

Eileen Bay Yee Ling (Auto Svcs/Claims & IA/Claims & IA/Buses)

From: Eileen Bay Yee Ling (Auto Svcs/Claims & IA/Claims & IA/Buses)
Sent: 14 March 2019 17:30
To: CS A Team (cs-a@lkkauto.com); 'admin-a@lkkauto.com'
Subject: LOD - ACCIDENT INVOLVING SG1225A AND SLZ6022T ON 30/06/2018 SLE TOWARDS BKE UPPER THOMSON ROAD EXIT
Attachments: img-314151820-0001.pdf; SG1225A.PDF

Our Ref: BUS/06/18/5054/EB

Dear Sir / Madam,

We claim on behalf of **SMRT BUSES LTD**, owner of the vehicle Reg. No.: SG1225A.

Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

Cost of Repair	\$12,209.58
Loss of Use	\$1,375.00 (5 days x \$275.00)
LTA Search Fee	\$7.00
Total	\$13,591.58

We enclose the following documents:

- 1) Repair Invoice
- 2) LTA Search
- 3) SAS report

We look forward to your confirmation to settle our claims within 15 days from the date of this email.
Kindly issue payment in favour to **SMRT BUSES LTD**.

Thanks and regards,

Eileen Bay

Claims and Insurance Agency
DID: +65 6556 3549 | E: eileenbay@smrt.com.sg
6 Ang Mo Kio Street 62
Singapore 569140



Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Wednesday, 28 August 2019 5:11 PM
To: JEREMYEOH.J@GMAIL.COM
Cc: Admin A
Subject: ACCIDENT INVOLVING SG 1225A & SLZ 6022T [AIG] ON 30/06/2018 ALONG/AT SLE TOWARDS UPPER THOMSON ROAD
Attachments: GIA Addendum form SLZ 6022T.pdf

Tracking:	Recipient	Delivery
	JEREMYEOH.J@GMAIL.COM	
	Admin A	
	Meikwan@lkkauto.com	Delivered: 28/8/2019 5:11 PM
	olivialau@lkkauto.com	Delivered: 28/8/2019 5:11 PM
	shupeil@lkkauto.com	Delivered: 28/8/2019 5:11 PM

Our Ref: CC3/AIG18012434/Vkb3

SIM SOCK NGEE
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SG 1225A & SLZ 6022T [AIG] ON 30/06/2018 ALONG/AT SLE TOWARDS UPPER THOMSON ROAD

We refer to the above subject matter.

We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

We have received a claim from **SG 1225A** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim.

However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Kindly sign the GIA Addendum Form (as attached) to include the Third party's vehicle number and e-mail us (LKK) back the duly signed form to enable us to do the necessary accordingly.

Please call us if you have further queries.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)


AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, SMRT BUSES LTD (the third party claimant") of 6 ANG MO KIO STREET 62 (S)569140 (address), owner of SG1225A (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SG1225A that was damaged pursuant to the accident which occurred on 30/06/2018 (date) along SLE TOWARDS THOMSON ROAD (location) involving vehicle no/s SLZ6022T ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 13 (day) of Jan (month) 20 20 (year)


Signed by "the third party claimant"
(with chop if applicable)


Signed by "the workshop"
(with chop)

BUS/06/18/5054/PT

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$12,209.58 (Repair Cost), S\$1,250.00 (Loss of ~~Rental~~ Use), S\$7.00 (Disbursement) for vehicle no. SG1225A that was damaged pursuant to the accident which occurred on 30/06/2018 (date) along SLE TOWARDS UPPER THOMSON (location) involving vehicle no/s SLZ6022T. This is pursuant to the inspection conducted on 05/07/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT BUSES LTD ("the third party claimant") of vehicle no. SG1225A make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SG1225A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 13 (day) of Jan (month) 2020 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



Customer Code: 3000066

SMRT BUSES LTD

Block Unit

6 ANG MO KIO STREET 62
SINGAPORE 569140



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV190300016
Date : 05.03.2019
Vehicle No. : SG1225A
Your Ref No. : BUS/06/18/5054
Our Ref No. : 24096872
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	/ (Discount) Amount	Amount
Parts					
CROSS BAR REAR BUMPER (SBS VERSION)	1.00	\$2700.00	(10.00)	\$ 270.00	\$ 2430.00
BUMPER:REAR,CENTRE, FOR MB CITARO O530	1.00	\$1791.33	(10.00)	\$ 179.13	\$ 1612.20
BUMPER:REAR,RH, FOR MB CITARO O530	1.00	\$ 837.84	(10.00)	\$ 83.78	\$ 754.06
COVER UNDER RH (SBS VERSION)	1.00	\$1750.00	(10.00)	\$ 175.00	\$ 1575.00
PIPE COPPER (SBS VERSION)	1.00	\$ 850.00	(10.00)	\$ 85.00	\$ 765.00
FLAP:REAR END, FOR MB CITARO BUS	1.00	\$5573.10	(100.00)	\$5573.10	\$ 0.00
LAMP,LICENSE PLATE:FOR MB CITARO O530	2.00	\$ 97.68	(10.00)	\$ 19.54	\$ 175.82
BUMPER:REAR,LH, FOR MB CITARO O530	1.00	\$ 837.84	(100.00)	\$ 837.84	\$ 0.00
COOLANT:ANTIFREEZE	1.00	\$ 524.00	(10.00)	\$ 52.40	\$ 471.60
COVER UNDER LH (SBS VERSION)	1.00	\$1931.00	(10.00)	\$ 193.10	\$ 1737.90
NUMBER PLATE	1.00	\$ 68.00	0.00	\$ 0.00	\$ 68.00
Sub-Total					\$ 9589.58
Labour					
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	1.00	\$2120.00	0.00	\$ 0.00	\$ 2120.00
Others					
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1.00	\$ 500.00	0.00	\$ 0.00	\$ 500.00
GRAND TOTAL					\$ 12,209.58

Remark :

Make/Model : MB CITARO O530
Accident Date : 30.06.2018

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.


Authorized Signature
for SMRT Automotive Services Pte Ltd

Enquire Transaction History

Transaction History Details

Log Date/Time:	03 Jul 2018 / 09:42:58		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SLZ6022T		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHD - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180703094258186226

Search Date / Time: 30 Jun 2018 17:15:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

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