

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 21 August, 2018 9:05 AM  
**To:** Chris Bulaclac  
**Cc:** Admin A; Mars Ler; Vic (LKKAUTO)  
**Subject:** RE: Accident On 04/07/2018 Involving Our Insured SGZ1193A And Your Insured FBL1602U LKK REF CC4/ASM18012518/Uhb3

Without Prejudice

Dear Chris,

We refer to your below email.

Please be informed that we are still pending for instruction from our principal.

We will continue to follow up and will get back to you for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Chris Bulaclac [mailto:[chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)]  
**Sent:** Tuesday, 21 August, 2018 8:52 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A; Mars Ler  
**Subject:** RE: Accident On 04/07/2018 Involving Our Insured SGZ1193A And Your Insured FBL1602U LKK REF CC4/ASM18012518/Uhb3

Hi Vic,

Good morning, Kindly advice on this case.

Thank you,

Best Regards,

**Christopher L. Bulaclac**  
**Assistant Manager – Customer Service**

**H/P 96552177      D/D 65949160**  
email : [chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)  
Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 UBI Road 3 Singapore 408650  
Tel : 67461000    Fax : 64875857

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**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** Monday, 13 August 2018 09:26  
**To:** Chris Bulaclac  
**Cc:** Admin A; Mars Ler; Vic (LKKAuto)  
**Subject:** RE: Accident On 04/07/2018 Involving Our Insured SGZ1193A And Your Insured FBL1602U LKK REF CC4/ASM18012518/Uhb3

Without Prejudice

Dear Chris,

Good day and we refer to your below email.

Please be informed that we are still pending for instruction from our principal.

We will continue to follow up and will get back to you for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Chris Bulaclac [<mailto:chris.bulaclac@ccfulco.com.sg>]  
**Sent:** Monday, 13 August, 2018 8:25 AM  
**To:** Vic (LKKAuto)  
**Cc:** Admin A; Mars Ler  
**Subject:** RE: Accident On 04/07/2018 Involving Our Insured SGZ1193A And Your Insured FBL1602U LKK REF CC4/ASM18012518/Uhb3

Dear Vic,

Good morning, Please advice on this case.

Thank you,

Best Regards,

**Christopher L. Bulaclac**  
**Assistant Manager – Customer Service**  
**H/P 96552177 D/D 65949160**  
email : [chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)  
Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 UBI Road 3 Singapore 408650  
Tel : 67461000 Fax : 64875857

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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Tuesday, 7 August 2018 09:34

**To:** Chris Bulaclac

**Cc:** Admin A; Mars Ler; Vic (LKKAUTO)

**Subject:** RE: Accident On 04/07/2018 Involving Our Insured SGZ1193A And Your Insured FBL1602U LKK REF CC4/ASM18012518/Uhb3

Without Prejudice

Dear Chris,

We refer to your below email.

Please be informed that we are still pending for instruction from our principal.

We will continue to follow up and will get back to you for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Chris Bulaclac [<mailto:chris.bulaclac@ccfulco.com.sg>]

**Sent:** Tuesday, 7 August, 2018 8:46 AM

**To:** Vic (LKKAUTO)

**Cc:** Admin A; Mars Ler

**Subject:** RE: Accident On 04/07/2018 Involving Our Insured SGZ1193A And Your Insured FBL1602U LKK REF CC4/ASM18012518/Uhb3

Good morning Vic,

Please advice if we can do Direct Settlement on this case.

Thank you,

Best Regards,

**Christopher L. Bulaclac**  
**Assistant Manager – Customer Service**  
H/P 96552177 D/D 65949160  
email : [chris.bulaclac@ccfulco.com.sg](mailto:chris.bulaclac@ccfulco.com.sg)  
Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 Ubi Road 3 Singapore 408650  
Tel : 67461000 Fax : 64875857

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**From:** Mars Ler  
**Sent:** Thursday, 2 August 2018 19:10  
**To:** Vic (LKKAUTO)  
**Cc:** Chris Bulaclac; Admin A  
**Subject:** RE: Accident On 04/07/2018 Involving Our Insured SGZ1193A And Your Insured FBL1602U LKK REF CC4/ASM18012518/Uhb3

Dear Vic ,

Please advise liability if we can do Direct Settlement on this case .

**Thank You,**

**Best regards**

**Mars Ler**  
**B & P Service Advisor**  
**Cycle & Carriage Fulco Motor Dealer Pte Ltd**  
**330 Ubi Road 3 Singapore 408650**  
**D/D 65949163 H/P 91792566**

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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** Friday, 20 July, 2018 5:57 PM  
**To:** Mars Ler  
**Cc:** Chris Bulaclac; Admin A; Vic (LKKAUTO)  
**Subject:** RE: Accident On 04/07/2018 Involving Our Insured SGZ1193A And Your Insured FBL1602U LKK REF CC4/ASM18012518/Uhb3

Without Prejudice

Dear Mars Ler,

We refer to your below email.

Please be informed that we are still pending for instructions from our principal.

We will continue to follow up and will get back for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Mars Ler [<mailto:mars.ler@ccfulco.com.sg>]

**Sent:** Friday, 20 July, 2018 11:37 AM

**To:** Vic (LKKAuto)

**Cc:** Chris Bulaclac; Admin A

**Subject:** RE: Accident On 04/07/2018 Involving Our Insured SGZ1193A And Your Insured FBL1602U LKK REF CC4/ASM18012518/Uhb3

Dear Vic ,

Please advise liability if we can do Direct Settlement on this case .

**Thank You,**

**Best regards**

**Mars Ler**

**B & P Service Advisor**

**Cycle & Carriage Fulco Motor Dealer Pte Ltd**

**330 Ubi Road 3 Singapore 408650**

**D/D 65949163 H/P 91792566**

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**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Tuesday, 17 July, 2018 9:16 AM

**To:** Mars Ler

**Cc:** Chris Bulaclac; Admin A; Vic (LKKAuto)

**Subject:** RE: Accident On 04/07/2018 Involving Our Insured SGZ1193A And Your Insured FBL1602U LKK REF CC4/ASM18012518/Uhb3

Without Prejudice

Dear Mars Ler,

We refer to your below email.

Please be informed that we are still pending for instruction from our principal.

We will follow up on the matter.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Mars Ler [<mailto:mars.ler@ccfulco.com.sg>]

**Sent:** Tuesday, 17 July, 2018 8:58 AM

**To:** Vic (LKKAuto)

**Cc:** Chris Bulaclac

**Subject:** Re:Accident On 04/07/2018 Involving Our Insured SGZ1193A And Your Insured FBL1602U

Dear Vic ,

Good morning , please advise liability if we can do Direct Settlement on this case .

**Thank You,**

**Best regards**

**Mars Ler**

**B & P Service Advisor**

**Cycle & Carriage Fulco Motor Dealer Pte Ltd**

**330 Ubi Road 3 Singapore 408650**

**D/D 65949163 H/P 91792566**

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**From:** Mars Ler

**Sent:** Monday, 9 July, 2018 7:05 PM

**To:** [cst@axa.com.sg](mailto:cst@axa.com.sg); 'motor.survey@axa.com.sg'; [motor.doc@axa.com.sg](mailto:motor.doc@axa.com.sg)

**Cc:** Chris Bulaclac

**Subject:** Re:Accident On 04/07/2018 Involving Our Insured SGZ1193A And Your Insured FBL1602U

Dear Motor Claims ,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

**Please arrange for Pre-survey (Advance notice required 1 day ,vehicle with customer)**

Thank You,

Thank You,

Best regards

Mars Ler  
B & P Service Advisor  
Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 Ubi Road 3 Singapore 408650  
D/D 65949163 H/P 91792566