546436
 C/No: KPTV0B1FSGP066735
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215 / 65 R16
 R: 215 / 65 R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Westlake (Front), GTRadial (Rear)

Front	Rear
R/Bal. <u>6</u> mm	R/Bal. <u>6</u> mm
L/Bal. <u>6</u> mm	L/Bal. <u>6</u> mm
D.O.A. <u>2/7/2018</u>	D.O.A. <u>9/7/2018</u>

Survey held at: SMRT

Des. of Damages: FR / Rear / OS / N/S / U/C / Rooftop or
Front 0/3

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

P/P \$440.00
 CRWD: \$511.00 / 53%

TAX/07/18/2006

China Taiping

- PC 7005 K

Date/Time, File Pass to?

☐ : Prel. Report
☐ : Final Report

1) _____
 Date/Time, File Return to?

2) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee:

Transportation

\$ + R\$ \$

Photos

Other

TOTAL

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Insp (\$

☐ : Weekend (\$

Report Format :

Lump Sum / I.B.I: (\$

SMRT Accident Vehicle Repair Estimates

11-7-18 / 13:18

12-7-18 / 08:18

10-7-18 / 08:18

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB5518K
Ref. No : TAX/07/18/2006
Reg. Date : 25/07/2012
Vehicle Type : TAXI
Make : SSANGYONG
Model : RODIUS-SV270
Name of Driver : JEFFREY TEO XIANG MING
Type of Accident : SIDE SWIPE
Date / Time of Accident : 02/07/2018 10:21:00 AM
Accident Reported Date / Time : 03/07/2018 12:00:00 AM
Surveyor Is Required? : Yes
Survey by : Seathya
Vehicle Is Towed Back? : No
Towed Back Date/Time :
Replacement Vehicle Issued? : No
Accident Repair Job Card No : 000024096904
Special Instruction to ARC, if any :
TOS / PC7005K China Taiping
Prepared Date : 09/07/2018 08:33:50 AM



Recording Camera

☐ ☒

Radio Antenna

☐ ☒

1st witness

Date

2nd witness

Date

E 1/2 F
KM 817554

OC 11/7/18 16.11 P955

Vehicle to Waga Date In: 10/7	Towing:
Time In: 1453	Driver: Chis
Waga Job No: 07/0405	
Vehicle sent to SMRT Date In: 11/7	Towing:
Time In: 1013	Driver: Chis
Received by (SMRT):	

Chassis No : KPTV0B1FSCP066735

Mileage

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

Quotation from ARC

Adjusted by Surveyor, if applicable

Total Labour Charges

: 338.00

200.00

Total Spray Painting Charges

: 473.00

200.00

Total Material Charges

: 0.00

0.00

Other Charges

: 140.00

40.00

TOTAL

: **951.00**

440.00

Lum Sum Total

: ~~951.00~~

~~440.00~~

No. of Repair Days

: 3.00

2.00 ✓

Prepared / Adjusted By

:

SATHYA (LKK)

Arc / Surveyor Sign Off Date

: 09/07/2018 10:02:52 AM

09/07/2018 04:43:18 PM



Prepared / Adjusted Date

:

Remarks

:

Prepared Date : 09/07/2018 10:02:44 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : QN-1807-0403

Invoice No :

Quotation Date : 18/7

Invoice Date :

Invoice Amount : 0.00

Prepared Date : 7/9/2018 10:03:20 AM

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR FRONT PORTION	338.00 ✓	200.00 ✓
Total Labour	338.00	200.00 ✓

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	473.00 ✓	200.00 ✓
Total Spray Painting & Panel Beating	473.00	200.00 ✓

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	40.00 ✓
TO WASH AND VACUUM	60.00	0.00
Total Other Costs	140.00	40.00 ✓

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
7871A21000	FRONT		FRT BUMPER ASSY	1	1,187.50	100.00	0.00	Replace	Repair	No
	FRONT		FRT BUMPER CLIP	20	8.25	10.00	0.00	Replace	Not given	No
TOTAL MATERIALS								0.00	0.00	
TOTAL MATERIALS(Discounted)								0.00	0.00	
Added Spare Parts / Material Usage After Surveyor Signed off								0.00	0.00	

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

0.00 ✓
 + 200.00 ✓
 + 240.00 ✓
440.00 @ 2 days
 confirmed

SMRT Accident Vehicle Repair Estimates

CIM

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB5518K
 Ref. No : TAX/07/18/2006
 Reg. Date : 25/07/2012
 Vehicle Type : TAXI
 Make : SSANGYONG
 Model : RODIUS-SV270
 Name of Driver : JEFFREY TEO XIANG MING
 Type of Accident : SIDE SWIPE
 Date / Time of Accident : 02/07/2018 10:21:00 AM
 Accident Reported Date / Time : 03/07/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by :
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024096904
 Special Instruction to ARC, if any :
 TOS / PC7005K
 Prepared Date : 09/07/2018 08:33:50 AM



Lathya Sai
98072012

- Lump Sum Repair
 - Photo after paint

2 days

UXX Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : KPTV0B1FSCP066735

Mileage

: 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 338.00	0.00
Total Spray Painting Charges	: 473.00	0.00
Total Material Charges	: 890.64	890.64
Other Charges	: 140.00	0.00
TOTAL	: 1,841.64	0.00
Lum Sum Total	: 1,850.00	0.00
No. of Repair Days	: 3.00	0.00 2 days
Prepared / Adjusted By	:	
Arc / Surveyor Sign Off Date	: 09/07/2018 10:02:52 AM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 09/07/2018 10:02:44 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount : 0.00

Prepared Date : 7/9/2018 10:03:20 AM

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR FRONT PORTION	338.00	0.00 200
Total Labour	338.00	0.00



Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	473.00	0.00 200
Total Spray Painting & Panel Beating	473.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 40
TO WASH AND VACUUM	60.00	0.00 x
Total Other Costs	140.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
7871A21 000	FRONT		FRT BUMPER ASSY 	1	1,187.50	10.00	1,068.75	Replace	Replace	No
	FRONT		FRT BUMPER CLIP 	6	8.25	10.00	44.55	Replace	Replace	No
TOTAL MATERIALS								1,113.30	1,113.30	
TOTAL MATERIALS(Discounted)							890.64	890.64		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

[> Back to OneMotoring](#)

Enquire Transfer Fee

Enquire Transfer Fee

Vehicle Details			
Vehicle No. :	SHB5518K		
Vehicle Type :	H11 - Public Transport Taxi (Station Wagon)		
Vehicle Attachment 1 :	Air-Con (Taxi)		
Vehicle Scheme :	Taxi (Company)		
Vehicle Make :	SSANGYONG		
Vehicle Model :	RODIUS AUTO TAXI		
Chassis No. :	KPTV0B1F5CP066735		
Propellant :	Diesel		
Engine No. :	66592622546436		
Engine Capacity :	2696 cc		
Maximum Power Output :	121.0 kW (162 bhp)		
Maximum Laden Weight :	2850 kg		
Unladen Weight :	2244 kg		
Year Of Manufacture :	2011		
Original Registration Date :	25 Jul 2012		
Lifespan Expiry Date :	24 Jul 2020		
COE Category :	A - Car (1600cc & below)		
PQP Paid :	\$48,176.00		
COE Expiry Date :	24 Jul 2020		
Road Tax Expiry Date :	24 Jan 2019		
PARF Eligibility Expiry Date :	24 Jul 2020		
Inspection Due Date :	24 Jan 2019		
Intended Transfer Date :	10 Jul 2018		
CO2 Emission :	-		
CO Emission :	-		
HC Emission :	-		
NOx Emission :	-		
PM Emission :	-		
Late renewal fee(s) will be imposed if road tax / lay up has expired. Please use Enquire Road Tax Payable for fee(s) payable.			
Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.			
Amount Payable			
	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee :	25.00	-	25.00
Total Amount Payable :			25.00
Message			
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.			

You may print this page for reference.

OK

Print

Mei Kwan (LKKAUTO)

From: Lucas Lee <lucas.lee@sg.cntaiping.com>
Sent: Thursday, 19 July, 2018 9:04 AM
To: Mei Kwan (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving PC7005K (OI : CAI - SNM18D03434C02) and SHB5518K (TP : LKK REF - CC3/CTI18012581/Vua3) on 02/07/2018

Follow Up Flag: Follow up
Flag Status: Completed

Categories: HMK

Dear Mei Kwan,

Our insured not yet reported the accident.

Lucas Lee
Claims Department (Motor)
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Direct (65) 6389 6181
Fax (65) 6222 7175/6224 7478
Email: lucas.lee@sg.cntaiping.com
Website: www.sg.cntaiping.com



Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Wednesday, 18 July, 2018 4:01 PM
To: Claims Dept of CTI
Cc: Lucas Lee; Elaine Cheong; Thin Thin (LKKAUTO); Vivian Lau (LKKAUTO); Admin A
Subject: RE: Direct Settlement - Accident Involving PC7005K (OI : CAI - SNM18D03434C02) and SHB5518K (TP : LKK REF - CC3/CTI18012581/Vua3) on 02/07/2018

Dear Sir / Madam,

We refer to the above matter.

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHB 5518K at M/s SMRT Automotive Services Pte Ltd (Woodlands).

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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For more information please visit <http://www.symanteccloud.com>

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Our Reference: **SNM18D03434/C01/5**Date: **12 JULY 2018**

via Ordinary & Registered Mail

**NAM HO DMC PTE LTD
1 PARK ROAD
#01-84D PEOPLE'S PARK COMPLEX
SINGAPORE 059108**

Dear Sir / Madam

**ACCIDENT INVOLVING PC7005K AND SHB5518K ON 02 JULY 2018
ALONG ORCHARD HOTEL LOBBY**

We refer to the abovementioned accident.

Please be advised that the third party vehicle, **SHB5518K**, is filing a third party property claim against your vehicle.We have appointed **LKK Auto Consultants Pte Ltd**, to administer the said claim on our behalf and they will soon contact you for more information about the accident. Kindly render your assistance and co-operation accordingly.We understand that you or your driver has not filed an accident report within 24 hours as per Motor Claims Framework. We would urge you to comply with the condition to file your accident report with your vehicle (whether damaged or not) to us IMMEDIATELY through **LKK Auto Consultants Pte Ltd** or any of our **authorized workshops**. You may log onto our website www.sg.cntaiping.com for location of the respective workshops.We regret to advice that we and/or **LKK Auto Consultants Pte Ltd** will not be handling the third party claim and your NO CLAIM DISCOUNT will be penalized upon renewal of your policy if you fail to comply with the condition of reporting.Yours truly,
Claims Department*(This is a computer generated letter and no signature is required.)*

CC : LKK Auto Consultants Pte Ltd

Attn : THIN THIN
Ref : CC3/CT118012581/VUA3
Contact No : 68412360
via Email : THINTHIN@LKKAUTO.COM

CC : Agent - (AN0597A) - SG MOTOR TRADER PTE LTD



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI18012581/Vua3

19th July 2018

NAM HO DMC PTE LTD
1 PARK ROAD
#01-84D PEOPLE'S PARK COMPLEX
SINGAPORE 059108

Dear Sir / Madam,

ACCIDENT INVOLVING PC 7005K AND SHB 5518K ON 02.07.2018 ALONG/ AT ORCHARD HOTEL LOBBY

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Our record shows that to date, you/your driver have not reported the accident to us. We would appreciate it if you could urgently file a report at any of **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** Authorized workshops/reporting centre. You may refer to your Certificate of Insurance for the list of the reporting centre.

Please note you had been notified via post from CHINA TAIPING INSURANCE SINGAPORE PTE LTD dated 12th July 2018.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter (by 26th July 2018).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s **CHINA TAIPING INSURANCE SINGAPORE PTE LTD** reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Thin Thin

Case Handler

DID: 6841 2360

FAX: 6741 4108

Email: thinthin@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)



SMRT AUTOMOTIVE SERVICES PTE LTD
60 Woodlands Industrial Park E4
Singapore 757705
Tel : 65 6866 2647
Fax : 65 6368 7421
www.smrt.com.sg

China Taiping Insurance (S) Pte Ltd
c/o LKK Auto Consultants Pte Ltd
No. 51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Date: 23 August 2018

Our Ref.: TAX/07/18/2006/LG

Dear Sirs,

**ACCIDENT ON 2/7/2018 INVOLVING SHB 5518K & PC 7005K
AT ORCHARD HOTEL LOBBY**

LETTER OF CLAIM

We claim on behalf of SMRT Taxis Pte Ltd, the owner and the hirer of taxi no.: SHB 5518K. Your insured's negligent driving has caused the above accident. As a result, our clients have suffered the following losses:-

1. Cost of Repair	:	<u>\$ 440.00</u>
2. Loss of Rental for <u>3</u> days @ S\$ <u>130.54</u> /day	:	<u>\$ 391.62</u>
3. Loss of Income for <u>3</u> days @ S\$ <u>60.00</u> /day	:	<u>\$ 180.00</u>
4. Police Report/ SAS Report/ LTA Search Fee	:	<u>\$ 7.00</u>
5. Survey Fee	:	<u>-</u>
Total Claims :		<u>\$ 1018.62</u>

We enclose the following documents:

<input checked="" type="checkbox"/> Repair Invoice	<input checked="" type="checkbox"/> Letter of Authorisation
<input type="checkbox"/> Survey Report	<input checked="" type="checkbox"/> LTA Search result
<input type="checkbox"/> Photographs _____ pcs	<input checked="" type="checkbox"/> Others :
<input type="checkbox"/> Investigation results	1. <u>vehicle laid-up report</u>
<input checked="" type="checkbox"/> Proof of Loss of Use/Rental/Income	2. _____
<input checked="" type="checkbox"/> Police / SAS report of <u>SHB 5518K</u>	3. _____

We look forward to your confirmation to settle our claims within 15 days from the date of this letter. Payment by cheque shall be crossed and made payable to **SMRT TAXIS PTE LTD**.

Yours sincerely,

SMRT AUTOMOTIVE SERVICES PTE LTD

Tan Lee Gek
For Manager, Claims
Claims Department
DID: 6866 2647
Email: leegeek@smrt.com.sg

Enquire Transaction History

Transaction History Details

Log Date/Time:	09 Jul 2018 / 08:37:38	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	PC7005K		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180709083738348392

Search Date / Time: 02 Jul 2018 10:21:00

Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK



Accident Vehicle Laid-Up Report

Registration No. : SHB5518K Accident Case No. : TAX/07/18/2006
Make / Model : SSANGYONG PREMIER RODIUS SV270 Ref. No. : 24096904

Date and Time Vehicle off-road for Accident Repair : 09.07.2018 08:30:00

Date and Time Repair Completed : 12.07.2018 08:27:38

Remarks :

Generated by : POHSUAN

Printed on : 13.07.2018



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV180700539
Date : 24.07.2018
Vehicle No. : SHB5518K
Your Ref No. : TAX/07/18/2006
Our Ref No. : 24096904
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
Parts					
FRT BUMPER ASSY	1.00	\$1187.50	(100.00)	\$1187.50	\$ 0.00
FRT BUMPER CLIP	0.00	\$ 8.25	(10.00)	\$ 0.00	\$ 0.00
Sub-Total					\$ 0.00
Labour					
TO REPAIR FRONT PORTION	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
Others					
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 40.00	0.00	\$ 0.00	\$ 40.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO REPSRAY FRONT BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
GRAND TOTAL					\$ 440.00

Remark :

Make/Model : SSANGYONG PREMIER RO
Accident Date : 02.07.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 28 November, 2018 3:33 PM
To: Claims Dept of CTI
Cc: Lucas Lee; elaine.cheong@sg.cntaiping.com; Vivian Lau (LKKAUTO); Admin A; Vic (LKKAUTO); Alfred Toh
Subject: RE: Direct Settlement - Accident Involving PC7005K (OI : CAI - SNM18D03434C02) and SHB5518K (TP : LKK REF - CC3/CTI18012581/Vha3) on 02/07/2018
Attachments: RE: [CTI]: URGENT / REMINDER Re: Accident on 2/7/2018 involving SHB 5518K & PC 7005K (Our Ref: TAX/07/18/2006/lg)

Dear Sir/Madam,

We refer further to our below email.

Please be informed that Insured had settled directly with TP repairer (please see attached email from TP repairer).

As such, we will proceed to close file and submit WP report.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Thin Thin (LKKAUTO)
Sent: Monday, 27 August, 2018 4:21 PM
To: Mei Kwan (LKKAUTO); claimsdept@sg.cntaiping.com
Cc: Lucas Lee; elaine.cheong@sg.cntaiping.com; Vivian Lau (LKKAUTO); Admin A
Subject: RE: Direct Settlement - Accident Involving PC7005K (OI : CAI - SNM18D03434C02) and SHB5518K (TP : LKK REF - CC3/CTI18012581/Vua3) on 02/07/2018
Importance: High

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 18 July 2018 4:01 PM

To: claimsdept@sg.cntaiping.com

Cc: Lucas Lee <lucas.lee@sg.cntaiping.com>; elaine.cheong@sg.cntaiping.com; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving PC7005K (OI : CAI - SNM18D03434C02) and SHB5518K (TP : LKK REF - CC3/CTI18012581/Vua3) on 02/07/2018

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lucas Lee [<mailto:lucas.lee@sg.cntaiping.com>]

Sent: Thursday, 12 July, 2018 2:59 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving PC7005K (OI : CAI - SNM18D03434C02) and SHB5518K (TP : LKK REF - CC3/CTI18012581/Vua3) on 02/07/2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Elaine Cheong

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175/6224 7478

Email: lucas.lee@sg.cntaiping.com

Website: www.sg.cntaiping.com



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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Thursday, 12 July, 2018 1:28 PM

To: Claims Dept of CTI

Cc: Elaine Cheong; Lucas Lee; Thin Thin (LKKAuto); Vivian Lau (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving PC7005K (OI : CAI - TBA) and SHB5518K (TP : LKK REF - CC3/CTI18012581/Vua3) on 02/07/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHB 5518K at M/s SMRT Automotive Services Pte Ltd (Woodlands).

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Vic (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Wednesday, 28 November, 2018 9:30 AM
To: Vic (LKKAUTO); Poh Kin (LKKAUTO)
Cc: Thin Thin (LKKAUTO)
Subject: RE: [CTI]: URGENT / REMINDER Re: Accident on 2/7/2018 involving SHB 5518K & PC 7005K (Our Ref: TAX/07/18/2006/lg)

Dear All,

We understand that there is no report made by your insured's driver. Hence we have sent LOD direct to your insured Nam Ho DMC Pte Ltd and they have settled our claim in full.

We will be closing our file.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Olivia Lau (LKKAUTO) [mailto:olivialau@lkkauto.com]
Sent: 14/11/2018 16:50
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: Thin Thin (LKKAUTO); CS A Team; Admin A
Subject: [CTI]: URGENT / REMINDER Re: Accident on 2/7/2018 involving SHB 5518K & PC 7005K (Our Ref: TAX/07/18/2006/lg)

LKK Ref: CC3/CTI18012581/Vua3

Dear Lee Gek,

Thank you for your email. This case belongs to Thin Thin.

Thin - please handle. Thanks.

On 14 Nov 2018, 12:22 PM +0800, Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <LeeGek@smrt.com.sg>, wrote:

URGENT

REMINDER

Dear All,

We refer to our LOD and note that there is no response, not even an acknowledgement.

Please let us have your offer by **21st November 2018** otherwise we will write direct to your principal.
Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC3/CTI18012581/Vha3q2

3 ANSON ROAD #16-00

SPRINGLEAF TOWERS SINGAPORE 079909

Date : 29-11-2018



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	PC 7005K	Veh. Inspected	SHB 5518K
Policy No.	D-18090213MFSH	Coverage (\$)	0.00
Claim No.	SNM18D03434/C01/5	Excess (\$)	0.00
Assign From		Assign Date	09/07/2018

2. Vehicle Particulars & Condition

Make & Model	SSANGYONG RODIUS	c.c	2696
Engine No.	HIDDEN	Year of Reg.	2012
Chassis No.	KPTV0B1FSCP066735	Colour	WHITE
Odometer	517554	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/65 R16	WEST LAKE	6 mm
L/H Front Tyre	215/65 R16	WEST LAKE	6 mm
R/H Rear Tyre	215/65 R16	GT RADIAL	6 mm
L/H Rear Tyre	215/65 R16	GT RADIAL	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	02/07/2018	Inspection Date	09/07/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 5518K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRT BUMPER ASSY	TO REPAIR SEE LABOUR	1,187.50	-
1	FRT BUMPER CLIP	NOT NECESSARY	8.25	-
			1,195.75	-
LABOUR				
	PANEL BEATING & BODY WORK INCLUSIVE OF THE REPAIR OF FRT BUMPER ASSY .		338.00	200.00
	SPRAY PAINT.		473.00	200.00
	TO CHECK WIRING AND SYSTEM FUNCTION.		80.00	40.00
	TO WASH AND VACUUM .	NOT NECESSARY	60.00	-
			951.00	440.00
GRAND TOTAL			2,146.75	440.00
RECOMMENDED COST OF REPAIRS				440.00

Report Ref No. CC3/CT118012581/Vha3q2

SATHYA SAI KATHIRASEN

Asst. Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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