



27/03/2007  
ASS. REC. BY: \_\_\_\_\_ REF: CS / SMO 18012382 / And312 Special Instruction: \_\_\_\_\_



From (Person): Guel Teo of SMO Date/Time: 6/7/18 @ 3.52pm

Estimated Cost: \_\_\_\_\_ Bill to: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: GBC 2148 F Insured: XE 3469B

at Workshop m/s Eunos Motor Service Tel: 67472033

of Jekki Bulkit Ave 6 #01-064 Autobay

Policy No: \_\_\_\_\_ Claim No: CMTD1802827 / GPL

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

Make of Veh: \_\_\_\_\_ D.O.A. 02/07/2008

(Client's Record) 9/7/2008 H.O.D. Endorsement: \_\_\_\_\_

CA / REV / REP. / REV 24 HRS 1up Date/Time: 4:39pm @ 6/7/18 Person Contacted: Ms. Ng Vehicle-IN (OUT) (OUT)

Date/Time	Action/Instruction
	<u>(✓) Estimate</u>

27/03/2002

ASS. REC. BY:

REF:

CS/SMD18012387/And312

Special Instruction:

Surveyor:

Adrian

ASSIGNMENT (Office)

From (Person):

Grace Teo

of

SMD

Date/Time:

6/7/18 @ 3.52pm

Estimated Cost:

Bill to:

OD ☒ TP WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

GBC 2148E

Insured:

XE 3469B

at Workshop m/s

Eunos Motor Service

Tel:

6747 2033

of

Jelaki Bulci Ave 6 #01-064 Autokey

Policy No:

Claim No:

CMTD1802827 / GPL

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

02/07/2018

CA / REV / REP. / REV 24 HRS

1up

9/7/2018

H.O.D. Endorsement

Date/Time:

4:39pm @ 6/7/18

Person Contacted:

Ms. Ng

Vehicle IN ☒ OUT

Date/Time	Action/Instruction	Estimate
	Pass Adrian	
	GBC 2148E - CS/AWA 16015374/Kvbc2	DOA: 18086
	XE 3469B - X	
11/7/18	Informed Grace pending workshop est by email	
25/7/18	Adrian confirmed LS \$2600 (Real 5106.41 66%)	

(08/11/13) wef

ASS. REC. BY:

REF: SMO

## ASSIGNMENT

From: Date: 9/7/18

Estimated Cost:

OD ☒ TP ☐ WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: GBC 2148E

at Workshop m/s Eunos Motor Service  
of 1 Kaki Bukit Ave 6 # 01-64 Autobay

Insured:

Policy No.

Claims No.

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent?: Yes or No

GIA / PR Seen: Consistent?: Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS <sup>1 up</sup>

Vehicle: IN / OUT

Date: Person Contacted:

Date / Time Action / Instruction

TP Sampo

25/7/18 Email preli revised to Grace Teo

RECEIVED 25 JUL 2018

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2) 25/7 - typist

Report Format: TP

Lump Sum / I.B.I. (\$) 2600 1/2 )

Veh No: GBC 2148E Yr Regn: 2011, Sept

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mit Fuso c.c. 2977

Colour: Green A/C: Insured / Std / NI / NA

Sp. Reading: 221818 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: FB70BBA20376

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195 R15C

R: 195 R15C

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 06 mm

L/Bal. 06 mm

D.O.A.

Rear

R/Bal. 06 mm

L/Bal. 06 mm

D.O.I. 09/07/18

Survey held at Eunos Motor

Des. of Damages: Frt / Rear / ☒ N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2) 25/7 - typist

Report Format: TP

Lump Sum / I.B.I. (\$) 2600 1/2 )

Days Of Repair: 5

Resurvey No. of Trip: 1

Add Fee: ☐ : Site Insp (\$ )☐ : Interview (\$ )☐ : Tech. Invs (\$ )☐ : Weekend (\$ )

Survey Fee: 250

Transportation:

S + RS, SI

Photos

Others

TOTAL

250

## Veron Chen (LKKAuto)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Wednesday, 25 July 2018 11:25 AM  
**To:** 'Teo, Grace'  
**Cc:** 'Gnoh, Pau Loong'; 'Ye, Yong Kang Melvin'; SUR  
**Subject:** RE: CMTD1802827/GPL - SUV(LKK)/ XE3469B & GBC2148E ACC ON 02.07.18  
**Attachments:** GBC 2148E PRELI ADVISED.pdf

Dear Grace,

Enclosed preliminary revised of vehicle GBC 2148E

Date of survey: 9/7/2018

Number of days :5 days

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Wednesday, 11 July 2018 8:57 AM  
**To:** 'Teo, Grace' <grace.teo@sompo.com.sg>  
**Cc:** 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>; 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** RE: CMTD1802827/GPL - SUV(LKK)/ XE3469B & GBC2148E ACC ON 02.07.18

Dear Grace,

Please be informed that we have inspected the vehicle GBC 2148E on 9/7/2018 .

We are pending estimate from repairer.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto)  
**Sent:** Friday, 6 July 2018 5:59 PM  
**To:** 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>  
**Cc:** 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>; 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** RE: CMTD1802827/GPL - SUV(LKK)/ XE3469B & GBC2148E ACC ON 02.07.18

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer arrange on 09/07/2018.

BEST REGARDS,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Teo, Grace [<mailto:grace.teo@sompo.com.sg>]

**Sent:** Friday, 6 July 2018 3:52 PM

**To:** Hui Ting <[huiting@crossbordersllc.com](mailto:huiting@crossbordersllc.com)>; admin-d@lkkauto.com; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** Corene Chong <[corene@crossbordersllc.com](mailto:corene@crossbordersllc.com)>; Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>

**Subject:** CMTD1802827/GPL - SUV(LKK)/ XE3469B & GBC2148E ACC ON 02.07.18

Our Reference: CMTD1802827/GPL

Dear **LKK AUTO/ MARCUS**,

Please make arrangement to conduct the survey for GBC2148E.

Please be informed that Gnoh Pau Loong the handler of this case.

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



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---

**From:** Hui Ting [mailto:[huiting@crossbordersllc.com](mailto:huiting@crossbordersllc.com)]  
**Sent:** Friday, July 06, 2018 3:46 PM  
**To:** Teo, Grace  
**Cc:** Corene Chong; Gnoh, Pau Loong; Ye, Yong Kang Melvin  
**Subject:** RE: CMTD1802827/GPL - PRI/ XE3469B & GBC2148E ACC ON 02.07.18

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

---

**WITHOUT PREJUDICE**

Dear Grace

1. We refer to your email dated 06 July 2018.
2. We are instructed that our client has confirmed Marcus Chua from LKK Auto Consultants as a single joint expert.
3. Please be informed that the said vehicle can be inspected at:  
  
Venue: Eunoss Motor Service  
Address: Blk C, 1 Kaki Bukit Ave 6  
#01-064 Autobay @ Kaki Bukit  
Singapore 417883  
Contact: Ms Ng (6747 2033)
4. Please liaise with the above workshop.

Thank You.

Regards  
Huiting  
TEL: 6438 1323 ext 2006

CrossBorders LLC  
133 New Bridge Road  
#23-03/04/05 Chinatown Point  
Singapore 059413  
Tel: (65) 6438 1323  
Fax: (65) 6438 2313

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---

**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Friday, July 06, 2018 3:19 PM  
**To:** Hui Ting <[huiting@crossbordersllc.com](mailto:huiting@crossbordersllc.com)>  
**Cc:** Corene Chong <[corene@crossbordersllc.com](mailto:corene@crossbordersllc.com)>; Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>  
**Subject:** CMTD1802827/GPL - PRI/ XE3469B & GBC2148E ACC ON 02.07.18

Our Reference : CMTD1802827/GPL  
Your Reference: AJ.tk.ES (GBC2148E)

**Without Prejudice**

Date: 6<sup>th</sup> July 2018

**Attention:**  
**M/S CROSSBORDERS LLC**

Dear Hui Ting,

**ACCIDENT INVOLVING XE3469B & GBC2148E ON 02.07.2018**

We refer to your Notice of Accident dated 06/07/2018.

Please be informed that Gnoh Pau Loong the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>	<b>Selection (Indicate as tick)</b>
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	
4	JP Knights Adjusters & Surveyors	Jason Lek	
5	In House surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards  
**Grace Teo**  
Claims Division  
D: 6329 5170 | T: 6461 6555 | F: 6221 3147



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---

**From:** Hui Ting [<mailto:huiting@crossbordersllc.com>]

**Sent:** Friday, July 06, 2018 2:41 PM

**To:** Claims - Motor Survey

**Cc:** Corene Chong

**Subject:** Our client's vehicle no. GBC2148E (ES); Your insured's vehicle no. XE3469B - PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

**WITHOUT PREJUDICE**

Dear Sirs

1. Please find attached our PRI notice dated 06 July 2018 for your kind attention.
2. Please reply email to [corene@crossbordersllc.com](mailto:corene@crossbordersllc.com) & [huiting@crossbordersllc.com](mailto:huiting@crossbordersllc.com)

Thank You.

Regards

Huiting

TEL: 6438 1323 ext 2006

CrossBorders LLC  
133 New Bridge Road  
#23-03/04/05 Chinatown Point  
Singapore 059413  
Tel: (65) 6438 1323  
Fax: (65) 6438 2313

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Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: CMTD1802827/GPL  
Our ref: CS/SMO18012382/Avd3

Date :25/7/2018

The Motor Claims Department  
M/s SOMPO INSURANCE SINGAPORE PTE LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.GBC 2148E**

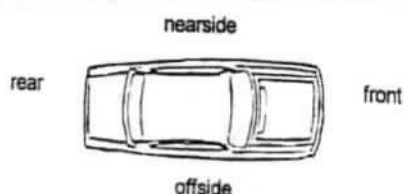
We thank you for your instruction on 6/7/2018

Please be informed that we had conducted the inspection of the above mentioned vehicle on 9/7/2018 at the premises of M/s EUNOS MOTOR SERVICE and have the following to report:-

Workshop Estimate Amount	:S\$7,706.41
Revised Estimate Amount	:S\$2,600.00 (LUMP SUM)
"Check" Items Amount	:S\$
Market Value	:S\$
LTA Reimbursement Value	:S\$
Nett Value	:S\$

**Description of Damage:**

The vehicle sustained damages at the o/s body



**Comments/Present Status:**  
Damages Consistent

Yours faithfully,

ADRIAN LING WAI PING

**B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI**

**Licensed Appraiser**

## Veron Chen (LKKAuto)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Wednesday, 11 July 2018 8:57 AM  
**To:** 'Teo, Grace'  
**Cc:** 'Gnoh, Pau Loong'; 'Ye, Yong Kang Melvin'; SUR  
**Subject:** RE: CMTD1802827/GPL - SUV(LKK)/ XE3469B & GBC2148E ACC ON 02.07.18

Dear Grace,

Please be informed that we have inspected the vehicle GBC 2148E on 9/7/2018 .

We are pending estimate from repairer.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)  
**Sent:** Friday, 6 July 2018 5:59 PM  
**To:** 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>  
**Cc:** 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>; 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; SUR <sur@lkkauto.com>  
**Subject:** RE: CMTD1802827/GPL - SUV(LKK)/ XE3469B & GBC2148E ACC ON 02.07.18

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer arrange on 09/07/2018.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Teo, Grace [<mailto:grace.teo@sompo.com.sg>]  
**Sent:** Friday, 6 July 2018 3:52 PM  
**To:** Hui Ting <[huiting@crossbordersllc.com](mailto:huiting@crossbordersllc.com)>; admin-d@lkkauto.com; assignments@lkkauto.com  
**Cc:** Corene Chong <[corene@crossbordersllc.com](mailto:corene@crossbordersllc.com)>; Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>  
**Subject:** CMTD1802827/GPL - SUV(LKK)/ XE3469B & GBC2148E ACC ON 02.07.18

Our Reference: CMTD1802827/GPL

Dear LKK AUTO/ MARCUS,

Please make arrangement to conduct the survey for GBC2148E.

Please be informed that Gnoh Pau Loong the handler of this case.

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



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**From:** Hui Ting [<mailto:huiting@crossbordersllc.com>]

**Sent:** Friday, July 06, 2018 3:46 PM

**To:** Teo, Grace

**Cc:** Corene Chong; Gnoh, Pau Loong; Ye, Yong Kang Melvin

**Subject:** RE: CMTD1802827/GPL - PRI/ XE3469B & GBC2148E ACC ON 02.07.18

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

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**WITHOUT PREJUDICE**

Dear Grace

1. We refer to your email dated 06 July 2018.
2. We are instructed that our client has confirmed Marcus Chua from LKK Auto Consultants as a single joint expert.
3. Please be informed that the said vehicle can be inspected at:

Venue: Eunost Motor Service  
Address: Blk C, 1 Kaki Bukit Ave 6  
#01-064 Autobay @ Kaki Bukit  
Singapore 417883  
Contact: Ms Ng (6747 2033)

4. Please liaise with the above workshop.

Thank You.

Regards  
Huiting  
TEL: 6438 1323 ext 2006

CrossBorders LLC  
133 New Bridge Road  
#23-03/04/05 Chinatown Point  
Singapore 059413  
Tel: (65) 6438 1323  
Fax: (65) 6438 2313

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**From:** Teo, Grace <grace.teo@sompo.com.sg>  
**Sent:** Friday, July 06, 2018 3:19 PM  
**To:** Hui Ting <huiting@crossbordersllc.com>  
**Cc:** Corene Chong <corene@crossbordersllc.com>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>  
**Subject:** CMTD1802827/GPL - PRI/ XE3469B & GBC2148E ACC ON 02.07.18

Our Reference : CMTD1802827/GPL  
Your Reference: AJ.tk.ES (GBC2148E)

**Without Prejudice**

Date: 6<sup>th</sup> July 2018

**Attention:**  
**M/S CROSSBORDERS LLC**

Dear Hui Ting,

**ACCIDENT INVOLVING XE3469B & GBC2148E ON 02.07.2018**

We refer to your Notice of Accident dated 06/07/2018.

Please be informed that Gnoh Pau Loong the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	
4	JP Knights Adjusters & Surveyors	Jason Lek	
5	In House surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



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**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Hui Ting [<mailto:huiting@crossbordersllc.com>]

**Sent:** Friday, July 06, 2018 2:41 PM

**To:** Claims - Motor Survey

**Cc:** Corene Chong

**Subject:** Our client's vehicle no. GBC2148E (ES); Your insured's vehicle no. XE3469B - PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

**WITHOUT PREJUDICE**

Dear Sirs

1. Please find attached our PRI notice dated 06 July 2018 for your kind attention.
2. Please reply email to [corene@crossbordersllc.com](mailto:corene@crossbordersllc.com) & [huiting@crossbordersllc.com](mailto:huiting@crossbordersllc.com)

Thank You.

Regards  
Huiting  
TEL: 6438 1323 ext 2006

CrossBorders LLC  
133 New Bridge Road  
#23-03/04/05 Chinatown Point  
Singapore 059413  
Tel: (65) 6438 1323  
Fax: (65) 6438 2313

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This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)

**Nivitha (LKK Auto)**

---

**From:** Teo, Grace <grace.teo@sompo.com.sg>  
**Sent:** Friday, 6 July 2018 3:52 PM  
**To:** Hui Ting; admin-d@lkkauto.com; assignments@lkkauto.com  
**Cc:** Corene Chong; Gnoh, Pau Loong; Ye, Yong Kang Melvin  
**Subject:** CMTD1802827/GPL - SUV(LKK)/ XE3469B & GBC2148E ACC ON 02.07.18  
**Attachments:** Eunoz Motor - Pre-Repair Notice (SOMPO)(GBC2148E).pdf

Our Reference: CMTD1802827/GPL

Dear LKK AUTO/ MARCUS,

Please make arrangement to conduct the survey for GBC2148E.

Please be informed that Gnoh Pau Loong the handler of this case.

Best Regards

**Grace Teo**

Claims Division

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---

**From:** Hui Ting [mailto:[huiting@crossbordersllc.com](mailto:huiting@crossbordersllc.com)]

**Sent:** Friday, July 06, 2018 3:46 PM

**To:** Teo, Grace

**Cc:** Corene Chong; Gnoh, Pau Loong; Ye, Yong Kang Melvin

**Subject:** RE: CMTD1802827/GPL - PRI/ XE3469B & GBC2148E ACC ON 02.07.18

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

---

**WITHOUT PREJUDICE**

Dear Grace

1. We refer to your email dated 06 July 2018.
2. We are instructed that our client has confirmed Marcus Chua from LKK Auto Consultants as a single joint expert.
3. Please be informed that the said vehicle can be inspected at:  
  
Venue: Eunos Motor Service  
Address: Blk C, 1 Kaki Bukit Ave 6  
#01-064 Autobay @ Kaki Bukit  
Singapore 417883  
Contact: Ms Ng (6747 2033)
4. Please liaise with the above workshop.

Thank You.

Regards  
Huiting  
TEL: 6438 1323 ext 2006

CrossBorders LLC  
133 New Bridge Road  
#23-03/04/05 Chinatown Point  
Singapore 059413  
Tel: (65) 6438 1323  
Fax: (65) 6438 2313

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---

**From:** Teo, Grace <grace.teo@sompo.com.sg>  
**Sent:** Friday, July 06, 2018 3:19 PM  
**To:** Hui Ting <huiting@crossbordersllc.com>  
**Cc:** Corene Chong <corene@crossbordersllc.com>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>  
**Subject:** CMTD1802827/GPL - PRI/ XE3469B & GBC2148E ACC ON 02.07.18

Our Reference : CMTD1802827/GPL  
Your Reference: AJ.tk.ES (GBC2148E)

**Without Prejudice**

Date: 6<sup>th</sup> July 2018

**Attention:**  
**M/S CROSSBORDERS LLC**

Dear Hui Ting,

## ACCIDENT INVOLVING XE3469B & GBC2148E ON 02.07.2018

We refer to your Notice of Accident dated 06/07/2018.

Please be informed that Gnoh Pau Loong the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

### Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	
4	JP Knights Adjusters & Surveyors	Jason Lek	
5	In House surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards

**Grace Teo**

Claims Division

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**From:** Hui Ting [<mailto:huiting@crossbordersllc.com>]

**Sent:** Friday, July 06, 2018 2:41 PM

**To:** Claims - Motor Survey

**Cc:** Corene Chong

**Subject:** Our client's vehicle no. GBC2148E (ES); Your insured's vehicle no. XE3469B - PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

---

**WITHOUT PREJUDICE**

Dear Sirs

1. Please find attached our PRI notice dated 06 July 2018 for your kind attention.
2. Please reply email to [corene@crossbordersllc.com](mailto:corene@crossbordersllc.com) & [huiting@crossbordersllc.com](mailto:huiting@crossbordersllc.com)

Thank You.

Regards

Huiting

TEL: 6438 1323 ext 2006

CrossBorders LLC

133 New Bridge Road

#23-03/04/05 Chinatown Point

Singapore 059413

Tel: (65) 6438 1323

Fax: (65) 6438 2313

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# CrossBORDERS LLC

Advocates & Solicitors | Commissioner for Oaths | Notary Public

Our Ref: AJ.tk.ES (GBC2148E)  
Your Ref: XE3469B

06 July 2018

**Sompo Insurance Singapore Pte Ltd**  
50 Raffles Place #05-01/06  
Singapore Land Tower  
Singapore 048623  
**Attn: Motor Claims Department**

**BY FAX: 6221 3302 ONLY**

**URGENT**

Dear Sirs

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION**  
**CLAIMANT: KOMALA'S VEGE MART PTE LTD**  
**TRAFFIC ACCIDENT ON 02 JULY 2018 AT 10:30 HRS ALONG PASIR**  
**PANJANG MARKET INVOLVING VEHICLES NO. GBC2148E & XE3469B**

We are instructed by Komala's Vege Mart Pte Ltd to notify you of a road accident on 02 July 2018 at about 10:30 hrs along Pasir Panjang Market involving our clients' vehicle registration number GBC2148E and vehicle registration number XE3469B driven by your insured at the material time. A copy of the Singapore accident statement/traffic police report filed is enclosed.

As a result of the accident, our clients' vehicle has been damaged. Before our clients proceeds to repair the damaged vehicle, please let us know within 2 working days (excluding any intervening Saturday, Sunday and Public Holiday) of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our clients shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Venue: Eunoss Motor Service  
Address: Blk C, 1 Kaki Bukit Ave 6  
#01-064 Autobay @ Kaki Bukit  
Singapore 417883  
Contact: Ms Ng (6747 2033)

Please liaise with the above workshop directly.

Yours faithfully

Amerjeet Singh

Email: [corene@crossbordersllc.com](mailto:corene@crossbordersllc.com) /  
[huiting@crossbordersllc.com](mailto:huiting@crossbordersllc.com)

encs

**PLEASE LET US KNOW THE DATE  
OF THE PRE-REPAIR INSPECTION**

.....

MAIN OFFICE  
133 NEW BRIDGE ROAD  
#23-03/04/05  
CHINATOWN POINT  
SINGAPORE 059413  
TEL: 6438 1323  
FAX: 6438 2313

BRANCH OFFICE  
1 JALAN BERSEH  
#03-12 NEW WORLD CENTRE  
SINGAPORE 209037

PLEASE SEND ALL  
CORRESPONDENCES TO  
THE MAIN OFFICE

WE DO NOT ACCEPT  
SERVICE BY FAX

## CONFIDENTIALITY CAUTION

THIS DOCUMENT IS FOR THE ADDRESSEE(S) ONLY AND MAY CONTAIN CONFIDENTIAL INFORMATION AND/OR MAY BE SUBJECT TO LEGAL PRIVILEGE. IF YOU HAVE RECEIVED THIS IN ERROR, PLEASE CONTACT US IMMEDIATELY.

**CrossBORDERS LLC**

A LIMITED LIABILITY CORPORATION, REGISTRATION NUMBER 201305284K  
GST REGISTRATION NUMBER 201305284K

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	04/07/2018 11:40
Date Of Accident	02/07/2018 10:30
Exact Location Of Accident	PASIR PANJANG MARKET
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBC2148E
<b>Insured/Policyholder</b>	
Name Of Registered Owner	KOMALA'S VEGE MART PTE LTD
Co Reg No	200721308G
Email Address	RAJOOC@RAJOOINVEST.COM
Mobile Phone No	
Alternative Phone No	OFFICE-98176785

### Vehicle Particulars

Manufacturer	MITSUBISHI
Model	FB70BB1SRDEA
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

### Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	P1828873
Cover Note Number	

### Driver

Name of Driver	JAYARAMAN PALANISAMY
NRIC No	G5486640U
Date Of Birth	15/06/1987
Occupation	INDOOR
Date Of Driving Pass	05/02/2015
Driving Experience	3 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96501076
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	-
Postcode	
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I PARKED MY VEHICLE AT LOADING & UNLOADING BAY. VEHICLE B REVERSE AND HIT MY LORRY RH CENTER PORTION.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	XE3469B
Vehicle Make/Model/Colour	
Details Of Properties	VEHICLE B
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## Sketch Plan Pg. 1

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
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6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the Information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

4/7/18

# Sketch Plan #2 Pg. 1

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I park my veh at loading & unloading bay  
veh B kecek & hit my lorry RH centre  
~~body~~ protection.

J. Palsany

DECLARATION  
I hereby declare the foregoing particulars are true in every respect.

6 stay



J. Palsany  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

67415197

GBC2148E.

TP Sampo  
Veron

Mitsubishi Fuso.  
FB70BBA20376.

Sliding Door RH.	Dented	<del>2000</del> (SN) 1700 (SN)
Sliding Door Front Pillar RH.	Repair	1300 (SN) X
Sliding Door Inner Board.	Mem	380 (SN) X
Sliding Door Adhesive Stickers.	me	<del>680</del> (SN) 450 (SN)
(Inclusive of labour)	Mem	1496.41. X
Fuel Tank.		

Panel Beating.	<del>800</del> 500
Spray Painting.	<del>700</del> 600
To remove fuel tank.	150. X
	<hr/> 7706.41

SN 2150  
Labour: 1100  
total 3250  
2/5 26K

05 Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:




## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
SOMPO INSURANCE SINGAPORE PL		Ref : CS/SMO18012382/Avd3e2		
50 RAFFLES PLACE #05-01/06 SINGAPORE LAND TOWERSINGAPORE 048623		Date : 01-08-2018		
Code : SMO				
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	XE 3469B	Veh. Inspected	GBC 2148E	
Policy No.		Coverage (\$)	0.00	
Claim No.	CMTD1802827/GPL	Excess (\$)	0.00	
Assign From	GRACE TEO	Assign Date	06/07/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	MITSUBISHI FB70BB1SRDEA	c.c	2977	
Engine No.	HIDDEN	Year of Reg.	2011	
Chassis No.	FB70BBA20376	Colour	GREEN	
Odometer	221818	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	195 R15C	YOKOHAMA	6 mm	
L/H Front Tyre	195 R15C	YOKOHAMA	6 mm	
R/H Rear Tyre	195 R15C	YOKOHAMA	6 mm	
L/H Rear Tyre	195 R15C	YOKOHAMA	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	02/07/2018	Inspection Date	09/07/2018	
Survey held at	EUNOS MOTOR SERVICE 1 KAKI BUKIT AVE 6 #01-64 AUTOBAY @ KAKI BUKIT SINGAPORE 417883			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBC 2148E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	SLIDING DOOR RH (SN)	DENTED	2,000.00	1,700.00
1	SLIDING DOOR FRONT PILLAR RH (SN)	TO REPAIR SEE LABOUR	1,500.00	-
1	SLIDING DOOR INNER BOARD (SN)	NOT NECESSARY	380.00	-
1	SLIDING DOOR ADVERTISEMENT STICKERS (INCLUSIVE OF LABOUR) (SN)	NECESSARY	680.00	450.00
1	FUEL TANK (SN)	NOT NECESSARY	1,496.41	-
			6,056.41	2,150.00
	<b><u>LABOUR</u></b>			
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF SLIDING DOOR FRONT PILLAR RH.		800.00	500.00
	SPRAY PAINTING.		700.00	600.00
	TO REMOVE FUEL TANK.	NOT NECESSARY	150.00	-
			1,650.00	1,100.00
	<b>GRAND TOTAL</b>		<b>7,706.41</b>	<b>3,250.00</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>2,600.00</b>

Report Ref No. CS/SMO18012382/Avd3e2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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