

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Wednesday, 28 November, 2018 3:33 PM  
**To:** Claims Dept of CTI  
**Cc:** Lucas Lee; elaine.cheong@sg.cntaiping.com; Vivian Lau (LKKAUTO); Admin A; Vic (LKKAUTO); Alfred Toh  
**Subject:** RE: Direct Settlement - Accident Involving PC7005K (OI : CAI - SNM18D03434C02) and SHB5518K (TP : LKK REF - CC3/CTI18012581/Vha3) on 02/07/2018  
**Attachments:** RE: [CTI]: URGENT / REMINDER Re: Accident on 2/7/2018 involving SHB 5518K & PC 7005K (Our Ref: TAX/07/18/2006/lg)

Dear Sir/Madam,

We refer further to our below email.

Please be informed that Insured had settled directly with TP repairer (please see attached email from TP repairer).

As such, we will proceed to close file and submit WP report.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Thin Thin (LKKAUTO)  
**Sent:** Monday, 27 August, 2018 4:21 PM  
**To:** Mei Kwan (LKKAUTO); claimsdept@sg.cntaiping.com  
**Cc:** Lucas Lee; elaine.cheong@sg.cntaiping.com; Vivian Lau (LKKAUTO); Admin A  
**Subject:** RE: Direct Settlement - Accident Involving PC7005K (OI : CAI - SNM18D03434C02) and SHB5518K (TP : LKK REF - CC3/CTI18012581/Vua3) on 02/07/2018  
**Importance:** High

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

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**From:** Mei Kwan (LKKAuto)

**Sent:** Wednesday, 18 July 2018 4:01 PM

**To:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Cc:** Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>; [elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com); Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving PC7005K (OI : CAI - SNM18D03434C02) and SHB5518K (TP : LKK REF - CC3/CTI18012581/Vua3) on 02/07/2018

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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**From:** Lucas Lee [<mailto:lucas.lee@sg.cntaiping.com>]

**Sent:** Thursday, 12 July, 2018 2:59 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving PC7005K (OI : CAI - SNM18D03434C02) and SHB5518K (TP : LKK REF - CC3/CTI18012581/Vua3) on 02/07/2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Elaine Cheong

**Lucas Lee**

Claims Department (Motor)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175/6224 7478

Email: [lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Thursday, 12 July, 2018 1:28 PM

**To:** Claims Dept of CTI

**Cc:** Elaine Cheong; Lucas Lee; Thin Thin (LKKAuto); Vivian Lau (LKKAuto); Admin A

**Subject:** Direct Settlement - Accident Involving PC7005K (OI : CAI - TBA) and SHB5518K (TP : LKK REF - CC3/CTI18012581/Vua3) on 02/07/2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHB 5518K at M/s SMRT Automotive Services Pte Ltd (Woodlands).

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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