

INS. CASE OWNER:

CC 4, LPE 180 12329, M 2A302

LKK IDAC

Surveyor: PASMU DOI: 18/09/18 Date/Time: 5/2/2018

Pre-assign / CCU / FTE



Insured Vehicle No.: SJU 7087A
 Name of Insured: PKR TRK LEONG
 Insured Tel No.: _____ HP: 96824706
 Excess Sec II :SS _____ D.O.A: 30/6/2018
 Is driver the owner? (YES / NO) _____ Nature of Accident: _____
 If NO, Driver Name / Age: _____
 Driver Tel No.: _____ (VL YES / NO)

Claim No.: 18/18/18 LP05/020724
 Policy No.: _____
 Make / Model: M-BEND B180
 Place of Accident: BK 19 KEPPEL BAY New
 _____ Berant C/P
 Of GIA REPORT: YES / NO _____ TP GIA REPORT: YES / NO _____
 Insured Liability: _____ % Final? Yes / No _____



INSRS: _____
 WSP: WAPMMS
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____

Date/Time	STAGE	DATE / PIC
2/12/18	Non-Reporting ltr (1st):	
18/12/18	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OE:	
9.7.18	After call ltr to OE:	
	Documentation Check List:	Handler Typist
30.10.18	Notification ltr (if non-pickup)	<input type="checkbox"/>
	After call ltr to OE:	<input type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA:	<input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: 2/12/18 Sent By: [Signature]

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: YAB

Repair Cost: PIP \$5,506.30 (3 days) Reduction: 35 % Email Call

FINAL SETTLEMENT Date/Time: 02.01.19 Confirm with: (W/Rest=) Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: NIL If NO or B 28, Ass. Lia: _____

Repair Cost: W/LST \$5,506.30 On REVERSED THE TP

Loss of Rental (LOR): \$5 481.50 (3 days) x 150

Loss of Use (LOU): \$ - (3 x days)

Loss of Income (LOI): \$ - (3 x days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search: \$ -
 Medical: \$ -
 Disbursement: \$ - (e.g. Tow/Independent)
 Legal Cost: \$ -
 Total: \$5,313.34 Global Sum \$5:
 FINAL PAYMENT Date/Time: 02.01.19 Confirm with: (W/Rest=) Email Call
 Payee 1: \$5,313.34 Name 1: WARRANTS ADMINISTRATION PTE. LTD.
 Payee 2: (Strike if N.A.) \$ Nat: 2:
 Payee 3: (Strike if N.A.) \$ Nat: 3:



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: 18/18/18/VP05/020724
Our ref: CC4/LPC18012329/R1ea3

Date: 26.09.2018

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SKK 5678Z

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 18.09.2018 at the premises of M/s Wearnes Automotive Pte Ltd have the following to report:-

Workshop Estimate Amount	: S\$	8,476.60
Revised Estimate Amount	: S\$	5,813.00
"Check" Items Amount	: S\$	463.60
Total (Including Check Items)	: S\$	6,276.60
Market Value	: S\$	- (est.)
LTA Reimbursement Value	: S\$	- (est.)
Nett Value	: S\$	- (est.)

Description of Damage:

The vehicle sustained damages at the Front O/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3.0 days

Yours faithfully,

MOHD. RASUL
Licensed Appraiser



WEARNES

LJK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:
Signature:
Date:

SERVICE ESTIMATE

72599 - C00001
Mr Wang Wang Zeya
33 Lloyd Road
#01-05

Singapore 239106

SL: SERVICE SALES - PC

GST Reg.No: M28920628X

Inv.No. : 88P 0 Page 1
Inv.date : 18/09/2018
WIP No. : 14295
Veh.In/Out:
*Tel.No. : Mobile: 92315716
Reg.No. : SKX56782
Reg.date : 25/01/2013
Mileage : 0
Chassis No: 3ALLSAG5DA791391

Closed by : Paul Ong Qing Yong
Svc Consultant :
Remarks : Mr Wang Zeya

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	S
-------	-------------	----------	-------	-------	-----	--------	---

802	TO REPLACE FRT BUMPER, ETC	0	2400.00	0		2,400.00	1200
800	TO PUTTY SPRAYPAINT ON FRT BUMPER, ETC	0	2000.00	0		2,000.00	1000
806	FRT NUMBER PLATE & HOLDER	0	60.00	0		60.00	300
280	TO CHECK WIRING INCLUDE RESETTING OF ALL ELECTRICAL MODULES	0	486.00	0		486.00	300
	BUMPER FRT RRS2 S.O.S	1.0 EA	2517.90			2,517.90	300
	BUMPER BRACKET FRT R	1.0 EA	47.60			47.60	300
	BUMPER BRACKET FRT L	1.0 EA	47.60			47.60	300
	BUMPER BARCKET RH CT	1.0 EA	184.20			184.20	300
	BUMPER BARCKET LH CT	1.0 EA	184.20			184.20	300
	ADHESIVE SEALER FL2	1.0 EA	549.10			549.10	300

Paul
Hp 90010068
3 days

Labour Total	4,946.00	Net.....	8,476.60
Parts Total	3,530.60	GST @ 7.0%	593.36
Package Total	0.00	Total.....	9,069.95
		Paid.....	0.00
		Please Pay..	9,069.95

GST: 3=StdRated; 0=OutOfScope; I=ZeroRated

Resury b4 paint

Nivitha (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 5 July 2018 2:45 PM
To: Paul Ong Qing Yong; assignments@lkkauto.com; 'SUR' (sur@lkkauto.com); admin-d@lkkauto.com
Cc: MT_Claim_SG
Subject: RE: TP Claim - Our client SKK5678Z; TP Vehicle SJU7087A Our Ref: 18/18/18/VP05/020724
Attachments: SAS2432067.pdf; 3014_001.pdf
Sensitivity: Confidential

2.52 pm @ 5/7/2018
Paul @ Paul
vehicle not in

Without Prejudice

Dear Paul

Please liaise with LKK Auto Consultants for assessment of quantum and liability.

Dear Catherine/Nivitha

Fya

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Paul Ong Qing Yong [mailto:paul.ong@wearnes.com]
Sent: Thursday, 5 July, 2018 2:32 PM
To: MT_Claim_SG
Subject: TP Claim - Our client SKK5678Z; TP Vehicle SJU7087A
Sensitivity: Confidential

Attached for TP Claim,

Please advise if can settle direct.

Best Regards,

Paul Ong

Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
M (65) 8126 1237 D (65) 6378 9336
www.wearnesauto.com paul.ong@wearnes.com

*This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Thursday, 27 September, 2018 6:06 PM
To: 'ONG LI LI'
Cc: MT_Claim_SG; Asher Sng (LKKAuto); Joy Irene (LKKAuto); Hsiao Tong (LKKAuto); Admin A
Subject: RE: TP Claim - Our client SKK5678Z; TP Vehicle SJU7087A Our Ref: 18/18/18/VP05/020724
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf
Sensitivity: Confidential
Categories: HMK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

LPC ref: 18/18/18/VP05/020724
LKK REF: CC4/LPC18012329/R1ea3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SKK 5678Z

We have not authorized repairs.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Friday, 6 July, 2018 2:46 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP Claim - Our client SKK5678Z; TP Vehicle SJU7087A Our Ref: 18/18/18/VP05/020724
Sensitivity: Confidential

Hi Mei Kwan

Subject: RE: TP Claim - Our client SKK5678Z; TP Vehicle SJU7087A Our Ref: 18/18/18/VP05/020724

Sensitivity: Confidential

Without Prejudice

Dear Paul

Please liaise with LKK Auto Consultants for assessment of quantum and liability.

Dear Catherine/Nivitha

Fya

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Paul Ong Qing Yong [<mailto:paul.ong@wearnes.com>]

Sent: Thursday, 5 July, 2018 2:32 PM

To: MT_Claim_SG

Subject: TP Claim - Our client SKK5678Z; TP Vehicle SJU7087A

Sensitivity: Confidential

Attached for TP Claim,

Please advise if can settle direct.

Best Regards,

Paul Ong

Service Consultant

Bodyshop & Paint



WEARNES

Wearnes Automotive Pte Ltd

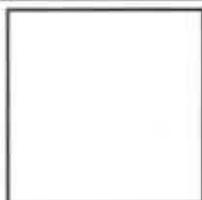
249 Alexandra Road Singapore 159935

M (65) 8126 1237 D (65) 6378 9336

www.wearnesauto.com paul.ong@wearnes.com

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system. Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.



This email has been checked for viruses by AVG antivirus software.

www.avg.com

Asher Sng (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Monday, 9 July 2018 10:30 AM
To: Paul Ong Qing Yong
Cc: CS A Team; Admin A; Asher Sng (LKKAuto); assignments
Subject: RE: TP Claim - Our client SKK5678Z; TP Vehicle SJU7087A Our Ref: 18/18/18/VP05/020724

Sensitivity: Confidential

Your Ref: SKK 5678Z
Our Ref: CC4/LPC18012329/ea3

"WITHOUT PREJUDICE"

Dear Paul,

ACCIDENT INVOLVING VEHICLES SKK 5678Z AND SJU 7087A ON 30/07/2018.

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly arrange for TP survey ASAP.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Paul Ong Qing Yong [mailto:paul.ong@wearnest.com]
Sent: Monday, 9 July, 2018 9:48 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: TP Claim - Our client SKK5678Z; TP Vehicle SJU7087A Our Ref: 18/18/18/VP05/020724
Sensitivity: Confidential

Please advise liability

Best Regards,

Paul Ong
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
M (65) 8126 1237 D (65) 6378 9336
www.wearnesauto.com paul.ong@wearnes.com

*This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Friday, 6 July, 2018 4:23 PM
To: Asher Sng (LKKAuto); Paul Ong Qing Yong
Cc: CS A Team; Admin A; SUR
Subject: FW: TP Claim - Our client SKK5678Z; TP Vehicle SJU7087A Our Ref: 18/18/18/VP05/020724
Sensitivity: Confidential

Dear Asher,

FYNA-CC4/LPC18012329/ea3

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Paul Ong Qing Yong [<mailto:paul.ong@wearnes.com>]
Sent: Friday, 6 July 2018 4:20 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: FW: TP Claim - Our client SKK5678Z; TP Vehicle SJU7087A Our Ref: 18/18/18/VP05/020724
Sensitivity: Confidential

Can assist to advise on liability ?

Best Regards,

Paul Ong
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
M (65) 8126 1237 D (65) 6378 9336
www.wearnesauto.com paul.ong@wearnes.com

*This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Thursday, 5 July, 2018 2:45 PM
To: Paul Ong Qing Yong; assignments@lkkauto.com; 'SUR' (sur@lkkauto.com); admin-d@lkkauto.com
Cc: MT_Claim_SG
Subject: RE: TP Claim - Our client SKK5678Z; TP Vehicle SJU7087A Our Ref: 18/18/18/VP05/020724
Sensitivity: Confidential

Without Prejudice

Dear Paul

Please liaise with LKK Auto Consultants for assessment of quantum and liability.

Dear Catherine/Nivitha

Fya

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Paul Ong Qing Yong [<mailto:paul.ong@wearnes.com>]
Sent: Thursday, 5 July, 2018 2:32 PM
To: MT_Claim_SG
Subject: TP Claim - Our client SKK5678Z; TP Vehicle SJU7087A
Sensitivity: Confidential

Attached for TP Claim,

Please advise if can settle direct.

Best Regards,

Paul Ong
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
M (65) 8126 1237 D (65) 6378 9336
www.wearnesauto.com paul.ong@wearnes.com

*This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
LONPAC INSURANCE BHD		Ref : CC4/LPC18012329/R1ea3n2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date : 19-06-2019	
		Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SJU 7087A	Veh. Inspected	SKK 5678Z
Policy No.		Coverage (\$)	0.00
Claim No.	18/18/18/VP05/020724	Excess (\$)	0.00
Assign From	ONG LI LI	Assign Date	05/07/2018
2. Vehicle Particulars & Condition			
Make & Model	LAND ROVER RANGE ROVER 3.0	c.c	2993
Engine No.	HIDDEN	Year of Reg.	2013
Chassis No.	SALLSAAG5DA791391	Colour	WHITE
Odometer	41546	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	275/40 R20	GOODYEAR	6 mm
L/H Front Tyre	275/40 R20	GOODYEAR	6 mm
R/H Rear Tyre	275/40 R20	GOODYEAR	6 mm
L/H Rear Tyre	275/40 R20	GOODYEAR	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	30/06/2018	Inspection Date	18/09/2018
Survey held at	WEARNES AUTOMOTIVE PTE LTD 249 ALEXANDRA ROAD SINGAPORE 159935		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKK 5678Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	BUMPER FRT RRS2 5.0S (SN)	DEFORMED	2,517.90	2,266.11
1	BUMPER BRACKET FRT R (SN)	NOT NECESSARY	47.60	-
1	BUMPER BRACKET FRT L (SN)	NOT NECESSARY	47.60	-
1	BUMPER BRACKET RH CT (SN)	NOT NECESSARY	184.20	-
1	BUMPER BRACKET LH CT (SN)	NOT NECESSARY	184.20	-
1	ADHESIVE SEALER FL2 (SN)	NECESSARY	549.10	494.19
1	FRT NUMBER PLATE & HOLDER (SN)	SCRATCHED	60.00	60.00
			3,590.60	2,820.30
	<u>LABOUR</u>			
	TO REPLACE FRT BUMPER ,ETC.		2,400.00	1,200.00
	TO PUTTY SPRAYPAINT ON FRT BUMPER ,ETC.		2,000.00	1,000.00
	TO CHECK WIRING INCLUDE RESETTING OF ALL ELECTRICAL MODULES.		486.00	486.00
			4,886.00	2,686.00
	GRAND TOTAL		8,476.60	5,506.30
RECOMMENDED COST OF REPAIRS				5,506.30

Report Ref No. CC4/LPC18012329/R1ea3n2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.