

## Denise Tay (LKKAuto)

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**From:** Denise Tay (LKKAuto)  
**Sent:** Friday, 8 March 2019 11:01 AM  
**To:** 'CWS Motor Claims'  
**Cc:** Karen Tan  
**Subject:** RE: Request for Breakdown :Our Ref: D18005228MFSH , SLU4780C accident involving with SHC8046E on 04-07-2018

Dear Sir/Madam,

According to the video footage, SLU 4780C has sustained damage on the right side.

However, SLU 4780C is not claiming the right against SHC 8046E.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>  
**Sent:** Friday, 1 March 2019 5:52 PM  
**To:** Denise Tay (LKKAuto) <denisetay@lkkauto.com>  
**Cc:** Karen Tan <karentan@msfirstcapital.com.sg>; CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>  
**Subject:** RE: Request for Breakdown :Our Ref: D18005228MFSH , SLU4780C accident involving with SHC8046E on 04-07-2018

Please find below link to download document

[VF \(SHD8539U\).wmv](#)

Dear Sir,

Kindly find attached video footage for your kind attention .

The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party. All our rights are hereby reserved.

Yours Faithfully,

Motor Claims Department

MS First Capital Insurance Ltd

[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)

**From:** Denise Tay (LKKAuto) [<mailto:denisetay@lkkauto.com>]

**Sent:** 25 February 2019 06:13

**To:** CWS Motor Claims; Admin-D (LKKAuto)

**Cc:** Karen Tan

**Subject:** RE: Request for Breakdown :Our Ref: D18005228MFSH , SLU4780C accident involving with SHC8046E on 04-07-2018

Dear Sir/Madam,

Kindly provide the video for [SHD8539U](#)

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Denise Tay (LKKAuto)

**Sent:** Wednesday, 20 February 2019 1:03 PM

**To:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** Karen Tan <[karentan@msfirstcapital.com.sg](mailto:karentan@msfirstcapital.com.sg)>

**Subject:** RE: Request for Breakdown :Our Ref: D18005228MFSH , SLU4780C accident involving with SHC8046E on 04-07-2018

Dear Sir/Madam,

Kindly provide the video for [SHD8539U](#)

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>

**Sent:** Tuesday, 19 February 2019 5:36 PM

**To:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** Karen Tan <[karentan@msfirstcapital.com.sg](mailto:karentan@msfirstcapital.com.sg)>; CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>

**Subject:** FW: Request for Breakdown :Our Ref: D18005228MFSH , SLU4780C accident involving with SHC8046E on 04-07-2018

Dear Sir/Madam,

We refer to our email dated 20 December 2018.

Looking for your Kind reply .

Yours Faithfully,

Motor Claims Department

MS First Capital Insurance Ltd

[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)

**From:** Karen Tan [<mailto:karentan@msfirstcapital.com.sg>]

**Sent:** 20 December 2018 08:02

**To:** Denise Tay (LKKAuto); Admin-D (LKKAuto); SUR

**Cc:** assignments; CWS Motor Claims

**Subject:** Request for Breakdown :Our Ref: D18005228MFSH , SLU4780C accident involving with SHC8046E on 04-07-2018

Dear Denise,

We attached the SAS of SHC8046E showing that there was contact between SHD8539U and SLU4780C.

Kindly confirm that SLU4780C did not sustain any damage to the right side.

*Best Regards,*

**Karen Tan**

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax  
No. : 6507 3849 | Company Regn. No. 195000106C



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**From:** Denise Tay (LKKAUTO) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>

**Sent:** Tuesday, 18 December, 2018 4:28 PM

**To:** Karen Tan <[karentan@msfirstcapital.com.sg](mailto:karentan@msfirstcapital.com.sg)>; Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>

**Subject:** RE: Request for Breakdown :Our Ref: D18005228MFSH , SLU4780C accident involving with SHC8046E on 04-07-2018

Dear Karen,

We have check with our surveyor, the survey report does not include the side damages.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Karen Tan <[karentan@msfirstcapital.com.sg](mailto:karentan@msfirstcapital.com.sg)>

**Sent:** Friday, 14 December 2018 3:01 PM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>

**Subject:** Request for Breakdown :Our Ref: D18005228MFSH , SLU4780C accident involving with SHC8046E on 04-07-2018

REMINDER

Dear Dennis,

We refer to our email dated 28.11.2018.

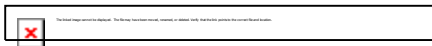
Kindly let us hear from you soonest.

*Best Regards,*

**Karen Tan**

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C



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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Wednesday, 28 November, 2018 12:45 PM

**To:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Karen Tan <[karentan@msfirstcapital.com.sg](mailto:karentan@msfirstcapital.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: Request for Breakdown :Our Ref: D18005228MFSH , SLU4780C accident involving with SHC8046E on 04-07-2018

Dear Sir/Mdm,

Thank you for the email.

Dear Denise,

Kindly assist

**FYNA Our Ref : CS/FCI18012406/Ktd3n2**

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

**Sent:** Wednesday, 28 November 2018 12:39 PM

**To:** [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM); [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)

**Cc:** Karen Tan <[karentan@msfirstcapital.com.sg](mailto:karentan@msfirstcapital.com.sg)>; CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>

**Subject:** Request for Breakdown :Our Ref: D18005228MFSH , SLU4780C accident involving with SHC8046E on 04-07-2018

Dear Sir/Madam,

Based on the Video Footage of SHD8539U,SHD8539U had hit the right side of SLU4780C.Please confirm that whether the survey report includes this damages.If yes ,please let us have the breakdown of the rear and side damages .

Yours Faithfully,

Motor Claims Department

MS First Capital Insurance Ltd

[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)