

71002001
 CASE OWNER: Jacklyn | CC 3 / AG 163 12552; K1ha3 9/ | LKK
 IDAC:
 Surveyor: Amc | DOI: 9-7-18 | Date / Time: 9-7-18
 Registered in Merimen: 10-7-18
 Pre-assign / CCU / FTE
 Insured Vehicle No.: SKT 1451P | Claim No.: 472104143556
 Name of Insured: MARC & PARTNERS PL | Policy No.: 096694654
 Insured Tel No.: _____ | HP: _____ | Make / Model: _____
 Excess Sec II :SS _____ | D.O.A.: 3/3/2018 | Place of Accident: Impress Ave to > Passw 43
 Is driver the owner? (YES / ☒ NO) | Nature of Accident: _____
 If NO, Driver Name / Age: _____ | OI GIA REPORT: YES / NO: ☒ YES / NO
 Driver Tel No.: _____ | (V/L: ☒ YES / NO) | Insured Liability: % | Final? Yes / No

SHA 3260 X → → → →
 INSRs: WSP: Old Log | INSRs: WSP: _____ | INSRs: WSP: _____ | INSRs: WSP: _____
 Tel: _____ | Tel: _____ | Tel: _____ | Tel: _____
 Liability: _____ | Liability: _____ | Liability: _____ | Liability: _____
 RMKS: _____ | RMKS: _____ | RMKS: _____ | RMKS: _____

Date / Time	STAGE	DATE / PIC
12/8	Non-Reporting ltr (1st):	
12/8	Non-Reporting ltr (2nd):	
12/8	Non-Reporting ltr (Final):	
12/8	Notification ltr (if non-pickup):	
12/8	Call OI:	
12/8	After call ltr to OI:	
25/09/18	Documentation Check List: Handler Typist	
25/09/18	Notification ltr (if non-pickup):	
25/09/18	After call ltr to OI:	
25/09/18	Authorisation To Act:	
25/09/18	Release Voucher:	
25/09/18	Final Repair Bill:	
25/09/18	Car Rental Invoice:	
25/09/18	Towing Invoice:	
25/09/18	LTA / GIA:	
25/09/18	Medical Bill:	
25/09/18	PIR:	
25/09/18	Mandate/Reject Instruction:	
25/09/18	LOD:	
25/09/18	Payment Breakdown Form:	
25/09/18	Post-Repair Photos:	
25/09/18	Others:	

12/8 NO
 12/8 OI NR. sent out by letter.
 - OI GIA REPORT IN.
 - ~~FINISHED~~
 - ORIGINAL TP LOD IN
 - FILE REVIEWED. OLD (HIGHER) RATE-BUNDLED
 - TP. AG INVESTIGATION STILL ON GOING.
 - NOT CLEAR FOR SETTLEMENT YET.
 - KIN FILE.
 04/10/18
 - AG COMPLETED INVESTIGATION.
 - REPUTATION TP CLAIM. LETTER FROM
 - AG SENT TO OI.
 - BUILT TO TP TO INFORM THE STUB.
 - SUBMIT WP REPORT & CLOSE CASE.
 RECEIVED 04 OCT 2018

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____
 FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____
 Repair Cost: L16 \$5 950.00 (2 days) Reduction: 59 % Email ☐ Call ☐
 FINAL SETTLEMENT Date/Time: _____ Confirm with: _____ Email ☐ Call ☐
 Final Liability: % (Agreed / Assessed) BOLA S/N No.: 24
 Repair Cost: \$5 —
 Loss of Rental (LOR): \$5 — (days)
 Loss of Use (LOU): \$5 — (\$ x days)
 Loss of Income (LOI): \$5 — (\$ x days)
 LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]
 GIA/LTA Search: \$5 —
 Medical: \$5 —
 Disbursement: \$5 — (e.g. Tow/ Independent)
 Legal Cost: \$5 —
 Total: \$5 — Global Sum \$5:
 FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email ☐ Call ☐
 Payee 1: \$5 — Name 1: _____
 Payee 2: (Strike if N.A.) \$5 — Name 2: _____
 Payee 3: (Strike if N.A.) \$5 — Name 3: _____

If NO or B 28, Ass. Lia: COLO RATE-BUNDLED TV
 NO SETTLEMENT
 "REPUTATION"
 1) Claim status: Normal/Reject/Private Settle
 2) Report Format: WP REPORT
 3) Survey fee: \$320.00

(04/11/13)

Surveyor: Kalvin

REF: _____

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspected Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SHA 326x Yr Regn: 31 May 2011Type: M.Car / M.Cycle / Bus / Van / Lorry / Trailer / Prime Mover /

Truck / Trailer or

Make: Hyundai Santa Fe c.c. 1991Colour: Blue A/C: Insured / Std / NI / NASp. Reading: 364678 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KAHET41VMB8113x3Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD Rim orTyre Size: F: 215/60R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or West Hc.

Front

Rear

R/Bal. 7 mm R/Bal. 7 mmL/Bal. 7 mm L/Bal. 7 mmD.O.A. 7/7/11 D.O.I. 9/3/11Survey held at CDHE (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear o/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
10/7/11	Collected 45 \$950 / 2872
	CEED: 41,861.62 (59%)

Date/Time, File Pass to?

☐ : Prel. Report

Days Of Repair: _____

1) Date/Time, File Return to?

☐ : Final Report

Resurvey No. of Trip: _____

2) _____

Add Fee: ☐ : Site Insp (\$ _____)

Survey Fee: _____

Transportation: _____

☐ : Interview (\$ _____)

S + RS, SI

☐ : Tech. Invs (\$ _____)

Photos

☐ : Weekend (\$ _____)

Others

Report Format: _____

Lump Sum / I.B.I. (\$) _____

TOTAL

Team: ARC Repair TP(CLS0)1 JOB CARD Sales Order: 3837907 JC NO.: 305185119

OWNER COMFORT TRANSPORTATION PTE LTD 7010045 OWNER NO. 383 SIN MING DRIVE ADDRESS Singapore SINGAPORE 575717 65508755 (R) (O) (P)	REGN NO. SHA3260X MAKE: HYUNDAI MODEL SONATA YR OF MANU. 31.05.2011 CHASSIS CODE KMHE741VMBA811343	MILEAGE FUEL E.....1/2.....F DATE/TIME IN 08.07.2018 07:40 TARGET DATE COMPLETION DATE/TIME:
--	--	--

Accident Date: 07.07.2018
NATURE: 3P 07.07.18/B

JOB DESCRIPTION

AIG

S/NO LABOR CODE DESCRIPTION

CHECKED & PASSED OUT BY:

SERVICE ADVISOR CUSTOMER'S SIGNATURE

Vehicle Identification Slip

Exit Pass

No.: SHA3260X FZ AIG LKK

Vehicle No.: SHA3260X

Signature/Date Name of Service Advisor Date

Returned to Service Reception upon collection To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHA 3260X

DATE 9/7/2018 9:46

MAKE :

MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper			\$ 578.40	
	Rear Bumper Reinforcement ?			\$ 483.30	
	Rear Bumper Clip			\$ 22.00	
	Rear Bumper Sponge ?			\$ 137.40	
	Rear Bumper Under Cover X			\$ 185.80	
	Rear Bumper Protector (RH) X			\$ 38.00	
	SUB TOTAL			\$ 1,444.90	
	LESS 20%			\$ 288.98	
	DISCOUNTED TOTAL			\$ 1,155.92	
	Rear Bumper Reverse Sensor X			\$ 135.70	Nett
	Rear Bumper Advertisement Logo			\$ 50.00	Nett
	Rear Fender Advertisement Logo (LH/RH)		\$ 100.00	\$ 200.00	Nett
	Rear Bumper Rubber Mat	\$50		\$ 385.70	
	Labour Charge				
	Panel Beating			\$ 350.00 200	
	Spray Painting Charge			\$ 250.00 200	
	Wiring Charge			\$ 50.00 X	
	Remove/Refix Reverse Sensor			\$ 120.00 30	
	TOTAL LABOUR			\$ 770.00	
	ESTIMATE TOTAL			\$ 2,311.62	
<p>Kali LKK</p> <p>9/7/18 1125 hr.</p> <p>2 hrs</p> <p>L/S</p> <p>After Repair photo</p>					
<p>LKK Auto Consultants hereby notify the Repairer of the following:</p> <ul style="list-style-type: none"> To survey before work is started. To display a valid surveying surveyor. Parts prices are subject to the insurance. Third party insurance claim is on a 'Provisional' basis. No illegal work should be carried out. Supplementary work must be surveyed and is subject to final approval from insurance company. <p>Acknowledged by Repairer:</p> <p>Signature:</p> <p>Date:</p>					
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					

Our Job Ref No : 305185119
Date : 09.07.2018

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Luyang Drive, Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHA3260X

Date of Accident : 07.07.2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG SKT1451P
2. The finalized amount shall be:
 - (a) Spare Parts after List discount \$0.00
 - (b) Labour Charges \$0.00
 - Total for Part-By-Part Repair Cost** \$0.00
 - (c) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20% \$950.00
Final Lumpsum Repair cost \$950.00

3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : FAUZY BIN MOKHTAR

Tel : 62148319

Fax : 65468156

Signature : 

Name : Calvin

Date : 10/7/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHA 3260X

DATE 9/7/2018 9:46

MAKE :

MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper			\$ 578.40
	Rear Bumper Reinforcement			\$ 483.30
	Rear Bumper Clip			\$ 22.00
	Rear Bumper Sponge			\$ 137.40
	Rear Bumper Under Cover			\$ 185.80
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	SUB TOTAL			\$ 1,444.90
	LESS 20%			\$ 288.98
	DISCOUNTED TOTAL			\$ 1,155.92
	Rear Bumper Reverse Sensor			\$ 135.70
	Rear Bumper Advertisement Logo			\$ 50.00
	Rear Fender Advertisement Logo (LH/RH)		\$ 100.00	\$ 200.00
	Rear Bumper Rubber Mat			\$ 385.70
	Labour Charge			
	Panel Beating			\$ 350.00
	Spray Painting Charge			\$ 250.00
	Wiring Charge			\$ 50.00
	Remove/Refix Reverse Sensor			\$ 120.00
	TOTAL LABOUR			\$ 770.00
	ESTIMATE TOTAL			\$ 2,311.62

Keli LKK
 9/7/18 1125hr
 2hr
 L/S
 AHe Repair photo

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are correct to confirmation
- Third party settlement on a "Without Prejudice" basis
- No illegal motor insurance is allowed
- Supplementary claims must be surveyed and is subject to final approval from insurance company

Acknowledged by Repairer

Signature:

Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 4 October, 2018 9:32 AM
To: Cecilia Lee Peng Geok
Cc: Olivia Lau (LKKAUTO); Admin A; Vic (LKKAUTO)
Subject: RE: Reminder to LKK for offer - TP claiming against AIG - 31 SHA 3260X SKT 1451P CC3/AIG18012552/K1ha3 7/7/2018 Vic

Dear Cecilia,

We refer further to our below email.

Please be informed that our principal had repudiated the claim as our Insured/Driver had failed to comply the necessary requirements under the policy.

As such, kindly redirect the claim to our Insured instead.

We will now close this matter in our end.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Vic (LKKAUTO)
Sent: Friday, 28 September, 2018 11:36 AM
To: Cecilia Lee Peng Geok
Cc: Olivia Lau (LKKAUTO); Admin A; Vic (LKKAUTO)
Subject: RE: Reminder to LKK for offer - TP claiming against AIG - 31 SHA 3260X SKT 1451P CC3/AIG18012552/K1ha3 7/7/2018 Vic

Without Prejudice

Dear Cecilia,

We refer to your below email.

Please be informed that we are still pending for the investigation result from our principal.

Vic (LKKAUTO)

From: Kesaval, Jaclyn-M <Jaclyn-M.Kesaval@aig.com>
Sent: Thursday, 4 October, 2018 8:58 AM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: 4721041435SG-003 LKK REF CC3/AIG18012552/K1ha3
Attachments: SKT 1451P - Repudiation Letter - Non-cooperation (4721041435SG).pdf

Hi Vic,

We wish to update you on the matter.

Please note that we have repudiated all liabilities for the accident on 4 Oct 2018.

Attached letter is for your reference only.

Please do not share details with TP repairer.

Thank you.

Jaclyn M K
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1953 | Fax +(65) 6835 7416

Jaclyn-M.Kesaval@aig.com | www.aig.com.sg

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From: Kesaval, Jaclyn-M
Sent: Friday, September 28, 2018 11:35 AM
To: 'Vic (LKKAUTO)'
Cc: Admin A
Subject: RE: 4721041435SG-003 LKK REF CC3/AIG18012552/K1ha3

Hi Vic,

Matter still undergoing investigations.

Not clear for settlement yet.

Thank you.

Jaclyn M K

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1953 | Fax +(65) 6835 7416

Jaclyn-M.Kesaval@aig.com | www.aig.com.sg

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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]

Sent: Friday, September 28, 2018 11:33 AM

To: Kesaval, Jaclyn-M

Cc: Admin A; Vic (LKKAUTO)

Subject: RE: 4721041435SG-003 LKK REF CC3/AIG18012552/K1ha3

Dear Jaclyn,

We refer further to the below email.

Insured driver had already lodge the accident report.

Please advise if any issue with the policy before any settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAUTO)
Sent: Tuesday, 17 July, 2018 2:02 PM
To: 'Kesaval, Jaclyn-M'
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: 4721041435SG-003 LKK REF CC3/AIG18012552/K1ha3

Dear Jaclyn,

Noted with thanks.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vic@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Kesaval, Jaclyn-M [<mailto:Jaclyn-M.Kesaval@aig.com>]
Sent: Tuesday, 17 July, 2018 2:00 PM
To: Vic (LKKAUTO)
Subject: 4721041435SG-003

Hi Vic,

With reference to the above matter.

Please hold all settlement as this matter is undergoing investigations.

Thank you.

Jaclyn M K
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1953 | Fax +(65) 6835 7416

Jaclyn-M.Kesaval@aig.com | www.aig.com.sg

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Our Ref : T 0718 / SHA3260X /CL(st)
Your Ref:
Date : 16-Jul-18

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS Buliding
78 Shenton Way
#07-16
Singapore 079120

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHA3260X YOUR INSURED SKT1451P
AND OTHER ON 07.07.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHA3260X which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SKT1451P we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,016.50
2	<u>3</u> days Loss of Rental @ \$ 98.25 per day	\$ 294.75
3	Survey Report Fees (<i>Surveyed by M/s LKK</i>)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transporation	\$ -
Sub Total :		\$ 1,318.74

HIRER'S CLAIM

7	<u>3</u> days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims :		\$ 1,558.74

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 7 pcs.
b) LTA search slip/s of : SKT1451P
c) GIA / Police report/s of : SHA3260X
d) Letter of authority from owner / hirer / operator
() Photograph/s of Accident Scene () Certificate of Insurance
() Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept
59 Loyang Drive 4th Floor
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 5280
Facsimile +65 6280 6755

www.cdge.com.sg

Company Registration No: 198900009

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 608256

Ubi
320 Ubi Road 3
Singapore 408549

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGSONATA SHA3260X , SKT1451P
TAMPINES AVE10 TWDS PASIR RIS.

ON 07-Jul-18 19:45

I / We

YAP CHIN MUN

(Hirer) NRIC No.:

S00634681

and/or

LEE LIN YANG

(Relief) NRIC No.:

S0242010D

Taxi Number

SHA3260X

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

08-Jul-2018

Name of Hirer

YAP CHIN MUN

Hirer NRIC

S00634681

Signature :



Address

540 JELAPANG ROAD #16-36
670540

Contact No.

90605138

Name of Relief

LEE LIN YANG

Relief NRIC

S0242010D

Signature :



Address

611 BUKIT PANJANG RING ROAD 14-872
670611

Contact No.

96153054

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHA3260X

MAKE
HYUNDAI

MODEL
SONATA

DATE OF REG
31.05.2011

CHASSIS CODE
KMHFA41VMBA811343

INV. NO/DATE
91383675 12.07.2018

JOB NO.
305185119

ODOMETER READING

JOB TYPE

Description : 3P 07.07.18

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt.	950.00
Add GST @ 7.000 %	66.50
Total Invoice amount	1,016.50

Issued by : KATHERINETAN 12.07.2018 16:03:28
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

1. WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY IS NOT RESPONSIBLE FOR LOSS OR STOLEN VEHICLES BELONGING TO CUSTOMERS TWO WHEELERS AND BIKES AND INSURE A OWNERS' RISK.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND IF ANY DEFECTS ARE FOUND, THEY MUST REPORT THE SAME TO THE COMPANY IN WRITING TO THE COMPANY OR ANY COMPLAINTS OTHERWISE THE VEHICLE WILL BE DEPARTED BY US AS IS, BEING ACCEPTED IN GOOD ORDER.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY ACCOUNT DUE AND PAYABLE TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (E.G. AFTER 15 DAYS FROM THE VEHICLE FOR THE PERIOD OF DEFECT).

4. PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DEFECTS OR DISCREPANCIES WITHIN 15 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT18070195

Date: 11 July 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 07/07/2018 @ 19:45 hrs
ALONG TAMPINES AVE10 TWDS PASIR RIS.
INVOLVING SKT1451P

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA3260X** (the "Taxi"). The Taxi was hired to **YAP CHIN MUN IC NO S0063468I** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$98.25 per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

011 231 1111
011 231 1111
011 231 1111

This is a computer generated letter. No signature is required.

MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING		MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
	FROM	TO						FROM	TO
	655	2225	57	Ng CK	363727	408		1115	500
	700	1444	67/18	gap	364099			1200	2218
308	1730	250	77/18	gap	364349			1850	1608
	840	2017	7/11	Lee Hui Yee	6464 +	298		1720	350
	700	1709	08/7/18	Accident	gap	Loyang		0740	—
412	1815	610	10/7/18	Repair	gap			—	1030
447	855	1657							
	1815	545							
	655	1657							
378	815	100							
	855	1730							



Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKT1451P	07 Jul 2018 / 19:45:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

Previous OK

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 Jul 2018 Edit Reg		09 Jul 2018 00:00 Edit Adj Rpt	\$950.00 Edit Estimates	\$950.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS[\[Created by adjuster\]](#)

Insured:	MARIC & PARTNERS PTE LTD , Co. Reg. No.: 201620701N		
Main Claimant:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R		
Vehicle Reg. No.:	SHA3260X	Date of Loss:	07/07/2018 19:00 - :59 [85 Months and 7 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 4721041435SG	Policy/Cover Note No.:	0999994654 [Third Party Only]
Vehicle Reg. No. (Insured):	SKT1451P	Policy No. (Claimant):	D-18088936MFSH
		Excess:	
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Kesaval, Jaclyn-M] Jaclyn-M.Kesaval@aig.com		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 19/07/2018]		

ASSOCIATED MAIL RECEIVED[View All](#)[Compose Case Mail](#)

- AIG_SG (11/07/2018): Request To Upload TP GIA Report
- AIG_SG (11/07/2018): No OI GIA Report (SKT1451P VS SHA3260X)

ALL ASSOCIATED TASKS[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHA3260X (4721041435SG)
[SKT1451P]
TP
COMFORT TRANSPORTATION PTE LTD
Jul 7 2018 7:00PM
[MARIC & PARTNERS PTE LTD]
ComfortDelGro Engineering Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Assessment Reports				
			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	24/07/18 11:59	Accident Statement <small>From: SC - Reg. No: SKT1451P, Claimant: MARIC & PARTNERS PTE LTD</small>	Load HTML	
Photos/Images				
			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	10/07/18 16:42	General View	Load JPG	<input checked="" type="checkbox"/>
2	10/07/18 16:42	General View	Load JPG	<input checked="" type="checkbox"/>
3	10/07/18 16:42	General View	Load JPG	<input checked="" type="checkbox"/>
4	10/07/18 16:42	General View	Load JPG	<input checked="" type="checkbox"/>
5	10/07/18 16:42	General View	Load JPG	<input checked="" type="checkbox"/>
6	10/07/18 16:42	General View	Load JPG	<input checked="" type="checkbox"/>
7	10/07/18 16:42	General View	Load JPG	<input checked="" type="checkbox"/>
8	10/07/18 16:42	General View	Load JPG	<input checked="" type="checkbox"/>
9	10/07/18 16:42	General View	Load JPG	<input checked="" type="checkbox"/>
10	10/07/18 16:42	General View	Load JPG	<input checked="" type="checkbox"/>
11	10/07/18 16:42	General View	Load JPG	<input checked="" type="checkbox"/>
12	10/07/18 16:42	General View	Load JPG	<input checked="" type="checkbox"/>
13	10/07/18 16:42	General View	Load JPG	<input checked="" type="checkbox"/>
14	10/07/18 16:42	General View	Load JPG	<input checked="" type="checkbox"/>
15	10/07/18 16:42	General View	Load JPG	<input checked="" type="checkbox"/>
16	10/07/18 17:45	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
17	10/07/18 17:45	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
18	10/07/18 17:45	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation				
			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/07/18 20:17	TP ESTIMATE - MARKED	Load PDF	
2	11/07/18 20:17	TP GIA REPORT	Load PDF	
3	12/07/18 08:35	Non reporting letter	Load PDF	
4	28/09/18 11:18	OID DRIVING LICENCE STATUS	Load PDF	
5	04/10/18 09:04	REPUDIATION LETTER	Load PDF	
6	04/10/18 09:04	EMAIL FROM AIG	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST			Reset Save Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18012552/K1HA3Q2

Date: 10/10/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

0999994654

Claimant Vehicle No : SHA3260X

Insured Vehicle No : SKT1451P

Date of Loss: 07/07/2018

Nature of Claim:

TP

Claim No: 4721041435SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHA3260X

Make & Model: HYUNDAI SONATA, 2.0 (A)

Engine No: D4EAB965704

Reg. Date: 31/05/2011 (Man. Year: 2011)

Chassis No: KMHET41VMB811343

Colour: Blue

Odometer: 364678 km

Engine Capacity: 1991 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R16

Rear Tyre Size: 215/60 R16

Front Left Side: West Lake 7 mm

Rear Left Side: West Lake 7 mm

Front Right Side: West Lake 7 mm

Rear Right Side: West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,591.62	780.32	811.30	50.97
Miscellaneous Items	0.00	0.00	0.00	
Labour	770.00	430.00	340.00	44.16
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	2,361.62	1,210.32	1,151.30	48.75
Approved Total (Overridden) (S\$)		950.00		
(S\$)	2,361.62	950.00	1,411.62	59.77
+ GST 7.00/7.00% (S\$)	165.31	66.50	98.81	59.77
Nett Amount (S\$)	2,526.93	1,016.50	1,510.43	59.77
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 09/07/2018

Date Inspected: 09/07/2018 Inspected At:

ComfortDelGro Engineering Pte Ltd
(Loyang)
59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 2.0 days

Adjuster: KALVIN ANG WEI KUN**Manager:** VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Cracked	578.40 FL	*578.40 FL
2	1		*REAR BUMPER REINFORCEMENT	Serviceable	483.30 FL	*- FL
3	1		*REAR BUMPER CLIP	Necessary	22.00 FL	*22.00 FL
4	1		*REAR BUMPER SPONGE	Serviceable	137.40 FL	*- FL
5	1		*REAR BUMPER UNDER COVER	Serviceable	185.80 FL	*- FL
6	1		*REAR BUMPER PROTECTOR (RH)	Serviceable	38.00 FL	*- FL
7	1		*REAR BUMPER REVERSE SENSOR	Serviceable	135.70 FS	*- FS
8	1		*REAR BUMPER ADVERTISEMENT LOGO	Necessary	50.00 FS	*50.00 FS
9	2		*REAR FENDER ADVERTISEMENT LOGO (LH/RH)	Necessary	200.00 FS	*200.00 FS
10	1		*REAR BUMPER RUBBER MAT	Necessary	50.00 FS	*50.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc

Sub Total (\$\$)	1,880.60	900.40
- List Item Discount on L Items 20.00/20.00% (\$\$)	288.98	120.08

Total Parts (\$\$)	1,591.62	780.32
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	350.00	200.00
2	SPRAY PAINTING CHARGE	New	250.00	200.00
3	WIRING CHARGE	New	50.00	0.00
4	REMOVE/REFIX REVERSE SENSOR	New	120.00	30.00
Gross Labour Cost (S\$)			770.00	430.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >