

Vic (LKKAUTO)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Wednesday, 28 November, 2018 9:30 AM
To: Vic (LKKAUTO); Poh Kin (LKKAUTO)
Cc: Thin Thin (LKKAUTO)
Subject: RE: [CTI]: URGENT / REMINDER Re: Accident on 2/7/2018 involving SHB 5518K & PC 7005K (Our Ref: TAX/07/18/2006/lg)

Dear All,

We understand that there is no report made by your insured's driver. Hence we have sent LOD direct to your insured Nam Ho DMC Pte Ltd and they have settled our claim in full.

We will be closing our file.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd



From: Olivia Lau (LKKAUTO) [mailto:olivialau@lkkauto.com]
Sent: 14/11/2018 16:50
To: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
Cc: Thin Thin (LKKAUTO); CS A Team; Admin A
Subject: [CTI]: URGENT / REMINDER Re: Accident on 2/7/2018 involving SHB 5518K & PC 7005K (Our Ref: TAX/07/18/2006/lg)

LKK Ref: **CC3/CTI18012581/Vua3**

Dear Lee Gek,

Thank you for your email. This case belongs to Thin Thin.

Thin - please handle. Thanks.

On 14 Nov 2018, 12:22 PM +0800, Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>, wrote:

URGENT

REMINDER

Dear All,

We refer to our LOD and note that there is no response, not even an acknowledgement.

Please let us have your offer **by 21st November 2018** otherwise we will write direct to your principal.
Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

