

## Vivian Lau (LKKAUTO)

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Tuesday, 9 October, 2018 10:52 AM  
**To:** Vivian Lau (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: PRI REQUEST TO ACCIDENT ON 05.07.2018 INVOLVING SHD2689J & SLL6676E\*\*\*LKK REF:CC4/LPC18012331/T1wb3

Dear Vivian,

Kindly proceed as proposed

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]

**Sent:** Monday, 8 October, 2018 2:32 PM

**To:** GERALD POH WEE BIN; ericwoo; ONG LI LI

**Cc:** MT\_Claim\_SG; Admin A

**Subject:** RE: PRI REQUEST TO ACCIDENT ON 05.07.2018 INVOLVING SHD2689J & SLL6676E\*\*\*LKK  
REF:CC4/LPC18012331/T1wb3

**Your ref:** 18/18/18/VP05/020739

**LKK ref :** CC4/LPC18012331/T1wb3

Hi Gerald

We refer to the above matter.

We have highlighted to your good office on 11 July 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision.. BOLA 27 Liability is 100%

Summary to offer to third party repairer, Prime Auto Claims Service Pte Ltd. is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$6,746.51	\$ 3,638.00
2. Loss of RENTAL (\$ 75.90 x 6days)	\$ 455.40	\$ 455.4(\$75.90 x 6days )
GIA SEACH	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$7,202.91</b>	<b>\$ 4,095.40</b>

\*\*05 days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAuto)

**Sent:** Wednesday, 11 July, 2018 5:34 PM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; 'ERIC WOO JUN KIAT' <[ericwoo@lonpac.com](mailto:ericwoo@lonpac.com)>; ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Subject:** RE: PRI REQUEST TO ACCIDENT ON 05.07.2018 INVOLVING SHD2689J & SLL6676E\*\*\*LKK  
REF:CC4/LPC18012331/T1wb3

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 2689J at M/s Prime Auto Claims Service Pte Ltd.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair
- TP GIA report
- Preliminary advice

Our case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Thursday, 5 July 2018 4:15 PM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: PRI REQUEST TO ACCIDENT ON 05.07.2018 INVOLVING SHD2689J & SLL6676E

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

**Sent:** Thursday, 5 July 2018 4:06 PM

**To:** [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: PRI REQUEST TO ACCIDENT ON 05.07.2018 INVOLVING SHD2689J & SLL6676E

**Importance:** High

Our Ref : 18/18/18/VP05/020739

Dear Catherine,

Kindly note the request from the third party and proceed with the pre-repair survey.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Chrissy [<mailto:chrissy@primeautoclaims.com>]

**Sent:** Thursday, 5 July, 2018 4:01 PM

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG; [aliceleong@primeautoclaims.com](mailto:aliceleong@primeautoclaims.com); [peiye@primeautoclaims.com](mailto:peiye@primeautoclaims.com)

**Subject:** RE: PRI REQUEST TO ACCIDENT ON 05.07.2018 INVOLVING SHD2689J & SLL6676E

**Importance:** High

Dear Gerald,

We select **Mr. Mohamad Taufikh** (refer to enclosed attachment).

Thank you.

***Important Note:*** Our workshop is now located at No. 6 Benoi Place, Singapore 629927

Best regards,

**Chrissy Teo**

Prime Auto Claims Service Pte. Ltd.

Office : 5 Benoi Place Singapore 629926

Workshop : 6 Benoi Place Singapore 629927

Tel: 6861 0908 Fax: 6515 2948



A member of the Prime Group

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]  
**Sent:** Thursday, 5 July 2018 3:25 PM  
**To:** Chrissy <[chrissy@primeautoclaims.com](mailto:chrissy@primeautoclaims.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: PRI REQUEST TO ACCIDENT ON 05.07.2018 INVOLVING SHD2689J & SLL6676E

WITHOUT PREJUDICE

Our Ref : 18/18/18/VP05/020739

Dear Chrissy,

We are not agreeable to your proposal of the Single Joint Expert and attached our list of surveyors from LKK Auto Consultants Pte Ltd for your attention.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Chrissy [<mailto:chrissy@primeautoclaims.com>]  
**Sent:** Thursday, 5 July, 2018 3:02 PM  
**To:** GERALD POH WEE BIN  
**Cc:** [aliceleong@primeautoclaims.com](mailto:aliceleong@primeautoclaims.com); [peiye@primeautoclaims.com](mailto:peiye@primeautoclaims.com)  
**Subject:** PRI REQUEST TO ACCIDENT ON 05.07.2018 INVOLVING SHD2689J & SLL6676E  
**Importance:** High

Hi

The above referred

Our client's GIA report enclosed for your retention. Please arrange PRI on urgent basis.

**Please inform surveyor to avoid 1145-1245pm lunch hour.**

**\*\*We select RT Appraisal Pte. Ltd.**

**\*\*Please arrange PRI soonest possible due to loss of income and loss of rental per day count.**

Thank you.

***Important Note:** Our workshop is now located at No. 6 Benoi Place, Singapore 629927*

Best regards,

## **Chrissy Teo**

Prime Auto Claims Service Pte. Ltd.

Office : 5 Benoi Place Singapore 629926

Workshop : 6 Benoi Place Singapore 629927

Tel: 6861 0908 Fax: 6515 2948

A member of the Prime Group

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## Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M  
5 Benoi Place Singapore 629926  
Tel: 6861 0908 Fax: 6515 2948

Date: 12.07.2018

Our Ref: SHD2689J

Your Ref:

Lonpac Insurance Berhad  
100 Beach Road #19-00  
Shaw Tower  
Singapore 189702

Without prejudice  
By fax only  
Fax: 6296 2706

Attn: Motor Claims Dept

Dear Sir,

### **ACCIDENT ON 05.07.2018 INVOLVING VEHICLE NO. SHD2689J & SLL6676E**

On behalf of our client M/S Prime Car Rental & Taxi Services Pte Ltd owner of vehicle No. SHD2689J in the above accident.

We are instructed that the negligence of your insured's driver and/or management of vehicle SLL6676E caused the accident.

Appended below our client's claim:-

Cost of repair	\$ 3,638.00
Loss of rental (Pre-inspection) @\$75.90	\$ 75.90
Loss of rental @\$75.90 x 5 days (as per surveyor recommended)	\$ 379.50
GIA search fee	\$ 2.00
	-----
Grand Total	\$ 4,095.40
	=====

Enclosed please find copy of our Invoice 2188, GIA search receipt, Letter of Authority & Letter of certification for your retention. Please acknowledge receipt. For amicable settlement, please let us have your offer

Regards

Yours faithfully,

.....  
Alice Leong

e-mail: [aliceleong@primeautoclaims.com](mailto:aliceleong@primeautoclaims.com)

Encl.

## ***LETTER OF AUTHORITY***

To: PRIME AUTO CLAIMS SERVICE PTE. LTD.

Re: ACCIDENT ON 05.07.2018 INVOLVING SHD2689J & SLL6676E  
ALONG ORCHARD ROAD

I/ We, M/S Prime Car Rental & Taxi Services Pte Ltd hereby authorized you to carry out repairs of the damage caused to my / our vehicle no. SHD2689J in the above accident.

I/ We further also confirm and agree that all sums of money to be recovered by you on my/ our behalf shall be paid to you. I/ We hereby also authorise the third party insurer to release to you such sums of money recovered on my / our behalf.



.....  
*Signature (Company's stamp if applicable)*

Name:

NRIC:





# LONPAC INSURANCE BHD

CLAIM NO : 18/18/18/VP05/020739

DATE : 09 October 2018

## DISCHARGE VOUCHER

I/We, Prime Car Rental & Taxi Services Pte Ltd confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of SLL 6676E the sum of Singapore Dollar Four Thousand Ninety Only (\$4,090.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SHD 2689J on 05 July 2018 along Orchard Road

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/Sua Chhin Kuan And / Nuchanat Onngern**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to Prime Auto Claims Service Pte Ltd.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Signature of vehicle owner/Date



GHAN KONG LOONG  
S76301061  
WORKSHOP MANAGER  
NO. 5 BENOL PLACE  
SINGAPORE 629926

11/10/18

Name of vehicle owner /Date

"The contents of this document apply to vehicles damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document"



**TAX INVOICE****No: 2188****Prime Auto Claims Service Pte Ltd**

6 Benoi Place Singapore 629927

Tel: 6861 0908 Fax: 6515 2948

GST Reg. No: 201606560M

Reg No. 201606560M

**MESSRS****Lonpac Insurance Bhd**

100 Beach Road

#19-00 Shaw Tower

Singapore 189702

Date: 12/7/2018

Works Order No: 2179

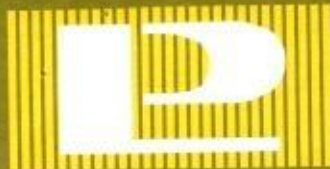
Vehicle No: SHD2689J

ITEM	DESCRIPTION	UNIT PRICE	AMOUNT
1.	<p>Make/Model : Toyota Prius Repair Date : 5/7/2018 Terms of Payment: 7 Days</p> <p><u>Third Party Claims</u></p> <p>Being lump sum repair to the above vehicle.</p>		\$ 3,400.00

\* Compound interests at the rate of 1% per month  
will be charged on late payment.

<b>SUB TOTAL</b>	\$ 3,400.00
<b>GST 7%</b>	\$ 238.00
<b>TOTAL</b>	\$ 3,638.00

Prepared by   
Prime Auto Claims Service Pte Ltd  
Manager



# PRIME CAR RENTAL & TAXI SERVICES PTE LTD

Prime Taxi Office  
5, Benoi Place  
Singapore 629926  
Tel : 6898 2000  
Fax : 6862 2628  
Email : primetaxi@singnet.com.sg  
Website : www.primetaxi.com.sg

Co. Cert. No: 199606293Z  
Gst Reg. No: 19-9606293-Z

Your Ref : Please advise

Our Ref: SHD2689J

Date : 10.07.2018

To : Whom It May Concern

From : Prime Car Rental & Taxi Services Pte Ltd

## **RE: LETTER OF CERTIFICATION FOR MR. ALAN WONG WENG SOON**

This letter serves to confirm that Mr. Alan Wong Weng Soon, Nric Number S1312328D is a Taxi Master for Prime Car Rental & Taxi Services Pte Ltd hiring the Vehicle Registration Number SHD2689J for Singapore Dollar Seventy Five and Cents Ninety (\$75.90) Only.

Should clarification require I can be contacted at 94524182.

Thank you with Best Regards

Yours Sincerely

.....  
Mr Chan Kong Loong  
Workshop Manager

CHAN KONG LOONG  
S76301061  
WORKSHOP MANAGER  
NO. 5 BENOL PLACE  
SINGAPORE 629926



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-102631

Date of Request: 05/07/2018

Your Ref No:

Online Purchase

Prime Auto Claims Service Pte Ltd  
6 Benoi Place  
Singapore 629927

Dear Sir/Madam,

Enquiry Date 05/07/2018

Enquiry By Chrissy Teo Ye En

Vehicle No. SLL6676E

Accident Date 05/07/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-102631

Date of Request: 05/07/2018

Your Ref No:

Online Purchase

Prime Auto Claims Service Pte Ltd  
6 Benoi Place  
Singapore 629927

Dear Sir/Madam,

Enquiry Date 05/07/2018

Enquiry By Chrissy Teo Ye En

Vehicle No. SLL6676E

Accident Date 05/07/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLL6676E	Lonpac Insurance Bhd	22/03/2018-21/03/2019	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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