

ASS. REC. BY: Adrian King

REF:

CC3 / ALG18012511 / A/bsz

ASSIGNMENT

2017 ~~2018~~ ~~Sept~~

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s \_\_\_\_\_  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: 600  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

Veh No: SLS721K Yr Regn: 2017  
 Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or \_\_\_\_\_  
 Make: Audi A3 C.C. 999  
 Colour: Blue A/C: Insured / Std / NI / NA  
 Sp. Reading: 12739 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: WAUZZZ8VXJ1006690  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: In order / Jammed / Leaked / Burnt or  
 Brake: In order / Jammed / Leaked / Burnt or  
 Modi: Nil / S/Rim / STD A/Rim or  
 Tyre Size: F: 225/45 R17  
 R: 225/45 R17

(Policy Condition)  
 Remark: The veh had commenced its  
 repair at the time of inspection.  
 Bal. or Market Value: 108K  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No  
 Est. Repairs: 06/883 days Res.: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No  
 CA / REV / REP. / 24 HRS  
 Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_  
 Vehicle: IN / OUT

N/S	O/S

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or \_\_\_\_\_  
 Front \_\_\_\_\_ Rear \_\_\_\_\_  
 R/Bal. 06 mm R/Bal. 06 mm  
 L/Bal. 06 mm L/Bal. 06 mm  
 D.O.A. \_\_\_\_\_ D.O.I. 10/07/18  
 Survey held at Premium  
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or  
Front A/S  
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time | Action / Instruction  
 \_\_\_\_\_ | OD ALG.  
 \_\_\_\_\_ | SLS 721K - CC4 / ALG18012503 / jbs  
10/7 - Revert via menmen.  
11/7 - 16:14pm - authorise repair by victor.  
17/7 @ 10:40am - email to premium authorise repair excess \$600  
part by part \$12,390.40 (red: 11486, 4390)

RECEIVED 27 SEP 2018

Date/Time, File Pass to?  : Preli. Report  
26/9 Typist  : Final Report  
 Date/Time, File Return to? \_\_\_\_\_  
 Days Of Repair: 6  
 Resurvey No. of Trip: \_\_\_\_\_  
 Add Fee:  Site Insp (\$) )  
 Interview (\$) )  
 Tech. Invs (\$) )  
 Weekend (\$) )  
 Survey Fee: \_\_\_\_\_  
 Transportation: \_\_\_\_\_  
 S + RS: \_\_\_\_\_  
 Photos \_\_\_\_\_  
 Others \_\_\_\_\_  
 TOTAL \_\_\_\_\_  
 Report Format: OD  
 Lump Sum / (B): (\$) 12390.40

## Denise Tay (LKKAuto)

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**From:** Koh, Victor-CK <Victor-CK.Koh@aig.com>  
**Sent:** Wednesday, 11 July 2018 4:17 PM  
**To:** SUR  
**Cc:** Fong, Andy-SY  
**Subject:** SLS721K/ OD / 5211959490SG - Labour

Hi

Kindly advise why 3.5 days needed to replace Bonnet, front bumper, LH front fender, LH headlamp?

Thanks & Regards

Victor Koh  
AIG  
Claims Technical Controller  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120  
Tel +65 6419 1785 | Fax +65 68357416  
[Victor-ck.koh@aig.com](mailto:Victor-ck.koh@aig.com) | [www.aig.com](http://www.aig.com)

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

## Denise Tay (LKKAuto)

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**From:** Denise Tay (LKKAuto)  
**Sent:** Thursday, 12 July 2018 10:40 AM  
**To:** Claims; 'Nora Khai'; SUR  
**Subject:** RE: OD claim for SLS 721 K - VEHICLE IN

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SLS 721K (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims [mailto:[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)]  
**Sent:** Tuesday, 10 July 2018 9:22 PM  
**To:** 'Nora Khai' <[nora.khai@premiumauto.com.sg](mailto:nora.khai@premiumauto.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** RE: OD claim for SLS 721 K - VEHICLE IN

Dear all,

Kindly advise on approval for this case. Owner is waiting to have the replacement vehicle.  
Vehicle is on premises.

Best Regards,  
**George Wong**  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

## View Received Message

This mail is associated with :

**\*SLS721K (5211959490SG)**

OD

Jul 6 2018 5:00PM

[LEOW MING YI]

Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 11/07/2018 16:14 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$14700.00) - SLS721K - Claim Handler: Loo, Tong Shing

Approved:14700.00:Re-inspection to be done for damage check and supplementary items / labour.

### DOCUMENTS SUMMARY

There are no documents.

**Note: This document has not been finalised.****LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #07-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Ler, Bernard-JQ

Date: 10 Jul 2018

**Preliminary Advice**

Vehicle No	: SLS721K	Accident Date	: 06/07/2018
Make	: AUDI A3	Policy No.	: 1700047764
Assignment Date	: 10/07/2018	Excess	: S\$0.00
Date of Inspection	: 10/07/2018	Est. Duration of Repair	: 6.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	23,876.00
Revised Amount	:S\$	14,700.00
Check Items (Estimated)	:S\$	1,383.00
Total	:S\$	16,083.00
Lump Sum Repair	:S\$	

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	108,000.00
COE / PARF Rebate	:S\$	51,443.00
Salvage Value	:S\$	
Margin for Repair	:S\$	56,557.00

**Remarks**

- ( x ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

> [Back to OneMotoring](#)

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	8388C
Vehicle Details	
Vehicle No.:	SLS721K
Vehicle to be Exported:	No
Intended De-registration Date:	10 Jul 2018
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.0 TFSI S TRONIC (LED)
Primary Colour:	Blue
Manufacturing Year:	2017
Engine No.:	CHZ512201
Chassis No.:	WAUZZZ8VXJ1006690
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$24,475.00
Original Registration Date:	04 Sep 2017
First Registration Date:	04 Sep 2017
Transfer Count:	0
Actual ARF Paid:	\$16,265.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	03 Sep 2027
PARF Rebate Amount:	\$12,198.00
Intended COE Rebate Details	
COE Expiry Date:	03 Sep 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$42,900.00
COE Rebate Amount:	\$39,245.00
<b>Total Rebate Amount:</b>	<b>\$51,443.00</b>

The information contained herein is correct as at 10 Jul 2018

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	07/07/2018 12:13
Date Of Accident	06/07/2018 17:15
Exact Location Of Accident	ON PIE TOWARDS CHANGI BETW ENG NEO AND LORNIE EXIT
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLS721K
<b>Insured/Policyholder</b>	
Name Of Registered Owner	LEOW MING YI
NRIC No	S8628388C
Email Address	LEOWMINGYI@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96313322
Alternative Phone No	OFFICE-64680350

### Vehicle Particulars

Manufacturer	AUDI
Model	A3 SEDAN 1.0 TFSI 8V
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700047764
Cover Note Number	

### Driver

Name of Driver	LEOW MING YI
NRIC No	S8628388C
Date Of Birth	12/09/1986
Occupation	INDOOR
Date Of Driving Pass	08/01/2007
Driving Experience	11 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96313322
Fax Number	
Contact Number	OFFICE-64680350
Email Address	LEOWMINGYI@GMAIL.COM

Address	23 CHENG SOON GARDEN
Postcode	599801
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

AT 5:14 PM ON 6TH JULY 2018, I WAS DRIVING ON THE PIE IN THE DIRECTION OF CHANGI AIRPORT AND I WAS ON THE EXTREME RIGHT LANE. TRAFFIC WAS FLOWING VERY SMOOTHLY AND I WAS CRUISING ALONG BEHIND A BLACK NISSAN LATIO KEEPING A DISTANCE OF AROUND 3-5 CAR LENGTHS AWAY. WE WERE DRIVING AT A SPEED OF ABOUT 75-80 KM/H WHEN THE BLACK NISSAN SUDDENLY JAMMED HIS BRAKES AND ATTEMPTED TO CUT TO THE LEFT LANE. SEEING THIS I IMMEDIATELY STEPPED HARD ON MY BRAKES TO SLOW DOWN. UNFORTUNATELY THE NISSAN ABRUPTLY CHANGED HIS MIND AND SWERVED BACK INTO MY LANE WHILE COMING TO A COMPLETE STOP IN FRONT OF ME. BY THIS TIME I WAS ALREADY JAMMING MY BRAKES FULLY AND MY CAR WAS ALREADY SKIDDING BUT IT WAS TOO LATE. I TRIED TO AVOID THE COLLISION BUT THERE WAS A BARRIER TO THE RIGHT AND THE FRONT LEFT OF MY CAR CLIPPED THE REAR RIGHT OF HIS BUMPER.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJU6415T
Vehicle Make/Model/Colour	NISSAN/LATIO/BLACK
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	TEO ZHI XIANG DARREN
NRIC/Passport Number	S8701520C
Contact Number	87372510
Address	46 THOMSON WALK
Postcode	574487
Insurance Company Name	



Nature Of Damage

No. Of Passenger (Including Driver)

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

Driver's Signature  
(if driver is not the policyholder)  
Date & Time:



Reporting Centre Personnel's Signature  
Name: Nova Kwan  
NRIC/FIN No.: S80347572

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

At 5:14 PM on 6 July 2018, I was driving on the PIE in the direction of Changi Airport and I was on the extreme right lane. Traffic was flowing very smoothly and I was cruising along behind a black Nissan Latio keeping a distance of around 3-5 car lengths away. We were driving at a speed of about 75-80km/h when the Black Nissan suddenly jammed his brakes and attempted to cut to the left lane. Seeing this I immediately stepped hard on my brakes to slow down. Unfortunately the Nissan ~~did~~ abruptly changed his mind and veered back into my ~~lane~~ lane while coming to a complete stop in front of me. By this time I ~~had~~ was already jamming my brakes fully and my car was already skidding but it was too late. I ~~was not able to~~ <sup>tried to</sup> avoid the collision but as there was a barrier to the right and the front left of my car clipped the rear right of his bumper.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(if driver is not the policyholder)  
Date & Time

Reporting Centre Personnel's Signature  
Name: NORA KUA  
NRIC/IN NO: S9024757 Z

REPUBLIC OF SINGAPORE DRIVING LICENCE

S 0028388C

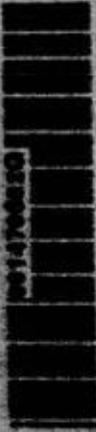
LANG VI

12 Sep 1969

08 Jan 2007



10614700020



**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**

PASS DATE

06 Jan 2007

**Class 3A** Motor cars without clutch pedals (A, B, C) <= 3000kg  
with <= 7 passengers, exclusive of the driver; and  
other motor vehicles without clutch pedals <= 2500kg



EP 200A

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S8628388C



Name  
LEOW MING YI

廖明义  
Race  
CHINESE  
Date of birth  
12-09-1986  
Country of birth  
SINGAPORE

Sex  
M  
S8628388C



4969663



NRIC No. S8628388C

Date of issue  
19-04-2013

Address  
23 CHENG SOON GARDEN  
SINGAPORE 599801



# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

**Name of Policyholder** : LEOW MING YI  
**Period of Insurance** : 04 Sep 2017 To 03 Sep 2018  
**Engine No.** : CHZ512201  
**Chassis No.** : WAUZZZ8VXJ1006690

**Vehicle No.** : SLS721K  
**Policy No.** : 1700047764  
**Endorsement No.** :  
**Issued Date** : 21 Sep 2017

### ABOUT THE COVER

**Make/Model** : AUDI A3 Sedan 1.0 TFSI S tronic  
**Engine Capacity/Tonnage** : 999,00 CC      **Sum Insured** : Market Value  
**Driver Restriction** : NA      **Off Peak Car** : No      **First Year of Registration** : 2017  
**Insuring with COE/PARF** : Yes

#### Person or Classes of Persons Entitled to Drive\* :

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

**Age Condition** : All Age Condition

#### Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

#### Loss of Use

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

**Windscreen** : \$100

#### Named Driver and Excess (where applicable)

LEOW MING YI - \$600 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125288

PREMIUM LEASING -MPL  
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

**AIG Asia Pacific Insurance Pte. Ltd.**  
 AUTHORISED REPRESENTATIVE

Stefany Loh

Accident Photo



REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S8628388C



Name

LEOW MING YI

廖明义

Race

CHINESE

Date of birth

12-09-1986

Country of birth

SINGAPORE

Sex

M

S8628388C

4959663



NRIC No. S8628388C

Date of issue

19-04-2013

Address

23 CHENG SOON GARDEN  
SINGAPORE 599801

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S 8628388 C**

Name

**LEOW MING YI**

Birth Date: **12 Sep 1985**

Issue Date: **08 Jan 2007**



**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**

PASS DATE

08 Jan 2007

**Class 3A** Motor cars without clutch pedals (A1, A2) =< 3000kg  
with =< 7 passengers, exclusive of the driver; and  
other motor vehicles without clutch pedals =< 2500kg

NP 478A

License No: S8628358C





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**Driver Restriction** : NA      **Off Peak Car** : No      **Insuring with COE/PARF** : Yes

#### Person or Classes of Persons Entitled to Drive\*

a) The Policyholder.  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.  
You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

**Age Condition** : All Age Condition

#### Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

#### Loss of Use

\* Limitations rendered inoperative by Section 4 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

Windscreen : \$100

#### Named Driver and Excess (where applicable)

LEOW MING YI - \$600 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 409699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125268

PREMIUM LEASING -MPL

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

**AIG Asia Pacific Insurance Pte. Ltd.**  
 AUTHORISED REPRESENTATIVE

Stefany Loh

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/0787/2018/PH  
**Date** : 9-Jul-18

Vehicle IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**  
**Tel: 6841 0055 - Fax: 6256 4315**

**Owner's Name** : Mr Leow Ming Yi  
**Address** : 23 Cheng Soon Garden  
Singapore 599801  
**Telephone** : HP +65 96313322  
**Type of Claim** : Own Damage Claim  
**Policy No.** : 1700047764  
**Vehicle No** : **SLS 721 K**  
**Model Code** : Audi A3 1.0 TFSI S  
**Model / Year** : ~~Jul-18~~ Sept 2017.  
**Engine No** : CHZ 512201  
**Chassis No** : WAUZZZ8VXJ1006690  
**Mileage** :  
**Date In** : 7-Jul-18  
**Liability** : -  
**Excess Cost** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 6-Jul-18  
**Place of Accident** : On PIE towards Changi between Eng Neo and Lornie Exit

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLS 721 K .

FRONT

S/n	Nature of Jobs	Estimated Charges	Remarks
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	✓
2	To dismantle and renew front bumper, lhs front fender, lhs headlight and bonnet. Renew front lock carrier and align to position. Re-organise front crash management components. Reinstall all parts removed.	\$ <del>4,500.00</del>	1750 ✓
3	To respray front bumper, lhs front fender and bonnet. ✓	\$ <del>2,200.00</del>	1650 ✓
4	To carry out wheel alignment	S/N \$ 240.00	X
5	To carry out diagnostic check.	S/N \$ 192.00	✓
6	Towing Fee	S/N \$ 280.00	X
<b>TOTAL LABOUR CHARGES</b>		<b>: \$ <u>7,772.00</u></b>	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLS 5721 K .

(Front)

S/N	Parts Description		Damaged Parts & Prices S/Nett
1	BUMPER COVER <i>Distorted</i>	\$	1,800.00 ✓ 1391.20-
2	FIXING PARTS FOR BUMPER <i>new</i>	\$	161.00 +
3	GUIDE SECTION - LH <i>Distorted</i>	\$	33.00 ✓ 25.84-
4	CLOSING ELEMENT - LH <i>new</i>	\$	254.00 +
5	COVER TRIM - LH <i>new</i>	\$	140.00 +
6	ADAPTER WHEEL HOUSING LINER <i>Not new</i>	\$	32.00 ?
7	AIR GUIDE GRILLE - LH <i>new</i>	\$	164.00 +
8	CLOSING ELEMENT - LOWER CENTRE <i>new</i>	\$	460.00 +
9	FOAM FILLER PIECE <i>Not new</i>	\$	162.00 +
10	SIDE REINFORCEMENT	\$	633.00 +
11	FENDER - LH <i>Distorted</i>	\$	746.00 ✓ 596.80
12	ATTACHMENT PARTS FOR FENDER <i>new</i>	\$	62.00 +
13	BRACKET FOR FENDER - LH <i>?</i>	\$	24.00 ✓ 18.88-
14	BRACKET FOR FENDER - LH <i>?</i>	\$	34.00 ✓ 26.64-
15	BRACE WING - LH <i>Not new</i>	\$	84.00 ?
16	CLOSING ELEMENT - LH <i>new</i>	\$	29.00 ?
17	INSULATION FOR WING - LH <i>Not new</i>	\$	36.00 ?
18	WHEEL HOUSING LINER - LH <i>Distorted</i>	\$	151.00 ✓ 120.80
19	ATTACHMENT PARTS FOR WHEEL HOUSING LINER <i>not new</i>	\$	77.00 +
20	BONNET <i>Distorted</i>	\$	2,755.00 ✓ 2264.00-
<b>SUB - TOTAL SPARE PARTS CHARGES</b>		<b>\$</b>	<b>7,837.00</b>

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLS 721 K .

(REAR)

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	ATTACHMENT PARTS FOR BONNET <i>Not new</i>	\$	141.00 ?
22	LID HINGE - LH <i>Not new</i>	\$	53.00 x
23	CATCH HOOK	\$	78.00 x
24	CATCH HOOK	\$	55.00 ✓
25	BUNGS	2 \$	36.00 +
26	LED HEADLIGHT - LH <i>cracked</i>	\$	4,888.00 ✓ 3910.40
27	POWER MODULE FOR MAIN LIGHT <i>Not new</i>	\$	665.00 +
28	CONTROL UNIT FOR LIGHT CONTROL SYSTEM <i>Not new</i>	\$	487.00 +
29	LED WITH HEAT SINK - LH <i>Not new</i>	\$	625.00 +
30	LIFT CYLINDER FOR HEADLIGHT WASHER SYSTEM - LH <i>Not new</i>	\$	123.00 ?
31	LOCK CARRIER WITH MOUNT FOR RADIATOR <i>Not new</i>	\$	638.00 ?
32	WASH WATER RESERVIOR <i>Deformed</i>	\$	178.00 ✓ 141.60 -
33	SUNDRIES <i>Not new</i>	\$	300.00 ? 2.24 -
<b>TOTAL SPARE PARTS CHARGES</b>		<b>:</b>	<b>\$ 16,104.00</b>
<b>TOTAL LABOUR CHARGES</b>		<b>:</b>	<b>\$ 7,772.00</b>
<b>GRAND TOTAL</b>		<b>:</b>	<b>\$ 23,876.00</b>

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

**Name** : Adrian King  
**Surveyed Date** : 10/07/18  
**Authorised Date** :  
**Excess Cost** :  
**Liability** :  
**Remarks** : Not Authorised, 06 Days

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

**Please Note** : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/0787/2018/PH  
**Date** : 9-Jul-18

Vehicle IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

*Hi Adrian*

*6 days of repairs exclude 1 Sunday  
jb 29 Aug 18*

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

**Owner's Name** : Mr Leow Ming Yi  
**Address** : 23 Cheng Soon Garden  
Singapore 599801  
**Telephone** : HP +65 96313322  
**Type of Claim** : Own Damage Claim  
**Policy No.** : 1700047764  
**Vehicle No** : **SLS 721 K**  
**Model Code** : Audi A3 1.0 TFSI S  
**Model / Year** : Jul-18  
**Engine No** : CHZ 512201  
**Chassis No** : WAUZZZ8VXJ1006690  
**Mileage** :  
**Date In** : 7-Jul-18  
**Liability** : -  
**Excess Cost** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 6-Jul-18  
**Place of Accident** : On PIE towards Changi between Eng Neo and Lornie Exit

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLS 721 K .

FRONT

S/n	Nature of Jobs	Estimated Charges	Remarks
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	\$ 360.00
2	To dismantle and renew front bumper, lhs front fender, lhs headlight and bonnet. Renew front lock carrier and align to position. Re-organise front crash management components. Reinstall all parts removed.	\$ 4,500.00	\$ 1,750.00
3	To respray front bumper, lhs front fender and bonnet.	\$ 2,200.00	\$ 1,650.00
4	To carry out wheel alignment	S/N \$ 240.00	
5	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
6	Towing Fee	S/N \$ 280.00	
<b>TOTAL LABOUR CHARGES</b>		<b>: \$ 7,772.00</b>	<b>\$ 3,952.00</b>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLS 5721 K.

(Front)

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	
1	BUMPER COVER	\$ 1,800.00	\$ 1,391.20
2	FIXING PARTS FOR BUMPER	\$ 161.00	
3	GUIDE SECTION - LH	\$ 33.00	\$ 25.84
4	CLOSING ELEMENT - LH	\$ 254.00	
5	COVER TRIM - LH	\$ 140.00	
6	ADAPTER WHEEL HOUSING LINER	\$ 32.00	
7	AIR GUIDE GRILLE - LH	\$ 164.00	
8	CLOSING ELEMENT - LOWER CENTRE	\$ 460.00	
9	FOAM FILLER PIECE	\$ 162.00	
10	SIDE REINFORCEMENT	\$ 633.00	
11	FENDER - LH	\$ 746.00	\$ 596.80
12	ATTACHMENT PARTS FOR FENDER	\$ 62.00	
13	BRACKET FOR FENDER - LH	\$ 24.00	\$ 18.88
14	BRACKET FOR FENDER - LH	\$ 34.00	\$ 26.64
15	BRACE WING - LH	\$ 84.00	
16	CLOSING ELEMENT - LH	\$ 29.00	
17	INSULATION FOR WING - LH	\$ 36.00	
18	WHEEL HOUSING LINER - LH	\$ 151.00	\$ 120.80
19	ATTACHMENT PARTS FOR WHEEL HOUSING LINER	\$ 77.00	
20	BONNET	\$ 2,755.00	\$ 2,204.00
<b>SUB - TOTAL SPARE PARTS CHARGES</b>		<b>\$ 7,837.00</b>	<b>\$ 4,384.16</b>

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLS 721 K.

(REAR)

S/N	Parts Description	c/f	Damaged Parts & Prices	
			S/Nett	Remark
				\$ 4,384.16
21	ATTACHMENT PARTS FOR BONNET		\$ 141.00	
22	LID HINGE - LH		\$ 53.00	
23	CATCH HOOK		\$ 78.00	
24	CATCH HOOK		\$ 55.00	
25	BUNGS	2	\$ 36.00	
26	LED HEADLIGHT - LH		\$ 4,888.00	\$ 3,910.40
27	POWER MODULE FOR MAIN LIGHT		\$ 665.00	
28	CONTROL UNIT FOR LIGHT CONTROL SYSTEM		\$ 487.00	
29	LED WITH HEAT SINK - LH		\$ 625.00	
30	LIFT CYLINDER FOR HEADLIGHT WASHER SYSTEM - LH		\$ 123.00	
31	LOCK CARRIER WITH MOUNT FOR RADIATOR		\$ 638.00	
32	WASH WATER RESERVIOR		\$ 178.00	\$ 141.60
33	SUNDRIES		\$ 300.00	\$ 2.24
<b>TOTAL SPARE PARTS CHARGES</b>			<b>\$ 16,104.00</b>	<b>\$ 8,438.40</b>
<b>TOTAL LABOUR CHARGES</b>			<b>\$ 7,772.00</b>	<b>\$ 3,952.00</b>
<b>GRAND TOTAL</b>			<b>\$ 23,876.00</b>	<b>\$ 12,390.40</b>

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

**Name** :  
**Surveyed Date** :  
**Authorised Date** :  
**Excess Cost** :  
**Liability** :  
**Remarks** :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SLS 721 K**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/0787/2018/MAS

22 Sept 2018

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SLS 721 K, Audi A3 Sedan 1.0 TFSI**

With reference to the above-mentioned vehicle, no **SLS 721 K**, claimant, **Mr. Leow Ming Yi**, please find the related document per attached.

1. A copy of the Original invoice no. 85012950 – S\$12,615.73
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SLS 721 K

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SLS 0721 K**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/07~~57~~/2018/TF  
19 July 2018

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

1 total pages

**RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER**

**Make & Model** : Audi A3 Sedan 1.0 TFSI  
**Vehicle Chassis No.** : WAUZZZ8VXJ1006690  
**Vehicle Regn No.** : **SLS 0721 K**  
**Vehicle Mileage** : 12794KM  
**Vehicle Owner** : Mr. Leow Ming Yi  
**Certificate No** : 1700047764  
**Policy Excess** : S\$642.00 (inclusive 7% GST)  
**Accident Date** : 6 July 2018  
**Place** : PIE towards Changi between Eng Neo and Lornie Exit  
**Repair Cost** : **\$ 12,615.73**  
**WIP No.** : 16614  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :   
**Time** : 1600  
**Date** : 21/7/18

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	09 Jul 2018		10 Jul 2018 14:36 <a href="#">Edit Adj Rpt</a>	<b>S\$12,390.40</b> <a href="#">Edit Estimates</a>	<b>S\$12,390.40</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS		[Created by insurer]
Insured:	<b>LEOW MING YI</b> , ID: S8628388C, Tel: +6596313322, Email: LEOWMINGYI@GMAIL.COM	
Vehicle Reg. No.:	<b>SLS721K</b>	Date of Loss: 06/07/2018 17:00 - :59 [10 Months and 2 Days From LTA Reg Date (Man Yr)]
Claim Type:	<b>OD / 5211959490SG</b>	Policy/Cover Note No.: 1700047764 (Comprehensive)
		Excess: S\$600.00
Repairer:	<b>Premium Automobiles Pte Ltd (UBI)</b> 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911	
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000 ... [Handled by <b>Loo, Tong Shing</b> ] TongShing.Loo@aig.com	
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... [Final Rpt due 19/07/2018]	
Driver/Custodian:	LEOW MING YI (31 / Male), NRIC: S8628388C, Tel: +6596313322	

ASSOCIATED MAIL RECEIVED	<a href="#">View All</a>	<a href="#">Compose Case Mail</a>
<ul style="list-style-type: none"> <li>• AIG_SG (11/07/2018): <b>Alert - Adj Mandate Approved (S\$14700.00) - SLS721K - Claim Handler: Loo, Tong S...</b></li> <li>• AIG_SG (11/07/2018): <b>SLS721K / OD / 06/07/2018 / Coverage &amp; Excess update</b></li> </ul>		

ALL ASSOCIATED TASKS										<a href="#">View All</a>	<a href="#">Search Tasks</a>	<a href="#">Create New Task</a>	<a href="#">Complete</a>
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?				
No results.													



## Claim Documents

**\*SLS721K (5211959490SG)**  
**OD**  
**Jul 6 2018 5:00PM**  
**[LEOW MING YI]**  
**Premium Automobiles Pte Ltd**

<a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a> <a href="#">Upload Video</a> <a href="#">Upload Audio</a>			<b>View</b> <a href="#">View in Browser</a> ▼	
<b>Assessment Reports</b>			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	10/07/18 16:57	<b>Adjuster Immediate Advice</b>	 Load HTM	
<b>Photos/Images</b>			3 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	10/07/18 15:29	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
2	10/07/18 15:29	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
3	10/07/18 15:29	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
4	10/07/18 15:29	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
5	10/07/18 15:29	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
6	10/07/18 15:29	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
7	10/07/18 15:29	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
8	10/07/18 15:29	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
9	10/07/18 15:29	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
10	10/07/18 15:29	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
11	10/07/18 15:29	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
12	10/07/18 15:29	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
13	10/07/18 15:29	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
14	10/07/18 15:29	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
15	10/07/18 15:29	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
16	10/07/18 15:29	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
17	10/07/18 15:29	<b>General View</b>	 Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/07/18 11:48	<b>Certificate of Insurance</b>	 Load PDF	
2	11/07/18 11:48	<b>ESTIMATE</b>	 Load PDF	
3	11/07/18 11:48	<b>Singapore Accident Statement</b>	 Load PDF	
4	11/07/18 11:51	<b>Driver's NRIC</b>	 Load PDF	
5	11/07/18 11:52	<b>Driver's Driving License</b>	 Load PDF	
6	28/09/18 16:05	<b>DISCHARGE VOUCHER</b>	 Load PDF	
7	28/09/18 16:05	<b>WORKSHOP INVOICE</b>	 Load PDF	

## Linked Accident Report Documents

			<b>View</b> <a href="#">View in Browser</a> ▼	
<b>Assessment Reports</b>			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	07/07/18 13:01	<b>Accident Statement</b>	 Load HTM	



## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #07-16  
Singapore 079120

**Our File No:** CC3/AIG18012511/ATBS2  
**Date:** 28/09/2018

## REFERENCE

Insured/Claimant: LEOW MING YI Policy No: 1700047764  
Date of Loss: 06/07/2018 Nature of Claim: OD Claim No: 5211959490SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: **SLS721K**  
Make & Model: AUDI A3, 999cc TFSI (A) Engine No: CHZ512201  
Reg. Date: 04/09/2017 (Man. Year: 2017) Chassis No: WAUZZZ8VXJ1006690  
Colour: Blue Odometer: 12739 km  
Engine Capacity: 999 cc  
Market Value/New Car Price: S\$108,000.00  
Sum Insured (S\$): **Market Value/New Car Price**

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 225/45R17 Rear Tyre Size: 225/45R17  
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm  
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	16,104.00	8,438.40	7,665.60	47.60
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,772.00	3,952.00	3,820.00	49.15
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>23,876.00</b>	<b>12,390.40</b>	<b>11,485.60</b>	<b>48.11</b>
<b>- Excess (S\$)</b>	<b>600.00</b>	<b>600.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>23,276.00</b>	<b>11,790.40</b>	<b>11,485.60</b>	<b>49.35</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,629.32</b>	<b>825.33</b>	<b>803.99</b>	<b>49.35</b>
<b>Nett Amount (S\$)</b>	<b>24,905.32</b>	<b>12,615.73</b>	<b>12,289.59</b>	<b>49.35</b>

## INSPECTION

Date of Assignment: 10/07/2018  
Date Inspected: 10/07/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)  
55 Ubi Road 1  
Singapore 408699  
Estimated Period of Repair: 6.0 days

**Adjuster:** ADRIAN LING

**Manager:** DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.



# REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER COVER	Deformed	1,800.00 FS	*1,391.20 FS
2	1		*FIXING PARTS FOR BUMPER	Not Necessary	161.00 FS	*- FS
3	1		*GUIDE SECTION - LH	Damaged	33.00 FS	*25.84 FS
4	1		*CLOSING ELEMENT - LH	Not Necessary	254.00 FS	*- FS
5	1		*COVER TRIM - LH	Not Necessary	140.00 FS	*- FS
6	1		*ADAPTER WHEEL HOUSING LINER	Not Necessary	32.00 FS	*- FS
7	1		*AIR GUIDE GRILLE - LH	Not Necessary	164.00 FS	*- FS
8	1		*CLOSING ELEMENT - LOWER CENTRE	Not Necessary	460.00 FS	*- FS
9	1		*FOAM FILLER PIECE	Not Necessary	162.00 FS	*- FS
10	1		*SIDE REINFORCEMENT	Not Necessary	633.00 FS	*- FS
11	1		*FENDER - LH	Distorted	746.00 FS	*596.80 FS
12	1		*BRACKET FOR FENDER - LH	Necessary	24.00 FS	*18.88 FS
13	1		*BRACKET FOR FENDER - LH	Bent	34.00 FS	*26.64 FS
14	1		*BRACE WING - LH	Not Necessary	84.00 FS	*- FS
15	1		*CLOSING ELEMENT - LH	Not Necessary	29.00 FS	*- FS
16	1		*INSULATION FOR WING - LH	Not Necessary	36.00 FS	*- FS
17	1		*WHEEL HOUSING LINER - LH	Deformed	151.00 FS	*120.80 FS
18	1		*ATTACHMENT PARTS FOR WHEEL HOUSING LINER	Not Necessary	77.00 FS	*- FS
19	1		*BONNET	Dented	2,755.00 FS	*2,204.00 FS
20	1		*ATTACHMENT PARTS FOR BONNET	Not Necessary	141.00 FS	*- FS
21	1		*LID HINGE - LH	Not Necessary	53.00 FS	*- FS
22	1		*CATCH HOOK	Not Necessary	78.00 FS	*- FS
23	1		*CATCH HOOK	Not Necessary	55.00 FS	*- FS
24	2		*BUNGS	Not Necessary	36.00 FS	*- FS
25	1		*LED HEADLIGHT - LH	Cracked	4,888.00 FS	*3,910.40 FS
26	1		*POWER MODULE FOR MAIN LIGHT	Not Necessary	665.00 FS	*- FS
27	1		*CONTROL UNIT FOR LIGHT CONTROL SYSTEM	Not Necessary	487.00 FS	*- FS
28	1		*LED WITH HEAT SINK - LH	Not Necessary	625.00 FS	*- FS
29	1		*LIFT CYLINDER FOR HEADLIGHT WASHER SYSTEM - LH	Not Necessary	123.00 FS	*- FS
30	1		*LOCK CARRIER WITH MOUNT FOR RADIATOR	Not Necessary	638.00 FS	*- FS
31	1		*WASH WATER RESERVIOR	Deformed	178.00 FS	*141.60 FS
32	1		*SUNDRIES	Necessary	300.00 FS	*2.24 FS
33	1		*ATTACHMENT PARTS FOR FENDER	Not Necessary	62.00 FS	*- FS

F=Franchise part, S=SpcNett.

<b>Total Parts (\$\$)</b>	<b>16,104.00</b>	<b>8,438.40</b>
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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY.	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER, LHS FRONT FENDER, LHS HEADLIGHT AND BONNET. RENEW FRONT LOCK CARRIER AND ALIGN TO POSITION. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	New	4,500.00	1,750.00
3	TO RESPRAY FRONT BUMPER, LHS FRONT FENDER AND BONNET.	New	2,200.00	1,650.00
4	TO CARRY OUT WHEEL ALIGNMENT.	New	240.00	0.00
5	TO CARRY OUT DIAGNOSTIC CHECK.	New	192.00	192.00
6	TOWING FEE.	New	280.00	0.00
<b>Gross Labour Cost (S\$)</b>			<b>7,772.00</b>	<b>3,952.00</b>

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