

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(VL: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-pickup)

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS

Loss of Rental (LOD):

SS

Loss of Use (LOU):

SS

Loss of Income (LOI):

SS

LOR only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

Legal Cost

SS

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Name 1:

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

REF:

2799C

ASSIGNMENT

From: Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLL94164

at Workshop m/s KAH MOTOR

of 285, ALEXANDRA RD

Insured: AXA / up

Policy No.

Claims No.

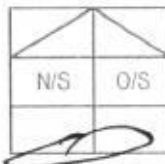
Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: 80K

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 6 days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SLL94164 Yr Regn: 2017 / MSY

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Honda Jazz 1.5 C.C. 1498

Colour: Red A/C Insured / Std / NI / NA

Sp. Reading: 044734 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JHMAK 58504 X201290

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / STD A/Rim or

Tyre Size: F: 185/55R16
R: " "BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

Rear

R/Bal. 5 mm R/Bal. 5 mm

L/Bal. 5 mm L/Bal. 5 mm

D.O.A. 05/07/18 D.O.I. 10/07/18

Survey held at KAH MOTOR

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

PIP \$ 6285.67 per \$ 4562.43 / 4871

Date/Time, File Pass to?

☐ : Preli. Report

Days Of Repair:

1)

☐ : Final Report

Resurvey No. of Trip:

Survey Fee:

Date/Time, File Return to?

Transportation

2)

Add Fee: ☐ Site Insp (\$)

) \$ + RS. \$

☐ Interview (\$)

) Photos

☐ Tech. Invs (\$)

) Others

☐ Weekend (\$)

)

TOTAL

Report Format :

Lump Sum / I.B.I. (\$)



KAH MOTOR CO. SDN. BHD.
(A Member of the Oriental Holdings Berhad)
Service and Body Repair
Tel: +65 6841 3838 Website: www.honda.com.sg
For 24-hours Roadside Assistance, Call 98203838

QUOTATION

GST Reg No.: M200050223
Company Ref. No.: S60FC1380G

Customer	: AXA INSURANCE S'PORE PTE LTD	Document No.	: SQT18002804	Page	1
	8 SHENTON WAY	Date	: 9. Jul 2018		
	#27-01 AXA TOWER	Customer No.	: WZA006		
	SINGAPORE 068811	Svc Advisor	: ANIKKA LAI SWEE KAM		
Registration No	: SLL9416U	Engine No	: L15B31190938		
Chassis No	: JHMGK5850HX201290	Date Time	: 9. Jul 2018 8:40:27 AM		
Model	: JAZZ 1.5VTIR CVT 17YM	Surveyor Name	:		
Owner's Name	: TAN JIN LI, ANDY	Survey Date	:		
Ins Policy No.	:	Authorisation Date	:		
Date of Accident	: 5/7/2018				

Item	Description	Qty	Unit Price	Disc %	Amount	0% GST Amount	Amount incld GST
	TP DIRECT SETTLEMENT (J/NO:) OWNER: TAN JIN LI, ANDY OWNER INSURER: DIRECT ASIA ACC DATE: 05/07/2018 SURVEYED BY: DATE: REF NO: TP INSURER: AXA TP VEH: SLG4829X						
68100-TAS-Z50ZZ	TAILGATE COMP	1	716.30		716.30	50.14	766.44
74800-T5S-K61	LOCK ASSY, TAILGATE	1	77.10		77.10	5.40	82.50
74813-T5A-003	STRIKER ASSY, TAILGATE	1	24.70		24.70	1.73	26.43
74440-T5A-003	WEATHERSTRIPTAILGATE	1	92.30		92.30	6.46	98.76
75722-T5L-T01	EMBLEMRR.	1	10.50		10.50	0.74	11.24
34150-T5A-J01	LIGHT ASSY, R. LID	1	79.30		79.30	5.55	84.85
34155-T5A-J01	LIGHT ASSY, L. LID	1	79.30		79.30	5.55	84.85
84440-T5A-J02ZA	LINING ASSY, TAILGATE LOWER	1	52.10		52.10	3.65	55.75
84441-T5A-003ZB	POCKETTAILGATE LINING PULL	1	5.00		5.00	0.35	5.35
04715-T5B-000ZZ	FACERR. BUMPER	1	492.60		492.60	34.48	527.08
71598-T5A-000	SPACERL. RR. BUMPER	1	11.50		11.50	0.81	12.31
71593-T5A-000	SPACERR. RR. BUMPER	1	11.50		11.50	0.81	12.31
91505-TM8-003	CLIPBUMPER	5	2.00		10.00	0.70	10.70
66100-TAR-T10ZZ	PANEL COMPR.	1	314.00		314.00	21.98	335.98
33550-T5A-J02	TAILLIGHT ASSY, L.	1	217.40		217.40	15.22	232.62
33500-T5A-J02	TAILLIGHT ASSY, R.	1	235.10		235.10	16.46	251.56
73225-TF0-000	RUBBER A WSHIELD DAM	1	36.30		36.30	2.54	38.84
73226-TF0-000	RUBBER B WSHIELD	1	31.50		31.50	2.21	33.71
73228-TF0-000	RUBBER D WSHIELD DAM	2	4.80		9.60	0.67	10.27
75717-SNB-E01	STICKER I-VTEC	1	12.40		12.40	0.87	13.27
91501-S70-003	FASTENER B/W SHIELD	4	3.20		12.80	0.90	13.70



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QUOTATION

GST Reg No.: M200050223
Company Ref. No.: S60FC1380G

Customer : AXA INSURANCE S'PORE PTE LTD
8 SHENTON WAY
#27-01 AXA TOWER
SINGAPORE 068811
Registration No : SLL9416U
Chassis No : JHMGK5850HX201290
Model : JAZZ 1.5VTIR CVT 17YM
Owner's Name : TAN JIN LI, ANDY
Ins Policy No. :
Date of Accident : 5/7/2018

Document No. : SQT18002804 Page 2
Date : 9. Jul 2018
Customer No. : WZA006
Svc Advisor : ANIKKA LAI SWEE KAM
Engine No : L15B31190938
Date | Time : 9. Jul 2018 8:40:27 AM
Surveyor Name :
Survey Date :
Authorisation Date :

Item	Description	Qty	Unit Price	Disc %	Amount	0% GST Amount	Amount incld GST
91502-S70-003	FASTENER B	2	4.90		9.80	0.69	10.49
91536-SS0-J01	FASTENER AW/SHIELD	2	3.50		7.00	0.49	7.49
BO-WS-SEALANT	WINDSCREEN SEALANT (N)	2.1	60.00		60.00	4.20	64.20
Sum Item					2608.10	182.60	2,790.70
BOSUN	SUNDRIES	net 1	100.00		100.00	7.00	107.00
BA02R	REMOVE & RENEW REVERSE SENSORS-4PCS (N)	1	160.00		160.00	11.20	171.20
BOMISC1	RESET & CALLIBRATE REAR VIEW CAMERA (N)	1	380.00		380.00	26.60	406.60
BOMISC1	RESET & CALLIBRATE SMART ENTRY SYSTEM (N)	1	180.00		180.00	12.60	192.60
BML02I	INSPECT RR LIGHTING MECHANISMS. PERFORM WATER	1	360.00		360.00	25.20	385.20
BG02R	REPLACE RR. WINDSCREEN (N)	1	560.00		560.00	39.20	599.20
BOJSE	BODY JOINT SEALANT TAILGATE	1	100.00		100.00	7.00	107.00
BOJSE	BODY JOINT SEALANT END PANEL	1	100.00		100.00	7.00	107.00
BKTG02R	REMOVE & TRANSFER ITEMS TO NEW TAILGATE. ADJUST &	1	650.00		650.00	45.50	695.50
BMI03D	REMOVE & INSTALL REAR COMPARTMENT LININGS	1	650.00		650.00	45.50	695.50
BODAMKIT	WINDSCREEN DAM KIT.	net 1	100.00		100.00	7.00	107.00
BP04R	SPRAY PAINTING ON REPAIRED OR REPLACED AREAS. (4P)	1	2500.00		2500.00	175.00	2675.00
BKRP02M	CUT OFF & RENEW RR PANEL. STRAIGHTEN	1	2500.00		2500.00	175.00	2675.00
Sum Labor					8340.00	583.80	8,923.80

Survey By Rashid - Hp 90010068

Date & Time 10/07/18 @ 1100

Excess

Status

Signature

[Signature]

6 days
Remy 6P paint

Total Amount 10,948.10 766.40 11,714.50

Total (Inclusive of GST) 11,714.50

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Printed on 9/7/2018 4:30:49 PM

This is a computer generated invoice. No signature is required.

Part prices are subjected to change without notice.

The above estimated cost of repair do not include any unforeseen damages.

GST Amount is calculated from individual line(s)



SERVICE PRE-INVOICE

KAH MOTOR CO. SDN. BHD.

(A Member of the Oriental Holdings Berhad)

370 Ubi Road 3 Singapore 408651. Tel: +65 6841 3883 Fax: +65 6741 5022

255 Alexandra Road Singapore 159937. Tel: +65 6471 5458 Fax: +65 6471 5460

GST Reg No.: M200050223
Company Ref. No.: S60FC1380G

Customer: WZA006 / AXA INSURANCE
Chassis No: JHMGK5850HX201290
License No: SLL9416U
Mileage: 41617
Engine No: L15B31190938

Document No: SVO18040392
Printed By: ANIKKALAI
Order Date: 11. July 2018
Order Time: 1:32:44 PM
Service Advisor: ANIKKA LAI SWEE KAM

ITEM	DESCRIPTION	QTY	UNIT	DISC %	AMOUNT	7% GST Amount	Amount incld GST
	TP DIRECT SETTLEMENT (J/NO:) OWNER: TAN JIN LI, ANDY OWNER INSURER: DIRECT ASIA ACC DATE: 05/07/2018 SURVEYED BY: DATE: REF NO: TP INSURER: AXA TP VEH: SLG4829X						
68100-TAS-Z50ZZ	TAILGATE COMP	1	716.30		716.30	50.14	766.44
75722-T5L-T01	EMBLEMRR.	1	10.50		10.50	0.74	11.24
04715-T5B-000ZZ	FACERR.BUMPER	1	492.60		492.60	34.48	527.08
71598-T5A-000	SPACERL.RR.BUMPER	1	11.50		11.50	0.81	12.31
71593-T5A-000	SPACERR.RR.BUMPER	1	11.50		11.50	0.81	12.31
91505-TM8-003	CLIPBUMPER	5	2.00		10.00	0.70	10.70
73127-TY0-000	RUBBER CWINDOWSHIELD DAMPER	1	11.20	25	8.40	0.59	8.99
73214-T5A-013	RUBBERWINDOWSHIELD DAMPER	2	6.30	25	9.45	0.66	10.11
73226-SZW-000	DAMPERSTD 5X5	1	8.30	25	6.22	0.44	6.66
91501-T5A-J01	FASTENER CWINDOWSHIELD	4	0.80	25	2.40	0.17	2.57
91502-S70-003	FASTENER B	2	4.90		9.80	0.69	10.49
91536-SS0-J01	FASTENER AW/SHIELD	2	3.50		7.00	0.49	7.49
BO-WS-SEALANT	WINDSCREEN SEALANT (N)	2	60.00		120.00	8.40	128.40
	SUM PARTS:				1,415.67	99.12	1,514.79
BOSUN	SUNDRIES	1	30.00		30.00	2.10	32.10
BA02R	1466 REMOVE & RENEW REVERSE SENSORS-4 PCS (N)	1	160.00		160.00	11.20	171.20
BOMISC1	1466 RESET & CALLIBRATE REAR VIEW CAMERA (N)	1	380.00		380.00	26.60	406.60
BOMISC1	1466 RESET & CALLIBRATE SMART ENTRY SYSTEM (N)	1	180.00		180.00	12.60	192.60
BML02I	1438 INSPECT RR LIGHTING MECHANISMS. PERFORM WATER TEST.(N)	1	150.00		150.00	10.50	160.50
BG02R	1438 REPLACE RR. WINDSCREEN.(N)	1	560.00		560.00	39.20	599.20
BOJSE	80.00	1	80.00		80.00	5.60	85.60
BKTG02R	BODY JOINT SEALANT TAILGATE 1466 REMOVE & TRANSFER ITEMS TO NEW TAILGATE. ADJUST & ALIGN TAILGATE.(N)	1	280.00		280.00	19.60	299.60
BMI03D	1466 REMOVE & INSTALL REAR COMPARTMENT LININGS GARNISHES.(N)	1	280.00		280.00	19.60	299.60
BODAMKIT	WINDSCREEN DAM KIT.	1	80.00		80.00	5.60	85.60



SERVICE PRE-INVOICE

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370 Ubi Road 3 Singapore 408651, Tel: +65 6841 3883 Fax: +65 6741 5022

255 Alexandra Road Singapore 159937, Tel: +65 6471 5458 Fax: +65 6471 5460

GST Reg No.: M200050223
Company Ref. No.: S60FC1380G

Customer: WZA006 / AXA INSURANCE
Chassis No: JHMGK5850HX201290
License No: SLL9416U
Mileage: 41617
Engine No: L15B31190938

Document No: SVO18040392
Printed By: ANIKKALAI
Order Date: 11. July 2018
Order Time: 1:32:44 PM
Service Advisor: ANIKKA LAI SWEE KAM

BP04R	1718	1	1,350.00	1,350.00	94.50	1,444.50
	SPRAY PAINTING ON REPAIRED OR REPLACED AREAS.(4P)					
BKRP02M	1466	1	1,440.00	1,440.00	100.80	1,540.80
	CUT OFF & RENEW RR PANEL. STRAIGHTEN ALIGN RR FLOOR PAN & RENEW DAMAGE PARTS.					
			SUM LABOUR:	4,970.00	347.90	5,317.90
			TOTAL SGD	6,385.67	447.02	6,832.69
Total Payable (SGD)						6,832.69

GST Amount is calculated from individual line(s)

Hsiao Tong (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Monday, 20 August 2018 1:19 PM
To: Anikka Lai; Hsiao Tong (LKKAUTO)
Cc: Vic (LKKAUTO); Admin A
Subject: RE: SLL 9416 U - FINALIZATION *** LKK REF: CC4/ASM18012580/R1pa3
Attachments: 2404_001.pdf; Resurvey B4 Paint _ SLL 9416 U

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/ASM18012580/R1pa3	Hsiao Tong

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Anikka Lai [<mailto:anikkalai@honda.com.sg>]
Sent: Thursday, 16 August, 2018 8:28 PM
To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Cc: Jack Ng <jackng@honda.com.sg>
Subject: SLL 9416 U - FINALIZATION
Importance: High

Dear Catherine,

Kindly assist to forward to your surveyor Rasul for this case finalization.

We enclosed the total final repair costs for,

Vehicle No.	SLL 9416 U
Final Repair Costs (exclude GST)	S\$6,385.67
Repair Period* (Days)	6 WORKING DAYS

***Note: Repair period does include Sunday and Public Holiday.**

Please examine the above information carefully. If no discrepancy is reported within 7 days (exclude Sunday and Public Holiday) from the date of this email, the information will be considered as correct. Thereafter, no adjustment will be made.

In addition, I have attached photos of before paint, 'P' items and supplementary parts (if any) for your records.

Thank you

Warmest Regards

Anikka Lai
Kah Motor Co. Sdn Bhd
6A Mandai Estate
Singapore 729903
DID : 6514 5248 HP : 8288 6302
Email: anikkalai@honda.com.sg



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Service Request Details

Claim

S8M00NQC

Reference

None 

Loss Date

July 5, 2018

Request Date

July 10, 2018

Due Date

July 17, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

10072018 @ 10:40am
Anikka veh in.

Rasul

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLL9416U

Make

TPVD HONDA

Model
JAZZ-1.5 (A)

Service Address

...

Primary Contact/Insured

BONG CHONG FONG (WANG CHONGFANG)
BLK 290C COMPASSVALE CRESCENT, #15-26, 543290, Singapore
81232213

Claim Handler

TAY Ernest
6568804835
ernest.tay@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message



<Request for DS & Seek Mandate> S8M00NQC [ACCIDENT INVOLVING SLG 4829X(OI) & SLL 9416U(TP) ON 05/07/2018]

Type

🔗 Question

Message

Liability: Insured rear-ended third party. Spoken to insured, agreed to settle and aware NCD(if any) is affected. We seek your mandate from \$7,820.42 \$ - \$8,743.08. We have uploaded IA with mandate in Smartclaims for your easy reference. Kindly advise if we may proceed DS & let us have your mandate. Thank you. Hsiao Tong - 13 July 2018

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 13.07.2018

Survey Details:

Date of loss	05.07.2018
Date of appointment	10.07.2018
Date of survey	10.07.2018
Location of survey	KAH MOTOR CO SDN BERHAD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SLL 9416U
Make and Model	Honda Jazz (1498cc)
Date of registration	16.03.2017
Excess	
Market Value	\$ 80,000.00
Parf/COE Rebate	\$ 49,138.00
Nett Loss	\$ 30,862.00

Repair details:

Initial Estimate	\$ 10,948.10
------------------	--------------

Proposed/Revised repair cost:

Parts	\$ 1,431.80
Check items (estimate)	\$ 862.30
Labour	\$ 4,970.00
Total	\$ 7,264.10
Lump Sum(if applicable)	

Number of days for repair	<u>6</u>
---------------------------	----------



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Date: 13.07.2018

Remarks:

--

Mandate:

Liability(TP)	100%	
	Without Check Items	With Check Items
Proposed repair cost (w/GST)	\$ 6,849.93	\$ 7,772.59
Loss of use		
Loss of rental(9days x \$100)(w/	\$ 963.00	\$963.00
Loss of income		
LTA search fees	\$ 7.49	\$ 7.49
Others		
Proposed Total	\$7,820.42	\$ 8,743.08



**Re:RE: <Request for DS & Seek Mandate> S8M00NQC
[ACCIDENT INVOLVING SLG 4829X(OI) & SLL 9416U(TP)
ON 05/07/2018]**

Type

🔗 Question

Message

Hi LKK, pls proceed as per mandate. Thank you.

Reply

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 16 October 2018 10:33 AM
To: 'Jack Ng'
Cc: Rasul (LKKAUTO); Admin A
Subject: RE: SLL 9416 U - FINALIZATION *LKK REF: CC4/ASM18012580/R1pa3

Without Prejudice

Hi Jack,

We refer to your below email.

For COR, recommended amount at **P/P \$6,385.67** with **6 repair days**.

**** Kindly forward your LOD with all the relevant documents (ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.**

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jack Ng <jackng@honda.com.sg>
Sent: Friday, 31 August 2018 5:47 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: SLL 9416 U - FINALIZATION

Dear Hsiao Tong,

Have you check for the finalization?

Thank you and have a great days ahead

Cheers !!!

Best Regards,

Hsiao Tong (LKKAUTO)

From: Desmond Toh <desmondtoh@honda.com.sg>
Sent: Wednesday, 19 December 2018 2:53 PM
To: Hsiao Tong (LKKAUTO)
Cc: Jerome Tan; Sum Wai Teck; Winson Chow
Subject: FW: LOD Submission of TPDS - Accident Involving SLL9416U and SLG4829X on 05.07.2018
Attachments: 0849_001.pdf

Your Ref: SLG4829X

Our Ref: SLL9416U

M/s: AXA Insurance Singapore Pte Ltd
C/o: LKK Auto Consultants Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Attn: Hsiao Tong / Case Handler

Dear All,

Above is the attached document for third party direct settlement claim.

Kindly provide us your finalized settlement & payment as your soonest.

Will appreciate your response after receiving this email.

Best Regards

Desmond Toh

Kah Motor Co Sdn Bhd

Website : www.honda.com.sg



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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 21 January 2019 11:20 AM
To: 'Desmond Toh'
Cc: Jerome Tan; Sum Wai Teck; Winson Chow; Admin A
Subject: RE: LOD Submission of TPDS - Accident Involving SLL9416U and SLG4829X on 05.07.2018 *LKK REF: CC4/ASM18012580/R1pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows :-

1. Cost of Repair (w/GST)	\$ 6,832.67
2. Loss of Rental (9days x \$100.00)(w/GST)	\$ 963.00
3. LTA/ GIA Search Fee	\$ 2.00
Total	<u>\$ 7,797.67</u>

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Desmond Toh <desmondtoh@honda.com.sg>
Sent: Wednesday, 19 December 2018 2:53 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Jerome Tan <jerometan@honda.com.sg>; Sum Wai Teck <wtsum@honda.com.sg>; Winson Chow <winsonchow@honda.com.sg>
Subject: FW: LOD Submission of TPDS - Accident Involving SLL9416U and SLG4829X on 05.07.2018

Your Ref: SLG4829X

Our Ref: SLL9416U

M/s: AXA Insurance Singapore Pte Ltd
C/o: LKK Auto Consultants Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Attn: Hsiao Tong / Case Handler

Hsiao Tong (LKKAUTO)

From: Desmond Toh <desmondtoh@honda.com.sg>
Sent: Monday, 21 January 2019 2:13 PM
To: Hsiao Tong (LKKAUTO)
Cc: Jerome Tan; Sum Wai Teck; Winson Chow; Admin A
Subject: RE: LOD Submission of TPDS - Accident Involving SLL9416U and SLG4829X on 05.07.2018 *LKK REF: CC4/ASM18012580/R1pa3

Dear Hsiao Tong,

We're unable to accept your offer, your LOR is far too low.

Best Regards
Desmond Toh
Kah Motor Co Sdn Bhd
Website : www.honda.com.sg



Visit our
Facebook page

Handwritten notes:
20R start on 5/7/18 (Thurs) = DVA
6/7/18 (Fri) = LOR start
9/7/18 (Mon) = TI sent to AKA
14/7/18 (Tue) = DOI.
6 days + 2 hrs + 1 Sat + 2 Sun.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, 21 January, 2019 11:20 AM
To: Desmond Toh <desmondtoh@honda.com.sg>
Cc: Jerome Tan <jerometan@honda.com.sg>; Sum Wai Teck <wtsum@honda.com.sg>; Winson Chow <winsonchow@honda.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: LOD Submission of TPDS - Accident Involving SLL9416U and SLG4829X on 05.07.2018 *LKK REF: CC4/ASM18012580/R1pa3

Without Prejudice

Dear Sirs/Mdm,

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Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd

Hsiao Tong (LKKAUTO)

From: Anikka Lai <anikkalai@honda.com.sg>
Sent: Monday, 9 July 2018 4:52 PM
To: SG AXA Insurance SM Claims Service Team; SG AXA Insurance SM AXA SGP - Motor Survey
Subject: SLL9416U - TP CLAIM AGAINST SLG4829X DOA: 05/07/2018
Attachments: 3712_001.pdf
Categories: Raghav

Dear Sir / Madam,

Attached pls find the claim documents for your necessary action. Kindly arrange survey as the vehicle is landed in our premises since last Friday evening due to the tailgate unable to lock. Meanwhile, pls advise the liability of direct settlement.

Btw, pls **do not** send the surveyor from RT appraisal.

Thank you

Warmest Regards

Anikka Lai
Kah Motor Co. Sdn Bhd
255 Alexandra Road
Singapore 159937
DID : 6514 5481 HP : 8288 6302
Email: anikkalai@honda.com.sg

From: Printer Service
Sent: Monday, 9 July, 2018 4:32 PM
To: Anikka Lai <anikkalai@honda.com.sg>
Subject: Attached Image



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**RE: Re:RE: <Request for DS & Seek Mandate>
S8M00NOC [ACCIDENT INVOLVING SLG 4829X(OI) &
SLL 9416U(TP) ON 05/07/2018]**

Type

🔔 Question

Message

Hi, Third party rejected our offer at \$7,797.67(all-in) and proposed \$8,011.67(all-in). The breakdown of third party propose is as follows: - 1)Cost of Repair (w/GST):\$ 6,832.67(AGREED) + 2.)Loss of Rental (11days x \$100.00)(w/GST): \$1,177.00 + 3). LTA/GIA Search Fee: \$ 2.00(AGREED) = TOTAL: \$8,011.67. For LOR, Third party counter proposed 11days(6 repair days + 2PRS + 1Sat + 2Sunday). Kindly let us have your further mandate / instruction please. Hsiao Tong - 26 Jan 2019

Reply



**Re:RE: Re:RE: <Request for DS & Seek Mandate>
S8M00NOC [ACCIDENT INVOLVING SLG 4829X(OI) &
SLL 9416U(TP) ON 05/07/2018]**

Type

🔗 Question

Message

Hi, pls proceed as per mandate. TY.

Reply

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLG 4829X (Insd veh)	Model:	HONDA JAZZ 1.5
	SLL 9416U (TP veh)		
Date of Accident:	05/07/2018		

Global Sum Settlement	:	[] Yes	[X] No
Repair Estimate	:	\$	11,714.47
Final Repair Cost	:	\$	6,832.67
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	1,177.00 11 days
LTA / GIA Search Fee	:	\$	2.00

Others:	:	\$
---------	---	----

	:	\$
Final Settlement Sum	:	\$ 8,011.67

Is Third Party Workshop GIA Registered? [X] YES [] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____(%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____100_____(%) Assessed Liability (*): _____(%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	KAH MOTOR CO. SDN. BHD.	:	\$ 8,011.67

NUR SHAQILAH BTE ABDOL
WAHAB

07/02/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18012580/R1pa3s2		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 07-02-2019		
ATTN: RICHARD ANG		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLG 4829X	Veh. Inspected	SLL 9416U	
Policy No.	GA128515-1	Coverage (\$)	0.00	
Claim No.	S8M00NQC	Excess (\$)	0.00	
Assign From	RICHARD ANG	Assign Date	10/07/2018	
2. Vehicle Particulars & Condition				
Make & Model	HONDA JAZZ 1.5	c.c	1498	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	JHMGK5850HX201290	Colour	RED	
Odometer	044734	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	185/55R16	BRIDGESTONE	5 mm	
L/H Front Tyre	185/55R16	BRIDGESTONE	5 mm	
R/H Rear Tyre	185/55R16	BRIDGESTONE	5 mm	
L/H Rear Tyre	185/55R16	BRIDGESTONE	5 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	05/07/2018	Inspection Date	10/07/2018	
Survey held at	KAH MOTOR CO SDN BERHAD NO. 255 ALEXANDRA ROAD SINGAPORE 159937			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

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Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLL 9416U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	TAILGATE COMP (SN) (CONSISTENT)	BUCKLED	716.30	716.30
1	LOCK ASSY, TAILGATE (SN) (CONSISTENT)	SERVICEABLE	77.10	-
1	STRIKER ASSYTAILGATE (SN) (CONSISTENT)	SERVICEABLE	24.70	-
1	WEATHERSTRIPTAILGATE (SN) (CONSISTENT)	SERVICEABLE	92.30	-
1	EMBLEMRR. (SN) (CONSISTENT)	NECESSARY	10.50	10.50
1	LIGHT ASSYR.LID (SN) (CONSISTENT)	SERVICEABLE	79.30	-
1	LIGHT ASSYL.LID (SN) (CONSISTENT)	SERVICEABLE	79.30	-
1	LINING ASSYTAILGATE LOWER (SN) (CONSISTENT)	SERVICEABLE	52.10	-
1	POCKETTAILGATE LINING PULL (SN) (CONSISTENT)	SERVICEABLE	5.00	-
1	FACERR.BUMPER (SN) (CONSISTENT)	DEFORMED	492.60	492.60
1	SPACERL.RR BUMPER (SN) (CONSISTENT)	NECESSARY	11.50	11.50
1	SPACERR.RR.BUMPER (SN) (CONSISTENT)	NECESSARY	11.50	11.50
5	CLIPBUMPER (SN) (CONSISTENT)	NECESSARY	10.00	10.00
1	PANEL COMPRR. (SN) (CONSISTENT)	TO REPAIR SEE LABOUR	314.00	-
1	TAILLIGHT ASSYL. (SN) (CONSISTENT)	SERVICEABLE	217.40	-
1	TAILLIGHT ASSY,R. (SN) (CONSISTENT)	SERVICEABLE	235.10	-
1	RUBBER C WSHIELD DAM (SN) (CONSISTENT)	NECESSARY	36.30	8.40
1	RUBBER B WSHIELD (SN) (CONSISTENT)	NOT NECESSARY	31.50	-
2	RUBBER D WSHIELD DAM (SN) (CONSISTENT)	NECESSARY	9.60	9.45
1	STICKER I-VTEC (SN) (CONSISTENT)	NECESSARY	12.40	6.22
4	FASTENER CW/SHIELD (SN) (CONSISTENT)	NECESSARY	12.80	2.40
2	FASTENER B (SN) (CONSISTENT)	NECESSARY	9.80	9.80
2	FASTENER AW/SHIELD (SN) (CONSISTENT)	NECESSARY	7.00	7.00
2	WINDSCREEN SEALANT (SN) (CONSISTENT)	NECESSARY	60.00	120.00
1	SUNDRIES (SN) (CONSISTENT)	NECESSARY	100.00	30.00
1	WINDSCREEN DAM KIT (SN) (CONSISTENT)	NECESSARY	100.00	80.00
			2,808.10	1,525.67
LABOUR				
REMOVE & RENEW REVERSE SENSORS.			160.00	160.00
RESET & CALLIBRATE REAR VIEW CAMERA.			380.00	380.00

Report Ref No. CC4/ASM18012580/R1pa3s2

**LKK Auto Consultants Pte Ltd**

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Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	RESET & CALLIBRATE SMART ENTRY SYSTEM.	NOT NECESSARY	180.00	180.00
	INSPECT RR LIGHTING MECHANISMS. PERFORM WATER.		360.00	150.00
	REPLACE RR. WINDSCREEN.		560.00	560.00
	BODY JOINT SEALANT TAILGATE.		100.00	80.00
	BODY JOINT SEALANT END PANEL.		100.00	-
	REMOVE & TRANSFER ITEMS TO NEW TAILGATE. ADJUST &.		650.00	280.00
	REMOVE & INSTALL REAR COMPARTMENT LININGS.		650.00	280.00
	SPRAY PAINTING ON REPAIRED OR REPLACED AREAS.		2,500.00	1,350.00
	CUT OFF & RENEW RR PANEL. STRAIGHTEN. INCLUSIVE OF THE REPAIR OF PANEL COMPRR.		2,500.00	1,440.00
			8,140.00	4,860.00
GRAND TOTAL			10,948.10	6,385.67
RECOMMENDED COST OF REPAIRS				6,385.67

Report Ref No. CC4/ASM18012580/R1pa3s2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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