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Insured Vehicle No	WC	5686 A	Claim No. :	V6011647	
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Name of Insured	SCHE CENO	1 mot Ara	Policy No.		- H - 1000
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Is driver the owner	(YES / 160)	Nature of Accident :		GEOVE RO.	
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		,		Others:	
FINALIZATION	Date/Time:	Confirm with:		Confirm by:	
Repair Cost:	S\$ (days) Reduction:	%	EmailCall	
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Payee 2: (Strike if N.A.)	ss -	Name 2:			
Payee 3: (Strike if N.A.)	SS -	Name 3:			

-	REF: USE	NMENT	
720	1	<u>SNMENT</u>	, ,
From: Date	9/7/18	Veh No: 630 569	J-YrRegn: 2/15
Estimated Cost:		Type: M.Car / M.Cycle / Bus / Va	n / Lorry / Taxi / Prime Mover /
OD TP WS / TP RES / OD RES / EVA /	INV / MV	Truck / Trailer or M	7
To Inspect Vehicle No: GBC 5	695 Y	Make: / Sutu	TRFSTJSRC0 2999
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60 kaki Bukit Ave 6		Sp.Reading 16/167	T/Radio: Insured / Std / NI / NA
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51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

OB	FINSURANCE (SI	NGAPORE) PTE LTD	Ref: CC6/QBE1801	
QD	E 114001AI40E (SI	NOAFORE) FIELID	Rei . CCO/QBE1001	2463/0]03
	AFFLES QUAY #2 WERSINGAPORE		Date: 09-07-2018	
4			Code: QBE	
1.	I		lars :- THIRD PARTY CLA	
_	Insured Veh.	WC 5686A	Veh. Inspected	GBC 5695Y
	Policy No.		Coverage (\$)	0.00
	Claim No.		Excess (\$)	0.00
	Assign From		Assign Date	09/07/2018
2.		Vehicle P	articulars & Condition	
	Make & Model		c.c	0
	Engine No.	HIDDEN	Year of Reg.	
	Chassis No.		Colour	
	Odometer	(4	Steering	
	Brakes		Modification	
	General			
3.		Cor	ditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm
4.		Descr	iption of Damages	
5.		Gen	eral Information	
	Accident Date	06/07/2018	Inspection Date	09/07/2018
	Survey held at	VFIX AUTO SERVICE PTE	CONTROL CONTRO	72/11/22/2
		60 KAKI BUKIT AVE 6, ARKI SINGAPORE 417892		
āa.			Remarks	
	A)THE INSPECTIO	ON WAS CONDUCTED ON A"	WITHOUT PREJUDICE" BASI	S



1 RAFFLES QUAY

#29-10 SOUTH TOWER

SINGAPORE 048583

c/s & 2000 ~

Vfix Auto Service Pte Ltd 60 Kaki Bukit Ave 6 Ark@KB Singapore 417892 Email: contact@vfixauto.com.sg Tel: 64489268 Fax: 64452368

ESTIMATE

DATE

: 09/07/2018

ACC DATE

: 06/07/2018

REF NO.

: VFIX-TP20180499

POLICY NO

: MPATFRH

Attention: Motor Claim Department

M/S QBE INSURANCE (S'PORE) PTE LTD

RE: VEHICLE NO GBC5695Y ISUZU TRF85

		DESCRIPTION	AMOUNT S\$
1	1	REAR BUMPER TOP	D.S 880.00 -
2	1	REAR BUMPER LOWER	D. 5 852.00 —
3	1	REAR BUMPER TOP gongh	1 F 256.00 Y
4	1	REAR BUMPER RUBBER PAD	1 € 520.00 ×
5	2	REAR BUMPER BRACKET R+L	122.00 2 244.00
6	2	NUMBER PLATE LAMP	25.00 A 7 50.00 C
7	2	TAIL LAMP PANEL R+L INW	456.00 Who 912.00
8	2	TAIL LAMP R+L	204.00 ene 408.00_
9	1	TAIL GATE 1450	10 1,552.00
10	2	TAIL GATE LOCK	195.00 Olfrer 390.00 WC
11	1	REAR FLOOR PANEL	1,985.00 X
12	1	REAR END PANEL	7 5. Jus 752.00
13	1	REAR FENDER RH 248	2 80 100/mc 3,250.00_
14	1	CABIN REAR PANEL	\$ 1,145.00 X \$ 13,196.00
			PIEL

		(SPECIAL NETT)	AMO	UNT S\$
1 2 3	1 1 1	TAIL GATE (70KM/H) STICKER TAIL (7PAX) STICKER TAIL GATE (ISUZU) STICKER	na	25.00 lo 25.00/0 85.00 L
5	1	TAIL GATE (DI-MAX) STICKER TAIL GATE (3.0 TP) STICKER	ne	85.00 <u>-</u> 95.00 <u>-</u>
6 7	1	TAIL GATE (INTERCOOLER) STICKER REAR NUMBER PLATE	ner	85.00 V 40.00 14
8	1	JOINT SEAL	nu s	90.00 Ku

1 To remove damaged body panels with all necessary components/attachments apply hot-works where necessary straighten panel, repair/reshape dented panels in accordance to factory specifications, replace new parts refit align into position refit all necessary components/attachments

2,400.00/300

2 To spray paint replaced/repaired body panels inclusive of preparatory works and painting materials

1,800.00

3 To remove, refit rear cargo box to faciliate repair works

900.00 320 5,100,00

2700

GRAND TOTAL : \$ 18,826.00

SINGAPORE DOLLARS: EIGHTEEN THOUSAND EIGHT HUNDRED & TWENTY SIX ONLY

Vfix Ante Service Pte Ltd

Not Alboral

Als 48000/2

9/7/18

Whight Alborrage

10 Dy.

LKK Auto Consultants hence notify

the Repairer of the following:

- . To resurvey before after spray painting
- To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- . No illegal modification(s) is allowed
- Supplementary riem(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:



Auto Consultants Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref:

To Be Advised

Date:

27.06.2018

Our ref:

CC3/QBE18011719/Vwb3

The Motor Claims Department

M/s QBE INSURANCE (INTERNATIONAL) LTD

Dear Sir/Madam.

PRELIMINARY ADVICE OF VEHICLE NO.

SHB5465D

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 26.06.2018 at the premises of M/s SMRT Automotive Services Pte Ltd and have the following to report:

Workshop Estimate Amount	: S\$	8,475.15
Revised Estimate Amount	: S\$	3,389.31
"Check" Items Amount	: S\$	643.66
Market Value	: S\$	(14)
LTA Reimbursement Value	: S\$	12
Nett Value	: S\$	

Description of Damage:

The vehicle sustained damages at the

N/S Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs:

3 days

Yours faithfully,

SATHYA SAI

Licensed Appraiser



Vfix Auto Service Pte Ltd

60 Kaki Bukit Ave 6 Ark@KB Singapore 417892 Email: contact@vfixauto.com.sg Tel: 64489268 Fax: 64452368

ESTIMATE

DATE

: 09/07/2018

ACC DATE

: 06/07/2018

REF NO.

: VFIX-TP20180499

POLICY NO

M/S QBE INSURANCE (S'PORE) PTE LTD

1 RAFFLES QUAY

#29-10 SOUTH TOWER

SINGAPORE 048583

Attention: Motor Claim Department

RE: VEHICLE NO GBC5695Y ISUZU TRF85

		DESCRIPTION	AMOUNT S\$
1	1	REAR BUMPER TOP	Dis 880.00 -
2	1	REAR BUMPER LOWER	D.S 852.00 —
3	1	REAR BUMPER TOP gongs	1 F 256.00 Y
4	1	REAR BUMPER RUBBER PAD	1 € 520.00 ×
5	2	REAR BUMPER BRACKET R+L	122.00 3 244.00 —
6	2	NUMBER PLATE LAMP	25.00 N 7 50.00 X
7	2	TAIL LAMP PANEL R+L 1946	456.00 LAD 912.00_
8	2	TAIL LAMP R+L	204.00 ene 408.00_
9	1	TAIL GATE	1,552.00
10	2	TAIL GATE LOCK	195.00 0/5Tm 390.00 WC
11	1	REAR FLOOR PANEL	1,985.00 ★
12	1	REAR END PANEL	1/-7 5.10 752.00
13	1	REAR FENDER RH	2 / 80 / pc 3,250.00
14	1	CABIN REAR PANEL	1,145.00 (X
		AND	\$ 13,196.00

		(SPECIAL NETT)	AMOUNT S\$
1	1	TAIL GATE (70KM/H) STICKER	na 25.00 lo
2	1	TAIL (7PAX) STICKER	un 25.00/0
3	1	TAIL GATE (ISUZU) STICKER	nu 85.00 v
4	1	TAIL GATE (DI-MAX) STICKER	ne 85.00 L
5	1	TAIL GATE (3.0 TP) STICKER	New 95.00
6	1	TAIL GATE (INTERCOOLER) STICKER	ne 85.00 -
7	1	REAR NUMBER PLATE	Suef 40.00 14
8	1	JOINT SEAL	ne 90.00 E
			\$ 530.00

1 To remove damaged body panels with all necessary components/attachments apply hot-works where necessary straighten panel, repair/reshape dented panels in accordance to factory specifications, replace new parts refit align into position refit all necessary components/attachments

2,400.00/300

1,800.00

2 To spray paint replaced/repaired body panels inclusive of preparatory works and painting materials

3 To remove, refit rear cargo box to faciliate repair works

GRAND TOTAL : \$ 18,826.00

SINGAPORE DOLLARS: EIGHTEEN THOUSAND EIGHT HUNDRED & TWENTY SIX ONLY

Vfix Auto Service Pte Ltd

LKK Auto Consultants hence notify the Repairer of the following:

. To resurvey before after spray painting

Not Aborn!

Aber

2/54

- . To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis.

9/7/18 The phi Atherrage

- No illegal modification(s) is allowed
- Supplementary (tem(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Shu Pei (LKKAuto)

From:

Jenny Toh <jenny.toh@qbe.com>

Sent:

Tuesday, 21 August 2018 4:29 PM

To:

Shu Pei (LKKAuto)

Cc:

Jenny Toh

Subject:

Direct Settlement - Accident Involving WC5686A (OI : QBE - TBA) AND GBC5695Y (TP :

LKK REF - CC6/QBE18012463/Ujb3) on 06.07.2018

Attachments:

WC5686A.pdf

Our ref: VC011643

Hi Shu Pei

Please find attached as per requested.

regards

Jenny Toh Senior Assistant, Claims QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd Phone: +65 6477 1225 Email: jenny.toh@qbe.com

Visit us on the web at www.qbe.com.sq



From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Tuesday, 21 August, 2018 11:56 AM To: Jenny Toh < jenny.toh@qbe.com>

Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving WC5686A (OI: QBE - TBA) AND GBC5695Y (TP: LKK REF -

CC6/QBE18012463/Ujb3) on 06.07.2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>shupei@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 10 July 2018 4:38 PM To: 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving WC5686A (OI: QBE - TBA) AND GBC5695Y (TP: LKK REF -

CC6/QBE18012463/Ujb3) on 06.07.2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle GBC 5695Y at M/s Vfix Auto Service Pte Ltd.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

Thank you.

Best Regards,

Shu Peil Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>shupei@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Joy Irene (LKKAuto)

From:

Jenny Toh <jenny.toh@qbe.com>

Sent:

Wednesday, 5 December 2018 11:12 AM

To:

Joy Irene (LKKAuto)

Subject:

RE: Direct Settlement - Accident Involving WC5686A (OI : QBE - TBA) AND

GBC5695Y (TP: LKK REF - CC6/QBE18012463/Ujb3) on 06.07.2018

Hi Joy

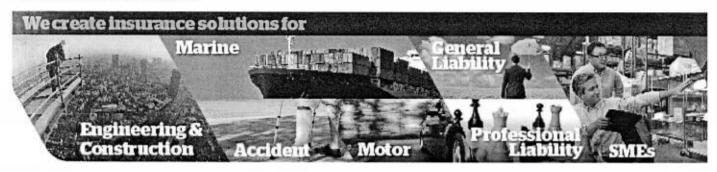
U may close your file, please let us have your tax invoice as previously u didn't attached it.

Thank you

Jenny Toh Senior Assistant, Claims QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd Phone: +65 6477 1225 Email: jenny.toh@qbe.com

Visit us on the web at www.qbe.com.sg



From: Joy Irene (LKKAuto) <Joylrene@lkkauto.com> Sent: Wednesday, 5 December 2018 10:12 AM

To: Jenny Toh <jenny.toh@qbe.com>

Subject: RE: Direct Settlement - Accident Involving WC5686A (OI: QBE - TBA) AND GBC5695Y (TP: LKK REF -

CC6/QBE18012463/Ujb3) on 06.07.2018

Dear Jenny,

Kindly advise if we are to close file on our end and submit our report to your good-office.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com|Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

ODE INCUDANCE (O		Ref: CC6/QBE1801	
JBE INSURANCE (S	INGAPORE) PTE LTD	Ref : CC6/QBE1801	2463/UJD382
1 RAFFLES QUAY #2 TOWERSINGAPORE		Date: 06-12-2018 Code: QBE	
	Policy Particula	ars :- THIRD PARTY CLA	IM
Insured Veh.	WC 5686A	Veh. Inspected	GBC 5695Y
Policy No.	8-V0007660-MVA-R004	Coverage (\$)	0.00
Claim No.	VC011643	Excess (\$)	0.00
Assign From		Assign Date	09/07/2018
2.	Vehicle Pa	articulars & Condition	
Make & Model	ISUZU TFR85JSR (M)	c.c	2999
Engine No.	HIDDEN	Year of Reg.	2013
Chassis No.	MPATFR85JCT100579	Colour	BLUE
Odometer	161167	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		
3.	Con	ditions of Tyres	
	Size	Make	Balance
R/H Front Tyre	215/70R15	LUXXAN	6 mm
L/H Front Tyre	215/70R15	LUXXAN	6 mm
R/H Rear Tyre	215/70R15	LUXXAN	6 mm
L/H Rear Tyre	215/70R15	LUXXAN	6 mm
4.	Descr	iption of Damages	
THE VEHICLE S	USTAINED DAMAGES AT THE DETAILS.	REAR PORTION.	
5.	Gen	eral Information	
Accident Date	06/07/2018	Inspection Date	09/07/2018
Survey held at	VFIX AUTO SERVICE PTE	LTD	
1000 participation (100 to 100 to	60 KAKI BUKIT AVE 6, ARKI SINGAPORE 417892	@KB, 417892 KAKI BUKIT	
5a.		Remarks	
	ION WAS CONDUCTED ON A" NCE TO YOUR INSTRUCTIONS		
5b.	Estim	ate Days of Repair	
ESTIMATED NO	RMAL PERIOD FOR REPAIR:	10 Working Da	ays



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBC 5695Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BUMPER TOP	DISTORTED	880.00	880.00
1	REAR BUMPER LOWER	DISTORTED	852.00	852.00
1	REAR BUMPER TOP GARNISH	NOT FITTED	256.00	
1	REAR BUMPER RUBBER PAD	NOT FITTED	520.00	
2	REAR BUMPER BRACKET R+L @ \$122.00	BENT	244.00	244.00
2	NUMBER PLATE LAMP @ \$25.00	NOT NECESSARY	50.00	
2	TAIL LAMP PANEL R+L INNER @ \$456.00	BADLY DENTED	912.00	912.00
2	TAIL LAMP R+L @ \$204.00	CRACKED	408.00	408.00
1	TAIL GATE	BADLY DENTED	1,552.00	1,450.00
2	TAIL GATE LOCK @ \$195.00	O/S TWISTED	390.00	195.00
1	REAR FLOOR PANEL	TO REPAIR SEE LABOUR	1,985.00	
1	REAR END PANEL	BADLY DENTED	752.00	752.00
1	REAR FENDER RH	BADLY DENTED / BUCKLED	3,250.00	2,489.00
1	CABIN REAR PANEL	TO REPAIR SEE LABOUR	1,145.00	1
	LESS 15% DISCOUNT	are all laborations of	3	-1,227.30
			13,196.00	6,954.70
	SPECIAL NETT ITEMS			
1	TAIL GATE (70KM/H) STICKER (SN)	NECESSARY	25.00	10.00
1	TAIL (7PAX) STICKER (SN)	NECESSARY	25.00	10.00
1	TAIL GATE (ISUZU) STICKER (SN)	NECESSARY	85.00	85.00
1	TAIL GATE (DI-MAX) STICKER (SN)	NECESSARY	85.00	85.00
1	TAIL GATE (3.0 TP) STICKER (SN)	NECESSARY	95.00	95.00
1	TAIL GATE (INTERCOOLER) STICKER (SN)	NECESSARY	85.00	85.00
1	REAR NUMBER PLATE (SN)	BENT	40.00	14.00
1	JOINT SEAL (SN)	NECESSARY	90.00	50.00
			530.00	434.00

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Qty	Description of Parts Condition LABOUR	Estimate By Workshop (\$))	Our Adjusted (\$)	
	LABOUR			
	TO REMOVE DAMAGED BODY PANELS WITH ALL NECESSARY COMPONENTS / ATTACHMENTS APPLY HOT-WORKS WHERE NECESSARY STRAIGHTEN PANEL, REPAIR / RESHAPE DENTED PANELS IN ACCORDANCE TO FACTORY SPECIFICATIONS, REPLACE NEW PARTS REFIT ALIGN INTO POSITION REFIT ALL NECESSARY COMPONENTS / ATTACHMENTS. INCLUSIVE OF THE REPAIR OF REAR FLOOR PANEL AND CABIN REAR PANEL.		2,400.00	1,300.00
	TO SPRAY PAINT REPLACED / REPAIRED BODY PANELS INCLUSIVE OF PREPARATORY WORKS AND PAINTING MATERIALS.		1,800.00	1,100.00
	TO REMOVE, REFIT REAR CARGO BOX TO FACILITATE REPAIR WORKS.		900.00	300.00
			5,100.00	2,700.00
	GRAND TOTAL		18,826.00	10,088.70

8.000.00

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CHUA KANG SENG

Licensed Appraiser

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