

ASS. REC. BY:

REF: CS/AGIL 8012473/Tlvbnz Special Instruction:

Survivor:

ASSIGNMENT (Office)

From (Person): Julie of AGI Date/Time: 09/07/2018 2:27pm

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SKE 6028A Insured: SJJ 4095D

at Workshop m/s Performan Tel: 6319 0174

of 303 Alexandra Rd

Policy No: Claim No: C10001645/Jm

Sum Insured: Excess:

Make of Veh: D.O.A. 03062018

(Client's Record)

CA / REV / REP. / REV 24 HRS wpi

10am-12pm @ 11-07-2018

H.O.D. Endorsement:

Date/Time: 09/07/2018 5:52pm Person Contacted: Caroline Vehicle IN / OUT

Date/Time Action/Instruction (✓) Estimate Inthiran

4/9/18 @ 4:25pm Caroline said check with Inthiran

8/10/18 Final dig \$ 3086.35 (Red 603.85, 167) confirmed by email

Tauhin

REF: AGZ

ASSIGNMENT

From: _____ Date: 11.07.2018

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SKE 6028A

at Workshop m/s: Performance

of: 303 Alexandra Rd

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: Intrilian

10am - 12pm

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle IN / OUT

Veh No: SKE 6028A. Yr Regn: 2018 March

Type: ☒ M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: BMW 218I C.C. 1499

Colour: Si/ver - A/C. Insured / Std / NI / NA

Sp. Reading: 6474 T/Radio: Insured / Std / NI / NA

Eng/No: 6474

C/No: WBSA 2H 32 000VB 97366

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 245/30R19 R: 245/30R19

BS / DUN / EXNOVA / GY / FS / LIZA ☒ MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front: 6 mm Rear: 6 mm

R/Bal: 6 mm L/Bal: 6 mm

D.O.A. 11/2/18 @ 1130

Survey held at PML

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear n/s

The U/C / Chassis frame / Body Structure affected due to collision.

N/S	O/S

RECEIVED 08 OCT 2018

5/10/2018

Date/Time: File Pass to? ☐ : Preli. Report

11 ☐ : Final Report

Date/Time: File Return to? _____

2) slio - typist

Report Format: TP

Lump Sum / I.B.I: (\$) 3086.35

Days Of Repair: 3

Resurvey No. of Trip: -

Survey Fee: _____

Transportation: _____

1) S+RS (\$) _____

2) Photos _____

3) Others _____

4) _____

TOTAL 250

Add Fee: ☐ Site Insp. (\$) ☐ Interview (\$) ☐ Tech. Invs (\$) ☐ Weekend. (\$)

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 8 October 2018 10:03 AM
To: 'PBSP'; Taufikh (LKKAUTO); SUR; CS A Team
Subject: RE: FINAL REPORT / SKE6028A

Dear Caroline,

WITHOUT PREJUDICE

Confirmed \$3,086.35 before GST @ 3 working days.

Kindly send Final invoice and all supporting documents to BUDGET DIRECT INSURANCE

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Friday, 5 October 2018 1:16 PM
To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: FINAL REPORT / SKE6028A

Dear Taufikh

We refer to the above and attached Final Report.

Please confirm COR as follows:

Total Labour : 2,014.00
Total Parts : 1,072.35
Total Labour & Parts : 3,086.35

Repair days: 3

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

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Catherine Chong (LKK Auto)

From: Julie Mangubat <julie.m@budgetdirect.com.sg>
Sent: Monday, 9 July, 2018 2:27 PM
To: ASSIGNMENTS@LKKAUTO.COM; sur@lkkauto.com
Subject: FW: Reminder: REQ FOR DIRECT SETTLEMENT - SKE6028A & SJJ4095D ON 03 JUNE 2018 | Claim ref: C10001645/JM

Hi Team

Please accept TPP survey and survey on a without prejudice basis.
Take note of the appointment **11 July 2018, 10am - 12noon.**

Thank you,
-Julie

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Monday, 9 July, 2018 2:22 PM
To: Julie Mangubat <julie.m@budgetdirect.com.sg>
Subject: Re: Reminder: REQ FOR DIRECT SETTLEMENT - SKE6028A & SJJ4095D ON 03 JUNE 2018 | Claim ref: C10001645/JM

Dear Julie

We would like to arrange survey appointment on 11 July 2018, 10am - 12noon.

Please assist to assign surveyor and let us know which surveyor firm is assigned as the SJE.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Julie Mangubat <julie.m@budgetdirect.com.sg>
Sent: Monday, 25 June 2018 3:13:34 PM
To: PBSP
Subject: RE: Reminder: REQ FOR DIRECT SETTLEMENT - SKE6028A & SJJ4095D ON 03 JUNE 2018 | Claim ref: C10001645/JM

Without Prejudice

Hi Caroline

Spoken with our client.
Liability is not in his favour.

We will proceed with direct settlement.

Thank you,
-Julie

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Monday, 25 June, 2018 3:12 PM
To: Julie Mangubat <julie.m@budgetdirect.com.sg>
Subject: Re: Reminder: REQ FOR DIRECT SETTLEMENT - SKE6028A & SJJ4095D ON 03 JUNE 2018 | Claim ref: C10001645/JM

Dear Julie

Please advise if you are agreeable that liability is clear and we may proceed with direct settlement.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP
Sent: Tuesday, 19 June 2018 6:04:00 PM
To: Julie Mangubat
Subject: Fw: Reminder: REQ FOR DIRECT SETTLEMENT - SKE6028A & SJJ4095D ON 03 JUNE 2018 | Claim ref: C10001645/JM

Dear Julie

Our CSA has contacted our customer and please see email below which is self-explanatory.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Inthiran Thurasamy
Sent: Tuesday, 19 June 2018 12:26 PM
To: PBSP
Subject: RE: Reminder: REQ FOR DIRECT SETTLEMENT - SKE6028A & SJJ4095D ON 03 JUNE 2018 | Claim ref: C10001645/JM

Dear Caroline,

Owner don't agree to disclosed the scene video to third party driver because the third party driver has given a false statement. In addition, our client is ahead of third party vehicle where he has completed the turning. Owner would like know the insurance company's decision before engaging legal to pursue the matter.

Thank you.

Warm regards
Inthiran
Customer Service Advisor
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Body & Paint Department
H/P : 81214600



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From: PBSP
Sent: Tuesday, 19 June, 2018 10:51 AM
To: Inthiran Thurasamy
Subject: Fw: Reminder: REQ FOR DIRECT SETTLEMENT - SKE6028A & SJJ4095D ON 03 JUNE 2018 | Claim ref: C10001645/JM

Dear Inthiran

Please confirm if customer is agreeable that the TP insurer forward customer's video to their insured?

Thank you.

Regards,
Caroline

From: Julie Mangubat <julie.m@budgetdirect.com.sg>

Sent: Tuesday, 19 June 2018 10:28 AM

To: PBSP

Subject: RE: Reminder: REQ FOR DIRECT SETTLEMENT - SKE6028A & SJJ4095D ON 03 JUNE 2018 | Claim ref: C10001645/JM

Hi Caroline

We seek your approval to allow us to send to our insured your client's video footage.

Thank you,
-Julie

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Wednesday, 13 June, 2018 3:27 PM

To: Julie Mangubat <julie.m@budgetdirect.com.sg>

Subject: Re: Reminder: REQ FOR DIRECT SETTLEMENT - SKE6028A & SJJ4095D ON 03 JUNE 2018

Dear Julie

Our client was all along traveling within his own lane at lane 2.

Please find video footage.

Meanwhile, please refer to our client's GIA report page 8, the accident scene shows that your insured was the party switching, in which your insured had also admitted in his statement.

Please review and let us know if you are agreeable that liability is clear and we have your approval to proceed with direct settlement.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Julie Mangubat <julie.m@budgetdirect.com.sg>

Sent: Wednesday, 13 June 2018 11:46:38 AM

To: PBSP

Subject: RE: Reminder: REQ FOR DIRECT SETTLEMENT - SKE6028A & SJJ4095D ON 03 JUNE 2018

Without Prejudice

Hi Caroline

Please find our insured's statement.

Your client was switching lanes from lane 3 to lane 2.

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

It happened on Sunday 3/6/18 approx 4.20pm in Bideford Road.
The traffic condition at that moment is dry-but many cars

I was on Lane (1) and he was on lane 3.

I signalled and filtered from Lane (1) to Lane (2), I saw
and the B7W cut in from Lane 3 to Lane 2 SWIFTLY.
And my car scratched this left Bumper.

I reported to Ms Julie Budget Direct on Monday 4/6/18
morning. She gave me permission to report to
the workshop on Tue 5/6/18 and waive the 24 Hrs
condition. (so that Lof NED not deducted)

Thank you,
-Julie

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Tuesday, 12 June, 2018 4:43 PM

To: Julie Mangubat <julie.m@budgetdirect.com.sg>

Subject: Re: Reminder: REQ FOR DIRECT SETTLEMENT - SKE6028A & SJJ4095D ON 03 JUNE 2018

Dear Julie

Please let us have your insured's statement/sketch plan since liability is disputed.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Julie Mangubat <julie.m@budgetdirect.com.sg>
Sent: Tuesday, 12 June 2018 4:39:46 PM
To: PBSP
Subject: RE: Reminder: REQ FOR DIRECT SETTLEMENT - SKE6028A & SJJ4095D ON 03 JUNE 2018

Without Prejudice
Our ref: C10001645/JM

Hi

Liability not clear, both are turning and conflicting versions of the report.

Thank you,
-Julie

From: Lincoln Yeo
Sent: Tuesday, 12 June, 2018 4:09 PM
To: Julie Mangubat <julie.m@budgetdirect.com.sg>
Subject: FW: Reminder: REQ FOR DIRECT SETTLEMENT - SKE6028A & SJJ4095D ON 03 JUNE 2018

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Tuesday, 12 June 2018 4:03 PM
To: Lincoln Yeo <lincoln.yeo@budgetdirect.com.sg>; Albert Hong <albert.hong@budgetdirect.com.sg>
Subject: Reminder: REQ FOR DIRECT SETTLEMENT - SKE6028A & SJJ4095D ON 03 JUNE 2018

Dear Lincoln and Albert

Please see our email below and kindly let us have your reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint

From: PBSP

Sent: Tuesday, 5 June 2018 6:11 PM

To: albert.hong@budgetdirect.com.sg

Subject: REQ FOR DIRECT SETTLEMENT - SKE6028A & SJJ4095D ON 03 JUNE 2018

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,
Caroline

C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	04/06/2018 16:11
Date Of Accident	03/06/2018 16:20
Exact Location Of Accident	ORCHARD RD TOWARDS BIDEFORD RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKE6028A
Insured/Policyholder	
Name Of Registered Owner	NEO POH LIN
NRIC No	S8419239B
Email Address	POHLIN14@GMAIL.COM
Mobile Phone No	(LOCAL) +65-90060749
Alternative Phone No	OFFICE-90060749
Vehicle Particulars	
Manufacturer	BMW
Model	218 COUPE
Exact Purpose for which vehicle was being used at time of accident	NORMAL USAGE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	LIBERTY INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	SD18V03902/VPC2/R00
Cover Note Number	
Driver	
Name of Driver	NEO POH LIN
NRIC No	S8419239B
Date Of Birth	26/06/1984
Occupation	INDOOR
Date Of Driving Pass	20/11/2003
Driving Experience	14 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90060749
Fax Number	
Contact Number	OFFICE-90060749
EMail Address	POHLIN14@GMAIL.COM

Address 2 WOODLEIGH CLOSE #05-06
 Postcode 357900
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured OWNER
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles involved in the accident
 Was any body injured in the Accident? NO
 Was any injured conveyed to hospital by ambulance? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 2
 Passenger 1 NAME: : QUEK HUI YING
 GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

REFER TO ATTACH.

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SJJ4095D
 Vehicle Make/Model/Colour PROTON PERSONA
 Details Of Properties
 Vehicle Category PRIVATE CAR
 Name of Driver TAN SEOW CHENG
 NRIC/Passport Number S0121614G
 Contact Number 81018087
 Address
 Postcode
 Insurance Company Name AUTO & GENERAL INSURANCE (SINGAPORE) PTE. LIMITED.
 Nature Of Damage
 No. Of Passenger (Including Driver)


SKETCH PLAN

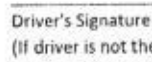
IMPORTANT NOTICE


1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

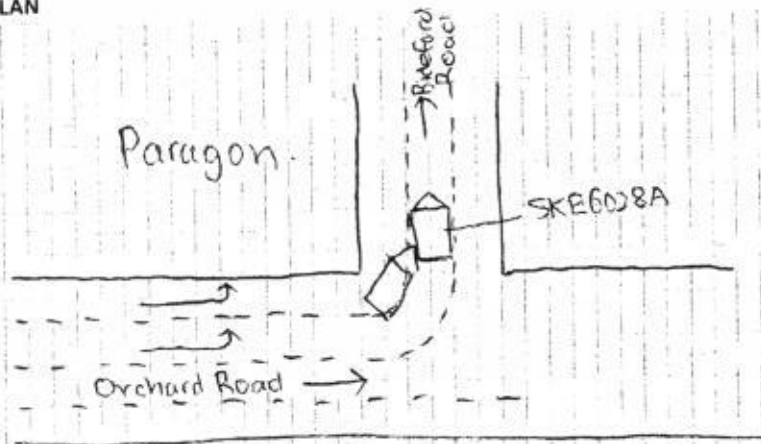

Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Person's Signature
Name: Inthiran A/L Thurasamy
NRIC/FIN No.: Performance Motors Limited
203 Alexandra Road
Performance Centre
Singapore

Sketch Plan Pg. 2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving on the 2nd left most lane on Orchard road and traveling at a slow speed, 20-30km/h. At the traffic junction, on green light, I turned left towards into Bideford Road towards CTE entrance. There were no cars beside my left (left most lane).

As I enter Bideford Road on the middle lane (slow as there was traffic in front of me), I was hit from behind at my rear left. The car that hit me had turned left from the 1st most left lane on Orchard Road and into the middle lane of Bideford Road. and hit my car from behind.

I was going at a very slow speed (almost stationary) so he must have not been watching traffic, and also turning into the wrong lane as well.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre
Name: Sime Darby Performance Centre
NRIC/FIN No.: 203 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

11.07.2018 @ 10am
 Survey & repair
 7X survey before 12pm



Performance Motors Limited

A member of the Sime Darby Group
 Co. Reg. No. 197401559M GST Reg. No M2-0020081-X

303, Alexandra Road
 Sime Darby Performance Centre
 Singapore 159941
 Tel. 63190100 (Sales & Admin)
 63190111 (AfterSales)
 Fax. 64747770

280, Kampong Arang Road
 East Coast Centre
 Singapore 438180
 Tel. 63190888 (AfterSales)
 Fax. 63449773

315, Alexandra Road
 Sime Darby Business Centre
 Singapore 159944
 Tel. 63190528 (AfterSales)
 63190533/530 (Motorrad)
 Fax. 64796601 (AfterSales)
 64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

5 JUN 2018

ESTIMATE

Estimate No. : b1 47185	Page No. : 1 of 4
Date Estimated : 05/06/2018	
Prepared By : Inthiran A/L Thurasamy	

- ESTIMATE REPAIR FOR - Neo Poh Lin (Liang BoRen) 2 Woodleigh Close #05-06 Singapore 357900	- ACCOUNT - 169123 Auto & General Insurance (Singapore) Pte. (Trading as Budget Direct Insurance) 190 Clemenceau Avenue #03-01 Singapore 239924 Singapore Shopping Centre
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REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKE6028A	VB97366	28/03/2018	218i/2	0

DESCRIPTION	VALUE	MILEAGE
to replace rear bumper and attachments.	850 1,275.00	
Painting rear bumper.	934 1,038.00	
To check electrical wiring systems and lightings at the rear section for proper function.	150 177.00	
Sundries.	80.00	

Total Labour 1: 2,570.00

DESCRIPTION	QTY	PRIC	VALUE
SET MOUNTS PDC SENSOR REAR	1	62.95	62.95
LH SIDE GUIDE FOR BUMPER	1	47.85	47.85
REAR BUMPER PANEL PRIMED (BASIS)	1	956.35	956.35
(DG/SL) ADHESIVE SET K6	1	53.05	53.05

Total Parts : 1,120.20

3690.20

Claims OD / 3rd Party / Uninsured losses / Direct Settlement

Regn No. 11/7/18 @ 1145 Claim No. _____

Date of Time 11/7/18 @ 1145 Excess \$0

Surveyor's Name Taufik Sign Taufik

16/7/18

Asst. M. Date _____ Time _____

PHOTO BY SURVEYOR _____

Surveyor's Email Taufik@luciano.com

Working Days Recommend 03 days

LKK Auto Consultants hence notify the Repairer of the following:	
Labour 1	2,570.00
Parts	1,120.20
• To resurvey before/after spray painting	0.00
• To display damaged part(s) during resurvey	0.00
• Parts prices subject to confirmation	0.00
• Third party subject to "Without Prejudice" basis	258.31
• No illegal modification(s) is allowed	
• Supplemental claim must be resurveyed and is subject to final approval from Insurance Company	
Grand Total	3,948.51

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY**
 ** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE**
 Acknowledged by Repairer
 Signature: _____
 Date: _____

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X



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Sime Darby Performance Centre
Singapore 159941
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63190111 (AfterSales)
Fax: 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax: 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax: 64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No. : b1 47185
Date Estimated : 05/06/2018
Prepared By : Inthiran A/L Thurasamy

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REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKE6028A	VB97366	28/03/2018	218i/2	0

Terms & Conditions of Service

- All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed S\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge.
- PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever.
- The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
- These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
- If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.

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GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No. : b1 47185
Date Estimated : 05/06/2018
Prepared By : Inthiran A/L Thurasamy

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REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKE6028A	VB97366	28/03/2018	218i/2	0

15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.
17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
- 17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
- (a) the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority;
 - (b) sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer;
 - (c) sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions;
 - (d) servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle;
 - (e) administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
 - (f) organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.
- 17.2 The Vendor shall also disclose the Customer's personal data:
- (a) to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities;
 - (b) to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides;
 - (c) to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore;
 - (d) to the Vendor's business partners for the purpose of carrying out product promotions;
 - (e) to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits;
 - (f) to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
 - (g) to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
- 17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
- 17.4 If the Vendor amends any provision in this clause 17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
- 17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
- 17.6 The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both;
 - (b) include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
 - (c) specify the personal data he wants access to, including any account or reference numbers where applicable.

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.

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GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : b1 47185
Date Estimated : 05/06/2018
Prepared By : Inthiran A/L Thurasamy

Page No. : 4 of 4

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKE6028A	VB97366	28/03/2018	218i/2	0

- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.6(a) above.
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall:
- put his request in writing;
 - provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
 - specify the information that is incorrect and what it should be replaced with.
- The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.
- 17.9 The Customer's access or correction request will not be granted as of right; the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- put his request in writing by way of an email sent to the Vendor;
 - provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer; and
 - if the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to.
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA.
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer
Performance Motors Limited

Address:
Sime Darby Performance Centre
303 Alexandra Road
Singapore 159941

Email address:
dataprotection@pml.com.sg

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W, GST Reg. No. M2-0020081-X



FINAL REPORT

Estimate No. : b1 47185
Date Estimated : 05/06/2018
Prepared By : Inthiran A/L Thurasamy

Page No. :

REPAIR FOR -
Neo Poh Lin (Liang BoRen)
2 Woodleigh Close
#05-06

Singapore 357900

- ACCOUNT - 169123
Auto & General Insurance (Singapore) Pte.
(Trading as Budget Direct Insurance)
190 Clemenceau Avenue #03-01
Singapore 239924
Singapore Shopping Centre

REGN NO	CHASSIS NO	REGN DATE	MODEL	MILEAGE		
SKE6028A	VB97366	28/03/2018	218i/2	0		
DESCRIPTION				ORIGINAL PRICE	DISC. %	NETT
To replace rear bumper and attachments include knocking out dents caused by the accident				850.00		850.00
To spray paint rear bumper				934.00		934.00
To check electrical wiring systems and lightings at the rear section for proper function.				150.00		150.00
Sundries.				80.00		80.00

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
SET MOUNTS PDC SENSOR REAR	62.95	1.00		62.95
REAR BUMPER PANEL PRIMED (LINES)	956.35	1.00		956.35
(DG/SL) ADHESIVE SET K6	53.05	1.00		53.05

SUPPLEMENTARY ITEMS

Total Labour :	2,014.00
Total Parts :	1,072.35
Total Labour & Parts :	3,086.35
Deduction for Excess :	
Total Repair Costs less Excess:	3,086.35
GST @7%:	216.04
Grand Total :	3,302.39



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AUTO & GENERAL INSURANCE (S) PL

Ref : CS/AGI18012473/T1vbn2

(BUDGET DIRECT INSURANCE)
190 CLEMENCEAU AVENUE #03-01
SINGAPORE SHOPPING CENTRESINGAPORE
239924

Date : 10-10-2018



Code : AGI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJJ 4095D	Veh. Inspected	SKE 6028A
Policy No.		Coverage (\$)	0.00
Claim No.	C10001645/JM	Excess (\$)	0.00
Assign From	JULIE	Assign Date	09/07/2018

2. Vehicle Particulars & Condition

Make & Model	BMW 218I	c.c	1499
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	WBA2H32000VB97366	Colour	SILVER
Odometer	6474	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	245/30 R19	MICHELIN	6 mm
L/H Front Tyre	245/30 R19	MICHELIN	6 mm
R/H Rear Tyre	245/30 R19	MICHELIN	6 mm
L/H Rear Tyre	245/30 R19	MICHELIN	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	03/06/2018	Inspection Date	11/07/2018
Survey held at	PERFORMANCE MOTORS LTD 303 ALEXANDRA ROAD SINGAPORE 159941		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKE 6028A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	SUNDRIES (SN)	NECESSARY	80.00	80.00
1	SET MOUNTS PDC SENSOR REAR (SN)	NECESSARY	62.95	62.95
1	LH SIDE GUIDE FOR BUMPER (SN)	NOT NECESSARY	47.85	-
1	REAR BUMPER PANEL PRIMED (BASIS)(SN)	DEFORMED	956.35	956.35
1	(DG/SL) ADHESIVE SET K6 (SN)	NECESSARY	53.05	53.05
			1,200.20	1,152.35
LABOUR				
	TO REPLACE REAR BUMPER AND ATTACHMENTS.		1,275.00	850.00
	PAINTING REAR BUMPER.		1,038.00	934.00
	TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTINGS AT THE REAR SECTION FOR PROPER FUNCTION.		177.00	150.00
			2,490.00	1,934.00
GRAND TOTAL			3,690.20	3,086.35
RECOMMENDED COST OF REPAIRS				3,086.35

Report Ref No. CS/AGI18012473/T1vbn2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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