

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 12 July 2018 10:43 AM
To: 'Nancy Lam'; 'jason@fastechauto.com.sg'
Subject: RE: Request for PRS SJM5253S (FWD Ref: PNPV2018-00006291)

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nancy Lam [<mailto:nancy.lam@fastechauto.com.sg>]
Sent: Friday, 6 July, 2018 2:10 PM
To: Motor Claims SG - SG Common
Subject: RE: Request for PRS SJM5253S (FWD Ref: PNPV2018-00006291)

WITHOUT PREJUDICE

Dear Josey,

1. Please arrange LKK AUTO CONSULTANTS PTE LTD to survey the car.

Regards,
Nancy Lam
Fastech Auto Pte Ltd
Tel: 6746 5405
Fax: 6745 8520

From: motorclaims.sg@fwd.com [<mailto:motorclaims.sg@fwd.com>]
Sent: Friday, July 6, 2018 2:01 PM
To: nancy.lam@fastechauto.com.sg
Cc: motorclaims.sg@fwd.com
Subject: RE: Request for PRS SJM5253S (FWD Ref: PNPV2018-00006291)

WITHOUT PREJUDICE

Dear Nancy,

We refer to your letter dated 06 July 2018 of the PRI Notice of your client's vehicle SJM5253S.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. Appraisals Associates Pte Ltd
5. VICOM Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

****Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com. Thank you.***

Kind Regards

Josey Loh
Executive, Claims

FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872
E josey.loh@fwd.com
W fwd.com.sg



From: Nancy Lam [<mailto:nancy.lam@fastechauto.com.sg>]

Sent: Friday, 6 July, 2018 1:30 PM

To: Motor Claims SG - SG Common

Subject: Request for PRS SJM5253S

Hi Sir,

My client claiming your insured SKS 8891L.

Please kindly arrange PRS for SJM 5253S.

Date of accident 04.07.2018

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, you are require to provide a list of at least 10 motor surveyors within 2 days of the notice.

Regards,
Nancy Lam
Fastech Auto Pte Ltd
Tel: 6746 5405
Fax: 6745 8520

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