

ASS. REC. BY:

REF:

CD EGI 18 012355 / Ard 302

Special Instruction:

Surveyor:

Adnan

ASSIGNMENT (Office)

From (Person):

Yee Pei Li

of

EGI

Date/Time:

6/7/18 @ 10.06am

Estimated Cost:

Bill to:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLG 1404H

Insured:

GBB 4952S

at Workshop m/s

MG Solution

Tel:

6243 1373

of

23 Kaki Bukit Ave 4 #02-03

Policy No:

Claim No:

GBB 4952S / SL / P1

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 03/07/2018

CA / REV / REP. / REV 24 HRS

1wp

H.O.D. Endorsement:

Date/Time:

11.56am @ 6/7/18

Person Contacted:

Ms. Hong

Vehicle ☒ IN ☐ OUT

Date/Time	Action/Instruction (✓) Estimate
	SLG 1404H - X
	GBB 4952S - NA / GAI 18007222 / K4
	DOA: 18/07/2018
9/7/18	Informed Pei Li pending workshop est by email
	Confirmed L/S \$6100 @ 6 days (Red: \$17,878.50, 75%).

ASS. REC. BY: Adrian Ling

REF:

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_

Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_

Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SL61404H Yr Regn: 2010 / March

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen Scirocco c.c 1390

Colour: Grey A/C: Insured / Std / NI / NA

Sp. Reading: 115955 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: \_\_\_\_\_

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 245/40R18

R: 245/40R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm

R/Bal. 06 mm

L/Bal. 06 mm

L/Bal. 06 mm

D.O.A.

D.O.I. 05/07/18

Survey held at

MG Solution

Des. of Damages: Frt / Rear / O/S / NIS / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

TP Ego

MV: 30K.  
RV: 18.8K  
Nett: 11.2K.

RECEIVED 15 OCT 2018

Date/Time, File Pass to?

1) typist

Date/Time, File Return to?

2)

Report Format :

Lump Sum / L.F.T. (% 6100)

☐ : Preli. Report

☒ : Final Report

Days Of Repair: 6

Resurvey No. of Trip: 2

Add Fee: ☐ : Site Insp (\$)

☐ : Interview (\$)

☐ : Tech. Invs (\$)

☐ : Weekend (\$)

Survey Fee:

Transportation:

S + RS. SI

Photos

Others

TOTAL

350

350



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ERGO INSURANCE PTE LTD

Ref : CS/EGI18012355/Ard3

5 TEMASEK BOULEVARD  
#04-01 SUNTEC TOWER FIVE  
SINGAPORE 038985

Date : 06-07-2018



Code : EGI

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBB 4952S	Veh. Inspected	SLG 1404H
Policy No.		Coverage (\$)	0.00
Claim No.	GBB4952S/SL/pl	Excess (\$)	0.00
Assign From	YEE PEI LI	Assign Date	06/07/2018

## 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

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## 5. General Information

Accident Date	03/07/2018	Inspection Date	06/07/2018
Survey held at	MG SOLUTION PTE LTD 23 KAKI BUKIT AVE 4 (SOUTH WING) #02-03B VICOM INSPECTION CENTRE, SINGAPORE 415933		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

## Veron Chen (LKKAuto)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Monday, 9 July 2018 8:53 AM  
**To:** 'Survey Report (ERGO Insurance Pte. Ltd.)'  
**Cc:** SUR  
**Subject:** RE: GBB4952S / TP : SLG1404H/LKK / DOA : 03/07/2018

Dear Pei Li,

Please be informed that we have inspected the vehicle SLG 1404H on 5/7/2018 .

We are pending estimate from repairer.

Best Regards,

**Veron Chen** | Case Handler on behalf of Jannice

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto)  
**Sent:** Friday, 6 July 2018 11:58 AM  
**To:** 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>; assignments <assignments@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: GBB4952S / TP : SLG1404H/LKK / DOA : 03/07/2018

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Survey Report (ERGO Insurance Pte. Ltd.) [<mailto:Survey.Report@ergo.com.sg>]  
**Sent:** Friday, 6 July 2018 10:06 AM  
**To:** [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)  
**Cc:** [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)  
**Subject:** OI : GBB4952S / TP : SLG1404H/LKK / DOA : 03/07/2018

Dear Catherine,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and ERGO Insurance Pte Ltd have agreed on your company **LKK AUTO CONSULTANTS PTE LTD** to be the "Single Joint Expert".

Please assist to conduct this survey from **MG SOLUTION PTE LTD**,

ADDRESS : 23 KAKI BUKIT AVE 4 (SOUTH WING)  
#02-03B VICOM INSPECTION CENTRE  
SINGAPORE 415933

PERSON TO CONTACT : MS HENG @ 6243 1373

ERGO OFFICER-IN-CHARGE : STEVE LIM

***Note: To survey on without prejudice basis. Obtain estimate and advise the consistency of damages to third party vehicle. Obtain estimate from workshop and inform the repairer in writing, that you are require to conduct a re-survey before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop.***

Please fill up the necessary on ERGO PRS Form from workshop and return to us together on your update of the survey status via [Survey.Report@ergo.com.sg](mailto:Survey.Report@ergo.com.sg).

Attached are insured and TP's SAS (**note: reports not to be released to any Third Party**). No estimates was provided.

Kindly acknowledge receipt of this email.

Regards,  
Yee Pei Li  
Claims Assistant (Motor)

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five  
Singapore 038985  
DID : +65 6829 9194  
Tel. : +65 6829 9199  
Fax : +65 6829 9247  
[peili.yee@ergo.com.sg](mailto:peili.yee@ergo.com.sg)

# ERGO

[www.ergo.com.sg](http://www.ergo.com.sg)

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)

## Nivitha (LKK Auto)

---

**From:** Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>  
**Sent:** Friday, 6 July 2018 10:06 AM  
**To:** admin-d@lkkauto.com  
**Cc:** ASSIGNMENTS@LKKAUTO.COM  
**Subject:** OI : GBB4952S / TP : SLG1404H/LKK / DOA : 03/07/2018  
**Attachments:** GBB4952S - SAS.pdf; SLG1404H - SAS.pdf; SLG1404H - PRS FORM.pdf

Dear Catherine,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and ERGO Insurance Pte Ltd have agreed on your company **LKK AUTO CONSULTANTS PTE LTD** to be the "Single Joint Expert".

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ADDRESS : 23 KAKI BUKIT AVE 4 (SOUTH WING)  
#02-03B VICOM INSPECTION CENTRE  
SINGAPORE 415933

PERSON TO CONTACT : MS HENG @ 6243 1373

ERGO OFFICER-IN-CHARGE : STEVE LIM

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Please fill up the necessary on ERGO PRS Form from workshop and return to us together on your update of the survey status via [Survey.Report@ergo.com.sg](mailto:Survey.Report@ergo.com.sg).

Attached are insured and TP's SAS (**note: reports not to be released to any Third Party**). No estimates was provided.

Kindly acknowledge receipt of this email.

Regards,  
Yee Pei Li  
Claims Assistant (Motor)

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five  
Singapore 038985  
DID : +65 6829 9194  
Tel. : +65 6829 9199  
Fax : +65 6829 9247  
[peili.yee@ergo.com.sg](mailto:peili.yee@ergo.com.sg)

[www.ergo.com.sg](http://www.ergo.com.sg)

# ERGO

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers

# ERGO

Date: 05.07.2018  
Our Reference: GBB 4952S/SL/pl  
Your Reference: SLG 1404H  
  
To: MG SOLUTION PTE LTD

Sent via Fax   
or  
Email

## Pre-Repair Survey (PRS) Acknowledgement

Vehicle For Inspection: SLG 1404H  
Insured's Vehicle: GBB 4952S  
Date Of Accident: 03.07.2018


We acknowledge receipt of your request for PRS on: 05.07.2018

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below and indicate your selection in the box marked \*.

\* LKK

AIS	Automobile Inspection Services Pte Ltd	LBS	L.B.S Auto Consultants Pte Ltd
FTA	FormTeam Consultancy Pte Ltd	LKK	LKK Auto Consultants Pte Ltd ✓
IAS	Infiniti Appraisal Service	PS	Priority Services
JPK	JP Knights Pte Ltd	VAC	Vicom Ltd

<input checked="" type="checkbox"/>	Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy.
<input type="checkbox"/>	Your request for inspection does not have your client's GIA report, kindly forward a copy.
<input type="checkbox"/>	We acknowledge your interest for direct settlement, we will assess & revert soon upon receipt of estimate.
<input checked="" type="checkbox"/>	Our Insured's driver has not reported the accident to us todate.
<input checked="" type="checkbox"/>	Others: <u>OFFICER-IN-CHARGE - STEVE LIM</u>

Prepared by:	<u>Pei Li</u>	6829 9194	claims@ergo.com.sg
Signature:			FAX : 6829 9247

### Assessor use only:

Assignment Date: \_\_\_\_\_  
Assignment Time: \_\_\_\_\_

Remarks:

### Workshop use only:

#### Assessor attended workshop on:

Date: \_\_\_\_\_  
Time: \_\_\_\_\_  
Inspector: \_\_\_\_\_

☐ Vehicle not available at the appointed date and time.

Kindly acknowledge our Assessor presence for the above job .

Workshop Acknowledgement & Stamp.

Note: Our Inspection is on a without admission to liability basis.

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	9198E
Vehicle Details	
Vehicle No.:	SLG1404H
Vehicle to be Exported:	Yes
Intended De-registration Date:	06 Jul 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	SCIROCCO 1.4L AT TSI 1372Q5
Primary Colour:	Grey
Manufacturing Year:	2009
Engine No.:	CAV150904
Chassis No.:	WVWZZZ13ZAV428003
Maximum Power Output:	118.0 kW (158 bhp)
Open Market Value:	\$23,912.00
Original Registration Date:	09 Mar 2010
First Registration Date:	09 Mar 2010
Transfer Count:	2
Actual ARF Paid:	\$23,912.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	08 Mar 2020
PARF Rebate Amount:	\$13,151.00
Intended COE Rebate Details	
COE Expiry Date:	08 Mar 2020
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$16,201.00
COE Rebate Amount:	\$2,708.00
<b>Total Rebate Amount:</b>	<b>\$15,859.00</b>

The information contained herein is correct as at 06 Jul 2018

OK





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STA Graded B, 1 Owner,  
Accident Free. Face-Lifted Model  
With Low Mileage.  
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Reg Date

Eng Cap

Mileage

Veh Type

Status

Search Selection

Scirocco

Any

Any

2010

Any

Any

Any

Available



Volkswagen Scirocco 1.4A TSI

\$26,800

\$9,500 /yr

28-Jan-2010

1,390 cc

170,000 km

Sports

Available

Maintained Be Agent Since Day 1, Buy With A Peace Of Mind! Regularly Service And In Very Good Condition, Consignment Unit. No Repairs Needed, 100% In House Loan Approval, Flexible Loan Package For All...

Posted: 24-Jun-2018 Tags: 2010 Volkswagen Scirocco, Volkswagen Scirocco, Volkswagen, Scirocco, Used Volkswagen



Volkswagen Scirocco 1.4A TSI

\$27,800

\$9,940 /yr

09-Feb-2010

1,390 cc

102,000 km

Sports

Available

No Modification Done. Powerful Yet Fuel Efficient In Its Class. Maintained Exterior And Interior. Always Sheltered Parked And Regularly Groomed. For Peace Of Mind, We Welcome Buyer's Workshop And STA....

Roadlink Auto Pte Ltd

Posted: 05-Jul-2018 Tags: 2010 Volkswagen Scirocco, Volkswagen Scirocco, Volkswagen, Scirocco, Used Volkswagen



Volkswagen Scirocco 1.4A TSI

\$31,800

\$12,080 /yr

05-Mar-2010

1,390 cc

133,780 km

Sports

Available

Sporty White Volkswagen Scirocco, Excellent And Original Condition, Well Maintained Interior And Exterior, Smooth Driving, Call Now For Viewing.

DIRECT OWNER

Posted: 29-Jun-2018 Tags: 2010 Volkswagen Scirocco, Volkswagen Scirocco, Volkswagen, Scirocco, Used Volkswagen



Volkswagen Scirocco 1.4A TSI

\$33,800

\$12,840 /yr

19-Mar-2010

1,390 cc

113,000 km

Sports

Available

Owner's 3rd Car, Seldom Used. Non Smoker Unit. 100% Accident Free. Always Parked At Condo Basement. Rarely Driven Out Hence Selling. Loan Up To 90% Available. High Trade In Offers. Contact Us For An A...

Monster Motors Pte Ltd

Posted: 25-Jun-2018 Tags: 2010 Volkswagen Scirocco, Volkswagen Scirocco, Volkswagen, Scirocco, Used Volkswagen

PREMIUM AD

Car Buying

Car Selling

Car Ownership

Car Aftermarket

On The Move

Lifestyle



Volkswagen Scirocco 1.4A TSI

\$31,000

\$11,020 /yr

29-Mar-2010

1,390 cc

-

Sports

Available

Best Condition Scirocco In The Market! Beautif Ully Maintained, Accident Free. Legal Mods, Quad Exhaust, AP Brakes, 18" Sports Rims, Air Intake, Meth Kit, Stage 2 Tuned! Feel Free To Whatsapp/Message/...

Posted: 08-Jun-2018 Tags: 2010 Volkswagen Scirocco, Volkswagen Scirocco, Volkswagen, Scirocco, Used Volkswagen

DIRECT OWNER



Volkswagen Scirocco 1.4A TSI

\$29,900

\$9,590 /yr

11-May-2010

1,390 cc

106,201 km

Sports

Available

Flexible Down Payment Repayment Scheme! Meet The Banker Lady Owner To Ensure Transparency! Megatronics Done At VW. Car Is Super Well Maintained. Classic Black On Tan Leather. The Stance From The Front...

Posted: 20-Jun-2018 Tags: 2010 Volkswagen Scirocco, Volkswagen Scirocco, Volkswagen, Scirocco, Used Volkswagen

CONSIGNMENT



Volkswagen Scirocco 2.0A TSI

\$43,999

\$14,300 /yr

28-Jun-2010

1,984 cc

111,000 km

Sports

Available

Full Scirocco R Bodykit Rear Valence/Diffuser Custom Matte Color-shift Spray (1 And Only) New 5-Spoke Sports Rims (March 2018) CF Side Mirror Covers OSIR CF Roof Spoiler Vented CF Bonnet With Under Tr...

Posted: 29-May-2018 Tags: 2010 Volkswagen Scirocco, Volkswagen Scirocco, Volkswagen, Scirocco, Used Volkswagen

PREMIUM AD

SHORTLISTED HISTORY

Compare

Volkswagen Scirocco 1.4A TSI

\$28,388

\$8,070 /yr

08-Jul-2010

1,390 cc

140,000 km

Sports

Available

CONSIGNMENT

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	04/07/2018 17:07
Date Of Accident	03/07/2018 16:55
Exact Location Of Accident	ALONG GATEWAY DRIVE TWDS JURONG EAST ST 13
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLG1404H
<b>Insured/Policyholder</b>	
Name Of Registered Owner	WONG AI GUEK
NRIC No	S1189198E
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-91500222
Alternative Phone No	OFFICE-91500222

### Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	SCIROCCO-1.4 (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	ETIQA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	M0010568
Cover Note Number	

### Driver

Name of Driver	WONG JUN JIE JEREMY
NRIC No	S9109289A
Date Of Birth	03/03/1991
Occupation	INDOOR
Date Of Driving Pass	03/11/2009
Driving Experience	8 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98732209
Fax Number	
Contact Number	
Email Address	WONG-JJ@LIVE.COM

Address	BLK 224 SIMEI STREET 4 #07-106
Postcode	520224
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	RELATIVE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : KAOH CHUN YANG GENDER: : MALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO SKETCH PLAN

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBB4952S
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to rebutiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be based outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) The information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

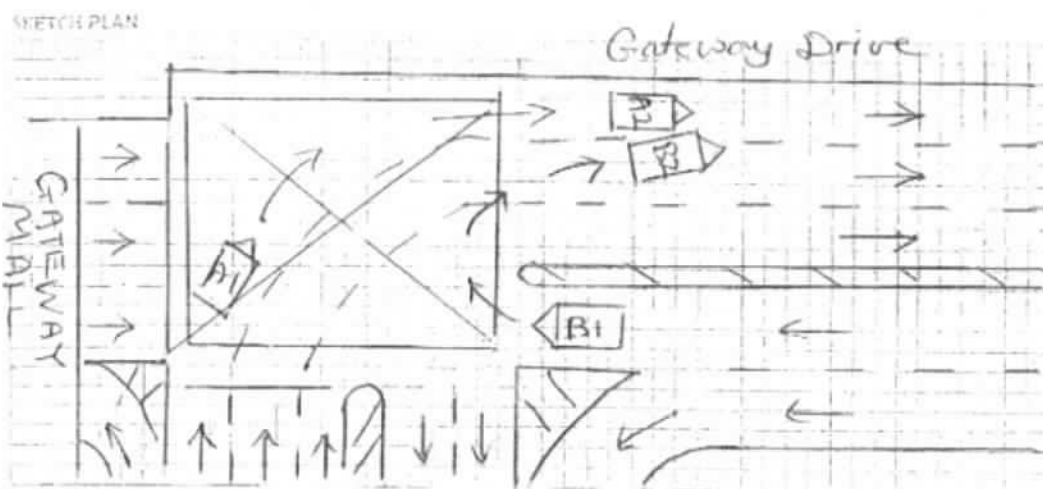
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

4/7/18 @  
5:16pm

**進成汽車服務私人有限公司**  
**CYS Automobile Services Pte Ltd**  
38 Woodlands Industrial Park East 1  
#01-17 Admiralty Industrial Park  
Singapore 757700  
Tel: 6219 2098 (3lines) Fax: 6219 2096

Reporting Centre Personnel's Signature  
Name: **Esther Lim**  
NRIC/FIN No.: **S87173238**

# SKETCH 2



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 03/07/2018 at about 1655 hrs at along Gateway Drive towards Jurong East St 13. I was travelling on the extreme left lane and suddenly a Vehicle (B) on my Right veered into my lane abruptly without proper lookout and without cautious hence collided onto my Right Front Portion of my Vehicle (A) causing damages to my vehicle. I have one passenger inside my vehicle.

(A) SLG 1404 H

(B) GRB 4952 S

## DECLARATION

I hereby declare that the information provided is true and correct.

Signature of Driver  
Date & Time

Signature of Driver  
Date & Time

4/8/18 @

5:16pm

進成汽車服務私人有限公司  
CYS Automobile Services Pte Ltd  
38 Woodlands Industrial Park East  
#07-17 Admiralty Industrial Park  
Singapore 757700  
Tel: 6219 2099 (Line 1) Fax: 6219 2096  
Fax: 6219 2096 (Line 2)  
Name: ESTHER LIM  
Signature: [Signature]

# MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing) #02-03 Singapore 415933

Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

Reg. No: 201427944N

Email: mg3solution@gmail.com

TO	: ERGO INSURANCE	DATE	: 5-Jul-18
ATTENTION	: MOTOR CLAIMS DEPT	JOB TYPE	: T/P CLAIM
ESTIMATE REPORT	:		
<u>VEHICLE DETAILS</u>			
VEHICLE NO	: SLG 1404 H	WVWZZZ1K2AVA28003	
MODEL	: VOLKSWAGEN SCIROCCO 1.4	Janice	
CHASSIS NO			
<u>ACCIDENT DETAILS</u>			
	DATE	: 3-Jul-18	
	TIME	: 16:55HRS	
THIRD PARTY REQUESTOR / CONTACT	: DEON		

## CLAIM DETAIL : PARTS

S/N	DESCRIPTION	QTY	UNIT COST PRICE	TOTAL COST PRICE
1	BONNET <i>the nose</i>	1	\$ 1,400.00	\$ 1,400.00
2	BONNET LOGO <i>the nose</i>	1	\$ 120.00	\$ 120.00
3	FRONT BUMPER <i>Deland</i>	1	\$ 1,550.00	\$ 1,550.00
4	FRONT BUMPER LOWER LIP <i>Deland</i>	1	\$ 450.00	\$ 450.00
5	FRONT BUMPER SIDE RETAINER <i>me</i>	2	\$ 45.00	\$ 90.00
6	FRONT BUMPER TOP GRILLE <i>me on</i>	1	\$ 320.00	\$ 320.00
7	FRONT BUMPER TOP GRILLE BASE <i>me on</i>	1	\$ 360.00	\$ 360.00
8	FRONT BUMPER BOTTOM GRILLE <i>me on</i>	1	\$ 410.00	\$ 410.00
9	FRONT BUMPER REINFORCEMENT <i>3 mol</i>	1	\$ 790.00	\$ 790.00
10	FRONT BUMPER SPONGE <i>3 mol</i>	1	\$ 180.00	\$ 180.00
11	FRONT BUMPER FOG LAMP <i>could</i>	1	\$ 300.00	\$ 300.00
12	HEAD LAMP <i>cut</i>	1	\$ 890.00	\$ 890.00
13	FRONT SUPPORT PANEL <i>me on</i>	1	\$ 1,400.00	\$ 1,400.00
14	FRONT FENDER RH <i>Distorted</i>	1	\$ 760.00	\$ 760.00
15	FRONT FENDER COWLING RH <i>Deland</i>	1	\$ 190.00	\$ 190.00
16	SIDE MIRROR ASSY RH <i>me on</i>	1	\$ 640.00	\$ 640.00
17	SIDE MIRROR ASSY COVER RH <i>3 mol</i>	1	\$ 280.00	\$ 280.00
18	SIDE MIRROR ASSY GLASS RH	1	\$ 210.00	\$ 210.00
19	SIDE SKIRT RH <i>Repis</i>	1	\$ 3,020.00	\$ 3,020.00
20	FRONT ABSORBER RH <i>Best</i>	1	\$ 390.00	\$ 390.00

21	FRONT LOWER ARM RH <i>Best</i>	1	\$ 410.00	\$ 410.00	<i>369.</i>
22	FRONT KNUCKLE ARM RH <i>Best</i>	1	\$ 740.00	\$ 740.00	<i>616.</i>
23	FRONT KNUCKLE ARM BEARING RH <i>on</i>	1	\$ 580.00	\$ 580.00	<i>445</i>
24	FRONT STABILIZING LINK RH <i>3rd New</i>	1	\$ 130.00	\$ 130.00	<i>x</i>
25	ANTI ROLL BAR RH <i>3rd New</i>	1	\$ 455.00	\$ 455.00	<i>x</i>

*5607*  
*5046.30*  
 TOTAL PRICE \$ 16,065.00  
 ADD 10% \$ 1,606.50  
 SUB TOTAL PRICE \$ 17,671.50

S/N	DESCRIPTION	QTY	UNIT S/NETT	TOTAL S/NETT
1	FRONT BUMPER CLIPS(SET) <i>New</i>	1	\$ 25.00	\$ 25.00
2	FRONT BUMPER GRILLE CLIPS(SET) <i>New New</i>	1	\$ 25.00	\$ 25.00
3	FENDER COWLING CLIP (SET) <i>New</i>	1	\$ 25.00	\$ 25.00
4	SUPPORT PANEL TOP COVER CLIPS(SET) <i>New</i>	1	\$ 22.00	\$ 22.00
5	SPORT RIM (SET) <i>Lot</i>	1	\$ 750.00	\$ 750.00
6	TYRE (SET) <i>Cat</i>	1	\$ 450.00	\$ 450.00
7	STICKER WRAPPING <i>New</i>	1	\$ 1,800.00	\$ 1,800.00

*1250*  
 TOTAL \$ 3,097.00

#### CLAIM DETAILS: LABOUR AND SPRAY PAINTING (FRONT)

S/N	JOB DESCRIPTION	PRICE	ADJUSTED COST	APPROVED
1	PANEL BEATING, REMOVING AND REPLACING PARTS	\$ 1,200.00	<i>400</i>	
2	SPRAY PAINTING TO AFFECTED AREA	\$ 1,200.00	<i>700</i>	
4	TUFF COAT	\$120.00	<i>x</i>	
3	WIRING CHECK	\$100.00	<i>30</i>	
4	TO CHECK DIAGNOSTICS OF VEHICLE MANAGEMENT/CONTROL UNITS, RESET MEMORIES TO SPECIFICATION ETC.	\$250.00	<i>x</i>	
5	TO REMOVE AND REFIX FRONT UNDER CARRIAGE	\$ 120.00	<i>✓</i>	
3	FOUR WHEEL ALIGNMENT	\$120.00	<i>80</i>	
5	REFOCUSING OF HEAD LAMP AND DISTANCE SETTING	\$ 100.00	<i>x</i>	

the Repairer  
 • To resurvey before  
 • To display damaged part(s) during survey  
 • Parts prices are subject to confirmation  
 • Third party survey is on a "Without Prejudice" basis  
 • No illegal modification is allowed  
 • Applicable items must be resurveyed and submitted to the insurance company

#### ESTIMATE REPORT

*total: 7626.30*  
*4/5: 6.1K*  
 TOTAL \$ 3,210.00

*Adrian King*  
*4/5 05/07/18*  
*06 Days*

*1330*

TOTAL PARTS COST	:	\$	20,768.50
TOTAL LABOUR COST	:	\$	3,210.00
TOTAL REPAIR COST	:	\$	23,978.50

**APPROVED DETAILS**

EXCESS :  
NO. OF WORKING DAYS :  
RE-SURVEY :  
PART BY PART OR LUMP SUM  
DATE & TIME OF SURVEY  
SURVEYED BY  
CONTACT NUMBER  
FAX NUMBER :

20768.50



# TEO HIN TYRES

11 KAKI BUKIT ROAD 1  
#01-01 EUNOS TECHNOLINK  
SINGAPORE 415939  
TEL:67455711

Work Order: R002926  
Company: MG SOLUTION  
License: SLG 1404 H  
Date: 10.7.18 10:49

Volkswagen : Scirocco : 2009-14 (137) : Standard Suspension, Electronic Regulated Suspension (G03 G07 G08 G33)

## Front : Left

Actual	Before	Specified Range
-0°52'	-0°52'	-1°11' -0°11'
7°35'	7°35'	7°17' 8°17'
0°05'	-0°09'	0°00' 0°10'
7°56'	7°56'	
7°04'	7°04'	
		-2°00' -1°20'

Camber  
Caster  
Toe  
SAI  
Included Angle  
Turning Angle Diff.

## Front : Right

Actual	Before	Specified Range
-1°04'	-1°02'	-1°11' -0°11'
7°40'	7°40'	7°17' 8°17'
0°05'	-0°13'	0°00' 0°10'
11°23'	11°21'	
10°19'	10°19'	
		-2°00' -1°20'

## Front

Cross Camber  
Cross Caster  
Cross SAI  
Total Toe  
Cross Turn Diff.

Actual	Before	Specified Range
0°13'	0°10'	-0°30' 0°30'
-0°05'	-0°05'	-0°30' 0°30'
-3°27'	-3°25'	
0°10'	-0°22'	0°00' 0°20'

## Rear : Left

Actual	Before	Specified Range
-1°38'	-1°44'	-1°50' -0°50'
0°05'	-0°02'	0°00' 0°10'

Camber  
Toe

## Rear : Right

Actual	Before	Specified Range
-1°37'	-1°37'	-1°50' -0°50'
0°05'	-0°09'	0°00' 0°10'

## Rear

Cross Camber  
Total Toe  
Thrust Angle

Actual	Before	Specified Range
0°00'	-0°06'	-0°30' 0°30'
0°10'	-0°11'	0°00' 0°20'
0°00'	0°04'	-0°20' 0°20'




## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
ERGO INSURANCE PTE LTD		Ref : CS/EGI18012355/Ard3e2	
5 TEMASEK BOULEVARD #04-01 SUNTEC TOWER FIVE SINGAPORE 038985		Date : 25-10-2018	
		Code : EGI	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	GBB 4952S	Veh. Inspected	SLG 1404H
Policy No.		Coverage (\$)	0.00
Claim No.	GBB4952S/SL/pl	Excess (\$)	0.00
Assign From	YEE PEI LI	Assign Date	06/07/2018
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model	VOLKSWAGEN SCIROCCO	c.c	1390
Engine No.	HIDDEN	Year of Reg.	2010
Chassis No.	WWWZZZ13ZAV428003	Colour	GREY
Odometer	115955	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre	245/40 R18	MICHELIN	6 mm
L/H Front Tyre	245/40 R18	MICHELIN	6 mm
R/H Rear Tyre	245/40 R18	MICHELIN	6 mm
L/H Rear Tyre	245/40 R18	MICHELIN	6 mm
<b>4. Description of Damages</b>			
THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY AND UNDERCARRIAGE PORTION. DAMAGES SEE DETAILS.			
<b>5. General Information</b>			
Accident Date	03/07/2018	Inspection Date	05/07/2018
Survey held at	MG SOLUTION PTE LTD 23 KAKI BUKIT AVE 4 (SOUTH WING) #02-03B VICOM INSPECTION CENTRE, SINGAPORE 415933		
<b>5a. Remarks</b>			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
<b>5b. Estimate Days of Repair</b>			
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>6 Working Days</b>	



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLG 1404H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	BONNET	NOT NECESSARY	1,400.00	-
1	BONNET LOGO	NOT NECESSARY	120.00	-
1	FRONT BUMPER	DEFORMED	1,550.00	1,107.00
1	FRONT BUMPER LOWER LIP	DEFORMED	450.00	450.00
2	FRONT BUMPER SIDE RETAINER @\$45.00	NECESSARY	90.00	90.00
1	FRONT BUMPER TOP GRILLE	NOT NECESSARY	320.00	-
1	FRONT BUMPER TOP GRILLE BASE	NOT NECESSARY	360.00	-
1	FRONT BUMPER BOTTOM GRILLE	NOT NECESSARY	410.00	-
1	FRONT BUMPER REINFORCEMENT	NOT NECESSARY	790.00	-
1	FRONT BUMPER SPONGE	NOT NECESSARY	180.00	-
1	FRONT BUMPER FOG LAMP	CRACKED	300.00	300.00
1	HEAD LAMP	CUT	890.00	890.00
1	FRONT SUPPORT PANEL	NOT NECESSARY	1,400.00	-
1	FRONT FENDER RH	DISTORTED	760.00	760.00
1	FRONT FENDER COWLING RH	DEFORMED	190.00	190.00
1	SIDE MIRROR ASSY RH	NOT NECESSARY	640.00	-
1	SIDE MIRROR ASSY COVER RH	NOT NECESSARY	280.00	-
1	SIDE MIRROR ASSY GLASS RH	NOT NECESSARY	210.00	-
1	SIDE SKIRT RH	TO REPAIR SEE LABOUR	3,020.00	-
1	FRONT ABSORBER RH	BENT	390.00	390.00
1	FRONT LOWER ARM RH	BENT	410.00	369.00
1	FRONT KNUCKLE ARM RH	BENT	740.00	616.00
1	FRONT KNUCKLE ARM BEARING RH	NECESSARY	580.00	445.00
1	FRONT STABILIZING LINK RH	NOT NECESSARY	130.00	-
1	ANTI ROLL BAR RH	NOT NECESSARY	455.00	-
	LESS 10% DISCOUNT		-1,606.50	-560.70
			14,458.50	5,046.30
	<b><u>SPECIAL NETT ITEMS</u></b>			
1	SET FRONT BUMPER CLIPS (SN)	NECESSARY	25.00	25.00
1	SET FRONT BUMPER GRILLE CLIPS (SN)	NOT NECESSARY	25.00	-

Report Ref No. CS/EG18012355/Ard3e2

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	SET FENDER COWLING CLIP (SN)	NECESSARY	25.00	25.00
1	SET SUPPORT PANEL TOP COVER CLIPS (SN)	NOT NECESSARY	22.00	-
1	SET SPORT RIM (SN)	CUT	750.00	500.00
1	SET TYRE (SN)	CUT	450.00	300.00
1	STICKER WRAPPING (SN)	NECESSARY	1,800.00	400.00
			3,097.00	1,250.00
	<b>LABOUR</b>			
	PANEL BEATING, REMOVING AND REPLACING PARTS. INCLUSIVE OF THE REPAIR OF SIDE SKIRT RH.		1,200.00	400.00
	SPRAY PAINTING TO AFFECTED AREA.		1,200.00	700.00
	TUFF COAT.	NOT NECESSARY	120.00	-
	WIRING CHECK.		100.00	30.00
	TO CHECK DIAGNOSTICS OF VEHICLE MANAGEMENT/CONTROL UNITS, RESET MEMORIES TO SPECIFICATION ETC.	NOT NECESSARY	250.00	-
	TO REMOVE AND REFIX FRONT UNDER CARRIAGE.		120.00	120.00
	FOUR WHEEL ALIGNMENT.		120.00	80.00
	REFOCUSING OF HEAD LAMP AND DISTANCE SETTING.	NOT NECESSARY	100.00	-
			3,210.00	1,330.00
<b>GRAND TOTAL</b>			<b>20,765.50</b>	<b>7,626.30</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>				<b>6,100.00</b>

Report Ref No. CS/EG118012355/Ard3e2

ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M. MATAI

Licensed Appraiser

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