Jia Le (LKK Auto)

From:

ONG LI LI < llong@lonpac.com>

Sent:

Tuesday, 20 August 2019 10:05 AM Jia Le (LKK Auto); MT_Claim_SG

To: Subject:

RE: SLG4237D Third party claim against SJN9552Y (LONPAC) Liability check confirmation and arrange survey Our Ref: 18/18/18/VP05/020740 ***LKK

REF:CC4/LPC18012542/R1db3n2 [External General]

Lonpac External - General

Dear Jia Le

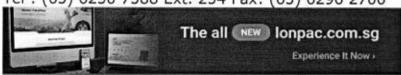
Please proceed.

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]

Sent: Monday, 19 August, 2019 3:27 PM

To: MT_Claim_SG Cc: ONG LI LI

Subject: RE: SLG4237D Third party claim against SJN9552Y (LONPAC) Liability check confirmation and arrange

survey Our Ref: 18/18/18/VP05/020740 ***LKK REF:CC4/LPC18012542/R1db3n2

Lonpac Ref: 18/18/18/VP05/020740

LKK Ref: CC4/LPC18012542/R1db3n2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 10/07/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "HITACHI CAPITAL ASIA PACIFIC PTE LTD" is as follows: -

| | Claimed Amount | Revised Amount |
|--|----------------|--|
| 1. Cost of Repair (w/GST) | \$ 7,594.72 | \$ 5,149.38 |
| 2. Loss of Rental (7days x \$85.00) (w/GST) | \$ 636.65 | \$ 599.20 (7days x \$80.00) (w/GST) |
| 3. LTA/ GIA Search Fee | \$ 31.00 | \$ 31.00 |
| Total | \$ 8,262.37 | \$ 5,779.58 |

**07days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto) <shupei@lkkauto.com>

Sent: Thursday, 12 July 2018 4:59 PM To: ONG LI LI < llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto)

<AsherSng@lkkauto.com>

Subject: RE: SLG4237D Third party claim against SJN9552Y (LONPAC) Liability check confirmation and arrange survey

Our Ref: 18/18/18/VP05/020740 ***LKK REF:CC4/LPC18012542/eb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SLG 4237D at M/s Hitachi Capital Asia Pacific Pte Ltd.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Tuesday, 10 July 2018 4:12 PM

To: Shu Pei (LKKAuto) <shupei@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto)

<AsherSng@lkkauto.com>

Subject: RE: SLG4237D Third party claim against SJN9552Y (LONPAC) Liability check confirmation and arrange survey

Our Ref: 18/18/18/VP05/020740 ***LKK REF:CC4/LPC18012542/eb3

Hi Shu Pei

Attached is our Insured's GIA report that you have requested.

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Tuesday, 10 July, 2018 4:06 PM

To: ONG LI LI; GERALD POH WEE BIN; ERIC WOO JUN KIAT

Cc: MT_Claim_SG; Admin A; Asher Sng (LKKAuto)

Subject: RE: SLG4237D Third party claim against SJN9552Y (LONPAC) Liability check confirmation and arrange

survey Our Ref: 18/18/18/VP05/020740 ***LKK REF:CC4/LPC18012542/eb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 9 July 2018 2:56 PM

To: 'ONG LI LI' < llong@lonpac.com; assignments assignments@lkkauto.com>
Cc: 'MT_Claim_SG' mto:longac.com; Admin A admin-a@lkkauto.com>

Subject: RE: SLG4237D Third party claim against SJN9552Y (LONPAC) Liability check confirmation and arrange survey

Our Ref: 18/18/18/VP05/020740

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [mailto:llong@lonpac.com]

Sent: Monday, 9 July 2018 2:42 PM

To: jionghow.ng@hcspl.com.sg; assignments@lkkauto.com; 'SUR' (sur@lkkauto.com) <sur@lkkauto.com>; 'Nivitha (LKK Auto)' <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: SLG4237D Third party claim against SJN9552Y (LONPAC) Liability check confirmation and arrange

survey Our Ref: 18/18/18/VP05/020740

Without Prejudice

Dear Jiong How

Please liaise with LKK Auto Consultants Pte Ltd for survey/liability.

Dear Catherine/Nivitha

FYA -New case

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: JiongHow, Ng [mailto:jionghow.ng@hcspl.com.sg]

Sent: Monday, 9 July, 2018 2:32 PM

To: GERALD POH WEE BIN

Cc: Vonn, LM Siow; Jamilah, Binte MohdKassim; ChiaLiang, Cheong

Subject: SLG4237D Third party claim against SJN9552Y (LONPAC) Liability check confirmation and arrange survey

Dear all,

Please refer to above subject matter.

Attached GIA report and Estimate for your arrangement.

Kindly Assign Survey, Car In No.8 Fourth lok yang road S/629705

Regards

Ng Jiong How Motor Claims Advisor Auto Servicing Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.

Jun Taiyo Service Centre (Automobile Leasing & Workshop)

8 Fourth Lok Yang Road Singapore 629705

t: 6833 6282

e: <u>jionghow.ng@hcspl.com.sg</u> w: www.hitachi-capital.com.sg

Hitachi Capital Asia Pacific

Hitachi Capital Asia Pacific Pte. Ltd. Jun Taiyo Service Centre

No. 8 Fourth Lok Yang Road Singapore 629705

| 300 #17- | pac Insurance Bhd Beach Road 04/07 The Concourse apore 199555 | Date: 30/04/2019 | |
|--------------|---|---|----------------|
| Re: | Accident involving vehicle no.: <u>SLG4237D</u> near House No. 135 | and vehicle no(s): SJN9552Y on 05/07/2018 at Braddell Road | towards CTE |
| Dea | r Sir, | | |
| Refe | erence to the above accident, we are submitti red's vehicle. | ing the following claims on damages to our client's vehicle cause | sed by your |
| ☑v | Vorkshop repair bill (Cost of repairs) TP1009 | 0133 | \$5,149.38 |
| | oss of use vehicle for 0 days at (\$0.00 /day) | S.= | |
| | Medical expenses | | |
| | surveyor report fee | - | |
| Ø F | Rental invoice | - | \$636.65 |
| □ P | ain & suffering | ûz- | 7.00.00 |
| □т | raffic police investigation fee | _ | |
| ØS | earch fee | - | \$31.00 |
| | Others: | 3 | |
| | | Grand Total : | \$5,817.03 |
| Plea | ise find the following documents enclosed, | | |
| | ccident Report | ☐ Police Investigation Result | |
| | lepair Bill | ☐ Medical Receipt | |
| V | ehicle Rental Receipt | ☐ Surveyor Bill | |
| ⊠s | earch Fee Receipt | ☐ Excess Bill | |
| | ty Insurance Company | | |
| □P | olicy No | | |
| | Others | | |
| We le | ook forward to your settlement within 30 days le us to recover full settlement from your con | s failing which you have to bear all costs incurred for engaging npany. | a solicitor to |
| Than | HYCAPITAL ASIA PACIFIC PTE. LTD. | | |
| TAKA Mana | SHI SEKIMOTO (MR) | | |
| 制制 | Shipping Asia Pasific Ate. Ltd. | | |



AUTHORISATION TO ACT

| I'We, Aw Eng Hun | of | S2003727 Z | |
|--|---------------------|---|--------|
| | , owner of | SLG 41370 h | ereby |
| authorized HITACHI CAPITAL ASIA PACI | FIC PTE LTD, (| "The Workshop") to act for me/u | s with |
| respect to my/our claim for the repair costs and subject to my/our claim for the repair costs and that was damaged pursuant to | | | |
| Readdell Road tools CTE near hise | N. 135 | involving vehicle m | ımber |
| 9114 8552 Y | | | |
| I'We further authorise the Workshop to settle me fit and The Workshop is further authorised to repayment cheque being made in favour of HITA | eceive payment fu | orther to settlement of my/our clain | |
| The settlement The Workshop may reach on my | /our behalf is on v | without prejudice and without adm | ission |
| of liability basis insofar as the driver/owner/insu | rers of the other v | ehicle/s is concerned. | |
| Pursuant to Personal Data Protection Act 2012, share my personal data to any authorized service to cooperate, interact or work in one way or anot | providers whom | The Workshop would necessarily | |
| If I/we are not able to recover full amount for to in 6 (six) months time from Invoice Date, HITA shall bill to you/your Company for the balance/ case without prior notice If we are unable to rec | CHI CAPITAL A | ASIA PACIFIC PTE LTD (HCAP e repair cost. HCAP will close this urs. |) |
| [We understood the explanation done by | | (signature) | |
| Dated this day of 7 Signed by Claimant (with Co's stamp for vehicle under Co's name | | by Hitachi Capital Asia Pacific Pte | Ltd |



LONPAC INSURANCE BHD

CLAIM NO : 18/18/18/VP05/020740

DATE

: 26 AUGUST 2019

DISCHARGE VOUCHER

I/We, HITACHI CAPITAL ASIA PACIFIC PTE LTD confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of SJN 9552Y the sum of Singapore Dollar Five Thousand Seven Hundred Seventy-Nine and Cents Fifty-Eight Only (\$5,779.58) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLG 4237D and SJN 9552Y on 05 JULY 2018 along BRADDELL ROAD TWDS CTE NEAR HSE NO 135.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD AND/OR GI SOONG CHEE) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to HITACHI CAPITAL ASIA PACIFIC PTE LTD.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

HITACHI CAPITAL ASIA PACIFIC PTE 170. ASHI SEKIMOTO (MB) Signature of vehicle owner/Date

Name of vehicle owner /Date

Hitachi Capital Asia Pacific Pte. Ltd.

Jun Taiyo Service Centre No. 8 Fourth Lok Yang Road Singapore 629705

Tel: 64663022 Co.Reg.No. 199400399N

Fax: 68966591 GST Reg. No. M2-0118999-3

TAX INVOICE

M/S: Lonpac Insurance Bhd

300 Beach Road

#17-04/07 The Concourse

Singapore 199555

Attn: Motor Claim Dept

Invoice No

: TP10090133

Accident Date ; 05/07/2018

Veh Regn : SLG4237D

Model

Qty

: Toyota Altis

Date

: 26/04/2019

Terms : 0 days
Due Date : 26/04/2019

Your Insured : SJN9552Y

Total Pages : 1 / 1

1. Body Repair 1 Parts 2 Labour

Parts & Labour Charges

2,602.50

S\$Amt

2,210.00

SubTotal: 0.00

S\$Unit

S\$Labor

Grand Total:

4,812.50

Add 7 % GST :

336.88

Net Total After GST:

5,149.38

INTEREST OF 1% PER MONTH WILL BE CHARGED ON ANY AMOUNT OUTSTANDING FROM DUE DATE

All cheques should be crossed and made payable to :

Hitachi Capital Asia Pacific Pte. Ltd.

HITACHI CAPITAL ASIA PACIFIC PTE. LTD.

TAKASHI SEKIMOTO (MR)

Manager Auto Servicing

Service Manager

Job done by :

Hitachi Capital Asia Pacific Pte. Ltd. Jun Taiyo Service Centre

No. 8 Fourth Lok Yang Road Singapore 629705 Tel: 64663022 Fax: 68966591 Co.Reg.No. 199400399N GST Reg. No. M2-0118999-3

TAX INVOICE

M/S: Strides Transportation Pte Ltd

60 Woodlands Industrial Park E4 Singapore 757705

Attn: Damian Chan (Mr)

Invoice No

: NR40090134

Accident Date : 05/07/2018

Veh Regn : SLG4237D Model : Toyota Altis

Date

: 26/04/2019

Terms

: 0 days

Due Date

: 26/04/2019

Your Insured : SJN9552Y Total Pages : 1 / 1

Qty

SSUnit

S\$Amt

S\$Labor

1. Rental Fee

1 Rental of SJV5502B for 7 days

7.00

85.00

595.00

SubTotal:

595.00

0.00

Grand Total:

595.00

Add 7 % GST:

41.65

Net Total After GST:

636.65

INTEREST OF 1% PER MONTH WILL BE CHARGED ON ANY AMOUNT OUTSTANDING FROM DUE DATE

All cheques should be crossed and made payable to :

Hitachi Capital Asia Pacific Pte. Ltd.

HITACHI CAPITAL ASIA PACIFIC PTE. LTD.

TAKASHI SEKIMOTO (MR)

Manager Auto Servicing Total Venicle Solutions Department

Service Manager Job done by :

| Miles and the second | Replacemen | t Vehicle Report | |
|--|--|--|-------|
| Particulars of Hirer | CONTROL OF THE CONTRO | 1 | |
| ame | : Damian Chan (Mr) | | |
| ompany's Name | : Strides Transportation Pte Ltd | | |
| ddress | : 60 Woodlands Industrial Park | E4 Singapore 757705 | |
| ehicle No | ; SLG4237D | | |
| el | : 63690111 | | |
| P | : 92252599 | | |
| Vehicle Particulars | | Reason for Replacement : | |
| The same of the sa | : SJV5502B | ✓ Accident | |
| ehicle No | : Toyota | Repair | |
| laker lodel | : Altis 1.6L | ☐ Others | |
| iodei | 7700 1100 | | |
| OUT | Petrol: 100 | IN Petrol: | 100 |
| and the second s | | Date : 23/7/18 | |
| | Solve V | | |
| | 50 | Time : 10 : 50 hrs Mileage (km) : 147158 | 50 |
| 기 (C. C.), (C. C. C | - 4 | | 11 |
| lo of Keys (pcs) : 1 | - 4 | No of Keys (pcs) : | 12 |
| | 0 2 | | 0 127 |
| thers: | | | |
| | | | |
| Mark "X" on Damage Parts | | | |
| | | | |
| I / We hereby confirm our accepta | nce: | | |
| 1.1 =110 | HUA | allow thro | |
| HW 6140 | timi | Name: | _ |
| Name: 900909° | 79 - | / _ | |
| HP: / 2/1/ | SSIA PACIFIC | HP: | λ. |
| [4 | 1年 | /// | |
| 1/4 | (3) | 19 3 | 5) |
| // | * HITACLE | / ADVITH * | 536 |
| For/on behalf of Hitachi Capital A | sia Pacific Pte. Ltd. | For/on behalf of Hitachi Capital Asia Pacific Pte. Ltd | d. |
| | United Carl House Strategy and the Experience Strategy Control of the Control of | Le course for one third and demanded and a letter of the | - |
| In case of vehicle's Insurance is The Lessee shall be responsible | under Third Party only, Excess in a for same petrol level (\$25.00 / o | s to cover for any third party damage or injury claims. | |
| r. The respectation of technision | s is sume point foroi (westor) o | The state of the s | |
| | | | |
| Others: | | | |



6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

RECORDS MANAGEMENT CENTRE

TAX INVOICE

Our Ref No:

GR-18-105470

Date of Request:

10/07/2018

Your Ref No:

Online Purchase

Hitachi Capital Asia Pacific Pte. Ltd No 8 Fourth Lok Yang Road Singapore 629705

Dear Sir/Madam,

Date of Accident:

05/07/2018

Vehicle No:

SLG4237D

Place of Accident:

Braddell Road Twds CTE Near Hse No 135

Involving Vehicle No: SJN9552Y

With reference to your application for the accident report, we have attached the following accident reports as requested:

| DOCUMENTS | ACCIDENT LOCATION | | - | AMOUNT (S\$) |
|-----------------|--|-------|---|--------------|
| SJN9552Y | Braddell Road Twds CTE Near Hse No 135 | 14.00 | 1 | 13.08 |
| GST Amount | | | | 0.92 |
| Total Amount Du | e (GST Inclusive) | | | 14.00 |

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque



6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

SEARCH RESULTS

Our Ref No:

GR-18-105462

Date of Request:

06/07/2018

Your Ref No:

Online Purchase

Hitachi Capital Asia Pacific Pte. Ltd No 8 Fourth Lok Yang Road Singapore 629705

Dear Sir/Madam,

Your Search Criteria:

Date of Accident:

05/07/2018

Place of Accident:

BRADDELL RD TWDS CTE

Client Vehicle No:

SLG4237D

With reference to your search criteria for the accident report, the following documents were found to closely match your search criteria:

| REQ. VEHICLE ACCIDENT LOCATION | | ACCIDENT DATE |
|--------------------------------|--------------------------------|------------------|
| SJN9552Y | BRADDELL ROAD TOWARDS CTE/CITY | 05/07/2018 07:30 |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

TAX INVOICE

Our Ref No:

GR-18-105462

Date of Request:

06/07/2018

Your Ref No:

Online Purchase

Hitachi Capital Asia Pacific Pte. Ltd No 8 Fourth Lok Yang Road Singapore 629705

Dear Sir/Madam,

Your Search Criteria:

Date of Accident:

05/07/2018

Place of Accident:

BRADDELL RD TWDS CTE

Client Vehicle No:

SLG4237D

| DESCRIPTION | AMOUNT (S\$) |
|---|--------------|
| E-File Search Fee (Public) | |
| GST Amount Total Amount Due (GST Inclusive) | 14.02 |
| | 0.98 |
| | 15.00 |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date

[X] GIRO [] Cash [] Cheque



6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No:

GR-18-103236

Date of Request:

06/07/2018

Your Ref No:

Online Purchase

Hitachi Capital Asia Pacific Pte. Ltd No 8 Fourth Lok Yang Road Singapore 629705

Dear Sir/Madam,

Enquiry Date

06/07/2018

Enquiry By

Ng Jiong How

TP Vehicle No.

SJN9552Y

Accident Date

05/07/2018

Enquiry Result

| TP Vehicle No. Insurer | | Period of Insurance | Insurer Tel. No. | |
|------------------------|----------------------|-----------------------|------------------|--|
| SJN9552Y | Lonpac Insurance Bhd | 06/03/2018-05/03/2019 | +65 62507388 | |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

TAX INVOICE

Our Ref No:

GR-18-103236

Date of Request:

06/07/2018

Your Ref No:

Online Purchase

Hitachi Capital Asia Pacific Pte. Ltd No 8 Fourth Lok Yang Road Singapore 629705

Dear Sir/Madam,

Enquiry Date

06/07/2018

Enquiry By

Ng Jiong How

TP Vehicle No.

SJN9552Y

Accident Date

05/07/2018

| DESCRIPTION | AMOUNT (S\$) |
|----------------------------------|--------------|
| TP Insurer Enquiry | 1.87 |
| GST Amount | 0.13 |
| Total Amount Due (GST Inclusive) | 2.00 |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque