

## Asher Sng (LKKAUTO)

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Wednesday, 12 September 2018 9:04 AM  
**To:** Asher Sng (LKKAUTO)  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SCK70D (OI : LPC - 18/18/18/VP00/020750) AND SHB8983E (TP : LKK REF - CC3/LPC18012538/K1eb3) on 07.07.2018

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear Asher

Please proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]  
**Sent:** Friday, 7 September, 2018 5:08 PM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SCK70D (OI : LPC - 18/18/18/VP00/020750) AND SHB8983E (TP : LKK REF - CC3/LPC18012538/K1eb3) on 07.07.2018

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 10/07/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **PREMIER AUTOMOTIVE SERVICES PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 2,289.59	\$ 428.00
2. Loss of Rental (2days x \$100.37)	\$ 200.74	\$ 200.74 (2days x \$100.37)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 2,492.33</b>	<b>\$ 630.74</b>

\*\*2 days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval please**

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Sent:** Tuesday, 10 July 2018 5:55 PM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SCK70D (OI : LPC - 18/18/18/VP00/020750) AND SHB8983E (TP : LKK REF - CC3/LPC18012538/K1eb3) on 07.07.2018

Dear Shu Pei

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Tuesday, 10 July, 2018 4:43 PM

**To:** GERALD POH WEE BIN; ERIC WOO JUN KIAT; ONG LI LI

**Cc:** MT\_Claim\_SG; Admin A; Asher Sng (LKKAuto)

**Subject:** Direct Settlement - Accident Involving SCK70D (OI : LPC - TBA) AND SHB8983E (TP : LKK REF - CC3/LPC18012538/K1eb3) on 07.07.2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHB 8983E at M/s Premier Automotive Services Pte Ltd.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP's GIA report

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# **PREMIER AUTOMOTIVE SERVICES PTE LTD**

23 CHANGI SOUTH AVE 2 #01-02  
SINGAPORE 486443  
TEL:65446671 FAX:62141511  
CO. REG:200707743D GST REG:200707743D

Our Ref: SHB8983E/GS

**WITHOUT PREJUDICE**

13<sup>th</sup> August 2018

**(By Email Only)**

**Attn: The Motor Claims Department**

Lonpac Insurance Bhd  
300 Beach Road #17-04/07  
The Concourse  
Singapore 199555

Dear Sir/Madam

## **ACCIDENT INVOLVING SHB8983E & SCK70D ALONG CTE - CITY ON 07.07.18**

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: SHB8983E, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: SCK70D at the material time of the accident with the driver of our client's vehicle, Mr Lee Chih Wen

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: SCK70D, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair	\$ 428.00 (Incl. GST)
(2) Loss of Rental - 2Days @\$100.37per day	\$ 200.74
(3) GIA Search Fee	\$ 2.00
	<b><u>\$ 630.74</u></b>

A copy of each of the following supporting documents is enclosed:

- (1) Final Repair Bill, GIA report & sketch plan of SHB8983E
- (2) Driver's I/C and Driving Licence
- (3) Vehicle Registration card, Certificate of Insurance
- (4) Check In/Out Voucher, GIA search

# **PREMIER AUTOMOTIVE SERVICES PTE LTD**

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL:65446671 FAX:62141511

CO. REG:200707743D GST REG:200707743D

Our Ref: SHB8983E/GS

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,



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Claims Department – Gary Shi

Email: [gary.shi@premiertaxi.com](mailto:gary.shi@premiertaxi.com)

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

Settlement excludes any  
bodily injuries arising out of the  
above said accident and pertains  
to property damage only

## **AUTHORIZATION TO ACT**

I, **PREMIER TAXIS PTE LTD** (the third party claimant") of **23 CHANGI SOUTH AVENUE 2 #03-02 SINGAPORE 486443** (address), owner of **SHB 8983E** (vehicle no.) hereby authorize **PREMIER AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHB 8983E** that was damaged pursuant to the accident which occurred on **07/07/2018** (date) along **CTE - CITY (BEF UPP SERANGOON ROAD EXIT)** (location) involving vehicle no/s **SCK 70D** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 18 (day) of Sept (month) 2018 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)



## LONPAC INSURANCE BHD

CLAIM NO : 18/18/18/VP00/020750  
DATE : 18 SEPT 2018


### DISCHARGE VOUCHER

I/We, PREMIER TAXIS PTE LTD confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner SCK 70D the sum of Singapore Dollars SIX HUNDRED THIRTY AND CENTS SEVENTY FOUR ONLY, **(\$630.74)** in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, SHB 8983E on 07/07/2018 along/at CTE - CITY (BEF UPP SERANGOON ROAD EXIT).

I /We hereby agree to indemnify and keep indemnify (**WONG KOK WAH /LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/s PREMIER AUTOMOTIVE SERVICES PTE LTD.**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

  
.....  
Signature of vehicle owner/Date

  
18/9/18  
.....  
Name of vehicle owner/Date




PREMIER AUTOMOTIVE SERVICES PTE LTD  
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)  
TEL: 65436676 / 65436689 FAX: 62141511  
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

PREMIER TAXIS PTE LTD  
23 CHANGI SOUTH AVENUE 2 #03-02  
SINGAPORE 486443

# TAX INVOICE

DATE 8-Aug-2018  
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR KIA OPTIMA REGN NO: SHB 8983 E			\$ 400.00
TOTAL REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 400.00
GST @ 7%				\$ 28.00
GRAND TOTAL				\$ 428.00

  
for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)





12 July 2018

To Whom It May Concern

Dear Sir/Madam

**CERTIFICATION LETTER**

This letter serves to inform that Lee Chih Wen (Li Jiwen) of NRIC Number S7677374B is a registered driver of SHB8983E. Lee Chih Wen (Li Jiwen) is paying daily rental rate of \$100.37 (Inclusive of GST).

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Kellie Poh", written over a faint circular stamp.

Kellie Poh  
Administration Manager

Prepared By: Hasnah

PREMIER TAXIS PTE LTD  
23 Changi South Avenue 2  
#03-02  
Singapore 486443  
Telephone: +65 6214 8880 Fax: +65 6214 0330  
[www.premiertaxi.com](http://www.premiertaxi.com)  
Co. Reg. No. 200304975H



REPLACEMENT VEH GIVEN YES / NO

VEH NO. \_\_\_\_\_

JOB NO. \_\_\_\_\_

## CHECK IN / OUT VOUCHER

| | | | | | | | | |

DRIVER'S NAME <u>LEE CHIH WEN</u>	
NRIC <u>S 76 77374B</u>	HANDPHONE <u>97232300</u>
TAXI REGN NO. <u>S H 8983E</u>	MAKE / MODEL <u>K5</u>
DATE IN <u>09/07/18</u> TIME IN <u>0910</u>	DATE OUT <u>10/07/18</u> TIME OUT <u>1415</u>
KILOMETRES IN <u>          </u> FUEL IN <u>E 1/4 1/2 3/4 F</u>	KILOMETRES OUT <u>          </u> FUEL OUT <u>E 1/4 1/2 3/4 F</u>

TAXI METER DOWNLOADED

YES

NO

DATE / TIME TOWED IN TO WORKSHOP

D D M M Y Y H H M M

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION

D D M M Y Y H H M M

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

## CHECK IN

LEE CHIH WEN

DRIVER'S NAME

Lee 9/7/2018

DRIVER'S SIGNATURE / DATE / TIME

## CHECK OUT

LEE CHIH WEN

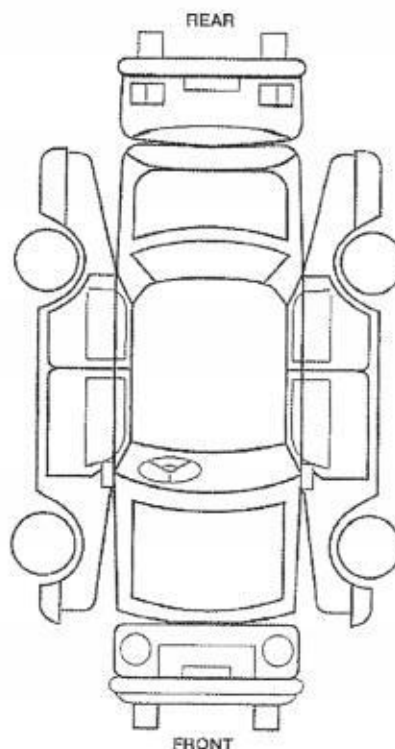
DRIVER'S NAME

Lee

DRIVER'S SIGNATURE / DATE / TIME

CHECKED IN BY  
(PREMIER'S AUTHORISED WORKSHOP)CHECKED OUT BY  
(PREMIER'S AUTHORISED WORKSHOP)

INDICATE AREA OF DAMAGE HERE:



BODY MARKINGS

- |                     |             |
|---------------------|-------------|
| 1 - Light Dent      | 5 - Damaged |
| 2 - Serious Dent    | 6 - Chip    |
| 3 - Light Scratch   | 7 - Crack   |
| 4 - Serious Scratch | 8 - Peeling |

SERVICE / REPAIRS DONE

DRIVER'S REMARKS

☐ SERVICING ☐ OTHERS:☐ T / BELT☐ AIRCON SYSTEM☐ TURBO☐ BRAKE SYSTEM☐ CLUTCH SYSTEM☐ BULB☐ UNDER CARRIAGE☐ CPF☐ BATTERY☒ ACCIDENT: DATE / TIME of ACCIDENT:07/07/18 1430TPW

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-103927  
Date of Request: 09/07/2018

Your Ref No: Online Purchase

Premier Automotive Services Pte Ltd  
23 Changi South Ave 2  
#01-02  
Singapore 486443

Dear Sir/Madam,

Enquiry Date 09/07/2018  
Enquiry By GOH WEE DEK  
TP Vehicle No. SCK70D  
Accident Date 07/07/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SCK70D	Lonpac Insurance Bhd	19/06/2018-18/06/2019	+65 62507388

Thank You.

The Images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735**TAX INVOICE**

Our Ref No: GR-18-103927

Date of Request: 09/07/2018

Your Ref No: Online Purchase

Premier Automotive Services Pte Ltd  
23 Changi South Ave 2  
#01-02  
Singapore 486443

Dear Sir/Madam,

Enquiry Date: 09/07/2018  
Enquiry By: GOH WEE DEK  
TP Vehicle No: SCK70D  
Accident Date: 07/07/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You,

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque