

INSURANCE

INS. CASE OWNER:

CC /AIG1801

LKK:

IDAC:

Surveyor:

SATHYA

DOI:

ASSIGNMENT

4/8/18

Date / Time:

5/8/18

Registered in Meriten:

1/8/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLZ 6022T

Name of Insured:

Sim Solt NTEE

Insured Tel No.:

HP: 96448717

Excess Sec II :SS

D.O.A: 20/6/18

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO. Driver Name / Age:

YEH J - Guo Jeremy

Driver Tel No.:

(V/L: YES / NO )

Claim No.:

80654159056

Policy No.:

700486861-01

Make / Model:

RENAULT

Place of Accident:

SLE TMS APP THONGSON RD

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SG 1225A



INSRS:

WSP:

Tel:

Liability:

RMKS:

SMART



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time		STAGE	DATE / PIC
11/8/18	vinan	Non-Reporting hr (1st):	
		Non-Reporting hr (2nd):	
		Non-Reporting hr (Final):	
		Notification hr (if non-pickup):	
		Call OI:	- MGR SHAWN WU cleared o
		After call hr to OI:	- 21819-1-101/01/18
		Documentation Check List: Handler	Typist
13/11/19	Chenhus	Notification hr (if non-pickup)	
		After call hr to OI:	
13/1/2020	Chenhus	Authorisation To Act:	
		Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
		LTA / GIA:	
		Medical Bill:	
		PIR:	
		Mandate/Repair Instruction:	
		LOD:	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

<b>PRELIMINARY ADVICE</b> Date/Time:		Sent By:	
<b>FINALIZATION</b> Date/Time:		Confirm with:	
Repair Cost:	S\$ 12,209.58 ( 5 days) Reduction:	9 %	Email <input type="checkbox"/> Call <input type="checkbox"/>
<b>FINAL SETTLEMENT</b> Date/Time: 13/1/2020		Confirm with Karen	
Final Liability:	% 100 (Agreed / Assessed) BOLA S/N No.:	27	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Repair Cost:	S\$ 12,209.58	(OI REAR END TP.)	
Loss of Rental (LOR):	S\$ - ( - days)	EOI GIA: MUA WITH SMART BUS.	
Loss of Use (LOU):	S\$ 6250 (S\$ 250 x 5 days)		
Loss of Income (LOI):	S\$ - (S\$ - x - days)		
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/> [Tick only one]		
GIA/LTA Search:	S\$ 7.00		
Medical:	S\$ -		
Disbursement:	S\$ - (e.g. Tow/ Independent)		
Legal Cost:	S\$ -		
Total:	S\$ 13,466.58	Global Sum S\$:	
<b>FINAL PAYMENT</b> Date/Time:		Confirm with:	
Payee 1:	S\$ 13,466.58	Name 1: SMART BUSES LTD	
Payee 2: (Strike if N.A.)	S\$ -	Name 2:	
Payee 3: (Strike if N.A.)	S\$ -	Name 3:	



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18012434/Vwb3

78 SHENTON WAY #08-16  
CHARTIS BUILDING  
SINGAPORE 079120

Date : 09-07-2018



Code : AIG

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLZ 6022T	Veh. Inspected	SG 1225A
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	09/07/2018

## 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

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## 5. General Information

Accident Date	30/06/2018	Inspection Date	05/07/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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## SMRT Accident Vehicle Repair Estimates

### Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SG1225A  
 Ref. No : BUS/06/18/5054  
 Reg. Date : 03/07/2018  
 Vehicle Type : BUS -12M  
 Make : MB CITARO MERCEDES  
 Model : MB CITARO O530  
 Name of Driver : Sun Yanchun  
 Type of Accident : HEAD TO REAR  
 Date / Time of Accident : 30/06/2018 05:15:00 PM  
 Accident Reported Date / Time : 02/07/2018 12:00:00 AM  
 Surveyor is Required? : Yes  
 Survey by : AIG  
 Vehicle is Towed Back? : No  
 Towed Back Date/Time :  
 Replacement Vehicle issued? : No  
 Accident Repair Job Card No :  
 Special Instruction to ARC,if any :  
 SG1225A - REAR PORTION  
 SLZ6022T (TP) - FRONT PORTION  
 Prepared Date : 03/07/2018 09:43:54 AM



Sathya Sai  
 5/7/2018

5 days

- Part by Part

- Photo before paint

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**Section B - To be Completed by Service Advisor, Accident Repair Centre**

Chassis No : Mileage : 0  
Work Shop : Repair Completed Date / Time : 01/01/2000 \* -1

**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges :	3,180.00	0.00
Total Spray Painting Charges :	616.00	0.00
Total Material Charges :	9,589.58	9,589.58
Other Charges :	0.00	0.00
<b>TOTAL :</b>	<b>13,385.58</b>	<b>0.00</b>
<b>Lum Sum Total :</b>	<b>0.00</b>	<b>0.00</b>
No. of Repair Days :	7.00	0.00
Prepared / Adjusted By :		
Arc / Surveyor Sign Off Date :	04/07/2018 05:44:25 PM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 04/07/2018 03:48:20 PM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount :	Prepared Date :

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	3,180.00	<del>0.00</del> 2120
Total Labour	3,180.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	616.00	<del>0.00</del> 500
Total Spray Painting & Panel Beating	616.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
AA62864 12114			CROSS BAR REAR BUMPER ( SBS VERSION ) ✓DT	1	2,700.00	10.00	2,430.00	Replace	Replace	No
	REAR	6009907	REAR BUMPER CENTER ✓DMG	1	1,791.33	10.00	1,612.20	Replace	Replace	No
	REAR	6009909	REAR BUMPER RH ✓CHK	1	837.84	10.00	754.06	Replace	Replace	No
AA62868 14508			COVER UNDER RH ( SBS VERSION ) ✓CMT	1	1,750.00	10.00	1,575.00	Replace	Replace	No
MQ62850 1348901			PIPE COPPER ( SBS VERSION ) ✓DT	1	850.00	10.00	765.00	Replace	Replace	No
12875029 14	REAR	6010113	FLAP ENGINE FOR MB CITARO O530 R	1	5,573.10	100.00	0.00	Repair	Repair	No
18204056		6010008	LAMP,LICENSE PLATE:FOR MB CITARO O530 ✓CRK	2	97.68	10.00	175.82	Replace	Replace	No
12888500 15	REAR	6009908	REAR BUMPER LH R	1	837.84	10.00	0.00	Repair	Replace	No
			COOLANT ANTIFREEZE ✓NEL	1	524.00	10.00	471.60	Replace	Replace	No
1000683 1308			COVER UNDER LH ( SBS VERSION ) ✓CMT	1	1,931.00	10.00	1,737.90	Replace	Replace	No
	REAR		NUMBER PLATE ✓DT	1	68.00	0.00	68.00	Replace	Replace	No
TOTAL MATERIALS							9,589.58	9,589.58		
TOTAL MATERIALS(Discounted)							9,589.58	9,589.58		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									



## SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63665932
Estimator Telephone Number : 68662633
Accident Reporting Number : 68662672

Date Generated : 12/12/2018

User ID : CatherineLee

### Section A - Accident Details

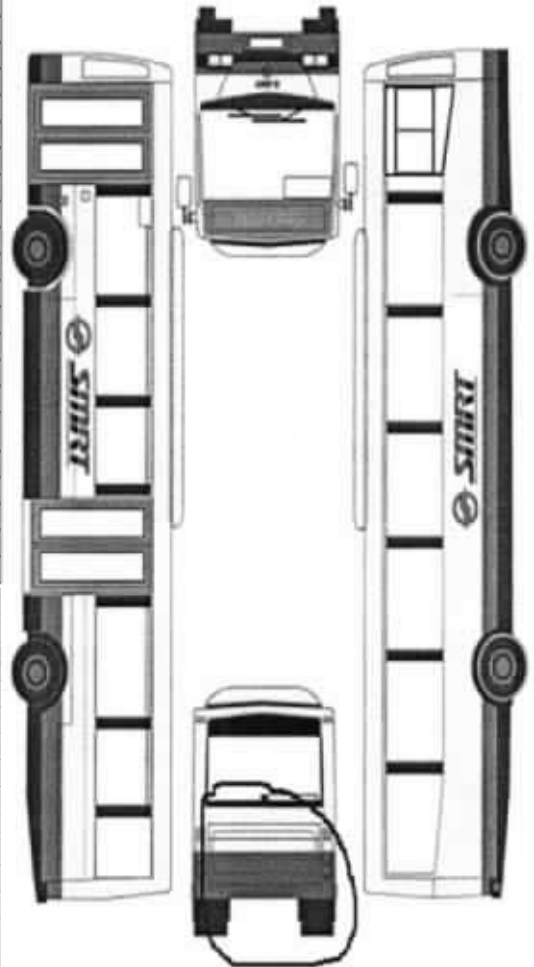
Registration Number	SG1225A
Case Reference Number	BUS06/18/5054
Registration Date	27/12/2017
Company Type	SMRT Buses Ltd
Make	MERCEDES
Model	MB CITARO C530
Name of Driver	Sun Yanchun
Type of Accident	HEAD TO REAR
Accident Date and Time	30/06/2018 5:15 PM
Accident Reported Date and Time	02/07/2018 4:23 PM
Is Surveyor Required?	Yes
Survey by	AIG
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	000034096872
Special instruction to ARC, if any	SG1225A - REAR PORTION BL28022T (TP) - FRONT PORTION
Prepared Date and Time	03/07/2018 9:43 AM
Chassis Number	WEB62806323130959
Mileage	
Work Shop	
Repair Completion Date and Time	

### Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$3,180.00	\$2,120.00
Total Spray Cost	\$616.00	\$500.00
Total Spare Part Cost	\$9,589.58	\$9,589.58
Total Other Cost	\$0.00	\$0.00
<b>TOTAL COST</b>	<b>\$13,385.58</b>	<b>\$12,209.58</b>
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	7.0	5.0
Prepared / Adjusted By	Bus Estimator Team	Sathya
ARC / Surveyor Sign Off Date	04/07/2018 5:44 PM	05/07/2018 2:06 PM
Signature		
Remarks		

### Section C - Quotation and Accident Invoice Details

Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	





## SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63665592
Estimator Telephone Number : 68662523
Accident Reporting Number : 68662672

Date Generated : 12/12/2018

User ID : CatherineLee

### Section D - Details of Repair Estimates

#### Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS	\$3,180.00	\$2,120.00
Total Labour	\$3,180.00	\$2,120.00

#### Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	\$616.00	\$500.00
Total Spray Painting & Panel Beating	\$616.00	\$500.00

#### Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

#### Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		MA5285402114	CROSS BAR REAR BUMPER ( SBS VERSION )	1.00	\$2,700.00	10.00	\$2,430.00	Replace	Replace / BD
8009907	REAR		REAR BUMPER CENTER	1.00	\$1,791.33	10.00	\$1,612.20	Replace	Replace / CER
8009909	REAR		REAR BUMPER RH	1.00	\$837.84	10.00	\$754.06	Replace	Replace / CER
		MA5296834508	COVER UNDER RH ( SBS VERSION )	1.00	\$1,750.00	10.00	\$1,575.00	Replace	Replace / CER
		MC6285003489 01	PIPE COPPER ( SBS VERSION )	1.00	\$650.00	10.00	\$585.00	Replace	Replace / DD
8010113	REAR	8287502974	FLAP ENGINE FOR MB CITARO C530	1.00	\$5,573.10	100.00	\$0.00	Repair	Repair / R
8010008		36204058	LAMP LICENSE PLATE FOR MB CITARO C530	2.00	\$87.68	10.00	\$175.82	Replace	Replace / CER
8009906	REAR	8288850005	REAR BUMPER LH	1.00	\$837.84	100.00	\$0.00	Repair	Repair / R
			COOLANT ANTIFREEZE	1.00	\$524.00	10.00	\$471.60	Replace	Replace / NEC
		A0006832308	COVER UNDER LH ( SBS VERSION )	1.00	\$1,931.00	10.00	\$1,737.90	Replace	Replace / CER
	REAR		NUMBER PLATE	1.00	\$68.00	0.00	\$68.00	Replace	Replace / DD
Total					\$16,960.79		\$9,589.58		

#### Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

PARTS \$ 9,589.58  
LABOUR \$ 2,120.00  
SPRAY \$ 500  
TOTAL \$ 12,209.58

CONFIRMED PART BY PART REPAIR \$ 12,209.58 / 5 DAYS



> Back to OneMotoring

Enquire Transfer Fee

Vehicle Details			
Vehicle No. :	SG1225A		
Vehicle Type :	H20 - Public Transport Bus/Coach/Minibus		
Vehicle Attachment 1 :	Air-Conditioned		
Vehicle Scheme :	OmniBus (LTA-ARF exempted)		
Vehicle Make :	MERCEDES BENZ		
Vehicle Model :	CITARO O530 6.4L AT TURBO ABS		
Chassis No. :	WEB62808323130959		
Propellant :	Diesel		
Engine No. :	902926C1112186		
Engine Capacity :	6374 cc		
Maximum Power Output :	-		
Maximum Laden Weight :	17900 kg		
Unladen Weight :	11020 kg		
Year Of Manufacture :	2016		
Original Registration Date :	27 Dec 2017		
Lifespan Expiry Date :	26 Dec 2034		
Road Tax Expiry Date :	26 Dec 2018		
Inspection Due Date :	26 Dec 2018		
Intended Transfer Date :	09 Jul 2018		
CO2 Emission :	-		
CO Emission :	-		
HC Emission :	-		
NOx Emission :	-		
PM Emission :	-		
Late renewal fee(s) will be imposed if road tax / lay up has expired. Please use Enquire Road Tax Payable for fee(s) payable.			
Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.			
Amount Payable			
	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee :	25.00	-	25.00
Total Amount Payable :			25.00

You may print this page for reference.

OK Print

**Vivian Lau (LKKAUTO)**

---

**From:** Wui, Shawnkaijye <Shawnkaijye.Wui@aig.com>  
**Sent:** Tuesday, 10 July, 2018 2:27 PM  
**To:** Vivian Lau (LKKAUTO)  
**Subject:** FW: Case Assignment TP - SG1225A - 30/06/2018 - 5065281590SG

Dear Vivian,

Please be informed that I have called insured driver to verify on how the accident happened.

OID shared that he went to pick up some gym equipment from his friend and heading to pump petrol. While changing lane from the 1st lane to 3rd lane, the front bus slowed down. Hence, he is unable to stop in time and hit onto TP bus.

Reason to change lane is because OID want to exit at Upper Thomson Exit at the left side.

Traffic Police attended to scene, traffic police did not issue any notice of intended prosecution to OID.

Not drink driving case.

Thanks and Regards,  
Shawn Wui  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1959 | Fax +(65) 6835 7416

[Shawnkaijye.Wui@aig.com](mailto:Shawnkaijye.Wui@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

**IMPORTANT NOTICE:**

*The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.*

**From:** Do-Not-Reply [mailto:do-not-reply@merimen.com]  
**Sent:** Tuesday, July 10, 2018 12:20 PM  
**To:** Wui, Shawnkaijye  
**Subject:** Case Assignment TP - SG1225A - 30/06/2018 - 5065281590SG

This mail is associated with :  
**\*SG1225A (5065281590SG)**  
**[SLZ6022T]**  
TP  
SMRT BUSES LTD  
Jun 30 2018 5:00PM

[SIM SOCK NGEE]  
SMRT Automotive Services Pte Ltd

Dear Wui, Shawn-KJ,

Please note that a claim has been assigned to you for handling in Merimen. For your action and follow up please.

This is an auto-generated email. Do not reply to this email.

Sent by : Wui, Shawn-KJ (AIG Asia Pacific Insurance Pte. Ltd.)

## Report Remarks Entry - CC3/AIG18012434/Vwb3

Remarks

RE-ASSIGN TO JOY

Remarks

Add

New remarks Added

	Remarks 1	By	On
<input type="checkbox"/>	SG 1225A : SLZ 6022T	LSP	9/7/2018 3:15:57 PM
<input type="checkbox"/>	EST :\$ --- SUR : SATHYA --- WKSP : SMRT AUTOMOTIVE SERVICES PTE LTD	LSP	9/7/2018 3:16:08 PM
<input type="checkbox"/>	Dear Vivian, Please be informed that I have called insured driver to verify on how the accident happened. OID shared that he went to pick up some gym equipment from his friend and heading to pump petrol. While changing lane from the 1st lane to 3rd lane, the front bus slowed down. Hence, he is unable to stop in time and hit onto TP bus. Reason to change lane is because OID want to exit at Upper Thomson Exit at the left side. Traffic Police attended to scene, traffic police did not	LPF	10/7/2018 2:28:51 PM
<input type="checkbox"/>	Traffic Police attended to scene, traffic police did not issue any notice of intended prosecution to OID. Not drink driving case. Thanks and Regards, Shawn Wui	LPF	10/7/2018 2:29:05 PM
<input type="checkbox"/>	FILE PASS TO VIVIAN	LSP	11/7/2018 8:36:29 AM
<input type="checkbox"/>	RE-ASSIGN TO JOY	LSP	22/2/2019 2:19:07 PM

## Khanchna (LKK Auto)

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**From:** Khanchna (LKK Auto)  
**Sent:** Monday, 23 December 2019 10:00 AM  
**To:** Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Cc:** Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses; Admin A)  
**Subject:** OFFER - ACCIDENT INVOLVING SG1225A AND SLZ6022T [AIG] ON 30/06/2018 SLE TOWARDS BKE UPPER THOMSON ROAD EXIT

Without Prejudice  
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair	\$ 12,209.58
2. Loss of Use (5 days x \$200)	\$ 1,000.00
3. LTA Search fee	\$ 7.00
<b>TOTAL</b>	<b>\$ 13,216.58</b>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*"Best Wishes for Merry Christmas & Happy New Year 2020"*

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Jul 2018 15:27	<b>Clim Veh Model Changed</b>	(202481) MERCEDES-BENZ CITARO OS30 6,4 D (A).	[A] Lau Shu Pei
2	09 Jul 2018 15:27	<b>Clim Created</b>	Reg No: SG1225A. Acct Date: 2018/06/30. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: SMRT Automotive Services Pte Ltd (Woodlands)	[A] Lau Shu Pei
3	09 Jul 2018 15:27	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	09 Jul 2018 15:27	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2018/07/18	[A] Lau Shu Pei
5	09 Jul 2018 15:27	<b>Adj Mandate Set</b>	Approved:8000.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	09 Jul 2018 15:27	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
7	09 Jul 2018 15:28	<b>Label Added</b>	(23):Express.	[A] Lau Shu Pei
8	09 Jul 2018 15:28	<b>Adj Adjuster Assigned</b>	[None] -> Sathya Sai Kathirrasen	[A] Lau Shu Pei
9	21 Nov 2019 17:26	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
10	21 Nov 2019 17:26	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2017/12/27.	[A] JOANNE LEE KHANG MIN
11	21 Nov 2019 17:26	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
12	22 Nov 2019 17:10	<b>Adj Mandate Request</b>	Cur.Req:13216.58:Liability down against Insured. Insured vehicle front to rear end TP vehicle. (BOLA 27).** 5 days recommendation for repair	[A] Khanchana Pothura

Date From



Date To



Audit Type: None



Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No.	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2353065	21 Nov 2019 17:26:01	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SG1225A	SLZ6022T	11.77

## Print Received Message

This mail is associated with :

**\*SG1225A (5065281590SG)**  
**[SLZ6022T]**

TP

SMRT BUSES LTD

Jun 30 2018 5:00PM

[SIM SOCK NGEE]

SMRT Automotive Services Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 20/12/2019 14:32 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$13216.58) - SG1225A - Claim Handler: Chan, Kian-Meng

Approved:13216.58.

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Jul 2018 15:27	<b>Cim Veh Model Changed</b>	(202481) MERCEDES-BENZ CITARO G530 6.4 D (A).	[A] Lau Shu Pei
2	09 Jul 2018 15:27	<b>Cim Created</b>	Reg No: SG1225A. Acct Date: 2018/06/30. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: SMRT Automotive Services Pte Ltd (Woodlands)	[A] Lau Shu Pei
3	09 Jul 2018 15:27	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	09 Jul 2018 15:27	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2018/07/18	[A] Lau Shu Pei
5	09 Jul 2018 15:27	<b>Adj Mandate Set</b>	Approved:8000.00,Reinsp:Adj decides.	[A] Lau Shu Pei
6	09 Jul 2018 15:27	<b>Cim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
7	09 Jul 2018 15:28	<b>Label Added</b>	(23):Express.	[A] Lau Shu Pei
8	09 Jul 2018 15:28	<b>Adj Adjuster Assigned</b>	[None] -> Sathya Sai Kathirrasen	[A] Lau Shu Pei
9	21 Nov 2019 17:26	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
10	21 Nov 2019 17:26	<b>Cim Dtl Modified</b>	JPJ Reg. Date: -> 2017/12/27.	[A] JOANNE LEE KHANG MIN
11	21 Nov 2019 17:26	<b>Cim Details Notified</b>		[A] JOANNE LEE KHANG MIN
12	22 Nov 2019 17:10	<b>Adj Mandate Request</b>	Cur.Req:13216.58:Liability down against Insured. Insured vehicle front to rear end TP vehicle. (BOLA 2 7). ** 5 days recommendation for repair	[A] Khanchana Pothuraj
13	20 Dec 2019 14:32	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2018/07/18	[I] Loh, Chee-Heng
14	20 Dec 2019 14:32	<b>Adj Mandate Set</b>	Approved:13216.58.	[I] Loh, Chee-Heng
15	30 Dec 2019 16:08	<b>Adj Adjuster Assigned</b>	Sathya Sai Kathirrasen -> OI SUN PIN	[A] Lau Shu Pei
16	30 Dec 2019 16:29	<b>Adj Mandate Request</b>	Cur.Req:13466.58:Third party wants LOU for \$250 per day - single deck bus	[A] Khanchana Pothuraj

Date From  Date To  Audit Type  Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2353065	21 Nov 2019 17:26:01	QD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SG1225A	SLZ6022T	11.77



## Khanchna (LKK Auto)

---

**From:** Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)  
<ChanSiauChin@smrt.com.sg>  
**Sent:** Monday, 13 January 2020 11:10 AM  
**To:** Khanchna (LKK Auto); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Cc:** Admin A  
**Subject:** RE: OFFER - ACCIDENT INVOLVING SG1225A AND SLZ6022T [AIG] ON 30/06/2018 SLE TOWARDS BKE UPPER THOMSON ROAD EXIT (BUS/06/18/5054/PT)  
**Attachments:** img-113110356-0001.pdf  
**Importance:** High

Without Prejudice

Dear Khanchna,

Thank you for the offer.

The original duly signed DV will be forwarding to your office shortly.

Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & REagrds,  
Karen Chan  
Claims Department  
Tel: 6556 3523

---

**From:** Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]  
**Sent:** Monday, January 13, 2020 9:03 AM  
**To:** Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Cc:** Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Admin A  
**Subject:** RE: OFFER - ACCIDENT INVOLVING SG1225A AND SLZ6022T [AIG] ON 30/06/2018 SLE TOWARDS BKE UPPER THOMSON ROAD EXIT

**Without Prejudice**  
**(save as to costs)**

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement as per your e-mail dated 23/12/2019 for **\$ 13,466.58(all in)**.

We attach herewith a copy of the DV and Authorisation Letter for your further action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.



*Wishing you a Happy and Prosperous Lunar New Year*

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <[TanWeiTeck@smrt.com.sg](mailto:TanWeiTeck@smrt.com.sg)>

**Sent:** Monday, 23 December 2019 11:51 AM

**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Cc:** Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <[ChanSiauChin@smrt.com.sg](mailto:ChanSiauChin@smrt.com.sg)>;

Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OFFER - ACCIDENT INVOLVING SG1225A AND SLZ6022T [AIG] ON 30/06/2018 SLE TOWARDS BKE UPPER THOMSON ROAD EXIT

WITHOUT PREJUDICE

Dear Khanchna,

We thank you for your offer but regret that we are unable to accept your offer on LOU as it was lower than the benchmark rates for a single deck bus.

Purely for a quick and amicable settlement, we are prepared to accept as follows:-

1. Cost of Repair	\$ 12,209.58 (agreed)
2. Loss of Use (5 days x \$250)	\$ 1,250.00
3. LTA Search fee	\$ 7.00
<b>TOTAL</b>	<b>\$ 13,466.58</b>

Kindly let us hear from you soon, thanks.

Regards,

**Patrick Tan**

Claims and Insurance Agency

Direct line +65 6556 3522 | [tanweiteck@smrt.com.sg](mailto:tanweiteck@smrt.com.sg)

6 Ang Mo Kio Street 62

Singapore 569140

**From:** Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]  
**Sent:** 23/12/2019 10:00  
**To:** Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Cc:** Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Admin A  
**Subject:** OFFER - ACCIDENT INVOLVING SG1225A AND SLZ6022T [AIG] ON 30/06/2018 SLE TOWARDS BKE UPPER THOMSON ROAD EXIT

**Without Prejudice**  
**(save as to costs)**

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair	\$ 12,209.58
2. Loss of Use (5 days x \$200)	\$ 1,000.00
3. LTA Search fee	\$ 7.00
<b>TOTAL</b>	<b>\$ 13,216.58</b>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,  
**Khanchna** | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Print Received Message

This mail is associated with :

**\*SG1225A (5065281590SG)**  
**[SLZ6022T]**

TP

SMRT BUSES LTD

Jun 30 2018 5:00PM

[SIM SOCK NGEE]

SMRT Automotive Services Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 02/01/2020 13:49 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$13466.58) - SG1225A - Claim Handler: Chan, Kian-Meng

Approved:13466.58.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 Jul 2018 <a href="#">Edit Reg</a>		05 Jul 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$12,209.58</b> <a href="#">Edit Estimates</a>	<b>S\$12,209.58</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>SIM SOCK NGEE</b> , ID: S1185532F								
Main Claimant:	<b>SMRT BUSES LTD</b> , Co. Reg. No.: 198202292D								
Vehicle Reg. No.:	<b>SG1225A</b>	Date of Loss:	30/06/2018 17:00 - :59 [6 Months and 3 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 5065281590SG</b>	Policy/Cover Note No.:	2100486881 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SLZ6022T</b>	Policy No. (Claimant):	D-18090224MFBP						
		Excess:							
Repairer:	<b>SMRT Automotive Services Pte Ltd (Woodlands)</b> 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Chan, Kian-Meng</b> ] <a href="#">Kianmeng.Chan1@aig.com</a>								
Claimant's Insurer:	<b>MS First Capital Insurance Ltd (HQ)</b> - Tel: 62222311								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>Sathya Sar Kathirrasen</b> ] ... [Final Rpt due 18/07/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG_EXPRESS (02/01/2020): Alert - Adj Mandate Approved (S\$13466.58) - SG1225A - Claim Handler: Chan, Kian-...</li> <li>AIG_SG_EXPRESS (20/12/2019): Alert - Adj Mandate Approved (S\$13216.58) - SG1225A - Claim Handler: Chan, Kian-...</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SG1225A (5065281590SG)  
[SLZ6022T]  
TP  
SMRT BUSES LTD  
Jun 30 2018 5:00PM  
[SIM SOCK NGEE]  
SMRT Automotive Services Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Letters/Correspondences

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown		Edit

Assessment Reports











1 per page

No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	10/07/18 11:56	<b>Accident Statement</b> From: SC - Reg. No: SLZ6022T, Claimant: SIM SOCK NGEE		Load HTM

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	10/07/18 09:39	General View		Load JPG
2	10/07/18 09:39	General View		Load JPG
3	10/07/18 09:39	General View		Load JPG
4	10/07/18 09:39	General View		Load JPG
5	10/07/18 09:39	General View		Load JPG
6	10/07/18 09:39	General View		Load JPG
7	10/07/18 09:39	General View		Load JPG
8	10/07/18 09:39	General View		Load JPG
9	10/07/18 09:39	General View		Load JPG
10	10/07/18 09:39	General View		Load JPG
11	10/07/18 09:39	General View		Load JPG
12	10/07/18 09:39	General View		Load JPG
13	10/07/18 09:39	General View		Load JPG
14	10/07/18 09:39	General View		Load JPG
15	10/07/18 09:39	General View		Load JPG
16	10/07/18 09:39	General View		Load JPG
17	10/07/18 09:39	General View		Load JPG
18	10/07/18 09:39	General View		Load JPG
19	10/07/18 09:39	General View		Load JPG
20	10/07/18 09:39	General View		Load JPG
21	10/07/18 09:39	General View		Load JPG
22	10/07/18 09:39	General View		Load JPG
23	10/07/18 09:39	General View		Load JPG
24	10/07/18 09:39	Chassis Number		Load JPG
25	10/07/18 09:39	Odometer Reading		Load JPG
26	10/07/18 09:39	General View		Load JPG
27	10/07/18 09:39	General View		Load JPG
28	10/07/18 09:39	General View		Load JPG
29	28/02/19 18:26	Replacement Part Photo		Load JPG
30	28/02/19 18:26	Replacement Part Photo		Load JPG
31	28/02/19 18:26	Replacement Part Photo		Load JPG
32	28/02/19 18:26	Replacement Part Photo		Load JPG
33	28/02/19 18:26	Replacement Part Photo		Load JPG
34	28/02/19 18:26	Replacement Part Photo		Load JPG
35	28/02/19 18:26	Replacement Part Photo		Load JPG
36	28/02/19 18:26	Replacement Part Photo		Load JPG

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	09/07/18 17:09	TP ESTIMATE- MARKED	 Load PDF	
2	09/07/18 17:09	TP GIA REPORT	 Load PDF	
3	28/08/19 17:11	EMAIL TO OI	 Load PDF	
4	02/09/19 11:07	OI GIA REPORT	 Load PDF	
5	22/11/19 08:11	LTA SEARCH	 Load PDF	
6	22/11/19 17:09	LOD FINAL TAX INVOICE LTA SEARCH	 Load PDF	
7	15/01/20 10:23	WORKSHOP INVOICE	 Load PDF	
8	15/01/20 10:23	AUTHORISATION TO ACT FORM	 Load PDF	
9	15/01/20 10:23	Release Voucher	 Load PDF	
10	15/01/20 10:23	LOD	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div> Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div></div> <div> Show Remarks To: <input type="checkbox"/> Handling Insurer </div> </div>			
<small>Note: Remarks are private unless you show it to other parties.</small>			



NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

Vehicle No:	SLZ6022T (Insd veh)	Model:	MERCEDES-BENZ CITARO
	SG1225A (TP veh)		O530 6.4 D (A)
Date of Accident:	30/06/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	20,854.47
Final Repair Cost	:	\$	12,209.58
Loss of Use	:	\$	1,250.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	7.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	13,466.58

5.00 days at \$250.00 per day  
days

**Is Third Party Workshop GIA Registered?** ☐ YES ☒ NO (Kindly indicate below)

**A) For Non GIA Registered Workshop:** Agreed Liability \_\_\_\_ 100 \_\_\_\_ (%)

**B) For GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_

BOLA Liability: \_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	SMRT Buses Ltd	:	\$ 13,466.58
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

15 Jan  
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;  
Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18012434/VKA3Q2

Date: 15/01/2020

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100486881  
**Claimant**  
**Vehicle No :** SG1225A **Insured Vehicle No :** SLZ6022T  
**Date of Loss:** 30/06/2018 **Nature of Claim:** TP **Claim No:** 5065281590SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: **SG1225A**  
 Make & Model: MERCEDES-BENZ CITARO O530, 6.4 D (A) Engine No: 902926C1112186  
 Reg. Date: 27/12/2017 (Man. Year: 2016) Chassis No: WEB62808323130959  
 Colour: Multi-colour Odometer: 6398 km  
 Engine Capacity: 6374 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

## CONDITION OF TYRES

Front Tyre Size: 275/70 R22.5 Rear Tyre Size: 275/70 R22.5  
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm  
 Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	17,058.47	9,589.58	7,468.89	43.78
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,796.00	2,620.00	1,176.00	30.98
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>20,854.47</b>	<b>12,209.58</b>	<b>8,644.89</b>	<b>41.45</b>
<b>+ Loss of Use (5.0 x S\$250.00/day) (S\$)</b>		1,250.00		
<b>+ Doc/Search Fee (S\$)</b>		7.00		
<b>Nett Liability (S\$)</b>		<b>13,466.58</b>		

## INSPECTION

Date of Assignment: 05/07/2018  
 Date Inspected: 05/07/2018 Inspected At: SMRT Automotive Services Pte Ltd  
 (Woodlands)  
 60 Woodlands Industrial Park E4  
 Singapore 757705  
 Estimated Period of Repair: 5.0 days

Adjuster: Sathya Sar Kathirrasen

Manager: Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.



## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*CROSS BAR REAR BUMPER (SBS VERSION)	Dented	2,700.00 F	*2,700.00 FL
2	1		*REAR BUMPER CENTER	Damaged	1,791.33 F	*1,791.33 FL
3	1		*REAR BUMPER RH	Cut	837.84 F	*837.84 FL
4	1		*COVER UNDER RH (SBS VERSION)	Cut	1,750.00 F	*1,750.00 FL
5	1		*PIPE COPPER (SBS VERSION)	Dented	850.00 F	*850.00 FL
6	2		*LAMP ,LICENSE PLATE FOR MB CITARO O530	Cracked	195.36 F	*195.36 FL
7	1		*COOLANT :ANTIFREEZE	Necessary	524.00 F	*524.00 FL
8	1		*COVER UNDER LH (SBS VERSION)	Cut	1,931.00 F	*1,931.00 FL
9	1		*FLAP ENGINE:FOR MB CITARO O530	Repair	5,573.10 F	*- FL
10	1		*REAR BUMPER LH	Repair	837.84 F	*- FL
11	1		*NUMBER PLATE	Dented	68.00 FS	*68.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>17,058.47</b>	<b>10,647.53</b>
<b>- List Item Discount on L Items 0.00/10.00% (\$\$)</b>	<b>0.00</b>	<b>1,057.95</b>
<b>Total Parts (\$\$)</b>	<b>17,058.47</b>	<b>9,589.58</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS	New	3,180.00	2,120.00
2	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	New	616.00	500.00
Gross Labour Cost (S\$)			3,796.00	2,620.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >