

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 12 July 2018 5:44 PM
To: 'ainee31@worldauto.com.sg'
Cc: 'Daniel Tan'; Admin A; 'Zuhaidah Samsuri'
Subject: RE: Re[2]: Request for Third Party Motor Claim Survey // LKK Ref: CC4/III18012510/eb3
Attachments: Video - Accident (OID).MP4; OI SKETCH PLAN.PDF

Without Prejudice

Hi Sir/Mdm,

We refer to the above matter.

We attached here with a copy of our insured's accident statement and our insured video for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client swerved into our insured lane and collided into our insured vehicle.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ainee31@worldauto.com.sg [mailto:ainee31@worldauto.com.sg]
Sent: Thursday, 12 July 2018 11:09 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>
Cc: 'Daniel Tan' <daniel@worldauto.com.sg>; Admin A <admin-a@lkkauto.com>; 'Zuhaidah Samsuri' <aida@iii.com.sg>
Subject: RE: Re[2]: Request for Third Party Motor Claim Survey // LKK Ref: CC4/III18012510/eb3

Hi Asher

As spoken at phone before please send us a video footage to show that the accident happen.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Tuesday, July 10, 2018 5:36 PM
To: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; ainee31@worldauto.com.sg
Cc: 'Daniel Tan' <daniel@worldauto.com.sg>; Admin A <admin-a@lkkauto.com>; Zuhaidah Samsuri (aida@iii.com.sg)

<aida@iii.com.sg>

Subject: RE: Re[2]: Request for Third Party Motor Claim Survey // LKK Ref: CC4/III18012510/eb3

Without Prejudice

Hi Ainee,

We refer to our tele-conversation.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of **video footage/witness statement/scene photos**(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Olivia Lau (LKKAuto)

Sent: Tuesday, 10 July 2018 5:33 PM

To: ainee31@worldauto.com.sg; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: 'Daniel Tan' <daniel@worldauto.com.sg>; Admin A <admin-a@lkkauto.com>; Zuhaidah Samsuri (aida@iii.com.sg) <aida@iii.com.sg>

Subject: RE: Re[2]: Request for Third Party Motor Claim Survey // LKK Ref: CC4/III18012510/eb3

[LKK Ref: CC4/III18012510/eb3](#)

Hi Ainee,

Our case handler is [Asher](#). She will review and get back to you.

Thank you.

Best Regards,

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: olivialau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: aine31@worldauto.com.sg [mailto:aine31@worldauto.com.sg]

Sent: Tuesday, 10 July, 2018 1:46 PM

To: SUR <sur@lkkauto.com>

Cc: 'Daniel Tan' <daniel@worldauto.com.sg>

Subject: RE: Re[2]: Request for Third Party Motor Claim Survey

HI SUR,

Can updates for me on this?

From: aine31@worldauto.com.sg <aine31@worldauto.com.sg>

Sent: Tuesday, July 10, 2018 9:03 AM

To: 'sur@lkkauto.com' <sur@lkkauto.com>

Cc: 'Daniel Tan' <daniel@worldauto.com.sg>

Subject: RE: Re[2]: Request for Third Party Motor Claim Survey

Hi Sur

Please check for this case liability status.

From: Zuhaidah Samsuri <aida@iii.com.sg>

Sent: Tuesday, July 10, 2018 8:44 AM

To: aine31@worldauto.com.sg; Motor Claim - III <motorclaim@iii.com.sg>; sur@lkkauto.com

Cc: 'Daniel Tan' <daniel@worldauto.com.sg>

Subject: RE: Re[2]: Request for Third Party Motor Claim Survey

WITHOUT PREJUDICE

Hi,

Please liaise with our appointed surveyor, LKK for liability.

Best Regards

Aida Samsuri

Motor Claims Dept

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 257 Fax: 6224 4174
Email: aida@iii.com.sg
Co. Reg Number: 198703792K

From: ainee31@worldauto.com.sg [<mailto:ainee31@worldauto.com.sg>]
Sent: Monday, 9 July, 2018 5:25 PM
To: Motor Claim - III <motorclaim@iii.com.sg>; sur@lkkauto.com; Zuhaidah Samsuri <aida@iii.com.sg>
Cc: 'Daniel Tan' <daniel@worldauto.com.sg>
Subject: RE: Re[2]: Request for Third Party Motor Claim Survey

HI MS AIDA,

Please check for this case liability status.

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, July 9, 2018 5:13 PM
To: 'sur@lkkauto.com' <sur@lkkauto.com>
Cc: Ainee31 <ainee31@worldauto.com.sg>; Daniel Tan <daniel@worldauto.com.sg>; Zuhaidah Samsuri <aida@iii.com.sg>
Subject: FW: Re[2]: Request for Third Party Motor Claim Survey

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SLL5009M](#) and let us have your report urgently.

This claim will be handled by [Ms Aida](#).

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

ANDREW LIM

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 227

S&P 'A-' (stable) rated Company

From: Ainee31 [<mailto:ainee31@worldauto.com.sg>]
Sent: Monday, 9 July, 2018 5:00 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Daniel Tan <daniel@worldauto.com.sg>
Subject: Re[2]: Request for Third Party Motor Claim Survey

DEAR ALL

- LKK Auto Consultants Pte Ltd

Ainee

Thanks and Rgds,

World Auto Pte Ltd

Kranji: 63621776

Fax: 64557576

-----Original Message-----

From: "Motor Claim - III" <motorclaim@iii.com.sg>

To: Ainee31 <aine31@worldauto.com.sg>

Cc: "Daniel Tan" <daniel@worldauto.com.sg>

Date: 09/07/2018 16:56

Subject: RE: Request for Third Party Motor Claim Survey

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

ANDREW LIM

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 227

S&P 'A-' (stable) rated Company

From: Ainee31 [mailto:aine31@worldauto.com.sg]

Sent: Monday, 9 July, 2018 12:30 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Daniel Tan <daniel@worldauto.com.sg>

Subject: Request for Third Party Motor Claim Survey

Good morning/afternoon,

We would like to request for a third party motor claim survey, details as follow;

Our Vehicle: SLL5009M

Your Insured: SH7441Y

DOA: 17-06-2018

Our vehicle is currently in the workshop, address as follow;

AINEE

World Auto Pte Ltd

No.1, Kranji Loop

Singapore 739535

Please response immediately upon receiving this request, send us your list of Loss Adjustor for our choice within 48 hours.

Kindly note that should you fail to response to us within the above stipulated timeline, we may, at our discretion, appoint our own Loss Adjustor to perform this PRI.

Ainee

Thanks and Rgds,

World Auto Pte Ltd

Kranji: 63621776

Fax: 64557576

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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