



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :\$5

Is driver the owner? (YES / NO)

If NO, Driver Name / Age:

Driver Tel No.:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SHC 6372B - 11/11/18 60144443 / 446397 : 00A 26/11/18  
 SHC 9697P - 03/11/18 17218694 / 663392 : 00A 26/09/17  
 - 11/11/18 6015697 / 4 : 00A 26/11/18

11/17 DNR.

20/11  
3/12

4 reminders sent. last - 26/11/2018  
 02 GIA Report in

4/12

Email LOI.  
 Rec LOI to TP (Pending LOI)  
 LOI in. to seek mandage.

6/12

File pass R MYK report.

21/12

Pending mandage approval  
 offer \$1487.46 (Pending acceptance).  
 TP relted offer, counter propose 1 more day for  
 LOI & LOI. seek AXA instruction.  
 offer \$1630. (Pending acceptance).  
 offer \$1630. send (Pending DR in).

PRELIMINARY ADVICE

Date/Time:

Sent By:

Ann (Views only)

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Calvin

Repair Cost:

\$5

2210.00

(3 days)

Reduction:

\$600

% 38

Email

Call

FINAL SETTLEMENT

Date/Time:

31/1/2020

Confirm with:

Shafawati

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

No.

If NO or B 28, Ass. Lia:

Repair Cost:

\$5

1054.30

Loss of Rental (LOR)

\$5

410.88

(4 days)

x \$103.72

Loss of Use (LOU)

\$5

15

x

(days)

Loss of Income (LOI)

\$5

160.00

(540 x

4 days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

\$5

Medical:

\$5

Disbursement:

\$5

Legal Cost

\$5

(e.g. Tow/Independent)

Total:

\$5

1630.18

Global Sum \$5:

1630.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

1630.00

Name 1:

Premier Automotive Services Pte Ltd

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

1) Claim status:

Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

\$350

4) RA fee:

\$2.54

✓ GMA.



# PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02  
SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511  
CO. REG:200707743D GST REG:200707743D

10-Jul-18

## ESTIMATE REPAIR BILL FOR KIA OPTIMA REGN NO: SHC 6372 B

### S/NETT

1 set	n/s door sticker <i>— nec</i>	\$	100.00
1 pc	Rear n/s fender sticker <i>— nec</i>	\$	60.00
	Sundry <i>nec</i>	\$	<del>50.00</del> 20
	To dismantle / refit the inner garnishes, inner linings, inner trims, cushion seat, carpet, etc to facilitate repairs.	\$	<del>180.00</del> 50
	To labour charge for dismantle and renew the accident damaged parts. Including knock-out, straighten, repair, reshape and adjust of the rear n/s door, rear n/s fender, etc.	\$	<del>650.00</del> 400
	To putty and spray painting on rear n/s door, rear n/s fender	\$	<del>400.00</del> 360
	To apply rustproofing on the repaired and replaced panels.	\$	<del>180.00</del> *
		\$	<u>1,590.00</u>

( ALL THE REPAIR COSTS ARE SUBJECTED TO GST )

THE ABOVE ESTIMATED COST OF REPAIR DO NOT INCLUDE  
ANY UNFORESEEN DAMAGES.

*Kalvin 10/7/18*  
*10/7/18 1305h*  
*3 Pm.*  
*4/5*  
*At the Repair*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display (damaged parts) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "no fault" basis
- No illegal modification is allowed
- Supplementary repair must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer  
Signature:  
Date:

# PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVENUE 2 #01-02  
SINGAPORE 486443

TEL: 65446676 / 65446689 FAX: 62141511  
CO. REG:200707743D GST REG:200707743D

10-Jul-18

## ESTIMATE REPAIR BILL FOR KIA OPTIMA REGN NO: SHC 6372 B

### S/NETT

1 set	n/s door sticker	\$	100.00
1 pc	Rear n/s fender sticker	\$	60.00
	Sundry	\$	<del>50.00</del> 20
	To dismantle / refit the inner garnishes, inner linings, inner trims, cushion seat, carpet, etc to facilitate repairs	\$	<del>180.00</del> 50
	To labour charge for dismantle and renew the accident damaged parts. Including knock-out, straighten, repair, reshape and adjust of the rear n/s door, rear n/s fender, etc.	\$	<del>850.00</del> 400
	To putty and spray painting on rear n/s door, rear n/s fender	\$	<del>400.00</del> 560
	To apply rustproofing on the repaired and replaced panels	\$	<del>180.00</del> 10
		\$	<u>1,590.00</u>

( ALL THE REPAIR COSTS ARE SUBJECTED TO GST )

THE ABOVE ESTIMATED COST OF REPAIR DO NOT INCLUDE ANY UNFORESEEN DAMAGES.

K. L. K. K. K.  
10/7/18 1305h  
3 Pm.  
4/5  
A. L. K. K. K.

LKS Auto Consultants hence notify the Repairer of the following:

- To receive and/or deliver parts
- To replace damaged parts and/or accessories
- Parts prices are subject to market price
- Third party claims - subject to insurer's approval
- No legal liability on LKS Auto Consultants
- Supplemental claims - subject to insurer's approval
- Subject to final approval from insurance Company

Acknowledged by Repairer  
Signature  
Date:

26/7/18  
2/18 11/18 11/18 11/18  
A



Claims Department - Gary Shi

Email: [gary.shi@premier-taxi.com](mailto:gary.shi@premier-taxi.com)

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client - Premier Taxi Pte Ltd

## ...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Jul 2018		10 Jul 2018 09:28 Assign				<b>New Assignment</b> Cancel Case

  

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K								
Main Claimant:	PREMIER TAXIS PTE LETD, Co. Reg. No.: 200304975H								
Vehicle Reg. No.:	SHC6372B	Date of Loss:	06/07/2018 00:00 - :59						
Claim Type:	TP / C0474061	Policy/Cover Note No.:	P1680520 (Comprehensive)						
Vehicle Reg. No. (Insured):	SHD9697P	Policy No. (Claimant):							
		Excess:	S\$5,000.00						
Repairer:	Premier Taxis Pte Ltd - Changi (HQ) 23 Changi South Ave 2 #03-02, 486443 Changi - Tel:								
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Richard Ang]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 19/07/2018]								
Adj Asg. Remarks:	Non-reporting. Please attend to the PRI survey. Veh in. Thank you.								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;">View All   Compose Case Mail</span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;">View All   Search Tasks   Create New Task   Complete</span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

00072018 @ 9.52am  
Gang vehin  
Kalin

## Suwanna (LKK Auto)

---

**From:** Mei Kwan (LKKAuto)  
**Sent:** Wednesday, 6 November 2019 9:53 AM  
**To:** claims@transcab.com.sg  
**Cc:** transcab\_avaclaims@ava-ins.com; Admin A; Cecilia Chong (LKK Auto); Suwanna (LKK Auto)  
**Subject:** ACCIDENT INVOLVING SHB 7973R & SHC 6372B ALONG/AT TAXI STAND @ RESORT WORLD SENTOSA  
**Attachments:** TP STATEMENT.pdf

Dear Sir/Madam,

**OUR REF : CC4/AXA18012554/K1ga3**  
**YOUR REF : SHD 9697P**

### **ACCIDENT INVOLVING SHD 9697P & SHC 6372B ALONG/AT TAXI STAND @ RESORT WORLD SENTOSA**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from M/S Premier Automotive Services Pte Ltd acting on behalf of the owner of SHC 6372B against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy. We also wish to inform you that Section II of the Motor Insurance Policy is attached, and capped, with an excess of **\$5,000.00** for third party claim settlements.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com) within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at Ms. Cecilia Chong (LKK Handler) 6749 4274 or [ceciliachong@lkkauto.com](mailto:ceciliachong@lkkauto.com). Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

08 November 2019

By Registered Mail  
**1<sup>st</sup> Reminder**

**Hong Kok Leong  
Blk 330 Ang Mo Kio Ave 1  
#05-1825  
Singapore 560330**

Dear Sir/Madam,

**OUR REF : CC4/AXA18012554/K1ga3 // C0474061  
YOUR REF : SHD 9697P  
ACCIDENT INVOLVING SHD 9697P AND SHC 6372B ON 06/07/2018 ALONG/AT TAXI  
STAND @RESORT WORLD SENTOSA**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of our AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 7 days, i.e by 16 November 2019.**

Please note that with the effect of 1<sup>st</sup> Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

As you are aware, the owner of the vehicle SHC 6372B has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **16 November 2019**, we shall refer the third party claim to you for direct handling.

Yours faithfully

Cecilia Chong | Case Handler  
Tel: 6749 4274  
Fax: 6741 4108  
Email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)

This is a computer-generated letter and no signature is required.

Cc AXA Insurance Pte Ltd  
(Motor Claims Dept)

To : Traffic Police – Deputy Head, Investigations Department  
Fax : 65474885

---

ONLY FOR ACCIDENTS IN SINGAPORE

**NON-INJURY MOTOR ACCIDENT REPORT SCHEME**  
**FORM ON NON-REPORTING BY INSUREDS**

Please be informed that we have yet to receive a motor accident report from our insured with regard to a non-injury motor accident as follows: -

Date of accident	: 06/07/2018
Time of accident	: 04:40
Place of accident	: TAXI STAND @RESORT WORLD SENTOSA
Third Party's vehicle number	: PREMIER TAXIS PTE LTD
Third Party's vehicle number	: SHC6372B
Our insured's name	: TRANS-CAB SERVICES PTE LTD
Our Hirer's name	: HONG KOK LEONG
Our insured's vehicle number	: SHD9697P
Our Hirer's NRIC number	: XXXXX801J
Our Hirer's address	: BLK 330 ANG MO KIO AVE 1 #05-1825 SINGAPORE 560330
Our Hirer's telephone number	: 9385 6761

A letter dated **(01/11/2019)** was sent to remind our insured to report the non-injury motor accident to us. No report has yet been made.

Please do not hesitate to contact the following for any clarification on the matter.  
(Please cite our reference number: **(CC4/AXA18012554/K1ga3)**)

Name and address of insurance company : AXA Insurance 8 Shenton Way, #24-01 AXA Tower, 068811

Name of contact person : Cecilia Chong  
Contact Number : 6749 4274 Fax: 6741 4108  
Date : 08/11/2019



Singapore Post Limited  
(Reg. No. 19201023M)  
10 Eunos Road 8  
#06-30 Singapore Post Centre  
Singapore 408600

Tel: 1925  
Fax: 8842 5114  
To check delivery status or to raise an enquiry  
on your registered article(s), please visit  
[www.singpost.com](http://www.singpost.com)

### POSTING RECEIPT FOR REGISTERED ARTICLE(S)

#### NOTES:

- Separate forms are to be used for Insured and Non-Insured Registered Article.
- Please provide all information required and produce this receipt for all enquiries.
- \* Please tick where applicable. It shall be assumed no Advice of Receipt (A/R) is required or delivery by air is requested if relevant \* is left blank.
- Please indicate the return address on the item(s) to ensure prompt return in event of non-delivery to the addressee(s).
- Please post item(s) at the post office counter according to the sequence stated below.

#### 1. Name & Address of Addressee

Hong Kok Leong  
Blk 330 Ang Mo Kio Ave 1  
#05-1635  
Singapore 560330 (5409164P)

#### 2. Name & Address of Addressee

Alt: ( <input checked="" type="checkbox"/> ) Y ( <input type="checkbox"/> ) N	By: ( <input type="checkbox"/> ) AIR ( <input type="checkbox"/> ) SUR
Insurance: ( <input type="checkbox"/> ) Y SS ( <input type="checkbox"/> ) N	
Contents: ( <input type="checkbox"/> ) Y ( <input type="checkbox"/> ) N	
Alt: ( <input type="checkbox"/> ) Y ( <input type="checkbox"/> ) N	By: ( <input type="checkbox"/> ) AIR ( <input type="checkbox"/> ) SUR
Insurance: ( <input type="checkbox"/> ) Y SS ( <input type="checkbox"/> ) N	
Contents: ( <input type="checkbox"/> ) Y ( <input type="checkbox"/> ) N	

For Official Use Only  
(Item numbers are printed in order of posting at counter)

#### Sender's Agreement

I have read, understood and agreed to the terms and conditions of posting overseas. I accept the maximum liability payable for Registered Mail Service and certify that all information provided by me is true and the item(s) does not contain any hazardous or prohibited item(s).

Name & Signature

Date

P116

08/2014



MPR-03119315011879



MacPherson Road  
Singapore Post Limited  
10 Eunos Road 8  
Singapore Post Centre  
Singapore 408600  
GST Reg. No.: M2-0105651-9  
Customer Service Hotline: 1605

Date/Time 11/11/2019 10:13

No. Description Amount(\$)

1. Accept Registered Article Item 0.00

1. Ref: RC2826238585G Ctry: SG  
Transaction No.: 8024193150034  
2. Ref: RC2826238615G Ctry: SG  
Transaction No.: 8024193150035  
3. Ref: RC2826238755G Ctry: SG  
Transaction No.: 8024193150036

2. Sale of Postage Label 2.54

(Domestic)  
Quantity: 1  
Unit price: 2.54  
Total GST: 0.17  
Ref.: RC2826238585G  
Insurance: 0.00  
Postage paid: 2.54  
Transaction No.: 8024193150037

3. Sale of Postage Label 2.54

(Domestic)  
Quantity: 1  
Unit price: 2.54  
Total GST: 0.17  
Ref.: RC2826238615G  
Insurance: 0.00  
Postage paid: 2.54  
Transaction No.: 8024193150037

4. Sale of Postage Label 2.54

(Domestic)  
Quantity: 1  
Unit price: 2.54  
Total GST: 0.17  
Ref.: RC2826238755G  
Insurance: 0.00  
Postage paid: 2.54  
Transaction No.: 8024193150037

Total GST 0.51

Total Amount 7.62

Cash 7.62

Enjoy up to 3% cashback on eligible online and  
retail spend with the Spree Credit Card.  
No minimum spend required. T&Cs apply.  
Sign up now at [singpost.com/spreecard](http://singpost.com/spreecard)

Thank you for giving us the opportunity to serve  
you. Please visit [www.singpost.com](http://www.singpost.com) for detailed  
Terms and Conditions.

## Print Received Message

This mail is associated with :

**\*SHC6372B (C0474061)**  
**[SHD9697P]**

TP

PREMIER TAXIS PTE LETD

Jul 6 2018 12:00AM

[TRANS-CAB SERVICES PTE LTD]

Premier Automotive Services Pte Ltd

**From** AXA Insurance Pte Ltd (HQ) (AXA\_SG), sent on 02/01/2020 15:44 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$1487.46) - SHC6372B - Claim Handler: Lynn Khong

Approved:1487.46:LOI AND LOR TO BE 3 DAYS

## Print Received Message

This mail is associated with :

**\*SHC6372B (C0474061)**  
**[SHD9697P]**

TP

PREMIER TAXIS PTE LETD

Jul 6 2018 12:00AM

[TRANS-CAB SERVICES PTE LTD]  
Premier Automotive Services Pte Ltd

**From** AXA Insurance Pte Ltd (HQ) (AXA\_SG), sent on 06/01/2020 16:36 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$1670.18) - SHC6372B - Claim Handler: Lynn Khong

Approved:1670.18:LK - 06.01.2020 - PRI RECEIVED ON 9/07/18, VEH OUT 11/07/18 (4.30PM). OFFER UP TO 4 DAYS. THANKS LOI AND LOR TO BE 3 DAYS



PREMIER AUTOMOTIVE SERVICES PTE LTD  
OFFICE: 23 Changi South Avenue 2 #01-02 S(488443)  
TEL: 65436676 / 65436689 FAX: 62141511  
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

PREMIER TAXIS PTE LTD  
23 CHANGI SOUTH AVENUE 2 #03-02  
SINGAPORE 488443

### TAX INVOICE

DATE 31-Aug-2018  
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR KIA OPTIMA REGN NO: SHC 6372 B			\$ 990.00
TOTAL REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 990.00
GST @ 7%				\$ 69.30
GRAND TOTAL				\$ 1,059.30

  
for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)

## Print Received Message

This mail is associated with :

**\*SHC6372B (C0474061)**

**[SHD9697P]**

TP

PREMIER TAXIS PTE LETD

Jul 6 2018 12:00AM

[TRANS-CAB SERVICES PTE LTD]

Premier Automotive Services Pte Ltd

**From** AXA Insurance Pte Ltd (HQ) (AXA\_SG), sent on 29/01/2020 16:35 PM,  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$1630.18) - SHC6372B - Claim Handler: Lynn Khong

Approved:1630.18:LK - 29.01.2020 - Mandate up to 4days as DOA 06/07/18 was a Fri, to cater for the weekends in prior to PRI received. PRI received on 9/07/18 (Mon), veh out on 11/07/18 (Wed, 4.30PM), to offer at 3days first. Thanks LK - 06.01.2020

## PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02  
SINGAPORE 486443  
TEL:65446671 FAX:62141511  
CO. REG:200707743D GST REG:200707743D

Our Ref: SHC6372B/GS

**WITHOUT PREJUDICE**

31<sup>st</sup> August 2018

**(By Email Only)**

**Attn: The Motor Claims Department**

AXA Insurance Pte Ltd  
No.8 Shenton Way  
#27-01  
Singapore 068811

Dear Sir/Madam

### **ACCIDENT INVOLVING SHC6372B & SHD9697P ALONG TAXI STAND @ RESORT WORLD SENTOSA ON 06.07.18**

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: SHC6372B, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: SHD9697P at the material time of the accident with the driver of our client's vehicle, Mr Saharuddin Bin Abdul Jalil

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: SHD9697P, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair	\$	1059.30(Incl. GST)
(2) Loss of Rental - 5Days @\$102.72per day	\$	513.60
(3) Loss of Income – 5Days @\$100.00per day	\$	500.00
	<b>\$</b>	<b><u>2072.90</u></b>

A copy of each of the following supporting documents is enclosed;

- (1) Final Repair Bill, GIA report & sketch plan of SHC6372B
- (2) Driver's I/C and Driving Licence
- (3) Vehicle Registration card, Certificate of Insurance
- (4) Check In/Out Voucher & Scene video

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Proceed Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	09 Jul 2018		10 Jul 2018 09:28 <a href="#">Edit Adj Rpt</a>	<b>\$9990.00</b> <a href="#">Edit Estimates</a>	<b>\$9990.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<b>Main</b>	<b>Reference</b>	<b>Claim Details</b>	<b>Documents</b>	<a href="#">Show All</a>
-------------	------------------	----------------------	------------------	--------------------------

CLAIM SUBFOLDER DETAILS		[Created by insurer]
Insured:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K	
Main Claimant:	PREMIER TAXIS PTE LETD, Co. Reg. No.: 200304975H	
Vehicle Reg. No.:	SHC6372B	Date of Loss: 06/07/2018 00:00 - :59 [41 Months and 7 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / C0474061	Policy/Cover Note No.: P1680520 (Comprehensive)
Vehicle Reg. No. (Insured):	SHD9697P	Policy No. (Claimant):
		Excess: S\$5,000.00
Repairer:	Premier Automotive Services Pte Ltd (Changi) 23 Changi South Ave 2 #01-02, 486443 Changi - Tel:	
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6880 4888 ... [Handled by Lynn Khong - 6880 4892]	
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 19/07/2018]	
Adj Asg. Remarks:	Non-reporting. Please attend to the PRI survey. Veh in. Thank you.	

ASSOCIATED MAIL RECEIVED		<a href="#">View All</a>	<a href="#">Compose Case Mail</a>
<ul style="list-style-type: none"> <li>AXA_SG (29/01/2020): Alert - Adj Mandate Approved (S\$1630.18) - SHC6372B - Claim Handler: Lynn Khong</li> <li>AXA_SG (06/01/2020): Alert - Adj Mandate Approved (S\$1670.18) - SHC6372B - Claim Handler: Lynn Khong</li> <li>AXA_SG (02/01/2020): TP settlement - C0474061/P1680520</li> <li>AXA_SG (02/01/2020): Alert - Adj Mandate Approved (S\$1487.46) - SHC6372B - Claim Handler: Lynn Khong</li> <li>AXA_SG (23/08/2018): Re: Direct Settlement - Accident Involving SHD9697P (OI : AXA - C0474061) and S...</li> </ul>			

ALL ASSOCIATED TASKS		<a href="#">View All</a>	<a href="#">Search Tasks</a>	<a href="#">Create New Task</a>	<a href="#">Complete</a>				
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SHC6372B (C0474061)  
 [SHD9697P]  
 TP  
 PREMIER TAXIS PTE LETD  
 Jul 6 2018 12:00AM  
 [TRANS-CAB SERVICES PTE LTD]  
 Premier Automotive Services Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	10/07/18 16:51	General View		<input checked="" type="checkbox"/>
2	10/07/18 16:51	General View		<input checked="" type="checkbox"/>
3	10/07/18 16:51	General View		<input checked="" type="checkbox"/>
4	10/07/18 16:51	General View		<input checked="" type="checkbox"/>
5	10/07/18 16:51	General View		<input checked="" type="checkbox"/>
6	10/07/18 16:51	General View		<input checked="" type="checkbox"/>
7	10/07/18 16:51	General View		<input checked="" type="checkbox"/>
8	10/07/18 16:51	General View		<input checked="" type="checkbox"/>
9	10/07/18 16:51	General View		<input checked="" type="checkbox"/>
10	10/07/18 16:51	General View		<input checked="" type="checkbox"/>
11	10/07/18 16:51	General View		<input checked="" type="checkbox"/>
12	10/07/18 16:51	General View		<input checked="" type="checkbox"/>
13	10/07/18 16:51	General View		<input checked="" type="checkbox"/>
14	10/07/18 16:51	General View		<input checked="" type="checkbox"/>
15	10/07/18 16:51	General View		<input checked="" type="checkbox"/>
16	10/07/18 16:51	General View		<input checked="" type="checkbox"/>
17	10/07/18 16:51	General View		<input checked="" type="checkbox"/>
18	26/07/18 08:42	Rear View Right		<input checked="" type="checkbox"/>
19	26/07/18 08:42	Rear View Right		<input checked="" type="checkbox"/>
20	26/07/18 08:42	Rear View Right		<input checked="" type="checkbox"/>
21	26/07/18 08:42	Rear View Right		<input checked="" type="checkbox"/>
22	26/07/18 08:42	Rear View Right		<input checked="" type="checkbox"/>

Documentation

1 per page

No	Finalized On	AXA Insurance Pte Ltd (HQ)	Thumbnail	Print
1	09/07/18 11:30	EMAIL_ABS		
2	09/07/18 11:30	WORKSHOP_ABS		
3	02/01/20 15:41	Singapore Accident Statement- INSD SHD9697P		
4	02/01/20 15:42	Singapore Accident Statement - SHC6372B TP		

No

Relabel/Reorder

LKK Auto Consultants Pte Ltd (HQ)

Thumbnail

Print

1	11/07/18 20:41	TP ESTIMATE - MARKED		
2	11/07/18 20:41	TP GIA REPORT		
3	08/11/19 09:59	NON REPORTING EMAIL		
4	08/11/19 10:04	reminder letter AR		
5	08/11/19 10:04	Traffic Police Report		
6	04/12/19 17:08	MANDATE IA DD 04122019		
7	04/12/19 17:09	LOD AND OTHER DOCUMENTS		
8	04/12/19 17:09	PARF COE REBATE		
9	05/12/19 16:13	RENTAL RECEIPT		
10	05/12/19 16:13	RENTAL MILEAGE		
11	05/12/19 16:13	LETTER TO OI		
12	06/02/20 09:23	AUTHORISATION TO ACT FORM		
13	06/02/20 09:23	PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM		

## Documents Checklist

**DOCUMENTS CHECKLIST**[Reset](#)[Save](#)[Print](#)

There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

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v

**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA18012554/K1GA3Q2

Date: 06/02/2020

## REFERENCE

Handling Insurer: AXA Insurance Pte Ltd	Policy No:	P1680520
Claimant		
Vehicle No : SHC6372B	Insured Vehicle No :	SHD9697P
Date of Loss: 06/07/2018	Nature of Claim:	TP
	Claim No:	C0474061

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	SHC6372B	Engine No:	D4FDEH313233
Make & Model:	KIA OPTIMA, 1.7 D (A)	Chassis No:	KNAGM414MF5575418
Reg. Date:	29/01/2015 (Man. Year: 2014)	Odometer:	406602 km
Colour:	Silver		
Engine Capacity:	1685 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	205/65R16	Rear Tyre Size:	205/65R16
Front Left Side:	Achilles 7 mm	Rear Left Side:	Achilles 7 mm
Front Right Side:	Achilles 7 mm	Rear Right Side:	Achilles 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	210.00	180.00	30.00	14.29
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,380.00	810.00	570.00	41.30
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>1,590.00</b>	<b>990.00</b>	<b>600.00</b>	<b>37.74</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>111.30</b>	<b>69.30</b>	<b>42.00</b>	<b>37.74</b>
<b>Nett Amount (S\$)</b>	<b>1,701.30</b>	<b>1,059.30</b>	<b>642.00</b>	<b>37.74</b>
<b>+ Loss of Use (4.0 x S\$40.00/day) (S\$)</b>		160.00		
<b>+ Car Rental (4.0 x S\$102.72/day) (S\$)</b>		410.88		
<b>Nett Liability (S\$)</b>		<b>1,630.18</b>		
<b>Global Sum Settlement (S\$)</b>		<b>1,630.00</b>		

## INSPECTION

Date of Assignment:	10/07/2018	
Date Inspected:	10/07/2018 Inspected At:	Premier Automotive Services Pte Ltd (Changi) 23 Changi South Ave 2 #01-02 Singapore 486443
Estimated Period of Repair:	3.0 days	

**Adjuster:** KALVIN ANG WEI KUN

**Manager:** Chong Pui Lin

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 05 Dec 2019)
<b>Parts:</b>	143	KIA OPTIMA 1.7 D (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SHC6372B)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SET N/S DOOR STICKER (CONSISTENT)	Necessary	100.00 FS	*100.00 FS
2	1		*REAR N/S FENDER STICKER (CONSISTENT)	Necessary	60.00 FS	*60.00 FS
3	1		*SUNDRY (CONSISTENT)	Necessary	50.00 FS	*20.00 FS
F=Franchise part. S=SpcNett.						
<b>Total Parts (S\$)</b>					<b>210.00</b>	<b>180.00</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO DISMANTLE/REFIT THE INNER GARNISHES, INNER LININGS, INNER TRIMS, CUSHION SEAT, CARPET, ETC TO FACILITATE REPAIRS	New	180.00	50.00
2	TO LABOUR CHARGE FOR DISMANTLE AND RENEW THE ACCIDENT DAMAGED PARTS. INCLUDING KNOCK-OUT, STRAIGHTEN, REPAIR, RESHAPE AND ADJUST OF THE REAR N/S DOOR, REAR N/S FENDER, ETC	New	650.00	400.00
3	TO PUTTY AND SPRAY PAINTING ON REAR N/S DOOR, REAR N/S FENDER	New	400.00	360.00
4	TO APPLY RUSTPROOFING ON THE REPAIRED AND REPLACED PANELS	New	150.00	0.00
Gross Labour Cost (S\$)			1,380.00	810.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >