

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 16 July, 2018 3:25 PM
To: Riza
Cc: Admin A; lily.loi@ow.sg; Sharon Ten; Vic (LKKAUTO)
Subject: RE: Your Ref: SLK 3923S_ACCIDENT INVOLVING VEHICLES XE 1986M AND SLK 3923S ON 03/07/2018

WITHOUT PREJUDICE

Dear Riza,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAUTO)
Sent: Thursday, 12 July, 2018 3:10 PM
To: Riza
Cc: Admin A; lily.loi@ow.sg; Sharon Ten; Vic (LKKAUTO)
Subject: RE: Your Ref: SLK 3923S_ACCIDENT INVOLVING VEHICLES XE 1986M AND SLK 3923S ON 03/07/2018

Without Prejudice

Dear Riza,

Received with thanks.

We will get back to you for an update.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Riza [<mailto:riza@ow.sg>]

Sent: Thursday, 12 July, 2018 2:20 PM

To: Vic (LKKAuto)

Cc: Admin A; lily.loi@ow.sg; Sharon Ten

Subject: Re: Your Ref: SLK 3923S_ACCIDENT INVOLVING VEHICLES XE 1986M AND SLK 3923S ON 03/07/2018

Dear Vic,

Please see below link for the video footage as requested.

<https://www.dropbox.com/s/uqk85w0wxceho1b/SLK3293S%20Video.avi?dl=0>

Thanks

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Best Regards,

Riza (Ms)

Claims Executive

Tel: +65 6484-9919 (ext.105)

Fax: +65 6481-1011

OPTIMA WERKZ PTE LTD

Head office: 6 Kung Chong Road Singapore 159143 | Tel: (+65) 6472 1313 | Fax: (+65) 6472 2112 |

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Branch: 551 Upp Thomson Road Singapore 574415 | Tel: (+65) 6452 6868 | Fax: (+65) 6452 9223 |

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On 7/12/2018 12:10 PM, Vic (LKKAuto) wrote:

Your Ref: SLK 3923S

Our Ref: CC4/III18012322/Khb3

“WITHOUT PREJUDICE”

Dear Riza,

ACCIDENT INVOLVING VEHICLES XE 1986M AND SLK 3923S ON 03/07/2018

We refer to the above matter.

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence yet to substantiate either party's version. Below is a copy of our insured's accident report for your perusal.

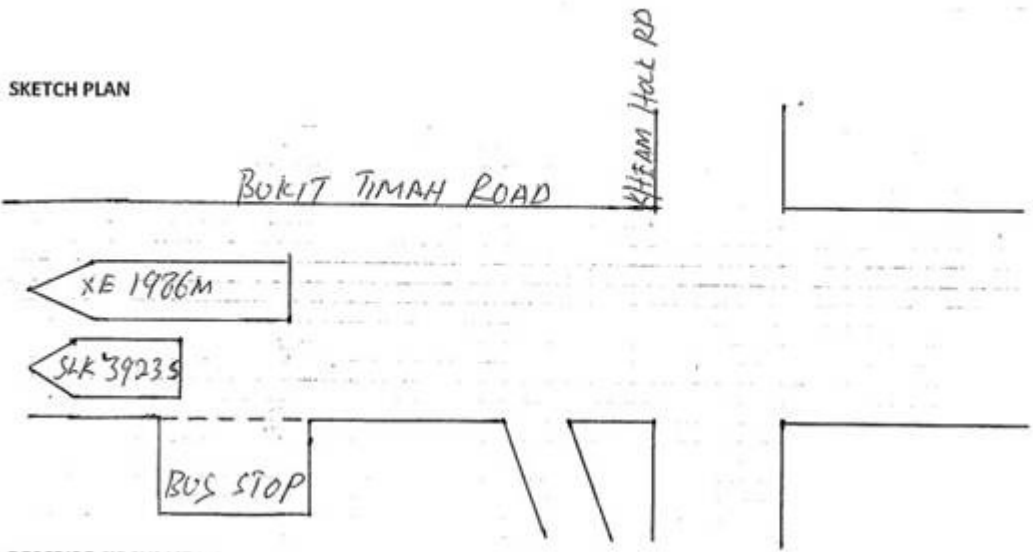
We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us **a copy of your client's video footage** for our further action.

Thank you.

Sketch Plan #2 Pg. 1

SKETCH PLAN



If Yes, against whom?

Circumstances of Accident

WHEN I WAS TRAVELLING WITH TRAILER TRD2967M ALONG BT TIMAH RD TO WOODLANDS RD. I WANTED TO CHANGE TO THE LEFT LANE AS IT WAS A HEAVY VEHICLE. I CHECKED BEFORE CHANGING LANE, AND CONFIRM NO ONCOMING VEHICLE. SUDDENLY A VEHICLE APPEARED ON MY LEFT SIDE AND I SUSPECT THE VEHICLE ACTUALLY WAS STOPPING AT THE BUS STOP AND DASHED OUT.

Attachment(s)

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
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Best Regards,

Riza (Ms)

Claims Executive

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Fax: +65 6481-1011

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