

**Veron Chen (LKKAUTO)**

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**From:** CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>  
**Sent:** Monday, 10 December 2018 2:51 PM  
**To:** claims@juseq.com.sg  
**Cc:** Admin-D (LKKAUTO); Karen Tan; CWS Motor Claims  
**Subject:** Request of Survey report-your ref no: JEQ/180553/0718/JEC/ our Ref: D18005275MFSH;accident involving SHB3306T and SLJ518D on 05-07-2018

WITHOUT PREJUDICE

Dear Sir,

We refer to your letter of claim dated 29-11-2018

In letter of claim we noted that repair cost was adjusted by our surveyor But our surveyor mentioned that your client did not send in for repair. Kindly Suggest & provide if there is any survey report from your end.

Thanks & Regards,  
Motor Claims Department  
MS First Capital Insurance Ltd  
[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)

**From:** Admin-D (LKKAUTO) [mailto:admin-d@lkkauto.com]  
**Sent:** Monday, December 10, 2018 11:48 AM  
**To:** 'CWS Motor Claims'  
**Cc:** assignments  
**Subject:** RE: REQUEST OF SURVEY REPORT-OUR REF:D18005275MFSH;ACCIDENT INVOLVING SHB3306T AND SLJ518D ON 05-07-2018

Dear Sir / Madam,

Thank you for your email.

Please be informed that according to the repairer, owner SLJ 518D did not send in vehicle for repair as liability not clear.

Kindly advise.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** CWS Motor Claims [mailto:cwsmotorclaims@msfirstcapital.com.sg]

**Sent:** Monday, 10 December, 2018 1:44 PM

**To:** ASSIGNMENTS@LKKAUTO.COM

**Cc:** CWS Motor Claims ; Lurene Jaw

**Subject:** REQUEST OF SURVEY REPORT-OUR REF:D18005275MFSH;ACCIDENT INVOLVING SHB3306T AND SLJ518D ON 05-07-2018

Dear Sir,

We received LOD from workshop/solicitor.

Please let us have the **Survey Report including Vehicle Inspection Photos & Survey Fees Invoice** asap.

Kindly upload the survey report through CWS from document management screen by selecting option Survey report.

Thanks & Regards,

Motor Claims Department

MS First Capital Insurance Ltd

[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)