

15/5/2018

INS. CASE OWNER:

CC 3 WLR  
AIG1801

LKK:

IDAC:

Surveyor:

Kalin

DOI:

ASSIGNMENT

9/8/18

Date / Time:

9/8/18

Registered in Merimen:

10/8/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLE 8469E

Claim No.:

66770094954

Name of Insured:

WLR

Policy No.:

999995058

Insured Tel No.:

HP:

8/8/18

Make / Model:

Toyota

Excess Sec II :SS

D.O.A.:

Place of Accident:

MAMPON OR BLP

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

KEEPI TMOH

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.:

(VL: YES / NO)

Insured Liability: %

Final ? Yes / No

SHA MYAL



INSRS:

WSP:

Tel:

Liability:

RMKS:

CODE  
M

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

12/8/18

LMT

24/7/18

OLD reversed out of parking lot &amp; hit TP who was stationary behind his car.

27/8/18

Filepart to shi rec future

RECEIVED 27 AUG 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Cal

Call

Email

Final Liability:

%

(Agreed / Assessed) BOLA S/N No. : 22.

If NO or B 28. Ass. Lia :

Repair Cost:

SS

1598.24

Loss of Rental (LOR):

SS

376.20

(3 days)

x \$125.40

Loss of Use (LOU):

SS

-

(\$ x days)

Loss of Income (LOI):

SS

150.00

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

[Tick only one]

GIA/LTA Search

SS

7.49

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

2131.96

Global Sum SS:

2130.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Cal

Call

Email

Payee 1:

SS

2120.00

Name 1:

ComfortDesign Engineering Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

(08/11/13)

Surveyor: Kalvin

REF:

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD/TP/WS/TP RES/OD RES/EVA/INV/MV

To Inspected Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SHA 2249L Yr Regn: 1924, 317

Type: M.Car / M.Cycle / Bus / Van / Lorry / T/C / Prime Mover /

Truck / Trailer or

Make: Toyota Prius c.c. 1798Colour: Blue A/C: Insured / Std / NI / NASp. Reading: 132451 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: 5TD1K83F44035 61444

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / Rim or

Tyre Size: F: 195/65R15

R: \_\_\_\_\_

PS/DUN/EXNOVA/GY/FS/LIZA/MIC/OHTSU/PIR/SUMI/

TOYO/YOKO or

Front \_\_\_\_\_ Rear \_\_\_\_\_

R/Bal. 7 mm R/Bal. 7 mmL/Bal. 7 mm L/Bal. 7 mmD.O.A. 8/7/13 D.O.I. 9/7/13Survey held at CDHE (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Body

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>PIP \$ 1493.72 (Red # pay m/s)</u>
	<u>AKK</u>
	<u>PIP</u>

Date/Time, File Pass to?

☐ : Prell. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee:

Transportation:

S + RS \$

Photos

Others

TOTAL

Report Format: \_\_\_\_\_

Lump Sum / I.B.I: (\$ \_\_\_\_\_)

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech. Invs (\$ \_\_\_\_\_)☐ : Weekend (\$ \_\_\_\_\_)



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/LCR18012507/K1pb3

78 SHENTON WAY #08-16  
CHARTIS BUILDINGS SINGAPORE 079120

Date : 10-07-2018



Code : LCR

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLE 8469K	Veh. Inspected	SHA 2249L
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	10/07/2018

## 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

--

## 5. General Information

Accident Date	08/07/2018	Inspection Date	09/07/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

## 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
---

# COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

Our Job Ref No : 305185571  
Date : 12/07/18

## FINALIZATION FORM


To : LKK Fax :  
Attn : KALVIN ANG  
Vehicle Reg No. : SHA2249L Date of Accident : 08-Jul-18


The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

- The repair job shall bill to: AIG ASIA --- SLE8469K
- The finalized amount shall be:
 

(a) Spare Parts after List discount	\$1,023.73
(b) Labour Charges	\$470.00
<b>Total for Part-By-Part Repair Cost</b>	<b>\$1,493.73</b>
(c.) Lumpsum Repair (if applicable)	
Total for Lumpsum repair cost after Less: 20%	
<b>Final Lumpsum Repair cost</b>	
- Estimated normal period for repairs: 2 working days.
- We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
- Thank you for your assistance.

We confirm the estimates and finalized amount

Signature :   
Name : LIM T S  
Tel : 62148398  
Fax : 65468156

Signature :   
Name : KALVIN  
Date : 12/7/18

## For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		NO		
3. Survey Fees	-----			
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

\_\_\_\_\_

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS : COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305185571  
REGN NO : SHA2249L  
MILEAGE : 0000000000  
MAKE : TOYOTA  
MODEL : PRIUS HYBRID(G4)  
DATE OF REGN : 19.07.2017  
DATE/TIME IN : 09.07.2018 10:10  
ACCIDENT DATE : 08.07.2018

## JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

## PART REQUISITION

0001 04-01-0302-0596-G	REAR DOOR LH	1	1,258.30	25.00	943.72
0002 28-01-0103-2013-A	REAR DOOR APPS STICKER LH	1	80.00		80.00

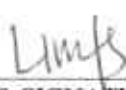
SUB-TOTAL : 1,023.72

## JOB NATURE

0000 L	PANEL BEATING	200.00
0001 23-502	SPRAYPAINT ON AFFECTED AREA	200.00
0002 20-00	TUFF COAT ON AFFECTED PARTS.	20.00
0003 L	TRANSFER OF DOOR	50.00

SUB-TOTAL : 470.00

TOTAL : 1,493.72

  
MVA NAME & SIGNATURE  
DATE :

\_\_\_\_\_  
SURVEYOR NAME & SIGNATURE  
DATE : AUTHORIZED : YES / NO

COMFORTDELGRO ENGINEERING PTE LTD  
REPAIR ESTIMATE

Agasia - cp/p)

9/7/2018

TS

VEHICLE NO : SHA 2249L

MAKE :

LKK - Kalvin

MODEL : TOYOTA PRIUS

PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT
PANEL SUB-ASSY, REAR DOOR, LH <i>Part</i>			\$ 1,258.30
SUB TOTAL			\$ 1,258.30
LESS 25%			\$ 314.58
DISCOUNTED TOTAL			\$ 943.73
REAR DOOR COMFORT & APPS STICKER <i>acc</i>			\$ 80.00
REAR DOOR ADVERTISEMENT LOGO <i>X "</i>			\$ 100.00
			\$ 180.00
LABOUR CHARGE			
Panel Beating			\$ <del>250.00</del> 200
Spray Painting Charge			\$ <del>250.00</del> 200
Tuff Kote			\$ <del>50.00</del> 20
Transfer of Door			\$ <del>120.00</del> 50
TOTAL LABOUR			\$ 770.00
ESTIMATE TOTAL			\$ 1,893.73

NETT  
NETT

Kalvin LKK  
9/7/18 1520hrs  
2 P/P  
P/P  
Before Paint photo

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party claims is on a "Without Prejudice" basis
- No illegal modifications to parts
- Supplier warranty claim to be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer  
Signature:  
Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

# OMFORD DELGRO ENGINEERING

member of COMFORT DELGRO

ALG  
LKK

## ComfortDelGro Engineering Pte Ltd

200 Grange Road Singapore 675701  
Mainline + 65 6362 6267 Faxline + 65 6780 8732  
Workshops:  
50 Lorong Drive Singapore 608995 24 Serangoon Road Singapore 756156  
383 Sin Ming Drive Singapore 575717 7 Bungee Road Singapore 328731  
45 Panchor Road Singapore 602280 6 Delia Avenue 1 Singapore 339537

Date/Time: 09.07.2018 14:10 Page : 1

Team: ARC Repair TP(CLSO)1

### JOB CARD

Sales Order:

JC NO: 305185571

OMER

S COMFORT TRANSPORTATION PTE LTD  
7010045  
OMER NO. 383 SIN MING DRIVE  
ESS Singapore SINGAPORE 575717  
65508755

(R) (O)  
(P)

JUNT CARD NO.

REGN NO.	SHA2249L	MILEAGE
MAKE:	TOYOTA	FUEL
MODEL	PRIUS HYBRID(G4)	DATE/TIME IN
YR OF MANU.	19.07.2017	TARGET DATE
CHASSIS CODE	JTDKB3FU403561444	COMPLETION DATE/TIME:

Accident Date: 08.07.2018  
NATURE: 3P 08.07.18

### JOB DESCRIPTION

S/NO LABOR CODE DESCRIPTION

ED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

gement Slip

Exit Pass

SHA2249L

LIMITS

Vehicle No.: SHA2249L

Service Advisor

Signature/Date

Name of Service Advisor

Date:

COMFORTDELGRO ENGINEERING PTE LTD  
REPAIR ESTIMATE

VEHICLE NO : SHA 2249L

MAKE :

MODEL : TOYOTA PRIUS

Angasia - cp/p

LKK - Calvin

9/7/2018

TS

PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT	
PANEL SUB-ASSY, REAR DOOR, LH ✓			\$ 1,258.30	
SUB TOTAL			\$ 1,258.30	
LESS 25%			\$ 314.58	
DISCOUNTED TOTAL			\$ 943.73	
REAR DOOR COMFORT & APPS STICKER ✓			\$ 80.00	NETT
REAR DOOR ADVERTISEMENT LOGO X			\$ 100.00	NETT
			\$ 180.00	
LABOUR CHARGE				
Panel Beating			\$ <del>250.00</del> 200	
Spray Painting Charge			\$ <del>250.00</del> 200	
Tuff Kote			\$ <del>50.00</del> 20	
Transfer of Door			\$ <del>120.00</del> 50	
TOTAL LABOUR			\$ 770.00	
ESTIMATE TOTAL			\$ 1,893.73	

Calvin LKK  
9/7/18 1520hrs  
2 P/P  
P/P  
Before Paint photo

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary (items) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.





e-Services (/content/policehubhome/homepage.html)

Log in

# Status of Driving Licence

## Qualified Driving Licence

Qualified Driving Licence Number	S1199641H
Status of Qualified Driving Licence	Valid
Class(es) of Qualified Driving Licence	3
Expiry Date	Valid for life unless revoked,suspended or disqualified

## Provisional Driving Licence

You are not a valid Provisional Driving Licence Holder.

HOME (<https://www.police.gov.sg/>)  
ABOUT US (<https://www.police.gov.sg/about-us>)  
SGSECURE (<https://www.police.gov.sg/sgsecure>)  
I-WITNESS (<https://www.police.gov.sg/iwitness>)  
COMMUNITY PROGRAMMES (<https://www.police.gov.sg/community-programme>)  
RESOURCES (<https://www.police.gov.sg/resources>)  
NEWS & PUBLICATIONS (<https://www.police.gov.sg/news-and-publications>)  
JOIN US (<https://www.police.gov.sg/join-us>)  
FAQS (<https://va.ecitizen.gov.sg/cfp/CustomerPages/SPF/explorefaq.aspx>)  
CONTACT US (<https://www.police.gov.sg/content/contact-us>)  
E-FEEDBACK (/content/policehubfeedback/efeedback.html)  
SITEMAP (<https://www.police.gov.sg/sitemap>)

Privacy Statement (<https://www.police.gov.sg/content/privacy-statement>) | Terms of Use (<https://www.police.gov.sg/content/terms-of-use>)

© 2018 Singapore Police Force. A Member of The Home Team (<https://www.mha.gov.sg>).

Our Ref : T 0718 / SHA2249L /CL(st)  
Your Ref:  
Date : 16-Jul-18

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**CHARTIS Buliding**  
**78 Shenton Way**  
**#07-16**  
**Singapore 079120**

**Attn : Motor Claims Department WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHA2249L YOUR INSURED SLE8469K**  
**AND OTHER \_\_\_\_\_ ON 08.07.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHA2249L which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SLE8469K we are submitting these claim for your consideration on behalf of the claimants.

#### TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,598.29
2	3 days Loss of Rental @ \$ 125.40 per day	\$ 376.20
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transporation	\$ -
<b>Sub Total :</b>		<b>\$ 1,981.98</b>

#### HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
<b>Total Claims :</b>		<b>\$ 2,221.98</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 9 pcs.
- b) LTA search slip/s of : SLE8469K
- c) GIA / Police report/s of : SHA2249L
- d) Letter of authority from owner / hirer / operator
  - ( X ) Photograph/s of Accident Scene ( ) Certificate of Insurance
  - ( ) Witness statement/s ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Floor  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 180560450

Workshops

Braddell  
205 Braddell Road  
Singapore 579701

Loyang  
59 Loyang Drive  
Singapore 508969

Sin Ming  
383 Sin Ming Drive  
Singapore 575717

Pandan  
45 Pandan Road  
Singapore 609286

Ubi  
320 Ubi Road 3  
Singapore 408649

Senoko  
24 Senoko Loop  
Singapore 758156

Sungei Kadut  
7 Sungei Kadut Way  
Singapore 726791

Yishun  
501 Yishun Industrial Park A  
Singapore 768732



## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 24 July 2018 2:12 PM  
**To:** 'Eileen, May Hwee Yap'  
**Subject:** ACCIDENT INVOLVING SLE 8469K(AIG) & SHA 2249L ALONG/AT WHAMPOA DRIVE OSCP ON 08/07/2018

Your Ref: **SLE 8469K**  
Our Ref: CC3/LCR18012507/K1pb3

Dear Sirs/Madam,

### **ACCIDENT INVOLVING SLE 8469K(AIG) & SHA 2249L ALONG/AT WHAMPOA DRIVE OSCP ON 08/07/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHA 2249L against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION			
(NAF / PAF)			
ACCIDENT INVOLVING ALONG	TOYOTA PRIUS SHA2249L , SLE8469K WHAMPOA MARKET CARPARK.	ON 08-Jul-18 23:45	
I / We	PHUA SOON KIAT	(Hirer) NRIC No.:	S0322046Z
and/or	KUAN AH BOON	(Relief) NRIC No.:	S1686268A
Taxi Number	SHA2249L		
hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):			
1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.			
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).			
3. To sign Discharge Voucher on my/our behalf.			
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directiy to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".			
Date	09-Jul-2018		
Name of Hirer	PHUA SOON KIAT		
Hirer NRIC	S0322046Z	Signature :	
Address	663 BUFFALO ROAD #17-14 210663		
Contact No.	83224204		
Name of Relief	KUAN AH BOON		
Relief NRIC	S1686268A	Signature :	
Address	35 JALAN BAHAGIA 05-230 320035		
Contact No.	97350242		

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **SS 2130.00** (Global Sum) for vehicle no. **SHA 2249L** that was damaged pursuant to the accident which occurred on **08/07/2018** (date) along **WHAMPOA MARKET CARPARK** (location) involving vehicle no/s **SLE 8469K**.

This is pursuant to the inspection conducted on **09/07/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHA 2249L** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHA 2249L** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 24 (day) of 8 (month) 2018 (year)



Awk

Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
205 BRADDELL ROAD  
SINGAPORE 579701

Signed by "the workshop" (with chop)

\*The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document\*

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

## TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHA2249L

MAKE  
TOYOTA

MODEL  
PRIUS HYBRID(G4)

DATE OF REG  
19.07.2017

CHASSIS CODE  
JTDKB3FU403561444

INV. NO/DATE  
91383889 13.07.2018

JOB NO.  
305185571

ODOMETER READING

DATE/TIME IN  
09.07.2018 10:10

Description : 3P 08.07.18

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-0596	PRIG4 PANEL SUB-ASSY RR D	1	1,258.31	25.00	943.73
0002	28-01-0103-2013	I40V3 APP LOGO REAR DOOR	1	80.00	0.00	80.00
SUB-TOTAL				:		1,023.73

### JOB NATURE

0001	L	PANEL BEATING	200.00	200.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	200.00	200.00
0003	20-00	TUFF COAT ON AFFECTED PARTS.	20.00	20.00
0004	L	TRANSFER OF DOOR	50.00	50.00
SUB-TOTAL			:	470.00

- WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARDS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91383889	1,598.29	



## TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHAZ249L

MAKE  
TOYOTA

MODEL  
PRIUS HYBRID(G4)

DATE OF REG  
19.07.2017

CHASSIS CODE  
JTDKB3FU403561444

INV. NO/DATE  
91383889 13.07.2018

JOB NO.  
305185571

ODOMETER READING

DATE/TIME IN  
09.07.2018 10:10

Items total		1,493.73
Add GST @	7.000 %	104.56
Invoice amount		1,598.29

Issued by : CHEWSEELENG 13.07.2018 16:32:31  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

1. WHILEST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR DAMAGE TO CUSTOMER'S PROPERTY BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91383889	1,598.29	



Our Ref: CT18070216

Date: 13 July 2018



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON	08/07/2018 @ 23:45 hrs
ALONG	WHAMPOA MARKET CARPARK.
INVOLVING	SLE8469K

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA2249L** (the "Taxi"). The Taxi was hired to **PHUA SOON KIAT IC NO S0322046Z** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLE8469K	08 Jul 2018 / 23:45:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

Previous      OK

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 Jul 2018 <a href="#">Edit Reg</a>		09 Jul 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,493.72</b> <a href="#">Edit Estimates</a>	<b>S\$1,493.72</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

**CLAIM SUBFOLDER DETAILS** [Created by adjuster]

Insured:	LCRF PTE LTD, Co. Reg. No.: 201624597K		
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Vehicle Reg. No.:	SHA2249L	Date of Loss:	08/07/2018 23:00 - :59 [11 Months and 19 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 9677250939SG	Policy/Cover Note No.:	0999994764 (Comprehensive)
Vehicle Reg. No. (Insured):	SLE8469K	Policy No. (Claimant):	D-18088936MFSH
		Excess:	
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Khoo, Kay-Eng - 6419 1026] Kay-Eng.Khoo@aig.com		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 19/07/2018]		

**ASSOCIATED MAIL RECEIVED** [View All](#) [Compose Case Mail](#)

There are no mail for this case.

**ALL ASSOCIATED TASKS** [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SHA2249L (9677250939SG)  
[SLE8469K]  
TP  
COMFORT TRANSPORTATION PTE LTD  
Jul 8 2018 11:00PM  
[LCRF PTE LTD]  
ComfortDelGro Engineering Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View <span style="float: right;">View in Browser</span>	
------------------	--	---------------	--	--------------------	--	--------------	--	--------------	--	---	--

<b>Letters/Correspondences</b>										1 per page		<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print			
1	(Draft)	<b>Third Party Express Settlement - Payment Breakdown</b>							Edit			

<b>Photos/Images</b>										3 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print			
1	10/07/18 16:40	<b>General View</b>							Load JPG			
2	10/07/18 16:40	<b>General View</b>							Load JPG			
3	10/07/18 16:40	<b>General View</b>							Load JPG			
4	10/07/18 16:40	<b>General View</b>							Load JPG			
5	10/07/18 16:40	<b>General View</b>							Load JPG			
6	10/07/18 16:40	<b>General View</b>							Load JPG			
7	10/07/18 16:40	<b>General View</b>							Load JPG			
8	10/07/18 16:40	<b>General View</b>							Load JPG			
9	10/07/18 16:40	<b>General View</b>							Load JPG			
10	10/07/18 16:40	<b>General View</b>							Load JPG			
11	10/07/18 16:40	<b>General View</b>							Load JPG			
12	10/07/18 16:40	<b>General View</b>							Load JPG			
13	10/07/18 16:40	<b>General View</b>							Load JPG			
14	10/07/18 16:40	<b>General View</b>							Load JPG			
15	10/07/18 16:40	<b>General View</b>							Load JPG			
16	10/07/18 16:40	<b>General View</b>							Load JPG			
17	10/07/18 16:40	<b>General View</b>							Load JPG			
18	10/07/18 16:40	<b>General View</b>							Load JPG			
19	10/07/18 16:54	<b>Reinspection Photo</b>							Load JPG			
20	10/07/18 16:54	<b>Reinspection Photo</b>							Load JPG			

<b>Documentation</b>										1 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print			
1	10/07/18 17:13	<b>TP ESTIMATE- MARKED</b>							Load PDF			
2	10/07/18 17:13	<b>TP GIA REPORT</b>							Load PDF			
3	03/09/18 09:13	<b>WORKSHOP INVOICE</b>							Load PDF			
4	03/09/18 09:13	<b>AUTHORISATION TO ACT FORM</b>							Load PDF			
5	03/09/18 09:13	<b>Release Voucher</b>							Load PDF			
6	03/09/18 09:13	<b>RENTAL RECEIPT</b>							Load PDF			
7	03/09/18 09:13	<b>LTA SEARCH</b>							Load PDF			
8	03/09/18 09:13	<b>LETTER TO OI</b>							Load PDF			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail	Print			
1	11/07/18 17:02	<b>OI GIA REPORT</b>							Load PDF			

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	<a href="#">Reset</a>	<a href="#">Save</a>	<a href="#">Print</a>
There are no document checklists configured.			

<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>
<div></div>
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLE8469K (Insd veh)	Model:	TOYOTA PRIUS HYBRID 1.8
	SHA2249L (TP veh)		(A)
Date of Accident:	08/07/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [ X ]	Yes	<input type="checkbox"/> [ ]	No
Repair Estimate	:	\$	<b>2,026.28</b>		
Final Repair Cost	:	\$	2,130.00		
Loss of Use	:	\$	3.00 days at \$50.00 per day		
Rental (if any)	:	\$	3 days		
LTA / GIA Search Fee	:	\$			
Others:	:	\$			
	:	\$			
Final Settlement Sum (Global Sum)	:	\$	2,130.00		

**Is Third Party Workshop GIA Registered?**    ☒ [ X ]    YES    ☐ [ ]    NO    (Kindly indicate below)

**A) For Non GIA Registered Workshop:**    Agreed Liability \_\_\_\_\_ (%)

**B) For GIA Registered Workshop:**    BOLA Applicable: Yes/~~No~~ — BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ 100 \_\_\_\_\_ (%)    Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 2,130.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

03 Sep  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd

(Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18012507/K1PB3Q2

Date: 03/09/2018

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994764

Claimant Vehicle No: SHA2249L Insured Vehicle No: SLE8469K

Date of Loss: 08/07/2018 Nature of Claim: TP Claim No: 9677250939SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHA2249L**  
 Make & Model: TOYOTA PRIUS HYBRID, 1.8 (A) Engine No: 2ZRS056404  
 Reg. Date: 19/07/2017 (Man. Year: 2017) Chassis No: JTDKB3FU403561444  
 Colour: Blue Odometer: 132451 km  
 Engine Capacity: 1798 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15  
 Front Left Side: Bridgestone 7 mm Rear Left Side: Bridgestone 7 mm  
 Front Right Side: Bridgestone 7 mm Rear Right Side: Bridgestone 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,123.72	1,023.72	100.00	8.90
Miscellaneous Items	0.00	0.00	0.00	
Labour	770.00	470.00	300.00	38.96
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>1,893.72</b>	<b>1,493.72</b>	<b>400.00</b>	<b>21.12</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>132.56</b>	<b>104.56</b>	<b>28.00</b>	<b>21.12</b>
<b>Nett Amount (S\$)</b>	<b>2,026.28</b>	<b>1,598.28</b>	<b>428.00</b>	<b>21.12</b>
<b>+ Loss of Use (3.0 x S\$50.00/day) (S\$)</b>		150.00		
<b>+ Car Rental (3.0 x S\$125.40/day) (S\$)</b>		376.20		
<b>+ Doc/Search Fee (S\$)</b>		7.49		
<b>Nett Liability (S\$)</b>		<b>2,131.97</b>		
<b>Global Sum Settlement (S\$)</b>		<b>2,130.00</b>		

### INSPECTION

Date of Assignment: 09/07/2018

Date Inspected: 09/07/2018 Inspected At:

ComfortDelGro Engineering Pte Ltd  
(Loyang)



59 Loyang Drive  
Singapore 508969

Estimated Period of Repair: 2.0 days

---

**Adjuster:** KALVIN ANG WEI KUN

**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*PANEL SUB-ASSY ,REAR DOOR ,LH	Dented	1,258.30 FL	*1,258.30 FL
2	1		*REAR DOOR COMFORT & APPS STICKER	Necessary	80.00 FS	*80.00 FS
3	1		*REAR DOOR ADVERTISEMENT LOGO	Not Necessary	100.00 FS	*- FS
				<b>Sub Total (\$\$)</b>	<b>1,438.30</b>	<b>1,338.30</b>
				<b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b>	<b>314.58</b>	<b>314.58</b>
				<b>Total Parts (\$\$)</b>	<b>1,123.72</b>	<b>1,023.72</b>

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	350.00	200.00
2	SPRAY PAINTING CHARGE	New	250.00	200.00
3	TUFF KOTE	New	50.00	20.00
4	TRANSFER OF DOOR	New	120.00	50.00
Gross Labour Cost (S\$)			770.00	470.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >