

REF: CC3/AIG18012361/Asd302

Asst. REC BY: Adrian King

Merimen

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop n/s: _____
 of: _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: \$1,000/-
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 125K.
 IDAC Accident Report: _____ Consistent? Yes or No
 GIA / PR Seen: _____ Consistent? Yes or No
 Est. Repairs: 04 days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SSC 6885P Yr Regn: 2018 May
 Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Audi Q2 cc 999
 Colour: Red A/C: Insured / Std / NI / NA
 Sp. Reading: 1546 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: WAU222GA2JA052299
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Order / Jammed / Leaked / Burnt or
 Brake: Order / Jammed / Leaked / Burnt or
 Mod: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 215/60R16
 R: 215/60R16
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or

Front Rear
 R/Bal. 06 mm R/Bal. 06 mm
 L/Bal. 06 mm L/Bal. 06 mm
 D.O.A. D.O.I. 06/07/18
 Survey held at Premium.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
 Front n/s.
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	OD AIG.
09/07/18 @ 12:55 p.m.	revised IA to Dally Amri. M. M. Zarina via merimen.
09/07/18 @ 13:20 p.m.	mandate requested authorization to AIG.
10/07/18 @ 11:39 a.m.	mandate approved by Victor Koh.
10/07/18 @ 13:55 p.m.	revert authorised repair to Telkey Gypsum? via email.
23/09/18	Confirmed P/P \$8,415.00 @ 4 days with Adrian. (\$5,455.00 Red-39%)

RECEIVED 2 OCT 2018

Date/Time, File Pass to?

26/10/18

i)

Typist

Date/Time, File Return to?

j)

Report Format:

Lump Sum / L.B.I. (\$) 8,415.00 P/P

Days Of Repair: 4

Resurvey No. of Trip: /

Add Fee: ☐ Site Insp (\$) ☐ Interview (\$) ☐ Tech. Insp (\$) ☐ Weekend (\$)

Survey Fee:

Transportation:

S + RS. \$

Photo:

Other:

TOTAL

200

10

210

> [Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	8535J
Vehicle Details	
Vehicle No.:	SJC6885P
Vehicle to be Exported:	No
Intended De-registration Date:	09 Jul 2018
Vehicle Make:	AUDI
Vehicle Model:	Q2 1.0 TFSI S TRONIC
Primary Colour:	Red
Manufacturing Year:	2017
Engine No.:	CHZ627501
Chassis No.:	WAUZZZGA2JA052299
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$26,517.00
Original Registration Date:	14 May 2018
First Registration Date:	14 May 2018
Transfer Count:	0
Actual ARF Paid:	\$29,124.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	13 May 2028
PARF Rebate Amount:	\$21,843.00
Intended COE Rebate Details	
COE Expiry Date:	13 May 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$38,941.00
COE Rebate Amount:	\$38,333.00
Total Rebate Amount:	\$60,176.00

The information contained herein is correct as at 09 Jul 2018

OK

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Friday, 28 September 2018 5:17 PM
To: 'Boo seng yak'; 'Adrian Ling'; 'Carrine Leong'; jiajee.yap@premiumauto.com.sg; 'Chang Chee Sing'
Cc: sur@lkkauto.com
Subject: RE: FINAL REVISION - SJC6885P - OD AIG - SURVEYED 6 JUL 18

Dear Mr Boo,

Confirmed final fig \$8,415.00 @ 4 days of repairs before excess \$1,000/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]
Sent: Monday, 10 September 2018 5:01 PM
To: Adrian Ling <adrianling@lkkauto.com>; shirleyHiew@lkkauto.com; sur@lkkauto.com; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiajee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SJC6885P - OD AIG - SURVEYED 6 JUL 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$8415.00 @ 4 days of repairs.

Your early closure is well appreciated.

best regards - jb

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Tuesday, 10 July 2018 1:55 PM
To: 'Claims'
Cc: 'SUR'
Subject: RE: SJC 6885 P Own Damage Claim

Dear Jeffrey,

As instructed by our client, please proceed to repair the insured vehicle **SJC 6885P (Excess \$ 1,000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Monday, 9 July 2018 7:08 PM
To: 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>
Cc: 'SUR' <sur@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>
Subject: RE: SJC 6885 P Own Damage Claim

Dear Ms. Shirley,

Attached is the copy of Driver IC and Driving license for your kind reference.

Thank you .

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No: 199902271WY)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Monday, 9 July 2018 12:00 PM

To: 'Claims Dept'

Cc: 'SUR'

Subject: RE: SJC 6885 P Own Damage Claim

Dear Jeffrey,

Please send us the driver driving license & IC for confirm coverage.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 6 July 2018 12:49 PM

To: SUR <sur@lkkauto.com>

Cc: 'Claims Dept' <claims@premiumauto.com.sg>

Subject: SJC 6885 P Own Damage Claim

Dear all,

Kindly assist in the Own Damage Claim for the above mentioned vehicle.

Survey was carried out earlier this morning.

Many thanks!

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg



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LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Dally Amri, Mimi Zarina

Date: 28 Sep 2018

Preliminary Advice

Vehicle No	: SJC6885P	Accident Date	: 30/06/2018
Make	: AUDI Q2	Policy No.	: 1800046456
Assignment Date	: 06/07/2018	Excess	: S\$1,000.00
Date of Inspection	: 06/07/2018	Est. Duration of Repair	: 4 days
Inspection At	: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	13,870.00 (INCLUSIVE SUPPLEMENTARY)
Revised Amount	:S\$	8,415.00 (INCLUSIVE SUPPLEMENTARY)
Check Items (Estimated)	:S\$	0.00
Total	:S\$	8,415.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	125,000.00
COE / PARF Rebate	:S\$	60,176.00
Salvage Value	:S\$	
Margin for Repair	:S\$	64,824.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : SUPPLEMENTARY AMOUNT \$ 25.00.

View Received Message

This mail is associated with :

***SJC6885P (1567169120SG)**

OD

Jun 30 2018 5:00PM

[CHIA HSIU HSIU]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 10/07/2018 11:39 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$10027.00) - SJC6885P - Claim Handler: Dally Amri, Mimi Zarina

Approved:10027.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Mohd Zawaye, Norsazani

Date: 09 Jul 2018

Preliminary Advice

Vehicle No	: SJC6885P	Accident Date	: 30/06/2018
Make	: AUDI Q2	Policy No.	: 1800046456
Assignment Date	: 06/07/2018	Excess	: S\$0.00
Date of Inspection	: 06/07/2018	Est. Duration of Repair	: 4 days
Inspection At	: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	13,845.00
Revised Amount	:S\$	10,027.00
Check Items (Estimated)	:S\$	400.00
Total	:S\$	10,427.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	125,000.00
COE / PARF Rebate	:S\$	60,176.00
Salvage Value	:S\$	
Margin for Repair	:S\$	64,824.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	02/07/2018 17:11
Date Of Accident	30/06/2018 17:15
Exact Location Of Accident	ION ORCHARD CARPARK L6
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJC6885P
-----------------------------	----------

Insured/Policyholder

Name Of Registered Owner	CHIA HSIU HSIU
NRIC No	S7338535J
Email Address	VC07SG@GMAIL.COM
Mobile Phone No	(LOCAL) +65-93686087
Alternative Phone No	OTHERS-93686087

Vehicle Particulars

Manufacturer	AUDI
Model	Q2 1.0 TFSI S TRONIC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800046456
Cover Note Number	

Driver

Name of Driver	CHIA HSIU HSIU
NRIC No	S7338535J
Date Of Birth	31/07/1973
Occupation	INDOOR
Date Of Driving Pass	02/03/1996
Driving Experience	22 YEARS AND 3 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-93686087
Fax Number	
Contact Number	OTHERS-93686087
Email Address	VC07SG@GMAIL.COM

Address	1 HUME AVENUE #08-02
Postcode	598718
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : LEO SOK ENG GENDER: : FEMALE
Passenger 2	NAME: : OH SIEW YONG GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

MY CAR WAS AT CORNER 1ST LOT FROM RIGHT ON ION ORCHARD LV NEAR ONCOMING TRAFFIC LV7. A TALL LORRY WAS NEXT TO MY CAR, BLOCKED 100% VIEW OF ONCOMING TRAFFIC FROM LEFT L7. CAR LIGHT WERE ON AND I INCHED CAR OUT SLOWLY WHILE TAKING NOTE NOT TO HIT ON RIGHT WHICH WAS PARK QUITE CLOSE TO MINE. AS I MOVED OUT BIT BY BIT SLOWLY, A BLACK CAR APPREARED FROM LEFT AND HIT ON ITS RIGHT SIDE

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLN7544K
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	



Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

Driver's Signature

(if driver is not the policyholder)

Date & Time:

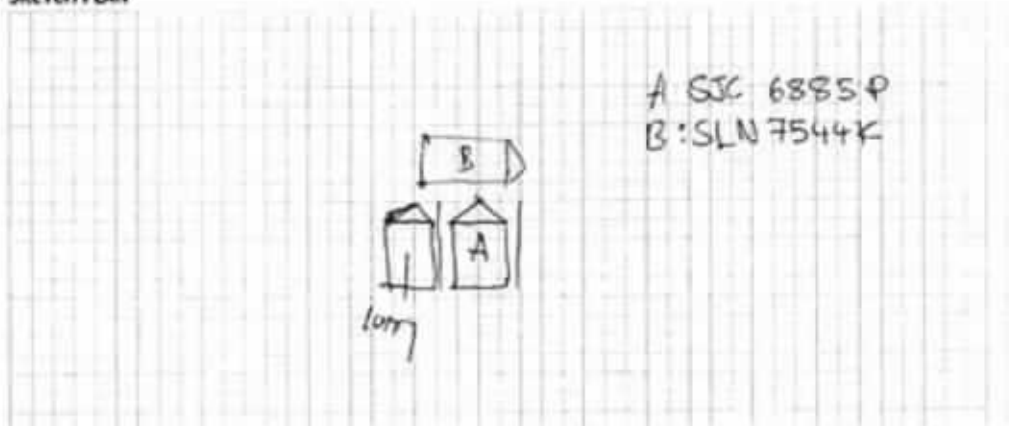
Reporting Centre Personnel's Signature

Name: LT (23) S. J. S. S. S.

NRIC/FIN No.: 02 558 1812

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

My car was a corner 1st lot from right on 10th Orchard Rd near oncoming traffic L7. A tall lorry was next to my car, blocked 100% view of oncoming traffic from left L7. Car lights were on & I moved car out slowly while taking note not to hit car on right which was parked quite close to mine. As I moved out bit by bit slowly, a black car appeared from left & I hit it on its right side.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: Lim Jey Seng
NRIC/IN No: 670007000000



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo

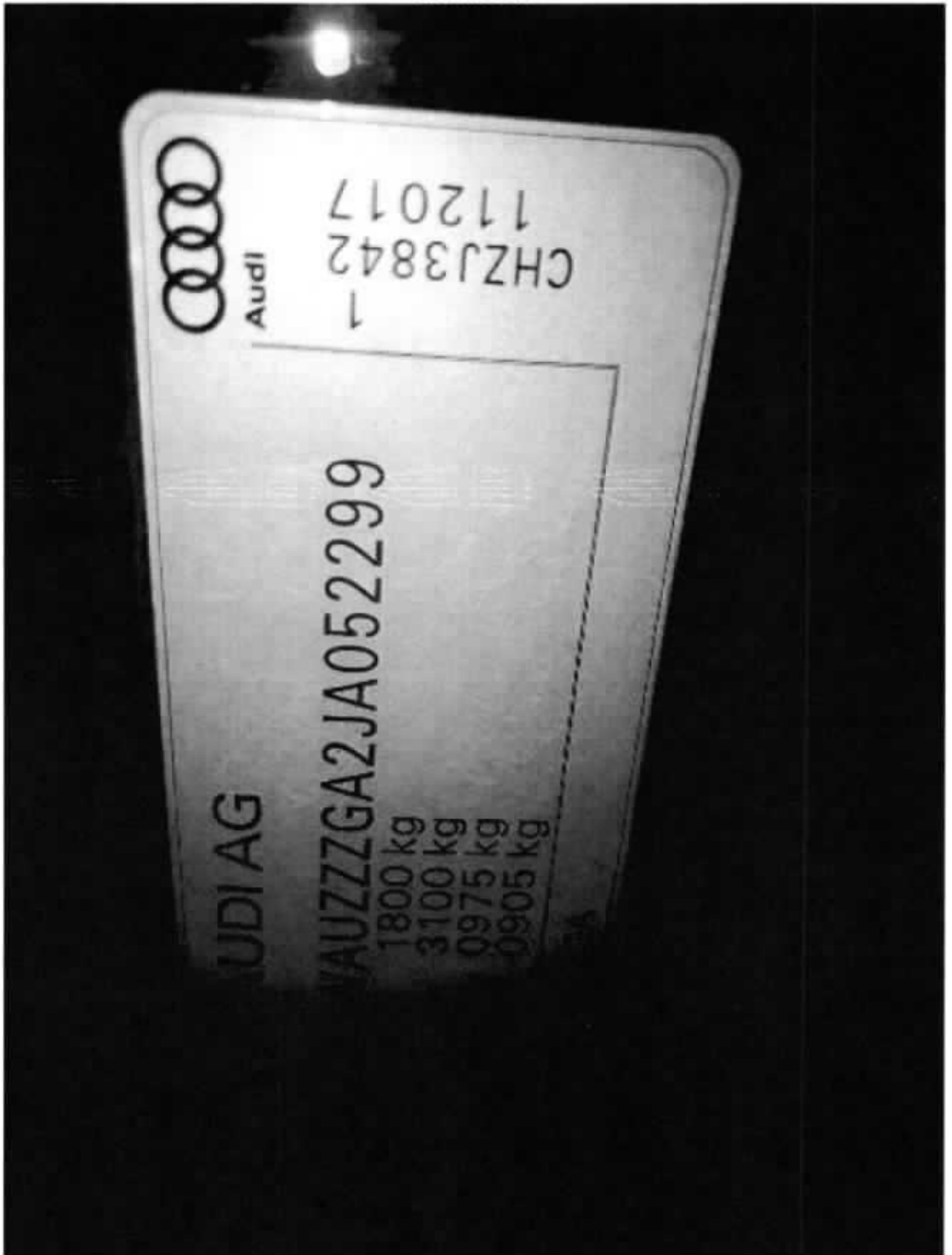


Accident Photo



Accident Photo





Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/0755/2018/KS
Date	:	3-Jul-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	CHIA HSIU HSIU
Address	:	1 HUME AVENUE #08-02 Singapore 598718
Telephone	:	HP +65 93686087
Type of Claim	:	OWN DAMAGE CLAIM
Policy No.	:	1800046456
Vehicle No	:	SJC 6885 P
Model Code	:	Audi Q2 1.0 TFSI S TRONIC
Model / Year	:	May-18
Engine No	:	CHZ 627501
Chassis No	:	WAUZZZGA2JA052299
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	14-May-18
Place of Accident	:	ION ORCHARD CARPARK L6

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SJC 6885 P.

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns fog lamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓	
2	To remove front fittings, dismantle and renew front bumper, lhs headlights and both wheel front wheel arch cover. Re-organise front crash management components. Removed all parts removed.	\$ 1,750.00 750	
3	To respray front bumper and bonnet ✓ ✕	\$ 1,700.00 550	
4	To carry out diagnostic checks.	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: \$ <u>4,002.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SJC 6885 P.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER <i>Defend</i>	\$ 1,620.00 ✓	1295.20
2	FRONT BUMPER FIXING PARTS <i>Not</i>	\$ 297.00 X	
3	RADIATOR GRILLE <i>Cut</i>	\$ 1,215.00 ✓	972.00
4	CENTER GRILLE <i>Not</i>	\$ 172.00 X	
5	LOWER SPOILER <i>Defend</i>	\$ 259.00 ✓	207.20
6	CLOSING ELEMENT <i>Not</i>	\$ 134.00 X	
7	LOWER GUIDE SECTION <i>Not</i>	\$ 38.00 X	
8	AIR GUIDE GRILLE LH <i>Cut</i>	\$ 145.00 ✓	115.60
9	FRONT BUMPER ADAPTOR <i>Not</i>	\$ 31.00 X	
10	LIFT CYLINDER COVER CAP <i>Repair</i>	\$ 49.00 X	
11	LIFT CYLINDER <i>Not</i>	\$ 123.00 X	
12	FOAM FILLER PIECE <i>Not</i>	\$ 66.00 X	
13	BUMPER CARRIER <i>Not</i>	TBC	X
14	BUMPER GUIDE LH <i>Not</i>	\$ 31.00 X	
15	WHEEL COVER FRONT LH / RH <i>Not</i>	2 \$ 558.00 ✓	445.60
16	WHEEL HOUSING LINER <i>Not</i>	\$ 175.00 X	
17	WHEEL HOUSING LINER ATTACHMENT <i>Not</i>	\$ 49.00 X	
18	HEADLIGHT MOUNTING <i>Not</i>	\$ 103.00 X	
19	HEADLIGHT LH <i>Cut</i>	\$ 4,378.00 ✓	3,502.40
20	SUNDRIES <i>Not</i>	\$ 400.00 X	
TOTAL SPARE PARTS CHARGES :		\$ 9,843.00	
TOTAL LABOUR CHARGES		\$ 4,002.00	
GRAND TOTAL		\$ 13,845.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

13845

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Lim
Surveyed Date : 06/07/18
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 04 Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims D Tel: 6841 0055 - Fax: 6256 4315	Estimate No. Date Service Advisor Pages Regn No Model No	PA/TP/0755/2018/KS 25-Jul-18 jb one SJC6885P Q2
---	---	--

Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	Front No plate <i>Nce</i> sn	\$ 25.00	\$ 25.00 A ✓
		\$ 25.00	\$ 25.00
<u>LABORS</u>			
	TOTAL	\$ 25.00	\$ 25.00

For Premium Automobiles Pte Ltd



Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/0755/2018/KS
Date	:	3-Jul-18

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

4 days of repairs - ok - jb - 10 Sep 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	CHIA HSIU HSIU
Address	:	1 HUME AVENUE #08-02 Singapore 598718
Telephone	:	HP +65 93686087
Type of Claim	:	OWN DAMAGE CLAIM
Policy No.	:	1800046456
Vehicle No	:	SJC 6885 P
Model Code	:	Audi Q2 1.0 TFSI S TRONIC
Model / Year	:	May-18
Engine No	:	CHZ 627501
Chassis No	:	WAUZZZGA2JA052299
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	14-May-18
Place of Accident	:	ION ORCHARD CARPARK L6

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SJC 6885 P.

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns fog lamps, outside temperature sensor and headlight washer assy.	S/N \$	360.00	\$ 360.00
2	To remove front fittings, dismantle and renew front bumper, lhs headlights and both wheel front wheel arch cover. Re-organise front crash management components. Removed all parts removed.	\$	1,750.00	\$ 750.00
3	To respray front bumper and bonnet	\$	1,700.00	\$ 550.00
4	To carry out diagnostic checks.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 4,002.00</u>	<u>\$ 1,852.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SJC 6885 P.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER	\$ 1,620.00	\$ 1,295.20
2	FRONT BUMPER FIXING PARTS	\$ 297.00	
3	RADIATOR GRILLE	\$ 1,215.00	\$ 972.00
4	CENTER GRILLE	\$ 172.00	
5	LOWER SPOILER	\$ 259.00	\$ 207.20
6	CLOSING ELEMENT	\$ 134.00	
7	LOWER GUIDE SECTION	\$ 38.00	
8	AIR GUIDE GRILLE LH	\$ 145.00	\$ 115.60
9	FRONT BUMPER ADAPTOR	\$ 31.00	
10	LIFT CYLINDER COVER CAP	\$ 49.00	
11	LIFT CYLINDER	\$ 123.00	
12	FOAM FILLER PIECE	\$ 66.00	
13	BUMPER CARRIER	TBC	
14	BUMPER GUIDE LH	\$ 31.00	
15	WHEEL COVER FRONT LH / RH	2 \$ 558.00	\$ 445.60
16	WHEEL HOUSING LINER	\$ 175.00	
17	WHEEL HOUSING LINER ATTACHMENT	\$ 49.00	
18	HEADLIGHT MOUNTING	\$ 103.00	
19	HEADLIGHT LH	\$ 4,378.00	\$ 3,502.40
20	<i>Added parts -s ee attached</i>	\$ 25.00	\$ 25.00
21	SUNDRIES	\$ 400.00	
TOTAL SPARE PARTS CHARGES :		\$ 9,868.00	\$ 6,563.00
TOTAL LABOUR CHARGES		\$ 4,002.00	\$ 1,852.00
GRAND TOTAL		\$ 13,870.00	\$ 8,415.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SJC 6885 P

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0755/2018/MAS

23 Oct 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SJC 6885 P, Audi Q2 1.0 TFSI S-Tro

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no **SJC 6885 P**, claimant,
Ms. Chia Hsiu Hsiu, please find the related document per attached.

1. A copy of the Original invoice no. 85013014 – S\$7,934.05
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SJC 6885 P



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119908
Main Telephone: 6886 2222
Main Telefax: 6471 3733
Page 1 10:09

Alexandra Service Centre
281 Alexandra Road
Singapore 119908
Telephone: 6886 2222
Telefax: 6471 1033

Ubi Service Centre
55 Ubi Road 1
Singapore 408721

Customer Service
Service Appointment
Four Breakdown Service
Email: customer.care@premiumauto.com.sg

6886 2222
6471 1033

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoices: 85013014 Date: 15/10/2018 Order: SJC6885P Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SJC6885P (V 36817) Regn Date: 14/05/2018 Mileage: 1993 WIP No.: 15974
Model: Q2 1.0 TFSI S tronic GABANG Chassis: WAUZZZ6A2JA052299 Engine: CHZ 627501 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
S	SUBLET	N: TO SUPPLY VEHICLE NUMBER PLATE.	25.00	1.00	25.00
D	EXC	N: 8688 Insurance Excess/Liability	-1000.00	1.00	-1,000.00
S	BODYWORK	N: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	350.00	1.00	350.00
S	BODYWORK	N: TO REMOVE FRONT FITTINGS, DISMANTLE AND RENEW FRONT BUMPER, LHS HEADLIGHTS AND BOTH FRONT WHEEL COVER, REORGANISE FRONT CRASH MANAGEMENT COMPONENTS, REINSTALL ALL PARTS REMOVED.	750.00	1.00	750.00
S	BODYWORK	N: TO RESPRAY FRONT BUMPER	550.00	1.00	550.00
S	BODYWORK	N: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159908
Main Telephone 6375 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159908
Telephone 6388 2223
Telefax 6475 1033

UBI Service Centre
55 Ubi Road 1
Singapore 408721
Telephone 6388 2223
Telefax 6475 1033

Customer Service
Service Appointment
Hour Breakdown Service
Email

6388 2223
6628 1333
customer.care@premiumauto.com.sg

INS TAX INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

Page 2 10:09

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoices: 85813014 Date : 15/10/2018 Order : SJC6885P Term : 30	Accounts: 00006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	---

Regn No.: SJC6885P (V 36817) Regn Date: 14/05/2018 Mileage: 1933 WIP No.: 15974

Model: Q2 1.0 TFSI S tronic GABANG Chassis: MAUZZIGAZJA052299 Engine: CHZ 627581 Dept: U

USB No.:

You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
X	A81A853651 MK3	GRILLE	1.00	1215.00	972.00
X	A81A941773A	HEADLIGHT	1.00	4378.00	3,582.40
X	A81A807107 GRU	COVER	1.00	746.50	597.20
X	A81A807106 GRU	COVER	1.00	746.50	597.20
X	A81A807110 4W3	SPOILER	1.00	259.00	287.20
X	A81A853718 4W3	COVER	1.00	278.50	222.80
X	A81A807663 GRU	CONN PIECE	1.00	126.00	100.80
X	A81A807671 4W3	GRILL	1.00	144.50	115.60
X	A81A853717 4W3	COVER	1.00	278.50	222.80

Parts 5,538.00
Labour 0.00
Sublet 1,877.00
Menus 0.00
Lubricant 0.00

Sub-Total 7,415.00

7% GST 519.05

Grand Total 7,934.05



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SJC 6885 P

Norah Khai
6768 9828
6841 1183

Body Repair

PA/ ~~00~~0757/2018/GW
28 July 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi Q2 Sport 1.0 TFSI
Vehicle Chassis No. : WAUZZZGA2JA052299
Vehicle Regn No. : SJC 6885 P
Vehicle Mileage : 1992 km
Vehicle Owner : Chia Hsiu Hsiu
Certificate No : 1800046456
Windscreen Excess : S\$ 1070.00(inclusive of 7% GST)
Accident Date : 30/06/2018
Place : Ion Orchard Carpark L6
Repair Cost : \$ 7,934.05
WIP No. : 15974
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : 28/7/18 16:18
Date : 28/7/18

REPUBLIC OF SINGAPORE DRIVING LICENCE

10002508455

CHIA HSIU HSIU (XIE XIUXIU)

Birth Date: 31 Jul 1973

Issue Date: 01 Mar 2008

10002508455

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S7338535J

CHIA HSIU HSIU
(XIE XIUXIU)
謝 岫 秀

Race: CHINESE

Date of Birth: 31-07-1973

Country of Birth: SINGAPORE

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(IES)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE: 02 Mar 1996

NP 428A

Licence No: S7338535J

1781455

10002508455

NRIC No: S7338535J

1 HUME AVENUE #08-02
SINGAPORE 598718

S7338535J

05/06/2013



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : HSIU HSIU CHIA
Period of Insurance : 14 May 2018 To 13 May 2019
Engine No. : CHZ627501
Chassis No. : WAUZZZGA2JA052299

Vehicle No. : SJC6885P
Policy No. : 1800046456
Endorsement No. :
Issued Date : 16 May 2018

ABOUT THE COVER

Make/Model : AUDI Q2/ Q2 Sport 1.0 TFSI S tronic
Engine Capacity/Tonnage : 999.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2018
Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive* :

- a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$0

Section 2
Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

CHIA HSIU HSIU - \$1000 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: OVERSEA-CHINESE BANKING CORPN LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125216

PREMIUM LEASING - CW
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938
Underwritten by AIG Asia Pacific Insurance Pte. Ltd.


AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

Cheng Guan Yee

1001125387/AIG/DocId

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Jul 2018		06 Jul 2018 17:50 Edit Adj Rpt	S\$8,415.00 Edit Estimates	S\$8,415.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: CHIA HSIU HSIU , ID: S73385353, Tel: +6593686087, Email: vc07sg@gmail.com									
Vehicle Reg. No.: SJC6885P		Date of Loss: 30/06/2018 17:00 - :59 [1 Months and 16 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 1567169120SG		Policy/Cover Note No.: 1800046456 (Comprehensive) Coverage: 14/05/2018 - 13/05/2019							
		Excess: S\$1,000.00							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Dally Amri, Mimi Zarina] MimiZarina.DallyAmri@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 17/07/2018]									
Driver/Custodian: CHIA HSIU HSIU (44 / Female), NRIC: S73385353, Tel: +6593686087									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (10/07/2018): Alert - Adj Mandate Approved (S\$10027.00) - SJC6885P - Claim Handler: Dally Amri... - AIG_SG (10/07/2018): SJC6885P / OD / 30/06/2018 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJC6885P (1567169120SG)
 OD
 Jun 30 2018 5:00PM
 [CHIA HSIU HSIU]
 Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Assessment Reports															1 per page			☒		
No.	Finalized On	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail			Print		
1	09/07/18 12:59	Adjuster Immediate Advice																Load HTM		
2	28/09/18 14:23	Adjuster Immediate Advice																Load HTM		
Photos/Images															3 per page			☒		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail			Print		
1	09/07/18 13:16	General View																Load JPG ☒		
2	09/07/18 13:16	Chassis Number																Load JPG ☒		
3	09/07/18 13:16	General View																Load JPG ☒		
4	09/07/18 13:16	General View																Load JPG ☒		
5	09/07/18 13:16	General View																Load JPG ☒		
6	09/07/18 13:16	General View																Load JPG ☒		
7	09/07/18 13:16	General View																Load JPG ☒		
8	09/07/18 13:16	General View																Load JPG ☒		
9	09/07/18 13:16	General View																Load JPG ☒		
10	09/07/18 13:16	General View																Load JPG ☒		
11	09/07/18 13:16	General View																Load JPG ☒		
12	09/07/18 13:16	General View																Load JPG ☒		
13	09/07/18 13:16	General View																Load JPG ☒		
14	09/07/18 13:16	General View																Load JPG ☒		
15	09/07/18 13:16	General View																Load JPG ☒		
16	09/07/18 13:16	General View																Load JPG ☒		
17	09/07/18 13:16	General View																Load JPG ☒		
18	09/07/18 13:16	General View																Load JPG ☒		
19	09/07/18 13:16	General View																Load JPG ☒		
20	09/07/18 13:16	General View																Load JPG ☒		
21	09/07/18 13:16	General View																Load JPG ☒		
Documentation															1 per page			☒		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail			Print		
1	09/07/18 13:08	ESTIMATE																Load PDF		
2	10/07/18 10:13	IC & DRIVING																Load PDF		
3	28/09/18 14:16	ESTIMATE MARKED.pdf																Load PDF		
4	04/12/18 12:23	Workshop Invoice																Load PDF		
5	04/12/18 12:23	Discharge Voucher																Load PDF		
6	04/12/18 15:42	Supplementary																Load PDF		

Linked Accident Report Documents

View View in Browser

Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	02/07/18 17:51	Accident Statement	 Load HTML	☒
Photos/Images			3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	02/07/18 17:50	Accident Photo	 Load JPG	☒
2	02/07/18 17:51	Accident Photo	 Load JPG	☒
3	02/07/18 17:51	Accident Photo	 Load JPG	☒
4	02/07/18 17:51	Accident Photo	 Load JPG	☒
5	02/07/18 17:51	Accident Photo	 Load JPG	☒
6	02/07/18 17:51	Accident Photo	 Load JPG	☒
7	02/07/18 17:51	Accident Photo	 Load JPG	☒
8	02/07/18 17:51	Accident Photo	 Load JPG	☒
9	02/07/18 17:51	Accident Photo	 Load JPG	☒
10	02/07/18 17:51	Accident Photo	 Load JPG	☒
11	02/07/18 17:51	Accident Photo	 Load JPG	☒
12	02/07/18 17:51	Accident Photo	 Load JPG	☒
13	02/07/18 17:51	Accident Photo	 Load JPG	☒
14	02/07/18 17:51	Accident Photo	 Load JPG	☒
15	02/07/18 17:51	Accident Photo	 Load JPG	☒
16	02/07/18 17:51	Accident Photo	 Load JPG	☒
17	02/07/18 17:51	Accident Photo	 Load JPG	☒
18	02/07/18 17:51	Accident Photo	 Load JPG	☒
19	02/07/18 17:51	Accident Photo	 Load JPG	☒
20	02/07/18 17:51	Accident Photo	 Load JPG	☒
21	02/07/18 17:51	Accident Photo	 Load JPG	☒
22	02/07/18 17:51	Accident Photo	 Load JPG	☒
23	02/07/18 17:51	Accident Photo	 Load JPG	☒
24	02/07/18 17:51	Accident Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	02/07/18 17:48	Sketch Plan	 Load JPG	☒
2	02/07/18 17:48	Sketch Plan #2	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG18012361/ASD3E2

Date: 04/12/2018

REFERENCE

Insured/Claimant: CHIA HSIU HSIU Policy No: 1800046456
Date of Loss: 30/06/2018 Nature of Claim: OD Claim No: 1567169120SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJC6885P**
Make & Model: AUDI Q2, 999cc TFSI S-TRONIC (A) Engine No: CHZ627501
Reg. Date: 14/05/2018 (Man. Year: 2017) Chassis No: WAUZZZGA2JA052299
Colour: Red Odometer: 1546 km
Engine Capacity: 999 cc
Market Value/New Car Price: S\$125,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16
Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,868.00	6,563.00	3,305.00	33.49
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,002.00	1,852.00	2,150.00	53.72
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	13,870.00	8,415.00	5,455.00	39.33
- Excess (S\$)	1,000.00	1,000.00	0.00	0.00
(S\$)	12,870.00	7,415.00	5,455.00	42.39
+ GST 7.00/7.00% (S\$)	900.90	519.05	381.85	42.39
Nett Amount (S\$)	13,770.90	7,934.05	5,836.85	42.39

INSPECTION

Date of Assignment: 06/07/2018
Date Inspected: 06/07/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,620.00 FS	*1,295.20 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	297.00 FS	*- FS
3	1		*RADIATOR GRILLE	Cut	1,215.00 FS	*972.00 FS
4	1		*CENTER GRILLE	Not Necessary	172.00 FS	*- FS
5	1		*LOWER SPOILER	Deformed	259.00 FS	*207.20 FS
6	1		*CLOSING ELEMENT	Not Necessary	134.00 FS	*- FS
7	1		*LOWER GUIDE SECTION	Not Necessary	38.00 FS	*- FS
8	1		*AIR GUIDE GRILLE LH	Cut	145.00 FS	*115.60 FS
9	1		*FRONT BUMPER ADAPTOR	Not Necessary	31.00 FS	*- FS
10	1		*LIFT CYLINDER COVER CAP	Repair	49.00 FS	*- FS
11	1		*LIFT CYLINDER	Not Necessary	123.00 FS	*- FS
12	1		*FOAM FILLER PIECE	Not Necessary	66.00 FS	*- FS
13	1		*BUMPER CARRIER (NPA)	Not Necessary	0.00 FS	*- FS
14	1		*BUMPER GUIDE LH	Not Necessary	31.00 FS	*- FS
15	2		*WHEEL COVER FRONT LH / RH	Necessary	558.00 FS	*445.60 FS
16	1		*WHEEL HOUSING LINER	Not Necessary	175.00 FS	*- FS
17	1		*WHEEL HOUSING LINER ATTACHMENT	Not Necessary	49.00 FS	*- FS
18	1		*HEADLIGHT MOUNTING	Not Necessary	103.00 FS	*- FS
19	1		*HEADLIGHT LH	Cut	4,378.00 FS	*3,502.40 FS
20	1		*SUNDRIES	Not Necessary	400.00 FS	*- FS
21	1		*FRONT NO PLATE	Necessary	25.00 FS	*25.00 FS
Total Parts (\$\$)					9,868.00	6,563.00

F=Franchise part, S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO REMOVE FRONT FITTINGS, DISMANTLE AND RENEW FRONT BUMPER, LHS HEADLIGHTS, AND BOTH WHEEL FRONT WHEEL ARCH COVER. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REMOVED ALL PARTS REMOVED	New	1,750.00	750.00
3	TO RESPRAY FRONT BUMPER AND BONNET	New	1,700.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
Gross Labour Cost (S\$)			4,002.00	1,852.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >