


Pre-assign / CCU / FTE



Insured Vehicle No.: PA8875U  
Name of Insured: FRONTIER TOURS P/L  
Insured Tel No.: 1500-00 HP: 5/1/2018  
Excess Se. II : S\$ D.O.A.: 5/1/2018  
Is driver the owner? (YES / NO) Nature of Accident:  
If NO, Driver Name / Age: Driver Tel No.: (V/L: YES / NO)


Claim No.: 58MOONLM  
Policy No.:  
Make / Model :  
Place of Accident : Sentosa Gateway 7 CTG  
OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO  
Insured Liability : % Final ? Yes / No




INSRS:  
WSP: COBE LOYALTY  
Tel :  
Liability :  
RMKS:



INSRS:  
WSP:  
Tel :  
Liability :  
RMKS:



INSRS:  
WSP:  
Tel :  
Liability :  
RMKS:



INSRS:  
WSP:  
Tel :  
Liability :  
RMKS:

Date / Time	STAGE	DATE / PIC
	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	
	After call ltr to OI	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE Date/Time: 9/1 Sent By: [Signature] 23/1/19

FINALIZATION Date/Time: Confirm with: Confirm by: Email [ ] Call [ ]

Repair Cost: S\$ 660.00 ( 2 days) Reduction: 14.35 %

FINAL SETTLEMENT Date/Time: Confirm with: Email [ ] Call [ ]

Final Liability: % (Agreed / Assessed) BOLA S/N No. : If NO or B 28, Ass. Lia :

Repair Cost: S\$

Loss of Rental (LOR): S\$ ( days)

Loss of Use (LOU): S\$ (\$ x days)

Loss of Income (LOI): S\$ (\$ x days)

LOR only [ ] LOU only [ ] LOR + LOU [ ] LOR + LOI [ ] [Tick only one]

GIA/LTA Search: S\$

Medical: S\$

Disbursement: S\$ (e.g. Tow/ Independent )

Legal Cost: S\$

Total: S\$ Global Sum S\$:

FINAL PAYMENT Date/Time: Confirm with: Email [ ] Call [ ]

Payee 1: S\$ Name 1: [ ]

Payee 2: (Strike if N.A.) S\$ Name 2: [ ]

Payee 3: (Strike if N.A.) S\$ Name 3: [ ]





## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE\*

VEHICLE NO : SHA 4398B

DATE 6/7/2018 14:02

MAKE :

MODEL : HYUNDAI i40

P/P

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Door (LH)			\$ 1,351.10
	<b>SUB TOTAL</b>			<b>\$ 1,351.10</b>
	<b>LESS 20%</b>			<b>\$ 270.22</b>
	<b>DISCOUNTED TOTAL</b>			<b>\$ 1,080.88</b>
	Rear Door Comfortdelgro & Apps Sticker (LH)			<b>\$ 80.00</b>
	<b>Labour Charge</b>			
	Panel Beating			\$ 350.00
	Spray Painting Charge			\$ 200.00
	Tuff Kote			\$ 50.00
	Transfer of Door			\$ 120.00
	<b>TOTAL LABOUR</b>			<b>\$ 720.00</b>
	<b>ESTIMATE TOTAL</b>			<b>\$ 1,880.88</b>
<p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> <li>• To resurvey before/after spray painting</li> <li>• To display damaged part(s) during resurvey</li> <li>• Parts prices are subject to confirmation</li> <li>• Third party survey is on a "Without Prejudice" basis</li> <li>• No illegal modification(s) is allowed</li> <li>• Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company</li> </ul> <p>Acknowledged by Repairer Signature: Date:</p>				
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>				

NAZ LKK

6/7/18 1600

P/P

2 days

Before paint photo

HXXH

JH

DT

Nett

2000

x 200

50



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 9/7/2018

### Survey Details:

Date of loss	5-Jul-18
Date of appointment	6-Jul-18
Date of survey	6-Jul-18
Location of survey	CDGE Loyang

### Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SHA 4398B
Make and Model	HYUNDAI I40 1.7 CRDI F/L - 1685cc
Date of registration	29-Sep-16
Excess	
Market Value	\$ -
Part Rebate	\$ -
Nett Loss	\$ -

### Repair details:

Initial Estimate	1,880.88
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### Proposed/Revised repair cost:

Parts	\$ 1,160.88
Check items (estimate)	\$ -
Labour	\$ 450.00
<b>Total</b>	<b>\$ 1,610.88</b>
Lump Sum(if applicable)	\$ -

Number of days for repair	<u>2 days</u>
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## ...CLAIM SUBFOLDER...(New Assignment)

Direct Settlement

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Jul 2018		06 Jul 2018 09:13 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

[Main](#)[Reference](#)[Claim Details](#)[Documents](#)[Show All](#)

## CLAIM SUBFOLDER DETAILS

[\[Created by insurer\]](#)Insured: **TRANS-CAB SERVICES PTE LTD**, Co. Reg. No.: 200303878K, Email: CLAIMS@TRANSCAB.COM.SGMain Claimant: **CHONG YONG CHUEN JAMES**, ID: S00790228Vehicle Reg. No.: **SKX5672X**

Date of Loss: 24/06/2018 12:00 - :59

Claim Type: **TP / C0474018**

Policy/Cover Note No.: P1680520 (Third Party Only)

Vehicle Reg. No. (Insured): **SHD154Z**

Policy No. (Claimant):

Excess: S\$5,000.00

Repairer: **Ethoz Group Ltd (HQ)** 30 Bukit Batok Crescent, 658075 Bukit Batok - Tel:Handling Insurer: **AXA Insurance Pte Ltd (HQ)** - Tel: 6338 7288 ... [Handled by **Ernest Tay** - 6880 4835]Adjuster: **LKK Auto Consultants Pte Ltd (HQ)** - Tel: 6256-3561 ... **[Final Rpt due 17/07/2018]**Driver/Custodian (Insured): **CHUA TIEN LYE** (), NRIC: S7301821H, Tel: +6587782567

## ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AXA\_SG (06/07/2018): New TP Assignment - C0474018/P1680520

## ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
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No results.

9.47am 06/7/18  
vehicle not in  
person @ Lee



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

06 July, 2018

**FRONTIER TOURS PTE LTD**

5 JALAN KILANG BARAT  
#07-04 PETRO CENTRE  
SINGAPORE 159349

Dear Sir,

**OUR REF : CC4/ASM18012341/Nwa3 / S8M00NLM**

**YOUR REF : PA 8875U**

**ACCIDENT INVOLVING PA 8875U & SHA 4398B ON 05/07/2018 ALONG/AT  
SENTOSA GATEWAY TOWARDS CTE**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)

- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com) or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

Your NCD (No Claim Discount) will be reduced by 30% (20% for motorcycle/commercial vehicles) if a claim is made under your policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6841 8625 if you have any further enquiries.

Yours sincerely,  
Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD  
Motor Claim Department



# COMFORTDELGRO ENGINEERING

Our Job Ref No : 305184334

Date : 09/07/18

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive, Singapore 508959  
Fax: 6546 6156

## FINALIZATION FORM

To : LKK

Fax :

Attn : NAZ

: SHA4398B

Date of Accident : 05/07/18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AXA — PA 8875U  
###

2. The finalized amount shall be:

(a) Spare Parts after List discount \$1,160.88

(b) Labour Charges ### \$450.00

**Total for Part-By-Part Repair Cost \$1,610.88**

(c.) Lumpsum Repair (if applicable)

Total for Lumpsum repair cost after Less: 20%

**Final Lumpsum Repair cost**

3. Estimated normal period for repairs: 2 working days

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : JUMANI

Tel : 6214 8315

Fax : 65468156

Signature : 

Name : NAZ

Date : 12/7/18

## For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

CHECK ITEMS:

COMFORTDELGRO ENGINEERING PTE LTD

Date: 09.07.2018

REPAIR ESTIMATE

Time: 12:01:16

Page: 1

COMPANY: THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS: COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305184334  
REGN NO : SHA4398B  
MILEAGE : 0000000000  
MAKE : HYUNDAI  
MODEL : I-40  
DATE OF REGN : 29.09.2016  
DATE/TIME IN : 06.07.2018 09:35  
ACCIDENT DATE : 05.07.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

## PART REQUISITION

0001 04-01-0103-0596-G I40VC PANEL ASSY-RR DR LH 1 L 1,351.10 20.00 1,080.88

0002 28-01-0103-2013-A I40V3 APP LOGO REAR DOOR 1 N 80.00 2.00- 80.00

SUB-TOTAL : 1,160.88

## JOB NATURE

0000 L PANEL BEATING- REAR 200.00

0001 23-502 SPRAYPAINT ON AFFECTED AREA 200.00

0002 L TRANSFER DOOR PART 50.00

SUB-TOTAL : 450.00

TOTAL : 1,610.88

AUTHORISED : YES / NO

MVA NAME &amp; SIGNATURE

SURVEYOR NAME &amp; SIGNATURE

DATE :

DATE :

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

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**From:** William Tan Thoo Seng [mailto:williamtan@cdge.com.sg]  
**Sent:** Monday, 31 December 2018 2:21 PM  
**To:** KKLau <kklau@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>  
**Cc:** kianchuan.chan@axa.com.sg; Aileen Tan Lee Noi <aileentan@cdge.com.sg>  
**Subject:** Re: Your Ref: SHA 4398B, Our Ref: CC4/ASM18012341/Nwa3, Accident involving Vehicle SHA 4398B & PA 8875U ON 05/07/2018

**Another urgent**

**reminder**

**Outstanding : > 5 months,  
(No development)**

Without Prejudice.

Dear Mr Lau

Preceding emails refer.

Despite our numerous emails sent, till today, nothing heard from your end. Last week and today, we called Vivian but was unable to reach her.

Understand she will be on long leave. Kindly assist to deal with this matter expeditiously and amicably.

Please revert urgently.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

**From:** Catherine Koh Mui Gek  
**Sent:** Monday, 10 December 2018 2:28 PM  
**To:** Vivian Lau (LKKAuto)  
**Cc:** KKLau; [kianchuan.chan@axa.com.sg](mailto:kianchuan.chan@axa.com.sg); William Tan Thoo Seng  
**Subject:** Re: Your Ref: SHA 4398B, Our Ref: CC4/ASM18012341/Nwa3, Accident involving Vehicle SHA 4398B & PA 8875U ON 05/07/2018

Dear Vivian

As seen in our taxi video footage, your principal's insured was straddling lanes, BOLA S15 applies.

Kindly let us have your offer to settle soonest.

Thank you.

Best Regards  
Catherine Koh  
Claims Department | ComfortDelgro Engineering Pte Ltd  
Off : 62148733 | Fax : 62141843

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**From:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>  
**Sent:** Wednesday, 28 November 2018 10:19 AM  
**To:** William Tan Thoo Seng  
**Cc:** KKLau; Catherine Koh Mui Gek  
**Subject:** RE: Your Ref: SHA 4398B, Our Ref: CC4/ASM18012341/Nwa3, Accident involving Vehicle SHA 4398B & PA 8875U ON 05/07/2018

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear William,

We refer to the email below,

Please refer to our insured video.

We are pending further instruction from our principal.  
We will get back to you for an update/offer in due course.

*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*

Thank you  
Best Regards,  
**Vivian Lau** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** William Tan Thoo Seng [<mailto:williamtan@cdge.com.sg>]  
**Sent:** Tuesday, 27 November, 2018 9:01 AM  
**To:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>  
**Cc:** KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>; Catherine Koh Mui Gek <[catherinekoh@cdge.com.sg](mailto:catherinekoh@cdge.com.sg)>  
**Subject:** Re: Your Ref: SHA 4398B, Our Ref: CC4/ASM18012341/Nwa3, Accident involving Vehicle SHA 4398B & PA 8875U ON 05/07/2018

Gentle reminder.

Without Prejudice.

Dear Vivian

Preceding emails refer.

On 05.09.18, the video footage was forwarded to you.

On 14.11.18 and 23.11.18, we spoke and you told us that you will be forwarding your offer. Till today, nothing heard.

**Kindly forward your offer.**

Thank you.

Best Regards  
William Tan  
Claims Department | ComfortDelgro Engineering Pte Ltd  
Off : 62148737 | Fax : 62141843

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**From:** Catherine Koh Mui Gek  
**Sent:** Monday, 26 November 2018 2:35 PM  
**To:** William Tan Thoo Seng  
**Subject:** Fw: Your Ref: SHA 4398B, Our Ref: CC4/ASM18012341/Nwa3, Accident involving Vehicle SHA 4398B & PA 8875U ON 05/07/2018

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**From:** Catherine Koh Mui Gek  
**Sent:** Wednesday, 5 September 2018 10:30 AM  
**To:** Vivian Lau (LKKAuto)

**Subject:** Re: Your Ref: SHA 4398B, Our Ref: CC4/ASM18012341/Nwa3, Accident involving Vehicle SHA 4398B & PA 8875U ON 05/07/2018

Dear Vivian

Attached as requested. Your principal's insured was straddling lanes, suddenly swerved right and encroached onto the passing taxi, liability 100% against him as per BOLA S15.

Kindly settle our PD claim as per the BOLA guide.

Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733 | Fax : 62141843

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**From:** Vivian Lau (LKKAUTO) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Sent:** Tuesday, 4 September 2018 5:40:08 PM

**To:** Catherine Koh Mui Gek

**Subject:** Your Ref: SHA 4398B, Our Ref: CC4/ASM18012341/Nwa3, Accident involving Vehicle SHA 4398B & PA 8875U ON 05/07/2018

WITHOUT PREJUDICE

Your Ref: SHA 4398B

Our Ref: CC4/ASM18012341/Nwa3

Dear Sir/Madam,

**Accident involving Vehicle SHA 4398B & PA 8875U ON 05/07/2018**

We refer to the above matter

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence to substantiate either's parties version. Enclosed herewith a copy of our insured's accident report for your perusal.

Our insured reported your client squeeze through and overtake our insured vehicle

Meanwhile, we would like to request the CCTV footage as stated in your client's accident report in order to seek further instruction from our principal.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at her DID 6841 8625.

*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*



CONTINENTAL  
RETIRED PERSONNEL  
401K SAVINGS PLAN

## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING  
ALONGi 40 SHA4398B , PA8875U  
SENTOSA GATEWAY TWDS CTE.

ON 05-Jul-18 20:30

I / We

LOW GEE BENG

(Hirer) NRIC No.:

S7237216F

and/or

(Relief) NRIC No.:

Taxi Number

SHA4398B

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

06-Jul-2018

Name of Hirer  
Hirer NRICLOW GEE BENG  
S7237216F

Signature :



Address

663D JURONG WEST STREET 65 #14-...  
644663

Contact No.

92205226



GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 1

8010010

AXA INSURANCE PTE LTD

#24-01 8 SHENTON WAY AXA TOWER  
SINGAPORE SG 068811

CONTACT NO: 63387288

Description : 3P 05.07.18

VEHICLE NO  
SHA43988

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
29.09.2016

CHASSIS CODE  
KMHLB411UMGU093638

INV. NO/DATE  
91383904 13.07.2018

JOB NO.  
305184334

ODOMETER READING

DATE/TIME IN  
06.07.2018 09:35

S/No	Part No.	Qty	Unit Price	%Disc	Net
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### PART REQUISITION

0001	04-01-0103-0596	I40VC PANKI ASSY-RR DR LH	1	1,351.10	20.00	1,080.88
0002	28-01-0103-2013	I40V3 APP LOGO REAR DOOR	1	80.00	0.00	80.00
SUB-TOTAL			:			1,160.88

### JOB NATURE

0001	I	PANKI, BEATING- REAR	200.00		200.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	200.00		200.00
0003	I	TRANSFER DOOR PART	50.00		50.00
SUB-TOTAL			:		450.00

1. WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND PARKED AT OWNERS' RISK.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND MAKE WITHIN 7 DAYS FROM SUCH DELIVERY OWN NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN EXCESS OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE DATE THE PERIOD OF DEFAULT.

4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHO No.
8010010	91383904	1,723.64	

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 2

8010010

AXA INSURANCE PTE LTD

#24-01 8 SHENTON WAY AXA TOWER  
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO  
SHA4398R

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
29.09.2016

CHASSIS CODE  
KMHLB41UMGU093638

INV. NO/DATE  
91383904 13.07.2018

JOB NO.  
305184334

OILMETER READING

DATE/TIME IN  
06.07.2018 09:35

Items total	1,610.88
Add GST @ 7.000 %	112.76
Invoice amount	1,723.64

Issued by : KATHERINETAN 13.07.2018 16:53:45  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST THE RISK OF ACCIDENTAL DAMAGE THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND RETURNED TO OWNERS RISK.  
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 2 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE THE VEHICLE WILL BE DEEMED TO HAVE BEEN RECEIVED IN GOOD ORDER.  
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS ON THE RISK OF ANY AMOUNT DUE AND OWE TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.  
PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND SINCERE.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHO No.
8010010	91383904	1,723.64	

Our Ref: CT18070151

Date: 13 July 2018



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON                      05/07/2018    @ 20:30 hrs  
ALONG                              SENTOSA GATEWAY TWDS CTE.  
INVOLVING                      PA8875U

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA4398B** (the "Taxi"). The Taxi was hired to **LOW GEE BENG IC NO S7237216F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$117.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
PA8875U	05 Jul 2018 / 20:30:00	Successful	A12	AXA INSURANCE PTE LTD

[Previous](#)[OK](#)

SHA439PB

**Poh Kin (LKKAuto)**

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**From:** Poh Kin (LKKAuto)  
**Sent:** Wednesday, 2 January 2019 3:57 PM  
**To:** 'William Tan Thoo Seng'; KKLau; Vivian Lau (LKKAuto)  
**Cc:** kianchuan.chan@axa.com.sg; Aileen Tan Lee Noi; Admin A; CS A Team  
**Subject:** RE: Your Ref: SHA 4398B, Our Ref: CC4/ASM18012341/Nwa3, Accident involving Vehicle SHA 4398B & PA 8875U ON 05/07/2018

**Importance:** High

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Our Ref: CC4/ASM18012341/Nwa3  
Your Ref: T0718/ SHA4398B/WT(st)

Dear Sir/Madam,

**ROAD TRAFFIC INVOLVING VEHICLE NOS. PA 8875U AND SHA 4398B ON 05/07/2018**

We refer to the above matter.

Please be informed that our principal have reviewed the circumstances of the incident and we are of the opinion that your hirer is more liable by overtaking Our Insured from right side, Our Insured has the right of way as Our Insured was ahead after the merging lane. Your hirer should follow behind and very well known that the space between Our Insured and kerb is too narrow for your hirer to drive pass and your hirer is still taking a risk to do so. This is evidenced of video footage from both party.

In view of this, we regret to inform you that we are unable to look into your claim.

Should you have further evidence to prove otherwise, please send us a copy for our review.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

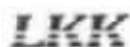
Best Regards,

**Poh Kin, Chong (Mr) | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*



## Re:RE: S8M00NLM- seek instruction

Type

🔗 Question

Message

Mandate approved to reject TP

Reply

## ◀ RE: S8M00NLM- seek instruction

Type

🔗 Question

Message

Dear Cynthia, we refer to the above matter. Enclosed TP and OI video for your perusal. base on the video OI was ahead after the merging lane. OI has the right of way. TP should follow behind is very well known that the space between OI and kerb is too narrow for TP to drive pass and TP is still taking a risk.. As such we intend TP reject TP claim. Kindly advice on your view/opinion/instruction for this claim.Thank you. Vivian Lau ( 11/12/2018)

Reply





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18012341/Nfa3q2		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN.CYNTHIA LOH		Date : 30-01-2019		
		Code : ASM		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	PA 8875U	Veh. Inspected	SHA 4398B	
Policy No.		Coverage (\$)	0.00	
Claim No.	S8M00NLM	Excess (\$)	0.00	
Assign From		Assign Date	06/07/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	HYUNDAI I40	c.c	1685	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	KMHLB41UMGU093638	Colour	BLUE	
Odometer	279906	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	215/60 R16	CST	6 mm	
L/H Front Tyre	215/60 R16	CST	6 mm	
R/H Rear Tyre	215/60 R16	CST	6 mm	
L/H Rear Tyre	215/60 R16	CST	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S REAR PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	05/07/2018	Inspection Date	06/07/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		<b>2 Working Days</b>		



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHA 4398B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	REAR DOOR (LH) (CONSISTENT)	DENTED	1,351.10	1,351.10
	LESS 20% DISCOUNT		-270.22	-270.22
			1,080.88	1,080.88
	<b><u>SPECIAL NETT ITEMS</u></b>			
1	REAR DOOR COMFORTDELGRO & APPS STICKER (LH) (SN) (CONSISTENT)	NECESSARY	80.00	80.00
			80.00	80.00
	<b><u>LABOUR</u></b>			
	PANEL BEATING.		350.00	200.00
	SPRAY PAINTING CHARGE.		200.00	200.00
	TUFF KOTE.	NOT NECESSARY	50.00	-
	TRANSFER OF DOOR.		120.00	50.00
			720.00	450.00
	<b>GRAND TOTAL</b>		<b>1,880.88</b>	<b>1,610.88</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>1,610.88</b>

Report Ref No. CC4/ASM18012341/Nfa3q2

MUHAMMAD NAZRIL BIN ABDULLAH

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

## Service Request Details

Claim	58400HLM	Actions		Vehicle Information
Reference	CCA/ASH18012341/MSJg2 	Next Step	Wait for Approve Invoice	Incident Vehicle Registration #
Loss Date	5 July 2018	<div>Auto Invoice</div>		Make
Request Date	6 July 2018			Model
Due Date				Service Address
Vendor Name	LNK AUTO CONSULTANT'S PTE LTD (TP)			...
Type of Loss	Third Party Vehicle Damage			Primary Contact/Insured
Services	Pending verification - Direct Settlement			FRONTIER TOURS PTE LTD 5 JALAN KILANG BARAT, #07-04 PETRO CENTRE, 159349, Singapore
				Claim Handler
				LOH Cynthia 6568604843 cynthia.loh@aka.com.sg

Additional Instructions		INSD CIA NOT REPORTED	
Messages	Invoices	History	Documents
Assessment	Metrics	Notes	

Document Type	Document Subtype	NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
<div>+ Upload Document</div>						
		██████████.1 (4).pdf	Invoice	Surveyor/ Assessor expense	UKK AUTO CONSULTANTS PTE LTD (TP)	31 January 2019

