

ISSUE

INS. CASE OWNER:

CCP / III1801 7510

vebb

LKK:

IDAC:

Surveyor:

SATHYA

DOE:

ASSIGNMENT

10/7/18

Date / Time:

10/7/18

Registered in Merimen:

10/7/18

Pre-assign / CCU / FTE



Insured Vehicle No. :

SH 74414

Claim No. :

MCT15060458

Name of Insured :

LTP

Policy No. :

M10M0015

Insured Tel No. :

HP:

Make / Model :

Hymon

Excess Sec II :SS

D.O.A.:

15/6/18

Place of Accident :

Highway

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident :

If NO, Driver Name / Age:

1100 5006 KEM

OI GIA REPORT: YES / NO

YES

NO

TP GIA REPORT: YES / NO

YES

NO

Driver Tel No. :

(V/L: YES / NO)

Insured Liability : %

Final ? Yes / No

5:00am



INSRS:
WSP:
Tel:
Liability:
RMKS:

would
have



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time	STAGE	DATE / PIC
11/7/18 Baker	5:00am SH 74414	
	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List: Handler Typist	
12-7-18	SEEK MANDATE TO REJECT TP CLAIM.	
12-7-18	MANDATE APPROVE TO REJECT TP CLAIM.	
	EMAIL WSP TO REJECT TP CLAIM.	
	RECEIVED 18 JUL 2018	

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: \$5 (days) Reduction: % Email Call

FINAL SETTLEMENT Date/Time: Confirm with: Email Call

Final Liability: % 0 (Agreed / Assessed) BOLA S/N No.: 15

Repair Cost: \$5

Loss of Rental (LOR): \$5 (days)

Loss of Use (LOU): \$5 (S x days)

Loss of Income (LOI): \$5 (S x days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search: \$5

Medical: \$5

Disbursement: \$5 (e.g. Tow/ Independent)

Legal Cost: \$5

Total: \$5 **Global Sum \$5:**

FINAL PAYMENT Date/Time: Confirm with: Email Call

Payee 1: \$5 Name 1:

Payee 2: (Strike if N.A.) \$5 Name 2:

Payee 3: (Strike if N.A.) \$5 Name 3:

COMPLIMENT



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
INDIA INTERNATIONAL INSURANCE PL		Ref : CC4/III18012510/eb3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711		Date : 10-07-2018	
		Code : III2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SH 7441Y	Veh. Inspected	SLL 5009M
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	10/07/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	17/06/2018	Inspection Date	
Survey held at	WORLD AUTO PTE LTD 47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG SINGAPORE 577200		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03
 Halcyon 2, S'pore 577200
 Tel No. : 6451 3933 Fax No. : 6455 7576
 E-Mail : worldaut@singnet.com.sg
 Website : www.worldauto.com.sg
 Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

INDIA INTERNATIONAL INSURANCE PTE LTD
 64 CECIL ST #04-05 IOB BUILDING
 049711

Attention : Motor Claim Department
 Contact : 6223 8122

Estimate : ES000221

Date : 09/07/2018
 Vehicle Num. : SLL 5009M (LCR)
 Make/Model : HONDA VEZEL HYBRID
 Chassis/Eng# :
 Accident Date : 17/06/2018
 Claim No. :
 Reference :
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

LIST ITEMS :				
1.	1	FRONT DOOR - LH ✓DT		1,450.00
2.	1	FRONT FENDER LH ✓DT		950.00
3.	1	FRONT FENDER HYBRID EMBLEM LH ✓NEC		100.00
4.	1	FRONT WHEEL ARCH MOULDING LH ✓CUT		250.00
5.	1	FRONT BUMPER ✓CUT		900.00
6.	1	FRONT LOWER BUMPER X NH		300.00
7.	1	SIDE SKIRT LH X NH		450.00
8.	1	FRONT FENDER UNDER DUST COVER LH X NH		190.00
9.	1	FRONT BUMPER SIDE RETAINER L/H ?		120.00

List Total S\$:	4,710.00
20.00% Discount S\$:	942.00
	<u>3,768.00</u>

SPECIAL NETT ITEMS :				
1.	1	FRONT WHEEL ARCH MOULDING CLIPS ✓NEC		50.00 30
2.	1	FRONT BUMPER CLIP ✓NEC		50.00 30
3.	1	SIDE SKIRT CLIPS X NH		50.00
4.	1	SPORT RIM R		1,600.00
5.	1	FRONT FENDER UNDER DUST COVER CLIPS ✓NEC		50.00 30
6.	1	FRONT TYRE LH X NH		188.00

Special Nett Total S\$:	<u>1,988.00</u>
--------------------------	-----------------

LABOUR :				
		TRANSFER DOOR MECHANISM		180.00 100
		TO REMOVE, REARRANGE FRT LH/RRRH DOOR ELECTRICAL WIRING		280.00 120

CONTINUE / ...

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03
 Halcyon 2, S'pore 577200
 Tel No. : 6451 3933 Fax No. : 6455 7576
 E-Mail : worldaut@singnet.com.sg
 Website : www.worldauto.com.sg
 Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

INDIA INTERNATIONAL INSURANCE PTE LTD
 64 CECIL ST #04-05 IOB BUILDING
 049711

Attention : Motor Claim Department
 Contact : 6223 8122

Estimate : ES000221

Date : 09/07/2018
 Vehicle Num. : SLL 5009M (LCR)
 Make/Model : HONDA VEZEL HYBRID
 Chassis/Eng# :
 Accident Date : 17/06/2018
 Claim No. :
 Reference :
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		LABOUR TO REMOVE ACCIDENT DAMAGED PARTS IN ORDER TO REPAIRS INCLUDING PANEL BEAT, CUT/WELD, STRAIGHTEN PANEL WHERE NECESSARY & REPLACE ABOVE PARTS.		1,200.00 700
		PUTTY & SPRAY PAINT ALL AFFECTED AREAS (INNER/ OUTER)		1,500.00 800
		Labour Total S\$:		3,160.00

Sathya Sani
 10/7/2018

5 days

- Lump Sum Repair
- Question mark item photo
- Photo after paint

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

E. & O.E. Signature: Total S\$: 8,916.00
 Date: =====

for WORLD AUTO PTE LTD

Nivitha (LKK Auto)

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Monday, 9 July 2018 5:54 PM
To: assignments
Subject: FW: Re[2]: Request for Third Party Motor Claim Survey

5:55pm @ 9/7/2018
person @ Ainee
vehicle in
average on 10/07/2018

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]
Sent: Monday, 9 July 2018 5:13 PM
To: SUR <sur@lkkauto.com>
Cc: Ainee31 <ainee31@worldauto.com.sg>; Daniel Tan <daniel@worldauto.com.sg>; Zuhaidah Samsuri <aida@iii.com.sg>
Subject: FW: Re[2]: Request for Third Party Motor Claim Survey

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLL5009M and let us have your report urgently.

This claim will be handled by Ms Aida.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
ANDREW LIM
Motor Claims Dept.
India International Insurance Pte Ltd
64 Cecil Street | #05 IOB Building | Singapore 049711
Tel: 6347 6100, Ext - 227
S&P 'A-' (stable) rated Company

From: Ainee31 [mailto:ainee31@worldauto.com.sg]
Sent: Monday, 9 July, 2018 5:00 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Daniel Tan <daniel@worldauto.com.sg>
Subject: Re[2]: Request for Third Party Motor Claim Survey

DEAR ALL

- LKK Auto Consultants Pte Ltd

Ainee

Thanks and Rgds,

World Auto Pte Ltd

Kranji: 63621776

Fax: 64557576

-----Original Message-----

From: "Motor Claim - III" <motorclaim@iii.com.sg>

To: Ainee31 <aine31@worldauto.com.sg>

Cc: "Daniel Tan" <daniel@worldauto.com.sg>

Date: 09/07/2018 16:56

Subject: RE: Request for Third Party Motor Claim Survey

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

ANDREW LIM

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 227

S&P 'A-' (stable) rated Company

From: Ainee31 [<mailto:aine31@worldauto.com.sg>]

Sent: Monday, 9 July, 2018 12:30 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Daniel Tan <daniel@worldauto.com.sg>

Subject: Request for Third Party Motor Claim Survey

Good morning/afternoon,

We would like to request for a third party motor claim survey, details as follow;

Our Vehicle: SLL5009M

Your Insured: SH7441Y

DOA: 17-06-2018

Our vehicle is currently in the workshop, address as follow;

AINEE

World Auto Pte Ltd

No.1, Kranji Loop

Singapore 739535

Please response immediately upon receiving this request, send us your list of Loss Adjustor for our choice within 48 hours.

Kindly note that should you fail to response to us within the above stipulated timeline, we may, at our discretion, appoint our own Loss Adjustor to perform this PRI.

Ainee

Thanks and Rgds,

World Auto Pte Ltd

Kranji: 63621776

Fax: 64557576

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be

intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K



[e-Services \(/content/policehubhome/homepage.html\)](#)

[Log in ↗](#)

Status of Driving Licence

Qualified Driving Licence

Qualified Driving Licence Number	S6920956D
Status of Qualified Driving Licence	Valid
Class(es) of Qualified Driving Licence	3
Expiry Date	Valid for life unless revoked,suspended or disqualified

Provisional Driving Licence

Provisional Driving Licence Number	S6920956D
Status of Provisional Driving Licence	No Licence
Class(es) of Provisional Driving Licence	
Expiry Date	-

[HOME \(https://www.police.gov.sg/\)](https://www.police.gov.sg/)

[ABOUT US \(https://www.police.gov.sg/about-us\)](https://www.police.gov.sg/about-us)

[SGSECURE \(https://www.police.gov.sg/sgsecure\)](https://www.police.gov.sg/sgsecure)

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[JOIN US \(https://www.police.gov.sg/join-us\)](https://www.police.gov.sg/join-us)

[FAQS \(https://va.ecitizen.gov.sg/cfp/CustomerPages/SPF/explorefaq.aspx\)](https://va.ecitizen.gov.sg/cfp/CustomerPages/SPF/explorefaq.aspx)

Print Received Message

This mail is associated with :

***SLL5009M (MCT18060488)**
[SH7441Y]

TP

LCRF PTE LTD

Jun 17 2018 11:00PM

[COMFORT TRANSPORTATION PTE LTD]

World Auto Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 11/07/2018 08:44 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - SLL5009M - Claim Handler: Zuhaidah Bte Samsuri

Approved:0.00:Please reject TP claim as TP changed lane. Thanks.

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 12 July 2018 5:44 PM
To: 'aine31@worldauto.com.sg'
Cc: 'Daniel Tan'; Admin A; 'Zuhaidah Samsuri'
Subject: RE: Re[2]: Request for Third Party Motor Claim Survey // LKK Ref: CC4/III18012510/eb3
Attachments: Video - Accident (OID).MP4; OI SKETCH PLAN.PDF

Without Prejudice

Hi Sir/Mdm,

We refer to the above matter.

We attached here with a copy of our insured's accident statement and our insured video for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client swerved into our insured lane and collided into our insured vehicle.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ainee31@worldauto.com.sg [mailto:aine31@worldauto.com.sg]
Sent: Thursday, 12 July 2018 11:09 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>
Cc: 'Daniel Tan' <daniel@worldauto.com.sg>; Admin A <admin-a@lkkauto.com>; 'Zuhaidah Samsuri' <aida@iii.com.sg>
Subject: RE: Re[2]: Request for Third Party Motor Claim Survey // LKK Ref: CC4/III18012510/eb3

Hi Asher

As spoken at phone before please send us a video footage to show that the accident happen.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Tuesday, July 10, 2018 5:36 PM
To: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; ainee31@worldauto.com.sg
Cc: 'Daniel Tan' <daniel@worldauto.com.sg>; Admin A <admin-a@lkkauto.com>; Zuhaidah Samsuri (aida@iii.com.sg)

<aida@iii.com.sg>

Subject: RE: Re[2]: Request for Third Party Motor Claim Survey // LKK Ref: CC4/III18012510/eb3

Without Prejudice

Hi Ainee,

We refer to our tele-conversation.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blok 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Olivia Lau (LKKAuto)

Sent: Tuesday, 10 July 2018 5:33 PM

To: aine31@worldauto.com.sg; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: 'Daniel Tan' <daniel@worldauto.com.sg>; Admin A <admin-a@lkkauto.com>; Zuhaidah Samsuri (aida@iii.com.sg) <aida@iii.com.sg>

Subject: RE: Re[2]: Request for Third Party Motor Claim Survey // LKK Ref: CC4/III18012510/eb3

[LKK Ref: CC4/III18012510/eb3](#)

Hi Ainee,

Our case handler is [Asher](#). She will review and get back to you.

Thank you.

Best Regards,

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: olivialau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Make
good
use of
Today

From: [aine31@worldauto.com.sg](mailto:ainee31@worldauto.com.sg) [mailto:[aine31@worldauto.com.sg](mailto:ainee31@worldauto.com.sg)]

Sent: Tuesday, 10 July, 2018 1:46 PM

To: SUR <sur@lkkauto.com>

Cc: 'Daniel Tan' <daniel@worldauto.com.sg>

Subject: RE: Re[2]: Request for Third Party Motor Claim Survey

Hi SUR,

Can updates for me on this?

From: [aine31@worldauto.com.sg](mailto:ainee31@worldauto.com.sg) <[aine31@worldauto.com.sg](mailto:ainee31@worldauto.com.sg)>

Sent: Tuesday, July 10, 2018 9:03 AM

To: 'sur@lkkauto.com' <sur@lkkauto.com>

Cc: 'Daniel Tan' <daniel@worldauto.com.sg>

Subject: RE: Re[2]: Request for Third Party Motor Claim Survey

Hi Sur

Please check for this case liability status.

From: Zuhaidah Samsuri <aida@iii.com.sg>

Sent: Tuesday, July 10, 2018 8:44 AM

To: [aine31@worldauto.com.sg](mailto:ainee31@worldauto.com.sg); Motor Claim - III <motorclaim@iii.com.sg>; sur@lkkauto.com

Cc: 'Daniel Tan' <daniel@worldauto.com.sg>

Subject: RE: Re[2]: Request for Third Party Motor Claim Survey

WITHOUT PREJUDICE

Hi,

Please liaise with our appointed surveyor, LKK for liability.

Best Regards

Aida Samsuri

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 257 Fax: 6224 4174
Email: aida@iii.com.sg
Co. Reg Number: 198705792K

From: ainee31@worldauto.com.sg [<mailto:ainee31@worldauto.com.sg>]
Sent: Monday, 9 July, 2018 5:25 PM
To: Motor Claim - III <motorclaim@iii.com.sg>; sur@lkkauto.com; Zuhaidah Samsuri <aida@iii.com.sg>
Cc: 'Daniel Tan' <daniel@worldauto.com.sg>
Subject: RE: Re[2]: Request for Third Party Motor Claim Survey

HI MS AIDA,

Please check for this case liability status.

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, July 9, 2018 5:13 PM
To: 'sur@lkkauto.com' <sur@lkkauto.com>
Cc: Ainee31 <ainee31@worldauto.com.sg>; Daniel Tan <daniel@worldauto.com.sg>; Zuhaidah Samsuri <aida@iii.com.sg>
Subject: FW: Re[2]: Request for Third Party Motor Claim Survey

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLL5009M and let us have your report urgently.

This claim will be handled by Ms Aida.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
ANDREW LIM
Motor Claims Dept.
India International Insurance Pte Ltd
64 Cecil Street | #05 IOB Building | Singapore 049711
Tel: 6347 6100, Ext - 227
S&P 'A-' (stable) rated Company

From: Ainee31 [<mailto:ainee31@worldauto.com.sg>]
Sent: Monday, 9 July, 2018 5:00 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Daniel Tan <daniel@worldauto.com.sg>
Subject: Re[2]: Request for Third Party Motor Claim Survey

DEAR ALL

- LKK Auto Consultants Pte Ltd

Ainee

Thanks and Rgds,

World Auto Pte Ltd

Kranji: 63621776

Fax: 64557576

-----Original Message-----

From: "Motor Claim - III" <motorclaim@iii.com.sg>

To: Ainee31 <aine31@worldauto.com.sg>

Cc: "Daniel Tan" <daniel@worldauto.com.sg>

Date: 09/07/2018 16:56

Subject: RE: Request for Third Party Motor Claim Survey

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

ANDREW LIM

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 227

S&P 'A-' (stable) rated Company

From: Ainee31 [<mailto:aine31@worldauto.com.sg>]

Sent: Monday, 9 July, 2018 12:30 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Daniel Tan <daniel@worldauto.com.sg>

Subject: Request for Third Party Motor Claim Survey

Good morning/afternoon,

We would like to request for a third party motor claim survey, details as follow;

Our Vehicle: SLL5009M

Your Insured: SH7441Y

DOA: 17-06-2018

Our vehicle is currently in the workshop, address as follow;

AINEE

World Auto Pte Ltd

No.1, Kranji Loop

Singapore 739535

Please response immediately upon receiving this request, send us your list of Loss Adjustor for our choice within 48 hours.

Kindly note that should you fail to response to us within the above stipulated timeline, we may, at our discretion, appoint our own Loss Adjustor to perform this PRI.

Ainee

Thanks and Rgds,

World Auto Pte Ltd

Kranji: 63621776

Fax: 64557576

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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...CLAIM SUBFOLDER...(Pending for Survey Report)

WP

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	10 Jul 2018 Edit Reg		10 Jul 2018 00:00 Edit Adj Rpt	S\$3,750.00 Edit Estimates	S\$3,750.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by adjuster]							
Insured:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R								
Main Claimant:	LCRF PTE LTD , Co. Reg. No.: 201624597K								
Vehicle Reg. No.:	SLL5009M	Date of Loss:	17/06/2018 23:00 - :59 [15 Months and 20 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18060488	Policy/Cover Note No.:	MCOM0016						
Vehicle Reg. No. (Insured):	SH7441Y	Policy No. (Claimant):	999995010						
		Excess:							
Repairer:	World Auto Pte Ltd (HQ) 47 Jln Pemimpin, #01-02/03 Halcyon 2, 577200 Bishan - Tel: 6451 3933								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Sathya Sai Kathirrasen] ... [Final Rpt due 19/07/2018]								
ASSOCIATED MAIL RECEIVED			View All	Compose Case Mail					
<ul style="list-style-type: none"> III_SG (11/07/2018): Alert - Adj Mandate Approved (S\$0.00) - SLL5009M - Claim Handler: Zuhaidah Bte S... III_SG (10/07/2018): Alert - Adj Mandate Maintained - SLL5009M - Claim Handler: Zuhaidah Bte Samsuri 									
ALL ASSOCIATED TASKS			View All	Search Tasks					
			Create New Task	Complete					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLL5009M (MCT18060488)
 [SH7441Y]
 TP
 LCRF PTE LTD
 Jun 17 2018 11:00PM
 [COMFORT TRANSPORTATION PTE LTD]
 World Auto Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View	View in Browser
Video									1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)			Thumbnail			Print		
1	10/07/18 17:22	Video - Accident (OID)				Load MP4				
Photos/Images									3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail			Print		
1	11/07/18 14:04	General View				Load JPG		<input checked="" type="checkbox"/>		
2	11/07/18 14:04	General View				Load JPG		<input checked="" type="checkbox"/>		
3	11/07/18 14:04	General View				Load JPG		<input checked="" type="checkbox"/>		
4	11/07/18 14:04	General View				Load JPG		<input checked="" type="checkbox"/>		
5	11/07/18 14:04	General View				Load JPG		<input checked="" type="checkbox"/>		
6	11/07/18 14:04	General View				Load JPG		<input checked="" type="checkbox"/>		
7	11/07/18 14:04	General View				Load JPG		<input checked="" type="checkbox"/>		
8	11/07/18 14:04	General View				Load JPG		<input checked="" type="checkbox"/>		
9	11/07/18 14:04	General View				Load JPG		<input checked="" type="checkbox"/>		
10	11/07/18 14:04	General View				Load JPG		<input checked="" type="checkbox"/>		
11	11/07/18 14:04	General View				Load JPG		<input checked="" type="checkbox"/>		
12	11/07/18 14:04	General View				Load JPG		<input checked="" type="checkbox"/>		
13	11/07/18 14:04	General View				Load JPG		<input checked="" type="checkbox"/>		
14	11/07/18 14:04	General View				Load JPG		<input checked="" type="checkbox"/>		
15	11/07/18 14:04	General View				Load JPG		<input checked="" type="checkbox"/>		
16	11/07/18 14:04	General View				Load JPG		<input checked="" type="checkbox"/>		
17	11/07/18 14:04	General View				Load JPG		<input checked="" type="checkbox"/>		
18	11/07/18 14:04	General View				Load JPG		<input checked="" type="checkbox"/>		
19	11/07/18 14:04	General View				Load JPG		<input checked="" type="checkbox"/>		
20	11/07/18 14:04	Chassis Number				Load JPG		<input checked="" type="checkbox"/>		
21	11/07/18 14:04	Odometer Reading				Load JPG		<input checked="" type="checkbox"/>		
22	11/07/18 14:04	General View				Load JPG		<input checked="" type="checkbox"/>		
23	11/07/18 14:04	General View				Load JPG		<input checked="" type="checkbox"/>		
24	11/07/18 14:04	General View				Load JPG		<input checked="" type="checkbox"/>		
25	11/07/18 14:04	General View				Load JPG		<input checked="" type="checkbox"/>		
Documentation									1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail			Print		
1	10/07/18 14:25	EMAIL FROM III DD 09072018				Load PDF				
2	10/07/18 14:25	TP GIA REPORT				Load PDF				
3	10/07/18 14:25	OI GIA REPORT				Load PDF				
4	11/07/18 17:56	TP ESTIMATE- MARKED				Load PDF				
5	12/07/18 17:45	EMAIL WSP TO REJECT TP CLAIM				Load PDF				

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18012510/VEB3Q2

Date: 19/07/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0016
 Claimant Vehicle No: SLL5009M Insured Vehicle No: SH7441Y
 Date of Loss: 17/06/2018 Nature of Claim: TP Claim No: MCT18060488

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLL5009M**
 Make & Model: HONDA VEZEL, 1.5 HYBRID (A) Engine No: LEB5927778
 Reg. Date: 28/02/2017 (Man. Year: 2016) Chassis No: RU31227765
 Colour: Silver Odometer: 62255 km
 Engine Capacity: 1496 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16
 Front Left Side: Giti 6 mm Rear Left Side: Dunlop 6 mm
 Front Right Side: Giti 6 mm Rear Right Side: Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,756.00	3,010.00	2,746.00	47.71
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,160.00	1,720.00	1,440.00	45.57
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	8,916.00	4,730.00	4,186.00	46.95
Approved Total (Overridden) (S\$)		3,750.00		
(S\$)	8,916.00	3,750.00	5,166.00	57.94
+ GST 7.00/7.00% (S\$)	624.12	262.50	361.62	57.94
Nett Amount (S\$)	9,540.12	4,012.50	5,527.62	57.94
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 10/07/2018
 Date Inspected: 10/07/2018 Inspected At: World Auto Pte Ltd (HQ)
 47 Jln Pemimpin, #01-02/03 Halcyon 2
 Singapore 577200
 Estimated Period of Repair: 5.0 days

Adjuster: Sathya Sai Kathirrasen

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 18 Jul 2018)
Parts: M1-SUV	HONDA VEZEL 1.5 HYBRID (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SLL5009M)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR -LH	Dented	1,450.00 FL	*1,450.00 FL
2	1		*FRONT FENDER LH	Dented	950.00 FL	*950.00 FL
3	1		*FRONT FENDER HYBRID EMBLEM LH	Necessary	100.00 FL	*100.00 FL
4	1		*FRONT WHEEL ARCH MOULDING LH	Cut	250.00 FL	*250.00 FL
5	1		*FRONT BUMPER	Cut	900.00 FL	*900.00 FL
6	1		*FRONT LOWER BUMPER	Not Necessary	300.00 FL	*- FL
7	1		*SIDE SKIRT LH	Not Necessary	450.00 FL	*- FL
8	1		*FRONT FENDER UNDER DUST COVER LH	Not Necessary	190.00 FL	*- FL
9	1		*FRONT BUMPER SIDE RETAINER L/H	*Check	120.00 FL	*- FL
10	1		*FRONT WHEEL ARCH MOULDING CLIPS	Necessary	50.00 FS	*30.00 FS
11	1		*FRONT BUMPER CLIP	Necessary	50.00 FS	*30.00 FS
12	1		*SIDE SKIRT CLIPS	Not Necessary	50.00 FS	*- FS
13	1		*SPORT RIM	Repair	1,600.00 FS	*- FS
14	1		*FRONT FENDER UNDER DUST COVER CLIPS	Necessary	50.00 FS	*30.00 FS
15	1		*FRONT TYRE LH	Not Necessary	188.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	6,698.00	3,740.00
- List Item Discount on L Items 20.00/20.00% (\$\$)	942.00	730.00
Total Parts (\$\$)	5,756.00	3,010.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TRANSFER DOOR MECHANISM	New	180.00	100.00
2	TO REMOVE,REARRANGE FRT LH/RR RH DOOR ELECTRICAL WIRING	New	280.00	120.00
3	LABOUR TO REMOVE ACCIDENT DAMAGED PARTS IN ORDER TO REPAIRS INCLUDING PANEL BEAT , CUT/WELD ,STRAIGHTEN PANEL WHERE NECESSARY & REPLACE ABOVE PARTS	New	1,200.00	700.00
4	PUTTY & SPRAY PAINT ALL AFFECTED AREAS (INNER/OUTER)	New	1,500.00	800.00
Gross Labour Cost (S\$)			3,160.00	1,720.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >