

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 12 July 2018 11:11 AM
To: 'jionghow.ng@hcspl.com.sg'
Subject: RE: SLG4237D Third party claim against SJN9552Y (LONPAC) Liability check confirmation and arrange survey Our Ref: 18/18/18/VP05/020740 ***LKK REF:CC4/LPC18012542/eb3

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Monday, 9 July 2018 2:42 PM

To: jionghow.ng@hcspl.com.sg; assignments@lkkauto.com; 'SUR' (sur@lkkauto.com) <sur@lkkauto.com>; 'Nivitha (LKK Auto)' <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: SLG4237D Third party claim against SJN9552Y (LONPAC) Liability check confirmation and arrange survey
Our Ref: 18/18/18/VP05/020740

Without Prejudice

Dear Jiong How

Please liaise with LKK Auto Consultants Pte Ltd for survey/liability.

Dear Catherine/Nivitha

FYA –New case

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: JiongHow, Ng [<mailto:jionghow.ng@hcspl.com.sg>]

Sent: Monday, 9 July, 2018 2:32 PM

To: GERALD POH WEE BIN

Cc: Vonn, LM Siow; Jamilah, Binte MohdKassim; ChiaLiang, Cheong

Subject: SLG4237D Third party claim against SJN9552Y (LONPAC) Liability check confirmation and arrange survey

Dear all,

Please refer to above subject matter.

Attached GIA report and Estimate for your arrangement.

Kindly Assign Survey, Car In No.8 Fourth lok yang road S/629705

Regards

Ng Jiong How

Motor Claims Advisor

Auto Servicing

Total Vehicle Solutions Department

Hitachi Capital Asia Pacific Pte. Ltd.

Jun Taiyo Service Centre (Automobile Leasing & Workshop)

8 Fourth Lok Yang Road Singapore 629705

t: 6833 6282

e: jionghow.ng@hcspl.com.sg

w: www.hitachi-capital.com.sg

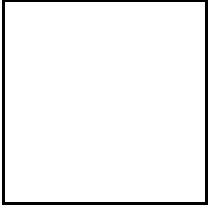
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