

Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)
Sent: Monday, 8 October, 2018 2:32 PM
To: 'GERALD POH WEE BIN'; 'ERIC WOO JUN KIAT'; ONG LI LI
Cc: 'MT_Claim_SG'; Admin A
Subject: RE: PRI REQUEST TO ACCIDENT ON 05.07.2018 INVOLVING SHD2689J & SLL6676E***LKK REF:CC4/LPC18012331/T1wb3
Attachments: LKK Inspection Photos.pdf; LKK Reinspection Photos.pdf; LKKAdjustment1.pdf; LKKInspection.pdf; LOD.pdf

Your ref: 18/18/18/VP05/020739
LKK ref : CC4/LPC18012331/T1wb3

Hi Gerald

We refer to the above matter.

We have highlighted to your good office on 11 July 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision.. BOLA 27 Liability is 100%

Summary to offer to third party repairer, Prime Auto Claims Service Pte Ltd. is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$6,746.51	\$ 3,638.00
2. Loss of RENTAL (\$ 75.90 x 6days)	\$ 455.40	\$ 455.4(\$75.90 x 6days)
GIA SEACH	\$ 2.00	\$ 2.00
Total	\$7,202.91	\$ 4,095.40

**05 days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)
Sent: Wednesday, 11 July, 2018 5:34 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>; ONG LI LI

<llong@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: RE: PRI REQUEST TO ACCIDENT ON 05.07.2018 INVOLVING SHD2689J & SLL6676E***LKK
REF:CC4/LPC18012331/T1wb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 2689J at M/s Prime Auto Claims Service Pte Ltd.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair
- TP GIA report
- Preliminary advice

Our case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 5 July 2018 4:15 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PRI REQUEST TO ACCIDENT ON 05.07.2018 INVOLVING SHD2689J & SLL6676E

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Thursday, 5 July 2018 4:06 PM

To: admin-d@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: PRI REQUEST TO ACCIDENT ON 05.07.2018 INVOLVING SHD2689J & SLL6676E

Importance: High

Our Ref : 18/18/18/VP05/020739

Dear Catherine,

Kindly note the request from the third party and proceed with the pre-repair survey.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Chrissy [<mailto:chrissy@primeautoclaims.com>]

Sent: Thursday, 5 July, 2018 4:01 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; aliceleong@primeautoclaims.com; peiye@primeautoclaims.com

Subject: RE: PRI REQUEST TO ACCIDENT ON 05.07.2018 INVOLVING SHD2689J & SLL6676E

Importance: High

Dear Gerald,

We select **Mr. Mohamad Taufikh** (refer to enclosed attachment).

Thank you.

Important Note: Our workshop is now located at No. 6 Benoi Place, Singapore 629927

Best regards,

Chrissy Teo

Prime Auto Claims Service Pte. Ltd.

Office : 5 Benoi Place Singapore 629926

Workshop : 6 Benoi Place Singapore 629927

Tel: 6861 0908 Fax: 6515 2948

A member of the Prime Group

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From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Thursday, 5 July 2018 3:25 PM

To: Chrissy <chrissy@primeautoclaims.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: PRI REQUEST TO ACCIDENT ON 05.07.2018 INVOLVING SHD2689J & SLL6676E

WITHOUT PREJUDICE

Our Ref : 18/18/18/VP05/020739

Dear Chrissy,

We are not agreeable to your proposal of the Single Joint Expert and attached our list of surveyors from LKK Auto Consultants Pte Ltd for your attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Chrissy [<mailto:chrissy@primeautoclaims.com>]

Sent: Thursday, 5 July, 2018 3:02 PM

To: GERALD POH WEE BIN

Cc: aliceleong@primeautoclaims.com; peiyee@primeautoclaims.com

Subject: PRI REQUEST TO ACCIDENT ON 05.07.2018 INVOLVING SHD2689J & SLL6676E

Importance: High

Hi

The above referred

Our client's GIA report enclosed for your retention. Please arrange PRI on urgent basis.

Please inform surveyor to avoid 1145-1245pm lunch hour.

****We select RT Appraisal Pte. Ltd.**

****Please arrange PRI soonest possible due to loss of income and loss of rental per day count.**

Thank you.

Important Note: Our workshop is now located at No. 6 Benoi Place, Singapore 629927

Best regards,

Chrissy Teo

Prime Auto Claims Service Pte. Ltd.

Office : 5 Benoi Place Singapore 629926

Workshop : 6 Benoi Place Singapore 629927

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