

Volkswagen Centre Singapore



Biz Reg. No. 53103069E
GST No. M20098505-2

msg (winner): 1/8/18

No VIDEO

Letter of Claims Request for direct settlement.

We are submitting a claim on behalf of our customer MR- SIM KIAN LIN 92763081
NRIC _____ insured of vehicle SKR 18100 against
your insured vehicle number SDN 990X (AXA)
On the accident dated on 4.7.18 (ddmmyyy) along TELUK BLANGAN
RD TUDAS PASIR PANJANG -

05 JUL 2018

Dated this _____ (day) of _____ (month) 2018 .

Charmaine Kong
Volkswagen Group Singapore
Accident Claims Dept.
charmaine.kong@vw.com.sg
DID : 63057176/ 63057299
HP: 92361399

PDI TUAS

PDI TUAS

SIM KIAN LIN
54 HUME AVENUE
#10-02
Singapore, 596231
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV027274
Quote No. SER/QUO/1801075
QuoteDate 05/07/18
Salesperson Alex Tan
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	JETTA A6 1.4 TSI DSG 90KW HL	50,069	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SKQ1810C	WVWZZZ16ZEM059122	10/11/14	Alex Tan
Engine Code	Labor Type	Engine No.	Model Code
	M4	CAX E81357	1624G5

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	3	UNIT		2,520.00
P B&P ALEX PAINT	SPRAY PAINT	3	UNIT		2,400.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		280.00
	Sum Labor				5,680.00
P 5C6807305	BUMPER REINFORCEMENT	1	Pieces		514.20
P 5C6807393B	BUMPER BRACKET LHS Use Predecessor 5C6807393	1	Pieces		115.65
P 5C6807394B	BUMPER BRACKET RHS Use Predecessor 5C6807394	1	Pieces		104.08
P 5C6807421 GRU	REAR BUMPER COVER	1	Pieces		1,061.34
P 5C6807433	LOWER SPOILER	1	Pieces		511.00
P 5C6807863	REAR CENTER STRIP	1	Pieces		77.46
	Sum Item				2,383.73

Payments to: - BBN: - Acc.-No.:

PDI TUAS

PDI TUAS

SIM KIAN LIN
54 HUME AVENUE
#10-02
Singapore, 596231
Singapore

Phone No.
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Sum Labor	5,680.00
Sum Item	2,383.73
Total SGD	8,063.73
7% GST	8,063.73 564.46
Total SGD Incl. GST	8,628.19

Explanations

P = Proportionately Charged

Payment Terms No Credit

Payments to: - BBN: - Acc.-No..:

MSIG (Ninhua)
US
AA A

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	05/07/2018 16:26
Date Of Accident	04/07/2018 20:25
Exact Location Of Accident	FRM TELOK BLANGAH RD TWDS PASIR PANJANG
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKQ1810C
Insured/Policyholder	
Name Of Registered Owner	SIM KIAN LIN
NRIC No	S1286792A
Email Address	SKIANLIN@GMAIL.COM
Mobile Phone No	(LOCAL) +65-92763081
Alternative Phone No	OFFICE-92763081
Vehicle Particulars	
Manufacturer	VOLKSWAGEN
Model	JETTA A6 1.4 TSI DSG 90KW HL
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 80417468 AVW
Cover Note Number	
Driver	
Name of Driver	SIM KIAN LIN
NRIC No	S1286792A
Date Of Birth	03/06/1958
Occupation	INDOOR
Date Of Driving Pass	30/05/1977
Driving Experience	41 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-92763081
Fax Number	
Contact Number	OFFICE-92763081
EMail Address	SKIANLIN@GMAIL.COM

Address	54 HUME AVENUE # 10-02
Postcode	596231
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : YAP WEI LIN
	GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

MORE DETAILS PLEASE REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SDN990X
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	ANDY YONG
NRIC/Passport Number	
Contact Number	91387952/62649065
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN


IMPORTANT NOTICE


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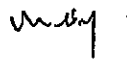
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

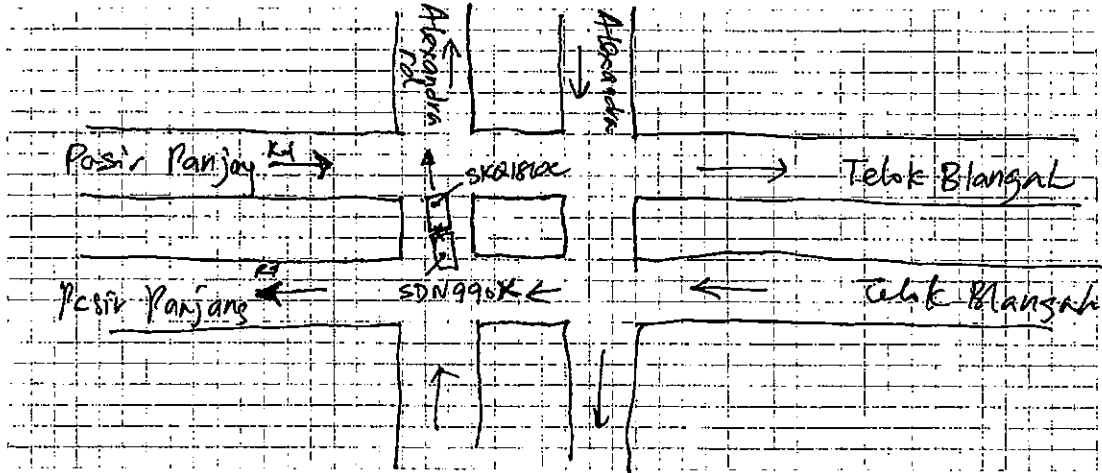

Policyholder's Signature
Date & Time: 5/7/18
4 pm


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

CITY

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT


On 04/7/18 around 8:24pm, I was travelling from Telok Blangah Rd. towards Pasir Panjang. While trying to turn right from pasir panjang rd into Alexandra Rd at the traffic junction, suddenly a car (SDN 990X) knocked the back of my car (SKQ 1810C).


3rd Party Detail


Andy Yong
HP: 9138 7952.
TEL: 6264 9065

DECLARATION

I/We declare the foregoing particulars are true in every respect.


Policyholder's Signature
Date & Time: 5/7/18
4pm


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

**MSIG**

MSIG Insurance (Singapore) Pte. Ltd.
 4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807
 Tel +65 6827 7888, Fax +65 6827 7800
 Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
 (REPUBLIC OF SINGAPORE)
 THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1998 EDITION (REPUBLIC OF SINGAPORE)
 OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1
 Individual Ownership

VW DRIVEEASY
 Comprehensive

Certificate No. A 80417468 AVW

Excess: SGD2,000
 Windscreen Excess: SGD100

1. Index Mark and Registration Number of Vehicle
SKQ1810C
2. Name of Policyholder
Sim Kian Lin
3. Effective Date of the Commencement of Insurance for the purposes of the Act
10/11/2017
4. Date of Expiry of Insurance
09/11/2018
5. Persons or Classes of Persons entitled to drive*
 Sim Kian Lin
 Chia Lai Kuen, Shen Liwen
 Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.
 * Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.
6. Limitations as to use*
 Use only for social domestic and pleasure purposes and for the Policyholder's business.
 The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.
 * Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 85 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT VOLKSWAGEN CENTRE SINGAPORE.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.
 Approved Insurers

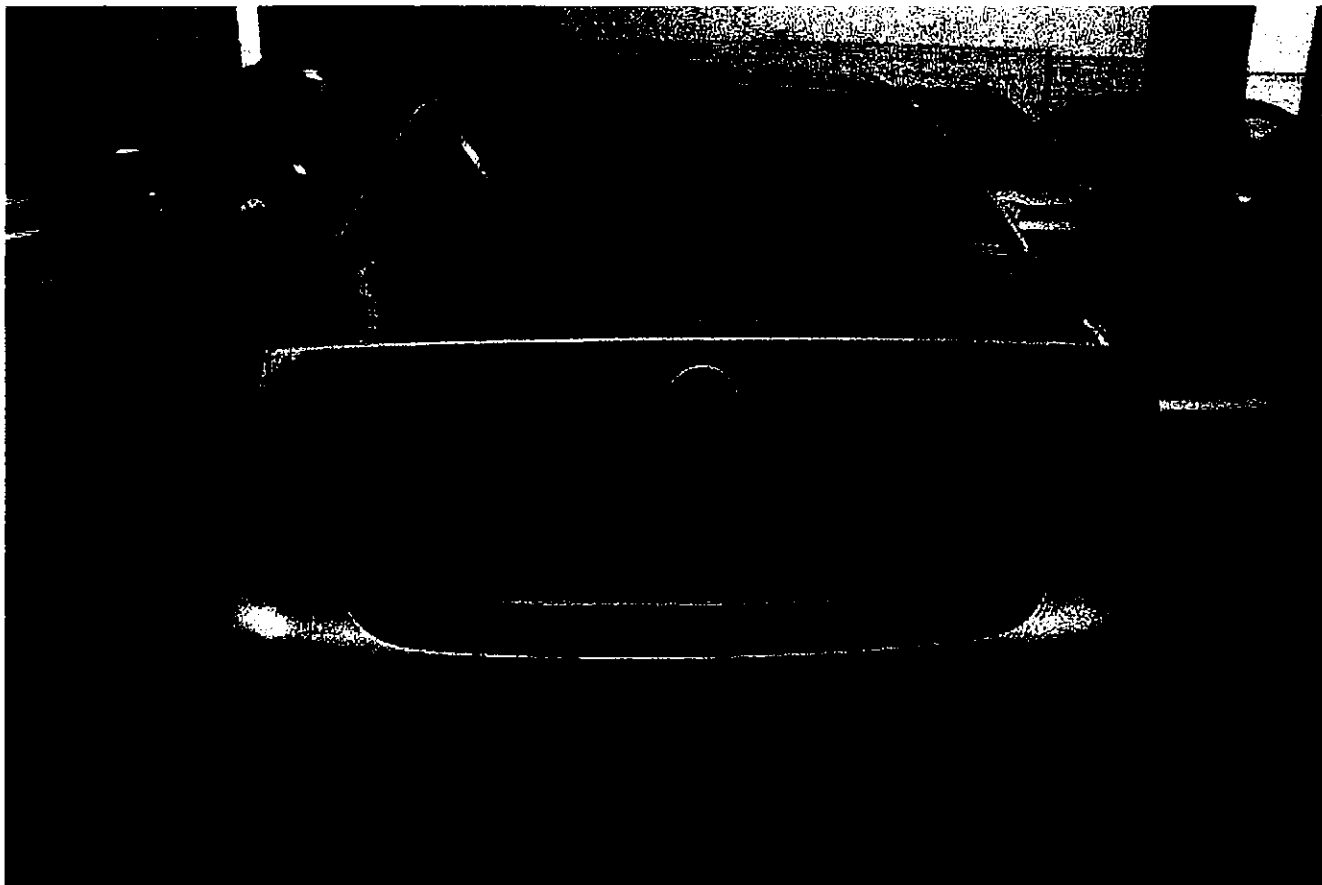
for Chief Executive Officer

PSW201710111702

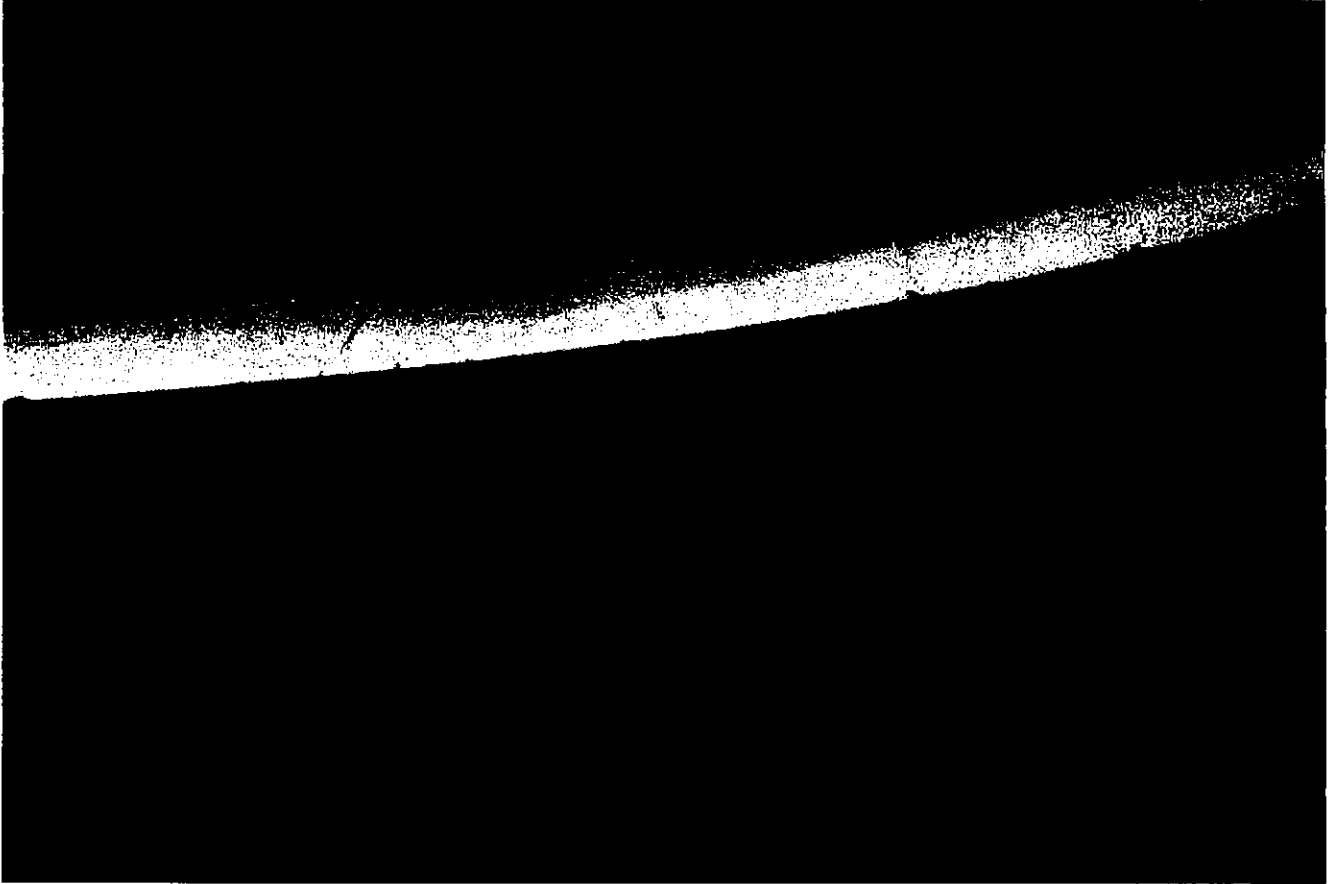
62828366

Kenji Zeng

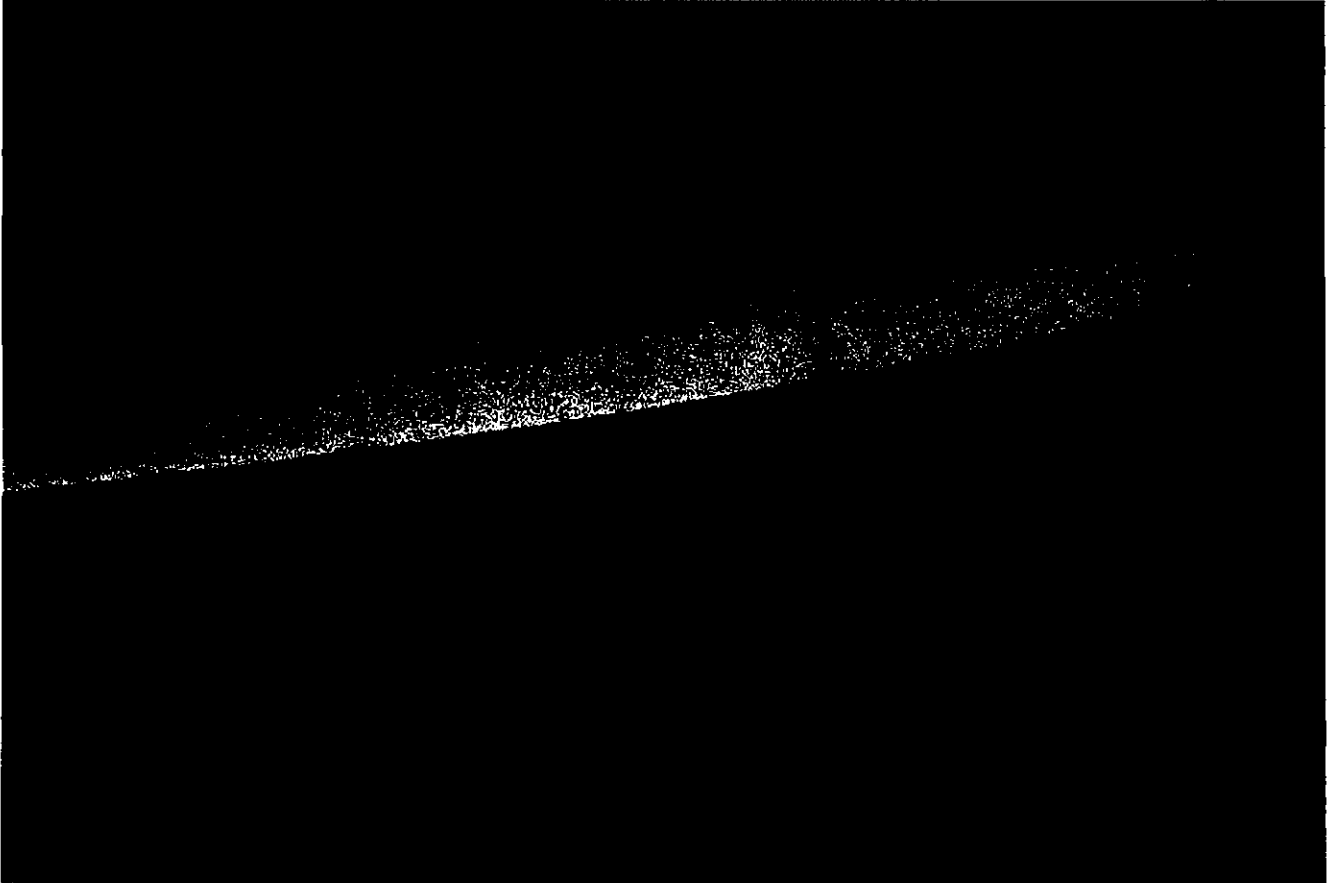
Accident Photo



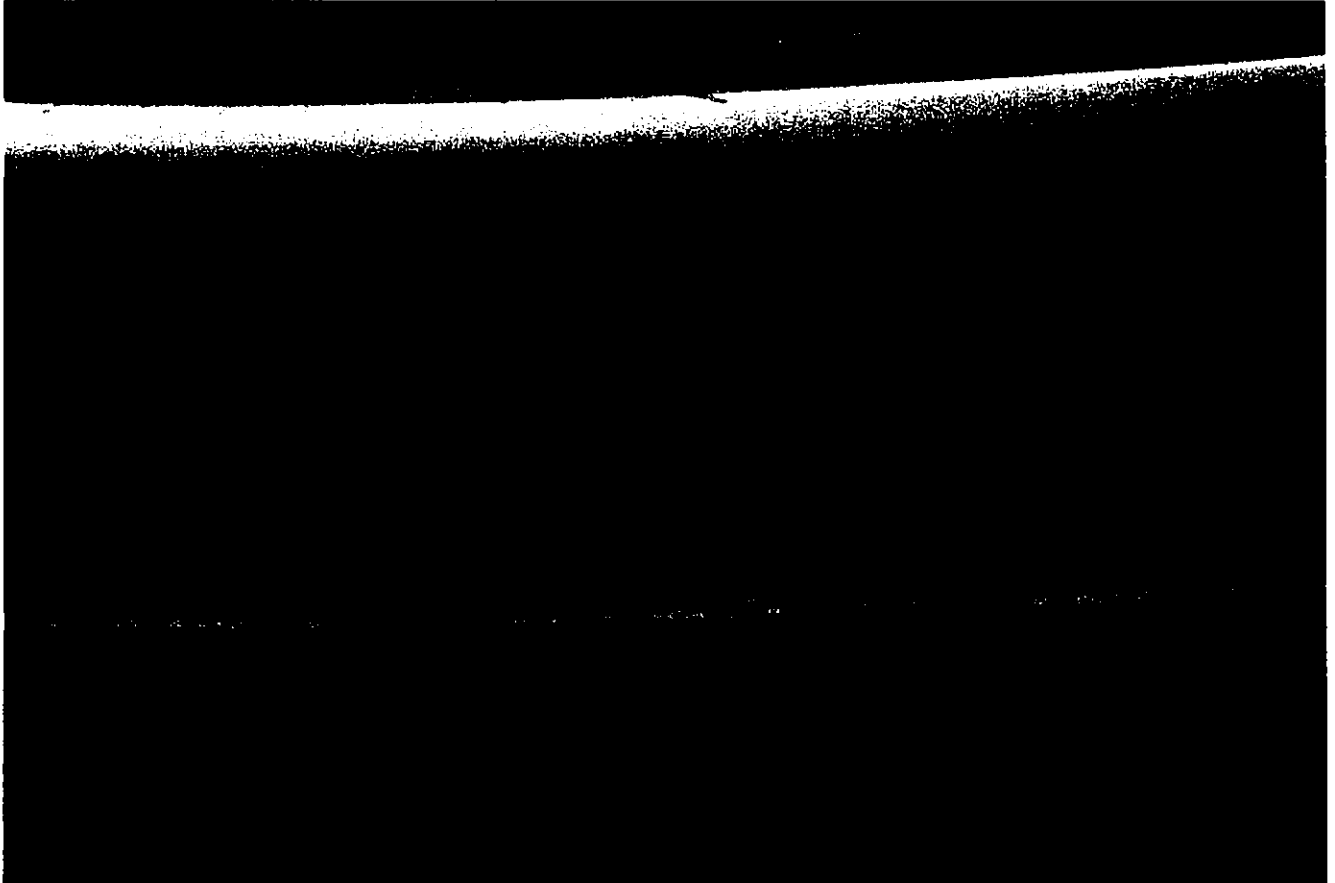
Accident Photo



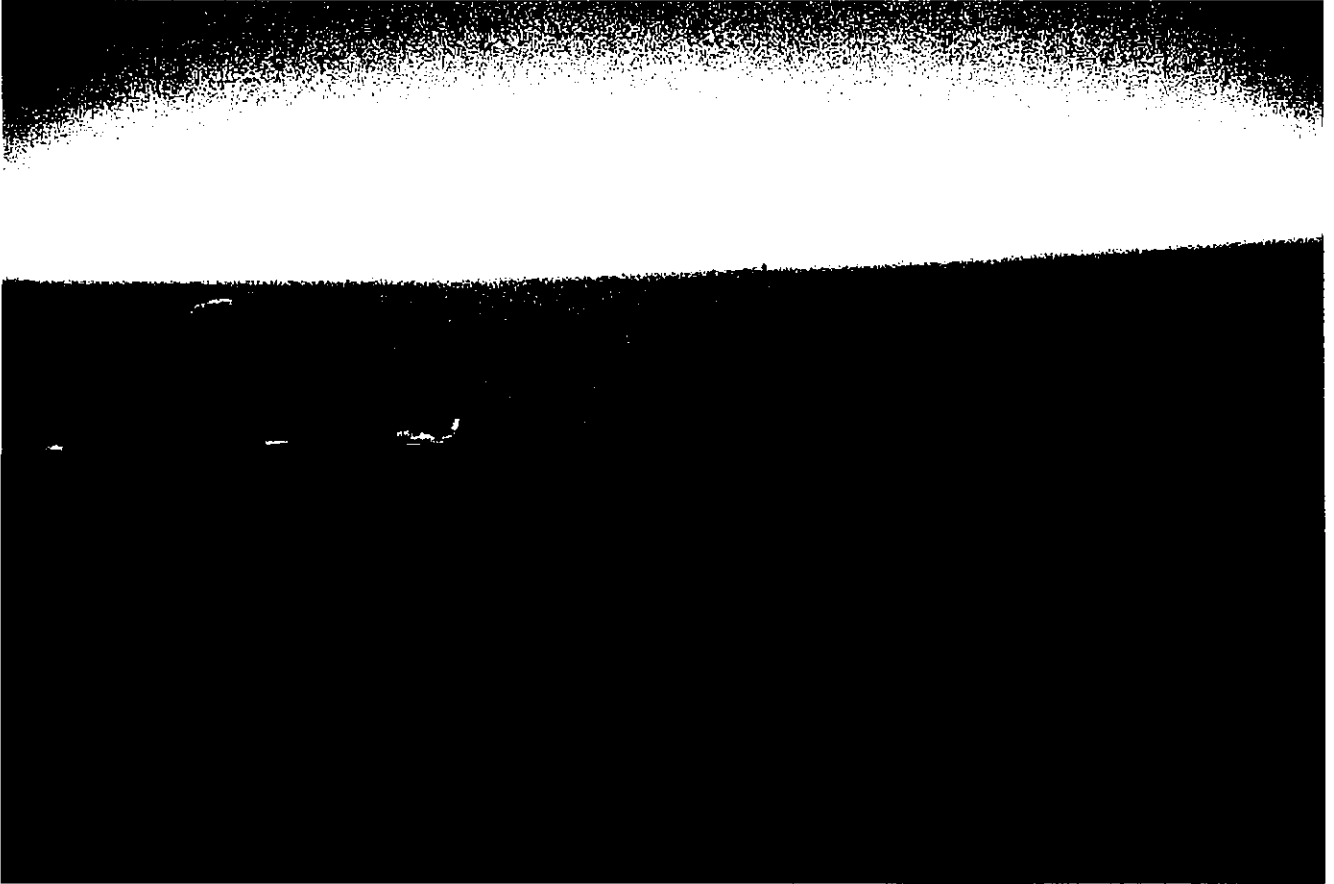
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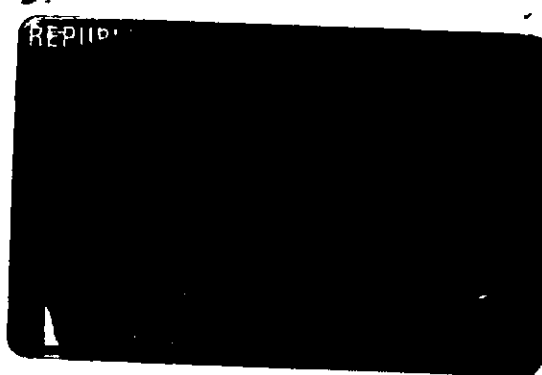
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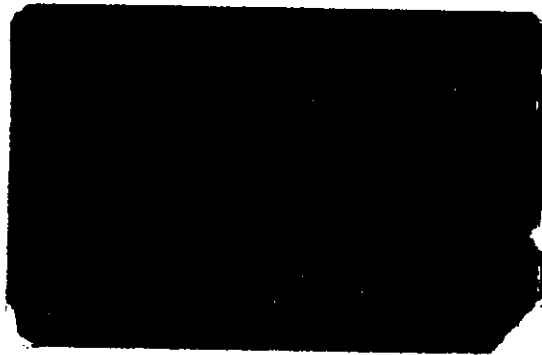
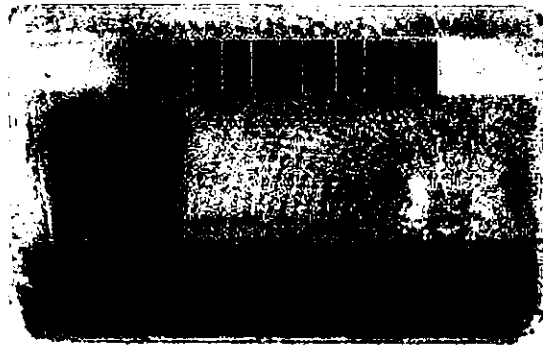
Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo

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